



CHERIE BERRY
COMMISSIONER OF LABOR

ANNE P. WEAVER
BUREAU CHIEF

PLANNING, STATISTICS AND INFORMATION MANAGEMENT
OCCUPATIONAL SAFETY AND HEALTH DIVISION

May 11, 2011

Planned Parenthood Health Systems, Inc. OSH No: 310400122 Log No. 16262

Center:

Per your written request, enclosed is an expunged copy of the occupational safety and health case file pertaining to the above. There is a total of 16 pages attached at no charge to you.

In accordance with North Carolina Department of Labor policies and N.C.G.S.95-136(e1), certain portions of OSH investigative files cannot be disclosed. This includes (for example) names, addresses, telephone numbers, or other identifying information related to complainants and witnesses; handwritten witness statements; medical records; and inter-agency and intra-agency documents or memoranda not containing factual information.

If we may be of further assistance, please do not hesitate to contact us.

Sincerely,

Chanel Brown
Statistical Research Assistant

Enclosure (s)

CONFIRMATION OF ABATEMENT

C. Oberst

RETURN THIS FORM TO:

NORTH CAROLINA DEPARTMENT OF LABOR

Division of Occupational Safety and Health
4964 University Parkway, Suite 202
Winston-Salem, North Carolina 27106-2800
(336) 776-4420

FAILURE TO RESPOND BY THE DUE DATE MAY RESULT IN A FOLLOW-UP INSPECTION

DATE FORM DUE: 3/8/07 FILE NO.: 310400122

COMPANY: Planned Parenthood Health Systems, Inc.

LOCATION: 3000 Maplewood Ave #112, Winston-Salem, NC

THE ALLEGED VIOLATIONS LISTED BELOW THAT WERE OBSERVED ON THE 02/05/2007
OSHA INSPECTION BY THE NORTH CAROLINA DEPARTMENT OF LABOR WERE CORRECTED ON OR BEFORE

THE FOLLOWING ABATEMENT DATE: 3/8/07

ITEM NUMBER	STANDARD OR REGULATION ALLEGEDLY VIOLATED	ACTION TAKEN TO CORRECT VIOLATION*** (attach additional pages if needed)
One 1a	1910.304(f)(4)	<u>VIOLATION FIXED BY</u> <u>ELECTRICIAN. SEE ATTACHED.</u>
Two 1	1910.157(e)(2)	<u>FIRE EXTINGUISHERS</u> <u>REPLACED WITH NEWER UNITS</u> <u>CURRENT ON INSPECTION</u> <u>SEE ATTACHED EVIDENCE.</u>

*** To be acceptable the Action
Taken To Correct Violation must
be described in detail. Photos
or other evidence of abatement
may be attached.

THE UNDERSIGNED ATTESTS THAT THE ABOVE ITEMS WERE CORRECTED ON OR BEFORE THE PRESCRIBED
ABATEMENT DATE.

SIGNATURE

TITLE: [REDACTED]

DATE: 2.19.07

REC'D FEB 21 2007

VAB

CASE AUDIT REPORT

Criteria File: pp 02/26/07 16:19
 ISPECTION DATA Etab Name : Planned Parenthood Health Systems, Inc.
 Site Address: 3000 Maplewood Ave #112
 Winston-Salem
 NC 27103
 Mail Address: 3000 Maplewood Ave #112
 Winston-Salem
 NC 27103

Contl Corp :

Inspection # : 310400122
 Opt. Inspection #: 045-07
 Supervisor ID : E7715
 CSHO ID : T1837
 Inspection Type : Programmed Planned
 Entry Dt : 02/05/07
 Close Conf Dt : 02/05/07
 Infor Conf Date :
 PMA STATUS :
 PMA DATE :
 Contest(active) : NO
 Final Order :
 Case Close Dt : 02/26/07

ENALTY DATA (Summary)

	Penalty	FTA Penalty
	*****	*****
Due Date :		
Current Assessed :	\$ 188.00	\$ 0.00
Interest :	\$ 0.00	\$ 0.00
Adm Fees :	\$ 0.00	\$ 0.00
Res Waived :		
Status :		

PAYMENT DATA (Summary)

Total Payments: \$ 188.00
 Next Install Dt:
 Last Install Dt:
 Number of installments: 0

PENALTY COLLECTION DATA (Summary)

	Dt Transferred	Amt Transferred
(Orig) DCAT		\$ 0.00
(FTA) DCAT		\$ 0.00
SOL		

VIOLATION DATA (Detail)		Haz #	Rec	Exp	Inst	Iss. Dt/	Abatements	Actions	Penalty/	Contest	Evnt/Act	FAP
/ ID	Standard	Code				FTA Dt	Date	Ty/Cmp	Date	Type	FTA Pen	Std Abt MS Pen
S 01001 a	1910 0304 f 4				4	1	02/09/07	03/08/07	A	X	\$ 188.00	A
S 01001 b	1910 0305 g 1	iii	A		4	1	02/09/07	02/14/07	A	I	\$ 0.00	A
O 02001	1910 0157 e 2				8	2	02/09/07	03/08/07	A	X	\$ 0.00	A

PAYMENT DATA (Detail)

OSHA-163 Nr.	Payment Dt	Ref/UnH	Amount Paid	FTA Paid	Total Paid
*****	*****	*****	*****	*****	*****
508046638	02/23/07		\$ 188.00	\$ 0.00	\$ 188.00



Planned Parenthood of W-S
Employer Name

Employer and Employee Rights and Responsibilities

This guide is provided to assist you, the employer or the authorized employee representative, in understanding your rights and responsibilities.

Issuance of Citations—A citation for alleged violations may or may not be issued. If issued, the employer and authorized employee representative will receive copies of all citations issued to the company.

Penalties—Each citation may or may not impose a monetary penalty. Penalties must be paid within 15 working days after receipt of citation and notification of penalty unless a written request is made either for an informal conference or a contestment of the citation or proposed penalty. Failure to correct any violation by the abatement date may result in a notification of failure to correct violation(s) and of proposed additional penalty based on number of days the violation goes uncorrected.

Abatement of Violation—For violations which you do not contest, you are required to return the OSHA Form 2D (Confirmation of Abatement) within ten (10) calendar days after the abatement date, to indicate that appropriate corrective action has been taken within the time frame set forth in this citation. If the employer contests the penalty only, all items must be abated by the dates indicated on the citation.

In addition for repeat, willful, and other serious violations as indicated, additional documents demonstrating that abatement is complete are required. This additional documentation may include, but not be limited to, evidence of the purchase or repair of equipment, photographic or video evidence of abatement, or other written records.

If indicated in the citation, you may be required to submit an abatement plan for each cited violation when time permitted for abatement is more than 90 calendar days. Failure to submit verification of abatement within the required time period could result in additional citations and penalties.

Posting of Citations and Employee Notification of Corrective Action—The employer must post each citation in a conspicuous place at or near the location of the violation for a period of at least three working days or until the hazard is corrected (whichever is longer). Failure to post a citation may result in a monetary penalty.

Additionally, the employer must inform affected employees and their representative(s) about abatement activities covered by the citations by posting a copy of each document submitted to the North Carolina Department of Labor or a summary of the document near the place where the violation occurred or where it will be readily observable. The employer must inform employees of their right to examine and copy all abatement documents submitted. Posted documents must remain posted for three working days after submission to the department.

Informal Conference—The employer may request an informal conference by notifying the Division of Occupational Safety and Health (OSH) in writing within 15 working days of receipt of a citation. Upon completion of an informal conference, the OSH Division will send to the employer by certified mail the results of the informal conference. The results will be an amended citation, a notice of no change, or a settlement agreement. The employer has 15 working days from receipt of either the amended citation or notice of no change to notify the OSH Division that the employer wishes to contest the citation and/or penalty, whether or not amended. At the discretion of the director, employee representatives may be afforded the opportunity to participate in the informal conference.

Contestment of Citation and/or Penalty—The employer may contest the citation by notifying the Division of Occupational Safety and Health in writing within 15 working days following receipt of citation. If the employer contests, the Safety and Health Review Board will assign the case to a hearing examiner who will schedule a hearing on the case.

The employees or their authorized representative(s) will be afforded the opportunity to participate in these proceedings pursuant to the rules of the posting of a citation by an employer.

Follow-Up Inspections—A follow-up inspection may be conducted to verify that the employer has posted the citation, corrected the violation as required in the citation, and adequately protected employees during multi-step or lengthy abatement periods.

Discrimination—It is unlawful to discriminate against employees who make safety or health complaints or request an OSHA inspection.

Employer Representative

Employee Representative

Christopher M. Schmitt
Safety/Health Compliance Officer

5 FEB 2007
Date

N. C. Department of Labor
Division of Occupational Safety and Health

Worksheet

Wed Feb 7, 2007 4:02pm

				Inspection Number	310400122
				Opt. Insp. Number	045-07
Establishment Name	Planned Parenthood Health Systems, Inc.				
Type of Violation	N NonSerious	Citation Number	02	Item/Group	001
Number Exposed	8	No. Instances	2	REC	
Std. Alleged Vio.	1910.0157(e)(2)				

Abatement Period	MultiStep Abatements			Final Abatement	Action Type/Dates
	PPE Period	Plan	Report		
15					
Abatement Documentation Required				Date Verified	

Substance Codes	
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AVD/Variable Information:
29 CFR 1910.157(e)(2): Portable fire extinguishers were not visually inspected at least monthly (Note: 1910.38 and 1910.157 (b)(1)/(b)(2) exemptions were not met):

- a) hallway - an abc fire extinguisher was missing its monthly inspection tag.
- b) recovery room - an abc fire extinguisher was missing its monthly inspection tag.

Employee Exposure:			
Occupation		Employer	Planned Parenthood of W-S
Nr of Employees		Duration	Frequency
Employee Name			
Address		Phone	

4. Date/Time
2.5.7 @ 1:19 am

20. Instance Description - Describe the following:

- a) Hazards-Operation/Condition-Accident: ab) Delay in suppressing a fire / ...

21. Photo Number	Location on Video
#3 & 4 in case file	

23. Employer Knowledge: ab) Yes. The employer stated [redacted] wanted designated employees such as [redacted] to put out incipient stage fires.

Event Date	Event Code	Action Code	Citation Type	Penalty	Abate Date	Final Order
	Z Add transaction	A Add	N NonSerious	0.00		

N. C. Department of Labor
Division of Occupational Safety and Health

Worksheet

Wed Feb 7, 2007 3:32pm

				Inspection Number	310400122
				Opt. Insp. Number	045-07
Establishment Name	Planned Parenthood Health Systems, Inc.				
Type of Violation	S Serious	Citation Number	01	Item/Group	001 (b)
Number Exposed	4	No. Instances	1	RBC	
Std. Alleged Vio.	1910.0305(g)(1)(iii)(A)				

Abatement Period	MultiStep Abatements			Final Abatement	Action Type/Dates
	PPE Period	Plan	Report		
0				Corrected During Inspection	
Abatement Documentation Required				Date Verified	

Substance Codes	
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AVD/Variable Information:

29 CFR 1910.305(g)(1)(iii)(A): Flexible cords or cables were used as a substitute for fixed wiring of a structure:

- a) employee break room - a 120 volt microwave, which was plugged into an ungrounded extension cord, should have been plugged into a permanent outlet.

Employee Exposure:			
Occupation		Employer	Planned Parenthood of W-S
Nr of Employees		Duration	Frequency
Employee Name			
Address		Phone	

Penalty Calculations			Adjustment Factors				Proposed Adjusted Penalty	
Severity (H High, M Medium, L Low, N Negligence)	Probability (H High, M Medium, L Low)	GBP	Size	Good Faith		History		Total Adjustment Factors
				S&H Program	Cooperation			
M Medium	L Low	\$1250	40	25	10	10	85	Grouped
Repeat Factor	0							

4. Date/Time
2.5.7 @ 1:33 pm

20. Instance Description - Describe the following:

- Hazards-Operation/Condition-Accident: Fire &/or shock/ A multi outlet extension cord was used to power a microwave (open ground outlet) and a two coffee makers. The extension cord was used in lieu of permanent wiring or plugging the devices into a permanent grounded outlet. The consequences of using the extension cords includes, but is not limited to, fire or overheating of flexible wiring and a shock hazard.
- Equipment: NA
- Location: break room
- Injury/Illness: This citation was grouped with cit 01, item 002(a) for an ungrounded (open ground) outlet. The multi outlet extension cord was plugged into it and this increased the likelihood that a person could be shocked. The severity would be medium because an injury might require hospitalization or a temporary disability. The probability would be low because only 4 employees used the microwave oven on a regular basis, the proximity < 1 foot, the frequency was <2-6/wk, and the environmental working conditions were favorable.

e) Measurements: a)b) Employer/employee interviews, ac sensor, and photographs.

21. Photo Number	Location on Video
#6 in case file	

23. Employer Knowledge: Yes. This was a plain sight hazard and the employer walks around the facility every day.

Event Date	Event Code	Action Code	Citation Type	Penalty	Abate Date	Final Order
	Z Add transaction	A Add	S Serious	0.00		

N. C. Department of Labor
Division of Occupational Safety and Health

Worksheet

Wed Feb 7, 2007 4:09pm

				Inspection Number	310400122
				Opt. Insp. Number	045-07
Establishment Name	Planned Parenthood Health Systems, Inc.				
Type of Violation	S Serious	Citation Number	01	Item/Group	001 (a)
Number Exposed	4	No. Instances	1	REC	
Std. Alleged Vio.	1910.0304(f)(4)				

Abatement Period	MultiStep Abatements			Final Abatement	Action Type/Dates
	PPE Period	Plan	Report		
15					
Abatement Documentation Required				Date Verified	

Substance Codes	
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AVD/Variable Information:

29 CFR 1910.304(f)(4): The path to ground from circuits, equipment, and enclosures was not permanent and continuous:

- a) employee break room - a 120 volt outlet, which supplied power to a microwave oven and two coffee makers through a multi-outlet extension cord, had an open ground.

Employee Exposure:			
Occupation			
Nr of Employees	Employer	Planned Parenthood of W-S	
Employee Name	Duration	Frequency	
Address	Phone		

Penalty Calculations			Adjustment Factors					Proposed Adjusted Penalty
Severity (H High, M Medium, L Low, N Negligent)	Probability (H High, M Medium, L Low)	GBP	Size	Good Faith		History	Total Adjustment Factors	
				S&H Program	Cooperation			
M Medium	L Low	\$1,250	40%	25%	10%	10%	85%	\$188
Repeat Factor	0							

Instance Description:	A. Hazard	B. Equipment	C. Location	D. Injury/Illness	E. Measurements
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4. Date/Time
2.5.7 @ 1:30 pm

20. Instance Description - Describe the following:

- a) **Hazards-Operation/Condition-Accident:** - Potential contact with electricity / A 120 volt outlet had an open ground. It supplied power to a multi-outlet cord that had a microwave and two coffee makers plugged into it. It presented a potential shock hazard to employees in the work/break area. The consequences of allowing the open grounded outlet to exist includes, but is not limited to, minor shock or tingling sensation to employees using the microwave.

b) Equipment: NA

c) Location: Employee break area

d) Injury/Illness: The health effects of coming into contact with electricity through the ungrounded microwave could reasonably be predicted to be a minor shock or tingling sensation which might require some hospitalization, or prevent an employee from doing their normal job. (**Medium Severity**). There have been no reported instances at this facility of injuries due to electrical hazards. The probability that an employee would be injured by being shocked is low because 1) approximately

4 employees regularly used the microwave or had easy access to it (worked near it), 2) the proximity was < 1 foot, 3) the frequency was 2-6/wk, 4) the flooring was dry tile, and 5) there were no gripping conditions.
e) Measurements: Employer/employee interviews, photographs, and AC sensor.

21. Photo Number	Location on Video
photos 5 & 6	

23. Employer Knowledge : Yes. The employer used the microwave and was responsible for ensuring that all electrical equipment in the facility was safe for employees to use.

Event Date	Event Code	Action Code	Citation Type	Penalty	Abate Date	Final Order
	Z Add transaction	A Add	S Serious	188.00		



Inspection Narrative

Wed Feb 7, 2007 3:29pm

Inspection Nr.	310400122
Opt. Case Number	045-07

Establishment Name	Planned Parenthood Health Systems, Inc.		
Legal Entity	A. Corporation	Type of Business	Planned Parenthood

Additional Citation Mailing Addresses

Organized Employee Groups

Authorized Employee Representatives

Employer Representatives Contacted

Name	Title	Function	Walk Around?
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Entry	02/05/07	12:44	First Closing Conference	02/05/07	02:45
Opening Conference	02/05/07	12:45	Second Closing Conference		
Walkaround	02/05/07	01:15	Exit	02/05/07	03:00
			Case Closed		


Penalty Reduction Factors

Size	40	Good Faith	35	History	10
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Followup Inspection?	N	Reason	
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Coverage Information/Additional Comments

CSHO Signature	<i>Christopher M. Oberst</i>	Date	7 Feb 07
Accompanied By			

Type	ID	Optional Information
		
CSHO Signature	<i>Christopher M. Davis</i>	Date 7 FEB 07
		Reviewer Signature <i>[Signature]</i>
		Date 2-7-07



Inspection Report

Wed Feb 7, 2007 3:29pm

Rpt ID	Assignment Nr.	CSHO ID	Supervisor ID	Inspection Nr.	Opt. Insp. Nr.
0453720	0	T1837	E7715	310400122	045-07

Establishment Name		Planned Parenthood Health Systems, Inc.			
Site Address	3000 Maplewood Ave #112 Winston-Salem, NC 27103-4002	Site Phone	(336) 768-2980	Site FAX	(336) 768-6599
Mailing Address	3000 Maplewood Ave #112 Winston-Salem, NC 27103-4002	Mail Phone	(336) 768-2980	Mail FAX	(336) 768-6599
Controlling Corp			Employer ID		
Ownership	A. Private Sector		City	5120	County 067
Legal Entity	A. Corporation		Previous Activity (State Only)		

Related Activity					
Type	Number	Satisfied	Type	Number	Satisfied

Employed in Establishment	8	Advance Notice?	No	Category	H. Health
Covered By Inspection	8	Union?	No	Interviewed?	Yes
Controlled By Employer	90	Walkaround?	Yes		
Primary SIC	8011	Secondary SIC		Inspected	
Primary NAICS	621493	Secondary NAICS		NAICS Inspected	

Inspection Type	H. Programmed Planned	Reason No Inspection	
Scope of Inspection	A. Comprehensive Inspection		
Classification	Health Planning Guide/Manufacturing		
Strategic Initiatives			
National Emphasis			
Local Emphasis			

Anticipatory Warrant Served?	No	Denial Date	Date ReEntered	Date ReDenied	ReEntered
Anticipatory Subpoena Served?	No				

Entry	02/05/07	12:44	First Closing Conference	02/05/07	02:45
Opening Conference	02/05/07	12:45	Second Closing Conference		
Walkaround	02/05/07	01:15	Exit	02/05/07	03:00
Days On Site	1		Case Closed		
			No Citations Issued		



Citation and Notification of Penalty

Company Name: Planned Parenthood Health Systems, Inc.
Inspection Site: 3000 Maplewood Ave #112, Winston-Salem, NC 27103-0002

Citation 2 Item 1 Type of Violation: **Nonserious**

29 CFR 1910.157(e)(2): Portable fire extinguishers were not visually inspected at least monthly (Note: 1910.38 and 1910.157 (b)(1)/(b)(2) exemptions were not met):

- a) hallway - an abc fire extinguisher was missing its monthly inspection tag.
- b) recovery room - an abc fire extinguisher was missing its monthly inspection tag.

Date By Which Violation Must be Abated:	03/08/2007
Proposed Penalty:	\$ 0.00

for the Director



Citation and Notification of Penalty

Company Name: Planned Parenthood Health Systems, Inc.
Inspection Site: 3000 Maplewood Ave #112, Winston-Salem, NC 27103-0002

The alleged violations below have been grouped because they involve similar or related hazards that may increase the potential for injury resulting from an accident.

Citation 1 Item 1a Type of Violation: **Serious**

29 CFR 1910.304(f)(4): The path to ground from circuits, equipment, and enclosures was not permanent and continuous:

- a) employee break room - a 120 volt outlet, which supplied power to a microwave oven and two coffee makers through a multi-outlet extension cord, had an open ground.

Date By Which Violation Must be Abated:	03/08/2007
Proposed Penalty:	\$ 188.00

Citation 1 Item 1b Type of Violation: **Serious**

29 CFR 1910.305(g)(1)(iii)(A): Flexible cords or cables were used as a substitute for fixed wiring of a structure:

- a) employee break room - a 120 volt microwave, which was plugged into an ungrounded extension cord, should have been plugged into a permanent outlet.

Date By Which Violation Must be Abated:	Immediately Abated
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NC Department of Labor

Division of Occupational Safety and Health
4964 University Parkway, Suite 202
Winston-Salem, NC 27106
Phone: (336)776-4420 FAX: (336)767-3989



INVOICE/ DEBT COLLECTION NOTICE

Company Name: Planned Parenthood Health Systems, Inc.
Summary of Penalties for Inspection Number 310400122

Citation 1, Serious	= \$	188.00
Citation 2, Nonserious	= \$	0.00
TOTAL PROPOSED PENALTIES	= \$	188.00

Please remit payment promptly to Attn: Budget - Collections, NC Department of Labor at 1101 Mail Service Center, Raleigh, NC 27699-1101, for the total amount of the uncontested penalties summarized above. Make your check or money order payable to: NC Department of Labor, OSHA Division. For payment by credit card, complete the form provided. Please indicate OSHA's Inspection Number (indicated above) on the remittance.

OSHA does not agree to any restrictions or conditions or endorsements put on any check or money order for less than full amount due, and will cash the check or money order as if these restrictions, conditions, or endorsements do not exist.

RE EXTINGUISHER SALES & SERVICE

A Division of Commercial Services, Inc.

Asheboro, NC 336-629-1381/800-682-6856

Monroe, NC 704-821-1241/888-255-8539

Morrisville, NC (Home Office) 919-469-5168/800-347-8243

Winston Salem, NC 336-724-6639/800-849-5019

COMMERCIAL SERVICES, INC.
FIRE EXTINGUISHER SALES & SERVICE

REMIT PAYMENT TO:
FIRE EXTINGUISHER SALES & SERVICE
131 INTERNATIONAL DRIVE
MORRISVILLE, NC 27560

INVOICE/
WORK ORDER #1027253

Service Date: 2/19/07

Service Technician: [Redacted]

Bill To: _____

Service Address: Planned Parenthood

3000 Maplewood Ave.

W/15, NC 27103

Phone: 768-2980

Contact Name: _____ P.O.#: _____

3	S-AFEM	Ext. Inspections: (A)(SA)(MO)	\$5.50	\$ HK		S-SAPSSM	System Inspection	\$	\$
		Extinguisher Installations	\$	\$			Additional Agent Cylinder(s)	\$	\$
		Refill (Pressurize)	\$	\$			Labor: INSTALLATION	\$	\$
1	S-SC	(Service Call) / (Call In)	\$	\$ 25.00		S-SC	Service Call	\$	\$
	S-H	Hydrotest-Low Pressure (S)	\$	\$		S-H	Hydrotest-Low Pressure (S)	\$	\$
	S-H	Hydrotest-High Pressure	\$	\$		S-H	Hydrotest-High Pressure	\$	\$
	S-6YR	Six Year Maintenance Tear Down	\$	\$					
		Verification Collar	\$	\$		3234	Fusible Links (360 deg.)	\$	\$
	N-PP	Pull Pin	\$	\$		3235	Fusible Links (450 deg.)	\$	\$
		Tamper Seals	\$	\$		3236	Fusible Links (500 deg.)	\$	\$
		(DOT) / (Haz Mat) Labels	\$	\$			Fusible Links (other)	\$	\$
	S-RC	Recharge: 2 1/2 lb (ABC) (BC)	\$	\$		77695-1	Teflon Blow Off Caps	\$	\$
	S-RC	Recharge: 5 lb (ABC) (BC) (CO2)	\$	\$		17492	CO2 Cartridge - 101-20	\$	\$
	S-RC	Recharge: 10 lb (ABC) (BC) (CO2)	\$	\$		12044	CO2 Cartridge - 101-30	\$	\$
	S-RC	Recharge: 15 lb (ABC) (BC) (CO2)	\$	\$		73022	Nitrogen Cartridge - Double Tank	\$	\$
	S-RC	Recharge: 20 lb (ABC) (BC) (CO2)	\$	\$		C02-6-1	CO2 Cartridge (PCL)	\$	\$
	S-RC	Recharge: Clean Agent	\$	\$			Cartridge: Other	\$	\$
	S-RC	Recharge: Other	\$	\$		S-PA	System Inspection & Test	\$	\$
		CO2 Hose Horn & Nozzle	\$	\$			Smoke Detector Sensitivity Test	\$	\$
		Nozzle-Extinguisher	\$	\$		S-SC	Service Call	\$	\$
		Hose-Extinguisher	\$	\$					
		Band-Extinguisher	\$	\$			Smoke Detector	\$	\$
		Gauge	\$	\$			Heat Detector-Rate of Rise-Fixed	\$	\$
		Wall Hook	\$	\$			Manual Pull Station	\$	\$
		Vehicle Bracket	\$	\$			Standby Battery	\$	\$
		Valve Stem	\$	\$					
		Halon / Halotron # lb.	\$	\$				\$	\$
		O-Ring	\$	\$				\$	\$
		Halon Reclaim / Recover	\$	\$				\$	\$
3	EXT	3P ABC - NEW	\$54.95	\$104.85				\$	\$
			\$	\$				\$	\$
			\$	\$				\$	\$
			\$	\$				\$	\$
			\$	\$				\$	\$

Visa _____ M/C _____ AMEX _____ Expiration Date: _____

Card# _____ Approval# _____

Customer Signature: [Signature]

Customer Signature confirms all products and services listed have been returned to customer.

Print Name: [Signature] Date: 2/19/07

Initial Here to Indicate Your Approval to Set Up Regular Maintenance Service Schedule.

Total Labor: \$ 25.00

Total Parts*: \$ 104.85

*Sales Tax: \$ 7.08

Haz Mat Charge: \$ 5.00

TOTAL: \$ 141.93

Terms: Net 30 - Any Delinquent Monies Will be Assessed a 1.5% Monthly Penalty &
Any Other Costs Associated with Collection of Overdue Money.

THANKS FOR YOUR BUSINESS!!

Servants Electric

Office: (336) 924-9375

Cell: [REDACTED]

Account/Location of Service:

Planned Parenthood

[REDACTED]
3000 Maplewood Ave Suite 112
Winston-Salem NC 27103

The following repair was made on February 15, 2007: Ground wire installed to 120V outlet located in employee break room.

Service Technician: [REDACTED]