

HILLCREST CLINIC OF BALTIMORE
5602 BALTIMORE NATIONAL PIKE # 600
BALTIMORE, MD 21228
410-788-4400

TAPE - 694

(dialing sound) (ringing 2X)

CLINIC: Good morning. Hillcrest.

CALLER: Hi. Yeah. I was calling to see if you guys do abortions there?

CLINIC: Yes, we do.

CALLER: Okay. Well, how much does it cost?

CLINIC: Okay. Could you hold one minute?

CALLER: Okay.

RECORDING: (music) -- So our counselors are not only bachelor prepared but experienced in dealing with these individual needs and concerns. The physicians at Hillcrest are board certified or board eligible in their specialty of obstetrics and gynecology and highly skilled in performing abortion. All of our nurses are licensed and some are certified.

CLINIC: I'll be right with you.

CALLER: Okay.

RECORDING: (music) If you are being referred here by your HMO please make our receptionist aware of this. (music) Thank you for calling Hillcrest Clinic. For information regarding abortion, anesthesia --

CLINIC: Hello. May I help you?

CALLER: Hi, yeah. I was wanting to know how much it costs to get an abortion?

CLINIC: Well, it depends on how far along you are. Up through 12 weeks is \$325. And that's with IV sedation. If you want to be asleep, it's \$400.

CALLER: Okay. Well, how do you know how far along you are?

CLINIC: Do you know when your last normal period was?

CALLER: January 3.

CLINIC: Okay. Right now you're maybe about 9 weeks now.

CALLER: Okay.

CLINIC: Did you want to make an appointment?

CALLER: Well, could I ask you real quick? I'm just worried because like -- the thing is, I'm going to be 14 later on this month, and my friend told me that you guys would have to tell my parents. But my boyfriend's 22. Is he old enough

to sign whatever it is and you wouldn't have to tell anybody?

CLINIC: Here's -- the thing is that if you're not going to be telling your parents and you're 13 now?

CALLER: Uh-huh.

CLINIC: It's hard to say that if you're 13 -- the law, the law in Maryland is that if -- your parents have to be notified that you're here, but if you think that telling them would cause some kind of either emotional or physical abuse, then you can waive the notification.

CALLER: Oh. Well, how do you do that?

CLINIC: You just tell us that when you come in.

CALLER: Okay.

CLINIC: Okay? And it doesn't matter how old your boyfriend is. You just tell us that. Okay?

CALLER: Okay.

CLINIC: You're the person that has to sign everything.

CALLER: Okay.

CLINIC: Okay? Now let me just tell you that in case of an emergency which is not really likely to happen, but you know, I have to tell you that it might -- so your parents would be notified in that case.

CALLER: Oh.

CLINIC: But that's not really likely to happen.

CALLER: Really?

CLINIC: Uh-huh.

CALLER: But otherwise you wouldn't say anything?

CLINIC: Right.

CALLER: Okay. It's just --

CLINIC: Now I need to check for sure because of your age, okay? So do you want to hold on a minute?

CALLER: Okay.

CLINIC: Okay, hold on.

RECORDING: (music) Thank you for calling Hillcrest Clinic. For information regarding abortion, anesthesia, scheduling an appointment or fees, please stay on the line and someone will be right with you. (music) Hillcrest Clinic has been assisting women in their decision of choice since 1973. The clinic performs first and second trimester abortions using local anesthesia, IV sedation or sleep anesthesia. (music) If you are being referred here by your HMO, please make our receptionist aware of this. (music)

CLINIC: Hello?

CALLER: Uh-huh.

CLINIC: Okay. Like what I said was you know, when you come in you just tell us that you're not telling your parents because such and such, such and such, you know. It will cause some kind of either physical or emotional abuse.

CALLER: Okay.

CLINIC: Okay? Did you want to make an appointment?

CALLER: Well, I have to call my boyfriend to see. It's just, we were talking about all this, and he said that he would pay for everything, but we don't want anyone to know about us. If he was paying for everything would he have to --

CLINIC: Okay. All right. Now if you're going to be put to sleep it's \$400.

CALLER: Okay.

CLINIC: And with IV sedation which will just help you relax and it's \$325. Have you ever had a vaginal -- I mean, have you ever had a pelvic exam?

CALLER: No.

CLINIC: Have you been to the doctor before? Okay. Our doctors would probably suggest that you do be put to sleep for it.

CALLER: Okay.

CLINIC: Okay? So you can tell them that it's going to be \$400. It might be less.

CALLER: Okay.

CLINIC: Okay? But you'll need to make sure that you make your appointment before I'd say the 20th of March.

CALLER: Okay. So how much should my boyfriend bring?

CLINIC: \$400.

CALLER: Okay.

CLINIC: Okay?

CALLER: And you're sure nobody has to know about anything?

CLINIC: Unless in the unlikely event of something happening. There's a risk to every medical procedure. So you know, in the unlikely event that anything should happen we would have to tell your parents. But that doesn't usually happen.

CALLER: Okay.

CLINIC: Okay?

CALLER: All right.

CLINIC: Okay. You're going to call back to make your appointment?

CALLER: Yeah.

CLINIC: Talk to him, right?

CALLER: Yeah. Well, another thing -- do you guys like do birth control there?

CLINIC: Yes.

CALLER: It's just we don't want to have to worry about all this again.

CLINIC: That's a good idea. (laughs) When you come in you're going to be here for about four hours that day.

CALLER: Okay.

CLINIC: So part of that four hours is you will talk to a counselor and you can talk to her about birth control and we can get you started on it if you want.

CALLER: But would you have to tell anybody if I was on birth control though?

CLINIC: No.

CALLER: Okay.

CLINIC: Okay?

CALLER: Okay. Well, let me call my boyfriend.

CLINIC: That's all up to you. If you want to tell your parents or not tell them, that's all up to you. We don't give out any information about any of our patients no matter how old or young you are.

CALLER: Okay.

CLINIC: Okay?

CALLER: All right. Thank you.

CLINIC: You're welcome.

CALLER: But when do you guys normally set appointments?

CLINIC: All of our appointments are Tuesday through Saturday and you need to be here either sometime between 8:30 and 11:30 because you're going to be here for about 4 hours that day.

CALLER: Okay. So let me call my boyfriend and see when he get the time off work and call you back. What was your name?

CLINIC: My name is Cheryl.

CALLER: All right.

CLINIC: Okay?

CALLER: Okay. Thank you.

CLINIC: You're welcome.

CALLER: Bye.

(phone clicks)

*** THE END ***