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GOVERNOR

STATE OF MICHIGAN  
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS  
LANSING

MIKE ZIMMER  
DIRECTOR

May 6, 2015

Heritage Clinic for Women (416839)  
C/O Dr. Thomas Gordon  
320 East Fulton  
Grand Rapids, MI 49503

SUBJECT: State Licensure Survey Findings for Above-Referenced Agency

Dear Dr. Thomas Gordon:

An annual follow up state licensure survey was conducted on April 23, 2015 at Heritage Clinic for Women located at 320 East Fulton, Grand Rapids, MI, 49503.

Participants included:

- Thomas Gordon, MD, Director, Heritage Clinic for Women
- Ericca Klimek, Administrative Assistant, Heritage Clinic for Women
- Pam Lindsey, RN, State Health Care Surveyor, MDLARA
- Andrew Schefke, State Health Care Surveyor, MDLARA

Findings included verification of the implementation of corrections related to single-dose medications being used for multiple patients, R325.3842, labeling pre-drawn syringes, R325.3842, documenting the usage of Versed, R325.3842, and labeling opened multiple-dose medication vials, R325.3842. Improvements related to governing body, medical staff, and quality improvement/infection control documentations are ongoing.

Additional findings included failure to obtain a witness' signature at the time of narcotic wastage, R325.3842, and failure to properly secure narcotic medications, R325.3842.

The facility presented plans to correct these medication practices with surveyor on site. Upon implementation of these plans the facility will be on an initial basis in compliance with MCL 333.20801 through 333.20821 and/or the Michigan Administrative Rules for freestanding surgical outpatient facilities R325.3801 through R325.3877. A plan of correction is not required. Verification of implementation of corrections will occur during the facility's next state survey.

Andrew Schefke, Surveyor  
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