



RICK SNYDER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

MIKE ZIMMER
ACTING DIRECTOR

December 2, 2014

Heritage Clinic for Women (416839)
C/O Dr. Thomas Gordon
320 East Fulton
Grand Rapids, MI 49503

SUBJECT: State Licensure Survey Findings for Above-Referenced Agency

Dear Dr. Thomas Gordon:

An annual state licensure survey was conducted on November 17, 2014, at Heritage Clinic for Women located at 320 East Fulton, Grand Rapids, MI, 49503.

Participants included:

- Erica Klimek, Administrative Assistant, Heritage Clinic for Women
- Andrew Schefke, State Health Care Surveyor, MDLARA

Findings included failure to remove opened supplies (syringes) from the medication carts in the procedure rooms, R325.3842. Corrections were made with surveyor on site.

Additional findings included failure to label opened multiple-dose medication vials, evidence of single-dose medications being used for multiple patients, failure to document and account for the usage of Versed, and failure to properly label pre-drawn syringes; any pre-drawn syringe must be initialed by the person who draws it, dated and timed to indicate when they were drawn, and labeled as to both content and expiration date, R325.3842. The agency was unable to provide sufficient medical staff regulations, R325.3836, governing body/medical staff meeting minutes, or quality improvement/infection control meeting minutes, MCL333.20813(a).

At completion of survey, it was determined that the agency is not in compliance with the above administrative rules. The facility must correct the above deficiencies within 60 days. Pursuant to rule 325.13205(2) your facility will be scheduled for a revisit to verify corrections have been made.

Andrew Schefke, Surveyor
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