

STATE OF CONNECTICUT
DEPARTMENT OF PUBLIC HEALTH
DIVISION OF HEALTH SYSTEMS REGULATION

LICENSING INSPECTION REPORT

Name and Address of Entity: Planned Parenthood of Southern New England
Old Saybrook
263 Main St
Old Saybrook, CT 06475

Signature of DHSR Staff: [Signature]
Senior Consultant

Licensure Category: Obstetrics & Gynecology
Licensed Capacity: 0026 Census: _____
Licensed Capacity: _____ Census: _____

Date(s) of onsite inspection: 4/3/14

Date(s) additional information obtained: _____

Personnel contacted: Ara Culver, adm -

REVIEW/FINDINGS/PROCESS (Complete all applicable categories)

- Licensing Inspection Initial Renewal Other: _____
- Revisit for the purpose of _____
- See Complaint Investigation # _____
- See Reportable Event Investigation # _____
- See Certification File.
- Violations of the General Statutes of Connecticut and/or regulations of Connecticut State Agencies were identified at the time of this inspection. See attached violation letter dated 5/1/15.
- Citation # _____ was issued to this facility as a result of this inspection.
- Violations of the General Statutes of Connecticut and/or the regulations of Connecticut State Agencies were not identified at the time of this inspection.
- Citation # _____ was/was not verified as corrected. See attached narrative report.
- Narrative report/additional information attached.
- Referral(s) to _____

REPORT SUBMITTED BY: [Signature] DATE OF REPORT: 6/5/14

Approval for issuance of license granted by: [Signature] DATE: 6-5-14
Supervisor/Title

FACILITY: Planned Parenthood So. N. England Old Saybrook
DATE(S) of VISIT: 6/3/14 Page 2 of 2

OUTPATIENT CLINICS OPERATED BY CORPORATIONS/MUNICIPALITIES
LICENSING INSPECTION NARRATIVE REPORT
(P.H.C. Section 19-13-D45)

- I. An unannounced visit was made to the above facility, by a representative of the Division of Health Systems Regulation, for the purpose of conducting a licensing inspection.
- II. An entrance conference was held.
- III. The following was conducted:
 - a. Facility inspection
 - b. Observation of patient care
 - c. Personnel files review
 - d. Quality assurance program (audits) review
 - e. Fire drill log/disaster plan review
 - f. New or revised agency policies and procedures review
 - g. Clinical record review
 - h. In-service training/staff meeting documentation
 - i. CLIA certificate/waiver
- IV. An exit conference was provided.
- V. Violations of the Public Health Code of the State of Connecticut were/were not identified as a result of this inspection.

SIGNATURE: _____

Deenun 6/5/15



STATE OF CONNECTICUT

DEPARTMENT OF PUBLIC HEALTH

May 1, 2015

Sara Culver, Administrator
Planned Parenthood Of Connecticut Inc of Old Saybrook
263 Main Street
Old Saybrook, CT 06475

Dear Ms. Culver:

An unannounced visit was made to Planned Parenthood Of Connecticut Inc of Old Saybrook on June 3, 2014 by a representative of the Facility Licensing and Investigations Section of the Department of Public Health for the purpose of conducting a licensing inspection.

Attached is the violation of the Regulations of Connecticut State Agencies and/or General Statutes of Connecticut which was noted during the course of the visit.

You may wish to dispute the violation and you may be provided with the opportunity to be heard. If the violation is not responded to by May 15, 2015 or if a request for a meeting is not made by the stipulated date, the violation shall be deemed admitted.

Please address the violation with a prospective plan of correction which includes the following components within fourteen days of the date of this letter:

1. Measures to prevent the recurrence of the identified violation, (e.g., policy/procedure, inservice program, repairs, etc.).
2. Date corrective measure will be effected.
3. Identify the staff member, by title, who has been designated the responsibility for monitoring the individual plan of correction submitted for each violation.

If there are any questions, please do not hesitate to contact this office at (860) 509-7400.

Respectfully,

Loan Nguyen RN, MSN, BC
Supervising Nurse Consultant
Facility Licensing and Investigations Section



Phone: (860) 509-7400
Telephone Device for the Deaf (860) 509-7191
410 Capitol Avenue - MS # 12HSR
P.O. Box 340308 Hartford, CT 06134
An Equal Opportunity Employer

DATE(S) OF VISIT: June 3, 2014

THE FOLLOWING VIOLATION(S) OF THE REGULATIONS OF CONNECTICUT
STATE AGENCIES AND/OR CONNECTICUT GENERAL STATUTES
WERE IDENTIFIED

The following is a violation of the Regulations of Connecticut State Agencies Section 19-13-D48 Professional staff (b) (2) and/or 19-13-D51 and/or 19-13-D51 Pharmaceuticals and/or 19-13-D52 Maintenance

1. Based on review of facility documentation, surveyor observation and interview with agency personnel, the facility staff failed to follow acceptable infection control practices. The findings include:
 - a. A tour of the facility on 06/03/14 with the facility Manager identified two opened multi-dose vials of 50 milliliters (ml) Lidocaine Hydrochloride 1% (10mg/ml) stored in the refrigerator. Both vials were not marked with the opening date or the discard date.

Interview with the facility Manager on 06/03/14 indicated that the multi-dose vials should have been labeled with an opening date and a discard date, and that the numbers "8/14" failed to clarify the opening or discard date of the second vial.

Interview and review of the facility policy with the Director of Nursing on 06/03/14 and 06/05/14 indicated that an opened and/or accessed (needle-punctured) multi-dose vial required marking with an opening date and a discard date in accordance with the manufacturer's instructions and local regulations, with a discard date within 28 days of the opening date in the absence of specific guidelines.

The manufacturer's guidelines included recommendations for a safe use time period after a multi-dose vial was accessed.

The Center for Disease Control (CDC)

http://www.cdc.gov/injectionsafety/providers/provider_faqs_multivials.html retrieved on 06/05/14, directed the dating and discarding within 28 days of opened and accessed (needle-punctured) multi-dose vials, unless the manufacturer specified a different discard date.



STATE OF CONNECTICUT

DEPARTMENT OF PUBLIC HEALTH

May 1, 2015

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Planned Parenthood Of Connecticut Inc of Old Saybrook
263 Main Street
Old Saybrook, CT 06475

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You may wish to dispute the violation and you may be provided with the opportunity to be heard. If the violation is not responded to by May 15, 2015 or if a request for a meeting is not made by the stipulated date, the violation shall be deemed admitted.

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2. Date corrective measure will be effected.
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Respectfully,

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1. Based on review of facility documentation, surveyor observation and interview with agency personnel, the facility staff failed to follow acceptable infection control practices. The findings include:

A tour of the facility on 06/03/14 with the facility Manager identified two opened multi-dose vials of 50 milliliters (ml) Lidocaine Hydrochloride 1% (10mg/ml) stored in the refrigerator. Both vials were not marked with the opening date or the discard date.

Interview with the facility Manager on 06/03/14 indicated that the multi-dose vials should have been labeled with an opening date and a discard date, and that the numbers "8/14" failed to clarify the opening or discard date of the second vial.

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Planned Parenthood of Southern New England

263 Main Street
Old Saybrook, CT 06475
p: 860.388.4459
www.ppsne.org

*Received
05/15/15*

May 15, 2015

To whom it may concern:

On May 1, 2015, Planned Parenthood of Southern New England in Old Saybrook received a letter in regards to the June 3, 2014 licensing inspection of our health center by a representative of the Facility Licensing and Investigations Section of the Department of Health. In the course of the visit, the following violation was identified:

"A tour of the facility on 06/03/2014 with the facility Manager identified two opened multi-dose vials of 50 milliliters (ml) Lidocaine Hydrochloride 1% (10mg/ml) stored in the refrigerator. Both vials were not marked with the opening date or the discard date."

In response to this violation, the following plan of correction was enacted:

1. All lidocaine vials will be labeled with an opening date and a discard date, within 28 days of the opening date. Any vial of lidocaine that has been opened and/or accessed, and is now outside of the 28 day limit will be immediately discarded. This policy is being carried out across all Planned Parenthood of Southern New England CT Health Centers. This information was reviewed with all staff following the June 3rd inspection, to ensure all center staff are aware of and abide by this policy.
2. This new policy went into effect immediately following the DPH inspection on June 3, 2014.
3. Sara Culver, Center Manager will be responsible for monitoring this plan of correction henceforth.

If there are any questions or concerns regarding this correction plan, please do not hesitate to contact this office at (860) 388-4459. We thank you for bringing this to our attention.

Sincerely,

5/15/15

Sara Culver
Center Manager, Old Saybrook
Planned Parenthood of Southern New England