Post-Certification Revisit Report

Public reporting for this collection of information is estimated to average 10 minutes per response, including time for reviewing instructions, searching existing data sources, gathering and maintaining data needed, and completing and reviewing the collection of information. Send comments regarding this burden estimate or any other aspect of this collection of information including suggestions for reducing the burden, to CMS, Office of Financial Management, P.O. Box 26684, Baltimore, MD 21207; and to the Office of Management and Budget, Paperwork Reduction Project (0938-0390), Washington, D.C. 20503.

(Y1) Provider / Supplier / CLIA / Identification Number 01D0698418 (Y2) Multiple Construction A. Building

B. Wing

(Y3) Date of Revisit 5/22/2009

Name of Facility

PLANNED PARENTHOOD OF ALABAMA INC

Street Address, City, State, Zip Code 1211 27TH PLACE SOUTH BIRMINGHAM, AL 35205

This report is completed by a qualified State surveyor for the Medicare, Medicaid and/or Clinical Laboratory Improvement Amendments program, to show those deficiencies previously reported on the CMS-2567, Statement of Deficiencies and Plan of Correction that have been corrected and the date such corrective action was accomplished. Each deficiency should be fully identified using either the regulation or LSC provision number and the identification prefix code previously shown on the CMS-2567 (prefix codes shown to the left of each requirement on the survey report form).

(Y4) Item	(Y5) Date	(Y4) Item	(Y5)	Date	(Y4) Item	(Y5)	Date
		Correction			Correction	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0		Correction
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Reviewed			Date:	Signature of Sur	veyor.		Date:	1-1-
CMS RO		-			-			
Followup	to Survey Completed or	n:		Check for any Unco				1993 (1993)
	5/7/2009			Uncorrected Defic	iencles (CM:	S-2567) Sent to	the Facility? YES	NO

i oiiii Appioved OMB NO. 0938-0390

Post-Certification Revisit Report

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(Y1) Provider / Supplier / CLIA / **Identification Number** 01D0698418

(Y2) Multiple Construction A. Building

B. Wing

(Y3) Date of Revisit 2/28/2012

Name of Facility

PLANNED PARENTHOOD SOUTHEAST

Street Address, City, State, Zip Code 1211 27TH PLACE SOUTH

BIRMINGHAM, AL 35205

This report is completed by a qualified State surveyor for the Medicare, Medicaid and/or Clinical Laboratory Improvement Amendments program, to show those deficiencies previously reported on the CMS-2567, Statement of Deficiencies and Plan of Correction that have been corrected and the date such corrective action was accomplished. Each deficiency should be fully identified using either the regulation or LSC provision number and the identification prefix code previously shown on the CMS-2567 (prefix codes shown to the left of each requirement on the survey report form).

Y4) Item		(Y5) Date	(Y4) Item		(Y5)	Date	(Y4) Item		(Y5)	Date
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Reviewed By	V
State Agency	BF
Reviewed By	,

Signature of Surveyor

CMS RO

Followup to Survey Completed on:

6/23/2011

Check for any Uncorrected Deficiencies. Was a Summary of Uncorrected Deficiencies (CMS-2567) Sent to the Facility?

YES

NO

Post-Certification Revisit Report

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(Y1) Provider / Supplier / CLIA / Identification Number 01D0698418

(Y2) Multiple Construction A. Building

B. Wing

(Y3) Date of Revisit 8/5/2011

Name of Facility

PLANNED PARENTHOOD SOUTHEAST INC

Street Address, City, State, Zip Code

1211 27TH PLACE SOUTH BIRMINGHAM, AL 35205

This report is completed by a qualified State surveyor for the Medicare, Medicald and/or Clinical Laboratory Improvement Amendments program, to show those deficiencies previously reported on the CMS-2567, Statement of Deficiencies and Plan of Correction that have been corrected and the date such corrective action was accomplished. Each deficiency should be fully identified using either the regulation or LSC provision number and the identification prefix code previously shown on the CMS-2567 (prefix codes shown to the left of each requirement on the survey report form).

(Y4) Item		(Y5) Date	(Y4) Item	(Y5) Date	(Y4) Item	(Y5)	Date	
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Followup to Survey Completed on:			Check for any Uncorrected Deficiencies. Was a Summary of Uncorrected Deficiencies (CMS-2567) Sent to the Facility? YES NO						



Donald E. Williamson, MD State Health Officer

August 22, 2011

Barbara Buchanan, MT (ASCP) Planned Parenthood Southeast 1211 27th Place South Birmingham, AL 35205-1806

CLIA #01D0698418

Dear Ms. Buchanan:

Re: First Revisit

We conducted an off-site review on August 5, 2011, regarding a condition-level deficiency cited on your recertification survey on June 23, 2011. We have received documented verification that substantial compliance with the requirements of the Clinical Laboratory Improvement Amendments of 1988 (CLIA '88) has been achieved and maintained for the condition-level deficiencies D6000 (Laboratory Director - Moderate Complexity) and D6033 (Technical Consultant - Moderate Complexity), cited on your recertification survey.

However, there are seven deficiencies that remain out at standard level cited on that survey. We will be contacting your laboratory at a later date to provide supporting documentation to those deficiencies that will substantiate the corrective actions your laboratory has implemented as a result of your survey on June 23, 2011.

If you have any questions concerning this letter, please contact the CLIA Laboratory Unit at (334) 206-5120.

Sincerely,

CLIA Laboratory Unit

Division of Health Care Facilities



Donald E. Williamson, MD
State Health Officer

IMPORTANT NOTICE - ACTION NECESSARY

June 27, 2011

Barbara Buchanan, MT ASCP Planned Parenthood Southeast Inc 1211 27th Place South Birmingham, AL 35205-1806

Re: CLIA #01D0698418

Dear Ms. Buchanan:

RE: CONDITION-LEVEL DEFICIENCIES

In order for a laboratory to perform testing under the Clinical Laboratory Improvement Amendments of 1988 (CLIA), Public Law 100-578, it must comply with all CLIA requirements. These requirements are found in section 353 of the Public Health Service Act (42 U.S.C. 263a) and 42 Code of Federal Regulations, Part 493 (42 C.F.R. 493). Federal regulations require onsite surveys to determine whether or not a laboratory is in compliance with the applicable regulations. Compliance with these regulations is a condition of certification for the CLIA program.

The Alabama Department of Public Health, Division of Health Care Facilities, CLIA Laboratory Unit, conducted a routine recertification survey of your laboratory that was completed on June 23, 2011. As a result of the survey, it was determined that your facility is not in compliance with all of the Conditions required for certification in the CLIA program. Specifically, the following CLIA Conditions were not met:

D6000 - 42 C.F.R. 493.1403 Condition: Laboratory director - moderate

complexity

D6033 - 42 C.F.R. 493.1409 Condition: Technical consultant - moderate

complexity

In addition, other standards were also found to be not met. Enclosed is Form CMS-2567, Statement of Deficiencies, listing all deficiencies found during the survey.

Laboratories that do not meet the Condition-level requirements of CLIA may not be certified to perform laboratory testing under the CLIA program. You must take steps to bring any unmet CLIA Conditions into compliance immediately.

Barbara Buchanan, MT ASCP Page 2 June 27, 2011

You are directed to submit a credible allegation of compliance and acceptable evidence of correction for the deficiencies cited. Please document your allegation of compliance using the enclosed CMS-2567, Statement of Deficiencies, in the columns labeled "Provider Plan of Correction" and "Completion Date" located on the right side of the form, keying your responses to the deficiencies on the left. The laboratory director must sign, date and return the completed CMS-2567 documented with a credible allegation of compliance to our office WITHIN 10 DAYS FROM RECEIPT of this notice. You must also submit documented evidence that verifies that the corrections were made. We may conduct a follow-up onsite survey in approximately 30-45 days to verify the corrections if we find your allegation of compliance to be credible and the submitted evidence to be acceptable. If your laboratory does not submit a credible allegation of compliance and acceptable evidence of correction, we will not conduct a follow-up survey. (Your allegation of compliance will be included in the public record of the inspection.)

A credible allegation of compliance is a statement or documentation that is:

- Made by a representative of a laboratory with a history of having maintained a commitment to compliance and taking corrective action when required;
- 2) Realistic in terms of the possibility of the corrective action being accomplished between the date of the survey and the date of the allegation; and
- 3) Indicates resolution of the problems.

For your information, acceptable evidence of correction must include:

- Documentation showing what corrective action(s) have been taken for patients found to have been affected by the deficient practice;
- How the laboratory has identified other patients having the potential to be affected by the same deficient practice and what corrective action(s) has been taken;
- 3) What measure has been put into place or what systemic changes you have made to ensure that the deficient practice does not recur; and
- 4) How the corrective action(s) are being monitored to ensure the deficient practice does not recur.

If you do not submit a credible allegation of compliance and acceptable evidence of correction, or if you submit an allegation of compliance that is determined to be credible but are found to be still out of compliance with any CLIA Condition-level requirements at the time of the follow-up visit, the CLIA Laboratory Unit will recommend to the Atlanta Regional Office

Barbara Buchanan, MT ASCP Page 3 June 27, 2011

of the Centers for Medicare & Medicaid Services (CMS) that **sanctions** be taken against your laboratory's CLIA certificate. These may include alternative sanctions (Civil Money Penalty of up to \$3,000 per day of noncompliance per 42 C.F.R. 493.1834, Directed Plan of Correction per 42 C.F.R. 493.1832, State Onsite Monitoring per 42 C.F.R. 493.1836) and principal sanctions (suspension, limitation, and/or revocation of your laboratory's CLIA certificate and cancellation of your laboratory's approval for Medicare payments per 42 C.F.R. 493.1814).

Please note that the routine survey takes an overview of the laboratory through random sampling. By its nature, the routine survey may not find every violation that the laboratory may have committed. It remains the responsibility of the laboratory and its director to ensure that the laboratory is at all times following all CLIA requirements, to identify any problems in the laboratory and take corrective action specific to the problems, and to institute appropriate quality assurance measures to ensure that the deficient practices do not recur.

In addition to the routine CLIA certification surveys, announced or unannounced investigations/ surveys may be conducted by the State agency at any time to address complaints or other noncompliance issues. These investigations/surveys may well identify violations that may not have surfaced during a routine survey using random sampling, but for which the laboratory and its director will still be held responsible.

If you have questions regarding this letter, please contact the CLIA Laboratory Unit at (334) 206-5120.

Sincerely,

Jeff Meank, BS, MT (ASCP)

CLIA Laboratory Unit

Division of Health Care Facilities

Enclosure: CMS-2567 Statement of Deficiencies



Donald E. Williamson, MD State Health Officer June 9, 2009

Barbara Buchanan, MT (ASCP)
Planned Parenthood of Alabama Inc
1211 27th Place South
Birmingham, AL 35205-1806

CLIA ID #01D0698418

Dear Ms. Buchanan:

Re: Revisit survey

By letter dated May 11, 2009, we notified you that based on the onsite survey completed on May 7, 2009, your facility was not in compliance with Condition-level CLIA requirements. In our letter we requested that you submit an acceptable allegation of compliance and acceptable evidence of correction. We received your response on May 21, 2009, and have determined that your allegation of compliance and evidence of correction are acceptable.

Based on the documentation submitted with your allegation of compliance, we conducted an off-site revisit survey on May 22, 2009, regarding deficiencies cited on your on-site recertification survey on May 7, 2009. The documentation verified that substantial compliance with the requirements of the Clinical Laboratory Improvement Amendments of 1988 (CLIA '88) has been achieved and maintained, effective May 22, 2009.

If you have any questions concerning this letter, please contact the CLIA Laboratory Unit at (334) 206-5120.

Sincerely,

Brenda Furlow, Director CLIA Laboratory Unit

Division of Health Care Facilities

BF/fra

Donald E. Williamson, MD State Health Officer

IMPORTANT NOTICE - ACTION NECESSARY

May 11, 2009

Barbara Buchanan, MT (ASCP)
Planned Parenthood of Alabama, Inc.
1211 27th Place South
Birmingham, AL 35205-1806

Re: CLIA #01D0698418

Dear Ms. Buchanan:

RE: CONDITION-LEVEL DEFICIENCIES

In order for a laboratory to perform testing under the Clinical Laboratory Improvement Amendments of 1988 (CLIA), Public Law 100-578, it must comply with all CLIA requirements. These requirements are found in section 353 of the Public Health Service Act (42 U.S.C. 263a) and 42 Code of Federal Regulations, Part 493 (42 C.F.R. 493). Federal regulations require onsite surveys to determine whether or not a laboratory is in compliance with the applicable regulations. Compliance with these regulations is a condition of certification for the CLIA program.

The Alabama Department of Public Health, Division of Health Care Facilities, CLIA Laboratory Unit, conducted a routine recertification survey of your laboratory that was completed on May 7, 2009. As a result of the survey, it was determined that your facility is not in compliance with all of the Conditions required for certification in the CLIA program. Specifically, the following CLIA Condition was not met:

D2000 - 42 C.F.R. 493.801 Condition: Enrollment and testing of samples

Enclosed is Form CMS-2567, Statement of Deficiencies, listing all deficiencies found during the survey.

Laboratories that do not meet the Condition-level requirements of CLIA may not be certified to perform laboratory testing under the CLIA program. You must take steps to bring any unmet CLIA Conditions into compliance immediately.

Barbara Buchanan, MT (ASCP) Page 2 May 11, 2009

You are directed to submit a credible allegation of compliance and acceptable evidence of correction for the deficiencies cited. Please document your allegation of compliance using the enclosed CMS-2567, Statement of Deficiencies, in the columns labeled "Provider Plan of Correction" and "Completion Date" located on the right side of the form, keying your responses to the deficiencies on the left. The laboratory director must sign, date and return the completed CMS-2567 documented with a credible allegation of compliance to our office WITHIN 10 DAYS FROM RECEIPT of this notice. You must also submit documented evidence that verifies that the corrections were made. We may conduct a follow-up onsite survey in approximately 30-45 days to verify the corrections if we find your allegation of compliance to be credible and the submitted evidence to be acceptable. If your laboratory does not submit a credible allegation of compliance and acceptable evidence of correction, we will not conduct a follow-up survey. (Your allegation of compliance will be included in the public record of the inspection.)

A credible allegation of compliance is a statement or documentation that is:

- 1) Made by a representative of a laboratory with a history of having maintained a commitment to compliance and taking corrective action when required;
- Realistic in terms of the possibility of the corrective action being accomplished between the date of the survey and the date of the allegation; and
- 3) Indicates resolution of the problems.

For your information, acceptable evidence of correction must include:

- Documentation showing what corrective action(s) have been taken for patients found to have been affected by the deficient practice;
- 2) How the laboratory has identified other patients having the potential to be affected by the same deficient practice and what corrective action(s) has been taken:
- 3) What measure has been put into place or what systemic changes you have made to ensure that the deficient practice does not recur; and
- 4) How the corrective action(s) are being monitored to ensure the deficient practice does not recur.

If you do not submit a credible allegation of compliance and acceptable evidence of correction, or if you submit an allegation of compliance that is determined to be credible but are found to be still out of compliance with any CLIA Condition-level requirements at the time of the follow-up visit, the CLIA Laboratory Unit will recommend to the Atlanta Regional Office

Barbara Buchanan, MT (ASCP) Page 3 May 11, 2009

of the Centers for Medicare & Medicaid Services (CMS) that **sanctions** be taken against your laboratory's CLIA certificate. These may include alternative sanctions (Civil Money Penalty of up to \$3,000 per day of noncompliance per 42 C.F.R. 493.1834, Directed Plan of Correction per 42 C.F.R. 493.1832, State Onsite Monitoring per 42 C.F.R. 493.1836) and principal sanctions (suspension, limitation, and/or revocation of your laboratory's CLIA certificate and cancellation of your laboratory's approval for Medicare payments per 42 C.F.R. 493.1814).

Please note that the routine survey takes an overview of the laboratory through random sampling. By its nature, the routine survey may not find every violation that the laboratory may have committed. It remains the responsibility of the laboratory and its director to ensure that the laboratory is at all times following all CLIA requirements, to identify any problems in the laboratory and take corrective action specific to the problems, and to institute appropriate quality assurance measures to ensure that the deficient practices do not recur.

In addition to the routine CLIA certification surveys, announced or unannounced investigations/ surveys may be conducted by the State agency at any time to address complaints or other noncompliance issues. These investigations/surveys may well identify violations that may not have surfaced during a routine survey using random sampling, but for which the laboratory and its director will still be held responsible.

If you have questions regarding this letter, please contact me at (334) 206-5120.

Sincerely.

Brenda Furlow, Director CLIA Laboratory Unit

Division of Health Care Facilities

Brench Furlow

BF/fra

Enclosure: CMS-2567 Statement of Deficiencies

DEPARTMENT OF HEALTH AND HUN SERVICES CENTERS FOR MEDICARE & MEDICAID SERVICES

PRINTED: 05/08/2009 FORM APPROVED OMB NO. 0938-0391

	T OF DEFICIENCIES OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	A. BUI		PLE CONSTRUCTION G	(X3) DATE SI COMPLE	
		01D0698418	B. WI	NG		05/0	7/2009
	PROVIDER OR SUPPLIER D PARENTHOOD OF			1:	REET ADDRESS, CITY, STATE, ZIP CODE 211 27TH PLACE SOUTH BIRMINGHAM, AL 35205		
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BORATORY	DIRECTOR'S OR PROVID	DER/SUPPLIER REPRESENTATIVE'S SIGN.	ATURE		TITLE		(X6) DATE

safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days wing the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 ays following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued ogram participation.

Form Approved OMB NO. 0938-0390

Post-Certification Revisit Report

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(Y1) Provider / Supplier / CLIA / Identification Number 01D0698418 (Y2) Multiple Construction A. Building B. Wing (Y3) Date of Revisit 4/30/2010

Name of Facility

PLANNED PARENTHOOD OF ALABAMA INC

Street Address, City, State, Zip Code 1211 27TH PLACE SOUTH BIRMINGHAM, AL 35205

This report is completed by a qualified State surveyor for the Medicare, Medicaid and/or Clinical Laboratory Improvement Amendments program, to show those deficiencies previously reported on the CMS-2567, Statement of Deficiencies and Plan of Correction that have been corrected and the date such corrective action was accomplished. Each deficiency should be fully identified using either the regulation or LSC provision number and the identification prefix code previously shown on the CMS-2567 (prefix codes shown to the left of each requirement on the survey report form).

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Donald E. Williamson, MD State Health Officer May 4, 2010

Barbara Buchanan, MT (ASCP) Planned Parenthood of Alabama Inc 1211 27th Place South Birmingham, AL 35205-1806

CLIA #01D0698418

Dear Ms. Buchanan:

RE: ALLEGATION OF COMPLIANCE CREDIBLE AND EVIDENCE OF CORRECTION

By letter dated April 13, 2010, the Alabama Department of Public Health, Division of Health Care Facilities, CLIA Laboratory Unit, notified you that your laboratory was not in compliance with the Conditions of successful participation in proficiency testing (PT) based on unsatisfactory performance in PT for Urine (HCG) Pregnancy for the testing events 2009-3 and 2010-1. In the letter, we requested that you submit a credible allegation of compliance and acceptable evidence of correction. We received your response on April 27, 2010, and have determined that your allegation of compliance is credible and evidence of correction is acceptable.

We caution your laboratory to remain in compliance with all CLIA requirements for proficiency testing. If it is discovered that your allegation of compliance was not implemented or that compliance was not maintained, the CLIA Laboratory Unit will refer the case to the Regional Office of the Centers for Medicare & Medicaid Services (CMS) for appropriate action, and recommend that sanctions be taken against your laboratory's CLIA certificate.

Any future proficiency testing failure that results in a subsequent occurrence of unsuccessful participation in proficiency testing will be basis for such referral to the CMS Regional Office to initiate sanction actions against your laboratory's CLIA certificate. These sanctions may include alternative sanctions of a Directed Plan of Correction, Civil Money Penalty, and suspension of the laboratory's approval to receive Medicare payments as well as principal sanctions of suspension, limitation, or revocation of your laboratory's CLIA certificate and cancellation of the laboratory's approval to receive Medicare payments.

If you have any questions regarding this letter, please contact me at (334) 206-5120.

Sincerely,

Aux L. allu

Brenda Furlow, Director CLIA Laboratory Unit Division of Health Care Facilities



Donald E. Williamson, MD State Health Officer April 13, 2010

Barbara Buchanan, MT (ASCP)
Planned Parenthood of Alabama Inc
1211 27th Place South
Birmingham, AL 35205-1806

CLIA #01D0698418

Dear Ms. Buchanan:

RE: CONDITIONS OUT - UNSUCCESSFUL PARTICIPATION IN PROFICIENCY TESTING

In order for a laboratory to perform testing under the Clinical Laboratory Improvement Amendments of 1988 (CLIA), Public Law 100-578, it must comply with all CLIA requirements. These requirements are found in section 353 of the Public Health Service Act (42 U.S.C. 263a) and 42 Code of Federal Regulations, Part 493 (42 C.F.R. 493). Federal regulations require onsite surveys to determine whether or not a laboratory is in compliance with the applicable regulations. Compliance with these regulations is a condition of certification for the CLIA program.

The Alabama Department of Public Health, Division of Health Care Facilities, CLIA Laboratory Unit, conducted survey of your laboratory that was completed on April 2, 2010. As a result of the survey, it was determined that there was unsatisfactory performance in proficiency testing (PT) for the events listed below:

AAB 2009-3 Urine (HCG) Pregnancy 60%
AAB 2010-1 Urine (HCG) Pregnancy 40%

The CLIA regulations at 493.2 defines unsuccessful PT performance as failure to attain the minimum satisfactory score for an analyte, test, subspecialty or specialty for two consecutive or two out of three consecutive testing events. Based on the PT failures listed above, your facility is not in compliance with the Conditions of successful participation in PT.

D2016 - 42 C.F.R. 493.803 Condition: Successful participation [proficiency testing]

In addition, other standards were also found to be not met. Enclosed is Form CMS-2567, Statement of Deficiencies, listing all the deficiencies found during the survey.

Laboratories that do not meet the Condition-level requirements of CLIA may not be certified to perform laboratory testing under the CLIA program. You must take steps to bring any unmet Conditions into compliance immediately.

Barbara Buchanan, MT (ASCP) Page 2 April 13, 2010

You are directed to submit a credible allegation of compliance and acceptable evidence of correction for the deficiencies cited. Please document your allegation of compliance using the enclosed CMS-2567, Statement of Deficiencies, in the columns labeled "Provider Plan of Correction" and "Completion Date" located on the right side of the form, keying your responses to the deficiencies on the left. The laboratory director must sign, date and return the completed CMS-2567 documented with a credible allegation of compliance to our office WITHIN 10 DAYS FROM RECEIPT of this notice. You must also submit documented evidence that verifies that the corrections were made. We may conduct a follow-up onsite survey in approximately 30-45 days to verify the corrections if we find your allegation of compliance to be credible and the submitted evidence to be acceptable. If your laboratory does not submit a credible allegation of compliance and acceptable evidence of correction, we will not conduct a follow-up survey. Your allegation of compliance will be included in the public record of the inspection.)

A credible allegation of compliance is a statement of documentation that is:

- Made by a representative of a laboratory with a history of having maintained a commitment to compliance and taking corrective action when required.
- 2) Realistic in terms of the possibility of the corrective action being accomplished between the date of the survey and the date of the allegation; and
- 3) Indicates resolution of the problems.

For your information, acceptable evidence of correction must include:

- 1) Documentation showing what corrective action(s) have been taken for patients found to have been affected by the deficient practice;
- 2) How the laboratory has identified other patients having the potential to be affected by the same deficient practice and what corrective action(s) has been taken;
- 3) What measure has been put into place or what systemic changes you have made to ensure that the deficient practice does not recur, and;
- 4) How the corrective action(s) are being monitored to ensure the deficient practice does not recur.

CLIA regulations at 42 C.F.R. 493.1838 allow a laboratory at the first occurrence of unsuccessful PT performance to undertake training of its personnel, or obtain necessary technical assistance, or both, if appropriate to the circumstances. If your laboratory determines that training/technical assistance is the appropriate corrective action, evidence must be submitted to document that the training and/or technical assistance have been undertaken and were effective in correcting the problems that caused the unsuccessful PT performance. In particular, the evidence must include documentation that your laboratory has taken action to correct actual or potential patient outcome during the period of PT failure. See the requirements for acceptable evidence of correction above.

If you do not submit a credible allegation of compliance and acceptable evidence of correction, or if you submit an allegation of compliance that is determined to be credible but are found to be still out of

Barbara Buchanan, MT (ASCP) Page 3 April 13, 2010

compliance with any CLIA Condition-level requirements at the time of the follow-up visit, the CLIA Laboratory Unit will recommend to the Atlanta Regional Office of the Centers for Medicare & Medicaid Services (CMS) that **sanctions** be taken against your laboratory's CLIA certificate. These may include alternative sanctions (Civil Money Penalty of up to \$3,000 per day of noncompliance or per violation per 42 C.F.R. 493.1834, Directed Plan of Correction per 42 C.F.R. 493.1832, State Onsite Monitoring per 42 C.F.R. 493.1836) and principal sanctions (suspension, limitation and/or revocation of your laboratory's CLIA certificate and cancellation of your laboratory's approval for Medicare payments per 42 C.F.R. 493.1814).

Please note that the routine survey takes an overview of the laboratory through random sampling. By its nature, the routine survey may not find every violation that the laboratory may have committed. It remains the responsibility of the laboratory and its director to ensure that the laboratory is at all times following all CLIA requirements, to identify any problems in the laboratory and take corrective action specific to the problems, and to institute appropriate quality assessment measures to ensure that the deficient practices do not recur.

In addition to the routine CLIA certification surveys, announced or unannounced investigations/ surveys may be conducted by the CLIA Laboratory Unit at any time to address complaints or other noncompliance issues. These investigations/surveys may well identify violations that may not have surfaced during a routine survey using random sampling, but for which the laboratory and its director will still be held responsible.

If you have any questions regarding this letter, please contact me at (334) 206-5120.

Sincerely,

Brenda Furlow, Director CLIA Laboratory Unit

Division of Health Care Facilities

Brenda Furlow

BF/fra

Enclosure: CMS-2567, Statement of Deficiencies

PRINTED: 04/02/2010 DEPARTMENT OF HEALTH AND HUN SERVICES FORM APPROVED CENTERS FOR MEDICARE & MEDICAID SERVICES OMB NO. 0938-0391 STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY COMPLETED AND PLAN OF CORRECTION **IDENTIFICATION NUMBER:** A. BUILDING R B. WNG 01D0698418 04/02/2010 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 1211 27TH PLACE SOUTH PLANNED PARENTHOOD OF ALABAMA INC BIRMINGHAM, AL 35205 PROVIDER'S PLAN OF CORRECTION SUMMARY STATEMENT OF DEFICIENCIES (X4) ID (X5) COMPLETION PREFIX PREFIX (EACH DEFICIENCY MUST BE PRECEDED BY FULL (EACH CORRECTIVE ACTION SHOULD BE DATE REGULATORY OR LSC IDENTIFYING INFORMATION) CROSS-REFERENCED TO THE APPROPRIATE TAG TAG DEFICIENCY) D2016 D2016 493.803(a)(b)(c) SUCCESSFUL PARTICIPATION Each laboratory performing nonwaived testing must successfully participate in a proficiency testing program approved by CMS, if applicable, as described in subpart I of this part for each specialty, subspecialty, and analyte or test in which the laboratory is certified under CLIA. Except as specified in paragraph (c) of this section, if a laboratory fails to participate successfully in proficiency testing for a given specialty, subspecialty, analyte or test, as defined in this section, or fails to take remedial action when an individual fails gynecologic cytology, CMS imposes sanctions, as specified in subpart R of this part. If a laboratory fails to perform successfully in a CMS-approved proficiency testing program, for the initial unsuccessful performance, CMS may direct the laboratory to undertake training of its personnel or to obtain technical assistance, or both, rather than imposing alternative or principle sanctions except when one or more of the following conditions exists: (1) There is immediate jeopardy to patient health and safety. (2) The laboratory fails to provide CMS or a CMS agent with satisfactory evidence that it has taken steps to correct the problem identified by the unsuccessful proficiency testing performance.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

This CONDITION is not met as evidenced by: Based on a desk review of AAB proficiency testing evaluations, it was revealed that the laboratory failed to successfully participate in

(3) The laboratory has a poor compliance history.

TITLE

(X6) DATE

4-23-2010

PRINTED: 04/02/2010 DEPARTMENT OF HEALTH AND HUN SERVICES FORM APPROVED OMB NO. 0938-0391 CENTERS FOR MEDICARE & MEDICAID SERVICES (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA AND PLAN OF CORRECTION **IDENTIFICATION NUMBER:** COMPLETED A. BUILDING B. WING 01D0698418 04/02/2010 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 1211 27TH PLACE SOUTH PLANNED PARENTHOOD OF ALABAMA INC BIRMINGHAM, AL 35205 PROVIDER'S PLAN OF CORRECTION SUMMARY STATEMENT OF DEFICIENCIES (X5) COMPLETION DATE IĎ (X4) ID (EACH DEFICIENCY MUST BE PRECEDED BY FULL PREFIX (EACH CORRECTIVE ACTION SHOULD BE PREFIX REGULATORY OR LSC IDENTIFYING INFORMATION) CROSS-REFERENCED TO THE APPROPRIATE TAG TAG DEFICIENCY) D2016 Continued From page 1 D2016 Please see a Hacled 3-11-10 proficiency testing for URINE (HCG) plan of correction 4.23.2010 PREGNANCY. The findings are: 1. On Q3, 2009, the laboratory scored 60% for urine (hcg) pregnancy. 2. On Q1, 2010, the laboratory scored 40% for urine (hcg) pregnancy. 3. This is an initial unsuccessful participation in proficiency testing for URINE (HCG) PREGNANCY. Plang Comction 21.23.2010 3-11-10 D2107 493.843(f) ENDOCRINOLOGY Failure to achieve satisfactory performance for the same analyte or test in two consecutive testing events or two out of three consecutive testing events is unsuccessful performance. This STANDARD is not met as evidenced by: refer to D2016. Surveyor: Jeff Meank, BS, MT(ASCP) Licensure and Certification Surveyor

Post-Certification Revisit Report

Public reporting for this collection of information is estimated to average 10 minutes per response, including time for reviewing instructions, searching existing data sources, gathering and maintaining data needed, and completing and reviewing the collection of information. Send comments regarding this burden estimate or any other aspect of this collection of information including suggestions for reducing the burden, to CMS, Office of Financial Management, P.O. Box 26684, Baltimore, MD 21207; and to the Office of Management and Budget, Paperwork Reduction Project (0938-0390), Washington, D.C. 20503.

(Y1) Provider / Supplier / CLIA / Identification Number 01D0698418 (Y2) Multiple Construction A. Building

B. Wing

(Y3) Date of Revisit 9/19/2013

Name of Facility

PLANNED PARENTHOOD SOUTHEAST

Street Address, City, State, Zip Code 1211 27TH PLACE SOUTH BIRMINGHAM, AL 35205

This report is completed by a qualified State surveyor for the Medicare, Medicaid and/or Clinical Laboratory Improvement Amendments program, to show those deficiencies previously reported on the CMS-2567, Statement of Deficiencies and Plan of Correction that have been corrected and the date such corrective action was accomplished. Each deficiency should be fully identified using either the regulation or LSC provision number and the identification prefix code previously shown on the CMS-2567 (prefix codes shown to the left of each requirement on the survey report form).

(Y4) Item		(Y5)	Date	(Y4) Item		(Y5)	Date	(Y4)	Item		(Y5)	Date
ID Prefix	D2006		Correction Completed 09/19/2013	ID Prefix	D5415		Correction Completed 09/19/2013	0.00 de de composition de la composition della c	ID Prefix	D5417	· ORGANISM COMMUNICATION	Correction Completed 09/19/2013
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	o Survey Comp 4/11/2		•		Check for any Uncorrecte					Summary of the Facility?	YES	NO



Donald E. Williamson, MD State Health Officer

September 20, 2013

Hedwige Saint Louis MD Planned Parenthood Southeast 1211 27th Place South Birmingham, AL 35205-1806

CLIA #01D0698418

Dear Dr. Saint Louis:

Re: Revisit survey

We conducted an off-site revisit survey on September 19, 2013, regarding deficiencies cited on your on-site recertification survey on April 11, 2013. We have received documented verification that substantial compliance with the requirements of the Clinical Laboratory Improvement Amendments of 1988 (CLIA '88) has been achieved.

If you have any questions concerning this letter, please contact the CLIA Laboratory Unit at (334) 206-5120.

Sincerely,

CLIA Laboratory Unit

Division of Health Care Facilities

Brenda Fulaw



Donald E. Williamson, MD State Health Officer May 7, 2013

Hedwige Saint Louis, MD Planned Parenthood Southeast 1211 27th Place South Birmingham, AL 35205-1806

CLIA #01D0698418

Dear Dr. Saint Louis:

RE: PLAN OF CORRECTION AND EVIDENCE OF CORRECTION ACCEPTABLE

By letter dated April 15, 2013, we notified you that based on the onsite survey completed on April 11, 2013, your facility was not in compliance with standard-level CLIA requirements. In our letter we requested that you submit an acceptable plan of correction and acceptable evidence of correction. We received your response on April 30, 2013, and have determined that your plan of correction is acceptable.

We encourage your laboratory to maintain compliance with all CLIA requirements. It is the responsibility of the laboratory and its director to ensure that the laboratory is at all times following all CLIA requirements, to identify any problems in the laboratory and take corrective action specific to the problems, and to institute appropriate quality assessment measures to ensure that the deficient practices do not recur.

If it is discovered that your plan of correction was not implemented or that compliance was not maintained, the Alabama Department of Public Health, Division of Health Care Facilities, CLIA Laboratory Unit, will refer the case to the Regional Office of the Centers for Medicare & Medicaid Services (CMS) for appropriate action, and recommend that sanctions be taken against your laboratory's CLIA certificate.

If you have any questions regarding this letter, please contact the Laboratory Unit at (334) 206-5120.

Sincerely,

CLIA Laboratory Unit

Division of Health Care Facilities



Donald E. Williamson, MD
State Health Officer

IMPORTANT NOTICE - ACTION NECESSARY

April 15, 2013

Hedwige Saint Louis, MD Planned Parenthood Southeast 1211 27th Place South Birmingham, AL 35205-1806

CLIA #01D0698418

Dear Dr. Saint Louis:

Re: STANDARD-LEVEL DEFICIENCIES

In order for a laboratory to perform testing under the Clinical Laboratory Improvement Amendments of 1988 (CLIA), Public Law 100-578, it must comply with all CLIA requirements. These requirements are found in section 353 of the Public Health Service Act (42 U.S.C. 263a) and 42 Code of Federal Regulations, Part 493 (42 C.F.R. 493). Federal regulations require onsite surveys to determine whether or not a laboratory is in compliance with the applicable regulations. Compliance with these regulations is a condition of certification for the CLIA program.

The Alabama Department of Public Health, Division of Health Care Facilities, CLIA Laboratory Unit, conducted a routine recertification survey of your laboratory that was completed on April 11, 2013. Enclosed is form CMS-2567, Statement of Deficiencies, listing the deficiencies found during the survey. The deficiency statement references the CLIA regulations at 42 C.F.R. 493.

You are required to respond within 10 days of receipt of this notice. Please indicate your corrective actions on the right side of the form CMS-2567 in the column labeled "Provider Plan of Correction", keying your responses to the deficiencies on the left. Additionally, indicate your anticipated completion dates in the column labeled "Completion Date."

Please return the completed form CMS-2567, dated and signed by the director, within 10 days of receipt of this notice.

Regulations at 42 C.F.R. 493.1816 state that if a laboratory has deficiencies that are not at the Condition level, the laboratory must submit a Plan of Correction that is acceptable to the Centers for Medicare & Medicaid Services (CMS) in content and time frames. Further regulations at 42 C.F.R. 493.1816 require all deficiencies to be corrected within 12 months after the last day of the survey. Please note that depending on the nature and seriousness of the deficiency, the acceptable time frame for correction may be less than 12 months.

Hedwige Saint Louis, MD Page 2 April 15, 2013

If your laboratory does not respond timely to this request, or if your laboratory submits a Plan of Correction that is not acceptable in content and time frames, or if your laboratory does not demonstrate compliance with all CLIA requirements by the specified completion date, we will recommend to CMS imposition of principal sanctions, i.e., suspension, limitation, and/or revocation of your laboratory's CLIA certificate and concurrent cancellation of your laboratory's approval for Medicare payments per 42 C.F.R. 493.1816.

Your laboratory will also be required to provide acceptable evidence of correction for the cited deficiencies. For your information, acceptable evidence of correction must include:

- 1. Documentation showing what corrective action(s) have been taken for patients found to have been affected by the deficient practice;
- 2. How the laboratory has identified other patients having the potential to be affected by the same deficient practice and what corrective action(s) has been taken;
- 3. What measure has been put into place or what systemic changes you have made to ensure that the deficient practice does not recur; and
- 4. How the corrective action(s) are being monitored to ensure the deficient practice does not recur.

Please note that the routine survey takes an overview of the laboratory through random sampling. By its nature, the routine survey may not find every violation that the laboratory may have committed. It remains the responsibility of the laboratory and its director to ensure that the laboratory is at all times following all CLIA requirements, to identify any problems in the laboratory and take corrective action specific to the problems, and to institute appropriate quality assessment measures to ensure that the deficient practices do not recur.

In addition to the routine CLIA certification surveys, announced or unannounced investigations/ surveys may be conducted by the CLIA Laboratory Unit at any time to address complaints or other non-compliance issues. These investigations/surveys may well identify violations that may not have surfaced during a routine survey using random sampling, but for which the laboratory and its director will still be held responsible.

If you have any questions regarding this letter, please contact the CLIA Laboratory Unit at (334) 206-5120.

Sincerely

Jeff Meank, BS, MT (ASCP)
CLIA Laboratory Unit Director
Division of Health Care Facilities

Enclosure: CMS-2567, Statement of Deficiencies

DEPARTMENT OF HEALTH AND HUMAN SERVICES CENTERS FOR MEDICARE & MEDICAID SERVICES

PRINTED: 04/12/2013 FORM APPROVED OMB NO. 0938-0391

			(X2) MULTIPLE CONSTRUCTION A. BUILDING			(X3) DATE SURVEY COMPLETED	
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	the same manner as it tests patient specimens. This STANDARD is not met as evidenced by:				New Center Manager was oriented to policy on 4-11-13.		4-11-13
	Based on a review records and on inte and testing personn	s STANDARD is not met as evidenced by: sed on a review of API proficiency testing ords and on interviews with administrative staf I testing personnel, it was revealed that ficiency testing samples were not tested in the			Center Manager will reorient testing personnel to this polic prior to second quarter 2013 proficiency test.		6-30-13
	1. A review of API statements, revealed two individuals for efficients. Three inc.	atient samples for four of six wed. The findings are: records, including attestation at that samples were tested by events #3, 2011, #1, 2012 and dividuals tested samples for tient samples are not tested in			Lab Director and Center Manager together will superv and document performance of second quarter 2013 proficient test to ensure compliance with protocol.	of ncy	6-30-13
D5415 510M	personnel on 4/11/2 individuals routinely samples. 493.1252(c) TEST INSTRUMENTS, R Reagents, solutions materials, calibratio supplies, as appropindicate the following individuals recommends.	s, culture media, control n materials, and other rlate, must be labeled to g: en significant, titer, strength or ments.	D54	415	Lab Director and Center Manager will by May 1, 2013 appoint a specific lab tech to accountable for clearly printir labels for Rh controls that identify positive or negative, temperature storage requirer of 2-8° C and dates of preparation and expiration. (Expire 30 days from preparation.)	be ng	5-1-13

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

FORM CMS-2567(02-99) Previous Versions Obsolete

Event ID: UZ5M11

Facility ID; 01D0698418

DEPARTMENT OF HEALTH AND HUMAN SERVICES CENTERS FOR MEDICARE & MEDICAID SERVICES

PRINTED: 04/12/2013 FORM APPROVED OMB NO. 0938-0391

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D5415	Use. This STANDARD Based on observatesting personnel # was revealed that I labeled with all requare: 1. Rh controls curr	information required for proper is not met as evidenced by: tion and on an interview with and the center manager, it is controls were not legibly uired information. The findings rently in use were observed in	D54	415	Continued from page 1 Director of Quality Manager will by May 3, 2013 produce label template that specifies information to be included, i Storage temp, expiration, et	e.	5-3-13
D5417 510M	that the controls ide control), storage re and expiration date on control tubes. 493.1252(d) TEST INSTRUMENTS, Reagents, solution materials, calibratic supplies must not kexceeded their expor are of substanda. This STANDARD Based on a review and on interviews yerevealed that on or Rh controls were used.	When questioned, testing personnel #1 stated at the controls identity (positive or negative introl), storage requirements and preparation and expiration dates were not routinely included a control tubes. 83.1252(d) TEST SYSTEMS, EQUIPMENT, STRUMENTS, REAGENT reagents, solutions, culture media, control aterials, calibration materials, and other applies must not be used when they have acceded their expiration date, have deteriorated, are of substandard quality. In STANDARD is not met as evidenced by: ased on a review of Rh control documentation and on interviews with administrative staff, it was evaled that on one day in August, 2012, expired a controls were used. The findings are: Rh controls used by the laboratory have expiration dates of thirty days from the date			Lab log currently requires en of expiration date of lab comon a daily basis. Lab Director and Center Manager will by May 1, 201 appoint a specific lab tech to accountable for verifying daily that lab test controls hot exceeded their expiration date. Lab Director will at monthly inspections monitor complianwith expiration dates.	3 o be ave	5-1-13

DEPARTMENT OF HEALTH AND HUMAN SERVICES CENTERS FOR MEDICARE & MEDICAID SERVICES

PRINTED: 04/12/2013 FORM APPROVED OMB NO. 0938-0391

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D5417	8/30/2012 were use performed on 8/31/ 3. Interviews with t	esting personnel and confirmed this finding. (ASCP) fication Supervisor	D5	417			
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DEDARTMENT OF HEALTH AND HUMAN SERVICES

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LSC		to decide	LSC				LSC				



Thomas M. Miller, M.D. Acting State Health Officer

March 10, 2016

Hedwige Saint Louis, MD Planned Parenthood Southeast 1211 27th Place South Birmingham, AL 35205-1806

CLIA #01D0698418

Dear Dr. Saint Louis:

Re: Revisit survey

We conducted an off-site revisit survey on March 9, 2016, regarding deficiencies cited on your on-site recertification survey on April 9, 2015. We have received documented verification that substantial compliance with the requirements of the Clinical Laboratory Improvement Amendments of 1988 (CLIA '88) has been achieved.

If you have any questions concerning this letter, please contact the CLIA Laboratory Unit at (334) 206-5120.

Sincerely,

CLIA Laboratory Unit

Day R. allew

Division of Health Care Facilities



Donald E. Williamson, N State Health Officer

May 18, 2015

Accept

Hedwige Saint Louis, MD Planned Parenthood Southeast 1211 27th Place South Birmingham, AL 35205-1806

CLIA #01D0698418

Dear Dr. Louis:

RE: PLAN OF CORRECTION AND EVIDENCE OF CORRECTION ACCEPTABLE.

By letter dated April 13, 2015, we notified you that based on the onsite survey completed on April 9, 2015, your facility was not in compliance with standard-level CLIA requirements. In our letter we requested that you submit an acceptable plan of correction and acceptable evidence of correction. We received your response on May 15, 2015, and have determined that your plan of correction is acceptable.

We encourage your laboratory to maintain compliance with all CLIA requirements. It is the responsibility of the laboratory and its director to ensure that the laboratory is at all times following all CLIA requirements, to identify any problems in the laboratory and take corrective action specific to the problems, and to institute appropriate quality assessment measures to ensure that the deficient practices do not recur.

If it is discovered that your plan of correction was not implemented or that compliance was not maintained, the Alabama Department of Public Health, Division of Health Care Facilities, CLIA Laboratory Unit, will refer the case to the Regional Office of the Centers for Medicare & Medicaid Services (CMS) for appropriate action, and recommend that sanctions be taken against your laboratory's CLIA certificate.

If you have any questions regarding this letter, please contact the Laboratory Unit at (334) 206-5120.

Sincerely,

Jeff Meank, BS, MT (ASCP) **CLIA Laboratory Unit Director**

Division of Health Care Facilities



Donald E. Williamson, MD State Health Officer

IMPORTANT NOTICE - ACTION NECESSARY

April 13, 2015

Hedwige Saint Louis, MD Planned Parenthood Southeast 1211 27th Place South Birmingham, AL 35205-1806

CLIA #01D0698418

Dear Dr. Louis:

Re: STANDARD-LEVEL DEFICIENCIES

In order for a laboratory to perform testing under the Clinical Laboratory Improvement Amendments of 1988 (CLIA), Public Law 100-578, it must comply with all CLIA requirements. These requirements are found in section 353 of the Public Health Service Act (42 U.S.C. 263a) and 42 Code of Federal Regulations, Part 493 (42 C.F.R. 493). Federal regulations require onsite surveys to determine whether or not a laboratory is in compliance with the applicable regulations. Compliance with these regulations is a condition of certification for the CLIA program.

The Alabama Department of Public Health, Division of Health Care Facilities, CLIA Laboratory Unit, conducted a routine recertification survey of your laboratory that was completed on April 9, 2015. Enclosed is form CMS-2567, Statement of Deficiencies, listing the deficiencies found during the survey. The deficiency statement references the CLIA regulations at 42 C.F.R. 493.

You are required to respond within 10 days of receipt of this notice. Please indicate your corrective actions on the right side of the form CMS-2567 in the column labeled "Provider Plan of Correction", keying your responses to the deficiencies on the left. Additionally, indicate your anticipated completion dates in the column labeled "Completion Date."

Please return the completed form CMS-2567, dated and signed by the director, within 10 days of receipt of this notice.

Regulations at 42 C.F.R. 493.1816 state that if a laboratory has deficiencies that are not at the Condition level, the laboratory must submit a Plan of Correction that is acceptable to the Centers for Medicare & Medicaid Services (CMS) in content and time frames. Further regulations at 42 C.F.R. 493.1816 require all deficiencies to be corrected within 12 months after the last day of the survey. Please note that depending on the nature and seriousness of the deficiency, the acceptable time frame for correction may be less than 12 months.

Hedwige Saint Louis, MD Page 2 April 13, 2015

If your laboratory does not respond timely to this request, or if your laboratory submits a Plan of Correction that is not acceptable in content and time frames, or if your laboratory does not demonstrate compliance with all CLIA requirements by the specified completion date, we will recommend to CMS imposition of principal sanctions, i.e., suspension, limitation, and/or revocation of your laboratory's CLIA certificate and concurrent cancellation of your laboratory's approval for Medicare payments per 42 C.F.R. 493.1816.

Your laboratory will also be required to provide acceptable evidence of correction for the cited deficiencies. For your information, acceptable evidence of correction must include:

- 1. Documentation showing what corrective action(s) have been taken for patients found to have been affected by the deficient practice;
- 2. How the laboratory has identified other patients having the potential to be affected by the same deficient practice and what corrective action(s) has been taken;
- 3. What measure has been put into place or what systemic changes you have made to ensure that the deficient practice does not recur; and
- 4. How the corrective action(s) are being monitored to ensure the deficient practice does not recur.

Please note that the routine survey takes an overview of the laboratory through random sampling. By its nature, the routine survey may not find every violation that the laboratory may have committed. It remains the responsibility of the laboratory and its director to ensure that the laboratory is at all times following all CLIA requirements, to identify any problems in the laboratory and take corrective action specific to the problems, and to institute appropriate quality assessment measures to ensure that the deficient practices do not recur.

In addition to the routine CLIA certification surveys, announced or unannounced investigations/ surveys may be conducted by the CLIA Laboratory Unit at any time to address complaints or other non-compliance issues. These investigations/surveys may well identify violations that may not have surfaced during a routine survey using random sampling, but for which the laboratory and its director will still be held responsible.

If you have any questions regarding this letter, please contact the CLIA Laboratory Unit at (334) 206-5120.

Sincerely.

Jeff Meank, BS, MT (ASCP)
CLIA Laboratory Unit Director
Division of Health Care Facilities

Enclosure: CMS-2567, Statement of Deficiencies

DEPARTMENT OF HEALTH AND HUMA PERVICES **FORM APPROVED** CENTERS FOR MEDICARE & MEDICAID SERVICES OMB NO 0938-0391 STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CUA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY AND PLAN OF CORRECTION IDENTIFICATION NUMBER COMPLETED A. BUILDING 0100698418 B. WING 04/09/2015 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 1211 27TH PLACE SOUTH PLANNED PARENTHOOD SOUTHEAST BIRMINGHAM, AL 35205 SUMMARY STATEMENT OF DEFICIENCIES PROVIDER'S PLAN OF CORRECTION (X4) ID (XS) PREFIX (EACH DEFICIENCY MUST BE PRECEDED BY FULL (EACH CORRECTIVE ACTION SHOULD BE PREFIX CROSS-REFERENCED TO THE APPROPRIATE REGULATORY OR LSC IDENTIFYING INFORMATION) DATE TAG TAG DEFICIENCY) D2015 493.801(b)(5)(6) TESTING OF PROFICIENCY D2015 TESTING SAMPLES The VP of Operations will conduct an audit of 2014 API testing events that will be reviewed by the affiliate CEO. Any failure 6/12/15 (5) The laboratory must document the handling, to comply with the required process or preparation, processing, examination, and each signatures will result in disciplinary action step in the testing and reporting of results for all proficiency testing samples. The laboratory maintain a copy of all records, including a copy of All future API Testing events will be reviewed the proficiency testing program report forms used by the VP of Operations for compliance by the laboratory to record proficiency testing MAY with process and documentation. Any results including the attestation statement failure to comply will required action or provided by the PT program, signed by the analyst and the laboratory director, documenting Bureau of Health that proficiency testing samples were tested in the ovider Standard ementation: 06/30/15 same manner as patient specimens, for a Future reviews within 14 days of testing minimum of two years from the date of the events. proficiency testing event. (6) PT is required for only the test system, assay, API Testing events will be added to the or examination used as the primary method for PPSE Risk & Quality Management calendar patient testing during the PT event. to be tracked for completion and also results This STANDARD is not met as evidenced by: reviewed by enterprise wide committee to Based on a review of 2013 API proficiency ensure quality standards are maintained. testing records and interviews with the administrator and testing personnel #1, it was Implementation: 06/30/15 determined signed attestation statements were Reviewed at the Risk and Quality not retained for two events in 2013. The findings Management meeting immediately are: following testing (committee meetings bi-monthly) 1. A review of 2013 API records revealed both All laboratory staff and Director will review the director and testing personnel failed to sign required timeline, scope and documentation 06/30/15 the attestation statement for event #2, and the that must accompany all API Testing events. director failed to sign the statement for event #3. This training will be done by the Director of Risk and Quality Management and will be 2. Interviews with the administrator and testing documented. personnel #1 at approximately 10:30 AM on 4/9/2015 confirmed these findings. D6014 493.1407(e)(3)(iii) LABORATORY DIRECTOR RESPONSIBILITIES The laboratory director is responsible for the ABORATORY DIRECTOR S OR PROVIDER/SUPPLIER REPRESENTATIVE S SIGNATURE TITLE (X6) DATE

Affiliate Medical Director/Laboratory Director

05/13/15

PRINTED: 04/10/2015

In deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that of the safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days collowing the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 lays following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

					FORM	04/10/2015 APPROVED 0938-0391
OF DEFICIENCIES F CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:				(X3) DATE	
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overall operation and laboratory, including who are competent and record and repaccurate, and profic compliance with the (e) The laboratory (e)(3) Ensure that-(e)(3)(iii) Laboratory test methods as represented in test methods as represented in the results. This STANDARD is Based on observational interviews with personnel #1, it was failed to ensure test adequately trained findings are: 1. At approximately #1 was observed peldoncard RhD me 2. A review of the personnel #1 did not instructions to include Eldoncard and did apply the sample of manufacturer's instructions to include approximately 11:00 findings were confirmed exactly at 493.1407(e)(5) LAB	and administration of the graph the employment of personnel to perform test procedures, out test results promptly, ciently and for assuring applicable regulations. director mustable director mustable applicable regulations. Some applicable regulations of the quired for accurate and reliable as not met as evidenced by: Ton, a review of procedures the administrator and testing a determined the director ting personnel were prior to patient testing. The Total AM, testing personnel erforming Rh typing using the thod. Total Collect the specimen and in the card as per ructions. The procedure with the esting personnel #1 at the procedure with the esting personnel #1 at the card as per ructions. The procedure with the esting personnel #1 at the procedure with the esting personnel #1 at the card as per ructions. The procedure with the esting personnel #1 at the procedure with the esting personnel #1 at the card as per ructions. The procedure with the esting personnel #1 at the procedure with	D6	014	will be conducted and documented affiliate's Lead Nurse and verified Laboratory Director for all Birmingl Laboratory staff, Clinic Administra and Director of Compliance Risk & Quality Management. The Clinic Administrator will conducted weekly audits and observation for 3 months and then monthly audit and observation to ensure proper the Eldoncard. Any failure to comwith required process or document will result in disciplinary action. Implementation: Complete of 3 months of audits by Administrator: The Director of Compliance Risk Quality Management will conduct quarterly audits and observation for year to ensure proper use of the Any failure to comply with required or documentation will result in disciplinary action. The impact to the patients was mand would have not affected patient While the manufacturer's direction not followed properly, the approprisample and sample amount was print the right location on the Eldon of That notwithstanding all laboratory personnel involved in Rh testing were-educated and trained by the Le Nurse on the manufacturer's instructions.	& or one Eldoncard process ciplinary inimal ent care. I were liate placed eard. I will be ad uction	
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This STANDARD is not met as evidenced by: Based on observation, a review of procedures and interviews with the administrator and testing personnel #1, it was determined the director failed to ensure testing personnel were adequately trained prior to patient testing. The	S FOR MEDICARE & MEDICAID SERVICES OF DEFICIENCIES FOORRECTION (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: (X2) MU A. BUIL O1D0698418 ROVIDER OR SUPPLIER PARENTHOOD SOUTHEAST SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION) Continued From page 1 overall operation and administration of the laboratory, including the employment of personnel who are competent to perform test procedures, and record and report test results promptly, accurate, and proficiently and for assuring compliance with the applicable regulations. 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(e) The laboratory director must- (e)(3) Ensure that- (e)(4) Ensure that- (SEOR MEDICARE & MEDICAID SERVICES SEOR MEDICARE SERVICES SEOR MEDICARE SERVICES SEOR MEDICARE SERVICES OF DEFICIENCIES (X1) PROVIDERSUPPLIERCLIA DENTIFICATION NUMBER: O1D0698418 B WING ROYDER OR SUPPLIER D PARENTHOOD SOUTHEAST SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION) COntinued From page 1 Overall operation and administration of the laboratory, including the employment of personnel who are competent to perform test procedures, and record and report dest results promptly, accurate, and proficiently and for assuring compliance with the applicable regulations. (e) The laboratory director must- (e)(3) Ensure that- (e)(3)

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day of client testing. On 10/16/2014, quality control

clients had RhD testing performed on 10/16/2014.

numbers accurately. On 12/12/2014, lot numbers

expiration date of 12/13/2014 were documented on

the daily quality control log. On 12/22/2014, the same lot numbers, with a 1/2/2015 expiration date,

were documented as used. Lot numbers can not

personnel at approximately 11:30 AM on 4/9/2015

3. Interviews with the administrator and testing

2. Personnel failed to document RhD control lot

was not performed and/or documented. Four

BRN917857 and BRN917858, both with an

have two expiration dates.

confirmed these findings.

The Director of Compliance Risk &

quarterly audits for one year to ensure

required process or documentation will

06/19/16

proper use of the RhD typing quality

The four patients who received RhD

testing on 10/16/14 will be contacted

by the Lab Director/Medical Director.

The importance of knowing RhD

control. Any failure to comply with

result in disciplinary action.

Quality Management will conduct

PRINTED: 04/10/2015 DEPARTMENT OF HEALTH AND HUMA ERVICES FORM APPROVED CENTERS FOR MEDICARE & MEDICAID SERVICES OMB NO 0938-0391 (X1) PROVIDER/SUPPLIER/CUA (X3) DATE SURVEY STATEMENT OF DEFICIENCIES (X2) MULTIPLE CONSTRUCTION AND PLAN OF CORRECTION IDENTIFICATION NUMBER: COMPLETED A. BUILDING -0100698418 B, WING 04/09/2015 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 121127TH PLACE SOUTH PLANNED PARENTHOOD SOUTHEAST BIRMINGHAM, AL 35205 PROVIDER'S PLAN OF CORRECTION SUMMARY STATEMENT OF DEFICIENCIES (X4) ID ID PREFIX (XS) (EACH CORRECTIVE ACTION SHOULD BE PRÉFIX (EACH DEFICIENCY MUST BE PRECEDED BY FULL DATE REGULATORY OR LSC IDENTIFYING INFORMATION) CROSS-REFERENCED TO THE APPROPRIATE TAG TAG DEFICIENCY) Continued From page 3 06020 Surveyor: Jeff Meank, BS, MT(ASCP) Licensure and Certification Supervisor status will be explained and the patients will be an opportunity to return to the the clinic for a free RhD test. 05/29/15 A full RhD control review from October 1 2014 through May 8, 2015 will be completed by the Lab Director. If it is found that additional patients did not receive RhD testing, they will be contacted, as well, and given an opportunity to return for free testing. Disciplinary action will be taken if audits Reveal a persistent lack of compliance. 06/12/15