Bryan W. Shaw, Ph.D., Chairman
Buddy Garcia, Commissioner
Carlos Rubinstein, Commissioner
Mark R. Vickery, P.G., Executive Director



## TEXAS COMMISSION ON ENVIRONMENTAL QUALITY

Protecting Texas by Reducing and Preventing Pollution

#### September 2, 2011

# CERTIFIED MAIL - RETURN RECEIPT REQUESTED 91 7108 2133 3937 0494 31

Ms. Amy Hagstrom-Miller, President Whole Woman's Health of McAllen, LLC 8401 North Interstate Highway 35, Suite 1A Austin, Texas 78753-5753

Re:

Enforcement Action, Revised Proposed Agreed Order Whole Woman's Health of McAllen, LLC; RN106097959; Docket No. 2011-0955-MSW-E; Enforcement Case No. 41833 FOR SETTLEMENT PURPOSES ONLY

Dear Ms. Hagstrom-Miller:

Please find enclosed a revised proposed agreed order based on discussions in a telephone conference you had with Ms. Brianna Carlson of my staff on August 2, 2011. The language in paragraph 6 of Section I (Jurisdiction and Stipulations) has been modified to incorporate a penalty payment schedule. Additionally, the language in paragraph 9 of Section I has been changed to recognize compliance and ordering provisions were removed from Section IV (Ordering Provisions). Please note that the first payment is for Four Hundred Sixty-Nine Dollars (\$469). The remaining penalty amount will be paid in 35 monthly payments of Three Hundred Eighty-Five Dollars (\$385) each.

Although this revised order replaces the proposed order enclosed in the Texas Commission on Environmental Quality (TCEQ) letter dated July 22, 2011, the terms and conditions noted in the July 22, 2011 letter still apply. If you agree with the revised order as proposed, please sign and return this order with an original signature **and** the first penalty payment of Three Hundred Eighty-Five Dollars (\$385) **before**September 15, 2011, (check payable to "TCEQ" and referencing Whole Woman's Health of Austin, LLC, Docket No. 2011-0954-MSW-E) to:

Financial Administration Division, Revenues Cashier's Office, MC 214 Texas Commission on Environmental Quality P.O. Box 13088 Austin, TX 78711-3088 Ms. Amy Hagstrom-Miller Page 2 September 2, 2011

Enclosed for your convenience are a return envelope and a copy of the revised order for your files. Please note that any agreements we reach are subject to final approval by the Commission.

For any questions or comments about this matter, please contact Ms. Brianna Carlson of my staff at (956) 430-6021.

Sincerely,

Tim Haase, Manager Enforcement Division

Texas Commission on Environmental Quality

TH/bc

Enclosures: Revised Proposed Agreed Order, File Copy, Return Envelope

cc: Mr. Jaime Garza, Manager, Waste Section, Harlingen Regional Office, TCEQ Mr. John Bucy II, Attorney, 6633 East Highway 290, Suite 208, Austin, Texas 78723-1157

## TEXAS COMMISSION ON ENVIRONMENTAL QUALITY



IN THE MATTER OF AN	§	BEFORE THE
ENFORCEMENT ACTION	§	
CONCERNING	ं <b>§</b>	TEXAS COMMISSION ON
WHOLE WOMAN'S HEALTH OF	§	
MCALLEN, LLC	§	
RN106097959	§	ENVIRONMENTAL QUALITY

#### AGREED ORDER DOCKET NO. 2011-0955-MSW-E

#### I. JURISDICTION AND STIPULATIONS

At its \_\_\_\_\_\_ agenda, the Texas Commission on Environmental Quality ("the Commission" or "TCEQ") considered this agreement of the parties, resolving an enforcement action regarding Whole Woman's Health of McAllen, LLC ("the Respondent") under the authority of Tex. Health & Safety Code ch. 361 and Tex. Water Code ch. 7. The Executive Director of the TCEQ, through the Enforcement Division, and the Respondent, represented by John Bucy II of the law firm of Law Firm of John H. Bucy II, appear before the Commission and together stipulate that:

- 1. The Respondent owns and operates a medical clinic at 802 South Main Street in McAllen, Hidalgo County, Texas (the "Facility").
- 2. The Facility involves or involved the management of municipal solid waste as defined in Tex. Health & Safety Code ch. 361.
- 3. The Commission and the Respondent agree that the Commission has jurisdiction to enter this Agreed Order, and that the Respondent is subject to the Commission's jurisdiction.
- 4. The Respondent received notice of the violations alleged in Section II ("Allegations") on or about June 6, 2011.
- 5. The occurrence of any violation is in dispute and the entry of this Agreed Order shall not constitute an admission by the Respondent of any violation alleged in Section II ("Allegations"), nor of any statute or rule.

6. An administrative penalty in the amount of Seventeen Thousand Four Hundred Thirty Dollar (\$17,430) is assessed by the Commission in settlement of the violations alleged in Section II ("Allegations"). The Respondent has paid Four Hundred Sixty-Nine Dollars (\$469) of the administrative penalty and Three Thousand Four Hundred Eighty-Six Dollars (\$3,486) is deferred contingent upon the Respondent's timely and satisfactory compliance with all the terms of this Agreed Order. If the Respondent fails to timely and satisfactorily comply with all requirements of this Agreed Order, including the payment schedule, the Executive Director may require the Respondent to pay all or part of the deferred penalty.

The remaining amount of Thirteen Thousand Four Hundred Seventy-Five Dollars (\$13,475) of the administrative penalty shall be payable in 35 monthly payments of Three Hundred Eighty-Five Dollars (\$385) each. The next monthly payment shall be paid within 30 days after the effective date of this Agreed Order. The subsequent payments shall each be paid not later than 30 days following the due date of the previous payment until paid in full. If the Respondent fails to timely and satisfactorily comply with the payment requirements of this Agreed Order, the Executive Director may, at the Executive Director's option, accelerate the maturity of the remaining installments, in which event the unpaid balance shall become immediately due and payable without demand or notice. In addition, the failure of the Respondent to meet the payment schedule of this Agreed Order constitutes the failure by the Respondent to timely and satisfactorily comply with all the terms of this Agreed Order.

- 7. Any notice and procedures, which might otherwise be authorized or required in this action, are waived in the interest of a more timely resolution of the matter.
- 8. The Executive Director of the TCEQ and the Respondent have agreed on a settlement of the matters alleged in this enforcement action, subject to the approval of the Commission.
- 9. The Executive Director recognizes that the Respondent has implemented the following corrective measures at the Facility:
  - a. Began disposing of pathological waste according to approved methods of treatment and disposition on May 19, 2011; and
  - b. Implemented procedures to package and identify untreated medical waste using labels affixed to each container that contain all required information on June 20, 2011.
- 10. The Executive Director may, without further notice or hearing, refer this matter to the Office of the Attorney General of the State of Texas ("OAG") for further enforcement proceedings if the Executive Director determines that the Respondent has not complied with one or more of the terms or conditions in this Agreed Order.
- This Agreed Order shall terminate five years from its effective date or upon compliance with all the terms and conditions set forth in this Agreed Order, whichever is later.

Whole Woman's Health of McAllen, LLC DOCKET NO. 2011-0955-MSW-E Page 3

The provisions of this Agreed Order are deemed severable and, if a court of competent jurisdiction or other appropriate authority deems any provision of this Agreed Order unenforceable, the remaining provisions shall be valid and enforceable.

#### II. ALLEGATIONS

As owner and operator of the Facility, the Respondent is alleged to have:

- 1. Failed to package and identify untreated medical waste using labels affixed to each container that contain all required information, in violation of 30 Tex. ADMIN. CODE § 330.1207(c)(5), as documented during an investigation conducted on March 11, 2011. Specifically, weights were not recorded on boxes of untreated medical waste prior to shipment.
- 2. Failed to treat and dispose of pathological waste according to approved methods of treatment and disposition, in violation of 30 Tex. ADMIN. CODE § 330.1219(b)(3) and 25 Tex. ADMIN. CODE § 1.136(a)(4), as documented during an investigation conducted on March 11, 2011. Specifically, from Janury 7, 2008 to May 18, 2011, the Facility treated pathological waste by steam disinfection treatment followed by deposition in a sanitary landfill.

#### III. DENIALS

The Respondent generally denies each allegation in Section II ("Allegations").

#### IV. ORDERING PROVISIONS

1. It is, therefore, ordered by the TCEQ that the Respondent pay an administrative penalty as set forth in Section I, Paragraph 6 above. The payment of this administrative penalty and the Respondent's compliance with all the terms and conditions set forth in this Agreed Order resolve only the allegations in Section II. The Commission shall not be constrained in any manner from requiring corrective action or penalties for violations which are not raised here. Administrative penalty payments shall be made payable to "TCEQ" and shall be sent with the notation "Re: Whole Woman's Health of McAllen, LLC, Docket No. 2011-0955-MSW-E" to:

Financial Administration Division, Revenues Section Attention: Cashier's Office, MC 214 Texas Commission on Environmental Quality P.O. Box 13088 Austin, Texas 78711-3088

2. The provisions of this Agreed Order shall apply to and be binding upon the Respondent. The Respondent is ordered to give notice of the Agreed Order to personnel who maintain day-to-day control over the Facility operations referenced in this Agreed Order.

- 3. If the Respondent fails to comply with any of the Ordering Provisions in this Agreed Order within the prescribed schedules, and that failure is caused solely by an act of God, war, strike, riot, or other catastrophe, the Respondent's failure to comply is not a violation of this Agreed Order. The Respondent shall have the burden of establishing to the Executive Director's satisfaction that such an event has occurred. The Respondent shall notify the Executive Director within seven days after the Respondent becomes aware of a delaying event and shall take all reasonable measures to mitigate and minimize any delay.
- 4. The Executive Director may grant an extension of any deadline in this Agreed Order or in any plan, report, or other document submitted pursuant to this Agreed Order, upon a written and substantiated showing of good cause. All requests for extensions by the Respondent shall be made in writing to the Executive Director. Extensions are not effective until the Respondent receives written approval from the Executive Director. The determination of what constitutes good cause rests solely with the Executive Director.
- 5. This Agreed Order, issued by the Commission, shall not be admissible against the Respondent in a civil proceeding, unless the proceeding is brought by the OAG to: (1) enforce the terms of this Agreed Order; or (2) pursue violations of a statute within the Commission's jurisdiction, or of a rule adopted or an order or permit issued by the Commission under such a statute.
- 6. This Agreed Order may be executed in separate and multiple counterparts, which together shall constitute a single instrument. Any page of this Agreed Order may be copied, scanned, digitized, converted to electronic portable document format ("pdf"), or otherwise reproduced and may be transmitted by digital or electronic transmission, including but not limited to facsimile transmission and electronic mail. Any signature affixed to this Agreed Order shall constitute an original signature for all purposes and may be used, filed, substituted, or issued for any purpose for which an original signature could be used. The term "signature" shall include manual signatures and true and accurate reproductions of manual signatures created, executed, endorsed, adopted, or authorized by the person or persons to whom the signatures are attributable. Signatures may be copied or reproduced digitally, electronically, by photocopying, engraving, imprinting, lithographing, electronic mail, facsimile transmission, stamping, or any other means or process which the Executive Director deems acceptable. In this paragraph exclusively, the terms "electronic transmission", "owner", "person", "writing", and "written" shall have the meanings assigned to them under TEX. BUS. ORG. CODE § 1.002.
- 7. Under 30 Tex. Admin. Code § 70.10(b), the effective date is the date of hand-delivery of the Order to the Respondent, or three days after the date on which the Commission mails notice of the Order to the Respondent, whichever is earlier. The Chief Clerk shall provide a copy of this Agreed Order to each of the parties.

Name (Printed or typed)

Authorized Representative of

Whole Woman's Health of McAllen, LLC

#### SIGNATURE PAGE

## TEXAS COMMISSION ON ENVIRONMENTAL QUALITY For the Commission For the Executive Director Date I, the undersigned, have read and understand the attached Agreed Order. I am authorized to agree to the attached Agreed Order on behalf of the entity indicated below my signature, and I do agree to the terms and conditions specified therein. I further acknowledge that the TCEQ, in accepting payment for the penalty amount, is materially relying on such representation. I also understand that failure to comply with the Ordering Provisions, if any, in this order and/or failure to timely pay the penalty amount, may result in: A negative impact on compliance history; Greater scrutiny of any permit applications submitted: Referral of this case to the Attorney General's Office for contempt, injunctive relief, additional penalties, and/or attorney fees, or to a collection agency; Increased penalties in any future enforcement actions; Automatic referral to the Attorney General's Office of any future enforcement actions; TCEQ seeking other relief as authorized by law. In addition, any falsification of any compliance documents may result in criminal prosecution. Signature Date

Instructions: Send the original, signed Agreed Order with penalty payment to the Financial Administration Division, Revenues Section at the address in Section IV, Paragraph 1 of this Agreed Order.

Title

			10
X.			

#### Penalty Calculation Worksheet (PCW) PCW Revision October 30, 2008 6-Jun-2011 Assigned PCW Screening 9-Jun-2011 25-Aug-2011 **EPA Due** RESPONDENT/FACILITY INFORMATION Respondent Whole Woman's Health of McAllen, LLC Reg. Ent. Ref. No. RN106097959 Facility/Site Region 15-Harlingen Major/Minor Source Minor **CASE INFORMATION** Enf./Case ID No. 41833 No. of Violations 2 Docket No. 2011-0955-MSW-E Order Type 1660 Media Program(s) Medical Waste Government/Non-Profit No Multi-Media Enf. Coordinator Brianna Carlson EC's Team Enforcement Team 7 Admin. Penalty \$ Limit Minimum \$0 Maximum \$10,000 Penalty Calculation Section TOTAL BASE PENALTY (Sum of violation base penalties) Subtotal 1 \$21,700 ADJUSTMENTS (+/-) TO SUBTOTAL 1 Subtotals 2-7 are obtained by multiplying the Total Base Penalty (Subtotal 1) by the indicated percentage. **Compliance History** 0.0% Enhancement Subtotals 2, 3, & 7 \$0 Notes No adjustment for compliance history. Culpability No 0.0% Enhancement Subtotal 4 \$0 Notes The Respondent does not meet the culpability criteria. Good Faith Effort to Comply Total Adjustments \$4,270 Subtotal 5 **Economic Benefit** 0.0% Enhancement\* Subtotal 6 **\$0** Total EB Amounts Capped at the Total EB \$ Amount \$411 Approx. Cost of Compliance \$1,800 **SUM OF SUBTOTALS 1-7** \$17,430 Final Subtotal OTHER FACTORS AS JUSTICE MAY REQUIRE 0.0% \$0 Adjustment Reduces or enhances the Final Subtotal by the indicated percentage. Notes Final Penalty Amount \$17,430 STATUTORY LIMIT ADJUSTMENT Final Assessed Penalty \$17,430

Reduces the Final Assessed Penalty by the indicted percentage. (Enter number only; e.g. 20 for 20% reduction.)

Deferral offered for expedited settlement.

20.0%

Reduction Adjustment

-\$3,486

\$13,944

DEFERRAL

Notes

**PAYABLE PENALTY** 

PCW

Respondent Whole Woman's Health of McAllen, LLC

**Case ID No.** 41833

Reg. Ent. Reference No. RN106097959
Media [Statute] Medical Waste
Enf. Coordinator Brianna Carlson

Policy Revision 2 (September 2002) PCW Revision October 30, 2008

**Compliance History Worksheet** 

Component	Number of	Enter Number Here	Adjust.
NOVs	Written notices of violation ("NOVs") with same or similar violations as those in the current enforcement action (number of NOVs meeting criteria)	0	0%
	Other written NOVs	0	0%
	Any agreed final enforcement orders containing a denial of liability (number of orders meeting criteria)	0	0%
Orders	Any adjudicated final enforcement orders, agreed final enforcement orders without a denial of liability, or default orders of this state or the federal government, or any final prohibitory emergency orders issued by the commission		0%
Judgments and Consent	Any non-adjudicated final court judgments or consent decrees containing a denial of liability of this state or the federal government (number of judgements or consent decrees meeting criteria)	0	0%
Decrees	Any adjudicated final court judgments and default judgments, or non- adjudicated final court judgments or consent decrees without a denial of liability, of this state or the federal government	0	0%
Convictions	Any criminal convictions of this state or the federal government (number of counts)	0	0%
Emissions	Chronic excessive emissions events (number of events)	0	0%
Audits	Letters notifying the executive director of an intended audit conducted under the Texas Environmental, Health, and Safety Audit Privilege Act, 74th Legislature, 1995 (number of audits for which notices were submitted)	0	0%
Addits	Disclosures of violations under the Texas Environmental, Health, and Safety Audit Privilege Act, 74th Legislature, 1995 (number of audits for which violations were disclosed)	0	0%
	Ple	ase Enter Yes or No	· · · · · · · · · · · · · · · · · · ·
	Environmental management systems in place for one year or more	No	0%
Other	Voluntary on-site compliance assessments conducted by the executive director under a special assistance program	No	0%
	Participation in a voluntary pollution reduction program	No	0%
	Early compliance with, or offer of a product that meets future state or federal government environmental requirements	No	0%
	Adjustment Per	centage (Sub	total 2)
eat Violator (S	Subtotal 3)		DANE SALE
N/A	Adjustment Per	centage (Sub	total 3)
pliance Histo	ry Person Classification (Subtotal 7)		
N/A	Adjustment Per	rcentage (Sub	total 7)
pliance Histo	ry Summary		kajo les
Compliance History Notes	No adjustment for compliance history.		
	Total Adjustment Percentage (S		,

Reg. Ent. Re Med Enf. (	Respondent Whole Woman's Heal Case ID No. 41833 Iference No. RN106097959 Ia [Statute] Medical Waste Coordinator Brianna Carlson Vation Number 1		<b>No.</b> 2011-0955-MSW-E	Policy Revision 2 (S	PCW eptember 2002) october 30, 2008
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	recorded on	boxes of untreated medical		se Penalty	\$10,000
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>>Programma	A COLUMN TO A SECURE OF THE PROPERTY OF THE PR	erate Minor	Percent 1%		
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Esonomia Dan	Sh (ED) far abia sistation			n Subtotal	\$6,930
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	Thi	is violation Final Assess	ed Penalty (adjusted	for limits)	\$6,930

	E E	conomic	Benefit	Wo	rksheet		
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Reg. Ent. Reference No.		1					
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Reg. Ent. M Ei	Case ID No. Reference No. ledia [Statute] nf. Coordinator Violation Number[	Whole Woman's He 41833 RN106097959 Medical Waste	<b>Doc</b> alth of McAllen, LLC	<b>ket No.</b> 2011-0955-м	Policy Revision 2	Pew (September 2002) October 30, 2008
Vio	Rule Cite(s)	and disposition.	Specifically, the Respo	ording to approved methodent allowed its patholom disinfection treatmen	logical waste,	
>> Environ	mental, Proper	Avand Turnas	Donalds Visitalia		Base Penalty	\$10,000
OR OR	Release Actual Potential		arm oderate Minor	Percent	10%	
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Mat Not	which would no	h or the environme t exceed levels that	nt will or could be expos are protective of human result of the violation	sed to significant amoun n health or environment n.	ts of pollutants al receptors as a	11
			and the second second second	Adjustment	\$9,000	¢1.000
Violation Ev	vents					\$1,000
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	mark only one with an x	weekly montfily quartetly semiannual annual single event	x	Violatio	n Base Penalty	\$14,000
	Fourteen q		recommended for the tlate to the May 19, 2011	me period from the Jan compliance date.	uary 7, 2008	
Good Faith	Efforts to Comp	Ordinary  N/A		compliance on May 19, cement dated June 3, 2		\$3,500
				Vio	lation Subtotal	\$10,500
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	Estimate	I EB Amount	\$377 This violation Final As	Violation Fina sessed Penalty (adju	of Penalty Total	\$10,500
			amintinii I tiidi Wa	ocoseu renany (duju	accuror minus	\$10,500

eg. Ent. Reference No.	41833 RN106097959 Medical Waste						Years of
Violation No.	į.					Percent Interest	Depreciation
			AT SHE WAS A	Settle:		5.0	15
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Buildings	Version State of the	SCHOOL SERVICES	White Strains	0.00	\$0	\$0	\$0
Other (as needed)	\$1,600	7-Jan-2008	19-May-2011	3.36	\$18	\$359	\$377
Engineering/construction	King of the state of the	2011/06/2019 (0.00)	SWEETING TO CALL	0.00	\$0	\$0	\$0
Land				0.00	\$0	u//a	\$0
Record Keeping System Training/Sampling				0.00	\$0	in/a	\$0
Remediation/Disposal	The second of the second			0.00	\$0	n/a	\$0
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Avoided Costs	waste. The o	late required is th	e date of the fi	st doc ate of c	umented unautho compliance. ng item (except	rized disposal, and i	the final date is
Avoided Costs	waste. The o	late required is th	e date of the fi	st doc ate of d entering	umented unautho compliance. ng item (except \$0	rized disposal, and t for one-time avoi	the final date is ded costs)
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