



Michael R. Pence
Governor

Jerome M. Adams, MD, MPH
State Health Commissioner

January 30, 2015

Ulrich Klopfer, M.D.
Women's Pavilion
2010 Ironwood Cir
South Bend, IN 46635-1837

Dear Dr. Klopfer,

On January 28, 2015, Acute Care received your Plans of Correction in response to the licensure survey of October 29, 2014. The following plans of correction have been found to be unacceptable:

<u>Tag #</u>	<u>Instruction Not Met In Response</u>
T 140	By what date will you have the deficiency corrected? How will you monitor to ensure compliance?
T 144	How will you monitor to ensure compliance that annual performance evaluations based on job description will be done? By what date will you have the deficiency corrected?
T 146	By what date will you have the deficiency corrected?
T 152	How will you monitor to ensure compliance?
T 164	How will you correct the deficiency of failing to implement a policy for orientation of new employees? How will you monitor to ensure compliance? By what date will you have the deficiency corrected?
T 168	How will you monitor to ensure compliance? By what date will you have the deficiency corrected?
T 186	How will you correct the deficiency of ensuring that qualified staff with a current license or certification direct patient care? How will you monitor to ensure compliance? By what date will you have the deficiency corrected?
T 188	How will you ensure compliance that meetings be held per facility policy?

	How will you monitor compliance? By what date will you have the deficiency corrected?
T 204	How will you monitor to ensure compliance that nursing personnel meet annual in-service requirements per policy? By what date will have the deficiency corrected?
T 220	How will you monitor to ensure compliance? By what date will you have the deficiency corrected?
T 222	By what date will you have the deficiency corrected? Who will be the person responsible for compliance?
T 276	How will you ensure that clinic staff are qualified to provide direct care for patients receiving conscious sedation? How will you monitor compliance that staff are trained
and	qualified to care for clinic patients? By what date will you have the deficiency corrected?
T 290	How will you correct the deficiency? How will you prevent the deficiency from recurring in the future? Who will be the person responsible for ensuring compliance? By what date will you have the deficiency corrected?
T 310	How will you correct the deficiency? How will you prevent the deficiency from recurring in the future? By what date will you have the deficiency corrected?
T 314	How will you monitor to ensure compliance? By what date will you have the deficiency corrected?
T 322	How will you monitor to ensure compliance? By what date will you have the deficiency corrected? Who will be the person responsible for ensuring compliance?
T 360, T 370, T 382 and T 394	Provide an appropriate plan of correction, request an IDR as outlined in Notice of Non-Compliance letter dated 12/9/14 or request a waiver.
T 430	How will you correct the deficiency? How will you monitor to ensure compliance? By what date will you have the deficiency corrected
T 432	By what date will you have the deficiency corrected?

T 436	By what date will you have the deficiency corrected?
T 438	How will you monitor to ensure compliance? By what date will you have the deficiency corrected?
T 440	How will you monitor to ensure compliance? By what date will you have the deficiency corrected?
T 442	How will you monitor to prevent recurrence in the future?

A copy of your original Plan of Correction is returned for correction.

You will need to correct these responses, so that they appropriately address the cited deficiency/finding. Be sure that each individual plan of correction answers the following:

1. How are you (the licensed facility) going to correct the deficiency? if already corrected, include the following steps and state date of correction.
2. How are you (the licensed facility) going to prevent the deficiency from reoccurring in the future, even if it is already corrected?
3. Who is going to be responsible for number 1 and number 2 above; i.e., administrator, director, etc.?

By what date will you have the deficiency corrected?

a. You should provide a single specific date the entire deficiency will be or has been corrected in the "completion date" column. There should not be a response for each finding, but only a single completion date for each tagged citation in the right column. The maximum correction time allowed is thirty (30) days from the date the administrator signs the Report Form.

b. If the nature of the deficiency precludes completion within the above-stated thirty (30) days, the plan of correction must be written in incremental thirty (30) day phases.

Please forward your amended plan of correction within five (5) days of receipt of this letter.

If you have any questions, please feel free to contact me.

Sincerely,

Kerry Sawin, RN
PH Nurse Surveyor
Hospitals/ASC's
317-233-7885