Texas Department of State Health Services STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY AND PLAN OF CORRECTION IDENTIFICATION NUMBER-COMPLETED A. BUILDING: B. WING 008028 09/29/2015 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 3101 RICHMOND #250 SUBURBAN WOMENS CLINIC HOUSTON, TX 77098 SUMMARY STATEMENT OF DEFICIENCIES PROVIDER'S PLAN OF CORRECTION (X4) ID (X5) COMPLETE PREFIX (EACH DEFICIENCY MUST BE PRECEDED BY FULL PREFIX (EACH CORRECTIVE ACTION SHOULD BE TAG REGULATORY OR LSC IDENTIFYING INFORMATION) CROSS-REFERENCED TO THE APPROPRIATE DATE TAG DEFICIENCY) A 000 TAC 139 Initial Comments A 000 Note: The State Form is an official, legal document. All information must remain unchanged except for entering the plan of correction, correction dates, and the signature space. Any discrepancy in the original deficiency citation(s) will be referred to the Office of the Texas Attorney General (OAG) for possible fraud. If information is inadvertently changed by the provider/supplier, the State Survey Agency (SA) should be notified immediately. An unannounced visit was made on the morning of 9/29/2015 to conduct a Re-licensure Survey to determine compliance with 25 TAC Chapter 139 State Licensing Rules for Abortion Facility. An entrance conference was conducted with the **REVIEW POC'S** Medical Director. The purpose of the visit and procedure for the survey was discussed. An exit conference was conducted on the afternoon of 9/29/2015 with the Medical Director. Deficiencies were cited. The facility's personnel was given an opportunity to provide additional information and ask questions. Information to complete and submit an acceptable plan of correction was given verbally and in writing. Recynt A 143 TAC 139.43(2)(3)(4)(5) Personnel Policies A 143 DEC 2 1 2015 (2) a requirement for orientation of all employees, volunteers, students and contractors to the policies and objectives of the facility and HFC - Houston participation by all personnel in employee training

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specific to their job;

(3) job-related training for each position;

LA

WEDICAL DIRECTOR

12/15/2015

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Texas Department of State Health Services STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION AND PLAN OF CORRECTION (X3) DATE SURVEY IDENTIFICATION NUMBER A. BUILDING: COMPLETED 008028 B. WING 09/29/2015 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 3101 RICHMOND #250 SUBURBAN WOMENS CLINIC HOUSTON, TX 77098 SUMMARY STATEMENT OF DEFICIENCIES (X4) ID PROVIDER'S PLAN OF CORRECTION (EACH DEFICIENCY MUST BE PRECEDED BY FULL (X5) COMPLETE PREFIX (EACH CORRECTIVE ACTION SHOULD BE REGULATORY OR LSC IDENTIFYING INFORMATION) TAG CROSS-REFERENCED TO THE APPROPRIATE TAG DATE DEFICIENCY) A 143 | Continued From page 1 A 143 (4) a requirement for an annual evaluation of employee performance; (5) in-service and continuing education requirements; This Requirement is not met as evidenced by: Based on record review and interview the facility failed to provide documentation that a new direct care staff had orientation to the facility's policy and protocols and their job responsibilities. This failed practice had the potential to adversely affect patients seeking care at the facility. Citing one of three staff. Findings: Review of personnel record for Staff (G) 12/31/15 Registered Nurse revealed the nurse was hired at the facility 4/20/2015. There was no documentation that the Staff had orientation to the facility's policy/procedure to include patients rights information. During an interview on 9/29/2015 at 11:15 am with the facility's Medical Director he stated he Poc and accepted 115 gave the staff the required information it just did not make it to her personnel file. A 146 TAC 139.43(8) Personnel Policies A 146 (8) a requirement that all personnel complete a training program developed jointly by the department and the Department of Family and Protective Services (DFPS) concerning their individual duties to report child abuse, how to identify and recognize abuse, and the jurisdiction

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Texas Department of State Health Services STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY IDENTIFICATION NUMBER: AND PLAN OF CORRECTION COMPLETED A. BUILDING: _ B. WING 008028 09/29/2015 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 3101 RICHMOND #250 SUBURBAN WOMENS CLINIC HOUSTON, TX 77098 SUMMARY STATEMENT OF DEFICIENCIES (X4) ID PROVIDER'S PLAN OF CORRECTION (EACH DEFICIENCY MUST BE PRECEDED BY FULL PREFIX PREFIX (EACH CORRECTIVE ACTION SHOULD BE REGULATORY OR LSC IDENTIFYING INFORMATION) TAG DATE TAG CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY) A 146 | Continued From page 2 A 146 of DFPS and local law enforcement over child ahrise This Requirement is not met as evidenced by: Based on record review and interview the facility I, The Medical Director will be 12/31/15 failed to provide documentation that a new direct care staff had training on Child Abuse responsible for documenting all identification and reporting procedures. This required training by all employees failed practice had the potential to adversely of the facility. affect patients seeking care at the facility. Citing one of three staff.(G) Findings: Review of personnel record for Staff (G) Registered Nurse revealed the nurse was hired at the facility 4/20/2015. There was no documentation that the Staff had the required training for Child abuse identification and reporting responsibilities. During an interview on 9/29/2015 at 11:15 am with the facility's Medical Director he stated he gave the staff the required information it just did not make it to her personnel file.

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