



Storm's Coming!

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Showdown with the
New Mexico Medical Board

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After hearing reports of ambulance visits to abortion clinics in Albuquerque, New Mexico, open records requests for 911 records were made by Tara Shaver of Project Defending Life, who forwarded the information to Operation Rescue. Working side by side with Project Defending Life, Operation Rescue began releasing the recordings to the public to expose this crisis of abortion complications that are endangering the lives of women.

In all, multiple open records requests yielded 13 recordings of calls placed to 911 from two Albuquerque abortion clinics between November, 2008 and May, 2011. Computer Aided Dispatch (CAD) transcripts also exist for most of these calls. To better understand the material on the recordings, Operation Rescue produced written transcriptions for each of the audio recordings.

These calls, placed over a thirty-month time span, reveal a shocking pattern of life-threatening abortion injuries that are occurring at an astounding rate of one every ten weeks.

The two abortion clinics involved are Southwestern Women's Options and the UNM Center for Reproductive Health.

The abortion complications were experienced by women ranging from ages 17 to 37. Their pregnancies ranged in age from 8 weeks to as late as 24 weeks, or to the end of the second trimester of pregnancy. One pregnancy was simply described as "late-term" abortion for "fetal anomaly" and could have involved a baby with a later gestational age. **See Chart of Abortion Complications on page 2.**

Complications included:

- Respiratory failure or "crashing"
- Uterine rupture with heavy bleeding.
- Uterine perforation with hemorrhage.
- A panic-stricken 18-year old patient with chest pains, numbness, and a severe headache after a late-term abortion.
- Cervical laceration with hemorrhaging.
- Uncontrolled bleeding after first and second trimester abortions.
- Multiple seizures.
- Abortion on a woman with an undiagnosed ectopic (tubal) pregnancy.

Most of these women were transported to local hospitals after being evaluated by paramedics. The hospital most used to clean up after these abortion complications was UNM Hospital.

See Attachment 1 beginning on page 9 for transcripts of all 13 calls and links to recordings online.

Abortion Complications

Recorded on 911 Calls Placed from
Southwestern Women's Options and UNM Center for Reproductive Health
in Albuquerque, New Mexico

Abortion Clinic	Date/Time	Patient Age	Gestational Age	Complication	Notes
Southwestern Women's Options	May 12, 2011 1:14 PM	Twenties	Late-term	Uterine rupture after late-term abortion	Previous C-Section w/high risk of uterine rupture
Southwestern Women's Options	Feb. 19, 2011 12:25 AM	23	Not Stated	Heavy hemorrhage after abortion	Bleeding uncontrolled with pitocin
Southwestern Women's Options	Feb. 10, 2010 11:04 PM	17	Second Trimester	Fever, rapid pulse, uncontrolled uterine bleeding	Caller "Joyce"
Southwestern Women's Options	Nov. 3, 2010 12:42 PM	30	First Trimester	Excessive uterine bleeding after abortion	Sent to UNM Hospital
Southwestern Women's Options	Dec. 18, 2009 11:03 AM	Thirties	Second Trimester	Uncontrolled bleeding, low blood pressure	Post-operative heavy bleeding
Southwestern Women's Options	Oct. 23, 2009 6:27 PM	Thirties	Second Trimester (fetal anomaly)	Undetached placenta, hemorrhage	Worker tells caller to "Just act dumb" to dispatcher
Southwestern Women's Options	Oct. 22, 2009 5:45 PM	Thirties	Late-term (fetal anomaly)	Multiple seizures after laminaria insertion	No history of seizures
Southwestern Women's Options	Aug. 21, 2009 12:38 PM	37	Second Trimester	Cervical tear, uncontrolled bleeding	EMTs told to come to back door w/steps
Southwestern Women's Options	May 16, 2009 10:27 AM	18	20 weeks	Chest pain, numbness, Severe headache, hyperventilation	Non-physician "Molly" prescribing drugs
Southwestern Women's Options	Nov. 7, 2008 4:11 PM	32	Not Stated	Uterine perforation, hemorrhage	"profuse" uncontrolled bleeding
UNM Center for Reproductive Health	Feb. 15, 2011 11:31 PM	35	Not Stated	"Crashing", color grayish, Struggling to breathe	Patient heard on recording gasping & struggling for life
UNM Center for Reproductive Health	June 17, 2009 1:13 PM	35	Not Stated	Seizures in the middle of an abortion, vomiting	911: Is she pregnant? Caller: She was, but not anymore!
UNM Center for Reproductive Health	Aug. 27, 2009 4:54 PM	34	8 weeks	Ectopic pregnancy discovered after unnecessary abortion	Negligence in not doing pelvic exam or ultrasound before abortion

Midnight abortions

According to the 911 records, three of the abortion complications took place in the middle of the night, between 11:00 PM and 1:00 AM.

Why the middle of the night? Looking to the case of Pennsylvania abortionist Kermit Gosnell may hold the answer. Gosnell would bring in his late-term abortion patients and begin medicating them during the morning hours. Women were left in various stages of sedation to labor through the day. In the late evening, Gosnell would arrive to complete the abortion. This helped his seedy and illegal abortion operation maintain the appearance that it was something other than an abortion mill and helped him to avoid public scrutiny. A full description of these midnight abortions was released in a 281-page grand jury report.

It is possible that the New Mexico midnight abortions are following the Gosnell model.

Clinic Callousness and Cover-up

As disturbing as the critical nature of these life-threatening emergencies are, perhaps more disturbing are the callous attitudes of some of the abortion workers and their willingness to cover up for the abortionists. The clinic workers were careful about how much information they revealed to the emergency dispatchers, and in many cases, even attempt to shift the blame for the complications onto the woman. Their general actions and attitudes toward the woman they just injured reflect a despicable callousness.

A worker from UNM Center for Reproductive Health was asked if the patient suffering a life-threatening emergency was pregnant. She flippantly replied, “She was. Not anymore!”

Another caller from UNM Center for Reproductive seemed annoyed that a patient was seizing during an abortion procedure and accused her of not informing them of her seizure history. It is not apparent that she even had a history of seizures before entering the abortion clinic.

Records show that one clinic worker from Southwestern Women’s Options expressed concern over the questions the 911 dispatcher was asking. While she thought she was on hold, this exchange took place:

SWO Employee: *[Whispering]* I don’t know – I don’t know what information he’s asking me.

Background Voice: Just talk to him – act dumb.

SWO Employee: *[Whispering]* Okay. Exactly. Yeah.

Confidential Informant: Abortion Patient Died

After hearing news reports concerning a 911 call placed by the UNM Center for Reproductive Health that had been released by Operation Rescue, a confidential informant came forward with knowledge of an apparent abortion-related death that occurred that same week.

The informant spoke several times with Tara Shaver of Project Defending Life and expressed concern about the death, which is said to have happened on July 9, 2011. According to the informant, an emergency vehicle picked up the body and transported it to an unknown location. Clinic workers who were visibly upset and shaken at the time of the incident were told not to discuss the situation with anyone. Other details provided by the informant gave credibility to the story.

Operation Rescue and Project Defending Life have attempted to independently corroborate the patient death, but HIPAA laws have so far prevented the groups from doing so.

The alleged abortion death has been reported to police.

Recently, several abortionists, such as Rapin Osathanondh and Kermit Gosnell, were criminally charged and sent to jail after abortion deaths. Because a death was involved, and because there appeared to be an attempt to cover up the death by ordering workers not to talk, it became our duty to report this to the police.

Interaction with the New Mexico Medical Board

Multiple complaints have been filed with the New Mexico Medical Board (NMMB) by Operation Rescue and Project Defending Life staff members representing thirteen incidents of life-threatening medical emergencies resulting from complications that took place during procedures at Southwestern Women's Options and the UNMCRH in a thirty-month time-span. These injuries are occurring at the rate of one every ten weeks. That fact alone should warrant a Board inquiry.

However those complaints have met with some resistance, and we have been left with mixed signals from the Board as to whether or not proper investigations will proceed.

In a letter dated July 14, 2011, the NMMB informed complainant Cheryl Sullenger of Operation Rescue that an investigation had been initiated against Curtis Boyd, Susan Robinson, and Shelley Sella, abortion providers employed by Southwestern Women's Options. Case numbers were assigned. **(See page 34.)**

A second letter dated August 9, 2011, was sent to Sullenger by NMMB attorney Jerome Marshak accusing her of asking the Board to go on a "fishing expedition" due to inadequate information. Marshak's letter was filled with factual errors concerning the complaint. **(See page 36.)**

Shaver, who had filed complaints of her own, received a similar letter from the Marshak concerning complaints filed against UNM Center for Reproductive Health physicians.

Lynn Hart, Executive Director of the New Mexico Medical Board returned the call of an Operation Rescue staff member Sullenger's call and engaged in a most unpleasant and unprofessional conversation in which she accused Sullenger of trying to initiate a "witch hunt" and wrongly informed Sullenger that she had no standing to file a complaint in New Mexico. Ms. Hart angrily told Sullenger that no complaint filed by her would ever be investigated by the New Mexico Medical Board.

That conversation left no doubt that Ms. Hart has a political agenda in support of abortion, and will use her position as Executive Director of the New Mexico Medical Board to subvert or derail any investigation into abortion-related injuries.

Sullenger received a third letter from Hart dated August 16, the same day as their unpleasant phone conversation. Hart backtracked on her cancellation of the investigation, but demanded more information. **(See page 37.)**

Compliance with Board demands to the extent it is appropriate

There should be grave concern for the safety of women of New Mexico upon whom life-threatening complications and injuries are being inflicted at a rate of one every ten weeks.

On the New Mexico Medical Board's web site it states the Board's Purpose:

The New Mexico Medical Board was established by the State Legislature "in the interest of the public health, safety and welfare and to protect the public from the improper, unprofessional, incompetent and unlawful practice of medicine."

The complaints filed fit this purpose precisely. Complainants are members of the public that believe women are avoidably and negligently being injured through incompetence. We have done our duty and reported our concerns and submitted the evidence in our possession. Now, the Board has a duty to investigate.

As far as the complaint process, the Board's web site states:

If anyone believes that a MD or PA poses a danger to the public safety, the Board encourages that person to file a complaint. All complaints must be submitted in writing and must have an original signature. The complaint form includes information about the MD (or PA), information about the patient, and a description of the conduct that is the subject of the complaint.

The complainants have complied with all these requirements. Hart and Marshak have demanded that Sullenger and Shaver supply the names of the patients, but in our opinion, it is inappropriate to make such a demand due to privacy considerations.

We have given the Board ample information whereby they can obtain the women's names through a confidential Board investigation. We provided the Board with the dates, times, and locations of the incidents, along with patient ages, ages of pregnancies, and details of the complications. We provided unedited audio files of all 911 calls along with written transcripts and the CAD transcripts that came with the audio files. We have also provided the names of all physicians that we know to be employed at the two abortion clinics who we believe were responsible, at least in part, for the 13 emergency situations. We have sent supplemental material to the Board at their request.

Board Takes Over as Complainant

Sullenger was notified by telephone on August 25, 2011, by Board attorney McKenzie Bryson that the Board had taken over her complaints, as well as Shaver's complaints and would now act as the complainant. Complainants are kept informed concerning general activity in a Board investigation and are notified when a case is closed or disciplinary action is recommended. When the Board became the complainant, it eliminated any Board responsibility to the public for the outcome of any investigation, if one is ever done.

The entire case could be dropped at any time and the Board will now have no obligation to inform anyone of their actions. This is entirely unacceptable and leaves the case subject to possible political manipulation and cover-up.

While the Board has given indications that there will be an investigation, Project Defending Life has been informed by supporters that Hart continues to tell callers that the 911 calls lack sufficient information for an investigation. The Board is sending mixed signals to the public by talking out of both sides of their mouths. This is creating concerns that the Board will never investigate and that it fully intends to leave the women of New Mexico vulnerable to dangerous abortionists.

Take Action!

As a member of the public, you have a right for your voice to be heard. You can help protect women from dangerous abortion practices and their babies from death by doing three simple things:

1. Please contact the New Mexico Medical Board and demand an investigation into the abortion injuries inflicted on women at two Albuquerque abortion clinics. Urge her to take steps to assure the public that there will be a fair and honest investigation free from political agendas and cover-up.

Lynn Hart

Executive Director, New Mexico Medical Board

505-476-7221

lynns.hart@state.nm.us

2. Please contact the office of New Mexico Gov. Susana Martinez, a pro-life supporter, and ask her to hold the New Mexico Medical Board accountable for a fair investigation into the 13 live threatening abortion injuries and a possible abortion-related death.

Office of Gov. Susana Martinez

Constituent Services Representative

Voice: 505-476-2200

E-mail Contact Form: http://www.governor.state.nm.us/Contact_the_Governor.aspx

3. Please support these efforts through prayer and giving. Pray that the full extent of abortion abuses in Albuquerque are exposed and the guilty parties brought to justice, then give generously to help us have the resources we need to press on for the protection of women and their babies and ensure that the laws are enforced.

Send your gift to:

Operation Rescue

P.O. Box 782888

Wichita, KS 67278

Or give online at <https://secure.call-kc.com/operationrescue/>.

Attachments

Attachment 1:

Transcripts of all thirteen 911 calls placed from Southwestern Womens Options and the UNM Center for Reproductive Health from Nov. 2008 to May 2011. Transcripts are presented in chronological order from oldest to newest.

NOTE: Links to all audio recordings are available at <http://www.operationrescue.org/?p=11382>.

Attachment 2:

Letter from New Mexico Medical Board to Sullenger dated July 14, 2011, indicating an investigation into three Southwestern Women's Options abortionists would take place. Case numbers were assigned.

Attachment 3:

Letter from Marshak to Sullenger dated August 9, 2011.

Attachment 4:

Letter from Hart to Sullenger dated August 26, 2011.

Attachment 1:

Transcripts

NOTE: Links to all audio recordings are available at <http://www.operationrescue.org/?p=11382>.

**Transcript of 911 Call Placed from Southwestern Women's Options
Nov. 7, 2008, 4:11 PM**

Dispatcher: Albuquerque Fire Department. What is the address of your emergency, please?

SWO Employee: 522 Lomas Boulevard, Northeast.

Dispatcher: Phone number you're calling from?

SWO Employee: 505-242-7512

Dispatcher: It's a house?

SWO Employee: This is a doctor's office.

Dispatcher: Doctor's name?

SWO Employee: Dr. Curtis Boyd. B-O-Y-D. [Aside] Um, UNM.

Dispatcher: Okay, and what is your emergency?

SWO Employee: We need an emergency medical transport to UNM hospital for vaginal bleeding, hemorrhaging.

Dispatcher: Approximate age of the patient?

SWO Employee: I'm sorry?

Dispatcher: Approximate age of the patient?

SWO Employee: Uh, she is 32.

Dispatcher: Is she conscious at this time?

SWO Employee: She is.

Dispatcher: She is breathing?

SWO Employee: Yes.

Dispatcher: And what, she's got a vaginal bleed? Is she on any blood thinners or have any bleeding disorders?

SWO Employee: No.

Dispatcher: Is she completely alert?

SWO Employee: [To someone at the clinic] Is she completely alert? [Unintelligible][To Dispatcher] Yes.

Dispatcher: Any – Any trauma or what...

SWO Employee: Yes. She's profusely bleeding. She has had a perforation of the uterus – we don't know --

Dispatcher: Okay.

SWO Employee: --but profusely bleeding. We need to transport her immediately.

Dispatcher: Okay. Uh, ma'am, we've got units on the way.

SWO Employee: Okay.

Dispatcher: Do you want us coming to the front door, back door, side door?

SWO Employee: Uh, front door will be great and we'll be ready.

Dispatcher: Okay, if you can, have someone out front to flag us down, we've got units on the way. They'll be there with you shortly.

SWO Employee: Thank you very much.

Dispatcher: Okay.

SWO Employee: Okay, Bye-bye.

**Transcript of 911 Call Placed from Southwestern Women's Options
May 16, 2009, 10:27 AM**

Dispatcher: Albuquerque Fire Department. What is the address of your emergency, please?

SWO Employee: 522 Lomas, Northeast.

Dispatcher: Albuquerque?

SWO Employee: Yes.

Dispatcher: Okay, what's the number you're calling from?

SWO Employee: 505-242-7512.

Dispatcher: Okay, is this a house or what?

SWO Employee: This is a biz, er, doctor's office.

Dispatcher: Okay, what is the name of the business?

SWO Employee: Southwestern Women's Options.

Dispatcher: Southwestern Women's Options?

SWO Employee: Yep. I need her chart, Molly.

Dispatcher: Okay, what's going on there, ma'am?

SWO Employee in background: She just started breathing alright.

SWO Employee: I'm – oh, so get off the phone with them?

Dispatcher: Do you need an ambulance out there?

SWO Employee in background: Are you talking to someone right now?

SWO Employee: Yeah. Send 'em?

SWO Employee in background: Yeah, send them.

SWO Employee: Okay, so she's not breathing.

Dispatcher: Okay, how old is she?

SWO Employee: Um, I don't know. I just asked for her chart. Um, I think she's about 18?

Dispatcher: Okay. 18, ma'am?

SWO Employee: Yes.

Dispatcher: Is she conscious?

SWO Employee: Um, yes.

Dispatcher: She is conscious. Is she bleeding?

SWO Employee: Uh, they just told me to call 911, man. I'm sorry. They didn't bring me the chart yet.

Dispatcher: Okay, do you know what's going on with her?

SWO Employee: I don't know. She's – I don't know. Is she breathing or is she not breathing? --Okay, she is breathing.

Dispatcher: Okay. Is she having any trouble breathing?

SWO Employee: Okay, let me – well, hold on.

SWO Employee 2: Hi, this is Molly.

Dispatcher: Hi, Molly.

SWO Employee 2: We have a patient that just came out of a twenty-week termination that has complained of -- She started with a little bit of anemia, 30, hermacrit was 30. We have looked at her up one side and down the other. She is complaining of, um, numbness in her legs, in her hands. She was hyperventilating. We got her so she wasn't as hyperventilating, but she's complaining of chest pain, um, and a headache – a real bad headache, and um I can't get her pulse to come down. Uh, but otherwise --

Dispatcher: Does she have a history of any cardiac disorder?

SWO Employee 2: No, she's – not that I know of. Um, and, but she – her doctor, her primary care doctor has told her in the past – it was like an anxiety attack when we first got out of surgery. I gave her 5 milligrams of valium and, um, she seemed to calm down a little bit, but complained of a headache and we did another ultrasound after the surgery and the uterus looks fine. It's empty, there's no bleeding. She has a little bit of pain on that right quadrant, but I don't see any bleeding or any problem as far as our concern from the abortion, but she's complaining of all these other – other chest pains and headache and not being able to feel her legs or her arms.

Dispatcher: Okay, is she alert at this time?

SWO Employee 2: She's alert. She's, like I said, I gave her 5 milligrams of valium so she's sleepy, but she's responding to any questions, and able to breathe in a paper bag for me --

Dispatcher: Okay. Is she *[Unintelligible. Dispatcher keeps talking while SWO Employee 2 keeps talking over him.]*

SWO Employee 2: No, no, no, no.

Dispatcher: Nothing? Okay, I'll go ahead and send paramedics out there, just, if you could have someone meet the paramedics when they do get there?

SWO Employee 2: Great.

Dispatcher: And, uh, just be sure that help is on the way.

SWO Employee 2: Thank you so much.

Dispatcher: Just call us back immediately if anything changes.

SWO Employee 2: Okay, thank you.

Dispatcher: Bye.

SWO Employee 2: Bye-bye.

**Transcript of 911 Call Placed from UNM Center for Reproductive Health
June 17, 2009, 1:13 PM**

Dispatcher: Fire Department, Glen. How may I help you?

UNM Police: Hi, Glen. I'm from UNM Police. 1701 Moon, Northeast.

Dispatcher: Moon?

UNM Police: Moon. Yes. HSC Repro Health.

Dispatcher: H-S-C –

UNM Police: Repro Health. **Reproductive Health.** I'm on a conference now with a woman who had one seizure, and now she's having another one. Hold on. And we won't go because it's not our, um, area. Hold on. Now I have Rescue on the line. Go ahead.

UNMCRH Employee: **Um, I need an ambulance here at 1701 Moon. I have a patient that, um – We're an abortion clinic.**

Dispatcher: Oh, okay.

UNMCRH Employee: **Yeah, and we were in the middle of a procedure and she failed to tell us that she had seizures.**

Dispatcher: Oh, okay. What's the phone number you're calling from?

UNMCRH Employee: 925-4455. I think she just went to lunch.

Dispatcher: How old is this person?

UNMCRH Employee: How old is, uh –

Voice in background: 35.

UNMCRH Employee: **35.**

Dispatcher: Is she awake right now?

UNMCRH Employee: **Uh, she's having a seizure right now.**

Dispatcher: Oh.

UNMCRH Employee: **Doctor's –she's throwing up everywhere right now. Doctor's trying to keep her, um --**

Dispatcher: You need to turn her on her side, obviously.

UNMCRH Employee: Yeah. Doctor's on – Doctor's in there with her.

Dispatcher: Okay. Is she breathing?

UNMCRH Employee: **She is breathing. We have oxygen on her, too.**

Dispatcher: **Has she had more than one in a row?**

UNMCRH Employee: **Yes.**

Dispatcher: **Is she – well, is she pregnant?**

UNMCRH Employee: **She was. [Laugh] Not anymore.**

Dispatcher: Standard question. Sorry.

UNMCRH Employee: No, that's okay. No, I understand.

Dispatcher: Is she diabetic?

UNMCRH Employee: Not that I know of, no.

Dispatcher: Is she epileptic?

UNMCRH Employee: Uh, see that's the thing. We're not sure.

Dispatcher: Does she have seizure history.

UNMCRH Employee: Yes. Apparently.

Dispatcher: Is she still *[unintelligible]*?

UNMCRH Employee: Yes.

Dispatcher: Okay. Alright, well the paramedics are on their way, okay? If she starts to seize again don't give her CPR, don't try to hold her down, don't put anything into her mouth --

UNMCRH Employee: Okay, I'll tell the Doctor.

Dispatcher: -- keep sharp objects away from her to keep her from hurting herself --

UNMCRH Employee: Okay.

Dispatcher: Turn her on her side gently --

UNMCRH Employee: Okay.

Dispatcher: Don't give her anything to eat or drink.

UNMCRH Employee: Okay.

Dispatcher: The oxygen is okay, and we'll be there shortly. Flag down the paramedics and if she does get worse call us back.

UNMCRH Employee: Okay, thanks.

Dispatcher: Bye.

UNMCRH Employee: Bye.

**Transcript of 911 Call Placed from Southwestern Women's Options
August 21, 2009, 12:38 PM**

Dispatcher: Albuquerque Fire Department. What is the address of your emergency?

SWO Employee: Hi, we, uh -- this is Dr. Curtis Boyd's office. We are an abortion clinic. We have a second trimester procedure where we have a cervical bleed that is not stopping. We need a patient to be transported to University Hospital.

Dispatcher: Okay. What address are you at?

SWO Employee: 522 Lomas Boulevard, Northeast.

Dispatcher: Okay and that's --

SWO Employee: The patient is stable.

Dispatcher: Okay. Now, how old is the patient?

SWO Employee: Eee, god, let me get in here and see if I can get her, um, information up for you. -- Can I help you? That's great. We'll come find you. -- Um, she is -- I'm sorry.

Dispatcher: That's okay. Approximately if you --

SWO Employee: January of '72, so how old would that make her?

Dispatcher: Um.

SWO Employee: Is that 37?

Dispatcher: Okay.

SWO Employee: Okay? Um --

Dispatcher: So she is stable right now?

SWO Employee: She is stable. And Doctor's with her, and we will go ahead and have the chart copied. Can we have you guys come around to the back of the office?

Dispatcher: Okay.

SWO Employee: The back door. That'll be easier to access. There are some stairs, but it won't be -- it'll be easier where she is to get to her.

Dispatcher: Okay. I'll let them know. Is she completely awake?

SWO Employee: Oh, yeah. She's alert, awake, aware. She's even talking.

Dispatcher: Okay. She's breathing normally?

SWO Employee: Oh, yeah. Um-Hm.

Dispatcher: And is the bleeding serious right now?

SWO Employee: Well, serious enough to call you? I assume so.

Dispatcher: Okay. Do you know if she has a bleeding disorder, if she's on blood thinners?

SWO Employee: No, not at all. None.

Dispatcher: We are sending paramedics over there. Just have her in a comfortable position. If you can, just have someone meet the paramedics when they get there.

SWO Employee: We will. What I'm going to do is -- you know -- there's a driveway, so I'll keep an eye out for them, but I'll -- can I meet them around back?

Dispatcher: Yeah.

SWO Employee: Alright, great. Thank you so much. You'll have the ambulance here then shortly. Thank you.

Dispatcher: If she gets any worse, give us a call back.

SWO Employee: Alrighty. Bye-bye.

**Transcript of 911 Call Placed from UNM Center for Reproductive Health
August 27, 2009, 4:54 PM**

Dispatcher: Albuquerque Fire Department. How may I help you?

UNM Police: Hi, this is Shelley.

Dispatcher: Hello.

UNM Police: I have a call that I'm going to transfer to you. **The address is 1701 Moon.**

Dispatcher: Okay and who is this?

UNM Police: They have – This is UNM police.

Dispatcher: UNM Police.

UNM Police: Yeah, I'm sorry.

Dispatcher: 1701 what?

UNM Police: Moon. And they have a patient who has an ectopic pregnancy

Dispatcher: And who – what is the name of the place where we're going? Is that a hospital or what?

UNM Police: Hold on one second, let me get her on the line. Ma'am?

UNMCRH Employee: Uh-huh.

UNM Police: Okay, go ahead.

UNMCRH Employee: Okay, um. **We're at 1701 Moon in suite 200**

Dispatcher: Okay, what's the name of the place?

UNMCRH Employee: It's the **Center for Reproductive Health**. *[To someone at the clinic]* Where do you want her to go, cuz I'm on the phone with them now.

UNMCRH Employee2 in background: **UNM triage.**

UNMCRH Employee: Okay. And she --

Dispatcher: What phone number are you calling from?

UNMCRH Employee: It's uh, 9—*[click]*

Dispatcher: Ooh. Sorry, you were cut off.

UNMCRH Employee: Oh, 925-4455

Dispatcher: That's Moon northeast, right?

UNMCRH Employee: Uh-huh.

Dispatcher: Okay, and what's going on over there?

UNMCRH Employee: **Um, we have a patient that has an ectopic pregnancy.**

Dispatcher: Are you with her now?

UNMCRH Employee: Uh, she's in the room.

Dispatcher: And, uh, how old is she?

UNMCRH Employee: *[To someone at the clinic]* How old is she?

UNMCRH Employee2 in background: Born in '75.

UNMCRH Employee: She's born in '75.

UNMCRH Employee2 in background: 34

UNMCRH Employee: She's 34.

Dispatcher: 34? Is she awake right now?

UNMCRH Employee: Yes.

Dispatcher: She breathing?

UNMCRH Employee: Yes.

Dispatcher: Okay, so she's having an ectopic pregnancy?

UNMCRH Employee: Yes, she's having an ectopic pregnancy that we think might rupture, so she need – uh-huh?

Dispatcher: Sorry, go ahead.

UNMCRH Employee: So we need to get her over to OB Triage at UNM.

Dispatcher: How many weeks or months pregnant?

UNMCRH Employee: She's approximately eight weeks.

Dispatcher: Okay. This an apparent miscarriage?

UNMCRH Employee: Um, yes.

Dispatcher: Are there – is there any serious bleeding?

UNMCRH Employee: Did she have any bleeding, Sherri?

UNMCRH Employee2 in background: We just did her – tried to do an abortion. She's having some, but--

UNMCRH Employee: She's having some, but not heavy.

Dispatcher: Does she have any other high risk complication?

UNMCRH Employee: No.

UNMCRH Employee2 in background: We were trying to do her abortion and *[unintelligible]* ectopic --

Dispatcher: Okay, we're sending help to you. In the meantime just watch her closely. If she gets worse call 911. Meet the paramedics and show them where she's at. We're on the way.

UNMCRH Employee: Will do. Thank you.

Dispatcher: Bye.

UNMCRH Employee: Bye-Bye.

**Transcript of 911 Call Placed from Southwestern Women's Options
October 22, 2009, 5:45 PM**

Dispatcher: Albuquerque Fire Department. What is the address of the emergency?

SWO Employee: 522 Lomas, Northeast.

Dispatcher: 522 Lomas, Northeast. Is this a house or an apartment?

SWO Employee: It's actually a doctor's office.

Dispatcher: The name of the doctor's office?

SWO Employee: Southwestern Women's Options.

Dispatcher: Southwest Women's Options?

SWO Employee: Uh-huh.

Dispatcher: Okay. And what's your phone number in case I have to call you back?

SWO Employee: 505-242-7428.

Dispatcher: Okay. That was 7-4-2-8?

SWO Employee: Correct.

Dispatcher: Okay. What's the problem there? Tell me what happened.

SWO Employee: Uh, we have a patient who we believe had some seizures. She has not had seizure activities in the past. Um --

Dispatcher: Did she have a seizure with you?

SWO Employee: Yes.

Dispatcher: Okay --

SWO Employee: And she's not re--

Dispatcher: How old is she?

SWO Employee: She is -- hold on just a second. Can I --

Dispatcher: Approximately, yes.

SWO Employee: Okay, what's her age, Mary? Sorry, they have the charts.

Dispatcher: Is she 20, 30, 40?

SWO Employee: Thirties.

Dispatcher: Thirties? Perfect. That's as close as we need to get. Okay. Is she awake at this time?

SWO Employee: Yes, she is.

Dispatcher: Is she breathing?

SWO Employee: Yes.

Dispatcher: Okay. She had a seizure in your office?

SWO Employee: Um-hm.

Dispatcher: Okay, she's had more than one seizure?

SWO Employee: She had one before she was here, supposedly, she came back and then now we've had one more and --

Dispatcher: Do you know if she's pregnant?

SWO Employee: Yes, she is.

Dispatcher: She is pregnant. How many months?

SWO Employee: She's actually in the process of a termination. It's a severe fetal anomaly.

Dispatcher: Oh dear. Okay.

SWO Employee: Yeah.

Dispatcher: Is she diabetic?

SWO Employee: No.

Dispatcher: Okay. And, do you know if she's ever had seizures before? Does she have a history?

SWO Employee: No. No. No history.

Dispatcher: Has the jerking stopped at this time?

SWO Employee: Yes.

Dispatcher: And is she breathing right now?

SWO Employee: Yes, she is.

Dispatcher: Okay. Alright, stay on the line. I'm gonna send units out to you right now.

SWO Employee: Okay, thank you very much.

Dispatcher: Can you get someone to go outside to meet them?

SWO Employee: Yes, We'll have somebody go out front. Thank you.

Dispatcher: Now don't hang up. We'll be right -- We've got more questions for you. But let me give you a --

SWO Employee: And just to let you know, we're going to UNM and we have the doctor on the line to the PALS line right now.

Dispatcher: Okay, just a moment.

SWO Employee: Okay. Mary, can you find someone to go out front? Thank you.

Dispatcher: Okay, I'm back with you.

SWO Employee: Um-hm.

Dispatcher: Okay. Alright, now we've got them coming. Okay. We would recommend that you get an A-E-D on hand, if you have one in the office.

SWO Employee: Okay.

Dispatcher: Our instructions for someone having a seizure, if she's still seizing or she starts to seize again, do not do CPR. Do not hold her down, don't force anything in her mouth.

SWO Employee: Um-hm.

Dispatcher: Keep dangerous objects away from her. Is she still breathing?

SWO Employee: Uh-huh. And she is – she's on an IV right now. They started the IV, her blood pressure is stable at this time and so is her pulse.

Dispatcher: Has she been anesthetized yet?

SWO Employee: No.

Dispatcher: Okay, good. Okay, make sure—um—I'll get on the line with them --

SWO Employee: Okay.

Dispatcher: -- and it was a procedure, they were just starting a procedure. Okay, um --

SWO Employee: Well, she – what happened is we started, um, we inserted, um, dialators, um. She also, um, and she was – actually left the clinic for the evening and had this one episode and came back to us right away --

Dispatcher: So right now all she's got in her is an IV?

SWO Employee: All we've got is fluids, and we tried to get – her sugar was a little low so we did some orange juice and, you know, thinking that would do it.

Dispatcher: Okay. Alright. Um, if she seizes again or, let's see, at this time reassure her we're on the way.

SWO Employee: Um-hm.

Dispatcher: If you can have her stay in that bed, that would be excellent.

SWO Employee: Absolutely.

Dispatcher: If she starts to seize again, I want you to call us back and let us know immediately. Okay?

SWO Employee: Okay. Alright.

Dispatcher: Nothing more to eat or drink.

SWO Employee: Okay.

Dispatcher: Okay?

SWO Employee: You got it.

Dispatcher: And, um, have somebody flag us down.

SWO Employee: Yeah, you got it. Thank you.

Dispatcher: Um-hum. Bye-Bye.

**Transcript of 911 Call Placed from Southwestern Women's Options
October 23, 2009, 6:27 PM**

Dispatcher: Albuquerque Fire Department. What is the address of your emergency?

SWO Employee: 522 Lomas, Northeast.

Dispatcher: Is this a house or a business?

SWO Employee: It's a doctor's office.

Dispatcher: What's the name of the doctor's office?

SWO Employee: Dr. Curtis Boyd, MD.

Dispatcher: And what's the number you're calling from?

SWO Employee: 242-9592.

Dispatcher: Okay. What's the problem? Tell me what's happened.

SWO Employee: We have a patient here who had a – a second trimester abortion with a fetal anomaly and she's – it's a possible accreta. She's bleeding heavily. And we need somebody here ASAP.

Dispatcher: How old is she?

SWO Employee: Um, I'm not sure --

Dispatcher: Estimate.

SWO Employee: Thirty.

Dispatcher: So you're not with her right now?

SWO Employee: No. Um, the doctors are with her.

Dispatcher: And is she is unconscious?

SWO Employee: No, she is conscious. She was put under general anesthesia – anesthesia. So she is waking up but she is bleeding very heavily.

Dispatcher: Okay. Is she breathing normally, do you know?

SWO Employee: *[To someone in the office]* Is she bleeding normally?

Dispatcher: Breathing.

SWO Employee2 in the background: No, she keeps filling up –

SWO Employee: She keeps filling up with -- She's not – She's breathing?

SWO Employee2 in the background: She's breathing.

Dispatcher: Are you still on the line? Hold on.

SWO Employee: We think she's breathing normally.

Dispatcher: Let me pass this on to my units, okay? Don't hang up.

SWO Employee: Thank you.

SWO Employee2 in the background: Her blood pressure is – I know I had it.

SWO Employee: *[Whispering]* I don't know – I don't know what information he's asking me.

SWO Employee2 in the background: Just talk to him – act dumb.

SWO Employee: *[Whispering]* Okay. Exactly. Yeah.

Dispatcher: This is a northeast address, right?

SWO Employee: Yes, it is.

Dispatcher: Okay, ma'am. My units are enroute. Okay?

SWO Employee: Thank you so much.

Dispatcher: Now you said it's pretty heavy bleeding?

SWO Employee: Yes.

Dispatcher: Does she have a bleeding disorder or is she on any blood thinners?

SWO Employee: No, she does not have a bleeding disorder. The doctor's concerned that the placenta is placenta previa – er— *[unintelligible]* – that's why the bleeding is occurring.

Dispatcher: Okay, well, help is on the way.

SWO Employee: Thank you so much.

Dispatcher: So if she gets worse in any way, call us back immediately. Okay?

SWO Employee: Okay, thank you.

Dispatcher: Thank you.

SWO Employee: Bye.

**Transcript of 911 Call Placed from Southwestern Women's Options
December 18, 2009, 11:03 AM**

Dispatcher: Albuquerque Fire Department. What is the address of your emergency, please?

SWO Employee: 522 Lomas Boulevard, Northeast.

Dispatcher: Okay. Where are you calling from? Is this a house or a business?

SWO Employee: It is a doctor's office.

Dispatcher: What's the phone number you're calling from, please?

SWO Employee: 242-7512.

Dispatcher: Okay, tell me what happened.

SWO Employee: We have a second trimester abortion procedure with a post operative bleeding, uncontrolled bleeding, and low blood pressure.

Dispatcher: How old is this person?

SWO Employee: Uh, --

Dispatcher: Approximately.

SWO Employee: I don't -- thirties?

Dispatcher: Thirties? Okay. Is she awake?

SWO Employee: She is.

Dispatcher: Is she breathing?

SWO Employee: Yes.

Dispatcher: Do you have a physician there?

SWO Employee: Yes.

Dispatcher: Okay. I'll let you go. Help is on the way.

SWO Employee: Okay, thank you.

911 Call Placed from Southwestern Women's Options

November 3, 2010, 12:42 PM

Dispatcher: Albuquerque Fire Department. What's the address of your emergency?

SWO Employee: 5-2-2- Lomas Boulevard, northeast. A medical office--

Dispatcher: What's -- uh -- medical office?

SWO Employee: We have a party --

Dispatcher: What's the number you're calling from?

SWO Employee: 2-4-2-7-5-1-2

Dispatcher: Okay, tell me exactly what happened.

SWO Employee: We have an excessive bleeding post-first trimester procedure -- first trimester abortion procedure. Uterine bleeding. Patient is stable. Vitals are all stable. Patient is conscious --

Dispatcher: How old is she?

SWO Employee: She is 30 years old.

Dispatcher: And she is awake?

SWO Employee: She is awake. She's going to UNM.

Dispatcher: Okay then. We'll go ahead and send our units. Okay?

SWO Employee: Okay great. Thank you. Bye-bye.

[End of call.]

**911 Call Placed from Southwestern Women's Options
February 10, 2010, 11:04 PM**

Dispatcher: Fire Department. What's the address of the emergency?

SWO Employee: Yeah, hi. This is, um, this is Joyce. I'm at Southwestern Women's Options. We have a patient we need to transfer to the hospital.

Dispatcher: What's the address, ma'am?

SWO Employee: 5-2-2 Lomas.

Dispatcher: Okay, and what phone number are you calling from?

SWO Employee: Um, 2-4-2-7-5-1-2.

Dispatcher: Okay. What's the – What's problem tonight? Can you tell me what happened?

SWO Employee: Uh, she just had the –um, uh – second tri procedure and she has a fever that's spiking right now and then her pulse is up to 172 with some bleeding that they can't get under control.

Dispatcher: Are you with her right now?

SWO Employee: I am not. The doctor is and a nurse practitioner.

Dispatcher: Where is the bleeding coming from?

SWO Employee: It's her uterine – uterine bleeding.

Dispatcher: Oh, urine. Okay.

SWO Employee: Uterine.

Dispatcher: Oh, Uterine. Okay. Uh, how old is she, ma'am?

SWO Employee: Um --

Dispatcher: Approximately?

SWO Employee: Let me look at the chart. She is seventeen.

Dispatcher: Seventeen years old?

SWO Employee: Um-hm.

Dispatcher: Is she awake?

SWO Employee: Yes, she is.

Dispatcher: Breathing?

SWO Employee: Yes.

Dispatcher: Okay, I'm sending paramedics to help her now --

SWO Employee: Okay.

Dispatcher: Okay, then, uh --

SWO Employee: Then we'll have somebody out front. It looks like we're closed, but we are in the office.

Dispatcher: Okay. Is she completely alert?

SWO Employee: Um, yes, she is.

Dispatcher: Breathing normally?

SWO Employee: Umm – yes.

Dispatcher: Is the blood spurting or anything like that?

SWO Employee: No, no.

Dispatcher: Does she have a bleeding disorder?

SWO Employee: No.

Dispatcher: Taking blood thinners?

SWO Employee: No.

Dispatcher: Alright. Paramedics are on the way. They'll be a few minutes. Keep her comfortable. Don't give her nothing to eat or drink and if she gets worse call us back immediately.

SWO Employee: Okay. Alright. Thank you.

Dispatcher: Thank you, Bye-Bye.

**Transcript of 911 Call Placed from UNM Center for Reproductive Health
February 15, 2011, 11:31 PM**

Dispatcher: Albuquerque fire. This is Wattles.

UNM Caller: Hello?

Dispatcher: Hello?

UNM Caller: Yes.

Dispatcher: This is Albuquerque Fire Department. How can I help you?

UNM Caller: We have a patient who is crashing right now.

Dispatcher: What's your -- What's your --

UNM Caller: It's 1701 Moon.

Dispatcher: 1701 Moon, northeast?

UNM Caller: It's -- uh -- yes, northeast. We're in suite 200.

Dispatcher: What the name of your --

UNM Caller: UNM Center for Reproductive Health.

Dispatcher: UNM --

UNM Caller: Center for Reproductive Health. She's unresponsive right now. Can you hear her? I'm trying to --

Dispatcher: Reproductive Health? Okay, what's the number you're calling from?

UNM Caller: It's 925-4455.

Dispatcher: 4455? Do you have a room number or a suite number?

UNM Caller: Suite 200.

Dispatcher: Okay. Ask you a few questions here, we'll get some units rolling. And you said she's unresponsive?

UNM Caller: Yeah, can you hear them? They're calling her name out right now. I'm not in the room with them. I can just hear what's happening.

Dispatcher: Just one person? How old is the patient?

UNM Caller: The patient is -- let me see. Lisa, Lisa -- um, 1975, she's 35?

Dispatcher: She's 35?

UNM Caller: Um-hm.

Dispatcher: Is she -- awake?

UNM Caller: Uh -- Could you ask if she's up and awake -- the patient in room 6 -- the one that -- yeah, the patient that's --oh, no. She is not. But she's getting -- but she's responding a little bit now.

Dispatcher: Is she breathing?

UNM Caller: Is she breathing? She's starting to breathe again.

Dispatcher: Is it effective?

UNM Caller: I'm sorry, what was that?

Dispatcher: Is she starting to breathe again?

Dispatcher: Okay, she's unconscious?

UNM Caller: Yeah. Um-hm.

Dispatcher: Is she breathing completely normal?

UNM Caller: Is she breathing completely normal?

Faint unknown male voice at UNM abortion clinic: No.

UNM abortion clinic: No.

[Shouting and moaning in the background.]

Dispatcher: No? Okay, can you take the phone in there with me – with you? To, uh--

UNM abortion clinic: Yes. *[Then to someone inside the clinic]* They want the phone in there so I'm going to transfer to 204. Can we transfer?

[Voices in background]

UNM abortion clinic: Yes. Okay, let me transfer you, okay?

Dispatcher: Yes.

UNM abortion clinic: One moment.

[Music]

UNM abortion clinic: This is Andrea.

[Moaning and commotion in background]

Dispatcher: Hi, Andrea? Okay. Is she breathing normal?

[Louder moaning and groaning]

UNM abortion clinic: No. She's uh, she's responding a little bit more now but --

[More moaning and an unintelligible male voice in the background]

UNM abortion clinic: --she's had conscious sedation so we need to get the ambulance here.

Dispatcher: Are you with the patient now?

UNM abortion clinic 2: Yes.

Dispatcher 2: That actually is another person.

Dispatcher: Okay. Is her breathing abnormal but effective?

UNM abortion clinic 2: Uh, yes.

Dispatcher: Is she still unconscious?

UNM abortion clinic 2: No, she's not unconscious, but she's -- we're having to bag her now.

Dispatcher: Is she completely alert?

UNM abortion clinic 2: No.

Dispatcher: She changing color?

UNM abortion clinic 2: Yes.

Dispatcher: Describe the color to me.

UNM abortion clinic 2: She's like grayish.

Dispatcher: Grayish? Okay, stay on the line. I'm gonna get some medics – my partner is going to dispatch them. Does she have heart problems?

UNM abortion clinic 2: No, not that we're aware of.

[Groaning and gasping continue]

Dispatcher: Does she have abdominal pain?

UNM abortion clinic: I'm – no.

[Background groaning continues while a female voice says, "Keep breathing. Breathe deeper. Good. Good. Deep breath."]

Dispatcher: Okay. We're getting some units in route here.

UNM abortion clinic 2: Okay.

Dispatcher: When the paramedics get on the line we'll tell you what else to do next. Okay?

UNM abortion clinic 2: Okay.

Background female voice at UNM abortion clinic: Deep breath. Take your deep breath.

Dispatcher: You're at the UNM, uh–

UNM abortion clinic 2: Center for Reproductive Health.

[Background moaning continues]

Dispatcher: Okay. She's unconscious, you say, right? Still unconscious?

UNM abortion clinic 2: She's uh, she's awake, but she's not responsive at all.

Background female voice at UNM abortion clinic: Yeah, breathe deeper. Take deep breaths. Okay?

Dispatcher: Okay. Help's on the way. Of course, I don't want her have anything to eat or drink that might cause problems for the doctor. Just let her rest in the most comfortable position and wait for help to arrive.

UNM abortion clinic 2: Okay.

Dispatcher: Okay, we've got help on the way so watch her close --

UNM abortion clinic 2: Okay.

Dispatcher: --if anything changes call us immediately.

UNM abortion clinic 2: Okay.

Dispatcher: In case she becomes less [unintelligible] or vomits, turn her on side.

UNM abortion clinic 2: Okay.

Dispatcher: Got help on the way.

UNM abortion clinic 2: Okay, thank you.

Dispatcher: Okay, thanks.

**911 Call From Southwestern Women's Options
February 19, 2011, 12:35 AM**

Dispatcher: Albuquerque Fire Department. What is the address of the emergency?

SWO Employee: 5-2-2 Lomas northeast.

Dispatcher: Phone number that you're calling from?

SWO Employee: 2-4-2-7-5-1-2.

Dispatcher: And is this a house or an apartment?

SWO Employee: This is a doctor's office and clinic.

Dispatcher: And what's -- there a name out front or anything on that?

SWO Employee: Southwestern Women's Options. It's on the corner of Lomas and High Street.

Dispatcher: Okay. And what is your emergency?

SWO Employee: We have a patient who is post abortion procedure who was stable for an hour and a half and is now bleeding.

Dispatcher: Okay, and how old is she.

SWO Employee: She's 23.

Dispatcher: Is she conscious at this time?

SWO Employee: Yes, she is.

Dispatcher: Is she alert?

SWO Employee: Yes.

Dispatcher: And breathing normally?

SWO Employee: Yes.

Dispatcher: Okay. And is she on any blood thinners or have any bleeding disorders?

SWO Employee: Not -- not that we're aware of, no. And we're giving her pitocin right now.

Dispatcher: And just the heavy hemorrhage?

SWO Employee: Um, hm.

Dispatcher: Okay. We do have units on the way. They'll be there shortly. If anything changes just call us back immediately. Uh, and if someone could be out front to flag them down as they arrive.

SWO Employee: Okay, thank you.

Dispatcher: Thank you.

[End call.]

**911 Call From Southwestern Women's Options
May 12, 2011, 1:14 PM**

Dispatcher: Albuquerque Fire Department. What is the address of your emergency?

SWO Employee: 5-2-2 Lomas Boulevard, northeast.

Dispatcher: 5-2-2 Lomas northeast. Is it a house, apartment, or business?

SWO Employee: It's a business.

Dispatcher: What's it called?

SWO Employee: Uh, Southwestern Women's Options.

Dispatcher: Southwestern Women's Options --

SWO Employee: Um-hm.

Dispatcher: --and what's your phone number over there in case I need to call you back?

SWO Employee: 5-0-5-2-4-2-7-5-1-2.

Dispatcher: Okay, I heard 2-4-2-7-5-1-2. Is that correct?

SWO Employee: Yes.

Dispatcher: Alright, and what is happening over there?

SWO Employee: We -- the doctor's concerned we have a uterine rupture during a late-term abortion procedure.

Dispatcher: Okay.

SWO Employee: The patient was a previous C-Section. Patient's stable at the moment, um, but the --

Dispatcher: Let me write down some questions and we'll get over there quick. Okay, are you with the patient right now?

SWO Employee: I am not.

Dispatcher: Okay. How old is she?

SWO Employee: Um -- shh -- do you have her chart? I don't -- Nardino.

Dispatcher: Approximately. Like 24 or 40.

SWO Employee: She's in her 20s.

Dispatcher: Okay, we'll use 25. Is she conscious?

SWO Employee: Yes.

Dispatcher: Breathing?

SWO Employee: Yes.

Dispatcher: Okay. Is she bleeding a lot?

SWO Employee: No.

Dispatcher: Okay. Um, let's see. And – Does she seem to be completely alert?

SWO Employee: N – Well, she's been medicated, but she's alert --

Dispatcher: Oh --

SWO Employee: --medicated alert, if you know –

Dispatcher: Yeah, okay. And is she breathing normally?

SWO Employee: Yes.

Dispatcher: Good. And, um – She's not bleeding or vomiting any blood?

SWO Employee: No.

Dispatcher: Okay. Alright. Okay, I am going to get my paramedics over there directly. Um, do they come to the front door?

SWO Employee: Yeah, that's the only place they can come --

Dispatcher: Okay.

SWO Employee: --um, and, you know, we have a waiting room full of people, so, and surgery going on so we'll let them in. We'll keep an eye out for them, okay?

Dispatcher: If you have somewhere else you want – is that the only entrance --

SWO Employee: No, that's the only entrance. I'll just keep an eye out for them.

Dispatcher: Okay.

SWO Employee: Okay.

Dispatcher: We'll be right over.

SWO: Okay.

Dispatcher: Thank you, ma'am.

SWO Employee: Bye-Bye.

Dispatcher: Bye-Bye.

[End call]

Attachment 3:

Letter Confirming Investigation



New Mexico Medical Board

2055 S. Pacheco Street

Building 400

Santa Fe, NM 87505

505-476-7220 505-476-7237 fax

Susana Martinez
Governor

Steven Weiner, M.D.
Chair

July 14, 2011

Cheryl Sullenger
PO Box 781045
Wichita, Kansas 67278

RE: **Case No. 2011-D-119 (Boyd), 2011-D-120 (Robinson) and 2011-D-121 (Sella)**

Dear Ms. Sullenger:

The New Mexico Medical Board is in receipt of your complaint against Curtis Boyd, M.D., Susan Robinson, M.D. and Shelley Sella, M.D. The New Mexico Medical Board is responsible for protecting the health and safety of the public. As part of that responsibility, the Board evaluates complaints against medical doctors (MDs), physician assistants (PAs), anesthesiologist assistants (AAs) and pharmacist clinicians (PCs) that allege unprofessional conduct, unethical conduct, or other violations of the Medical Practice Act. The Board is an administrative agency, and its actions are limited to licensure issues only.

The physician you have complained about is licensed by this Board, so we have initiated an investigation into your complaint. As part of the investigation process, we will send a copy of your complaint to the physician for his response. We will also obtain other pertinent records and documentation that we need with regard to this matter. The case will then be presented to a complaint committee for review. The complaint committee will then make a recommendation to the Board, and the full Board will determine what action to take, if any, against the physician's license. **Please understand that our investigations can be very lengthy, and it can take at least 6 months before the case is presented to the Board for determination.**

Please feel free to contact the Investigations Department if you have any questions or wish to check on the status of your case at any time. You may call (505) 476-7220 or toll free at (800) 945-5845, anytime after 3:00 p.m. Monday through Friday.

Sincerely,

Investigations Department

Attachments 4 & 5:

Letters Indicating There Would Be
No Investigation
Without Additional Information



New Mexico Medical Board
2055 S. Pacheco Street
Building 400
Santa Fe, NM 87505
505-476-7220 505-476-7233 fax

Susana Martinez
Governor

Steven Weiner, M.D.
Chair

August 9, 2011

Cheryl Sullenger
PO Box 781045
Wichita KS 67278

Re: Complaints to Medical Board

Dear Ms. Sullenger:

I am an attorney at the New Mexico Medical Board. I have read the six complaints you filed on July 6, 2011 concerning four alleged incident between February 10, 2010 and May 11, 2011 at 522 Lomas Blvd. Albuquerque. This would appear to be the address of the Southwest Womans' Options Clinic. I note that your complaints were based solely on listening to recorded 911 calls and the transcripts of those calls. You provide no information concerning the actual circumstances of the event such as the name of the patient or the claimed deviations from standard medical practice. It is also unclear whether you are alleging that all six doctors you name were involved in the incidents or whether you are simply filing a complaint against all the doctors at that facility. You are essentially asking the Medical Board to initiate an investigation based on mere speculation. Therefore, your complaints lack sufficient probable cause to warrant the initiation of any formal investigation. I must advise you that it is not the policy of the Board to initiate fishing expeditions based on such speculation and it will not do so in this case.

Unless you are able to provide specific facts on which to base your complaint I will advise that this matter be closed without investigation.

Very truly yours,

Jerome Marshak



New Mexico Medical Board
2055 S. Pacheco Street
Building 400
Santa Fe, NM 87505
505-476-7220 505-476-7233 fax

Susana Martinez
Governor

Steven Weiner, M.D.
Chair

August 16, 2011
Cheryl Sullenger
PO BOX 781045
Wichita, Kansas 67278

RE: Case No. 2011-D-119(Boyd), 2011-D-120 (Robinson) and 2011-D-121 (Sella)

Dear Ms. Sullenger:

Please allow this letter to serve as an effort to explain the New Mexico Medical Board's policy in investigating complaints against medical doctors, as well as clarify our former letter. Our Investigations Department is dedicated to providing an objective, informative, and thorough review of complaints against medical doctors licensed in New Mexico. This extensive process protects the health and safety of the public while at the same ensuring that doctors are not unfairly accused of wrong doing.

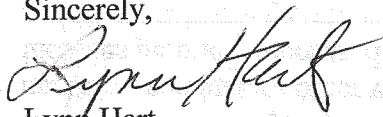
As noted on our July 14, 2011 letter the Board evaluates complaints that allege unprofessional conduct, unethical conduct, or other violations of the Medical Practice Act. Part of this comprehensive investigation includes pertinent records, documentations, and an opportunity for the doctor(s) in question to respond to the accusations. It is imperative that the doctor(s) in question know what they are responding to in order for investigations to assess the veracity of the complaint.

Information that helps facilitate our efforts in protecting the health and safety of the citizens of New Mexico are: patient names, a description of the conduct that is the subject of the complaint, and which doctor acted in a way that is less than the standard of care. Unfortunately, your complaint does not provide us the information we need.

Please feel free to supplement your complaint with further information, however currently the paucity of information provided to us is insufficient.

Thank you for your efforts in keeping the New Mexico Medical Board informed.

Sincerely,


Lynn Hart



Operation Rescue
P.O. Box 782888, Wichita, KS 67278
www.operationrescue.org