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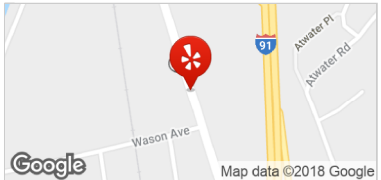


# Planned Parenthood - Western Massachusetts Health Center

Claimed

3 reviews Details

Medical Centers



3550 Main St  
Springfield, MA 01107

Get Directions  
(800) 258-4448  
plannedparenthood.org  
Message the business  
Send to your Phone



Photo of Planned Parenthood - Western Massachusetts Health Center, Springfield, MA, United States

📣 Appointments available, call us today!

## You Might Also Consider

## Ask the Community

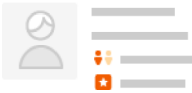
Yelp users haven't asked any questions yet about Planned Parenthood - Western Massachusetts Health Center.

## Recommended Reviews for Planned Parenthood - Western Massachusetts Health Center

Your trust is our top concern, so businesses can't pay to alter or remove their reviews. [Learn more.](#)

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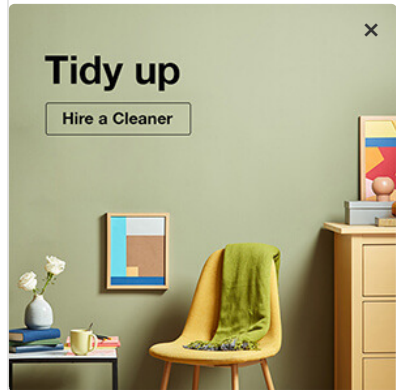


With so few reviews, your opinion of Planned Parenthood - Western Massachusetts Health Center could be huge. Start your review today.

**Justin G.**  
East Hartford, CT  
41 friends  
62 reviews  
27 photos

★★★★★ 11/21/2012  
First to Review

When you are going to planned parenthood your usually in a stressful situation. Fortunately my experience at this location made me feel very comfortable. Without going into details of the purpose of the visit (precautionary measure checkup) - the staff didn't hesitate to make sure i was taken care of. They handled the case professionally and



### Hours

**Mon** 8:00 am - 5:00 pm  
**Tue** 8:00 am - 8:00 pm  
**Wed** 7:45 am - 5:00 pm  
**Thu** 8:00 am - 8:00 pm  
**Fri** 7:45 am - 5:00 pm  
**Sat** Closed  
**Sun** Closed

[Edit business info](#)

### More business info

By Appointment Only No

This business is a Yelp advertiser.

**Justin G.**  
First to review

You might also consider



respected my privacy. Also provided me with a goody bag on the way out.

Calling all those who maybe too nervous to man up. I highly recommend this establishment for personal health check up.



**Emily L.**  
Holyoke, MA  
32 friends  
2 reviews

★★★★★ 10/24/2017

Very nice and caring staff that handle things like sexual assault very professionally.

Was a little irritated that I called ahead of time to make sure if I felt I needed my boyfriend with me during my visit that he'd be allowed in the room to avoid having an anxiety attack if I felt one coming on and was told yes but then the doctor when I arrived said no.

Also wish the staff was more sensitive of what's happening in the lobby. When I went two girls with a crying baby were talking about being "baby killers" very loudly and clearly making me and my boyfriend uncomfortable to the point where I was crying. It's not my job to worry about what other people are doing in the waiting room but when it's disruptive to my mental health the staff should be taking note of what's going on.



**Elizabeth S.**  
Athol, MA  
88 friends  
2 reviews

★★★★★ 3/13/2017

The staff where really nice, but when I was there I told them that I couldn't go through with the procedure and they told me I signed the paperwork so they were going to do it anyway. Now I'm getting admitted to a hospital for having pregnancy tissue still in my uterus and an infection because of dirty tools.



Comment from Planned Parenthood L. of Planned Parenthood - Western Massachusetts Health Center Business Customer Service

3/30/2017 · Thank you for your honest review. The negative outcome you described is not consistent with the care we strive to offer at PPLM. We would like to hear more about your experience. If you would feel comfortable talking with our health center director about your visit, please email us at [customerservice@pplm.org](mailto:customerservice@pplm.org). Thank you again for giving feedback on your visit. We hope to hear from you. [Read less](#)

**People also viewed**

**Family Care Medical Center**  
★★★★★ 5 reviews  
Medical Centers

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**Near Me**

Men's Health Clinic Near Me

**From the business**

**Specialties**

Planned Parenthood provides high quality, personalized health care in a safe and supportive environment. At Planned Parenthood we are dedicated to the field of women's medicine and lead the country on women's health care. We offer annual well woman visits, pregnancy testing and options education. We have all FDA approved contraception available including long acting methods such as patch, ring, implant or IUD. Thorough sexually transmitted infections screening, testing, and treatment is available along with HIV testing. We also provide abortion services or referrals.

**History**

Established in 1928.

From HIV tests to pap tests, the Pill to free condoms, Planned Parenthood is here for you. You can rely on PPLM for confidential, affordable sexual health services for men and women.

Appointments can be scheduled on short notice and some same-day appointments are available. Our supply window is open daily for birth control pick-ups, emergency contraception, and Free

condoms, lube, and dental dams.

PPLM accepts many insurance plans including MassHealth. A sliding fee scale is available for patients without insurance; to be considered for the sliding scale, please bring a pay stub, photo ID, and proof of residence.

Services Include:

Family planning, Birth control visits & pick-ups, STD testing & treatment, Pregnancy testing & options counseling, Emergency contraception, GYN exams, Rapid HIV testing & referrals, HPV vaccines, Abortion services, Counseling & referrals

**Planned Parenthood - Western Massachusetts Health Center also recommends**



**Planned Parenthood - Central Massachusetts Health Center**

3 reviews

Medical Centers

Planned Parenthood - Western Massachusetts Health Center says, "PPLM's Worcester health center offers visits for birth control, HIV & STD tests, preventative services & abortion care. Open Mon-Sat by appointment."



**Planned Parenthood - Greater Boston Health Center**

64 reviews

Medical Centers

Planned Parenthood - Western Massachusetts Health Center says, "PPLM's headquarters in Boston provides birth control, HIV & STD testing, preventative services, & abortion care. Open Monday-Saturday by appointment."



**Planned Parenthood - Fitchburg Health Center**

Medical Centers

Planned Parenthood - Western Massachusetts Health Center says, "Our Fitchburg Center offers birth control, STD & HIV tests, pregnancy tests, & preventative care. Open Mon, Tues, & Thurs with walk-ins available."



**Planned Parenthood - Milford Health Center - CLOSED**

Medical Centers

Planned Parenthood - Western Massachusetts Health Center says, "Our Milford Center offers visits for birth control, STD & HIV tests, pregnancy tests & preventative care. Open Tuesday-Thursday, walk-ins available."



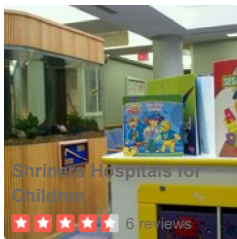
**Planned Parenthood - Marlborough Health Center**

Medical Centers

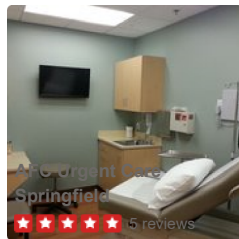
Planned Parenthood - Western Massachusetts Health Center says, "Our Marlborough Center has visits for birth control, STD & HIV tests, pregnancy tests & preventative care. Open Mon, Wed & Thurs, accepts walk-ins."



**Best of Yelp** Springfield – Medical Centers



Springfield Hospital for Children  
6 reviews



Urgent Care Springfield  
5 reviews



Family Care Medical Center

5 reviews

See More [Medical Centers in Springfield](#)

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