



DESERT STAR FAMILY PLANNING, LLC

1526 WEST GLENDALE AVENUE, SUITE 109
PHOENIX, AZ 85021
(480) 447-8857

Facility ID: MED5357

License: AC5837

Health Survey Comments

The following deficiency was cited during the unannounced State Complaint investigation conducted on 8/15/16 through 8/19/16 for intake AZ00135890, Event #T22X11. _____

ADHS Representative Date



Findings Report Summary

Findings for: Citation 1 Corrected Date: 10/11/2016	Rule/Statute: Abortion Procedures Rule Text: R9-10-1508. Abortion Procedures I. A medical director shall ensure that following the abortion procedure: 1. A patient's vital signs and bleeding are monitored by a physician, nurse, registered nurse practitioner, physician assistant, or, if a physician is able to provide direct supervision as defined in A.R.S. § 32-1401 or A.R.S. § 32-1800, as applicable, a medical assistant under the direct supervision of the physician to ensure the patient's health and safety; and	Survey Text: R9-10-1508.I.1~ Based on a review of facility policy and procedure, unredacted medical records, and staff interview, the Department determined the staff failed to monitor and document vital signs and degree of bleeding for 1 of 4 patients (patient #3) from 11:15 to 12:03, 47 minutes. Findings include: Review of facility policy "FIRST TRIMESTER SURGICAL ABORTION" revealed "...Postoperative/Recovery Orders...Baseline vitals and q (every) 10 minutes until stable for discharge...Check pad to evaluate bleeding prior to discharge...PO (per os) challenge...discontinue IV prior to discharge...." Review of unredacted medical record for 1 of 4 patients (patient #3) revealed: "...0930 IV Started by RN #5... 958 procedure #1 started... 1045 to recovery room...BP (blood pressure) 119/77...HR (heart rate) 85...RR (respiratory rate) 16...Pain score 4 1050 patient (#3) tolerated PO intake... 1106 minimal bleeding noted at pad check...Pain score 0... 1115 heplock removed by RN #3...discharged... 12:03 procedure #2... 1213 BP 111/70...HR 85...RR 16...Pain score 0... 1230 discharge time...." There is no documentation in the medical record identifying why it is documented that patient #3 was discharged at 11:15. There is no documentation in the medical record identifying why the nursing staff did not record any vital signs or assess the degree of bleeding from 11:15 to 12:03 for patient #3. RN #3 verified, during an interview conducted on 8/16/16, that she does not have any recall of caring for patient #3's after the first or second abortion procedure. Medical Director #1 verified, during an interview conducted on 8/16/16, that patient #3 remained in the facility after the first abortion procedure and was discharged at 1230, after the second procedure. Medical Director #1 verified, during an interview conducted on 8/16/16, that there is no documentation of care provided to patient #3 while in the recovery room for 47 minutes.
--	---	--