

Missouri Department of Health and Senior Services

df

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MOA-0014	(X2) MULTIPLE CONSTRUCTION A. BUILDING _____ B. WING _____	(X3) DATE SURVEY COMPLETED 08/05/2009
--	---	--	---

NAME OF PROVIDER OR SUPPLIER REPRODUCTIVE HEALTH SERVICES / PLANNI	STREET ADDRESS, CITY, STATE, ZIP CODE 4251 FOREST PARK AVENUE SAINT LOUIS, MO 63108
--	---

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
--------------------	--	---------------	---	--------------------

L 000	Initial Comments A licensing inspection to determine compliance with the state regulations for abortion facilities was conducted on August 5, 2009. Complaint #MO00054656 was investigated in conjunction with the licensing inspection and was determined to be unsubstantiated. Deficiencies as a result of the licensing inspection are as follows:	L 000	RECEIVED AUG 25 2009 HEA	
L1123	19 CSR 30-30.060(1)(B)(3) The administrator shall be responsible for The administrator shall be responsible for a written plan for evacuation of patients and personnel in the event of fire, explosion or other internal disaster. The plan shall be kept current and all personnel shall be knowledgeable of the plan. This regulation is not met as evidenced by: Base on record review and interview, the facility failed to assure that all staff are knowledgeable of the written fire evacuation plan by not having fire drills in accordance with facility policy. Findings include: 1. Fire drill records provided during the survey indicated that the facility has had only one fire drill per year since 2006. The fire drill records indicate drills were held on 11/09/06, 9/12/07, 6/25/08, and 7/06/09. A review of the policy "Planned Parenthood of the St. Louis Region and SW Missouri Security Protocols and Emergency Evacuation Procedures" revealed that two (2) fire drills are to be done annually. An interview with the Vice President of Patient Services at approximately 3:30 PM on 8/05/09 confirmed the findings.	L1123	RHS of PPSLR will ensure that fire and evacuation drills are performed twice annually, generally one in every six month period. How and When: To rectify this in 2009, a drill will be done in October 2009 with documentation kept at the administrative office. Who: The responsibility for the drill(s) is that of the Vice President of Patient Services and the Vice President of Finance and Operations. Provisions Instituted: To prevent future deficiencies, reminders for the drills have already been entered into the 2010 calendar. This will occur for subsequent years.	by 10/31/09

Missouri Department of Health and Senior Services

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE
Mary M. Kogut
STATE FORM

TITLE
Vice President of Patient Services
(X6) DATE
8/24/09

Missouri Department of Health and Senior Services

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MOA-0014	(X2) MULTIPLE CONSTRUCTION A. BUILDING _____ B. WING _____	(X3) DATE SURVEY COMPLETED 08/05/2009
NAME OF PROVIDER OR SUPPLIER REPRODUCTIVE HEALTH SERVICES / PLANNI		STREET ADDRESS, CITY, STATE, ZIP CODE 4251 FOREST PARK AVENUE SAINT LOUIS, MO 63108		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
L1160 L1160	Continued From page 1 19 CSR 30-30.060(3) Patient care services shall be under Patient care services shall be under the direction of an RN. An RN shall be present in the clinical area whenever there is a patient in the procedure room or recovery room. An LPN or a surgical technician shall be present in the procedure room whenever there is a patient in the procedure room. The surgical technician shall be a certified surgical technologist or shall provide documentation of training in assisting abortion procedures. This regulation is not met as evidenced by: Based on record review and interview, the facility failed to assure that all surgical technicians (non-licensed assistive staff present in the procedure room) provide documentation of training in assisting abortion procedures or certified surgical technologist credentials. 1. A review of the 4 personnel files of staff identified as medical assistants (non-licensed staff who assist with abortion procedures) revealed that 2 personnel files lacked any documentation of training in assisting abortion procedures or documentation of surgical technologist certification. An interview with the Vice President of Patient Services at approximately 3:30 PM confirmed this finding.	L1160 L1160	RHS of PPSLR does provide training for all surgical technicians. RHS of PPSLR will ensure documentation of such training is in the personnel records and available for review. How: The training check list for the surgical technician training will be completed, as we review with the two staff lacking it, all of the standards and responsibilities of working in the procedure room. This will then be copied for their personnel file and a copy given to each staff member. When: This will be completed within one month – by Sept 30 th . Who: The Clinical Manager (NP) working with the Training and Quality Systems Coordinator will oversee the training and the documentation for this review and subsequent new hires. Provisions Instituted: All new surgical technician hires will be given a copy of the training checklist on the first day of the position. They will be assigned a qualified trainer. The training and the checklist must be completed within two weeks and before the tech can work independently. The Director of Surgical Services, who is the immediate supervisor, will ensure this is completed and sent to HR for filing in the personnel record.	by 9/30/09