Incident Detail Report

Data Source: **Data Warehouse**
Incident Status: **Closed**
Incident number: **16-0395313**
Incident Date: **2/29/2016 12:46:33**
Last Updated: **3/16/2016 12:16:51**

Incident Information

Incident Type:	Generic 911 Problem	**Alarm Level:**	
Priority:	5	**Problem:**	03 - 9-1-1 Hangup/Non Dispatch
Determinant:		**Agency:**	911
Base Response#:		**Jurisdiction:**	911
Confirmation#:		**Division:**	911
Taken By:	Campbell, Nancy	**Battalion:**	911
Response Area:	241	**Response Plan:**	
Disposition:		**Command Ch:**	
Cancel Reason:	Cancelled by API	**Primary TAC:**	
Incident Status:	Closed	**Secondary TAC:**	
Certification:		**Delay Reason (if any):**	
Longitude:	96752534	**Latitude:**	32894599

Incident Location

Location Name:		**County:**	DALLAS
Address:	8616 Greenville Ave	**Location Type:**	
Apartment:	101	**Cross Street:**	BOUNDBROOK AVE/UNNAMED STREET
Building:		**Map Reference:**	
City, State, Zip:	Dallas TX 75243		

Call Receipt

Caller Name:	WIRELESS-VERIZON		
Method Received:		**Call Back Phone:**	
Caller Type:		**Caller Location:**	

Time Stamps

Description	Date	Time	User	Elapsed Times Description	Time
Phone Pickup	2/29/2016	12:46:29			
1st Key Stroke	2/29/2016	12:46:29		Received to In Queue	00:00:19
In Waiting Queue	2/29/2016	12:46:52		Call Taking	00:00:19
Call Taking Complete	2/29/2016	12:46:52	Campbell, Nancy	In Queue to 1st Assign	
1st Unit Assigned				Call Received to 1st Assign	
1st Unit Enroute				Assigned to 1st Enroute	
1st Unit Arrived				Enroute to 1st Arrived	
Closed	2/29/2016	12:46:53	API User	Incident Duration	00:00:24

Resources Assigned
No Resources Assigned

Personnel Assigned
No Personnel Assigned

Pre-Scheduled Information
No Pre-Scheduled Information

Transports
No Transports Information

Transport Legs
No Transports Information

Comments

Date	Time	User	Type	Conf.	Comments
2/29/2016	12:46:52	NC	Response		[1] dfr

Address Changes
No Address Changes

Priority Changes
No Priority Changes

Alarm Level Changes

No Alarm Level Changes

Activity Log

Date	Time	Radio	Activity	Location	Log Entry	User
2/29/2016	12:46:52		ANI/ALI Statistics		INT Insert:Feb 29 2016 12:46:28 / INT SendNP:Feb 29 2016 12:46:27 / WS RecvNP:Feb 29 2016 12:46:28 / WS Process:Feb 29 2016 12:46:52	NC
2/29/2016	12:46:52		Incident Priority Change		Incident priority changed from <none> to 5	NC
2/29/2016	12:46:53		Cancel Response	8616 Greenville Ave	Cancellation Reason: Cancelled by API, AU Response Disposition: Closed by API	AU

Edit Log

Date	Time	Field	Changed From	Changed To	Reason	Table	Workstation	User
2/29/2016	12:46:29	ResponsePlanType0		0	(Response Viewer)	Response_Master_Incident	CAD911CT320	NC
2/29/2016	12:46:29	Response_Area		241	(Response Viewer)	Response_Master_Incident	CAD911CT320	NC
2/29/2016	12:46:29	Battalion		911	(Response Viewer)	Response_Master_Incident	CAD911CT320	NC
2/29/2016	12:46:29	Division		911	(Response Viewer)	Response_Master_Incident	CAD911CT320	NC
2/29/2016	12:46:29	Jurisdiction		911	(Response Viewer)	Response_Master_Incident	CAD911CT320	NC
2/29/2016	12:46:29	Address	(Blank)	8009-8015 ROYAL LN	New Entry	Response_Master_Incident	CAD911CT320	NC
2/29/2016	12:46:29	Call_Back_Phone		▓▓▓▓▓▓▓▓	(Response Viewer)	Response_Master_Incident	CAD911CT320	NC
2/29/2016	12:46:37	Address	(Blank)	8616 greenville	New Entry	Response_Master_Incident	CAD911CT320	NC
2/29/2016	12:46:39	ResponsePlanType0		0	(Response Viewer)	Response_Master_Incident	CAD911CT320	NC
2/29/2016	12:46:39	Response_Area		241	(Response Viewer)	Response_Master_Incident	CAD911CT320	NC
2/29/2016	12:46:39	Battalion		911	(Response Viewer)	Response_Master_Incident	CAD911CT320	NC
2/29/2016	12:46:39	Division		911	(Response Viewer)	Response_Master_Incident	CAD911CT320	NC
2/29/2016	12:46:39	Jurisdiction		911	(Response Viewer)	Response_Master_Incident	CAD911CT320	NC
2/29/2016	12:46:46	Apartment		101	(Response Viewer)	Response_Master_Incident	CAD911CT320	NC
2/29/2016	12:46:52	Incident_Type		Generic 911 Problem	(Response Viewer)	Response_Master_Incident	CAD911CT320	NC
2/29/2016	12:46:52	Priority_Number	0	1		Response_Master_Incident	CAD911CT320	NC
2/29/2016	12:46:52	Priority_Description		5		Response_Master_Incident	CAD911CT320	NC
2/29/2016	12:46:52	ResponsePlanType0		0	(Response Viewer)	Response_Master_Incident	CAD911CT320	NC
2/29/2016	12:46:52	Problem		03 - 9-1-1 Hangup/Non Dispatch	(Response Viewer)	Response_Master_Incident	CAD911CT320	NC

Custom Time Stamps
No Custom Time Stamps

Custom Data Fields
No Custom Data Fields

Attachments
No Attachment