B 7.5.11

ILLINOIS DEPARTMENT OF PUBLIC HEALTH DIVISION OF HEALTH FACILITIES STANDARDS STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION

NAME AND ADDRESS of Facility Northern IllinoisWomen's Center 1400 Broadway Rockford, Illinois 61104 LIST RULE VIOLATED ENTER SUMMARY OF REQUIREMENT AND SPECIFICALLY WHAT IS WRONG The consulting committee shall review development and content of written policies and procedures of the center Evidence of such review shall be in the minutes. This requirement is not met as evidenced by: Based on review of Facility consulting committee Meetings will go over each new or changed policy quarterly/as needed and document in meeting notes. Enhith A.) (3 pgs) Committee Meneting notes. (Enhith A.) (3	arka 6.28.11	Marke	DATE OF SURVEY6/8/11 BY07105 (Surveyor)	DATE OF SURVEY
HOSPITAL 61104 AN OF CORRECTION AND MPLETED	6.7.		The consulting committee shall review development and content of written policies and procedures of the center Evidence of such review shall be in the minutes. This requirement is not met as evidenced by: Based on review of Facility consulting committee (CC) minutes for 4 of 4 years (2008, 2009, 2010 and 2011) and staff interview, it was determined that the Facility failed to ensure development and review of policies and procedures.	205.230 (2)
61104 HOSPITAL C	COMPLETION DATE	DATE TO BE COMPLETED	WHAT IS WRONG	VIOLATED
	RECE	61104	□Ξ ASTC □ HHA □ HMO □ S of Facility Northern IllinoisWomen's Center 1400 Broadway R	NAME AND ADDRESS

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NAME AND ADDRESS OF FACILITY North Northern Illinois Women's Center 1400 Broadway Rockford, Illinois 61104

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and documented on Exhibit B . Medical and Clinic Director's are responsible for implementing this correction. Clinic Director is responsible for monitoring this correction.
205.230 (2) Semi-Annual review of p&p is done by Medical Director and Clinic director, (see Exhibit A, pg 2)
PROVIDER'S PLAN OF CORRECTION AND DATE TO BE COMPLETED

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION DIVISION OF HEALTH FACILITIES STANDARDS ILLINOIS DEPARTMENT OF PUBLIC HEALTH

NAME AND ADD OF FACILITY	
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en's Center 1400 Broa	□ HHA
dway Rockford, Illin	□HMO
ois 61104	□HOSPICE
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DATE OF SURVEY6/8/11_	205.230 (5)	VIOLATED
BY 07105 (Surveyor)	The consulting committee shall act as a tissue committee and shall review at least quarterly pathological reportsevidence of such review shall be recorded in the minutes. This requirement was not met as evidenced by: Based on review of Facility Consulting Committee (CC) minutes for 4 of 4 years (2008, 2009, 2010 and 2011) and staff interview, it was determined the Facility failed to ensure the minutes included review of surgical pathology reports. 1.On 6/7/11 at approximately 11:30AM, "Consulting Committee Minutes" for 2008, 2009, 2010 and 2011 were reviewed. The minutes lacked documentation that the CC reviewed pathology reports. 2. The above findings were confirmed with the Clinic Director during an interview on 6/7/11 at approximately 11:50AM.	ENTER SUMMARY OF REQUIREMENT AND SPECIFICALLY WHAT IS WRONG
Provider's Representative	Quarterly CC meetings also serve as Tissue Committee meeting. Each CC meeting pulls 15 to 20 charts from that quarter and all members present review the tissue reports. The doctor's signature at the end of CC meeting is evidence that the tissue reports were reviewed by all during the meeting. Weekly: Medical director reviews all pathology reports when received. His initial on the pathology report indicates the tissue report from each patient was reviewed. Admin Assistant is responsible for giving all tissue reports to medical director. Clinic director monitors this is done by checking each tissue report for MD signature.	PROVIDER'S PLAN OF CORRECTION AND DATE TO BE COMPLETED
nto 6.28.11	11-71-9	COMPLETION DATE

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION ILLINOIS DEPARTMENT OF PUBLIC HEALTH DIVISION OF HEALTH FACILITIES STANDARDS

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NAME AND ADDRESS
OF FACILITY North

Northern Illinois Women's Center 1400 Broadway Rockford, Illinois 61104

	(Provider's Representative	OF BRIOD STIBLEY (Surveyor)	NOTE: IF PLV INDICATE DATE OF PRIOR SHRVEY
6.28.1	M Car	BY07105	DATE OF SURVEY 6/8/11
	implementing this correction. Admin Assist is responsible for monitoring this correction by checking both fridges' at close of clinic. Exhibit D.	4. The above finding were confirmed with the Clinic Director during an interview on 6/7/11 t approximately 1:00PM.	
	nourishment, food perishables. Clinic director is responsible for	 Thirty nine (39) "Medical Rings" (birh control) were stored in the recovery room nourishment refrigerator. 	
	other refrigerated meds in the lab by the O R's. The fridge in the recovery room is used only for	OR #1 contained a box of opened surgical gloves; the gloves were stained with a dried brown substance.	
	Ex C. Clinic director will ck & sign Ex C after staff & is responsible to maintain plan of correction. 3 Nuva Rings are now kept with	1.0R#2 and #3 contained shoes stored with an open box of surgical gloves. Four (4) of 16 "gynecological cannulas" in OR 2 were stained with a brown substance.	
617.11	initiated Weekly OR/Exam Room Cleaning Log. Exhibit C. Each nurse will examine her room weekly, sign	On 6/7/11 at approximately 12:15PM, OR#s 1, 2 and 3 were inspected. The rooms were last used on 6/1/11.	
	appropriately cleaned or discarded	Findings include:	
	worn for clinic will be cleaned and kept in the back closet by counseling rooms. 2. Surgical areas are checked for cleanliness. Anything stained, spotted with dirt, etc., will be	Based on an observational tour and staff interview, it was determined that for 3 of 3 operating rooms inspected (OR #s1, 2 and 3), the Facility failed to ensure a sanitary environment to prevent potential contamination of clean equipment.	
	office supplies by storing each in different drawer or cabinet. 1. Shoes	This requirement was not met as evidenced by:	
	205.420 (a) OR rooms, cabinets and tables will be kept clean and organized at all times. Surgical supplies will be kept separate from	Sanitary Facility The ambulatory surgical treatment center shall insure maintenance of a sanitary facility	205.420 (a)
COMPLETION DATE	PROVIDER'S PLAN OF CORRECTION AND DATE TO BE COMPLETED	ENTER SUMMARY OF REQUIREMENT AND SPECIFICALLY WHAT IS WRONG	VIOLATED
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NOTE: IF PLV, INDICATE DATE OF PRIOR SURVEY

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205.420 (C) (2) Th au ree au sh we B. Th	VIOLATED WI	NAME AND ADDRESS Northern Illino OF FACILITY
Sanitary Facility The Sterilization of materials shall be done by autoclaving the material in accordance with the recommendation of the manufacturer of the autoclave. The effectiveness of the autoclave shall be verified and documented at least weekly with a biological spore assay containing B. stearothermophilus. This requirement was not met as evidence by: Based on review of the Autoclave Log, staff interview it was determined that the Facility	ENTER SUMMARY OF REQUIREMENT AND SPECIFICALLY WHAT IS WRONG	NAME AND ADDRESS Northern Illinois Women's Center. 1400 Broadway, Rockford, IL 61104 OF FACILITY
205.420 (C) (2) (See Exhibit A pg 2) Weekly spore tests are done on both autoclaves. Autoclave tech documents test done in the daily autoclave log. The tests are monitored by MaxiTest Biological Monitoring System. Results are monitored by medical director, clinic director & autoclave technician & kept in autoclave log. (Exhibit E, 2 pgs) Clinic director will access spore reports by internet as soon as available. In the event of a failed test, maintenance will be done and documented on maintenance log, (Exhibit F) a new spore test will be done on next clinic day. Clinic admin will sign off on	PROVIDER'S PLAN OF CORRECTION AND DATE TO BE COMPLETED	
1/2/	COMPLETION DATE	

NOTE: IF PLV, INDICATE DATE OF PRIOR SURVEY

(Surveyor)

Provider's Representative)

DATE OF SURVEY ___6/8/11

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11.82.9	to	MXM	11 BY 19840	DATE OF SURVEY 6/8/11
6. 13.11	205.420 (C) (2) cont	A daily autoclave log is kept for each autoclave and is stored in the autoclave book for inspection. (Exhibit E pg 1) Clinic administrator created a Maintenance Log for Autoclave to ensure passing spore tests on both autoclaves. Clinic director will monitor proper maint/cleaning done according to autoclave manual. In the event that a Service Call is required for maintenance, a copy of the service done and signature of serviceperson will be attached to maintenance log. Clinic Administrator will sign off on all cleaning/service done. (Exhibit F) CC committee initiated these policies and Clinic director will monitor them weekly to ensure pocremains in effect.	Findings include: 1. The autoclave log for July 2010 to June 6, 2011, was reviewed on 6/7/11 between11:30 and 12:30 PM. The log contained documentation of biological testing of the 2 autoclave machines for the following dates: 7/7/10 (passed), 11/3/10 (failed), 11/17/11 (negative), 3/16/11 (failed), and 4/6/11 (passed). 2. An interview with the Administrator on 6/6/11 at approximately 2:00 PM The Administrator stated that biological testing is performed quarterly.	205.420 (C) (2) Cont.
COMPLETION DATE	VAND	PROVIDER'S PLAN OF CORRECTION AND DATE TO BE COMPLETED	ENTER SUMMARY OF REQUIREMENT AND SPECIFICALLY WHAT IS WRONG	VIOLATED

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NAME AND ADDRESS OF FACILITY Northern Illinois Women's Center, 1400 Broadway, Ste 201, Rockford, IL 61104

LIST RULE VIOLATED	ENTER SUMMARY OF REQUIREMENT AND SPECIFICALLY WHAT IS WRONG	PROVIDER'S PLAN OF CORRECTION AND DATE TO BE COMPLETED	COMPLETION DATE
Section 205.530 (e)	Operative Care		2.1
	A registered nurse, qualified by training and experience in operating room nursing, shall be present in the operating room and function as a circulating nurse during all invasive or operative procedures"	205.530 (e) 1. On Wednesday June 22 nd , NIWC re-hired Licensed	Hired 6:2511
	This requirement was not met as evidenced by:	Registered Nurse (See: E #3 personnel file reviewed on 6/6/11@	Orientation
	Based on review of Facility staff personnel files and staff interview, it was determined that for 2 of 2 Registered Nurses (E #3 & 4) previously employed by the Facility, the Facility failed to ensure a Registered Nurse amalified	dentialing d E #3's iibit A, pg 3) and for the Director	6.22-206.15.11
	by training and experience in operating room nursing, was present in the operating room and functioned as a circulating nurse during all operative procedures.	2. RN has Operating Room experience. (Exhibit G) She will be re-oriented by the doctor, clinic director (approx 2 to 3 wks.) Her	3mth eval 9.21-11
	Findings include:	performance will be re-evaluated by medical & clinical directors in 3 mos.	
	1. On 6/6/11 at 10:15 AM, the 2 of 2 terminated RN's personnel files (E #3 & 4) were reviewed. There was no Registered Nurse currently employed.	& documented. Yearly evaluations thereafter. Exhapt Ga	
		5	
DATE OF SURVEY	6/8/11 BY 19843	M Park	(6.28.1)
NOTE: IF PLV, INDICAT	NOTE: IF PLV, INDICATE DATE OF PRIOR SURVEY (Surveyor)	(Provider's Representative)	

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NAME AND ADDRESS OF FACILITY Northern Illinois Women's Center, 1400 Broadway, Ste 201, Rockford, IL 61104

	Section 205.530 (e)	VIOLATED
5. These findings were confirmed by the Clinical Director/ Administrator during an interview on 6/6/11 at 2:15 PM.	Operative Care (continued) 2. E #3's personnel file included documentation that E #3 was hired on 1/7/11. E #3's employment application did not include documentation of Pregnancy Termination or Operating Room experience or training. E #3's file did not contain documentation of clinical orientation or was qualified by training or experience as an OR circulating nurse. 3. The Clinical Director stated during an interview on 6/6/11 at 2:00 PM, that E #3 resigned on 4/8/11. 4. E #4's personnel file included the start date of 3/10/06. E #4's employment application did not include documentation of Pregnancy Termination or Operating Room experience or training. E #4 file did not contain documentation of clinical orientation or was qualified by training or experience as an OR circulating nurse. E #4's file included a letter of resignation dated 10/10/07.	ENTER SUMMARY OF REQUIREMENT AND SPECIFICALLY WHAT IS WRONG
5	205.530 (e) cont. 3. The clinic continues to look for a second RN, classified, word of mouth, etc.; so there is no gap should current RN leave employment. RN will function as a circulating nurse during all invasive or operative procedures to comply with 205.530 (e). Clinic director is responsible to hire additional RN with proper qualifications. Medical director and Credentialing Committee responsible to determine any RN hired will fill requirements of 205.530 (e).	PROVIDER'S PLAN OF CORRECTION AND DATE TO BE COMPLETED
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NOTE: IF PLV, INDICATE DATE OF PRIOR SURVEY

(Surveyor)

(Provider's Representative)

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION DIVISION OF HEALTH FACILITIES STANDARDS ILLINOIS DEPARTMENT OF PUBLIC HEALTH

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NAME AND ADDRESS Northern Illinois Women's Center. 1400 Broadway, Rockford, IL 61104 OF FACILITY

DATE OF SURVEY6/8/11_		205.540 (f)	VIOLATED
1 BY 19840 (Surveyor)	the person accompanying the patient upon discharge from the facility shall be noted in the patient's medical record. This requirement is not met as evidenced by: Based on review of clinical records and staff interview, it was determined that for 5 of 5 (#1, 2, 3, 4, & 5) clinical records reviewed, the Facility failed to document the person accompanying the patient from the Facility post surgical procedure.	Postoperative Care	ENTER SUMMARY OF REQUIREMENT AND SPECIFICALLY WHAT IS WRONG
M Jaken	New form created by medical and clinic directors' and approved by CC meeting. (See Exhibit A, pg 2) At discharge the patient indicates with whom she will be leaving the clinic. This new form was put in place on 6.10.11. All old forms have been destroyed. Assist Admin will monitor these forms before every clinic day to be sure correct form is being used. (See Exhibit 1)		PROVIDER'S PLAN OF CORRECTION AND DATE TO BE COMPLETED
arkin 6.28.11	6.17.11		COMPLETION DATE

Cont. 1. The clinical record of Pt.s' #1-5 were reviewed on 6/6/11 between 1:00 PM and 3:00 PM. The clinical records lacked the name, or relationship of the person accompanying the Pt. discharge after surgical procedure. 2. Pt. #1, a 23 year old female, had a surgical procedure performed on 4/13/11. The record lacked the name, or relationship of the person accompanying the Pt. upon discharge after surgical procedure.	VIOLATED	ENTER SUMMARY OF REQUIREMENT AND SPECIFICALLY WHAT IS WRONG	PROVIDER'S PLAN OF CORRECTION AND DATE TO BE COMPLETED
	205.540 (f) Cont.	Findings include:	
2. Pt. #1, a 23 year old female, had a surgical procedure performed on 4/13/11. The record lacked the name, or relationship of the person accompanying the Pt. upon discharge after surgical procedure.		1. The clinical record of Pt.s' #1-5 were reviewed on 6/6/11 between 1:00 PM and 3:00 PM. The clinical records lacked the name, or relationship of the person accompanying the Pt. discharge after surgical procedure.	
outlier procedure.		2. Pt. #1, a 23 year old female, had a surgical procedure performed on 4/13/11. The record lacked the name, or relationship of the person accompanying the Pt. upon discharge after surgical procedure.	

DATE OF SURVEY _

6/8/11

BY 19840 (Surveyor)

Provider's Representative)

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NAME AND ADDRESS Northern Illinois Women's Center. 1400 Broadway, Rockford, IL 61104 OF FACILITY

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DATE OF SURVEY6/8/11			205.540 (f) Cont.	VIOLATED
BY_19840	5. Pt. #4, a 27 year old female, had a surgical procedure performed on 3/2/11. The record lacked the name, or relationship of the person accompanying the Pt. upon discharge after surgical procedure.	4. Pt. #3, a 21 year old female, had a surgical procedure performed on 5/6/11. The record lacked the name, or relationship of the person accompanying the Pt. upon discharge after surgical procedure.	3. Pt. #2, a 22 year old female, had a surgical procedure performed on 3/4/11. The record lacked the name, or relationship of the person accompanying the Pt. upon discharge after surgical procedure.	ENTER SUMMARY OF REQUIREMENT AND SPECIFICALLY WHAT IS WRONG
(Provider's Representative)	5			PROVIDER'S PLAN OF CORRECTION AND DATE TO BE COMPLETED
Sante 6.28.11				COMPLETION DATE

NOTE: IF PLV, INDICATE DATE OF PRIOR SURVEY_

DATE OF SURVEY _6/8/11 NAME AND ADDRESS Northern Illinois Women's Center. 1400 Broadway, Rockford, IL 61104 OF FACILITY VIOLATED 205.540 (f) **E ASTC** approximately 10:00 AM surgical procedure. accompanying the Pt. upon discharge after 6. Pt. #5, a 2 year old female, had surgical ENTER SUMMARY OF REQUIREMENT AND SPECIFICALLY WHAT IS WRONG Administrator during an interview on 6/7/11, at 7. The above findings were confirmed with lacked the name, or relationship of the person procedure performed on 3/16/11. The record □ HHA BY_19840 □ HMO □HOSPICE PROVIDER'S PLAN OF CORRECTION AND DATE TO BE COMPLETED □HOSPITAL COMPLETION DATE

NOTE: IF PLV, INDICATE DATE OF PRIOR SURVEY

(Surveyor)

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NAME AND ADDRESS Northern Illinois Women's Center. 1400 Broadway, Rockford, IL 61104 OF FACILITY 205.610 (b) VIOLATED LIST RULE 2, 3, 4, & 5) clinical records reviewed, the documented in the medical records. Facility failed to ensure physical exams were interview, it was determined that for 5 of 5 (#1, This requirement was not met as evidenced by: medical services. examination findings, diagnosis or need for admitting information including...physical include but not limited to the following: maintained for each patient... the record shall ENTER SUMMARY OF REQUIREMENT AND SPECIFICALLY WHAT IS WRONG Based on review of clinical records and staff Accurate and complete clinical records shall be Clinical Records PROVIDER'S PLAN OF CORRECTION AND DATE TO BE COMPLETED clinic day to be sure correct form is been destroyed. Admin Assist since 6.10.11. All old versions have doctor verifies physical exam pg 2) Signature on form of the being used. (See Exhibit 2.) monitors these forms before every records. Form has been in place findings. This form is part of patient approved the form. (See Exhibit A, revamped form. CC meeting stated. Medical and clinic directors' documentation of exam clearly has section for Physical Exam and 205.610 (b) Updated "surgical form" 1.01.9 COMPLETION DATE

DATE OF SURVEY

6/8/11

NOTE: IF PLV, INDICATE DATE OF PRIOR SURVEY

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DATE OF SURVEY _6/8/11_				205.610 (b) Cont.	VIOLATED
BY 19840	3. Pt. #2, a 22 year old female, had surgical procedure performed on 3/4/11. The clinical record lacked documentation of a physical examination.	2. Pt. #1, a 23 year old female, had surgical procedure performed on 4/13/11. The clinical record lacked documentation of a physical examination.	1. The clinical record of Pt.s' #1-5 were reviewed on 6/6/11 between 1:00 PM and 3:00 PM. The clinical records lacked documentation of a physical examination.	Findings include:	ENTER SUMMARY OF REQUIREMENT AND SPECIFICALLY WHAT IS WRONG
M Jarko	5				PROVIDER'S PLAN OF CORRECTION AND DATE TO BE COMPLETED
6.28.11		5			COMPLETION DATE

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION DIVISION OF HEALTH FACILITIES STANDARDS ILLINOIS DEPARTMENT OF PUBLIC HEALTH

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NAME AND ADDRESS Northern Illinois Women's Center. 1400 Broadway, Rockford, IL 61104 OF FACILITY **E ASTC** D HIHA OMH ☐ HOSPICE

DATE OF SURVEY6/8/11 B				205.610 (b) Cont.	LIST RULE VIOLATED
BY 19840 (Surveyor)	7. The above findings were confirmed with Administrator during an interview on 6/7/11, at approximately 10:00 AM.	6. Pt. #5, a 23 year old female, had surgical procedure performed on 3/16/11. The clinical record lacked documentation of a physical examination.	5. Pt. #4, a 27 year old female, had surgical procedure performed on 3/2/11. The clinical record lacked documentation of a physical examination.	4. Pt. #3, a 21 year old female, had surgical procedure performed on 5/6/11. The clinical record lacked documentation of a physical examination.	ENTER SUMMARY OF REQUIREMENT AND SPECIFICALLY WHAT IS WRONG
Marks lo: (Provider's Representative)					PROVIDER'S PLAN OF CORRECTION AND DATE TO BE COMPLETED
6·28·11			6.10.11		COMPLETION DATE

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DATE OF SURVEY6		205.610 (0)	VIOLATED
6/8/11 BY 07105	Based on clinical record review and staff interview, it was determined that in 1 of 10 records reviewed (Pt. #6), the Facility failed to ensure a patient received post operative counseling. Findings include: 1. On 5/6/11 at approximately 10:30AM, clinical records 1-10 were reviewed. The record for Pt. #6 lacked a post operative counseling note. Pt. #6, a 24 year old female, had a surgical procedure on 3/2/11. The clinical record lacked a post operative counseling note. 2. The above finding was confirmed with the Clinic Director during an interview on 6/7/11 at approximately 9:30AM.	Clinical Records Accurate and complete records shall be maintainedthe record shall includepost counseling notes. This requirement was not met as evidenced by:	ENTER SUMMARY OF REQUIREMENT AND SPECIFICALLY WHAT IS WRONG
M ar h	A revised form of recovery notes was created by medical and clinical director and renamed "post counseling notes" & approved in CC meeting (See Exhibit A, pg 2). This form reflects all the post counseling with patient. Once counseling is complete pt initials she has had all questions answered. (Exhibit 1) This form is now in use. All old versions have been destroyed. Admin assist is responsible for seeing that only this version of form is used. Forms will be checked before each clinic day.		PROVIDER'S PLAN OF CORRECTION AND DATE TO BE COMPLETED
sentative) 6.28.	6.17.11		COMPLETION DATE

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NAME AND ADDRESS OF FACILITY Northern Illinois Women's Center, 1400 Broadway, Ste 201, Rockford, IL 61104

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NAME AND ADDRESS OF FACILITY Northern Illinois Women's Center, 1400 Broadway, Ste 201, Rockford, IL 61104

DATE OF SURVEY 6/8/11	4. Th at 9:1 emple been thas 3	3. E and a Facili years	was l #3 re curre RN to past 2	Section 205.330 (a) Nurs	VIOLATED ENTE
BY19843	4. The Clinical Director/Administrator stated on 6/6/11 at 9:15 AM, that the local Hospitals and Nursing Homes employ all the RNs in the area and the Facility has not been able to hire and keep an RN on staff. The Facility has 3 Licensed Practical Nurses (E #4 – 6) to provide	3. E #4's personnel file included a hire date of 3/10/06 and a resignation date of 10/10/07. Therefore, the Facility had no RN to supervise patient care for over 4 years (10/07 to 1/11).	2. E#3's personnel file included documentation that E#3 was hired on 1/7/11. The Clinical Director stated that E#3 resigned on 4/8/11 and there was no Registered Nurse currently employed at the Facility. The Facility had no RN to supervise nursing staff and on the premises for the past 2 months.	Nursing personnel (continued)	ENTER SUMMARY OF REQUIREMENT AND SPECIFICALLY WHAT IS WRONG
Mark M					PROVIDER'S PLAN OF CORRECTION AND DATE TO BE COMPLETED
 11:28:11					COMPLETION DATE

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	patient care stated that 1 supervision. 5. These fur Director du	Section 205.330 (a) Nursing per	LIST RULE ENTER SUMMARY VIOLATED WHAT IS WRONG
BY 19843	patient care. On 6/6/11 at 2:15 PM, the Clinical Director stated that 1 of the 3 LPNs (E #4) provided staff supervision. 5. These findings were confirmed by the Clinical Director during the interview on 6/6/11 at 2:15 PM.	Nursing personnel (continued)	LIST RULE ENTER SUMMARY OF REQUIREMENT AND SPECIFICALLY PROVI VIOLATED WHAT IS WRONG DATE T
In Kare			PROVIDER'S PLAN OF CORRECTION AND DATE TO BE COMPLETED
Mark 6.28.			COMPLETION DATE

June 17, 2011 Second Quarter, 2011 Consulting/Tissue Review/Credentialing Committee Meeting

Attended: Medical Director Staff Physician Clinic Director (Administrator)

Meeting started 1:30 pm

Health Department, Field Operations Section, spent 6.6-7-8.2011 here going over all our files and paperwork, clinic appearance. We received the plan of corrections on June 13th and have until June 21st to work on plan of corrections and send back to them. Ten calendar days.

Committee/Consulting/Credentialing Tissue Meeting notes need to specifically state that the tissue reports (pathology reports) are being reviewed. Each member of the committee meeting is also named as member of: Tissue Committee, Consulting Committee, Credentialing Committee. Committee meetings are held on a quarterly basis unless there is a cause to call a specific meeting for a specific need that may arise.

Policy—Tissue Committee

The Medical Director reviews all tissue reports when they come from the pathologist office. He will then initial each one after being reviewed. The doctor's initial on the pathology report confirms the tissue report for each patient has been reviewed.

At each CC meeting 15 to 20 charts will be pulled from that quarter, all CC members review the **tissue report** and the **entire patient file**. The Medical Director's signature at the end each CC meeting notes is evidence that tissue reports and complete charts are reviewed by all during the meeting.

Policy--Credentialing Committee

Any time a new doctor or employee starts employment at NIWC there will be Credentialing Committee meeting called to review the credentials of that person. All documentation from the resume, job interview, credentials of the new person will be reviewed. The Medical Director and the Clinic Director will sign off on the Credential Meeting Notes to verify that all credentials and information are adequate to meet the standards of this clinic.

Policy-Policy and Procedure

Each time a new policy is initiated for NIWC, that policy will be fully discussed and reviewed at a Committee Meeting. The policy/procedure that is addressed will be stated clearly in the meeting notes. The Medical Director will sign off on the new/changed policy and this will be placed in the Policy and Procedure Book under the appropriate section. This is evidence the doctor plays an active role in the development and review

Exhibit, A 10f 3

of all policies and procedures. Semi-Annually the Medical Director and the Clinic Director will review the entire P and P Manual.

Signatures on Sign off Sheet in front of Policy and Procedure Manual will verify three things: (1)date new policy/policy change was reviewed/implemented, (2) the description of the new/changed policy, (3) the signature of the Medical Director.

Policy Change

Some of our forms have been changed. (1) Surgical sheet, physical exam expanded to better clarify that physical exam is being done, (2) recovery sheet is renames "Post Counseling Notes". The patient signs off that she has been counseled after procedure, and she will report who will be leaving the clinic with her. Changes on both forms comply with Health Department requirements. These forms have replaced all older versions of forms. Medical Director reviewed and signed off, new version placed in P&P manual for inspection.

Policy

O R rooms, cabinets and tables will be kept clean and organized at all time. Surgical supplies will be kept in separate areas from office supplies. A weekly check sheet is in OR log. Nurses will sign off on their room every Friday. Clinic Administrator will review the rooms and sign that inspections are being done. This will ensure plan of correction is effective.

All medications are locked up when clinic is not being held.

Shoes worn for clinic will be cleaned of noticeable stains and kept in the back coat closet by counseling rooms. This will be verified when weekly or rooms are checks and monitored.

Surgical areas are checked for cleanliness. Anything stained, spotted with dirt, etc, will be appropriately cleaned or discarded immediately.

Nuva Rings are now kept in the medicine refrigerator with other refrigerated medication in the lab by the O R's. The fridge in the recovery room will be used only for nourishment, food perishables. Administrative assistant will verify this is done and sign so on Recovery Room log.

New Policy

Both autoclaves will have a weekly spore test. The test will be done on Wednesday of each week. In the event that there is no clinic on Wednesday, the spore test will be done on Friday. The tests are performed and monitored by the MaxiTest Biological Monitoring System requirements. Spore Test given, is documented in daily autoclave log. Spore test results are now accessed, by clinic director, from the internet and put in the autoclave log. A daily autoclave log is kept for each autoclave and is stored in the autoclave book for inspection. A log verifying daily, weekly and as needed cleaning/repair will be kept in

Sxhibit, A 2013

Autoclave Log book as well. The clinic director will monitor that autoclave technician is performing maintenance and sign log.

On Wednesday June 22nd, NIWC is re-hiring Licensed Registered Nurse (see E#3 personnel file reviewed on 6.6.11 @ 10:15 AM) to take on Director of Nursing position. This committee went over all E#3 credentials. She has been found to be qualified for the Director of Nursing Position, and has the operating room experience required for this position. Documentation of her OR experience is in her file. E#3 will be re-oriented by the doctor and by acting lead nurse, nursing staff. For two to three weeks all her work will be signed off on by the staff physician. Once he feels she has solid grasp of her position duties and work with patients, she will be allowed to work directly with doctor and patients. Medical Director and Clinic director, will review her work in three months, and yearly after that. All orientation will be documented and put in her personnel file. The doctor will sign off on all records kept regarding staff RN and her re-employment. Regular reviews will be done and documented.

20 Pathology reports and complete charts were reviewed before adjourning at 4:40pm.

Respectfully,

Medical Director signature

Clinical Director signature

Exhibit 11.

3013

	Policy and	Procedure Signature S	Sheet		
		Procedure Manual / S			
	Policy and	Procedure review. Ne	w or Changed.		
Data		D-U D 1-11			
Date		Policy Description			of Medical Director
6.17.11	No.	Semi-Annual Review			inspection)
0.17.11	INEW	Semi-Annual Review			ector signature
6.10.11	04	pt leaving clinic with			tive director
6.10.11	Chil	physical given			nedical director
6.22.11	Cha	job descriptions			nedical director
	Ling	job descriptions		signed by i	nedical director
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Date OF Str. 6/17/2011 Str. 6/17/2011 Str. 7/1/2011 7/15/2011 7/22/2011 7/29/2011	OR Room 1 Staff Signature	OR Room 2 Staff Signature	nature Exam Room 3 nature Staff Signature	Clinical Directors Signature
	taff Signature	Staff Signature	Staff Signature	Directors Signature
6/24/2011 July 7/1/2011 7/15/2011 7/22/2011				
July 7/1/2011 7/15/2011 7/22/2011				
7/1/2011 7/8/2011 7/15/2011 7/22/2011				
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7/22/2011				
7/29/2011				
August				
8/5/2011				
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Daily Auto Clave Log

Date:		Technician:	
	Tuttnaurer #	2540 (Big)	
Time In	Load Contents	Cycle Time	Temperature
		1000000	
	Tuttnaurer #173	0 MKV (Small)	
Time In	Load Contents	Cycle Time	Temperature
			1. 1
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Exhibit E

1002

Autoclave Documentation

Autoclave technician uses a Daily Autoclave Log, one for each machine.

For documentation purposes the packs will be listed here and numbered so autoclave tech can use numbers for standard packs. If something is to be autoclaved that is not usual or listed in the list below, that instrument will be written in the log for clarification.

All instruments that are autoclaved are washed in Enzol Enzymatic Detergent and wrapped in a KIMWRAP SURGICAL WRAP. Nothing is autoclaved without being wrapped. Included in every pack, regardless of content includes a Smalstrip Steam sterilization monitor strip. See Preparation for Sterilization, Tuttnauer Operation & Maintenance Manual, Section 6, pp 17 to 20.

Weekly there is a MAXITEST Biological Monitoring done on each autoclave. A Copy of Control Strip mailed, is saved to Autoclave Binder. See Insert with instructions attached. This is documented on the daily log sheet as: spore test strip. Documentation of the strips being sent will be listed on autoclave monitoring log and signed by autoclave technician.

Daily, Weekly, and Periodic Maintenance and Service is done as written out in Tuttnauer Operation & Maintenance Manual, pp 26 - 33. Every 6 months, or as needed, both autoclaves will be drained and cleaned with solution recommended by Manufacturer. All instruments will be thoroughly washed in Enzol and re-autoclaved.

Clinic Administrator can retrieve spore test results by internet as soon as they are available. These forms From Biological Monitoring Systems will be logged and kept in the autoclave book in autoclave area. In the event that an autoclave does not pass the spore test, that autoclave will have maintenance according to the Tuttnauer manual and a new spore test sent on next clinic day.

Each pack below specifies what is wrapped together to be autoclaved. The clinic has many of these instruments on hand, the list is to simplify the documentation for the autoclave technician.

Pac 1—speculum, basin, 4x4 gauze

Pac 2—1st tri pack, (7 dilators, 1 tenaculum, 1 ring forceps, 1 bosman, 1 med curette)

Pac 3—2nd tri pack, (2 dilators, 1 curette, 1 canula,1 ring forceps, 1 clamp)

Pac 4—2nd tri extender pack (4 large dilators)

Pac 5—Laminaria insertion pack, (1 tenaculum, 1 LAM inserter, 1 clamp)

Pac 6—IUD insertion/removal pack, (1 tenaculum, 1 ring forceps)

ANY SINGLE INSTRUMENT THAT IS AUTOCLAVED IS WRAPPED AND THE LOG WILL STATE WHAT THE INSTRUMENT IS.

Exhibit & 2082

Autoclave Maintenar	Autoclave Maintenance All Maintenance Done According to Tuttauer Users Manual	o Tuttauer Users Manual	
	Copy of outside serviceperson will I	Copy of outside serviceperson will be attached to this log w SP signature	
Date Daily	Weekly	Periodically	Tech/sign Dir Sign/Svs Person
close door gasket	200		
Cicali acci Oncirci	clean chamber conner tubes & reservoir		
	clean tray holders & trays	inspect locking devise	
	oil door pins, tightening bolt screw shaft		
	& bearing		
	clean outer parts of autoclave		
)	
	M.	XX	Jun-11

OR Experience RN E#3

If your looking for experience in OR I have a year in the cath lab. Which is a sterile field procedure. I was trained on preparing and maintaing sterile field. Monitoring Art Lines and consious sedation in both sterile and non-sterile procedures. Angiograms are when the doctor accesses the groin or arm in OR setting and places stents or balloons (angioplasty) in the heart when needed. I am trained in surgery with assisting the doctor in placing pacemakers and Internal cardio defibulators. And recovering patients from consious sedation. Does that help. Also providing care and monitoring patients in consious sedation for cardioversions (which is shocking patients inrregular rythyms back into normal sinus rythym. Aslo consious sedations to assit with Transesophageal echocardiograms(TEE's). That is where we sedate them and the doctor inserts a ultra sound tube down their esophageal and near their heart to get a better picture of their valves and to see if there is possible blood clots or vegetations around the heart valves. The RN administers the versed and Dilaudid, phentanyl or demerol in theses procedures. And monitors the patients heart rythym, oxygen sats, blood pressures and sedation levels. We also administer the Ramozacon for versed reverse if needed. Narcan for reveres of narcotics as needed. I have over 10 years experience in consious sedation. TEE's and cardioversions were also performed on the telemetry floor I worked on in the patients room.s Thanks

Rockford Memorial Hospital Registered No Direct Patie Alternate C patient's car Preceptor for Assisting phys sedations, care

Registered Nurse/Telemetry Unit

- · Direct Patient Care for Cardiac and Gen Medical.
- Alternate Charge nurse- monitor patient flow, patient care, and monitoring patient's cardiac rhythms'.
- · Preceptor for new nursing staff.
- Assisting physicians with procedures on unit, such as, with conscious sedations, cardio versions, TEE's,
- Cardiac Cath Lab for one year. Assisted with Cardiac Caths, interventions, pacemaker/ICD implants, Emergency Call for eath lab transfer patients to emergency open heart, monitored balloon pumps.

SUMMARY:

- · 12 years experience in the medical field, 10 years of Registered Nursing
- · Cardiac Telemetry Certified, ACLS, CPR, Critical Care
- · Familiar extensive Cardiac Care in all fields.

Exhibit 6

ORIENTATION OF NEW STAFF

Orientation

Each new member of the staff will participate in an orientation period which includes:

Introduction to NIWC philosophy

Tour of the facility

Meeting with Clinic and Medical Directors

Complete all needed forms for employment

Observation in All Areas of Clinic:

Reception

Lab

Counseling

OR/Autoclave

Recovery

Uniforms/Protective Clothing

Oriented to NIWC Fire Safety/Emergency Protocols

Oriented to OSHA

Become Familiar with all forms

MSDS

RN/Nursing/C.N.A Orientation

Minimum of two weeks (longer if Medical/Clinic director deems necessary) observing and following staff doctor and staff nurses

Operating room set up

Medications/syringe prep

Sterile Field

Infectious Waste

Sharps

Patient Care

Once Medical Director signs off on RN/Nursing/C.N.A, staff member will develop daily routine

RN will be Direct and Supervise Nursing Personnel

RN will be Circulating Nurse for all procedures

Monitor other staff patient care

Be on duty, on the premises when patients are present

Medical and Clinic directors will re-evaluate staff member after 3 months

Yearly evaluations done there after.

Exhibit Ga

	Patient #		200	OUNSELING No Patient Name:		Date://
-	Time	BP	Pulse	Pain	Flow	Comments
Z	A			1 2 3 4 5		
N	В			1 2 3 4 5	SMH	
MEDICATIONS / PT. ASSESSMENT	□ Scant/ Ecc □ Doxycycl □ Ampicillin Directions □ Other	topic Precautions ine 100 mg #6 D 500 mg #	s, if indicated	☐ Pregnand one twice daily unt ☐ Bactr ☐ Direct	il gone im DS # tions:	daily until gone
BIRTH CONTROL / AFTERCARE	□ Birth contr □ LoEstrin 2- □ Nuva Ring □ samples g Comments:	ol pill:4	stin 24 hs written refill	– □ BC Review	Other:	stions answered pt.initials
DISCHARGE	up. I will have needed. I will Patient Signature	am ready to lead to concerning en a check-up and be leaving this	nergency care if pregnancy test t facility with	a problem arises. between 2 and 3 w	I have received ad	
			Phy	ysician Signature	Staf	ff Initials Exhibit I

LAB	Pt # Name 1. Preg test (NS) Height Weight BF Rh Rho-gam Leuk Nitr	P/ Pulse Hgb
SONO	2. LNMP/ _/ Calc EGA Gravida P Sac CRL BPD Gest. Age (U/ Long	Cardiac Activity. (yes / no) osterior
Physical exam	EGA: Uterine position: Antcm Mid Abnormalities noted: Heart Lungs	
Procedure/ Post AB / Tissue Check	Tissue Fetus LMP Fluid Est Villi Equi Measured Sac Histo EBL micro Impression: Complete Patient tolerance: Good Easy Satisfactory Comments:	vasopressin (up to 12 weeks) vasopressin (12 weeks and up) m
Nursing Notes	(Signature here indicates entire form has been reviewed and approved) L.O.C Alert and responsive	Walked to RR with assistance □

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