

<http://www.mass.gov/eohhs/utility/eohhs-web-feedback.html>

9.12.15

Division of Health Care Facility Licensure and Certification
Complaint Intake Unit
99 Chauncy Street
Boston, Massachusetts 02111

Dear Clinic Complaint Dept,

I'm writing to make a complaint against the license of the Four Women Health Services (FWHS) clinic.

Four Women has not met the standards of the CLIA laboratory laws.. A partial list of the failures were the following::

TESTING EVENTS
PROGRAM ANALYTE
SPECIALTY OR
SUBSPECIALTY
YOUR SCORE

2, 2014	AAB	Immunohematology	0% Results Not Reported
3, 2014	AAB	Immunohematology	60%
2, 2014	AAB	ABO Group/Rh Typing (Non Tranfusion)	0% Results Not Reported
3, 2014	AAB	ABO Group/Rh Typing (Non Tranfusion)	60%

Other standards were also found to be not met. Laboratories that do not meet the Condition-level requirements of CLIA may not be certified to perform laboratory testing under the CLIA program."

It seems that until they are compliant they will be sanctioned. Is this good health care? For the sake of the public's welfare please reprimand and look into these continual violations.

Thank you very much.

Very truly yours,

Enclosures