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FORM APPROVED

## Agency for Health Care Administration

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  AC13910054	(X2) MULTIPLE CONSTRUCTION A. BUILDING _____ B. WING _____		(X3) DATE SURVEY COMPLETED  11/17/2011
NAME OF PROVIDER OR SUPPLIER  A WOMAN'S WORLD MEDICAL CENTER, INC.			STREET ADDRESS, CITY, STATE, ZIP CODE 503 SOUTH 12TH STREET FORT PIERCE, FL 34950		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE	
A 000	INITIAL COMMENTS  Abortion Clinic Re-licensure survey was conducted, beginning on 11/16/2011 through 11/17/2011. A Woman's World Medical Center, Inc. had deficiencies found at the time of the visit.	A 000			
A 050	Licensure Procedures  All persons planning the operation of an abortion clinic under the provisions of Chapter 390, F.S., shall make application for a license to the Agency for Health Care Administration and must receive a license prior to the acceptance of patients for care and treatment.  Chapter 59A-9.020(1)  A current license shall be posted in a conspicuous place within the licensed premises where it can be viewed by patients.  Chapter 59A-9.020(4), F.A.C  This STANDARD is not met as evidenced by: Based on observation and interview it was determined this clinic did not ensure their license was displayed in a conspicuous place within the premises where it can be viewed by patients.  The findings include:  Upon arrival on 11/16/2011 at approximately 10:00 AM, the lobby was empty. The clinic's	A 050	A050 LICENSURE PROCEDURES  To ensure our license is displayed in a conspicuous Place within the premises. Lab Director directed us To make a copy of license and tape it to front office Patient window at all times for anyone to observe it	1/1/12	

AHCA Form 3020-0001

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

STATE FORM

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A 050	Continued From page 1  license was not located in the lobby. When the Administrative Assistant opened the sliding glass window, the license was not visualized by this surveyor. This surveyor was "buzzed in" and to the left was a high counter and then the reception desk that was located behind the glass sliding window. The clinic license was noted to be in a frame on the wall; above eye-level; over the counter area; and facing the reception desk and not the lobby or patients approaching the reception window. The (self-identified) LPN was seated at the reception desk and was asked about the location of the license. She said ask the Administrator. The Administrator arrived on 11/16/2011 at approximately 11:15 AM. Concerns that had been identified during the past hour and ten minutes were reviewed with her. She stated the license has always been in that location. She stated they cannot put their license in the lobby where it would be stolen or destroyed.	A 050			
A 100	Physical Plant Req.-2nd Trimester  The following are minimum standards of construction and specified minimum essential physical plant requirements which must be met when providing second trimester abortions.  (1) Consultation room(s) with adequate private space specifically designated for interviewing, counseling, and medical evaluations;  (2) Dressing rooms designated for staff and patients;  (3) Handwashing station(s) equipped with a mixing valve and wrist blades and located in each patient exam/procedure room or area;  (4) Private procedure room(s) with adequate light	A 100			

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A 100	<p>Continued From page 2</p> <p>and ventilation for abortion procedures;</p> <p>(5) Post procedure recovery room(s) equipped to meet the patient's needs;</p> <p>(6) Emergency exits wide enough to accommodate a standard stretcher or gurney;</p> <p>(7) Cleaning and sterilizing area(s) adequate for the cleaning and sterilizing of instruments;</p> <p>(8) Adequate and secure storage area(s) for the storage of medical records and necessary equipment and supplies; and</p> <p>(9) If not otherwise required by the Florida Building Code, at least one general use toilet room equipped with a hand washing station.</p> <p>Chapter 59A-9.022, F.A.C.</p> <p>This STANDARD is not met as evidenced by: Based on observation and interview it was determined this clinic did not meet the minimum requirements when providing second trimester abortions, specifically related to providing adequate privacy in the consultation room.</p> <p>The findings include:</p> <p>The staff member at the reception desk (self identified as an LPN), was interviewed on 11/16/2011 at approximately 10:15 AM, and asked where the consultation room is located. She pointed to the desk behind the reception</p>	A 100			

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A 100	Continued From page 3  desk. She stated the following procedures are performed in this area: vitals are obtained; weight is obtained; Rh test is conducted; and procedures are discussed. This room has the sliding glass reception window; a door that is locked providing access to and from lobby; a closet door (containing patient records); and a door leading to the hallway that accesses all areas of clinic. The 2 desks are separated by 2 six foot tall shelves. During interview and observation with the Administrator, conducted on 11/16/2011 at approximately 11:15 AM, she was asked how this area provided confidentiality to each patient. She stated that nobody can hear anything. She stated the door can be closed if necessary. This concern had been previously cited during the August 2010 re-licensure survey. The clinic's plan of correction indicated that this area would not be utilized as the consultation room. The administrator acknowledged that was the plan of correction.  Review of the clinic's policy and procedure, related to pre-op appointment and counseling sections, indicates patient counseling includes discussion of the following confidential topics: - demographics - previous pregnancies - drug addiction status - medical conditions or problems - what they should expect the day of procedure - counselor will discuss any questions related to feelings or fears of the patient - counselor will also note why procedure is being conducted: financial; age; finish education first; and future birth control options (if requested)	A 100	A100 Physical Plant Req-2 <sup>nd</sup> Trimester  Patients for abortion services will only be Counseled on abortion procedure, medical History, in the exam room within a closed Room with a door that is closed. This will Ensure patients privacy. Any discussions With patients will be in the exam room With closed door to ensure patients privacy.	1/1/12	
A 150	Clinic Supplies/Equip. Stand.-2nd Trimester  Each abortion clinic providing second trimester	A 150			

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A 150	<p>Continued From page 4</p> <p>abortions shall provide the following essential clinic supplies and equipment:</p> <p>(a) A surgical or gynecological examination table(s);</p> <p>(b) A bed or recliner(s) suitable for recovery;</p> <p>(c) Oxygen with flow meters and masks or equivalent;</p> <p>(d) Mechanical suction;</p> <p>(e) Resuscitation equipment to include, at a minimum, resuscitation bags and oral airways;</p> <p>(f) Emergency medications, intravenous fluids, and related supplies and equipment;</p> <p>(g) Sterile suturing equipment and supplies;</p> <p>(h) Adjustable examination light;</p> <p>(i) Containers for soiled linen and waste materials with covers; and</p> <p>(j) Appropriate equipment for the administering of general anesthesia, if applicable.</p> <p>Chapter 59A-9.0225(1), F.A.C.</p> <p>This STANDARD is not met as evidenced by: Based on observation and interview, it was determined this clinic, which provides 2nd trimester abortions, did not ensure the provision of all essential supplies and equipment.</p>	A 150			

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A 150	Continued From page 5  The findings include:  During observational tour and interview with Administrator, conducted on 11/16/2011 beginning at approximately 11:15 AM, she was provided the opportunity to point out the required items to this surveyor. The portable oxygen tank, in the procedure room, contained a sticker dated 03/10/2010. The Administrator confirmed this tank was over due to be checked. She was asked if there were any more oxygen tanks. She replied that there were not.  During observation and interview with the Administrator, conducted on 11/16/2011 at approximately 11:40 AM, the resuscitation bags were labeled as last being checked on 10/28/2009. The Administrator acknowledged the date, however, stated the bags had never been used.  This clinic's policy and procedure manual, developed on 10/10/2009, contained a document entitled Equipment Maintenance program. This document reflects the facility is to ensure inspection of all equipment on an annual basis or per manufacturer's recommendations and a log (for each item) will be maintained. The oxygen tank and the resuscitation bags were not located in the equipment maintenance section of the policy and procedure. The Administrator acknowledge the absence of logs.	A 150	A150 Clinic Supplies/Equip.Stand-2 <sup>nd</sup> Trimester  Portable oxygen tank has been added to the equipment Maintenance Log. Oxygen tank will be checked annually With all medical equipment annually to assure it is Working properly. Butterfields Oxygen maintains the Oxygen tank and flow meter. Butterfields has been Called for a routine check. Per Medical Director Orders staff is to call for equipment check each November For Equipment Maintenance check for all equipment that has A maintenance log sheet.	1/1/12
A 151	Clinic Supplies/equip. Stand.-2nd Trimester  Emergency equipment shall be provided for immediate use, maintained in functional condition, and capable of providing at least the following services:	A 151	A150 Clinic Supplies/Equip.Stand-2 <sup>nd</sup> Trimester  Resuscitation bags were added to equipment logs. These resuscitation bags are one time use and then Thrown away. Per Medical Director these Resuscitation bags will be checked annually by staff To Ensure it's working properly in November Annually.	1/1/12

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A 151	<p>Continued From page 6</p> <p>(a) Inhalation therapy</p> <p>(b) Defibrillation</p> <p>(c) Cardiac monitoring</p> <p>(d) Suctioning</p> <p>(e) Maintenance of patient airway</p> <p>Chapter 59A-9.0225(2), F.A.C.</p> <p>This STANDARD is not met as evidenced by: This clinic did not ensure emergency equipment was maintained in functional condition for immediate use, and capable of providing inhalation therapy.</p> <p>The findings include:</p> <p>During observational tour and interview with Administrator, conducted on 11/16/2011 beginning at approximately 11:15 AM, she was provided the opportunity to point out the required items to this surveyor. The portable oxygen tank, in the procedure room, contained a sticker dated 03/10/2010. The Administrator confirmed this tank was over due to be checked. She was asked if there were any more oxygen tanks. She replied that there were not.</p>	A 151	<p>A151 Clinic Supplies/equip.Stand-2<sup>nd</sup> Trimester</p> <p>Portable Oxygen tank will be put in the maintenance</p> <p>Log for annual check by Butterfields Oxygen company</p> <p>On an annual basis in November of each year.</p> <p>Administrator will call the companies for the annual</p> <p>Maintenance check. The maintenance logs will have</p> <p>Documentation that Administrator called the</p> <p>Appropriate companies for annual maintenance check.</p>		1/1/12
A 156	<p>Clinic Supplies/equip. Stand.-2nd Trimester</p> <p>Equipment Maintenance.</p> <p>(a) When patient monitoring equipment is utilized, a written preventive maintenance program shall be developed and implemented. This equipment shall be checked and/or tested in accordance with manufacturer's specifications at periodic</p>	A 156			

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A 156	<p>Continued From page 7</p> <p>intervals, not less than annually, to insure proper operation, and a state of good repair. After repairs and/or alterations are made to any equipment, the equipment shall be thoroughly tested for proper calibration before returning it to service. Records shall be maintained on each piece of equipment to indicate its history of testing and maintenance.</p> <p>(b) All anesthesia and surgical equipment shall have a written preventive maintenance program developed and implemented. Equipment shall be checked and tested in accordance with the manufacturer's specifications at designated intervals, not less than annually, to ensure proper operation and a state of good repair.</p> <p>(c) All surgical instruments shall have a written preventive maintenance program developed and implemented. Surgical instruments shall be cleaned and checked for function after use to ensure proper operation and a state of good repair.</p> <p>Chapter 59A-9.0225(7), F.A.C.</p> <p>This STANDARD is not met as evidenced by: Based on observation, interview, and record review it was determined this clinic did not ensure written preventative maintenance programs were developed and/or implemented, specifically related to patient monitoring equipment; anesthesia and surgical equipment; and all surgical instruments.</p> <p>The findings include:</p> <p>During tour and interview with the administrator, conducted on 11/16/2011 beginning at approximately 11:15 AM the facility monitoring</p>	A 156	<p>A 156 Clinic Supplies/equip. Stand-2<sup>nd</sup> Trimester</p> <p>Equipment preventive maintenance program</p> <p>Will be written for all medical equipment:</p> <p>Ultrasound, vacuum aspiration machine,</p> <p>Oxygen tank, defibrillator, B/P cuffs, Rh</p> <p>Factor light, exam light, heat sterilizer 1 &amp; 2,</p> <p>Freezer, colposcope microscope, finger oximeter,</p> <p>Resuscitation bags one time use only, SureTemp Plus</p> <p>Thermometer, HemoCue Hb 201+ All equipment</p> <p>Shall be checked and/or tested in accordance with</p> <p>Manufacturer's specifications at periodic intervals,</p> <p>Not less than annually, to insure proper operation,</p> <p>And a state of good repair. If any repairs/alterations</p> <p>Are made to any equipment, the equipment shall be</p> <p>Thoroughly tested for proper operation before returning</p> <p>It to service. Records shall be maintained on each</p> <p>Piece of equipment to indicate its history or testing</p> <p>And maintenance. This program will be implemented</p> <p>As soon as possible.</p>	1/1/12	



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A 156	<p>Continued From page 8</p> <p>equipment, located in the procedure room, the anesthesia and surgical equipment and the room identified as the lab were observed. Observation of the calibration/inspection (related to preventative maintenance) stickers on equipment revealed the last inspection was on 08/08/10. The administrator was asked if this clinic has a written preventative maintenance program. She stated that she was under the impression that the provider of the calibration services tracks when the inspection is due.</p> <p>During review of the clinic's policies and procedures and interview with the Administrator, conducted on 11/16/2011 at approximately 5:30 PM, this surveyor was unable to locate any specific written preventative maintenance programs. The Administrator was provided the opportunity to locate and present for review specific written preventative maintenance programs that had been developed and/or implemented, specifically related to patient monitoring equipment, anesthesia and surgical equipment, and all surgical instruments. The Administrator provided the clinic's Equipment Maintenance Policy and acknowledged that it does not contain policies for specific types of equipment and/or instruments. This 1/4 page document reflects the following:</p> <p>- "Equipment will be maintained according to manufacturer's instructions. Preventative maintenance and calibration will be recorded on appropriate control logs. All equipment malfunction or breakdown should be reported to the Medical Director and/or Administrator in a timely fashion. In cases of equipment failure, the contingency plan will depend on the availability of immediate placement or loaner apparatus."</p>		A 156		

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A 201	Continued From page 9		A 201		2/1/2012
A 201	Clinic Personnel-2nd Trimester  Each abortion clinic providing second trimester abortions shall have a staff that is adequately trained and capable of providing appropriate service and supervision to the patients. The clinic will have a position description for each position delineating duties and responsibilities and maintain personnel records for all employees performing or monitoring patients receiving a second trimester abortion. The clinical staff requirements are as follows:  Physicians. The clinic shall designate a licensed physician to serve as a medical director.  Nursing Personnel. Nursing personnel in the clinic shall be governed by written policies and procedures relating to patient care, establishment of standards for nursing care and mechanisms for evaluating such care, and nursing services.  Allied health professionals, working under appropriate direction and supervision, may be employed to work only within areas where their competency has been established.  Chapter 59A-9.023(1),(2),and (3), F.A.C.  This STANDARD is not met as evidenced by: Based on observations, interviews, and record reviews it was determined this clinic (that provides second trimester abortions) failed to ensure each staff member was adequately trained and capable of providing appropriate service and supervision to the patients, specifically related to the lack of appropriate qualifications for staff assisting with procedures; assisting in recovery room; conducting ultrasound procedures; and some lab procedures for 3 of 3		A 201	A-201 Clinic Personnel - 2 <sup>nd</sup> Trimester  Personnel does include the following  Positions to care for patients and for  Monitoring 2 <sup>nd</sup> trimester patients:  Physician, to perform 2 <sup>nd</sup> trimester  Abortions, nursing staff qualified  To monitor patients during  Abortion procedure: Written  Policies and procedures will  Be written and implemented  For nursing staff and staff  Non licensed trained to care  And monitor patients by  Physician/ARNP.  Staff that assist physician  In surgery room during  Procedures of 2 <sup>nd</sup> trimester  Abortions will have  Policies and procedures  Written and implemented	

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A 201	Continued From page 11  procedure room; and performs urine PGTS/confirmations  Employee #3: Date of Hire: February 2010 - A copy of Florida LPN (Licensed Practical Nurse) license, with expiration date of 07/31/2013, was in her file. Interview with the Administrator, conducted on 11/16/2011 at approximately 2:30 PM, revealed this clinic does not verify status of licensed personnel (i.e. active; suspended; or revoked). - Job Description indicates: LPN; phlebotomy; 2nd trimester assistant; procedure counselor; assists doctors during procedures; monitors vital signs during and after second trimester procedures. - Observations of the LPN on 11/16/2011 revealed: - Assisting patients (all 6 scheduled to arrive at 1:00 PM) to change into gown and sit in the reclining chairs, located in the recovery room until they were called in for the procedure (when the doctor arrives - this day it was 4:30 PM). Patients made comments that medication they had been given was very relaxing and making them sleepy. Two were eventually observed sleeping. - This staff member was observed assisting patients to the procedure room; bringing them back from the procedure room; standing in the recovery room inbetween. She was also observed providing a patient with 2 pills and a glass of water. * Verification of this LPN's license was conducted on 11/17/2011. A return visit to the clinic including a review of this documentation and interview with the Administrator, conducted on 11/17/2011 at approximately 12:00 PM, revealed this staff member's license is under emergency suspension. Review of this staff member's file	A 201	A-201 Clinic Personnel - 2 <sup>nd</sup> Trimester  Employee files #1 DOH 4/21/91 & #2 DOH 1997  Has an employee file. It  Shall include documentation  Of training for basic ultrasound  Technique to establish amount to charge  For abortion services only. Physician  Performs ultrasound before and after  Procedure with pictures for documentation.  Documentation of training for  RH factors, serum HCG, hemoglobin  by physician and Evidence per clia  Quality Assurance compliance testing  Program to ensure tests are  performed correctly.  Documentation of training  By physician to assist in surgery  With physician direction and  Supervision. Documentation  Of training by ARNP to monitor  Patients in recovery.	2/1/2012	

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## Agency for Health Care Administration

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  AC13910054	(X2) MULTIPLE CONSTRUCTION A. BUILDING _____ B. WING _____		(X3) DATE SURVEY COMPLETED  11/17/2011
NAME OF PROVIDER OR SUPPLIER  A WOMAN'S WORLD MEDICAL CENTER, INC.			STREET ADDRESS, CITY, STATE, ZIP CODE 503 SOUTH 12TH STREET FORT PIERCE, FL 34950		
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A 201	<p>Continued From page 12</p> <p>revealed she has 2 IPN (Intervention Project For Nurses) contracts that restrict access to narcotics. The 2nd contract with a projected active monitoring (02/10/2011 through 04/26/2016) reflected on page 5, this participant "has not been approved to engage in nursing practice at this time." The Administrator confirmed this staff member has been working in the capacity of an LPN. She also acknowledged she was not aware of the contract restriction (contained in this employee's file). During observation of the procedure room with the Administrator, conducted on 11/17/2011 at approximately 12:15 PM, the (unlocked and unsecured) emergency kit (in a tackle box on a cart in the procedure room) contents were reviewed. The Administrator was asked to handle the vials and identify type and use. Results are as follows:</p> <ul style="list-style-type: none"><li>- Naloxenen (Nubane) hcl 0.4mg/ml vial: twilight sleep</li><li>- Diazepam (Valium) 5mg/ml vial: relax</li><li>- Promethazine 25mg/ml vial: nausea</li><li>- Midazolam 50mg/10ml vial: amnesia</li><li>- Epinephrine 1mg/ml vial: heart</li></ul> <p>2) During interview and personnel record review with the Administrator on 11/16/2011, beginning at approximately 2:30 PM, she confirmed that all staff conduct the US (ultrasound screening). She stated this screening is only utilized to determine gestational age, so the clinic can determine the appropriate service charge. She was asked where this US picture is placed. She replied that it is taped to the back of the procedure form. This clinic had previously been cited for staff conducting US without appropriate training. She acknowledged that she recalled this. The clinic's approved correction reflected the physician would</p>	A 201	<p>A-201 Clinic Personnel – 2<sup>nd</sup> Trimester Employee files</p> <p>#3 DOH 2/21/10</p> <p>Has an employee file. It</p> <p>Shall include documentation</p> <p>Of training for basic ultrasound</p> <p>Technique to establish amount to charge</p> <p>For abortion services only. Physician</p> <p>Performs ultrasound before and after</p> <p>Procedure with pictures for documentation.</p> <p>Documentation of training for</p> <p>RH factors, serum HCG, hemoglobin</p> <p>by physician and Evidence per clia</p> <p>Quality Assurance compliance testing</p> <p>Program to ensure tests are</p> <p>Performed correctly.</p> <p>Documentation of training</p> <p>By physician to assist in surgery</p> <p>With physician direction and</p> <p>Supervision. Documentation</p>		2/1/2012

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## Agency for Health Care Administration

STATEMENT OF DEFICIENCIES  
AND PLAN OF CORRECTION(X1) PROVIDER/SUPPLIER/CLIA  
IDENTIFICATION NUMBER:

AC13910054

(X2) MULTIPLE CONSTRUCTION

A. BUILDING \_\_\_\_\_

B. WING \_\_\_\_\_

(X5) DATE SURVEY  
COMPLETED

11/17/2011

NAME OF PROVIDER OR SUPPLIER

A WOMAN'S WORLD MEDICAL CENTER, INC.

STREET ADDRESS, CITY, STATE, ZIP CODE

503 SOUTH 12TH STREET  
FORT PIERCE, FL 34950(X4) ID  
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COMPLETE  
DATE

A 201

Continued From page 13

be the only staff member to conduct the before and after US. She replied that the physician is the only employee that does conduct the US (other than the screening used to determine charges). The Administrator was asked how many US pictures should be located in each clinical record. She explained there should be 3 (1st is clinic screening by employees; 2nd is US prior to procedure; and the 3rd is the US after the procedure. She was asked what days the physicians work at the clinic. She stated Wednesdays and Saturdays.

During subsequent interview and clinical record review with the Administrator, conducted on 11/16/2011 at approximately 3:30 PM, she was asked why all sampled clinical records (#1, #2, #3, #4, and #5) only contained 2 US pictures and each had been dated 1 day apart. This surveyor asked if the US "screening" is utilized by the clinic's physicians, in lieu of the physician's conducting the initial US. The Administrator confirmed the US "screening" that is conducted by clinic staff is the one that the physicians will use for reference prior to the procedure.

During interview and review of policy and procedure entitled "Pre-Counsel/Pre-Op Visit" specifically the ultrasound section with the Administrator, conducted on 11/18/2011 at approximately 5:30 PM, she acknowledged this policy reflects the following: Each patient will have an ultrasound done to verify age of pregnancy prior to the procedure. Each ultrasound done will have a picture printed and placed in the patient's chart for the physician's viewing.

All 3 staff members conduct ultrasounds on patients without documentation of completion of a

A 201

Of training by ARNP to monitor Patients in recovery.  
Employees with a history of Drug abuse will be supervised closely During surgery days and narcotics That is given to patients. All Drugs are logged each day patients Come in for abortion procedure.  
Any employee that has a drug History and attending a program For addiction will not dispense Narcotics until physician and or Administrator has documentation Of successfully completed a program And a probationary period of no less Than 2 years has passed. Crash cart Medication will be locked in a secured Cabinet with lock for security reasons.

2/1/2012

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A 201	Continued From page 14  Sonography course that has been accredited (Rule 6A-14.030), as meeting the requirements, by the State of Florida.  3) During interview and personnel record review with the Administrator on 11/16/2011, beginning at approximately 2:30 PM, she confirmed that all staff conduct the Rh testing. This clinic possesses a State and Federal CLIA certificate. Review of the 3 employee records revealed none of the 3 records contained documentation that the employee was qualified to perform this procedure. Rh testing is not listed as a waived test on the Center for Medicare and Medicaid Services (CMS) listing of "Tests Granted Waived Status Under CLIA."  4) During observation of the Recovery Room which was currently the waiting room, on 11/16/2011 at approximately 3:40 PM, a patient was brought into the room in a wheelchair by the Administrative Assistant who stated this patient cannot stand up and transfer. This male (wearing a white lab jacket) was observed frequently in and out of this room and in the lab. He approached this patient while stating he would pick her up. He continued with the transfer. The Administrator stated he helps with transfers, sometimes. She was asked if he had a personnel file. She replied that he did not, but that he "had a Home Health Aide certificate". She said they don't know where it is, because it was a long time ago. Review of this clinic's policy and procedure specifically related to staff responsibilities and duties, dated 10/10/2009, reflected the male that was observed providing transfer for a patient on 11/16/2011, signed this document as "Lab Tech". This description of responsibilities indicates the lab tech is responsible for obtaining the specimen bottle after the procedure and verifying that all	A 201	A-201 Clinic Personnel – 2 <sup>nd</sup> Trimester  Employees will have documentation of an accredited Sonogram course  Before performing ultrasounds for Abortion procedures. Physicians Will perform ultrasound with pictures Before and after abortion procedure With signature for evidence that the Physician performed ultrasound And discussed results with patient If requested by patient.  3) RH testing by staff will be performed With documentation from American Proficiency program that tests are performed Correctly and training performed by Lab Director is documented within employee Folders. Training is held in February on an Annual basis.	2/1/2012	2/1/12

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## Agency for Health Care Administration

STATEMENT OF DEFICIENCIES  
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IDENTIFICATION NUMBER:

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(X2) MULTIPLE CONSTRUCTION

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B. WING \_\_\_\_\_

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11/17/2011

NAME OF PROVIDER OR SUPPLIER

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STREET ADDRESS, CITY, STATE, ZIP CODE

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A 201

Continued From page 15

products of conception are identified. Places the specimen in a Ziploc bag labeled with patient's name and date and how many weeks LMP. Cleans the specimen bottles and returns them to the doctor's assistant. Cleans and sterilizes all surgical instruments. Responsible for maintaining the Dry Heat Sterilizer temperature log.

During interview and review of the policy and procedure manual with the Administrator, conducted on 11/16/2011 at approximately 5:30 PM, she was provided the opportunity to locate the required policy and procedure specific to patient care, establishment of standards for nursing care and mechanisms for evaluating such care. She was not able to locate this information. She stated she was not aware of this requirement.

A 201

A 201 Clinic Personnel 2<sup>nd</sup> Trimester

4) Trained staff with documentation of training in transferring of patients in their employee files will perform the Transferring of patients from wheel chair to recliners, or exam tables, will Be the only staff to transfer patients. Staff members who are not trained in Transferring will wait by patients until Trained staff members arrive to care For patient.

2/2/2012

A 250 Clinic Policies/Procedures-2nd Trimester

An abortion clinic providing second trimester abortions shall have written policies and procedures to implement policies and to assure that quality patient care shall relate specifically to the functional activities of clinic services. These written procedures shall apply to second trimester abortions and shall be available and accessible to clinic personnel and shall be reviewed and approved annually by the clinic's medical director. These clinic policies and procedures shall include but not be limited to the following:

- (1) Patient admission;
- (2) Pre and post-operative care;
- (3) Physician's orders;
- (4) Standing orders with required signatures;
- (5) Medications, storage and administration;
- (6) Treatments;
- (7) Surgical asepsis;

A 250

This will be added to the policy & Procedure manual under patient care. Policies and Procedures - 2<sup>nd</sup> Trimester Abortion care will have written Policy and procedures for the following:

Patient admission, Pre and post operative care, emergency procedures, Physician's orders, Standing orders with required signatures, Medications, storage and administration, treatments, surgical asepsis,



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Agency for Health Care Administration					
STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  AC13910054	(X2) MULTIPLE CONSTRUCTION A. BUILDING _____ B. WING _____		(X3) DATE SURVEY COMPLETED  11/17/2011
NAME OF PROVIDER OR SUPPLIER  A WOMAN'S WORLD MEDICAL CENTER, INC.		STREET ADDRESS, CITY, STATE, ZIP CODE 503 SOUTH 12TH STREET FORT PIERCE, FL 34950			
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)		(X5) COMPLETE DATE
A 250	<p>Continued From page 16</p> <p>(8) Medial asepsis; (9) Sterilization and disinfection; (10) Documentation: Medical records and facility records; (11) Patient discharge; (12) Patient transfer; (13) Emergency measures; (14) Incident reports; (15) Personnel orientation; (16) Inservice education record; (17) Anesthesia; (18) Equipment and supplies: availability and maintenance; (19) Volunteers; and (20) Visitors.</p> <p>Chapter 59A-9.024, F.A.C.</p> <p>This STANDARD is not met as evidenced by: Based on record review and interview it was determined this clinic, providing second trimester abortions, did not have all of the required written policies and procedures to implement and to assure that patient care shall relate specifically to the functional activities of clinic services (and be reviewed and approved on an annual basis by the clinic's medical director).</p> <p>The findings include:</p> <p>The cover sheet of the clinic's policy and procedure manual (that was provided by the Administrative Assistant for review on 11/16/2011 at approximately 10:30 AM), noted it was prepared by the Administrator on 10/10/2009. During review of this manual and interview with the Administrator, conducted on 11/16/2011 at approximately 5:30 PM, she could not locate any documentation the medical director reviewed this</p>	A 250			

corrected rec'd bbo

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## Agency for Health Care Administration

STATEMENT OF DEFICIENCIES  
AND PLAN OF CORRECTION(X1) PROVIDER/SUPPLIER/CLIA  
IDENTIFICATION NUMBER:

AC13910054

(X2) MULTIPLE CONSTRUCTION

A. BUILDING \_\_\_\_\_

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(X3) DATE SURVEY  
COMPLETED

11/17/2011

NAME OF PROVIDER OR SUPPLIER

A WOMAN'S WORLD MEDICAL CENTER, INC.

STREET ADDRESS, CITY, STATE, ZIP CODE

503 SOUTH 12TH STREET  
FORT PIERCE, FL 34950(X4) ID  
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COMPLETE  
DATE

A 250

Continued From page 17  
manual for the last 2 years.

During the above noted interview and review of the policy and procedure manual, the Administrator acknowledged the following topics were not included:

- Patient Admission
- Post Operative Care
- Treatments
- Surgical Asepsis
- Medical Asepsis
- Documentation: medical records and facility records
- Discharge
- Transfer (hospital agreement only)
- Incident Reporting Procedure (form only)
- Personnel Orientation
- Inservice Education Records
- Equipment and supplies: availability and maintenance
- Volunteers (Staff Duties and Responsibilities reflects this clinic does not use volunteers - male observed providing transfer). Please see A202.
- Visitors

A 300 Medical Screening/Eval. -2nd Trimester

Each abortion clinic that provides second trimester abortions shall formulate and adhere to written patient care policies and procedures designed to ensure professional and safe care for patients undergoing second trimester abortions and shall maintain a medical record for each such patient that records history, care and services. These patient care policies and procedures, for patients undergoing second trimester abortions, shall include but not be limited to the following:

(a) Admission criteria and procedures;

A 250

A 250 Clinic Policies/Procedures 2<sup>nd</sup> Trimester 2/1/2012Policies and Procedures - 2<sup>nd</sup> Trimester

Abortion care will have written updated

Policy and procedures for the following:

Patient admission.

Post operative care ,

Treatments

Surgical Asepsis

Medical Asepsis

Documentation: Medical records and facility Records.

Discharge

Transfer (hospital agreement only)

Incident Reporting Procedure (Form only)

Personnel Orientation

Inservice Education Records

Equipment and supplies: availability and

Maintenance

Volunteers (Staff Duties and Responsibilities

Visitors

Medical Director shall review & sign Policies & Procedures manual at the annual Meeting in February each year.

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Agency for Health Care Administration

STATEMENT OF DEFICIENCIES  
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(X5)  
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DATE

A 250

Continued From page 17  
manual for the last 2 years.  
During the above noted interview and review of  
the policy and procedure manual, the  
Administrator acknowledged the following topics  
were not included:  
- Patient Admission  
- Post Operative Care  
- Treatments  
- Surgical Asepsis  
- Medical Asepsis  
- Documentation: medical records and facility  
records  
- Discharge  
- Transfer (hospital agreement only)  
- Incident Reporting Procedure (form only)  
- Personnel Orientation  
- Inservice Education Records  
- Equipment and supplies: availability and  
maintenance  
- Volunteers (Staff Duties and Responsibilities  
reflects this clinic does not use volunteers - male  
observed providing transfer). Please see A202.  
- Visitors

A 250

A 250 Clinic Policies/Procedures 2<sup>nd</sup> Trimester 2/1/2012

Policies and Procedures - 2<sup>nd</sup> Trimester  
Abortion care will have written updated  
Policy and procedures for the following:  
Patient admission,  
Post operative care ,  
Treatments  
Surgical Asepsis  
Medical Asepsis  
Documentation: Medical records and facility  
Records.  
Discharge  
Transfer (hospital agreement only)  
Incident Reporting Procedure (Form only)

A 300

Medical Screening/Eval.-2nd Trimester  
Each abortion clinic that provides second  
trimester abortions shall formulate and adhere to  
written patient care policies and procedures  
designed to ensure professional and safe care for  
patients undergoing second trimester abortions  
and shall maintain a medical record for each  
such patient that records history, care and  
services. These patient care policies and  
procedures, for patients undergoing second  
trimester abortions, shall include but not be  
limited to the following:

A 300

Personnel Orientation  
Inservice Education Records  
Equipment and supplies: availability and  
Maintenance  
Volunteers (Staff Duties and Responsibilities  
Visitors

(a) Admission criteria and procedures;

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B. WING

(X3) DATE SURVEY  
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11/17/2011

NAME OF PROVIDER OR SUPPLIER

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STREET ADDRESS, CITY, STATE, ZIP CODE

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DATE

A 300 Continued From page 18

A 300

A 300 Medical Screening/Evaluation 2<sup>nd</sup> Trimester 2/1/2012

(b) Identification in the medical record of  
physician(s) and nurse(s) involved in providing  
the services offered for patients undergoing  
second trimester abortions;

(c) Specific details regarding the pre-operative  
procedures performed, to include:  
1. History and physical examination, to include  
verification of pregnancy, estimation of  
gestational age, identification of any preexisting  
conditions or complications; including allergies to  
medications, antiseptic solutions, or latex; and a  
complete obstetric and gynecological history.  
2. Special examinations, lab procedures, and/or  
consultations required, to include ultrasonography  
to confirm gestational age and a physical  
examination including a bimanual examination  
estimating uterine size and palpation of the  
adnexa. The physician shall keep original prints  
of each ultrasound examination of a patient in the  
patient's medical history file. For an abortion in  
which an ultrasound examination is not  
performed before the abortion procedure, urine or  
blood tests for pregnancy shall be performed  
before the abortion procedure.

Chapter 59A-9.025(1), F.A.C.

This STANDARD is not met as evidenced by:  
Based on record review and interview it was  
determined this clinic, that provides second  
trimester abortions, did not ensure the  
formulation and adherence of written patient care  
policies, specifically related to admission criteria  
and procedure and identification in the medical  
record of the physician and nurse(s) involved in  
the procedure (for 5 of 5 clinical records: #1, #2,  
#3, #4, and #5).

Patient care policies and procedures will

Be written and implemented with the

Following to be included:

Admission criteria and procedures

To ensure professional and safe care for

Patients having an abortion procedure.

Patient care policies and procedures will

Be written and implemented with the

Following to be included:

(a) Admission criteria and procedures

To ensure professional and safe care for

Patients having an abortion procedure.

(b) Identification of physician's name

Will be typed on the surgery form and

Doctors sign the surgery sheet. Nurses

Name will be printed on surgery sheet

And recovery sheet in the appropriate

Places to be identified in the abortion

Procedure and recovery process.

(c) 1. Medical history and physical

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## Agency for Health Care Administration

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11/17/2011

NAME OF PROVIDER OR SUPPLIER

A WOMAN'S WORLD MEDICAL CENTER, INC.

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A 300

Continued From page 19

The findings include:

- a) Please see A250 related to this clinic's failure to develop and maintain an admission criteria policy and procedure.
- b) During clinical record review of 5 patients that received 2nd trimester abortions (#1, #2, #3, #4 and #5) and interview with the Administrator conducted on 11/16/2011, the procedure form documenting the physician and assistant signature was located. The signatures were not legible. The Administrator was asked how the name of the physician that performed the procedure could be determined. The administrator was not able to provide a legible name of the physicians on these documents. The area that reflected assistant was discussed. The administrator stated the nurse would sign there, but there was no printed name identifying the nurse/assistant. The administrator confirmed the following:
- Patient #1: procedure was signed by LPN on 09/10/11 (license status was in question) Please refer to 201 for details.
  - Patient #2: procedure signed by Administrator (not qualified to assist with procedure)
  - Patient #3: signed by previously employed "lab tech" (not qualified to assist with procedure)
  - Patient #4: signed by Administrative Assistant (not qualified to assist with procedure)

A 301

Medical Screening/eval.-2nd Trimester

Laboratory Services.

(a) Laboratory services shall be provided on-site or through arrangement with a laboratory that holds the appropriate federal Clinical Laboratory Improvement Amendments (CLIA) certificate and state of Florida clinical laboratory license issued

A 300

A 300 cont'd

Medical Screening/Evaluation 2<sup>nd</sup> Trimester examination.

Will include, LMP, results of pregnancy

test prior to coming to the clinic.

Estimation of gestational age, Pre existing

conditions or complications: allergies to any

Medications, antiseptics, latex gloves.

Complete pregnancy History and gynecological history.

(2) Examinations, lab procedures, and/or

required consultations. To include ultrasound,

confirm gestational age, a physical examination

bimanual pelvic exam, uterine size, and palpation

of adnexa. Pictures of ultrasound signed by

physician will be kept in patient file with surgery sheet.

Patients who are seen for abortion procedure and

Can't have ultrasound, will have a pregnancy test

With a positive result and physical examination by

Physician with pelvic exam to estimate length of

Pregnancy before the abortion procedure.

2/1/2012

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Agency for Health Care Administration

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  AC13910054	(X2) MULTIPLE CONSTRUCTION A. BUILDING _____ B. WING _____	(X3) DATE SURVEY COMPLETED  11/17/2011
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NAME OF PROVIDER OR SUPPLIER  A WOMAN'S WORLD MEDICAL CENTER, INC.	STREET ADDRESS, CITY, STATE, ZIP CODE 503 SOUTH 12TH STREET FORT PIERCE, FL 34950
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
A 301	<p>Continued From page 20</p> <p>pursuant to Chapter 483, Part I, F.S.</p> <p>(b) All laboratory services provided on-site shall be performed in compliance with state of Florida clinical laboratory licensure and federal CLIA provisions.</p> <p>Rh factor. Rh testing for Rh negative patients shall be conducted, unless reliable written documentation of blood type is available.</p> <p>All laboratory test reports shall be placed in the patient's medical record.</p> <p>All laboratory test and storage areas, records and reports shall be available for inspection by the agency.</p> <p>If a person who is not a physician performs an ultrasound examination, that person shall have documented evidence that he or she has completed a course in the operation of ultrasound equipment. The physician, registered nurse, licensed practical nurse, advanced registered nurse practitioner, or physician assistant shall, at the request of the patient and before the abortion procedure is performed, review the ultrasound evaluation results with the patient, including an estimate of the probable gestational age of the fetus.</p> <p>A test for anemia shall be performed.</p> <p>Chapter 59A-9.025(2), (4), (5), (6), (7), and (8) F.A.C.</p> <p>This STANDARD is not met as evidenced by: Based on record review and interview it was determined this clinic (that conducts 2nd trimester</p>	A 301		

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## Agency for Health Care Administration

STATEMENT OF DEFICIENCIES  
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11/17/2011

NAME OF PROVIDER OR SUPPLIER

A WOMAN'S WORLD MEDICAL CENTER, INC.

STREET ADDRESS, CITY, STATE, ZIP CODE

503 SOUTH 12TH STREET  
FORT PIERCE, FL 34950(X4) ID  
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A 301

Continued From page 21

abortion) did not ensure when a person other than a physician performs an ultrasound (US) examination, that staff have documentation of course completion in the operation of ultrasound equipment.

The findings include:

During interview and personnel record review with the Administrator on 11/16/2011, beginning at approximately 2:30 PM, she confirmed that all staff conduct the US (ultrasound) screening. She stated this screening is only utilized to determine gestational age, so the clinic can determine the appropriate service charge. She was asked where this US screening picture is placed. She replied that it is taped to the back of the procedure form.

This clinic had previously been cited for staff conducting US without appropriate training. The clinic's approved correction reflected the physician would be the only staff member to conduct the before and after ultrasounds. The administrator stated that the physician is the only employee that does conduct the US (other than the screening used to determine charges). The Administrator was asked how many US pictures should be located in each clinical record. She explained there should be 3 (1st is clinic screening by employees; 2nd is US prior to procedure by physician; and the 3rd is the US after the procedure by physician. She was asked what days the physicians work at the clinic to which she stated Wednesdays and Saturdays.

During subsequent interview and clinical record review with the Administrator, conducted on 11/16/2011 at approximately 3:30 PM, she was asked why all sampled clinical records (#1, #2, #3, #4, and #5) only contained 2 US pictures and

A 301

A 301 Medical Screening/Evaluation 2<sup>nd</sup> Trimester 2/1/2012

Rh factor test will be performed

According to clia standards for testing

By a staff member who has documentation

Of training per clia standards and who has

Been trained by the Laboratory Director.

Who conducts training sessions once a

Year in February of each year.

Ultrasound examinations are performed

By a licensed physician on patients

Wanting abortion services. Two

Pictures will be printed out for documentation

And signed by physician before and after

The procedure. These pictures will be kept

In patient file for no longer than 5 yrs.

No staff member will perform ultrasounds

On patients wanting abortion procedure.

The ultrasound will be performed by the

Physician only at the time of the abortion

Printing a picture before the abortion for

Evidence and a second one printed for

Confirmation that uterus is empty. No

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## Agency for Health Care Administration

STATEMENT OF DEFICIENCIES  
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11/17/2011

NAME OF PROVIDER OR SUPPLIER

A WOMAN'S WORLD MEDICAL CENTER, INC.

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A 301

Continued From page 22

each had been dated 1 day apart. This surveyor asked if the US "screening" is utilized by the clinic's physicians, in lieu of the physician's conducting the initial US. The Administrator confirmed the US "screening" that is conducted by clinic staff is the one that the physicians will use for reference prior to the procedure.

During interview and review of policy and procedure entitled "Pre-Counsel/Pre-Op Visit" specifically the ultrasound section with the Administrator, conducted on 11/16/2011 at approximately 5:30 PM, she acknowledged this policy reflects the following: Each patient will have an ultrasound done to verify age of pregnancy prior to the procedure. Each ultrasound done will have a picture printed and placed in the patient's chart for the physician's viewing.

All 3 staff members conduct ultrasounds on patients without documentation of completion of a Sonography course that has been accredited (Rule 6A-14.030), as meeting the requirements, by the State of Florida.

A 350

Abortion Procedure-2nd Trimester

Any abortion clinic which is providing second trimester abortions must be in compliance with the following standards relative to second trimester abortion procedures:

(1) A physician, registered nurse, licensed practical nurse, advanced registered nurse practitioner, or physician assistant shall be available to all patients throughout the abortion procedure.

(2) The abortion procedure will be performed in

A 301

A 301 cont'd

Medical Screening/Evaluation 2<sup>nd</sup> Trimester

Current staff member will conduct

Ultrasounds without having proof of an

Accredited course for ultrasound training.

With a certificate of completion.

Administrator will investigate hiring an ultrasound

Tech for ultrasounds not performed by physician.

The new staff member before hiring will have to

Show documentation of training at an accredited

Course for ultrasound training.

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A 350



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A 350

Continued From page 23

accordance with obstetric standards and in  
keeping with established standards of care  
regarding the estimation of gestational age of the  
fetus.

(3) Anesthesia service shall be organized under  
written policies and procedures relating to  
anesthesia staff privileges, the administration of  
anesthesia, and the maintenance of strict safety  
controls.

(4) Prior to the administration of anesthesia,  
patients shall have a history and physical  
examination by the individual administering  
anesthesia, including laboratory analysis when  
indicated.

(5) Appropriate precautions, such as the  
establishment of intravenous access at least for  
patients undergoing post-first trimester abortions.

(6) Appropriate monitoring of the patient's vital  
signs by professionals licensed and qualified to  
assess the patient's condition will occur  
throughout the abortion procedure and during the  
recovery period until the patient's condition as  
specified by the type of abortion procedure  
performed, is deemed to be stable in the recovery  
room.

Chapter 59A-9.026, F.A.C.

This STANDARD is not met as evidenced by:  
Based on interview and record review it was  
determined this clinic, that provides 2nd trimester  
abortions, did not follow the appropriate  
precautions for the establishment of intravenous  
access (at least for the patients undergoing  
post-first trimester abortions) for 5 of 5 clinical

A 350

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A 350

Continued From page 24

records of patients that received 2nd trimester  
abortions (#1, #2, #3, #4, and #5).

In addition, based on interview and record review  
it was determined this clinic, that provides 2nd  
trimester abortions, did not have documentation  
to reflect appropriate monitoring of patient's vital  
signs by professionals licensed and qualified to  
assess the patient's condition throughout the  
abortion procedure and during the recovery room  
period until the patient's condition as specified by  
the type of abortion procedure performed, is  
deemed to be stable for 5 of 5 patients that  
received 2nd trimester abortions (#1, #2, #3, #4,  
and #5).

Based on observation and interview it was  
determined the clinic failed to provide any  
monitoring of vital signs, by a qualified individual,  
for the 6 patients identified as receiving 1st  
trimester abortions.

The findings include:

a) During review of this clinic's policies and  
procedures with the Administrator, conducted on  
11/16/2011 at approximately 5:30 PM, she was  
asked to locate and provide the policy related to  
the establishment of intravenous access at least  
for patients undergoing the 2nd trimester abortion  
procedure. She replied that this clinic does not  
establish an intravenous access port for any of  
their patients because they do not provide  
general anesthesia. The regulation (noted  
above) was reviewed with her and she stated she  
was not aware they were required to establish  
intravenous access. When asked what they  
would do if there was an emergency during a  
procedure, she replied that the patient would be  
transferred to the hospital.

A 350

A 350 Abortion Procedure ~ 2<sup>nd</sup> Trimester

Intravenous access will be performed by physician

Performing 2<sup>nd</sup> trimester abortion. Supplies needed

For intravenous access before the procedure is

Located on the IV pole located at the left side

Of the examination table above patient's head.

All IV's are administered by physician per

His orders. Surgery sheet will have documentation

Of access to IV fluids port access before the

2<sup>nd</sup> tri-mester abortion begins.

Monitoring of patients vitals will be documented

On nurses notes during the abortion procedure with.

Before, during, and after vitals. This shall be performed

By a licensed Registered nurse with name typed on

The document to be able to identify name of

Person performing vitals and they are trained in the

Field of abortion care for patients before, during, &

After the abortion procedure. Recovery room

Patients vitals will be monitored and taken at the

Time patient is brought in to the recovery room after

Abortion performed, during her recovery vitals will be

Taken again about 15 minutes later, and vitals will be

Taken before patient gets dressed to be driven home

By a significant other. Policy and Procedures of

Standard of care protocols for recovery room will be

Written and implemented.

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Agency for Health Care Administration

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11/17/2011

NAME OF PROVIDER OR SUPPLIER

A WOMAN'S WORLD MEDICAL CENTER, INC.

STREET ADDRESS, CITY, STATE, ZIP CODE

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A 350

Continued From page 25

A 350

During interview and clinical record review (of 5 patients that had received 2nd trimester abortion procedures) with the Administrator, conducted on 11/16/2011 beginning at approximately 2:30 PM she was asked to locate documentation of the monitoring of vital signs during the procedure and in the recovery room (in order to determine if the patient has become stable). She was unable to locate any documentation to reflect this had occurred related to patients #1, #2, #3, #4, and #5 that had received 2nd trimester abortion procedures.

b) Observation of the recovery room on 11/16/2011 revealed the unlicensed LPN (Licensed Practical Nurse) was the staff member that was present. There were 6 patients that the Administrator had reported, on 11/16/2011 at approximately 1:00 PM as being present to receive 1st trimester abortions. This surveyor was present on 11/16/2011 prior to patient arrivals beginning at 1:00 PM through recovery room discharges at 6:30 PM. Neither this unlicensed nurse (nor any other staff member) were observed to monitor vitals at any time for any of the 6 patients present. This unlicensed nurse was observed to provide 2 pills and a cup of water to one of the patients in the recovery room.

A 400

Recovery Rm Stand.-2nd Trimester

A 400

Each abortion clinic which is providing second trimester abortions shall comply with the following recovery room standards when providing second trimester abortions:

(1) Following the procedure, post procedure recovery rooms will be supervised and staffed to meet the patient's needs. A physician or physician

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STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION:	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  AC13910054	(X2) MULTIPLE CONSTRUCTION A. BUILDING _____ B. WING _____	(X3) DATE SURVEY COMPLETED  11/17/2011
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A 400	<p>Continued From page 26</p> <p>assistant, a licensed registered nurse, a licensed practical nurse or an advanced registered nurse practitioner who is trained in the management of the recovery area shall be available to monitor the patient in the recovery room until the patient is discharged. The individual must be certified in basic cardiopulmonary resuscitation. A patient in the post-operative or recovery room shall be observed for as long as the patient's condition warrants.</p> <p>(2) The clinic shall arrange hospitalization if any complication beyond the medical capability of the staff occurs or is suspected. The clinic shall ensure that all appropriate equipment and services are readily accessible to provide appropriate emergency resuscitative and life support procedures pending the transfer of the patient or a viable fetus to the hospital. A physician shall sign the discharge order and be readily accessible and available until the last patient is discharged to facilitate the transfer of emergency cases if hospitalization of the patient or viable fetus is necessary. The clinic medical records documenting care provided shall accompany the patient. These records will include the contact information for the physician who performed the procedure at the clinic.</p> <p>(3) A physician shall discuss Rho (D) immune globulin with each patient for whom it is indicated and will ensure that it is offered to the patient in the immediate postoperative period or that it will be available to the patient within 72 hours following completion of the abortion procedure. If the patient refuses the Rho (D) immune globulin, refusal Form 3130-1002, January 2006, "Refusal to Permit Administration of Rh(D) Immunoglobulin", herein incorporated by reference, shall be signed by the patient and a witness, and shall be</p>	A 400		

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## Agency for Health Care Administration

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A 400

Continued From page 27

included in the patient's medical record.

(4) Written instructions with regard to post abortion coitus, signs of possible medical complications, and general aftercare shall be given to each patient. Each patient shall have specific written instructions regarding access to medical care for complications, including a telephone number to call for medical emergencies. The physician will ensure that either a registered nurse, licensed practical nurse, advanced registered nurse practitioner, or physician assistant from the abortion clinic makes a good faith effort to contact the patient by telephone, with the patient's consent, within 24 hours after surgery to assess the patient's recovery. A contact for post-operative care from the facility shall be available to the patient on a 24-hour basis.

(5) Facility procedures must specify the minimum length of time for recovery as warranted by the procedure type and gestation period.

Chapter 59A-9.027, F.A.C.

This STANDARD is not met as evidenced by: Based on observation, interview, and record review it was determined this clinic (that provides 2nd trimester abortions procedures) did not ensure the post procedure recovery rooms were supervised by licensed and qualified staff that have documented evidence of training in the management of the recovery area and did not ensure that such staff are available to monitor the patient in the recovery room until the patient is discharged related to 2nd trimester patient records for patients #1, #2, #3, #4, and #5 and for the 6 patients identified as receiving 1st trimester

A 400

A 400 Recovery room Stand. - 2<sup>nd</sup> Trimester 2/1/12

Recovery room will be staffed with a nurse.

With either certified nursing assistant, LPN, ARNP, or RN to monitor patients in recovery

Room after the abortion procedure. Policies And Procedures will be written and

Implemented to ensure quality standards

Of care for patients comfort and care.

Recovery room staff will have documented

Training in abortion procedures and aftercare

For abortion patients. 2<sup>nd</sup> Trimester patients.

Any staff that assists in recovery room without

A license will have documented proof of

Training for recovery room vitals, by physician.

ARNP, any staff member working in recovery

Will have documented proof of CPR training.

At least once every 3 years. Licensed medical

Staff. Physician, LPN, RN, ARNP, one or more

Of these licensed medically trained staff will be in

close proximity to recovery room if situation

in warranted. Written procedures and protocols.

for medical standards of care in recovery room

will be written and implemented

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Agency for Health Care Administration

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NAME OF PROVIDER OR SUPPLIER  A WOMAN'S WORLD MEDICAL CENTER, INC.			STREET ADDRESS, CITY, STATE, ZIP CODE 503 SOUTH 12TH STREET FORT PIERCE, FL 34950		
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A 400	<p>Continued From page 28</p> <p>abortions on 11/16/2011.</p> <p>The findings include:</p> <p>Review of the personnel records for the Administrator, the Assistant Administrator, and the LPN (unlicensed) included job descriptions that indicated each of them assist in the procedure room and in the recovery room. Their records did not contain any documentation to reflect specific training in the management of the recovery area.</p> <p>Please see A201 for specific details related to staff qualifications.</p> <p>Please see A350 for specific details related to the clinic's failure to provide monitoring of each patient's vitals in the recovery room.</p>	A 400			

AHCA Form 3020-0001  
STATE FORM

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If continuation sheet 29 of 29

TOTAL P.32



RICK SCOTT  
GOVERNOR

*Better Health Care for all Floridians*

ELIZABETH DUDEK  
SECRETARY

December 8, 2011

Administrator  
A Woman's World Medical Center, Inc.  
503 S. 12th Street  
Fort Pierce, FL 34950

Dear Administrator:

This letter reports the findings of a state licensure survey that was conducted on November 16 and 17, 2011 by a representative of this office. Attached is the provider's copy of the State Form 3020, which indicates the deficiencies that were identified on the day of the visit.

Please provide a plan of correction to this Field Office, in accordance with enclosed instructions, for the identified deficiencies **within ten calendar days of receipt of this faxed report**. You will not receive a copy of this report in the mail, you will only receive this faxed report. **All deficiencies shall be corrected no later than December 16, 2011.**

The Quality Assurance Questionnaire has long been employed to obtain your feedback following survey activity. This form has been placed on the Agency's website at <http://ahca.myflorida.com/Publications/Forms.shtml> as a first step in providing a web-based interactive consumer satisfaction survey system. You may access the questionnaire through the link under Health Facilities and Providers on this page. Your feedback is encouraged and valued, as our goal is to ensure the professional and consistent application of the survey process.

Thank you for the assistance provided to this agency's representative. Should you have any questions please call this office at (561) 381-5840.

Sincerely,

Arlene Mayo-Davis  
Field Office Manager

AMD/hl  
Enclosures

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Headquarters  
2727 Mahan Drive  
Tallahassee, FL 32308  
<http://ahca.myflorida.com>



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Delray Beach Field Office  
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