PLAN OF CORRECTION

Name - Provider/Supplier:	4	
Planned Parenthood Of Wisconsin Inc		
Street Address/City/Zip Code:		
302 N Jackson St, Milwaukee, WI 53202		**************************************
	License/Certification/ID Number (X1):	52D0397477
	Survey Date (X3):	01/21/2015
	Survey Event ID Number:	49P511
		Charles and Charle

ID Prefix Tag (X4)	Provider's Plan of Correction (Each corrective action must be cross-referenced to the appropriate deficiency.)	Completion Date (X5)
D5209	PPWI is addressing the deficiency related to not having appropriate policies and procedures in place for assessing competency in laboratory personnel. The Risk & Quality Manager has developed a draft policy and procedure that includes the 6 key components of assessing lab personnel. It will need to be submitted and reviewed by members of the Patient Services Administrative Team and by the Lab Director. The P&P was developed using existing procedures from the existing 2011 PPWI Lab Manual along with information from CLIA brochure #10 What Do I Need To Do To Assess Personnel Competency. In addition, the Risk & Quality Manager is revising the existing Clinical Skill competencies to again include the key components of assessing competency. PPWI did have existing policies, procedures and proficiency testing in place, but they did not necessarily address every CLIA requirement. However, as a result of having existing policies, procedures and proficiency testing in place, no patients were negatively affected by the deficiency. The VP of Pt Services will monitor the progress of the plan and ensure that the Lab Director approves the policy. The Risk & Quality Manager will ensure that the new P&P is discussed at the next Center Manager/ Clinician meeting in March, so implementation can begin in April.	4/1/15
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DEPARTMENT OF HEALTH SERVICES STATE OF WISCONSIN Division of Quality Assurance F-00344 (12/10)

PLAN OF CORRECTION

Name - Provider/Supplier:	· · · · · · · · · · · · · · · · · · ·
Planned Parenthood Of Wisconsin Inc	
Street Address/City/Zip Code:	1000000 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1
302 N Jackson St, Milwaukee, WI 53202	
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Survey Date (X3):	01/21/2015
Survey Event ID Number:	49P511
The individual signing the first page of the SOD (CMS-2567) is indicating their approval ocorrection being submitted on this form.	of the plan of