


Agency for Health Care Administration

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: AC13910054	(X2) MULTIPLE CONSTRUCTION A. BUILDING _____ B. WING _____	(X3) DATE SURVEY COMPLETED 10/07/2009
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NAME OF PROVIDER OR SUPPLIER A WOMAN'S WORLD MEDICAL CENTER, INC	STREET ADDRESS, CITY, STATE, ZIP CODE 603 SOUTH 12TH STREET FORT PIERCE, FL 34950
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A 000	INITIAL COMMENTS This Abortion Clinic was found not to be in compliance with 59A-9, Requirements for Abortion Clinics, which were reviewed during this re-licensure survey conducted on 10/07/2009.	A 000		
A 150	Clinic Supplies/Equip. Stand.-2nd Trimester Each abortion clinic providing second trimester abortions shall provide the following essential clinic supplies and equipment: (a) A surgical or gynecological examination table(s); (b) A bed or recliner(s) suitable for recovery; (c) Oxygen with flow meters and masks or equivalent; (d) Mechanical suction; (e) Resuscitation equipment to include, at a minimum, resuscitation bags and oral airways; (f) Emergency medications, intravenous fluids, and related supplies and equipment; (g) Sterile suturing equipment and supplies; (h) Adjustable examination light; (i) Containers for soiled linen and waste materials with covers; and (j) Appropriate equipment for the administering of general anesthesia, if applicable. Chapter 59A-9.0225(1), F.A.C.	A 150	We have ordered single use suturing kits that will be kept in the surgery room. The Inventory clerk is responsible for maintaining and monitoring suture supplies weekly. 	11/06/09 <i>Approved 11/2 KD</i>

AHCA Form 3020-0001

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

Carolee M. ... Administrator TITLE
10/27/09 (X6) DATE

STATE FORM

6899

G6V011

If continuation sheet 1 of 12

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A 150	Continued From page 1 This STANDARD is not met as evidenced by: Based on observation and interview it was determined this abortion clinic providing second trimester abortions did not provide essential clinic supplies and equipment, specifically related to sterile suturing equipment and supplies. The findings include: During observation of the facility's supplies, conducted with the Administrator on 10/07/2009 beginning at 9:30 AM, she was unable to locate sterile suturing supplies and equipment. She stated we have never had to use them. She also stated she was not aware of the requirement for this facility to have sterile suturing supplies and equipment available for use. Widespread Class III Correction Date: 11/07/2009	A 150		
A 151	Clinic Supplies/equip. Stand.-2nd Trimester Emergency equipment shall be provided for immediate use, maintained in functional condition, and capable of providing at least the following services: (a) Inhalation therapy (b) Defibrillation (c) Cardiac monitoring (d) Suctioning (e) Maintenance of patient airway	A 151	We have ordered a difibrillator with cardiac monitoring and a pulse oximeter. The medical director is responsible for maintaining and testing of emergency equipment monthly. The medical director is certified to use emergency equipment.	11/06/09

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A 151	Continued From page 2 Chapter 59A-9.0225(2), F.A.C. This STANDARD is not met as evidenced by: Based on observation and interview it was determined this abortion clinic did not have emergency equipment available for immediate use, specifically related to defibrillation and cardiac monitoring. The findings include: During observation of the facility's equipment, conducted with the Administrator on 10/07/2009 beginning at 9:30 AM, she stated this facility does not have cardiac monitoring equipment. She stated they have plans to get a pulse oximeter. She stated a physician had donated a defibrillator; however, she was unable to locate this piece of equipment. Widespread Class III Correction Date: 11/07/2009	A 151		
A 153	Clinic Supplies/equip. Stand.-2nd Trimester Resuscitative Medications Required. The clinic shall have a crash cart at the location the anesthetizing is being carried out. The crash cart must include, at a minimum, those emergency medications to support the procedures performed as determined by the medical director. Chapter 59A-9.0225(4), F.A.C. This STANDARD is not met as evidenced by: Based on observation and interview it was	A 153	We have set up a crash cart with Emergency medications that the medical director ordered. The inventory clerk is responsible for monitoring and maintaining medications and supplies on crash cart weekly. The crash cart will also include a difibrillator with cardiac monitoring and pulse oximeter when they are delivered.	11/06/09

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A 153	Continued From page 3 determined this abortion clinic did not have a crash cart at the location anesthetizing is being carried out. The required crash cart must include, at a minimum, those emergency medication to support the procedures performed as determined by the medical director. The findings include: During observation of the facility's equipment, conducted with the Administrator on 10/07/2009 beginning at 9:30 AM, she acknowledged this facility does not have a crash cart. She stated she was not aware of the requirement to have a crash cart available. She did confirm general anesthesia is not utilized at this facility, however, oral medications, local anesthetic, and twilight sleep is utilized if the patient wants it and has the funds to pay for it. Widespread Class III Correction Date: 11/07/2009	A 153		
A 156	Clinic Supplies/equip. Stand.-2nd Trimester Equipment Maintenance. (a) When patient monitoring equipment is utilized, a written preventive maintenance program shall be developed and implemented. This equipment shall be checked and/or tested in accordance with manufacturer's specifications at periodic intervals, not less than annually, to insure proper operation, and a state of good repair. After repairs and/or alterations are made to any equipment, the equipment shall be thoroughly tested for proper calibration before returning it to service. Records shall be maintained on each piece of equipment to indicate its history of	A 156	We have created a preventive maintenance program for all patient monitoring equipment to include but not limited to: pulse oximeter, defibrillator with cardiac monitoring, oxygen tank, suction machine, ultrasound machine, hemocue, thermometer, and all surgical instruments. The medical director is responsible for the preventive	11/06/09

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A 156	<p>Continued From page 4</p> <p>testing and maintenance.</p> <p>(b) All anesthesia and surgical equipment shall have a written preventive maintenance program developed and implemented. Equipment shall be checked and tested in accordance with the manufacturer's specifications at designated intervals, not less than annually, to ensure proper operation and a state of good repair.</p> <p>(c) All surgical instruments shall have a written preventive maintenance program developed and implemented. Surgical instruments shall be cleaned and checked for function after use to ensure proper operation and a state of good repair.</p> <p>Chapter 59A-9.0225(7), F.A.C.</p> <p>This STANDARD is not met as evidenced by: Based on record review and interview it was determined this abortion clinic did not have a written preventive maintenance program developed and implemented for all surgical instruments. Specifically related to the cleaning of surgical instruments and the checking for function, after use, to ensure proper operation and a state of good repair.</p> <p>The findings include:</p> <p>During review of the facility's policies and procedures, conducted with the Administrator on 10/07/2009 beginning at 9:30 AM, she was unable to locate any policy and procedure related to cleaning and maintenance of surgical equipment. The Administrator acknowledged that she was not aware of this requirement and that this facility does not have written policies and procedures for cleaning and maintenance of</p>	A 156	<p>Cont'd from page 4</p> <p>maintenance on the defibrillator with cardiac monitoring. The administrator is responsible for all other patient monitoring equipment. All designated staff will read and sign the preventive maintenance book. There will be a bi-annually review to go over the policies and procedures in maintenance program. There will also be a record of all maintenance performed on equipment to include date and type of service.</p>	11/06/09

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A 158	Continued From page 5 surgical equipment. Widespread Class III Correction Date: 11/07/2009	A 158		
A 201	Clinic Personnel-2nd Trimester Each abortion clinic providing second trimester abortions shall have a staff that is adequately trained and capable of providing appropriate service and supervision to the patients. The clinic will have a position description for each position delineating duties and responsibilities and maintain personnel records for all employees performing or monitoring patients receiving a second trimester abortion. The clinical staff requirements are as follows: Physicians. The clinic shall designate a licensed physician to serve as a medical director. Nursing Personnel. Nursing personnel in the clinic shall be governed by written policies and procedures relating to patient care, establishment of standards for nursing care and mechanisms for evaluating such care, and nursing services. Allied health professionals, working under appropriate direction and supervision, may be employed to work only within areas where their competency has been established. Chapter 59A-9.023(1),(2),and (3), F.A.C. This STANDARD is not met as evidenced by: Based on record review and interview it was determined this abortion clinic did not have a position description for each position delineating duties and responsibilities for all employees	A 201	We have outlined each staff members job/duties and responsibilities on surgery days. The staff are trained and job/duties will be reviewed and signed annually by the staff and administrator.	11/06/09

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A 201	<p>Continued From page 6</p> <p>performing or monitoring patients receiving a second trimester abortion.</p> <p>The findings include:</p> <p>During review of the facility's policies and procedures, conducted with the Administrator on 10/07/2009 beginning at 9:30 AM, she stated this facility does not have position descriptions for any staff member. She also stated she was not aware of this requirement.</p> <p>Widespread Class III Correction Date: 11/07/2009</p>	A 201		
A 250	<p>Clinic Policies/Procedures-2nd Trimester</p> <p>An abortion clinic providing second trimester abortions shall have written policies and procedures to implement policies and to assure that quality patient care shall relate specifically to the functional activities of clinic services. These written procedures shall apply to second trimester abortions and shall be available and accessible to clinic personnel and shall be reviewed and approved annually by the clinic's medical director. These clinic policies and procedures shall include but not be limited to the following:</p> <ol style="list-style-type: none"> (1) Patient admission; (2) Pre- and post-operative care; (3) Physician ' s orders; (4) Standing orders with required signatures; (5) Medications, storage and administration; (6) Treatments; (7) Surgical asepsis; (8) Medial asepsis; (9) Sterilization and disinfection; (10) Documentation: Medical records and facility records; 	A 250	<p>We have edited our protocol book to include all subsidiaries needed, it has been reviewed and approved by the medical director. The staff have read and signed the new protocol procedures. The administrator will monitor the staff daily to insure policies and procedures are being followed. There will be an annual review of the protocol book by the administrator.</p>	11/06/09

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A 250	Continued From page 7 (11) Patient discharge; (12) Patient transfer; (13) Emergency measures; (14) Incident reports; (15) Personnel orientation; (16) Inservice education record; (17) Anesthesia; (18) Equipment and supplies: availability and maintenance; (19) Volunteers; and (20) Visitors. Chapter 59A-9.024, F.A.C. This STANDARD is not met as evidenced by: Based on record review and interview it was determined this abortion clinic providing second trimester abortions did not have written policies and procedures to assure that quality patient care shall relate specifically to the functional activities of clinic services. These written procedures shall apply to second trimester abortions and were not available and accessible to clinic personnel and were not reviewed and approved annually by the clinic 's medical director. The findings include: During review of the facility's policies and procedures, conducted with the Administrator on 10/07/2009 beginning at 9:30 AM, she acknowledged having no knowledge of the requirement and that this facility does not have mandatory written policies and procedures for the following: (1) Patient admission; (2) Pre- and post-operative care; (3) Physician 's orders;	A 250	See page 7	

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A 250	Continued From page 8 (4) Standing orders with required signatures; (5) Medications, storage and administration; (6) Treatments; (7) Surgical asepsis; (8) Medial asepsis; (9) Sterilization and disinfection; (10) Documentation: Medical records and facility records; (11) Patient discharge; (12) Patient transfer; (13) Emergency measures; (14) Incident reports; (15) Personnel orientation; (16) Inservice education record; (17) Anesthesia; (18) Equipment and supplies: availability and maintenance; (19) Volunteers; and (20) Visitors. Widespread Class III Correction Date: 11/07/2009	A 250		
A 302	Medical Screening/eval.-2nd Trimester Laboratory Equipment and Supplies. (a) All equipment and supplies for the collection, storage, and testing of specimens shall meet the provisions of Rule 59A-7 F.A.C., and shall be maintained according to manufacturer's instructions and in a manner that ensures accurate test results. (b) Temperature controlled spaces for the storage of specimens or testing supplies shall be monitored and recorded to ensure that the proper storage temperature is maintained.	A 302	Administrative assistant has started monitoring the refrigerator temperature daily. We have also added a temperature log for the freezer that contains specimens. The temperatures will be marked on a log sheet and reviewed by the administrator weekly to insure the temperature is being logged.	11/06/09

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A 302	Continued From page 9 (c) All dated supplies and materials shall not be used beyond their expiration date. (d) Adequate facilities and supplies for the collection, storage and transportation of laboratory specimens shall be available on site. Chapter 59A-9.025(3), F.A.C. This STANDARD is not met as evidenced by: Based on observation and interview it was determined this abortion clinic's temperature controlled spaces for the storage of specimens or testing supplies was not monitored or recorded to ensure that the proper storage temperature is maintained. The findings include: During review of the facility's policies and procedures, conducted with the Administrative Assistant on 10/07/2009 beginning at 9:15 AM, the refrigerator that contains medication and testing supplies was observed. When asked how the temperature is monitored she stated it is supposed to be checked daily. She then obtained the temperature log and the last date that a temperature was recorded was September 2008. This Administrative Assistant acknowledged it was her responsibility to perform this function and that she has not been monitoring the temperatures for this refrigerator. Widespread Class III Correction Date: 11/07/2009	A 302	See page 9	
A 350	Abortion Procedure-2nd Trimester Any abortion clinic which is providing second	A 350		

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A 350	<p>Continued From page 10</p> <p>trimester abortions must be in compliance with the following standards relative to second trimester abortion procedures:</p> <p>(1) A physician, registered nurse, licensed practical nurse, advanced registered nurse practitioner, or physician assistant shall be available to all patients throughout the abortion procedure.</p> <p>(2) The abortion procedure will be performed in accordance with obstetric standards and in keeping with established standards of care regarding the estimation of gestational age of the fetus.</p> <p>(3) Anesthesia service shall be organized under written policies and procedures relating to anesthesia staff privileges, the administration of anesthesia, and the maintenance of strict safety controls.</p> <p>(4) Prior to the administration of anesthesia, patients shall have a history and physical examination by the individual administering anesthesia, including laboratory analysis when indicated.</p> <p>(5) Appropriate precautions, such as the establishment of intravenous access at least for patients undergoing post-first trimester abortions.</p> <p>(6) Appropriate monitoring of the patient's vital signs by professionals licensed and qualified to assess the patient's condition will occur throughout the abortion procedure and during the recovery period until the patient's condition as specified by the type of abortion procedure performed, is deemed to be stable in the recovery room.</p>	A 350	<p>We have included in our protocol book policies relating to local anesthesia. Each 2nd Tri-mester patient who receives local anesthesia will be monitored by blood pressure, and pulse oximeter during the procedure and recovery time. All vitals will be recorded on surgery sheet and recovery sheet by the LPN.</p>	11/06/09
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A 350	Continued From page 11 Chapter 59A-9.026, F.A.C. This STANDARD is not met as evidenced by: Based on record review and interview it was determined this abortion clinic did not have written policies and procedures relating to anesthesia staff privileges, the administration of anesthesia, and the maintenance of strict safety controls. The findings include: During review of the facility's policies and procedures, conducted with the Administrator on 10/07/2009 beginning at 9:30 AM, she was unable to locate any policies and procedures related to anesthesia. The Administrator acknowledged that she was not aware of this requirement and that this facility does not have written policies and procedures related to anesthesia. The Administrator stated that this facility does provide oral medication, local anesthesia, and twilight sleep for patients who wish to receive twilight sleep and have the funds to pay for it. Widespread Class III Correction Date: 11/07/2009	A 350	See page 11	



Better Health Care for all Floridians

CHARLIE CRIST
GOVERNOR

HOLLY BENSON
SECRETARY

October 15, 2009

Administrator
A Woman's World Medical Center, Inc
503 South 12th Street
Fort Pierce, FL 34950

Dear Administrator:

This letter reports the findings of a state licensure survey that was conducted on October 7, 2009 by a representative of this office.

Attached is the provider's copy of the State (3020) Form, which indicates the deficiencies that were identified on the day of the visit.

Please provide a plan of correction to this Field Office, in accordance with enclosed instructions, for the identified deficiencies **within ten calendar days of receipt of this report. All deficiencies shall be corrected no later than November 7, 2009.**

The Quality Assurance Questionnaire has long been employed to obtain your feedback following survey activity. This form has been placed on the Agency's website at <http://ahca.myflorida.com/Publications/Forms.shtml> as a first step in providing a web-based interactive consumer satisfaction survey system. You may access the questionnaire through the link under Health Facilities and Providers on this page. Your feedback is encouraged and valued, as our goal is to ensure the professional and consistent application of the survey process.

Thank you for the assistance provided to the Agency's representative. Should you have any questions please call this office at (561) 496-5900.

Sincerely,

Arlene Mayo-Davis
Field Office Manager

AMD/dmb
Enclosures TBB2

Headquarters
2727 Mahan Drive
Tallahassee, FL 32308
<http://ahca.myflorida.com>



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