

MQAC REVIEW
Case Number: 2015-11322

Date: November 19, 2015
Presented by: **George Heye, MD**

Respondent: **BOWERS, MARCI LEE, MD** **King County**

Complainant: **Mr.** 2 - Name - Whistleblower Regarding Healt...

Single Complaint Process: None.

CASE SUMMARY

The Respondent:

Board Certified:	OBSTETRICS AND GYNECOLOGY
DOB:	01-18-1958
Licensed since:	03-05-1990
Expiration date:	01-18-2016
Medical School:	1986—U of Minnesota Med Sch; MN
Residency:	06/1986-06/1990—U of WA Med Ctr; WA— OBSTETRICS AND GYNECOLOGY

The Complainant: A male patient

Malpractice Settlement:

The Complaint: The complainant is dissatisfied with the care and outcomes of two sex reassignment surgeries performed by the respondent on 9/25/14 and 3/12/15 in California. The patient has complained to the California Board and they opened a case on the respondent.

RCM Review

Prior Cases:

92-12-0020MD – Due to case age, specific details are not available.
Closed NCFA.

97-03-0080MD -- Due to case age, specific details are not available.
Closed NCFA. RCM: Irwin.

97-11-0012MD -- Due to case age, specific details are not available.
Closed NCFA. RCM: Irwin.

98-12-0051MD/99-04-A-1055MD – Med mal payment report; 3 - National Practitione...

A 50-year-old female required a BSO to evaluate an ovarian mass. During the surgery a microperforation of the small bowel occurred which required additional surgical intervention.

The Patient, a 50-year-old female with a history of hypertension and migraines, was seen by her PCP for a physical in July of 1997. She had a hysterectomy 15 years earlier. As part of the evaluation, the PCP recommended a repeat pelvic ultrasound to check an ovarian

Cindy 11-20-15
Copy these
5 pages
CMT page. Thanks
GH

cysts that had been discovered the December before. The ultrasound was performed on 8/6/97, and showed interval enlargement and increasing complexity of a dominant right ovarian cystic lesion. A surgical consult with the Respondent was requested.

Hospital records and Respondent records are not in the case file. The Patient was discharged on post-op day #3.

On the Patient's 6th post-op day, she presented to the ER. She had not been able to tolerate liquids and could not eat food. She also had noticed that her abdomen was distended and painful. Initially she was monitored in the hospital and on post-op day 9 she was taken to the OR. When the second surgeon was exploring the abdomen, which was full of brownish cloudy fluid, he discovered that the upper most portion of the midline closure suture was sticking through a piece of small bowel. The Patient had to have additional subsequent surgeries following this one

Resolved with a STID 07-08-1999; released 11-13-2002.

Recommendation:

MEDICAL QUALITY ASSURANCE COMMISSION

CMT

Review of Cases

CMT Date:

Panel Members:

Decision:

**MQAC CMT - Nov 25, 2015
Bruce Hopkins, MD - Chair
Charlotte Lewis, MD
Yanling Yu, Public Member
Toni Borlas, Public Member
DECISION: CLOSED PRIOR TO INVESTIGATION**

Case no.:

2015-11322

The attached pages were reviewed:

264-270

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Recommendation:



Washington State Department of
Health

Medical Quality Assurance Commission
Intake Coordinator
PO Box 47866
Olympia, WA 98504-7866
Phone: 360.236.2762 Fax: 360.586.4573
E-mail: complaints@doh.wa.gov

RECEIVED

OCT 28 2015

DEPARTMENT OF HEALTH
MEDICAL COMMISSION

*Copy of Complaint
filed in Cal. forum*

Complaint Form

Today's Date: 26 Oct 2015

1. Your Information

Name: _____
2 - Name - Whistleblower Regarding Health Care Provider or Health Care Faci...

Address: _____

City: 2 - Name - Whistleblower R... _____ State: 2 - Nam... _____ Zip: 2 - Name - Whist... _____

Phone: Home: (____) _____ - _____ Work: (____) _____ - _____

Cell Phone: 2 - Name - Whistleblower Regarding Hea... _____ E-mail: _____

2. Information about the Physician (MD) or Physician Assistant

Name of Physician (MD) or Physician Assistant: _____
Marci Lee Bowers

Clinic or Facility: _____

Address: _____
see cover letter

City: _____ State: _____ Zip: _____

3. Patient Information

Full name: _____
2 - Name - Whistleblower Regarding Health Care Provider or Health Care Facility - RC...

Date of Birth: _____

Date of incident: See enclosed

4. Scheduling problems or personality conflicts are usually not within the Commission's ability to take action.
5. Reports involving fee for fee disputes or insurance claims are only investigated if there appears to be fraud involved.
6. Please describe your complaint in the space below. Include the names, titles and phone number of any witnesses that were involved in the complaint.
7. Please attach any supporting documentation or additional information you may have.

You may submit a complaint to the Medical Commission by mail, fax or email at:

Medical Quality Assurance Commission
Intake Coordinator
PO Box 47866
Olympia, WA 98504-7866
Fax: .360.586.4573

Please describe your complaint in the space below. Include names, titles and phone numbers of any witnesses. Please attach copies of documents to support your complaint. You may mail, email or fax this form to the Medical Quality Assurance Commission at the physical address, email address, or fax number above.

Please refer to my cover letter dated
October 26, 2015 --
and the complaint filed in California
on June 17, 2015 --
and the most recent communication
from the Medical Board of California
dated Aug 13, 2015 --
and my communication w/ the Medical
Board of California dated July 25, 2015
and Sept 17, 2015.

I apologize for the poor quality of the
copies. If you need clarification, please
let me know.

Please include additional sheets as necessary.

26 October 2015

Medical Quality Assurance Commission
Intake Coordinator
P.O. Box 47866
Olympia, WA 98504-7866

Re: Dr. Marci Bowers
Washington License #MD-00027147
Status: Active
First Issued: March 5, 1990
Last Issued: January 2, 2014
Expires: January 18, 2016

Complaint filed: 17 June 2015 Medical Board of California
Control #8002015014760
Current Status: In "Medical Consultant Review and Evaluation" since approx Aug 13, 2015.

Dear sirs:

On 17 June 2015, I filed a complaint against Dr. Marci Bowers with the Medical Board of California. A complete copy of that complaint is enclosed, with exhibits that I had at that time.

Although I was not seen in her Seattle, Washington clinic (Seattle Reproductive Healthcare at 1229 Madison #840, Seattle, Washington ph:206-328-3200), and she did not do surgery on me in the state of Washington, a portion of my complaint does show that according to her, she was in/at her Seattle Washington clinic on March 25, 2015, when I was experiencing complications from the March 12, 2015, California surgery. **See California complaint attached, specifically at pages 22, 25, et. al.**

As you will read, these complications were present when she saw me at the Burlingame, California office on March 16, 2015, and which significantly worsened March 17, 2015 while I was still in California. She failed to respond. I even sent pictures to her. With no other choice, I returned to Nebraska on March 18, 2015. All of this culminated in the bent-up Supra-Pubic Catheter stress-fracturing inside my body the evening of March 20, 2015. Dr. Khan had to surgically open up my abdomen on March 30, 2015, and retrieve the fractured-off 7 inches of catheter.

No one should ever be sent back to their home state, with complications presenting from a surgery Marci Bowers did 4 days earlier, to endure what I endured. Dr. Bowers could have done a very simple x-ray on March 16, 2015, and it would have shown the bent-up catheter inside the abdominal cavity sandwiched between the exterior of the bladder and abdominal wall. She could have removed the SP catheter in the Burlingame, CA office on the 16th or 17th of March, 2015, and asked me to stay in California a few more days to monitor for strictures.

I paid for an actual scrotoplasty, which by Dr. Bowers own definition on her 2013 website, is "a testicle implant laden scrotal sac." (See California complaint attached, specifically packet G). She did not create a "testicle implant laden scrotal sac," on March 12, 2015. She created an un-joined

bi-fid, which is nothing more than testicular implants shoved into each side of the labial skin, which is manually stretched.

I never consented to this. I never wanted this, and I did not even know what it was.

Other surgeons have stated for over 4 months now, that there is no anatomical reason why a "proper" scrotoplasty could not have been performed by Dr. Marci Bowers on March 12, 2015. This directly contradicts Robin Lassiter's¹ statement to me on May 28, 2015, that "it was just your anatomy."

If Marci Bowers had detected a problem with "my anatomy" at any time during the pre-surgery exam of September 24, 2014; or the 1st surgery on September 25, 2014; or the 2nd pre-surgery exam on March 11, 2015; then she should have said that she could not perform the March 12, 2015, "proper" scrotoplasty surgery I had paid for in advance, and refunded my money, and I would have walked out of the door.

I do not know if your state is aware of this, but Dr. Bowers does not have a license to practice medicine in Colorado, because her Colorado license expired in 2011 (She moved to California in 2010). Dr. Bower's written instructions to her surgical patients in California, at least during the time that she did my 2 surgeries (September 25, 2014 and March 12, 2015), were that if post-surgery patients had problems, and could not reach Dr. Bowers, they were to call Robin Lassiter in Trinidad, Colorado (See **California complaint attached, specifically Packet D "Post Operative Contact Information"**)

Robin Lassiter sent out information and instructions to pre-surgical patients and was supposed to collect pre-surgical tests and transmit them to the pre-op RN's in California. I do not know about whether or not she ever sent information to surgery sites in the state of Washington.

Very soon, I will be seen by teams of urology-reconstruction and plastic-reconstructive surgeons. This has been set up by my new physician, to begin the long process of repairing the genital mess Dr. Marci Bowers left me with. At this writing, it is expected I will have to undergo an additional 3-5 surgeries, which should have been done, at least in part, by Dr. Marci Bowers on March 12, 2015 as "Repairs To Stage 1"/(aftercare). On March 12, 2015, she did no repairs.

I have provided to my new physician, the CT scan from March 30, 2015, and Bowers' 'operative notes' from the California surgery center, but the surgery center records are quite incomplete and contain many blank pages.

Bottom line is, in 2016, my new surgeon will perform a scrotoplasty, and it will be a single sac of two chambers (each chamber holding a testicular implant), with a center seam joining the two halves, all of which will be positioned more posterior to the penis, and will hang lower so as to keep the implants from hindering urine flow. It may involve tissue expanders for a short amount of time,... but it will be constructed in 2016. There is no anatomical reason, or any other reason why this could not have been done by Dr. Bowers March 12, 2015. She was paid in advance for it.

-2-

¹ Robin Lassiter is/was a person answering the telephone in the "administrative office" for the corporation **Trinidad Reproductive Healthcare, Inc.**, a Colorado corporation, incorporated by Marci Bowers on April 1, 2005, 2512 Desperado Drive, Trinidad, Colorado. Registered Agent: Century Financial Group, 109 W. Main Street, Trinidad, Colorado. The current physical location of the "administrative office" in Trinidad, Colorado, is unclear. Addresses which appear on forms/paperwork, include Dr. Marci Bowers MD, 134 W. Main Street #11, Trinidad, Colorado, but it is possible this is an old address. Robin Lassiter does not have an RN or MD license in Colorado.

It may take multiple additional surgeries to repair the torn/ripped ligaments and tissues from the March 12, 2015 Bowers "surgery," ... but it will be repaired in 2016 and if necessary, completely re-done and re-done right.

I paid Marci Bowers a great deal of money for these two surgeries which took place on September 25, 2014, and March 12, 2015, in California.

My family provided over \$9,000.

I charged over \$16,000. on my VISA (at 9.9% interest). My costs thus far, have been approximately \$30,000. My insurance has been billed an additional approx \$70,000. for the additional 5 hospitalizations and 5 additional surgeries just related to the thus-far complications arising from Dr. Bowers' 1st and 2nd surgeries.

This totals approximately \$100,000.

This figure does not begin to include what my insurance will be billed within the next year to fix/repair this genital mess Marci Bowers has left behind. Estimates now are that it could top an additional \$50,000.

This is way past unacceptable.

No patient should ever have to endure a nightmare like this for 1-3 years to fix/correct complications arising from a Bowers' surgery.

Sincerely,

2 - Name - Whistleblower Regarding Health Care Pro...

Case View Screen update

Case 2015-11322 (PUBLIC: Internal)
 Status Intake
 Respondent ID 358168
 Respondent **Marci Lee Bowers**
 Credential MD.MD.00027147
 Address Public Mail

Marci Lee Bowers
 1229 Madison St Ste 840
 Seattle, WA 98104-3539

 Complainant ID 1215087
 Complainant 2 - Name - Whistleblower Regar...

Date Created 11/19/2015
 Date Received 11/19/2015
 How Received Mail
 Receiving Board COMMISSION
 Receiving Profession Physician And Surgeon License
 Receiving Department Case Intake
 Received By Cynthia R Hamilton
Alleged Issues
 Negligence
 Patient Care
 Patient Neglect
Case Nature
 Standard of Care/Services



- Audit**
- Entry Items
- Documents
- Notes
- Master Cases
- Participants**
- Add Master Case
- Timeline History**

Comments:

- Action Items
- Resolution
- Participants
- Priority History
- HIPDB Reports
- TimeTracker

Action Items add add group

Type	Assigned To	Activity	Track Time	Due Effective	Completed	Order Signed	Created	User
Intake	Case Intake, Hamilton, Cynthia R		add	11/19/2015	11/19/2015		11/19/2015	Hamilton, C R
Target:	Marci Lee Bowers							
Warning:	Warning Type:	CASE PENDING						
	Warning Effective Date:	11/19/2015						
	Suppress License Print:	NO						
	Warning:	2015-11322						
Case Status:	Status Changed To:	Intake						
Action Info:	Complaint Source			Patient/Client/Resident				
	Possible Imminent Danger?			No				
	Single Complaint Process Coordination Needed?			No				



AMA Physician Profile

PREPARED FOR

Washington State Dpt of Hlth, Tumwater, WA

Name and Mailing Address

MARCI LEE BOWERS
STE 101
345 LORTON AVE
BURLINGAME, CA 94010-4134

Primary Office Address

SAME AS MAILING ADDRESS

Birth date 01/18/1958

Phone (650) 570-2270

Physician's major professional activity

OFFICE BASED PRACTICE

Self-designated practice specialty

GYNECOLOGY (primary)
PLASTIC SURGERY (secondary)

Self-designated practice specialties (SDPS) listed on the AMA Physician Profile do not imply recognition or endorsement of any field of medical practice by the Association nor does it imply verification by a member board of the American Board of Medical Specialties (ABMS) or that the physician has been trained or has special competence to practice the SDPS.

AMA membership status NON MEMBER

All information from this point forward is provided by the primary source

Current and/or historical NPI information

National Provider Identifier (NPI)	Enumeration Date	Deactivation Date	Reactivation Date	Replacement Number	Last Reported Date
1396781514	06/22/2006	NOT RPTD	NOT RPTD	NOT RPTD	10/17/2015

Current and/or historical medical school

UNIVERSITY OF MINNESOTA MEDICAL SCHOOL

Degree Awarded: YES
Degree Year: 1986



Current and/or historical post graduate medical training programs accredited by the Accreditation Council for Graduate Medical Education (ACGME)

Beginning with the 2010 cycle of the National GME Census, post-graduate training segments will include the name of the program attended in addition to the sponsoring institution. Program-level information prior to 2010 will not be available for reporting. Future training dates, as reported by the program, should be interpreted as "in progress" or "current" with the projected date of completion.

Post-graduate training performed at accredited osteopathic institutions or in Canada are updated on the AMA Physician Masterfile only upon verification by the program. US licensing authorities accept graduate medical education from both entities as equivalent to training performed in a US program accredited by ACGME.

If a segment below is indicated as "being re-verified", it typically means that the physician is a current resident and the AMA is confirming with the residency program that the physician is still enrolled - this standard process occurs on an annual basis.

Sponsoring Institution: UNIVERSITY OF WASHINGTON MEDICAL CENTER
Sponsoring State: WASHINGTON
Specialty: OBSTETRICS & GYNECOLOGY
Dates: 6/1986 - 6/1990 (Verified)

NATIONAL BOARD OF MEDICAL EXAMINERS (NBME) CERTIFICATION YEAR: MD: 1987

Specialty Board Certification

Specialty Board Certification(s) by one or more of the 24 boards recognized by the American Board of Medical Specialties (ABMS) and the American Medical Association (AMA) through the Liaison Committee on Specialty Boards, as reported by the ABMS:

The AMA Physician Profile has been designated by the ABMS as an Official ABMS Display Agent of Member Board Certification data. Therefore, the ABMS Board Certification information on the AMA Physician Profile is considered a designated equivalent source in regard to credentialing standards set forth by Joint Commission. The AMA is also an NCQA-approved source for verification of medical school, postgraduate medical training, ABMS Board certification, and Federal DEA registration.

Certifying board: AMERICAN BOARD OF OBSTETRICS AND GYNECOLOGY
Certificate: OBSTETRICS & GYNECOLOGY
Certificate type: GENERAL



Duration	Effective Date	Expiration Date	Reverification Date	Occurrence	Last Reported Date	Participation Status
TIME LIMITED	12/31/2014	12/31/2015		RE-CERT	09/03/2015	Y
TIME LIMITED	06/28/2004	12/31/2010		RE-CERT**	09/03/2015	Y
TIME LIMITED	12/11/1992	12/31/2002		INITIAL**	09/03/2015	Y

For certification dates, a default value of "01" appears in the day or month field if data were not provided to AMA. Please contact the appropriate specialty board directly for this information. (**) Indicates an expired certificate.

This information is proprietary data maintained in a copyrighted database compilation owned by the American Board of Medical Specialties (ABMS). Copyright 2014 American Board of Medical Specialties. All right reserved.

Current and/or historical medical licensure

Jurisdiction	MD / DO	Date Granted	Expiration Date	Status	License Type	Last Reported
California	MD	02/10/2010	01/31/2016	ACTIVE	UNLIMITED	10/06/2015
Washington	MD	03/05/1990	01/18/2016	ACTIVE	UNLIMITED	10/01/2015
Colorado	MD	12/19/2002	05/31/2011	INACTIVE	UNLIMITED	08/16/2011

Action Notifications

To date, there have been no actions reported to the AMA by any US state licensing agency.

To date, there have been no Medicare/Medicaid sanctions reported to the AMA by the Department of Health and Human Services.

To date, there have been no federal sanctions reported to the AMA by any branch of the US military, the Veteran's Administration or the US Department of Justice.

U.S. Drug Enforcement Administration (DEA)

DEA number	Schedule	Expiration Date	Last Reported Date	Address
XXXXXX473	22N 33N 4 5	07/31/2018	10/16/2015	Ste 101 345 Lorton Ave Burlingame, CA 94010-4134

Only the last three characters of active DEA numbers are displayed



Many states require their own controlled substances registration/license. Please check with your state licensing authority for requirement information as the AMA does not maintain this information.

ECFMG Certification

Applicant Number:

The Educational Commission for Foreign Medical Graduates (ECFMG) applicant identification number does not imply current ECFMG certification status. To verify ECFMG status, contact the ECFMG Certification Verification Service online at <https://cvsonline2.ecfmg.org/>

Profile Information

The content of the AMA Physician Profile is intended to assist with credentialing. An organization's appropriate use of the data contained in the AMA Physician Masterfile meets selected primary source verification requirements of the Joint Commission, the Accreditation Association for Ambulatory Health Care (AAAHHC) and the American Accreditation Health Care Commission(AAHCC)/Utilization Review Accreditation Commission (URAC). The AMA Physician Masterfile is also an NCQA-approved source for verification of medical school, post-graduate medical training, ABMS Board Certification and federal DEA registration.

If any of the data in this Profile is believed to be incorrect, please log in to your account on our profiles website, go to the profile manager tab, find the provider for whom you think we have inaccurate information and click on the "Report" button in the "Report a Discrepancy" column. Enter any of the information that you feel needs to be researched. The AMA will contact the primary source of the data to determine which data is correct. We will notify you of the outcome of our research. If any changes are made to the profile we will update the link in profile manager for this provider so that you can access the new, updated information.

If you have any questions or need additional information about the AMA Physician Profile Service, please call (800) 665-2882.

Credential View Screen entity tree

Marci Lee Bowers Address: <input type="radio"/> Public <input checked="" type="radio"/> Mail <div style="border: 1px solid black; padding: 2px;"> Marci Lee Bowers 1229 Madison St Ste 840 Seattle, WA 98104-3539 </div>	ID 358168 Warnings SSN/FEIN <small>1 - DOH Licensee...</small> Contact Standing Living Contact Type INDIVIDUAL Birth Date 01/18/1958 Public File YES Mailing List US Citizen Legacy Licensure Name BOWERS, MARCI LEE	Contact Audit Enforcement Cont. Edu Documents Owned By/ Exams Experience Notes Schools Librarian Application Other State Online Info Reports
	Comments:	

Physician And Surgeon License form letter

Credential # MD.MD.00027147 Legacy License # MD00027147 Application Date Effective Date 01/02/2014 Expiration Date 01/18/2016 First Issuance Date 03/05/1990 Last Date Of Contact CE Due Date 01/18/2016	Credential Status ACTIVE IN RENEWAL (10/14/2015) Status Reason RENEWAL NOTICE SENT Amount Due \$0.00 Date Last Activity 10/14/2015 3:18:15 PM Last Updated by Stewart, Kevin Certificate Sent Date 01/03/2014 Work Queue LEGACYDATA, DOH	Audit Document Verification Workflow Key Mgmt Fees Notes Print Docs Comp. Aud Renewal Legacy License St Online Inf
Comments: 012904 REC \$550 DUP-PAYMENT SW SEE F8**		

- Supervised By
- Supervises
- User Defined License Data
- Workflow
- Legacy

Handwritten notes:
 98-12-0051 MD
~~99-04-A-1055 MD~~
 STD 7-899
 Rel 11-13-02
 J. Winn

Supervised By update Show All

2015-11322

Supervises update Show All

Contact Name	Credential	Credential Definition	Board	Supervision Type	Supervision Status	Credential Expiration	Cred
Carla Ann Bremner	PA.PA.10002077	PA-Physician Assistant License	COMMISSION	Physician Assistant Sponsorship	Active	10/14/2016	AC

- Legacy Authority History
- Legacy Complaint History
- Legacy Contact Information
- Legacy Credential History
- Legacy Renewal Information

Complainant View for 2015-11322 [back](#)

2 - Name - Whistleblower Reg...

change address

Public Mail

2 - Name - Whistleblower Re...

ID	1215087
Contact Standing	Living
Phone #	2 - Name - Whistle...
SSN/FEIN	
Public File	YES
Mailing List	
Contact Type	ENFORCEMENT ENTRY

Comments:

- Credentials
- Personal Information

Credential	Sub	License Type	License Issue	Expiration Date	Status	Reason
------------	-----	--------------	---------------	-----------------	--------	--------

No Credentials on File

Personal Information update

Field	Value
Birth Date	
Birth City	
Birth State	
Birth Country	United States
Gender	
Height	
Weight	
Eye Color	
Hair Color	
Race	
Deceased Date	

[Return to Case](#)
[Update Contact](#)
[Change Contact](#)

NOTICE

WAC 246-15-030, procedures for filing, investigation, and resolution of whistleblower complaints.

(1)(b) Instructs that staff will affix a permanent cover to the letter of complaint or other form of notice in the complaint file, noting the statutory citation concerning protecting the identity of the complainant.

(3)(c) Ensure upon case closure, that the permanent cover affixed in subsection (1)(c) of this section will remain.

RCW 43.70 provides that the identity of a whistleblower who complains in good faith to the Department of health about the improper quality of care by a health care provider as defined in RCW 43.72.011 **shall remain confidential**.

Pursuant to the above RCW and WAC it is staff's duty to see that the complainant's name or any information which may identify the complainant is not disclosed.

NOTICE



STATE OF WASHINGTON
DEPARTMENT OF HEALTH
MEDICAL QUALITY ASSURANCE COMMISSION
PO Box 47866, Olympia, Washington 98504-7866

December 1, 2015

2 - Name - Whistleblower Regardi...

RE: Marci Lee Bowers, MD
Case Number: 2015-11322MD

Dear 2 - Name - Whistleblower Regardi...:

Thank you for your recent letter in which you expressed concerns regarding an allegation of unprofessional conduct.

A panel of the Medical Quality Assurance Commission reviewed the issues raised in your report and determined that they do not meet the criteria established for cases which are to be investigated. Specifically, the Commission has no jurisdiction over this issue. You may request reconsideration within 30 days of receiving this letter if you have new information to submit.

Thank you for bringing your concerns to the attention of the Medical Quality Assurance Commission. If you have any questions, please call me at (360)236-2758 or contact me by email at melissa.mceachron@doh.wa.gov.

Sincerely,

Melissa McEachron, Director
Operations & Informatics
Medical Quality Assurance Commission



STATE OF WASHINGTON
DEPARTMENT OF HEALTH
MEDICAL QUALITY ASSURANCE COMMISSION
P.O. Box 47866, Olympia, Washington 98504-7866

December 1, 2015

Marci Lee Bowers, MD
1229 Madison St
Ste 840
Seattle, WA 98104-3539

RE: Marci Lee Bowers, MD
Case Number: 2015-11322MD

Dear Dr. Bowers:

The Medical Quality Assurance Commission received a complaint against you alleging unprofessional conduct. A panel of at least three Commissioners reviewed this complaint and determined that it did not meet the criteria for authorizing an investigation. Therefore, this complaint has been closed. This complaint will not be posted on our website. The existence of this complaint is only releasable to the public if they make a formal written records request.

While we cannot discuss the complaint with you, you may request a copy of the case summary or other materials in the complaint file by submitting a written request to the Department of Health, Public Disclosure & Records Center, PO Box 47865, Olympia, WA 98504-7865 or fax to (360)586-2171. Their email address is PDRC@doh.wa.gov.

After seeing what the file contains, you can submit a written statement for us to include in the file. Please remember that your statement will become part of the file and will be disclosed in any future disclosure requests. If you choose to submit a statement, please send it to us at PO Box 47866, Olympia, WA 98504.

Sincerely,

Department of Health
Medical Quality Assurance Commission



Washington State Department of

Health

Medical Quality Assurance Commission
Intake Coordinator
PO Box 47866
Olympia, WA 98504-7866
Phone: 360.236.2762 Fax: 360.586.4573
E-mail: medical.complaints@doh.wa.gov

RECEIVED

OCT 28 2015

DEPARTMENT OF HEALTH
MEDICAL COMMISSION

*Copy of Complaint
filed in California*

Complaint Form

Today's Date: 26 Oct 2015

1. Your Information

Name: 2 - Name - Whistleblower Regarding Health Care Provider or Health Care Fa...

Address:

City: 2 - Name - Whistleblower ... State: 2 - Name... Zip: 2 - Name - Whi...

Phone: Home: () - - Work: () - -

Cell Phone: 2 - Name - Whistleblower Regarding Healt... E-mail:

2. Information about the Physician (MD) or Physician Assistant

Name of Physician (MD) or Physician Assistant:

Marci Lee Bowers

Clinic or Facility:

Address:

City: *See cover letter* State: Zip:

3. Patient Information

Full name: 2 - Name - Whistleblower Regarding Health Care Provider or Health Care Facility - RCW ...

Date of Birth:

Date of incident: See enclosed

4. Scheduling problems or personality conflicts are usually not within the Commission's ability to take action.
5. Reports involving fee for fee disputes or insurance claims are only investigated if there appears to be fraud involved.
6. Please describe your complaint in the space below. Include the names, title and phone number of any witnesses that were involved in the complaint.
7. Please attach any supporting documentation or additional information you may have.

You may submit a complaint to the Medical Commission by mail, fax or email at:

Medical Quality Assurance Commission
Intake Coordinator
PO Box 47866
Olympia, WA 98504-7866
Fax: .360.586.4573

Please describe your complaint in the space below. Include names, titles and phone numbers of any witnesses. Please attach copies of documents to support your complaint. You may mail, email or fax this form to the Medical Quality Assurance Commission at the physical address, email address, or fax number above.

Please refer to my cover letter dated
October 26, 2015 --
and the complaint filed in California
on June 17, 2015 --
and the most recent communication
from the Medical Board of California
dated Aug 13, 2015 --
and my communication w/ the Medical
Board of California dated July 25, 2015
and Sept 17, 2015.

I apologize for the poor quality of the
copies. If you need clarification, please
let me know.

Please include additional sheets as necessary.

26 October 2015

Medical Quality Assurance Commission
Intake Coordinator
P.O. Box 47866
Olympia, WA 98504-7866

Re: Dr. Marci Bowers
Washington License #MD-00027147
Status: Active
First Issued: March 5, 1990
Last Issued: January 2, 2014
Expires: January 18, 2016

Complaint filed: 17 June 2015 Medical Board of California
Control #8002015014760
Current Status: In "Medical Consultant Review and Evaluation" since approx Aug 13, 2015.

Dear sirs:

On 17 June 2015, I filed a complaint against Dr. Marci Bowers with the Medical Board of California. A complete copy of that complaint is enclosed, with exhibits that I had at that time.

Although I was not seen in her Seattle, Washington clinic (Seattle Reproductive Healthcare at 1229 Madison #840, Seattle, Washington ph:206-328-3200), and she did not do surgery on me in the state of Washington, a portion of my complaint does show that according to her, she was in/at her Seattle Washington clinic on March 25, 2015, when I was experiencing complications from the March 12, 2015, California surgery. **See California complaint attached, specifically at pages 22, 25, et. al.**

As you will read, these complications were present when she saw me at the Burlingame, California office on March 16, 2015, and which significantly worsened March 17, 2015 while I was still in California. She failed to respond. I even sent pictures to her. With no other choice, I returned to Nebraska on March 18, 2015. All of this culminated in the bent-up Supra-Pubic Catheter stress-fracturing inside my body the evening of March 20, 2015. Dr. Khan had to surgically open up my abdomen on March 30, 2015, and retrieve the fractured-off 7 inches of catheter.

No one should ever be sent back to their home state, with complications presenting from a surgery Marci Bowers did 4 days earlier, to endure what I endured. Dr. Bowers could have done a very simple x-ray on March 16, 2015, and it would have shown the bent-up catheter inside the abdominal cavity sandwiched between the exterior of the bladder and abdominal wall. She could have removed the SP catheter in the Burlingame, CA office on the 16th or 17th of March, 2015, and asked me to stay in California a few more days to monitor for strictures.

I paid for an actual scrotoplasty, which by Dr. Bowers own definition on her 2013 website, is "a testicle implant laden scrotal sac." (See **California complaint attached, specifically packet G**). She did not create a "testicle implant laden scrotal sac," on March 12, 2015. She created an un-joined

bi-fid, which is nothing more than testicular implants shoved into each side of the labial skin, which is manually stretched.

I never consented to this. I never wanted this, and I did not even know what it was.

Other surgeons have stated for over 4 months now, that there is no anatomical reason why a “proper” scrotoplasty could not have been performed by Dr. Marci Bowers on March 12, 2015. This directly contradicts Robin Lassiter's¹ statement to me on May 28, 2015, that “it was just your anatomy.”

If Marci Bowers had detected a problem with “my anatomy” at any time during the pre-surgery exam of September 24, 2014; or the 1st surgery on September 25, 2014; or the 2nd pre-surgery exam on March 11, 2015; then she should have said that she could not perform the March 12, 2015, “proper” scrotoplasty surgery I had paid for in advance, and refunded my money, and I would have walked out of the door.

I do not know if your state is aware of this, but Dr. Bowers does not have a license to practice medicine in Colorado, because her Colorado license expired in 2011 (She moved to California in 2010).

Dr. Bower's written instructions to her surgical patients in California, at least during the time that she did my 2 surgeries (September 25, 2014 and March 12, 2015), were that if post-surgery patients had problems, and could not reach Dr. Bowers, they were to call Robin Lassiter in Trinidad, Colorado (See **California complaint attached, specifically Packet D “Post Operative Contact Information”**)

Robin Lassiter sent out information and instructions to pre-surgical patients and was supposed to collect pre-surgical tests and transmit them to the pre-op RN's in California. I do not know about whether or not she ever sent information to surgery sites in the state of Washington.

Very soon, I will be seen by teams of urology-reconstruction and plastic-reconstructive surgeons. This has been set up by my new physician, to begin the long process of repairing the genital mess Dr. Marci Bowers left me with. At this writing, it is expected I will have to undergo an additional 3-5 surgeries, which should have been done, at least in part, by Dr. Marci Bowers on March 12, 2015 as “Repairs To Stage 1”/(aftercare). On March 12, 2015, she did no repairs.

I have provided to my new physician, the CT scan from March 30, 2015, and Bowers' 'operative notes' from the California surgery center, but the surgery center records are quite incomplete and contain many blank pages.

Bottom line is, in 2016, my new surgeon will perform a scrotoplasty, and it will be a single sac of two chambers (each chamber holding a testicular implant), with a center seam joining the two halves, all of which will be positioned more posterior to the penis, and will hang lower so as to keep the implants from hindering urine flow. It may involve tissue expanders for a short amount of time,... but it will be constructed in 2016. There is no anatomical reason, or any other reason why this could not have been done by Dr. Bowers March 12, 2015. She was paid in advance for it.

-2-

¹ Robin Lassiter is/was a person answering the telephone in the “administrative office” for the corporation **Trinidad Reproductive Healthcare, Inc.**, a Colorado corporation, incorporated by Marci Bowers on April 1, 2005, 2512 Desperado Drive, Trinidad, Colorado. Registered Agent: Century Financial Group, 109 W. Main Street, Trinidad, Colorado. The current physical location of the “administrative office” in Trinidad, Colorado, is unclear. Addresses which appear on forms/paperwork, include Dr. Marci Bowers MD, 134 W. Main Street #11, Trinidad, Colorado, but it is possible this is an old address. Robin Lassiter does not have an RN or MD license in Colorado.

It may take multiple additional surgeries to repair the torn/ripped ligaments and tissues from the March 12, 2015 Bowers "surgery," ... but it will be repaired in 2016 and if necessary, completely re-done and re-done right.

I paid Marci Bowers a great deal of money for these two surgeries which took place on September 25, 2014, and March 12, 2015, in California.

My family provided over \$9,000.

I charged over \$16,000. on my VISA (at 9.9% interest). My costs thus far, have been approximately \$30,000. My insurance has been billed an additional approx \$70,000. for the additional 5 hospitalizations and 5 additional surgeries just related to the thus-far complications arising from Dr. Bowers' 1st and 2nd surgeries.

This totals approximately \$100,000.

This figure does not begin to include what my insurance will be billed within the next year to fix/repair this genital mess Marci Bowers has left behind. Estimates now are that it could top an additional \$50,000.

This is way past unacceptable.

No patient should ever have to endure a nightmare like this for 1-3 years to fix/correct complications arising from a Bowers' surgery.

Sincerely,

2 - Name - Whistleblower Regarding Health Care Pr...



MEDICAL BOARD OF CALIFORNIA
Central Complaint Unit



August 13, 2015

2 - Name - Whistleblower Regardin...

Dear Mr. 2 - Name -

This letter is to update you on the status of your complaint filed with our office regarding Dr. Bowers.

We have received all records and documentation required for a thorough review of your complaint. These documents were forwarded to our medical consultant for review and evaluation. Please see the enclosed brochure for information on the medical consultant review process.

You will be notified in writing of the results of the medical consultant's review.

Thank you for your cooperation and patience.

Sincerely,

Nichole Bowles
Staff Services Analyst

Control Number: 8002015014760

/ Today's date - 25 July 2015 Saturday

Control # 80 2015014760

26 Medical Board of California
Central Complaint Unit

I am in receipt of your letter dated June 11, 2015.

Since my complaint was mailed to your Office on June 15, 2015 (and delivered June 17, 2015), a lot of things have occurred.

- On June 20, 2015, my new surgeon's staff confirmed my appointment day and time, which I already had been sent at least 3 months ago. My medical records reflecting the care I received off-site, etc. will take care of it. I will take care of it back and forth concerning the hysterectomy and vaginectomy of Marcie Bowers.

My new surgeon's staff asked who my previous surgeon was. I simply stated, "Marcie Bowers".

My new surgeon's staff then said, "We guessed. Please accept our apologies for Bowers' lack of professionalism. You never have been treated like that."

I was stunned.

I was speechless.

I was finally able to say, "It is not your fault. You made nothing to do with this."

My new surgeon staff then said, "I know, what Marci Bowers, unprofessionalism is an embarrassment."
Please accept our apologies.

- and this is from one of Marci's users in another state - who feels compelled to apologize to a new patient because of Dr. Bowers' actions months earlier in California.

• On July 20, 2015 at 1:34pm Marci Bowers called my phone from a Verizon Cell ph # identified as Seattle Washington #206-940-4484. She identified herself and left an uneasy sounding message in my voicemail saying in part, "my friend, at least I hope you are still my friend. I haven't talked to you in a long time."
I did not answer it.

I did not return her call, but I saved her recorded message on my cell phone.

• The next day (July 21, 2015) at 8:00pm, she called my cell phone from that same Seattle ph # of 206-940-4484. No message was left. I again did not answer it. As soon as I went to voicemail, the caller hung up.
I did not return the call.

2 - Name - Whistleblower Regarding ...

17 Sept 2015

Medical Board of California
attn: Nichole Bowles (Staff Services Director)
2005. Evergreen Street, Suite 1200
Sacramento, CA 95815-3831

Control # 8002015014760

Dear Ms. Bowles:

I am in receipt of your letter dated Sept 8, 2015.
I know your letter stated you had what was
needed.

I requested a copy of my medical records from
SMSC, which they rec'd Sept 8, 2015. They
provide everything. However, what scan they
did provide, I have reviewed. There were errors
in the SMSC records.

Enclosed are 2 packets plus 2 pages showing
pre-op records of SMSC were wrong as to
as wrong medication dosages and strengths
were charted. Plus 3/12/15 operative notes
contained errors.

If your reviewer never received a copy of
the CT scan of 3-30-15, it is available and
noted.

Sincerely,

2 - Name - Whistleblower Regar...

Each mL contains 200 mg
Testosterone Enanthate, USP
Sesame Oil, USP with 5%
Chlorobutanol, USP (chemical
derivative) as preservative

DOSAGE: See package insert.

2 - Name - Whistleblower Regarding Health C...

DATE 03/27/15

TESTOSTERONE ENANTH 200MG/ML INJ, 5ML
INJECT 0.36ML
INTRAMUSCULARLY
EVERY FRIDAY

RX 7650675-09899

USE BEFORE MFG. EXPIRATION

QTY 5

NO REFILLS DR. AUTH REQUIRED

JENNIFER MOETTLER, D.O.

1525 E 73RD ST, FRY MONT, NE 68025

(402) 721-8872

CAUTION: TESTOSTERONE ENANTHATE IS A CONTROLLED SUBSTANCE. THIS PRODUCT IS INTENDED FOR USE ONLY AS DIRECTED BY YOUR PHYSICIAN.

I don't have the box and label from the
Sept 2014 era. Testosterone is a Class II
Controlled substance and I was required
to bring in empty vials with their boxes
every 6 months so they could account for
usage. Dosage has not changed.

abl
either sicker than a dog
none to speak of and denies

18201 WRIGHT ST.
OMAHA, NE 68130

2 - Name - Whistleblower Regarding Heal...

TAKE ONE-HALF TABLET BY
MOUTH TWICE DAILY

PROLOL TART 50MG
TAB 180

No Refills - Dr. Must Authorize
Need a flu shot? Come see us!

(402) 330-3636
01/20/2014

RHE * 12/11/2014

2 - Name - Whistl...

TABLET BY MOUTH

TART, 50MG TAB LEG

Must Authorize
Come see us!

Walmart

2 - Name - Whistleblower Regarding Health Care Provider or Health Care ...

If you have any questions, please call 1-800-368-6768 to contact ...
Call your doctor for medical advice about side effects. You may report side effects to FDA at 1-800-FDA-1088

2 - Name - Whistleblower Regar...

79321 82038

RX: 7017609 OCP 265 923 617 076 598 431 107 859 238
 Rel = U DATE: 09/04/14

Patient Pay: \$1.20 Cash: \$76.27 AET

WAL-MART PHARMACY 10-325
 18201 WRIGHT ST.
 OMAHA, NE 68130-0000
 NABP: 2816099
 CLINDAMYCIN 300MG CAP
 BOWERS, MARCI L.
 QTY: 30 DAW: 0 DAY SUP
 TP REF # 30001807934704

Walmart

Save money. Live better.

(402) 326-7000
 MANAGER, TOP
 18201 WRIGHT ST
 OMAHA, NE 68130
 STN 3267 OPN 00000
 RX# 7017609

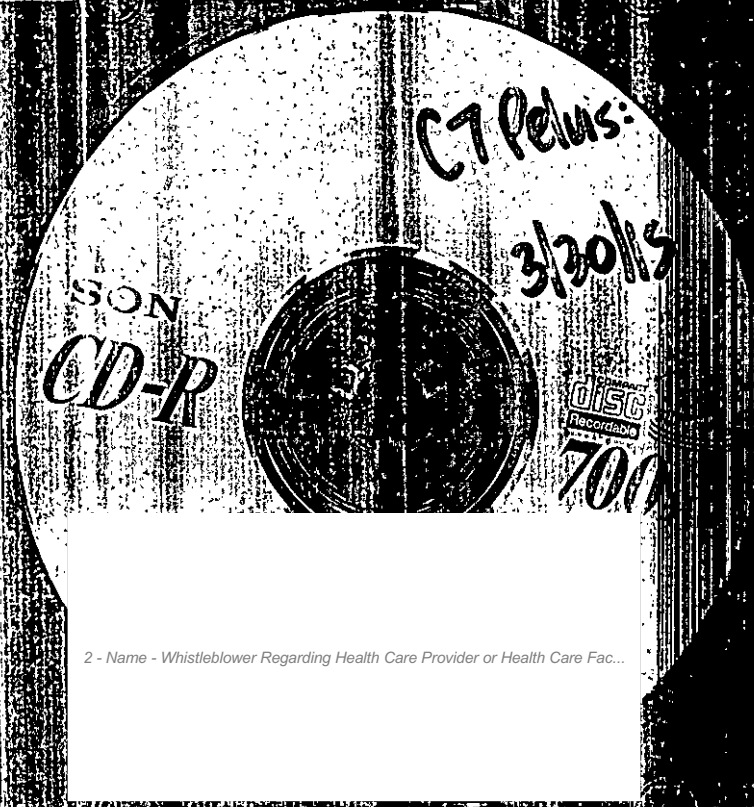


SAVINGS CATCHER

Download the app

Scan to save





Copy of CT Scan 3-30-2015
Showing exact location of
broken supra pubic catheter
about 1 hour before surgical
removal by Dr. Khan
Fremont Urology Center
Fremont, NE

If you don't have it already, call the Urology
in Fremont, Ne (Refer to medical records)
ph 402-727-5000

Scrotoplasty

As per Bowers own website (which agrees with what she told me she'd do), "Scrotoplasty is the construction of a testicle implant laden scrotal sac..." (See attached from her 2013 website).

... large testicle implants

As per her 2013 website which says, "I have had examples of each and will show and discuss size options with patients prior to surgery. A joint decision is made in choosing size of testicles..." (See attached from her 2013 website).

- On March 11, 2015, in her office at 3575 S. Ave., Burlingame, CA, I asked to see samples so as to decide which size would be best. She opened a cupboard door in the room, and a drawer, then said, "I don't know where Grace ^{keeps} puts them." (Grace was the part-time receptionist at that time). She never asked Grace where they were. So I went into surgery the next day 3-12-2015, never having seen any samples of implants and having no input on size. All she said is, "The medium's are the smallest."

At that time (that evening) she'd said she'd do the vaginectomy (after I said I'd pay for that night when she couldn't remember having said on Oct 9, 2014, that she'd do a vaginectomy for free because she'd just learned a new technique) so I was not insistent on seeing samples. They were to go into a single sac.

Compared of a left side & a right side, as far as I know. Both from what she told me and from representations from her 2013 visit.

possibly an infection...

(Refer to the antibiotic prescriptions previously provided in my June 2015 complaint.)

Patient has done well though with an 18 French Foley in place since December.

No, Dec 15, 2014 was a French 12 Foley

Change from French 12 → 14 was Jan 15, 2015

Change from French 14 → 16 was Jan 28, 2015

Change from French 16 → 18 was Feb 18, 2015

French 12 placement by Dr. Yehannes, Fremont, CA

French 14 placement by Dr. Ina Wook Kim, Fremont, CA

French 16 placement "

French 18 placement "

Simple stretching (from website sheet)

Operative report of Dr. Bowers does not include this detail that labial tissue / skin is manually ripped loose

FTM (650) 570-2270

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- [Dr. Bowers](#)
- [General Information](#)
- [Contact Us](#)



Vaginectomy

Vaginectomy is removal or obliteration of the vaginal walls that allow full surgical closure of the vagina and perineum. Vaginectomy is not obligatory but remains as a surgical option, either alone or in combination with Hysterectomy, Simple Meta (SM) or Ring Meta (RM). Some men opt to retain their vagina and this wish is always respected. One advantage aside from the closure itself is to allow positioning of the testicles to a more masculine scrotal shape. The additional cost for vaginectomy is approximately \$1200.

Search

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 Trinidad, CO 81082 - (650) 570-2270
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Website developed by
 Web Design & Development Co.
 2015

MEDICAL BOARD OF CALIFORNIA
CONSUMER COMPLAINT FORM

Please Print or Type

PERSON REGISTERING THE COMPLAINT

Mr. Ms.

Name: 2 - Name - Whistleblower Regarding Health Care Provider or Health Care Facility - RCW 43.70.075(1), RCW 42.56.070(1) (initial)

Mailing Address: 2 - Name - Whistleblower Regarding Health Care Provider or Health Care Facility - RCW 43.70.075(1), RCW 42.56.070(1)
2 - Name - Whistlebl... 2 - Nam... 2 - Name - Whistl...
(State) (Zip Code)

Phone Number: 2 - Name - Whistleblower Regarding Health Care Provider or Health Care Facility - RCW 43.70.075(1), RCW 42.56.070(1) mail: (Daytime Number) (Evening Number)

Mr. Ms.

Patient Name: 2 - Name - Whistleblower Regarding Health Care Provider or Health Care Facility - RCW 43.70.075(1), RCW 42.56.070(1) (initial)

Patient Date of Birth: 2 - Name - Whistleblower Regarding Health Care Provider or Health Care Facility - RCW 43.70.075(1), RCW 42.56.070(1) Your Relationship to Patient: Self

Signature: 2 - Name - Whistleblower Regarding Health Care Provider or Health Care Facility - RCW 43.70.075(1), RCW 42.56.070(1) Date: 12 June 2015

NATURE OF COMPLAINT

Please check the box which best describes the nature of your complaint and provide details on the next page.

- Substandard Care (e.g., Misdiagnosis, Negligent Treatment, Delay in Treatment, etc.)
- Prescribing Issues (e.g., excessive/under prescribing, Internet) Unlicensed Provider or Aiding/Abetting unlicensed practice
- Sexual Misconduct Physician/Provider Impairment (e.g., Drug, Alcohol, Mental, Physical)
- Unprofessional Conduct (e.g., Breach of Confidence, Record Alteration, Fraud, Misleading Advertising, Arrest or conviction)
- Office Practice (e.g., Failure to Provide Medical Records to Patient, Failure to Sign Death Certificate, Patient Abandonment)
- Other: _____

Notice: The information included on the complaint form is requested per Section 2220 of the Business and Professions Code. Except for the name of the physician, all information requested is voluntary, but failure to provide the requested information may delay or prevent the investigation of your complaint. Provide as much information as possible in connection with the complaint. The information on the complaint form will be used in part to determine whether a violation of State Law has occurred. If a violation is substantiated, the information may be transmitted to other government agencies, including the Attorney General's Office.

Dr. Marci Bowers

- address of record on California Medical License:

2414 Hale Drive
Burlingame, CA

- private ph # (call or text) 206-940-4484

- clinic/office in Burlingame, Calif.

345 Lorton Ave. #101
Burlingame, CA

ph 650-570-2270

last known Receptionist: "Gracie" as of 3/17/15

"Bay Area
Reproductive
Healthcare"

- Practice Manager in Trinidad, Colorado:

Robin Lassiter @ 719-846-6300

d/b/a (Bowers) Trinidad Reproductive Healthcare

P.O. Box 1044

Fax 719-846-9500

Trinidad, Colorado 81082

(This was current as of May 28, 2015, my last contact w/ any of Dr. Bowers' staff [or her])

Robin Lassiter private cell ph: 719-859-0860
(call or text)

1 of 19
owners

- Bovet Surgery Center LLC (d/b/a San Mateo Surgery Center)

66 Bovet Road, Suites 101-103

San Mateo, CA 94402

ph - 650-570-0529

Director: Dr. Robert Ross Brink (one of the 19 owners)

- Bay Area Feminization Clinic/Surgery

1241 E. Hillsdale BL #190

Foster City, CA 94404

ph - 650-600-7081

Dr. Joel Beck and Dr. Marci Bowers

(Dr. Joe Beck is another of the 19 owners of the Buet Surgery Center LLC d/b/a San Mateo Surgery Center)

• address / status of Colorado medical license

Marci L. Bowers
134 W. Main St. #11
Trinidad, Colorado 81082
Lic # DR. 0041164
Expired 5-31-2011

• address / status of California medical license

Marci L. Bowers
2414 Hale Dr.
Burlingame, Calif.
Lic # 83634
License renewed & current
Expires January 31, 2016.

• address / status of Washington medical license

Marci L. Bowers
Lic # MD-00027147
First issued - March 5, 1990
Last issued - Jan. 2, 2014
Expires January 18, 2016
Has "enforcement action" against it from
1999 (Master Case M-1999-57360)

COMPLAINT REGISTERED AGAINST

I wish to file a complaint against the individual named below. I understand that the Medical Board does not assist citizens seeking return of their money or other personal remedies. I am, however, submitting this information so that it may be determined whether disciplinary action against this practitioner's license should be considered.

Check one: Physician (M.D.) Podiatrist (D.P.M.) Physician Assistant (PA) Midwife Polysomnographer
 Registered Dispensing Optician (RDO) Spectacle Lens Dispenser (SLD) Contact Lens Dispenser (CLD) Research Psychoanalyst Unlicensed Provider

Name: Bowers (Last Name) Marci (First Name) L (Middle Initial)

Office/Facility Name: Bowers Surgery Center LLC License Number (if known): 88634 ca. f.

Address: Ab. San Mateo Surgery Center (Reproductive Healthcare) 345 Lorton Ave. #101 Burlingame, CA 94002

Address: Trinidad Reproductive Surgery Clinic, P.O. Box 1044, Trinidad, Colorado 81082

Phone Number: 719-516-6300

Has the patient been examined/treated by another professional for this same condition?
 No Yes If yes, provide name and address on the Authorization for Release of Medical Information.

Reason for Treatment: Stage 1 & 2 GRS Stage 1: Ring Metoidioplasty w/ urethral extension
 Stage 2: Repairs to Stage 1; Scrotoplasty w/ implants

Date(s) of Treatment: Stage 1: 24 Sept 2014 -> 9 Oct 2014 (plus complications)
Stage 2: 10 March 2015 -> 17 March 2015 (plus complications)

DETAILS OF COMPLAINT
 (Attach additional sheets if necessary)

I researched Dr. Bowers' Calif Medical license in March 2014 & found it to be clear. I did same w/ her previous license in Colorado and it was clear (the expired 2011). 2013 website of Dr. Bowers states she does GRS at Mills-Penninsula Hospital. On April 23, 2014, spoke w/ Robin Lassiter, Practice Manager for Dr. Bowers (Trinidad Reproductive Healthcare, P.O. Box 1044, Trinidad, Colorado 81082 (ph 719-516-6300). Robin indicated I needed to send in an application for Surgery (which I had downloaded) and send \$1500. deposit. I stated that the Application for Surgery I had, stated it was a \$500. deposit. Robin said I had an old form, but the \$500. would be fine. Said I also needed to send them the completed medical history, and a picture.
 \$4500. MO #1474142010, The Appie for Surgery & History ^{picture} was mailed to Dr. Bowers @ 345 Lorton Ave #101, Burlingame CA 94010 by certified mail #7012 3050 0000 5750 3006, on April 23, 2014. It was received at 11 AM April 25, 2014. Packet A attached.
 On or about July 13, 2014, the "2 month" Surgery Checklist was emailed to me by Robin Lassiter. It was the first time I was ever told that my surgery (Scheduled for Sept 23, 2014) would be at the San Mateo Surgery Center. I had never heard of this

071-61 (Revised 5/2014)

place before.

p.2-a

I signed and filled out the pre-anesthesia evaluation on July 18, 2014.

I obtained the anesthesia "cocktail" info that had worked well in 2012 from the anesthesiologist's report.

I signed the "Patient Statement" July 18, 2014, because I already knew Dr. Bowers was one of 19 owners of the Boret Surgery Center LLC d/b/a San Mateo Surgery Center @ 66 Boret Rd in San Mateo, CA from my having checked her medical license on-line. No one ever told me about this.

I signed o/a July 18, 2014 the "Surgery Center" Patient Registration, listing who would be picking me up after surgery.

But I did not mail it, or anything from that packet at that ^{time}.

There was enough confusion about what was needed in the WPATH letter of recommendation from my therapist because the "Surgery Checklist" provided by Dr. Bowers' website was different from what Robin had sent o/a July 18, 2014; whether or not to stop hormones 10 days prior to surgery; never receiving pharmacy info listed in the packet as being attached; whether blood work done March 6, 2014 was OK or if it needed re-done; and why suddenly my hospital surgery was to be done at this San Mateo Surgery Center, that I had never heard of before; that I wanted answers from Robin.

I called Robin Lassiter on July 21, 2014. I specifically asked if the San Mateo Surgery Center was a part of the Mills-Peninsula hospital. She said, "No. It is separate."

I then specifically asked her "Why is my surgery scheduled to be in the San Mateo Surgery Center? I was led to believe all of Dr. Bowers' surgery was done at Mills-Peninsula Hospital."

Robin Lassiter (Dr. Marci Bowers Practice Manager / Coordinator) said, "Mills-Peninsula hospital does not do same-day surgery, and yours is out-patient surgery."

Having never done any background check on Bovet Surgery LLC nor the San Mateo Surgery Center prior to the "2 month" surgery packet having been received by me on/a July 18, 2014, I went on-line. I pulled up "Medical Services & Departments" of Mills-Peninsula, and saw no "out patient" or "same day" surgery listed.

I again pulled up the California medical license verification for Dr. Bowers and it showed her utilizing the Office-based surgery center Bovet Surgery Center LLC where she is 1 of 19 owners.

It had AAAASF accreditation that was current and the "Qualifications met" document (issued after deficiencies had been corrected) from March 2014, indicated the accreditation time extended into 2017.

Based upon Robin Lassiter's statement to me of July 21, 2014, and what I found on-line, I had no reason to believe that Mills-Peninsula hospital had out-patient surgery facilities or "same-day" surgery facilities. I mailed the pre-anesthesia form; the patient stmt; the SMSC patient registration; an updated medical history showing current Rx; a release; and advanced health care directive to Robin (addressed to Dr. Marci Bowers) PO. Box 1044, Trinidad, CO by USPO Certified #70133020000193105450 07/23/14

I charged on my VISA ^{P.3} the full \$3,440. paid to the San Mateo Surgery Center (contact person was "Victoria" @ 650-570-0529) on September 3, 2014. I also charged on my VISA on September 3, 2014, \$2000. of Bowers's fees, by calling Robin Lassiter in Colorado. packet B attached

Two checks were mailed by USPS Insured ^{Registered} mail on August 29, 2014 to Dr. Marci Bowers, P.O. Box 1044, Trinidad, Colorado, 81082. Personal Money Order #027909, dated August 27, 2014, was in the amount of \$9,505.00. Cashier's check #147401 drawn on the 1st Nebraska Bank in Valley, NE, was in the amount of \$1,055.00. Robin Lassiter picked them up September 3, 2014, and verified she did, by calling me. She also stated she would prepare a verification letter for me (verification that I underwent irreversible gender surgery) that I could pick up at/after surgery originally scheduled for Sept 18, 2014, but then changed to Sept 25, 2014. Letter was to be given to me in California.

On Sept 3, 2014, Robin asked me if I would be using "the free limo service we have?" I replied, "what limo service?" As she explained, Dr. Bowers pays for out-of-town/state/country patients to be picked up by limo and taken from the airport to the hotel, if patient wants it when they fly in. I said yes, on Sept 4. Robin put in the order w/ Dash limo w/ written instructions to bill Robin at the Trinidad Colorado office.

On/about Sept 4, 2014, a prescription for antibiotic Clindamycin, was called in by either Robin in Colorado, or another Bowers's staff member in California. It was called into Walmart Pharmacy, 18201 Wright St., Omaha, Neb (402) 330-3650. Rx 7017609

This was a 10 day supply, which was a prophylactic antibiotic I required to protect my left knee implant, prior to surgery on Sept 25, 2014, at Dr. Bowers.

As of Sept 9, 2014, Robin reported to me they had everything they needed, and awaited final approval by Dr. Bowers.

On Sept 16, 2014, Robin called me and said I was approved for surgery. She explained a private duty RN will transport me in their car or follow the cab after discharge following surgery and will stay with me for 12 hours and then be replaced by another, and these costs will be paid by Dr. Bowers. This was the first I heard of this, as I had explained I had made arrangements for my friend in San Francisco, CA to stay with me. Called Robin back and explained again the RN service was not needed, and why.

I flew from Omaha, Neb. to San Francisco, California on Monday Sept. 22, 2014, aboard Frontier. (This had been charged on my VISA c/a July 24, 2014, for \$183.36.)
Packet C attached.

I had booked a room at Staybridge Suites SFAirport, 1350 Huntington Ave., San Bruno, CA 94066 and at Dr. Bowers' instruction, asked them for the Mills-Peninsula discount. It showed the "Company" as Mills-Peninsula Hospital. I checked into Staybridge approx 5:30 pm Sept 22, 2014.

On Sept 23, 2014 (Tuesday) someone from Bright Star Nursing called me and stated they were providing my RN care for 24 hours after surgery as per Robin Lassiter's instruction, and they wanted my credit card number so as to pay for their services on Thursday. That caller utilized # 650-685-6558(phone#).

I refused to provide it, and stated that their ^{P. 5} bill was to be submitted to, and paid by Dr. Bowers's office, and that was what I had in writing. The caller stated, "We have never done it that way before!"

The phone book listing for Bright Star Nursing in San Mateo, CA was 685-5448.

I called Robin and left a message.

My appointment with Dr. Bowers had been changed as to time for Sept 24, 2014, and if suddenly I would have to pay for Bright Star, I was prepared to cancel surgery scheduled for Sept 25, 2014, and return home.

Robin called me on Sept 24, 2014, and stated Bright Star Nursing never should have called me. I told Robin again I had someone to stay with me. She said she would cancel.

Diane Washington from SMSC called. She was with "Anesthesia." She took my surgery history over the phone, and could not find the January 2013 info I had already supplied twice. She gave me a 6:45 AM check-in time, and could not understand why no one had told me before, because "it has been set up for several weeks."

Met Dr. Bowers for 1st time Sept 24, 2014. After exam, she stated I would end up being 8.1 cm in length. I explained that after 4-6 months, I wanted a scrotoplasty with a natural hang (ie posterior to penis) with a center seam. There were 2 observers in the exam room during that conversation. (The vaginectomy was delayed until Stage 2.)
Dr. Bowers Rx vicodin 5-300 mg, which I filled (Rx 4608582) on 9-24-2014.

She said she had to hurry and call Bright Star Nursing to keep them from showing up the next day.

I was given pre-op instructions, for the next day.

On Thursday, Sept 25, 2014, I first met Dr. Julie Nicole (then practice-partner of Dr. Marci Bowers). She had brought with her the 2 observers and was unaware I had met them the day before. This was the only time I ever saw her. Dr. Nicole introduced herself; reintroduced the observers to me; and introduced the anesthesiologist by saying, "Diane will be your bartender today and will keep you safe." She pointed to Diane, who acknowledged me. At no time was it explained to me she was an RN-anesthetist. (It was not until later that I learned her name was Diane Washington).

Stage I Ring Metoidioplasty w/ Urethral Extension was performed by Dr. Marci Bowers at the San Mateo Surgery Center, San Mateo, CA on Sept. 25, 2014.

A penile stent (foley) was sutured in place. I was shown how to flush it w/ steril water twice a day, given syringes, gloves, steril water. A suprapubic catheter was in place w/ drainage hose and bag.

The last thing Diane Washington said to me was, "It took you longer to wake up than I expected."
Written post-op instructions were given to me.

Dr. Bowers called Debra (person with me) later that same day after being discharged from San Mateo Surgery Center Sept 25, 2014, to return to my room at Staybridge Suites. I continued to take my Clindamycin as prescribed, used ice packs, and apply Neosporin.

I saw Dr. Bowers on Sept 29, 2014, in the office for ^{P.7} my 1st post-op visit, at 245 Lorton Ave in Burlingame CA.

She flushed the penil stent w/ ice water and saw no leakage. She said she had wrapped my tissue around my penis pretty tight during her reconstruction of it so I can maintain an erection. She said she would be able to get more penil length from the urethral plate restrictions by using buccal tissue transfer when I returned for Stage 2, which was to be repairs/revisions to Stage 1 and Scrotoplasty w/ testicular implants in about May-June of 2015.

I was to continue w/ the ice packs and pain meds, & return on Thursday Oct 2, 2014.

Dr. Bowers said she prefers patients use the Walgreen's pharmacy in Burlingame, and I was given verbal directions to it, so as to fill her new prescription for Cephalexin 500mg cap 21 pills, that was called into that pharmacy. I was on foot (walking) and could not find that pharmacy following their verbal directions. I was hurting and returned to Dr. Bowers's office, and told them I could not find it and was not feeling well enough to walk all over Burlingame looking for it. One of her staff printed off a map, and stated that she could walk it in about 5 minutes. Another staff member wrote out a new paper prescription & gave it to me.

I took that paper-prescription to Lucky Pharmacy in San Bruno, CA after the shuttle-van took me.

back to the Snowbridge Suites. Lucky Pharmacy ^{P-8}
Rx 6839236 filled Sept 29, 2014 (cost \$20.97).
(Packet D attached)

On Oct. 1, 2014, the penil stent was in place at 6:30pm. When I went to flush the stent and go to bed @ 9:15pm, the stent was lying in my underwear. The stitch, which held it inside my penis, was intact. The knot had not come untied. I bagged it to take to Dr. Bowers the next day.

On Oct 2, 2014, was my 2nd follow-up appointment. I gave the penil stent to Dr. Bowers and asked "Now what do we do?" She was hesitant to replace it, so told me to start urinating through my penis. (Supra-Pubic Catheter was in place)

On Oct 4, 2014, I text'd Dr. Bowers that I felt like I had an infection. She replied that she'd change the antibiotics on Monday, but other than that I was on my own.

On Oct 5, 2014 I told Dr. Bowers that I was willing to stay longer through the week if necessary, but the burning during urination through the penis had to stop.

On Oct 6, 2014, was my 3rd follow-up appointment. Dr. Bowers gave me another prescription for "Kflex" (Cephalexin 500mg) which was the same thing she'd prescribed on Sept 29, 2014. I took that prescription to Lucky Pharmacy in San Bruno, CA on Oct 6, 2014 where it was filled (Rx: 6839318) that same day.

On Oct 7, 2014, I was able to pass about 300 cc of ^{P.9} bloody urine.

Saw Dr. Bowers for 4th follow-up OV on Oct 8, 2014.

She said I could go home thursday. I was to stop in the office in the morning and she'd pull the Suprapubic Catheter out. Staff gave me a reminder card.

On Oct 9, 2014, my last OV, she removed the SPCatheter.

She said my "Zipperline" needs straightened if it does not straighten on it's own.

She said I needed to have the 'Vaginectomy' done at "Stage 2" in order for her to do a proper Scrotoplasty and that she'd throw it in for free when I returned for the Scrotoplasty because she'd just learned a new technique that had virtually 0 complications.

She said she had other refinements she wanted to do, such as the lengthening, and she'd do them all at Stage 2. No one else was in the room during that Oct 9, 2014 OV. (She trimmed 1 stitch).

I returned to Neb that same day.

On Oct 14, 2014, Dr. Bowers advised me that I should not be afraid to push/pull penis.

On Oct 16, 2014, the stitch in the urethral plate / perianal area that she had trimmed on Oct 9, 2014, came untied. Drainage increased from v-pouch remnant.

On Oct 22, 2014, another stitch came out. p. 10

This infection was getting worse.

I called Robin Lassiter on Nov 10, 2014 and asked about Dr. Bowers's "after care". She stated that all aftercare was included in my originally paid fees, but I would have to pay \$1,500. more to San Mateo Surgery Center for OR rental and anesthesia.

On Nov 15, 2014, the infection woke me up with pain. Was still peeing blood and it burned.

A urinalysis was done at Neb Medical Center on Nov 18, 2014. It was negative except for the presence of blood.

I called Robin Lassiter on Nov 19, 2014. She said it was probably a UTI. I said, "No it isn't. I just had a U.A. yesterday that was negative." Bowers was not responding to my messages. Urethral extension ballooned out. Another chunk of a perianal stitch tore out due to swelling. Felt like sharp glass.

On Nov 22, 2014, long strings of bloody mucus came out of penis, about 2" in length.

By Nov 26, 2014, the bloody mucus and bloody urine and burning was worse. Neither Robin Lassiter or Dr. Bowers were returning my calls.

On Nov 27, 2014, my pubis swelled up worse than it was post-op on Sept 25, 2014. It was hard and hot and red. I followed my post-surgery instructions

instructions to call Dr. Bowers &/or Robin ^{p. 11}. No one was responding. Used compression and 2 bottles of 70% isopropal alcohol to disinfect everything after each urination.

On Dec 2, 2014, an abcess ballooned-up in/under my foreskin, the size of a golfball. Every stitch that remained was bloody and raw. Put in another call to Dr. Bowers. ^{left message.} Finally she called back Dec 2, 2014. Described to her what was occurring (swelling, blood, strings of mucus, UA negative except for blood). She said I had an abcess and needed to be seen by a Neb doctor. I called my then pcp, who said that handling an abcess was beyond her abilities. I called Dr. Bowers back and relayed that info. Dr. Bowers said to have my pcp call her and she'd "hold her hand every step of the way." I called my pcp back and said that Dr. Bowers welcomed her call. My pcp refused to call Dr. Bowers... refused to see me... refused to treat what she termed a "surgical complication" of Dr. Bowers, and terminated me from her caseload.

On Dec 4, 2014, I called Robin Lassiter again, with update. I called Dr. Angela Sukstorf MD (Infectious ^{Neb} Disease Specialist). Earliest I could be seen was Tues Dec 9th 2014. Robin Lassiter 1st called in a Rx for ^{on 12/11/14} Kflex to the Walgreens Pharmacy in Fremont, NE. Told her I was allergic to it. Then Robin Lassiter called in Levaguin. Told her my records in Dr. Bowers office clearly showed I am allergic to that too. Finally she called in Clindamycin 300mg. (The pharmacist was irate that my doctor's

office had put in 3 calls for prescriptions to them -- one after another, and told me to tell them to get their act together.) I picked up Rx #1646361-09899 for Clindamycin 300mg on Dec 4, 2014, from Walgreens Pharmacy in Fremont, Neb, telephoned-in by Robin in Colorado, as Dr. Marci Bower's office/practice manager.

By Dec 7, 2014, I had less swelling, but still bloody discharge and sharp pain.

Dr. Angela Sukstorf MD saw me on Dec 9, 2014, in Fremont, Neb. Did UA (that was negative for bacteria but positive for blood). She called Dr. Bowers.

Last day of Clindamycin was 14 Dec 2014.

On Dec 15, 2014, my penis "strictured-up"/swelled shut and I was unable to pee. Called Robin Lasater in Bowers office, who told me to go to nearest ER. (12 miles away). Dr. Bowers called my house while I was driving to the ER. ER doctor was Dr. Brian Cunningham who telephoned Dr. Bowers. Emergency foley catheterization was unsuccessful and it was about 5 hours before Dr. Palous Johannes (Urologist) could get there. He was furious that Dr. Bowers had done surgery on my urethra Sept 25, 2014 and removed the SP catheter 14 days later and sent me back to Neb. I was taken to the OR where he barely got a pediatric cystoscope in. He placed a Fr. 12 foley catheter in. This was all at the Fremont Medical Center, Fremont, Neb.

Dr. Bowers did call/text me twice while I was in the hospital. Relayed to her what Johannes said (lots of scar tissue and inflammation in urethra). He refused to do the incremental dilation of the urethra by introducing the next larger size at 30 day intervals. I wrote a letter to Dr. Bowers 12/19/14.

During Dec 20, 2014, Dr. Bowers and I traded text messages. She had tried talking with Johannes and gotten nowhere. Dr. Bowers said she would find somebody who would do the scar tissue / urethral tissue expansion. I relied on her word. The Fr. 12 foley had to be removed on/before January 15, 2015.

Returned to Dr. Angela Sukstorf (Infectious Disease) in Fremont, NE on Dec 23, 2014, for infection. She Rx "Bactrim" Sulfameth/Trimethoprim 160mg (Rx # 1652368-09899) on Dec 23, 2014, which I filled that day at the Walgreens in Fremont, Neb. She ordered a CT scan same day to rule out kidney stone. ^{but believed it was just a cyst in vaginal wall} Dr. Sukstorf told me that considering the urethral expansion had been done surgically by Dr. Bowers, that no radiologist here would know how to read it, so a copy should be burned onto a CD and mailed to Dr. Bowers. I authorized that, at Fremont Medical Hospital on/about 29 Dec 2014, after the scan I never heard Dr. Bowers mention anything about it. All she ever said on Dec 23, 2014, was "contact the guy."

On Dec 30, 2014, Dr. Sukstorf's office reported that the CT scan showed normal male anatomy and no kidney stones.

On January 6, 2015, I text Dr. Bowers to see what

12.14
progress she had made finding a urologist. She & I
could work with. (See statement she made Dec 20, 2014)
She had done nothing, but said she would make calls.
I had just made an appointment for Jan 7, 2015 with a
Nurse Practitioner to find a urologist. Bowers said it was
best to use the NP, -- I made no calls. Packet E attached.

I saw Dr. Ina Woo-Kim at University of Nebraska Medical
Center (Urology Clinic) on January 13, 2015. She changed out
the foley Fr. 12 to a Fr. 14 on Jan. 15, 2015, after conferring
with Dr. Bowers, who said she wanted me at a Fr. 18.

Dr. Ina Woo-Kim changed out the foley Fr. 14 to a Fr. 16 on
January 28, 2015 at UNMC/Clarkson location OR. With a
mid February 2015 foley change-out anticipated, Robin
Lassiter contacted me with a date for R-M Repairs and
Scrotoplasty w/implants. She indicated it had to be done
March 12, 2015 -- or wait until Nov 2015. Because the
foley could only be kept in 30 days at a time it was either

March 12, 2015, -- or self cath for 8+ months, and Dr.
Bowers did not want me to do that.

February 6, 2015, another UA. More leaking around Fr. 16.

On Feb. 10, 2015, the "2 month" packet came from Robin.
Because I had less than 1 month's notice, I asked
to be allowed to charge on my VISA, Dr. Bower's full
fees. This was granted, even though the typical fee that
can be charged is capped at \$2,000. I also inquired
as to why the "Scrotoplasty" was not on the paperwork
as to the scheduled procedure on March 12, 2015.
Robin stated on Feb 10, 2015, "It is! Testicular Implants! That's
what we call it." Repairs to Stage 1 were to be done 3-12-15

Based upon Dr. Bowers' representations and Robin Lassiter's statements of 10 February 2015, I booked a United flight out ^{of Omaha} to San Francisco, CA on Feb 12, 2015, charged to my VISA, totaling \$215.10. Travel date March 10, 2015, Omaha, Neb to San Francisco, CA. New medical/surgery forms signed Feb 12, 2015. Feb 18, 2015, Dr. Kim charged out foley catheter from Fr. 16 to Fr 18, in OR of UNMC /Clarkson. Dr. Kim prescribed hyoscyamine Sulfate .125 mg for the bladder spasms while I had the foley in. This was filled Feb 19, 2015 at Walgreens Pharmacy in Fremont, NE after being re-authorized by Dr. Aydin Pooli, due to Dr. Kim's recent name change not being in the insurance data base. (Rx 1668407-09899.) Re-write for Oxybutynin 5mg (Rx 1668611-09899) on Feb 20, 2015. On the same day (2-20-2015) I cleared both new meds (hyoscyamine Sulfate and Oxybutynin) through Robin Lassiter, as to whether or not I needed to stop them prior to 3-12-2015 surgery, and if so -- when. She stated San Mateo Surgery Center's "Anesthesia" said both were OK on 24 Feb 2015. ^{SMSC Fees charged}

March 4, 2015, Robin Lassiter called in antibiotic bactrim 400-80mg (Rx: 1672235-09899) into Walgreens pharmacy in Fremont, NE. Packet F attached

The pre-op RN at San Mateo Surgery Center called. She could not find my previously faxed EKG; Chem-7; CBC results. (As per written instructions of Dr. Bowers, my pcp faxed all 3 to Robin Lassiter on Feb 13, 2015.) I contacted Robin, because I had personally re-faxed

the EKG myself, to Robin, on Feb 23, 2015, and received confirmation it went through. Robin said she would follow-up on it.

When the pre-op RN asked about my surgical history, I referred her to my Sept 25, 2014 file at the San Mateo Surgery Center. She indicated she had just started working there in November 2014 and was unaware of my Sept 25, 2014 file. She said she would try and find it.

When the pre-op RN asked about anesthesia complications in the past, I referred her to Diane in SMS C's anesthesia unit, ^{from} Sept 25, 2014, because Diane had been concerned when I was slow to wake up. I was informed Diane ^{Washington} was not there anymore. No one could find the "anesthesia cocktail" listing from 2013, that worked for me. I agreed to provide it (for the 4th or 5th time) again and told them I would have a copy in my wallet on 3-12-15.

When on March 5, 2015 the pre-op RN asked me what was being done, I replied 'repairs to stage 1 which was the Sept 25, 2014 surgery; and a scrotoplasty w/ testicular implants.

I flew to San Francisco, CA on March 10, 2015. Saw Dr. Bowers for a physical exam March 11, 2015. She said she found the leak through the remnants of the vaginal pouch. She failed to recall offering to do the vaginectomy for free back on Oct 9, 2014.

I was frustrated and offered to pay her ^{p.17} \$6,200. in cash that very evening. Just give me enough time that evening to get to a bank. I repeated that she had told me Oct 9, 2014, that I had to have the vaginectomy so as to have a "proper" scrotum (her wording; not mine), constructed. I repeated again that I wanted a scrotum with a natural hang and a center seam.

If I needed another penil stent -- fine.

If I needed another supra-pubic catheter as an emergency back-up for 1-3+ months -- fine.

If I need a buccal tissue transfer to accomplish her desired "refinements" as expressed on Oct 9, 2014 --

fine.

Dr. Bowers stated she would try and do the vaginectomy, but seemed perplexed as to why I was so insistent. I reminded her of what she'd said -- that the vaginectomy was a pre-requisite to creating a "proper" scrotum.

At absolutely no time did she ever mention such a thing as a bi-fid scrotum. I never even knew what one was.

She never said that if she couldn't do the vaginectomy, she would create what she calls now, a bi-fid scrotum.

To my astonishment, after surgery on 3-12-2015, Dr. Bowers informed me that she probably could have done the vaginectomy, but that there was "nothing there." She reported that she found no leak and had pumped green dye into the bladder. I had a SP cath. I was very swollen, and could not tell if I had a center seam in my scrotum.

Dr. Bowers never told me she had created what she later called a 'bi-fid', nor did she inform Debra who was with me.

On 13 March 2015, a representative from San Mateo Surgery Center called my hotel room, for feedback, indicating she knew I had not been happy about the previous day. Of the 3 specific things, after her response to the 1st two, I chose to speak to Dr. Bowers about the 3rd (outlined on page 2 of my March 2, 2015 letter to Dr. Bowers, attached in this packet.)

Dr. Bowers indicated that if the one young RN was going to work with her, the wrong pronoun usage would never happen again. She asked me to send her a written note detailing what occurred. I did, on 3-21-15.

I filled another prescription from Dr. Bowers on March 13, 2015 for SMZ-TMP DS 800-160 tab at Lucky Pharmacy in San Bruno, CA 94066 (Rx 684/093)

By: March 15, 2015, the supra-pubic catheter was noticeably mounted on top of my abdomen at an odd sideways angle. I took a picture of it, because the sealing dura film over it was coming loose and the gauze 4x4 packing was soaked w/urine. (This had not happened with the SP Cath she had installed back on Sept 25, 2014). I also could not detect a scrotal center seam.

On March 16, 2015, I had an OV w/ Dr. Bowers. A film crew was there. I knew they would be there. I asked Dr. Bowers as the crew was filming in the exam room, "Do I have a center seam?" She did

not answer, but said I was discharged to return to Nebraska. She also stated as the crew was filming in the room, that she wanted me to be seen by Dr. Kim when I got back to Nebraska.

I was not expecting to be released for another 4-6 days, so the release on 3-16-15 was a surprise.

I was not able to book a flight out of SF, Calif until a departure date of Wednesday 3-18-15, aboard Delta, costing \$523.60. I charged this on my VISA.

On Tuesday March 17, 2015, enough urine was leaking out of the SP-cath hole in the abdomen that I was soaking through 1 or at times 1 1/2 - 2 Male guard maxi-guard pads placed around the securing-base of the SPcath, every hour. I called Robin. She said to text Dr. Bowers. I text'd Dr. Bowers. We traded text's back and forth numerous times... at least 7 or 8. At one point she said the catheter needed re-dressed and more dura film over it --but that the office was closed. She said she was in surgery until about 3pm. At about 3pm, she text'd me that she supposed Gracie (her receptionist at 345 Lorton Ave.) could come in and re-dress it. I again said that by simply straining to empty my bladder, I was squirting urine out from under the base of the SPcath, coming out of the hole in my abdomen.

I took a picture and sent to her. I stated it was getting worse. By 4pm or 5pm Wednesday, March 17, 2015, the burning and pain in my abdomen had started. At about 5:50pm her text response was essentially, "what?" I offered to stay in California longer so that she could fix this, -- and she never said anything to indicate to me that she'd deal with this complication, even if I remained. By about 10pm the evening of March 17, 2015, I'd had it with her. She had never put a clean dry dressing on it, and seemed confused as to how urine was squirting out of my abdomen. She did not phone me. All she said was that it needed re-dressed w/ gauze and dermaplast (neither of which I had). I had to leave the SPC clamp open so it would drain into the bag, then re-pack my abdomen with clean dry pads, and go to the airport, because I was leaving.

The morning of 18 March 2015, while packing the SPCath exterior plate yet again w/ clean dry pads, I discovered I had no midline seam.

The morning of 19 March 2015, Dr. Bowers called me, fully aware I was back in Nebraska. I explained again that the hole was now leaking urine and blood like a sieve. Dr. Bowers^{said} "Go see Dr. Kim." By that morning, it felt like I had ground-up glass in my abdomen, -- and I was still on antibiotics.

I saw Dr. Ina Woo Kim on March 20, 2015, in Omaha, Neb at the Urology Clinic at UNMC.
 [Please refer to my letter of 20 March 2015]

20 March 2015
Friday

Re: attempted follow-up w/ Dr. Ina Woo-Kim today

Dear Dr. Bowers:

You asked me to send to you a note about what transpired today.

During surgery on March 12, 2015, you put in a supra-pubic catheter, and gave me detailed instructions as to when to clamp it, and when to open it up, and on what days, as contained in the discharge instructions well as additional written instructions. I followed those, and continue to do so. I had those instructions with me in my briefcase today.

You saw me on March 16, 2015, at your office in Burlingame, CA. At that time you discharged me to return to Nebraska, with the verbalized plan that I was to be seen by Dr. Kim in follow-up. (In the past, you had been in telephone communication with Dr. Kim. Dr. Kim was aware that the stricture issue and the removal of the foley catheter size 18 Fr which Dr. Kim put in 18 February 2015, was going to be addressed in the March 12, 2015 surgery performed by you; i.e. remove the foley within the 30 day window, and repair any leak/tears from Stage 1 surgery, while doing the Stage 2 Scrotoplasty and Testicular Implants). The initial plan, was to leave the SP in about 3 or 4 weeks, as a back-up way to remove urine from the bladder if I strictured-up like I did December 14, 2014.

On Tuesday March 17, 2015, the SP began loosening because the pubic swelling had decreased. You and I had a lot of text messages back and forth sandwiched in between your surgeries that day. Later that evening, at about 9 p.m or so, we had more text's back and forth.

I flew back to Nebraska on March 18, 2015, and we had a few more text messages back and forth.

You called me the morning of the 19th of March 2015, a Thursday, wanting the pee volume report, which I gave you (i.e. measure the volume that you pee out, and then open the clamp on the SP and measure the residual urine that is drained from the bladder). By that time, the leakage of this SP had increased to where I was soaking through 2 male-guard max absorbency Depends pads every 2 hours. There was also blood beginning to appear around the sp site to where it crusted on top of the plastic securing platform of the sp.

You said you wanted me to be seen by Dr. Kim the next day (Friday) the 20th of March, if possible. You asked me to tell her that you wanted her thoughts on the matter.

I called Dr. Kim's office on the 19th, and was lucky enough to get an appointment on Friday, March 20, 2015, at 11:15 a.m.

The distance that I have to travel from my house to UNMC (n/k/a Nebraska Medicine) at about 43rd and Emille street in Omaha, is about 30 miles 1 way, so about 60 miles round-trip is not something I do just to watch the scenery flow by.

I went to Dr. Kim's office. She did look at the SP but said that since you put it in, it was up to you to deal with complications. Before I could respond, she blew up at me, saying, "She needs to manage her patients better. I am furious that she is trying to use me as an arm of her practice!"

Now at that point, my mouth was hanging open, because I know that they have other trans-males who have been seen by her and her residents in that very clinic for gradual dialation for urethral strictures. According to one of Dr. Kim's residents, he told me when I was first there o/a January 11, 2015, he had just seen another transmale there in the urology clinic about an hour earlier for the post-surgery urethral strictures, and they'd taken him from a Fr 14 to a Fr 16. According to this resident of Dr. Kim's, this transmale's surgery was done by the surgeon in Arizona. (Dr. Medalie?).

I offered to call you on my cell phone and hand the phone to her, and she said, "I refuse to talk to her."

There was little for me to do, but to say, "I will communicate your message." (which I did).

I explained to Dr. Kim, that I had suddenly gotten stuck in the middle, when all I've been doing is following doctor's orders, including hers. (Twice in previous conversations with Dr. Kim in late January 2015 and then again Feb 18, 2015 when she changed out the foley catheters during the dialation process, she had told me that she would not keep putting foley catheters in me every 30 days. That if this stricture problem kept on, I would have to self-cath. That was when I had advised her that I was returning to you on March 11th 2015 for the pre-op and March 12th for the repairs and add't surgery. The last Foley Fr 18 she put in on Feb 18, 2015, because the scheduled surgery date with you was March 12, 2015, and within the 30 day window.)

I offered to wait out in the waiting room until I could get you on the phone, but Dr. Kim said she had other patients and again told me, "I refuse to talk to her."

During this encounter, Dr. Kim did say that the hose was kinked., and that was the reason it was not draining. I explained that the only reason the sp was there, was as a backup just incase I stricture up again, and I did not use it to drain urine into on a regular basis. I explained that I was peeing on my own with no problems, and that the issue appeared to be this leaking of urine and blood from the space between the abdomin and the sutured platform/base. This is when she said that the kink in the hose didn't make any difference.

Dr. Kim said that you needed to have a plan.

My response was that the original plan was, as of Monday March 16, 2015, to leave the sp in for about 3 or 4 weeks, and then if all was OK, to remove it. But that plan was before the leaking started.

This was when Dr Kim told me to go back to California and have you fix it, because you put the supra-pubic catheter in.

Seeing that this encounter was going no where, I asked the simple question, "If I leave it like this, will it kill me within the next 3 weeks?" I was not trying to be funny or sarcastic. I simply wanted some basic information, because my only other experience with a supra-pubic catheter was the one you put in Sept 25, 2015, and it never leaked. She snapped, "You'll have to ask Dr. Bowers."

Then Dr. Kim said that she would not do anything today and that she was furious (repeated that twice if not 3 times), and that having an sp in just a week was not long enough. Then she said that if I ever strictured up again, and returned to her, she would put in a supra-pubic catheter and that would be it. (Meaning no attempt at dialation to remove stricture). She would do no more. I took this as a threat.

An action of simply putting in a sp and not engaging in any medically approved treatment of gradual dialation of urethral strictures, would mean that all of your work would be lost...not to mention the damage caused to my body by her withholding of the medically approved treatment of gradual urethral dialation (which has about a 98% success rate I might add).

I never got the chance to tell her that you had no repairs to make to my urethra on March 12, 2015. When you were performing surgery, you put green dye in there and pressure and found no leaks. Thus, what leak was there o/a Dec 14, 2014, sealed itself up sometime between Dec 14, 2014 and March 12, 2015... during the 3 months when the foley catheters were introduced in dialating the scar tissue.

I do recall Dr. Kim saying on Feb 18, 2015, that when she put the Fr 18 in on that date, that she did not need the guide-wire. The Fr 18 slipped right on in without a problem.

Therefore, the last time any surgery was done on my urethra, was by you on 25 Sept 2015, which was almost 6 months ago. Next Wednesday it will be exactly 6 months. Of those 6 months which have passed, during 3 of those months I passed urine via foley catheter during the dialation process.

Now for the issue of antibiotics. Let me make this very clear. I **NEVER** asked her or her staff to prescribe any antibiotic today. You and I had discussed this issue earlier concerning antibiotics, and you had said that if the catheter was removed today, there would be no need to extend the antibiotic past Sunday the 22nd of March 2015, as that is the last full day I have of the current antibiotic (Bactrim) which you prescribed. I simply took the empty pharmacy bottle to the appointment with me and showed the staff what I was currently taking, so they could get the drug name, the strength, the dosage, and the date of the prescription, and the prescribing doctor if they wanted it. I find it is easier to do that, than try and have me repeat it. I told them that the remainder of the pills which should have been in the bottle, were in my daily pill dispenser at home, which is 100% true and accurate.

Dr. Kim, during her blow up at me, said that she would not prescribe any antibiotics and that those had to come from you.

That statement totally baffled me, because I was simply showing her medical staff what I was currently on, so they knew. Bactrim has a very long generic name, and not only can I not spell it, but I can't pronounce it correctly, so it is easier for me to just show the bottle with the Rx label on it and let them copy it for themselves.

I contacted you and we had text messages back and forth and we spoke by voice twice. -

Under this atmosphere of Dr. Kim's hostility, which seems to include me in the middle, I am unwilling to return to her.

If she has an issue, either real or imagined, with you, she should take it up with you, and not me as the patient.

If she had come into the room and said that she had issues to discuss with you and that she would talk to you first before even considering the removal of the catheter, that would have been fine. I would not have been happy to expend some \$25.00 in gasoline for nothing, ... but to blow up at me, - hell, I'm just the patient!

This incident today is even more baffling to me, in light of Dr. Kim's RN "Camille" who asked me before I left for California on March 10, 2015, to please keep them informed as to my progress because to quote her, "We never see any trans-patients unless something has gone wrong."

Later today, March 20, 2015, you and I talked, and you indicated that you had spoken with Dr. Kim.

Either this weekend, or next week, I will contact my current pcp and see if she is even willing to remove the sp catheter at the appointed day...at 4 weeks, which would be o/a/ 9 April 2015. If she is, then I will ask what she needs from you, such as written orders, or what. I don't know. She is a NP, not an MD, and I honestly don't know what the rules are or constraints. This is new territory for me.

If she says that she is unwilling to remove it at all, then we will have to go to plan "c" which I have indicated to you what that is.

Sincerely,

2 - Name - Whistleblower Regarding...

p. 21
to Dr. Bowers for those details].

Dr. Kim blew up at me, furiously stating "She [referring to Dr. Bowers] needs to manage her patients better. I am furious that she is trying to use me as an arm of her practice!"

I text'd Dr. Bowers what had happened from the unmc lobby. Dr. Bowers tried calling the Urology Clinic to talk to Dr. Kim and the staff would not put the call through. Seeing that the SP Cath was not going to get removed as Dr. Bower's suggested in a text to me, I had no choice but to go home. That afternoon of March 20, 2015, I felt a "crunch" in my abdomen. The exterior tube was still bent (as it had been since 17 March 2015) but I saw nothing obviously broken. I took another picture. Dr. Bowers asked me to write out what happened w/ Dr. Kim, which I did. When I sent it to her webmail address ^(mailto:marci.bowers.com) on 3-21-15, I was astonished to get the automated response that still listed Dr. Julie Nicole as being with the practice and detailing her duties -- considering she had left the practice in October 2014.

Dr. Bowers did manage to speak to Dr. Kim, apparently, the evening of 20 March 2015, as per Dr. Bowers, but it did nothing to help me.

Over the next week, my condition deteriorated. No one would remove the SP cath locally, because it had been put in as a part of 3-12-15 surgery.

p. 22

and had been showing signs of complications before I departed California. The answer was the same -- you must go back to Dr. Bowers who put it in.

On Wednesday March 25, 2015, Dr. Bowers called me and said the SP Cath had to come out. She said she was in Seattle, Washington and then leaving the country Friday March 27, 2015, which made it impossible for her to remove it -- even assuming I could get to her Washington clinic. She prescribed another course of SMZ/TMP regular strength 400-80mg. On 3/25/15 (Rx 1678392-09899) which I got filled that same day.

On Thursday March 26, 2015, I had no choice but to remove the SP Cath myself. I observed sterile technique -- disinfected the area and sutures, put on gloves, draped the area, etc.

When I pulled the top securing straight up, only 1 inch of the catheter was attached. The remaining abt. 7 inches had broken off inside my abdomen and was still stuck through my bladder. Took another picture.

I called Dr. Bowers, who said she was speechless. (I believe I sent her the picture 3-26-15).

I put in 2 calls to my pcp - neither of which were returned.

On Friday, March 27, 2015, I drove ^{P.23} to the Fremont Area Medical Center's ER. Saw Dr. Brian Cunningham again. X-rays showed the fractured-off catheter in my body. Urologist/Surgeon Khan couldn't do the surgery to retrieve the piece until Monday 30 March 2015. Dr. Bower's text'd me late the 27th March 2015, for an update.

On March 30, 2015, after an exam and seeing a CT Scan, Dr. Khan surgically went through my abdomen and retrieved the fractured-off piece of catheter. It shows a "Z" crinkle/bend in the end that had been between the bladder and abdomen. Staff, at my request, returned the fractured-off piece of SP Cath to me and remains in my possession. Packet G attached

p. 24

On April 23, 2015, I tried to get an answer from Dr. Bower's office as to why I had a bi-fid and would the halves be joined? Robin was ill.

I repeated my question April 28, 2015. I was told Dr. Bowers was in Norway.

Four weeks later on May 26, 2015, I repeated my question, again.

Robin responded on May 28, 2015, that the lack of the vaginectomy having been done on 3-12-15 had nothing to do with the non-creation of a proper scrotum... (which contradicts what Dr. Bowers previously said).

I learned that the Bovet Surgery Center LLC (d/b/a San Mateo Surgery Center) cancelled their AAAASF accreditation on Nov 19, 2014 and gave the reason to AAAASF that "the facility is no longer in operation as an Ambulatory Surgery Center."

This was a lie. As an owner, Dr. Bowers knew that, because she did my 2nd stage surgery there March 12, 2015.

I back-tracked to Mills - Peninsula Health Hospital to see if they had out-patient / same day surgery. I called to find out when the out-patient surgery facilities began, and I was told they had always had out-patient

surgery facilities from the beginning; - So when Dr. Bower's office suddenly diverted my surgery location to the San Mateo Surgery Center in July 2014 and directed me to send money to them for the 9-25-14 surgery -- and when I inquired as to why my surgery was suddenly scheduled at the SMSC -- and Robin told me that Mills - Peninsular Hosprta did not do out-patient surgery -- it was a lie. My being from out-of-state, I had no idea I was being diverted...and lied to.

Then I began back-tracking on medical licenses, including Dr. Bower's current license in the state of Washington that I had known nothing about. (Read the "enforcement" ad

Then I learned that RN - Anesthetist and RN Diane Washington were the same person, and the enforcement unit verified she was who was employed previous at the Bovet Surgery Center LLC (dba San Mateo Surgery Center). Her RN-anesthetis license was on (and still is on) 3 years probation for negligence. Now I understand why she was

r 6

so concerned when I was slow to wake up on
25 Sept 2014. See packet H attached.

I have consulted 2 other SRS surgeons
and both have assured me they have had
previous experience revising Dr. Bowers's
bi-fid creations. Both have assured me
that following the pre-requisite vaginectomy,
they will create a more posterior scrotum
with a normal appearing hang, and a center
seam. Both are aware I have had a
Ring-Metoidioplasty w/ Urethral Extension (via
Dr. Bowers) and have indicated it is no
barrier to a proper scrotoplasty, (ie more posterior
with normal appearing hang and center seam).

This will cost an estimated \$11,500. ~ to \$24,000.
more ... depending on how much more damage
Dr. Bowers did to the original Ring-M when on
March 12, 2015, she pulled tissues loose. If they
have to re-suture ligaments / tissue from the 1st
Sept 25, 2014 surgery (that were to be repaired
by Dr. Bowers on March 12, 2015, as "aftercare" or
"repairs" that she did not do), then the costs to
repair will go up.

I trusted Dr. Bowers and her staff.
I trusted Dr. Bowers to tell me the truth.
I trusted Dr. Bowers staff to tell me
the truth.

Now I know I was conned.

Now I know I was abandoned with post-surgical
complications presenting, and Dr. Bowers
dumped me back on other doctors /
surgeons to fix it.

Now I know I was lied to.

I am asking you to take action against
her medical license in California, and
whatever other measures you deem
necessary.

2 - Name - Whistleblower Regarding Health Care Provider or...

Webmail

2 - Name - Whistleblower Regarding He...

Mills P link on Bowers webs e

From: 2 - Name - Whistleblower Regarding H...

Fri, Jun 05, 2015 02:27 PM

Subject: Mills P link on Bowers website

To: cqtimberline@centurylink.net

Reply To: 2 - Name - Whistleblower Regarding Health Care ...

Our Medical Center: Mills-Peninsula Hospital



Dr. Bowers performs her major surgeries now at the new Mills-Peninsula Hospital in Burlingame, California.

Opened in May 2011, the interior of the 241-bed facility was designed by Anderson Brueckner Architects. In collaboration with its physician membership, Mills-Peninsula worked with doctors and hospital staff to create a calming and welcoming environment for patients and families. Always among the most highly regarded bay Area Hospitals, US News & World Report ranked Mills-Peninsula among its 65 best US hospitals: <http://health.usnews.com/best-hospitals/area/ca/mills-peninsula-health-services-6930315>.

"This hospital is transforming health care by incorporating designs for healing and sustainability, and making a significant contribution to the community," said Mills-Peninsula Medical Center CEO Job Merwln in a statement. Moreover, Mills-Peninsula and its physician staff and employees embrace diversity in all its manifestations. Patients, as a result, feel welcomed and cared for.

The interior design includes materials and colors representing elements of nature. Wood veneer, wood-look vinyl, stone-look laminates, and carpet and fabric with subtle, natural patterns combine to create a healing environment throughout the building. A calming color palette of blues, greens and teals supports this concept, which provides a unifying theme for the facility.

1 of 2

6/5/2015 12:27

packet B

Marci L. Bowers, MD
Trinidad Reproductive Healthcare
PO Box 1044
Trinidad, CO 81082
719-846-6300 FAX 719-846-9500
www.marciowers.com

July 14, 2014

2 - Name - Whistleblow...

Dear 2 - Na...

This letter is to provide confirmation of and instructions for your upcoming procedure with Dr. Bowers at San Mateo Surgery Center.

Procedure: Ring Metoidioplasty
Date of Surgery: September 25, 2014
Pre-surgery Visit: September 24th at 3:30pm
345 Lorton Avenue Suite 101 Burlingame, CA 94010

Following are specific instructions for your procedure:

7-21 f# Cease taking aspirin and any other blood thinners one week prior to the procedure. If you are taking medications, you must call Robin to see about taking them prior to surgery.

Stay in the area for at least 12 nights after the procedure. Take 6 weeks off of work for recovery. We are welcome to see Dr. Bowers for a follow up visit the Monday after your surgery. If you would like to do so, please call me to schedule. You can also follow up with your primary doctor the week you are home, but be sure to book that appointment well in advance to make sure you can be seen.

8-21 We need results of a CBC w/diff. The test is best done with your local doctor. However, if you are under age 40 and have no health problems, it can also be done on the day prior to surgery at our Surgery Center for a fee of \$25. Please let me know if you are interested in this option. If not, we must receive CBC results no later than 7 days prior to surgery.

8-21 If you are taking blood pressure medication, we need results of a Chem 7 no later than 7 days prior to surgery.

8-21 If you are over the age of 50, we need results of an EKG performed within 6 months of the surgery. This is done with your local physician, and we need results no later than 7 days prior to surgery.

Enclosed in this packet is a Laboratory Request form to provide to a local lab/doctor in order to have tests done. Just fill out the top portion and mark the appropriate tests. Please note that you must pay for the lab work at the time of service.

Put nothing in your stomach beginning at midnight on the day of your procedure. No food, gum, etc. When you brush your teeth, don't swallow the water.

27 Please make final payment no later than 14 days prior to surgery. You will need to send one cashier's check to Dr. Bowers' office in the amount of \$12,560.00. The address is:

Marci L. Bowers, MD
PO Box 1044
Trinidad, CO 81082

9,505
1,055
10,560
+ 2,000

35 You will need to pay the San Mateo Surgery Center via credit card or cashier's check \$3,440.00. The address is below, and the phone number is 650 570 0529 (Option 2)

San Mateo Surgery Center
66 Bover Road, Suite #103
San Mateo, CA 94402

3 You may also pay via credit card. Dr. Bowers accepts up to \$2000 via credit card and accepts all major credit cards. The SMSC accepts the entire amount via credit card and accepts all major credit cards.

Medicine woman form just told about 3 Sept 14

7/23/14 The following forms are attached. Please fill out and return all forms to Dr. Bowers' office no later than 7 days prior to surgery. You will **ALSO** need to bring the forms with asterisks (*) with you to San Mateo. Please note that you must have a witness sign in the places indicated.

- ✓ Release Form
- ✓ Medical History Form *2 done... last updated 7-18-14*
- ✓ Patient Statement *
- ✓ San Mateo Surgery Center Patient Registration Form *
- ✓ Pre-Anesthesia Evaluation *
- ✓ Advance Health Care Directive (optional) *

*mailed to Robin
7-23-14
Certified*

The following forms are also attached. Please review the information and contact Dr. Bowers' office with any questions.

- Travel, Lodging and Pharmacy Information
- Please thoroughly review the San Mateo Surgery Center Guide to Preparing for Surgery's Companion Page 6 (Questions for your doctor and List of Medications) and bring with you to your pre-surgery appointment.

If you are traveling to Dr. Bowers' office alone, please contact Robin as soon as possible. You may be required to have 24 hour observation.

Dr. Bowers endeavors to complete your surgery in the shortest amount of time in order to keep your costs as low as possible. If the surgery takes longer than expected, you will be billed for any additional charge for OR and anesthesia time.

Weight Restriction: Dr. Bowers has a weight restriction of 210 pounds. If you are over 210 pounds, you will be charged an additional fee of \$750 due to increased surgery time. Dr. Bowers will not perform surgery if you are over 250 pounds.

If you have any questions or concerns regarding your upcoming surgery, please don't hesitate to contact me at the above number.

Thank you,
Robin Lassiter
Practice Manager/Coordinator

**THIS IS YOUR GUIDE TO
PREPARING FOR SURGERY AT
SAN MATEO SURGERY CENTER**



**66 BOVET ROAD #103
SAN MATEO, CA 94402
PHONE: 650-570-0529
FAX: 650-570-0500**

DIRECTIONS TO SAN MATEO SURGERY CENTER

From the South and North Bay (from 101)
Take Hwy 92 toward Halfmoon Bay (west)
Exit El Camino North. Turn left at 1st light: Bovet Road

From the South and North Bay (from 280)
Take Hwy 92 toward Hayward/San Mateo (east) Exit El Camino
North. Turn left at 1st light: Bovet Road

From the East Bay
Take Hwy 92 toward Halfmoon Bay (West)
Exit El Camino North. Turn left at 1st light: Bovet Road

From Marin County
Take 19th Avenue to Hwy 280 south
Take Hwy 92 toward Hayward/San Mateo (east)
Exit El Camino North. Turn left at 1st light: Bovet Road

Union City and Fremont
Take Hwy 880 south to Hwy 92 west toward Halfmoon Bay (west)
Exit El Camino North. Turn left at 1st light: Bovet Road

Santa Rosa, San Pablo, Walnut Creek
Take Hwy 80 across Bay Bridge. Merge into Hwy 101 South.
Take Hwy 92 toward Halfmoon Bay (west) Exit El Camino
North. Turn left at 1st light: Bovet Road

**We are in the second building on the right side of Bovet Road.
Drive past the building entrance on Bovet Road to get into the
parking area. Once in the parking lot, proceed to our entrance
marked by our awning that says San Mateo Surgery Center.**

Postal Service
CERTIFIED MAIL RECEIPT
 (Domestic Mail Only; No Insurance Coverage Provided)
 For delivery information visit our website at www.usps.com

OFFICIAL USE

Postage	\$	
Certified Fee	\$	
Return Receipt Fee (Encasement Required)	\$	
Restricted Delivery Fee (Encasement Required)	\$	
Total Postage & Fees	\$	

Postmark: VALLEY NE 68064 JUL 23 2014

Sent to: **Dr. Marci Bowers**
 Street, Apt. No. or P.O. Box No.: **P.O. Box 1044**
 City, State, ZIP+4: **Timnath, Colo. 81082**

PS Form 3800, August 2006

VALLEY POST OFFICE
 VALLEY, Nebraska
 68064-1000
 3066450064-0099
 01/23/2014 1800:275-8777 11:15:00 AM

Product/Description	Sale Unit	Final Price
MINI-DAD CO 81082-1044 Zone-4		\$1.61
First-Class Mail Large Env		
3.60 oz.		
Expected Delivery: Sat 07/25/14		
USPS Certified Mail #		
701330200000000000000000		

Issue Postage: \$4.00

Total: \$5.61

Paid by: Cash \$5.61

Change Due: \$0.00

For tracking or inquiries go to
 USPS.com or call 1-800-222-1811

Order stamps at usps.com/shop or call
 1-800-Stamp24. Go to usps.com/clickship to
 print shipping labels with postage or
 other information call 1-800-ASK-USPS

Get your mail when and where you want
 with a secure Post Office Box. Sign up
 a box online at usps.com/pobnew

Bill #: 1000101577525
 Clerk: 05

All sales final on stamps and postage
 Refunds for guaranteed services only
 Thank you for your business

HELP US SERVE YOU BETTER
 Go to: <https://postal.experience.usps.gov>
 TELL US ABOUT YOUR RECENT
 POSTAL EXPERIENCE
 YOUR OPINION COUNTS

Customer Copy

Robin

7-21

1) ~~old info~~ was to sleep 10 days w/o surgery.
Is that still accurate? NO

2) ~~have a BP med.~~ Do you just need Chem 7?

3) ~~never got pharmacy info.~~

Chem 7
EKG

4) CBC w/ differential done March 6, 2014
Is that one OK? NO

A CBC w/out diff is already ordered for Robin

- CBC w/o differential p/platelet
- Comprehensive metabolic panel
- Lipid panel
- Testosterone free & total

30 days

5) Can H&P be done then too?

- Chem 7 because of BP med
- CBC w/ diff
- EKG ~~because~~ ~~him~~ ~~one~~ ~~50~~
- ~~PTH test~~ ~~if it~~ ~~needed~~ ~~at~~ ~~all~~ ~~info~~ ~~NO~~

NO H&P

6) Don't need the past 6 years of documentation proving
I've been living full time as a male - that we have
painstakingly assembled across 3 states including NY
Neb. Va. Calif. - Don't want to legal
- From Cambodia

Med. History AGAIN #2
CIX w/ Diff
EKG

- 7) Patient Stmt
- Patient Registration Form
- Pre Anesthesia Eval
- A Directive
- Chem 7

Sent H WHERE? ~~10~~ ~~days~~
why not SMC? ~~10~~ ~~days~~

Handed

Account Number: **XXXXXX**
 8 blocked off for your privacy reasons

Account Summary

Previous Balance \$183.36
 Payments -\$183.36
 Other Credits \$0.00
 Purchases +\$6,440.00
 Balance Transfers -\$0.00
 Cash Advances +\$0.00
 Fees Charged +\$0.00
 Interest Charged +\$0.00
 New Balance \$5,440.00
 Statement Closing Date 09/22/14
 Days in Billing Cycle 31
 Total Credit Limit \$21,900.00
 Available Credit \$16,460.00
 Cash Limit \$4,390.00
 Available Cash \$4,360.00

Payment Information

New Balance \$5,440.00
 Minimum Payment Due \$108.00
 Past Due Amount \$0.00
 Payment Due Date October 10, 2014

Late Payment Warning: If we do not receive your minimum payment by the date listed above, you may have to pay a late fee of up to \$37 and your APR may be increased to a Penalty APR of up to 28.24%.

pd \$520 on 10/10/14
 CR 1031

Customer Service Call: Toll Free 1-888-530-3626

Save Time and Stamps by Paying Online!
 Visit: www.firstnational.com
 Return to: First National Bank Omaha, P.O. Box 2557, Omaha, NE 68103-2557

CreditWise

Have you secured your identity from theft?
 Remember that the most common way identity thieves get their hands on your information is by going through your trash. Be sure to shred anything with sensitive information before throwing it away!

Transaction Detail

Trans Date	Post Date	Reference Number	Transaction Description	Credits (CR) and Debits
9-04	9-04	14418004217023000127636	PAYMENT - THANK YOU	\$183.36 (CR)
9-03	9-04	210110642162211029986321	SAN MATEO SURGERY CENT 650-8700620 CA	\$3,440.00 (D)
9-03	9-05	24007824247200018200019	MARCI L BOWERS MD TRINIDAD CO	\$2,000.00 (D)
Fees				
Total Fees For This Period				\$0.00
Interest Charged				
Interest Charge on Purchases				\$0.00
Interest Charge on Cash Advances				\$0.00
Interest Charge on Balance Transfers				\$0.00
Total Interest For This Period				\$0.00

Your Annual Percentage Rate (APR) is the annual interest rate on your account. (v) Variable Rate (f) Fixed Rate

Charge Summary	Annual Percentage Rate (APR)	Balance Subject to Interest Rate	Days Rate Used	Interest Charge
Purchases	9.99% (f)	\$3,590.27	31	\$0.00
Cash Advance	25.24% (v)	\$0.00	31	\$0.00

2014 Total Year-to-Date
 Total fees charged in 2014 \$0.00
 Total interest charged in 2014 \$0.00

Issued by First National Bank of Omaha

See next page for additional information

packet C

4 - Personal Information - Credit card numbers, debit card numbers, electronic check numbers, card expiration dates, or bank or oth...

PURCHASER'S RECEIPT - RETAIN FOR YOUR RECORDS

First Nebraska Bank Member FDIC

2 - Name - Whistleblower Rega...

NEGOTIABLE

CASHIER'S CHECK

MEMORANDUM

147401

105533

Registered 9415730405 Date Stamp 08/27/14

Reg Fee	4.10	08/27/14
Handling Charge	7.00	Return Receipt 10.00
Postage	20.70	Postmarked Delivery 10.00

Received by *[Signature]*

Customer Mutual Disclosure: Domestic insurance up to \$5,000 is included based upon the contents of mail. Registration is required for insured mail. See Reverse.

REF 1057 US

OFFICIAL USE

FROM: 6506

TO: TRINIDAD CO 81062

PS Form 3806, Receipt for Registered Mail Copy 1 - Customer
 May 2007 (7530-02-000-9051) (See Information on Reverse)
 For domestic delivery information, visit our website at www.usps.com

Notified Robin 24 Aug 14 @ 11:30am that it was there. She'll pick it up Tuesday.

VALLEY POST OFFICE
 VALLEY, Nebraska
 680641000
 3065480064-0096
 (800)275-8777 01:47:37 PM

08/27/14 1

Product Description	Qty	Unit Price	Final Price
TRINIDAD CO 81062 Zone-d First-Class Mail Letter	1		\$3.70
Expected Delivery: Sat 08/30/14			
Registered Mail			\$31.80
Insurance Value: \$10,500.00			
Article Value: \$10,500.00			
USPS Registered Mail #			
AZ50906 5995			
Issue Postage:			\$32.50
Total:			\$32.50

Paid by Cash \$35.00
 Change Due: \$2.50

For tracking or inquiries go to usps.com or call 1-800-222-1811.

Save this receipt as evidence of insurance. For information on filing an insurance claim go to usps.com/hip/filing-domestic-claims.htm.

Order stamps at usps.com/shop or call 1-800-Stamp24. Go to usps.com/clicknship to print shipping labels with postage. For other information call 1-800-ASK-USPS.

Get your mail when and where you want it with a Sure Post Office Box. Sign up for a box online at usps.com/poboxes.

Bill #: 020051572
 Clerk: C

All sales final on stamps and postage. Returns for guaranteed services only. Thank you for your business.

HELP US SERVE YOU BETTER
 TELL US ABOUT YOUR RECENT POSTAL EXPERIENCE

 Marci L. Bowers, MD

www.marciowers.com

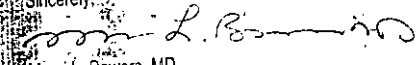
Administrative Office
PO Box 1044
Trinidad, CO 81082
Phone: (877) 439-2244 Fax: (877) 439-7722

Clinical Office:
253 Lorton Ave Ste 101
Burlingame, CA 94010
Phone: (415) 570-2270 Fax: (415) 570-2283
September 26, 2014

RE: [Redacted]
Date: 2 - Name - Whistle...
SSN: [Redacted]
Surgery Date: 09/25/14

To Whom It May Concern:
This letter is to certify that the above named individual underwent irreversible Gender Surgery performed by me (Marcia Escueta) at the San Mateo Surgery Center in San Mateo, California. The surgery was performed in accordance with the standards established by the World Professional Association for Transgender Health, thereby completing the genital transformation process for this individual. Accordingly, the documentation should reflect this individual's current and final gender status of male.

I declare under penalty of perjury under the laws of the United States that the foregoing is true and correct.
Should there be any questions, they may be directed to me at the above phone number.


Sincerely,

Marci L. Bowers, MD
California License #G88634
DEA BB0630473

ACKNOWLEDGMENT

State of California)
County of San Mateo)
On Sept 29, 2014 before me, SAFINA ESCUETA Notary Public personally appeared MARCI L. BOWERS, M.D. who proved to me on the basis of satisfactory evidence to be the person whose name is subscribed to the within instrument and acknowledgment to me in her authorized capacity, and that by her signature on the instrument the person or entity upon behalf of which the person acted, executed the instrument.

I certify under PENALTY OF PERJURY under the laws of the State of California that the foregoing paragraphs are true and correct.

WITNESS my hand and official seal.

Signature: 



Webmail

2 - Name - Whistleblower Regarding...

dash limo info from 2014

inf

From: 2 - Name - Whistleblower Regarding Health Care Provi... Sat, Jun 06, 2015 04:59 PM
 Subject: dash limo info from 2014
 To:
 Reply To: 2 - Name - Whistleblower Regarding...

Robin Lassiter
 Practice Manager
 Marci L. Bowers, MD
 Mailing address and Administrative Office:
 PO Box 1044 • Trinidad, CO 81082
 Clinic address:
 345 Lorton Avenue Suite 101 • Burlingame, CA 94010
 Phone: 650-570-2270 • FAX: 650-570-2283 • www.marciowers.com
 Surgical Practice Located in Burlingame, CA

Purchase the TRINIDAD dvd and a donation will be made to the Jim Collins Foundation. www.jimcollinsfoundation.org
 See info here: http://www.marciowers.com/documents/Trinidad_Documentar...DVD.pdf

Original Message
 Subject: Conf # 33330 For 2 - Na... [09/22/2014-02:50 PM]
 Date: 4 Sep 2014 13:04:13 -0500
 From: Dash Limousine & Sedan Service <info@dashlimo.com>
 To: robin@marciowers.com

Dash Limousine & Sedan Service
 1001 Bayhill Dr., Ste. 200 San Bruno, CA 94066
 Tel: 650.400.7277 Fax: 650.230.1178
 Email: info@dashlimo.com
 EIN 45-4319775 / TCP #29461

Reservation Confirmation #33330 Last Modified On: 09/04/2014 11:04 AM / 11:04

Thank You for choosing Dash Limousine & Sedan Service. Below is your trip confirmation. If any of the information appears to be incorrect, please contact our office immediately by email or at 650-400-7272 to correct it.

Pick-up Date: 09/22/2014 Monday
 Pick-up Time: 02:50 PM / 14:50
 Service Type: Airport Curbside Pick Up
 Passenger: 2 - Name - ...
 Phone Number:
 No. of Pass: 1
 Vehicle Type: SEDAN

of 2

06/2015 4:59

Primary/Billing Contact: Robin Lassiter
Payment Method: Direct Bill/Invoice

Trip Routing Information: **PU:** -- : SFO - San Francisco International Airport / **F9** - Frontier Airlines , **From/To:** DEN - Denver International Airport, Flt# 661, E1A/ETD: 14:50:00 - **Ph:** DEN
Notes: Call 650-400-7277 when you have your bags Driver will meet you outside in less than 5 minutes.
DO: -- : Staybridge Inn and Suites 1350 Huntington Ave San Bruno, CA

**Terms & Conditions/
Reservation Agreement:**

DASH PROVIDES GROUND TRANSPORTATION NATIONWIDE AND WORLDWIDE

If you cannot find your chauffeur, please call Dash at 650-400-7277. Failure to do so will result in full charges.

The full rate, including gratuity, will be charged for late cancellations. Please refer to the following cancellation requirements:

Sedan: Must cancel 2 hours before the reserved time for local pick-ups; 4 hours for out of the bay area. **SUV:** Must cancel 4 hours before the reserved time.
Limousines: Must cancel 24 hours before reserved time. **Bus/Charter:** Must cancel 72 hours before reserved time. **National reservations:** Must cancel 4 hours before reserved time. **International reservations:** Must cancel 24 hours before reserved time in the country where it is booked. Any international reservation changes must be made 24 hours before the reserved time in the country where it is booked or the changes cannot be guaranteed.

Dash Limousine is not responsible for failure to comply with this policy due to client incidents or missed, canceled, or delayed flights. A 15-minute grace period is allowed and wait time will be charged beyond that time in 15-minute increments.

Miscellaneous charges: There is an additional fee for international arrivals. When the wait period is longer than one hour, it will result in the trip billed at an hourly rate. Pick ups at FBOs are billed at a 2-hour minimum. On transfers, extra stops will result in an additional fee, or be billed at an hourly rate. Transfers have a 15-minute grace period, and will be charged in 15-minute increments beyond the grace period. Early morning and late night fees apply (10:59 p.m. through 5:59 a.m.). Separate trips that are scheduled or end up less than 2 hours apart will be billed at an hourly rate.

2 - Name - Whistleblower Regarding Health...

Walmart
00007 2301 5

If you have any questions, please feel free to contact...
Call your doctor for medical advice about side effects. You may report side effects to FDA at 1-800-FDA-1088

2 - Name - Whistleblo...



79321 92038
CC# 265 023 817 076 508 431 107 859 238
DATE: 09/04/14
Patient Pay: \$11.20 Cash: \$76.27 ART

WAL-MART PHARMACY 10-3267 PRIORITY OR CALL IN
16201 WHIGHT ST NEW
OMAHA, NE 68115 0000
NABP: 2816099
CLINDAMYCIN INJ AG CAP RANDAXY NDC: 63304-0693-01
BOWERS, MARCI
QTY: 30 DAW: DAY SUPPLY: 10
TP REF # 300018: 934704

Walmart
Save money. Live better.

402 3 338 - 4403
WILSON TODD UNDESSEN
18201 WILSON ST
OMAHA NE 68139
816 3267 01 8800127 TEL 93979 FAX 93917
816 7317601 030 CITY IN
NET
SUBTOTAL 1.28
TOTAL 1.28
CASH TEND 0.00
CHANGE DUE 0.00

ITEMS SOLD

7842 2256 0177 3480 6128
Scan the barcode to get the app.
Go to walmart.com/pricecatcher
or call 1-800-955-714

SAVINGS CATCHER
Download the Walmart app from <http://wmt.co>
Scan the code with the app to compare prices & save more.





2120 South 72nd Street, Suite 150
 Omaha, NE 68124
 402-398-4555

Invoice No. : 12948
 Invoice Date : 7/24/2014
 Travel Consultant : Abby B.
 Group No. :
 Page No. : 1

2 - Name - Whistleblower Reg...

Air Reservation		Vendor : Frontier Airlines		Confirmation No. : LL8058	
Record Locator : LLBQ58		No. of Passengers : 1		Booking Status : Confirmed	
Start Date : 9/22/2014		Pass		End Date : 9/22/2014	
2 - Name - Whistleblow...		TKT # : 7408203464		TKT Amt. : 148.36	
SD-24JUL14					
Flights					
Frontier Airlines	Mon 22 Sep	Depart Omaha (OMA)	11:45 A.M.		
Flight 431	Mon 22 Sep	Arrive Denver (DEN)	12:17 P.M.		
Flight Duration: 1 hour and 32 minutes		Locator : 1APDYMXX			
2 - Name - Whistleblo...		Status : Confirmed			
Frontier Airlines	Mon 22 Sep	Depart Denver (DEN)	1:20 P.M.		
Flight 661	Mon 22 Sep	Arrive San Francisco (SFO)	2:50 P.M.		
Flight Duration: 2 hours and 30 minutes		Locator : 1APDYMXX			
2 - Name - Whistleblo...		Status : Confirmed			
		Base	Tax	Total	
Reservation Amount		119.31	27.05	146.36	
This Invoice Amount		119.31	27.05	146.36	
Prior Invoiced Amount		0.00	0.00	0.00	
Balance		0.00	0.00	0.00	

	Base	Tax	Total
Reservation Totals	\$ 119.31	\$ 27.05	\$ 146.36
Professional Fee	\$ 37.00	\$ 0.00	\$ 37.00
Grand Total	\$ 156.31	\$ 27.05	\$ 183.36
Prior Invoiced Totals	\$ 0.00	\$ 0.00	\$ 0.00
This Invoice Totals	\$ 156.31	\$ 27.05	\$ 183.36
Paid By Credit Card VI XXXXXXXXXX 4 - Person...			
Balance			\$ 0.00

IMPORTANT INFORMATION ON NEW AIRPORT SECURITY***
 Due to heightened security at airports, check in 2 hours prior for Domestic flights and 3 hours prior for international flights.

Account Summary

Previous Balance	\$0.00
Payments	-\$0.00
Other Credits	-\$37.00
Purchases	-\$220.36
Balance Transfers	+\$0.00
Cash Advances	+\$0.00
Fees Charged	+\$0.00
Interest Charged	+\$0.00
New Balance	\$183.36
Statement Closing Date	08/22/14
Days in Billing Cycle	30
Total Credit Limit	\$21,900.00
Available Credit	\$21,716.00
Cash Limit	\$4,380.00
Available Cash	\$4,380.00

Payment Information

New Balance	\$183.36
Minimum Payment Due	\$18.34
Past Due Amount	\$0.00
Payment Due Date	September 19, 2014

Late Payment Warning: If we do not receive your minimum payment by the date listed above, you may have to pay a late fee of up to \$37 and your APRs may be increased to a Penalty APR of up to 25.24%.

Minimum Payment Warning: If you make only the minimum payment each period, you will pay more in interest and it will take you longer to pay off your balance. For Example:

Only the minimum payment	10 months	Pay: \$183.36
--------------------------	-----------	---------------

If you would like information about credit counseling services, call 1-800-468-6322.

Customer Service Call: Toll Free 1-888-530-3126
 Save Time and Stamps (TDD Telecommunications Device for the Deaf, 1-800-325-2833) (Balance Transfer Hotline 1-877-333-8211)
 Visit: www.firstnational.com
 Remit to: First National Bank Omaha, P.O. Box 2557, Omaha, NE 68103-2557

CreditWise
 School loans can be a challenge, whether you're going back to school yourself or sending your child off to college. Remember that there are many government assistance programs to help. Visit ED.gov for a list!

Transaction Detail

Trans Date	Post Date	Reference Number	Transaction Description	Amount
7-31	8-01	74483084210280483536207	TAND	\$37.00 (CR)
7-24	7-28	2471705420656200702161	FRON	\$1028.36 (CR)
7-30	7-31	2448308421028044552717	TAND	\$183.36 (CR)
7-30	7-31	24483084210280448512597	TAND	\$37.00 (CR)

2 - Name - Whistleblower Regar...

Charge Summary

Charge	Annual Percentage Rate (APR)	Balance Subject to Interest Rate	Days Late Used	Interest Charge
Purchases	9.99% (V)	\$177.87	0	\$0.00
Cash Advance	25.24% (V)	\$0.00	0	\$0.00

Your Annual Percentage Rate (APR) is the annual interest rate on your account. (v) Variable Rate (f) Fixed Rate

2014 Total Year-to-Date

Total fees charged in 2014	\$0.00
Total interest charged in 2014	\$0.00

Issued by First National Bank of Omaha

See reverse for additional information.
 Continued next page

Flights

San Francisco International Airport (SFO) - Less than 15 minutes to clinic and hospital.
Oakland International Airport (OAK) - 30-45 minutes from San Mateo.
San Jose International Airport (SJC) - 30-45 minutes from San Mateo.

Hotels

Below are some recommendations from Dr. Bowers and from patients. Please keep an eye on the website for updates as we build our hotel list.

Keep an eye on the website for updates.
June 19, 11:40 am #2810

Janine

Residence Inn San Francisco Airport/San Mateo
2000 Winward Way • San Mateo • CA 94404 • (650) 574-4700
GREAT discount... each suite has a full kitchen, and they will even do your grocery shopping at no extra charge! Say that Robin sent you and mention the Mills Peninsula CLINIC/SMSC

even do your grocery shopping at no extra charge. Marci Bowers Group. CLOSE TO



Staybridge Suites San Francisco Airport
1350 Huntington Avenue • San Bruno, CA 94066 • (650) 584-7770
GREAT discounted rates! Suites include full kitchens, one bedroom, one bathroom, and a washer/dryer. Option available. Close to shopping, grocery store, movie theater, etc. Call and ask for Allison Paul and let them know you want the Mills/Peninsula discount. CLOSE TO PENINSULA HOSPITAL

pick up at airport? suitable to SMS? Road? 2478

Bay Landing Hotel
1550 Old Bayshore Highway • Burlingame, California • (650) 259-9000
(A beautiful hotel right on the Bay, minutes from the airport and clinic and love the continental breakfast and walking path along the Bay's airport.)

Account Status updated. Suites past 2:45

Robin, Janet and Marci have stayed here before. They offer a free shuttle to/from the airport.

Awesome Nob Hill Accommodations in San Francisco

Would you like to stay at a luxury City hotel, in a room with a fabulous view; in an extraordinary historical neighborhood...and you don't want to pay those prices? Then, here's your chance. Check out Paula-Jo Husack's fabulous Nob Hill Room with a View.
<http://www.airbnb.com/rooms/45939>

Best Western Coyote Point Inn

480 North Bayshore Boulevard San Mateo, CA 94401 • (650) 47-9990
Great reviews from patients

Hyatt Summersfield Suites Belmont/Redwood Shores

400 Concourse Drive • Belmont, California 94002, USA • (650) 391 8600

Homestead Studio Suites Hotel

1830 Gateway Dr. • San Mateo, CA 94404 • 650-574-1744
(A lower cost suite which include kitchens. Easy access to the clinic and hospital.)

on-line price checked. Book thru on line. \$105/night = 1470

Howard Johnson Express Inn
2110 South El Camino Real • San Mateo, CA • (650) 341-9231
(Less than 1/2 mile from Dr. Bowers' office and close to the hospital)

7/22 up/night
137²² x 14000
#1921718

If you find a hotel you love, please let Robin know so that she can add it to the growing list!

Travel in San Mateo

Arrange to travel to/from your pre-surgery visit with a local cab company. You will also need to arrange transport to the hospital on the morning of your surgery. Below are recommendations for a local cab company:

Dash Limo

(650) 400-7277

Merit Taxi

(650) 571-0606

Don't Service San Bruno

Luxor Cab Company/San Mateo

(650) 344-1455

Don't Service San Bruno

3 Perfect Days in San Francisco - some ideas for friends and family while in the Bay Area
<http://www.hemispheresmagazine.com/2011/04/01/three-perfect-days-san-francisco/>

IMPORTANT ADDRESSES:

Mailing address for Dr. Bowers
Marci L. Bowers, MD
PO Box 1044
Trinidad, CO 81082

Dr. Bowers' clinic address
345 Lorton Ave. Suite 101
Burlingame, CA 94010

San Mateo Surgery Center
66 Bovet Road Suite 103
San Mateo, CA 94402



Staybridge Suites San Francisco Airport

1350 Huntington Avenue
San Bruno CA 94068
United States

650-588-0770

Susan Stephanie Ramirez 10-09-14

2 - Name - Whis... United States	Folio No. : 57543	Room No. : 0713
	A/R Number	Arrival : 09-22-14
	Group Code	Departure : 10-09-14
	Company : Mills Peninsula Hospit	Conf. No. : 64148742
	Membership No.	Rate Code : ILTH
	Invoice No.	Page No. : 1 of 3

Date	Description	Charges	Credits
09-22-14	Room Charge	145.00	
09-22-14	City Occupancy Tax	17.40	
09-22-14	Flat Tax	0.50	
09-22-14	Other Occupancy Tax	0.09	
09-23-14	Room Charge	145.00	
09-23-14	City Occupancy Tax	17.40	
09-23-14	Flat Tax	0.50	
09-23-14	Other Occupancy Tax	0.09	
09-24-14	Room Charge	145.00	
09-24-14	City Occupancy Tax	17.40	
09-24-14	Flat Tax	0.50	
09-24-14	Other Occupancy Tax	0.09	
09-25-14	Room Charge	145.00	
09-25-14	City Occupancy Tax	17.40	
09-25-14	Flat Tax	0.50	
09-25-14	Other Occupancy Tax	0.09	
09-26-14	Room Charge	145.00	
09-26-14	City Occupancy Tax	17.40	
09-26-14	Flat Tax	0.50	
09-26-14	Other Occupancy Tax	0.09	
09-27-14	Room Charge	145.00	
09-27-14	City Occupancy Tax	17.40	
09-27-14	Flat Tax	0.50	
09-27-14	Other Occupancy Tax	0.09	
09-28-14	Room Charge	145.00	
09-28-14	City Occupancy Tax	17.40	
09-28-14	Flat Tax	0.50	



Staybridge Suites San Francisco Airport

1350 Huntington Avenue
San Bruno CA 94066
United States

Susan Stephanie Ramirez 10-09-14

2 - Name - Whistl...	Folio No. : 57543	Room No. : D713
United States	A/R Number	Arrival : 09-22-14
	Group Code	Departure : 10-09-14
	Company : Mills Peninsula Hospit	Conf. No. : 64146742
	Membership No.	Rate Code : ILT1H
	Invoice No.	Page No. : 2 of 3

Date	Description	Charges	Credits
09-28-14	Other Occupancy Tax	0.09	
09-29-14	Visa XXXXXXXXXX 4 - Per...	1140.99	
09-29-14	Room Charge	145.00	
09-29-14	City Occupancy Tax	17.40	
09-29-14	Flat Tax	0.50	
09-29-14	Other Occupancy Tax	0.09	
09-30-14	Room Charge	145.00	
09-30-14	City Occupancy Tax	17.40	
09-30-14	Flat Tax	0.50	
09-30-14	Other Occupancy Tax	0.09	
10-01-14	Room Charge	145.00	
10-01-14	City Occupancy Tax	17.40	
10-01-14	Flat Tax	0.50	
10-01-14	Other Occupancy Tax	0.09	
10-02-14	Room Charge	145.00	
10-02-14	City Occupancy Tax	17.40	
10-02-14	Flat Tax	0.50	
10-02-14	Other Occupancy Tax	0.09	
10-03-14	Room Charge	145.00	
10-03-14	City Occupancy Tax	17.40	
10-03-14	Flat Tax	0.50	
10-03-14	Other Occupancy Tax	0.09	
10-04-14	Room Charge	145.00	
10-04-14	City Occupancy Tax	17.40	
10-04-14	Flat Tax	0.50	
10-04-14	Other Occupancy Tax	0.09	
10-05-14	Room Charge	145.00	



Staybridge Suites San Francisco Airport

1350 Huntington Avenue
San Bruno, CA 94066
United States

usan Stephanie Ramirez 10-09-14

2 - Name - Whist... United States	Folio No. : 57543 AVR Number Group Code Company : Mills Peninsula Hospital Membership No. Invoice No.	Room No. : 0713 Arrival : 09-22-14 Departure : 10-09-14 Conf. No. : 64148742 Rate Code : ILT1H Page No. : 3 of 3
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Date	Description	Charges	Credits
10-05-14	City Occupancy Tax	17.40	
10-05-14	Flat Tax	0.50	
10-05-14	Other Occupancy Tax	0.09	
10-06-14	Room Charge	145.00	
10-06-14	City Occupancy Tax	17.40	
10-06-14	Flat Tax	0.50	
10-06-14	Other Occupancy Tax	0.09	
10-07-14	Visa XXXXXXXXXXXX 4 - P...	1,303.82	
10-07-14	Room Charge	145.00	
10-07-14	City Occupancy Tax	17.40	
10-07-14	Flat Tax	0.50	
10-07-14	Other Occupancy Tax	0.09	
10-08-14	Room Charge	145.00	
10-08-14	City Occupancy Tax	17.40	
10-08-14	Flat Tax	0.50	
10-08-14	Other Occupancy Tax	0.09	
10-09-14	Visa XXXXXXXXXXXX 4 - ...	325.80	
	Total	2,770.83	2,770.83
	Balance	0.00	

Guest Signature

I have received the goods and / or services in the amount shown hereon. I agree that my liability for this bill is not personally liable in the event that the indicated person, company, or associate fails to pay for any part or the full amount of these charges. If this is a credit card charge, I further agree to perform the obligations set forth in the cardholder's agreement with the issuer.

I have read and agree to be held personally liable for the full amount of these charges. If this is a credit card charge, I further agree to perform the obligations set forth in the cardholder's agreement with the issuer.

Lucky
PHARMACY

1(866)420-7452 #1748
1322 EL CAMINO REAL
SAN BRUNO, CA 94066

RECEIPT
21 tabs New
9 tabs on order
07/18/52
(402) 359-5305

2 - Name - Whistleblower Regarding...

Rx# 4608562 09/24/14
Dr. Bowers, Marci AMOUNT DUE \$74.46
30 HYDROCO/APAP 5-300M TAB QUAL
64376-0648-01
DS:6
T1331902
NEW

Must save for
NOSS & HE

Lucky®

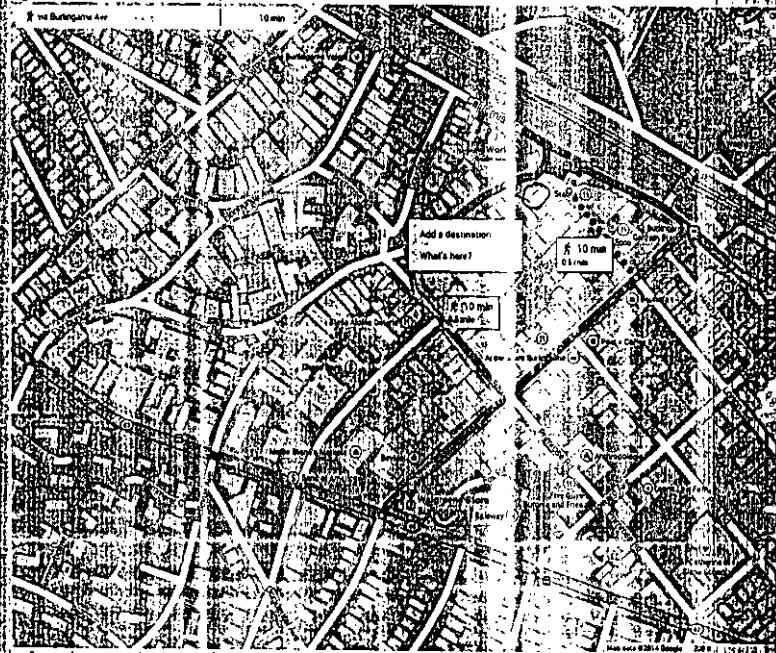
1322 El Camino Real
650-742-9733
Try our Pharmacy at 650-742-9737
Lucky

Cashier: George W Clerk# 104440
09/24/14 18:15:03
GEN MDSE 5.49 T
GEN ORIGINAL
PHARMACY
PHARMACY 74.46
SUBTOTAL 78.95
TOTAL TAX .49
TOTAL 80.44
CASH TENDER 100.00
CASH CHANGE 19.56
NUMBER OF ITEMS 2

Trx:55 Term:41 Store:78 18:16:24

----- FSA Total \$74.46 -----
Use your health spending card here.
Items beginning with H- qualify for
FSA purchases.

Our Customer Support Team looks
forward to hearing from you
8-7 Mon-Fri and 8-4 Sat-Sun
(800) 692-5710



↑ FEED FACE UP THIS DIRECTION ↑

↑ FEED FACE UP THIS DIRECTION ↑

11860420-7452 #748
LUCHELI PHARMACEUTICALS
137211 CAMINO REAL
SAN BRUNO, CA 94066

RECEIPT

11860420-7452 #748
LUCHELI PHARMACEUTICALS
137211 CAMINO REAL
SAN BRUNO, CA 94066

DUPLICATED RECEIPT

2 - Name - Whistleblower...
Rx 6839236 09/29/14
Dr. Bowers, Marci AMOUNT DUE \$20.97
21 CEPHALEXIN 500 MG CAP AURO
65863-0019-05
DS:7 11332087

07/18/52
2 - Name - ...
NEW

2 - Name - Whistleblower...
Rx 6839236 09/29/14 AMOUNT DUE \$20.97
Dr. Bowers, Marci
21 CEPHALEXIN 500 MG CAP AURO
65863-0019-05
DS:7 11332087

packet E



1(866)420-7452 #748
1322 EL CASINO REAL
SAN BRN CA 94006

RECEIPT



1(866)420-7452 #748
1322 EL CASINO REAL
SAN BRN CA 94006

DUPLICATE RECEIPT

2 - Name - Whistleblower ...

2 - Name - W...

07/18/52

2 - Name - Whistleblower ...

2 - Name - W...

Rx# 6839318 10/06/14
Dr. Bowers, Marci AMOUNT DUE \$28.95
30 CEPHALEXIN 500 MG CAP AURO
65862-0019-05
DS:10 1133231

Rx# 6839318 10/05/14
Dr. Bowers, M. AMOUNT DUE \$28.95
30 CEPH/ XIN 500 MG CAP AURO
65862-0019-05
DS:10 1133231

NEW



1322 El Casino Real
650-742-9733
Try our Pharmacy at 650-742-9737
Lucky

Cashier: George W 10/06/14 15:39:30
10/06/14 15:39:30
PHARMACY 28.95
H-PHARMACY 28.95
SUBTOTAL 28.95
TOTAL TAX .00
TOTAL 28.95
CASH TENDER 40.00
CASH CHANGE 11.05
NUMBER OF ITEMS 1
Trx:31 Term:41 Store: 118 15:40:13

----- FSA Total \$28.95 -----
Use your health spending card here.
Items beginning with H- qualify for
FSA purchase.

Our Customer Support Team looks
forward to hearing from you
8-7 Mon-Fri and 8-4 Sat-Sun
(800) 692-5710

We want to hear from you!
Tell us how we are doing and
receive 10% off your next purchase
as a token of our thanks.

To take our quick survey and
view terms and conditions
enter the unique code numbers below at:
www.luckysupermarkets.com/survey

748279041031
Invitation Code

Code EXPIRES in 3 days on 10/09/14.
Upon completion of the survey write the
11-digit confirmation number below

Bay Area Reproductive Healthcare
Marci L. Bowers, MD



Appoint

2 - Name - Whistleblower Regardin...

Name:

Date: 10/21/14 10:00 AM

If you are unable to keep your appointment, please contact us as soon as possible. (650) 570-2270

Bay Area Reproductive Healthcare

Hours of Operation

Mon - Th 9-4

Fri - 9-1

10:00 AM (Whistleblower)
10:00 AM (Whistleblower)
10:00 AM (Whistleblower)

Additional laboratory and/or medical tests, such as liver and kidney function tests or complete blood counts, may be required to monitor your progress or to check for side effects. IF YOU HAVE ANY MEDICAL OR DENTAL CONDITIONS, TAKE EMERGENCY CARE, OR SURGERY, tell the doctor or dentist that you are using this medicine. THIS MEDICINE ONLY WORKS against bacteria; it does not treat viral infections (eg, the common cold). BE SURE TO USE THIS medicine for the full course of treatment. If you do not, the medicine may not clear up your infection completely.

ADDITIONAL INFORMATION: DO NOT USE THIS MEDICINE for other conditions. CHECK WITH YOUR PHARMACEUTICAL COMPANY about how to dispose of unused medicine.

KEEP OUT OF REACH OF CHILDREN. STORE IN SAFETY CONTAINER IN SECURE AREA.

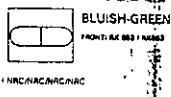
2 - Name - Whistleblower...
 RX # 1646361-09899 DATE: 12/04/14
 CLINDAMYCIN 300MG CAPSULES
 QTY: 30 NO REFILLS - OR, AUTH REQUIRED
 New # 63304-0693-01
 Retail Price: \$18.48 Your Insurance Saved You: \$17.28
 \$ 1.20
 WALGREENS
 1101 S 10TH ST FARMINGTON, CT 06030
 PH: 14021721-8972

2 - Name - Whistleblower...
 RX # 1646361-09899 DATE: 12/04/14
 CLINDAMYCIN 300MG CAPSULES
 QTY: 30 NO REFILLS - OR, AUTH REQUIRED
 New # 63304-0693-01
 Retail Price: \$18.48 Your Insurance Saved You: \$17.28
 \$ 1.20
 WALGREENS
 1101 S 10TH ST FARMINGTON, CT 06030
 PH: 14021721-8972

Pharmacy use only
 WAITING
 THU 12:12PM
 New

CLINDAMYCIN 300MG CAPSULES
 63304-0693-01
 CELL 108-

QTY: 30
 10 DRAM
 SNAP



Walgreens

#09899 1525 E 23RD ST
 FARMINGTON, CT 06025
 402-721-8972
 860 F 8284 0041 12/04/2014 2:05 PM
 FSA RX 1848381 1.20
 CLM RF# 30001937852888
 TOTAL 1.20
 CHANGE .00
 TOTAL FSA ITEMS 0.00
 TOTAL RX ITEMS 1.20
 TOTAL FSA AND RX ITEMS 1.20
 APPROVED FSA/HRA AMOUNT 0.00

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 within 72 hours to take a short survey about this Walgreens visit.

fee for this service.
Medicare-Applicable Amount: This is the amount a provider can be paid for a Medicare service. It may be less than the actual amount the provider charged.

amount the provider is allowed to bill you and can include a deductible, coinsurance, and other charges not covered. If you have Medicare Supplement Insurance (Medigap policy) or other insurance, it may pay all or part of this amount.

December 09, 2014
 Health Care Professionals Inc. (402) 727-1091
 2540 N. Health Way, Fremont, NE 68025-2315

Service Provided & Billing Code	Service Approved?	Amount Provider Charged	Medicare-Approved Amount	Amount Medicare Paid	Maximum You May Be Billed	See Notes
Dr. [Name], Angela C., M.D.						
Automated urinalysis test (81003-QW)	Yes	\$5.00	\$3.66	\$3.00	\$0.00	A, E, C
New patient office or other outpatient visit, typically 30 minutes (99203)	Yes	200.00	100.17	78.54	20.03	A, E, C
Total for Claim #38-14345-116-780		\$205.00	\$103.23	\$81.54	\$20.03	D

Continued →

Notes for Claims Above:

- A The approved amount is based on a special payment method.
- B After your deductible and coinsurance were applied, the amount Medicare paid was reduced due to Federal, State and local rules.
- C This service is paid at 100% of the Medicare approved amount.
- D This information is being sent to Medicaid. They will review it to see if additional benefits can be paid.

December 15 - December 16, 2014

Remont Health, (402) 721-1610

501 E 23rd St, Remont, NH 68025-2303

Referred by: Paulos, Johannes

Service Provided & Billing Code	Service Approved?	Amount Facility Charged	Medicare Approved Amount	Amount Medicare Paid	Maximum You May Be Billed	See Notes Below
Pharmacy	Yes	\$30.00	\$30.00	\$0.00	\$0.00	
Pharmacy	Yes	15.00	15.00	0.00	0.00	
Pharmacy	Yes	43.51	43.51	0.00	0.00	
IV Solutions	Yes	143.74	143.74	0.00	0.00	
Med. Sur. Supplies	Yes	580.75	580.75	0.00	0.00	
Med. Sur. Supplies	Yes	266.00	266.00	0.00	0.00	
Catheter, drainage (C1729)	Yes	109.50	109.50	0.00	0.00	
Insertion of needle into vein for collection of blood sample (36415)	Yes	22.50	22.50	0.00	0.00	
Blood test, basic group of blood chemicals (80048)	Yes	220.00	220.00	0.00	0.00	
Complete blood cell count (red cells, white blood cell, platelets), automated test (85025)	Yes	92.50	92.50	0.00	0.00	
Dilation of bladder canal (urethra) using an endoscope (52281)	Yes	1,869.50	1,869.50	943.41	240.00	
Anesthesia	Yes	878.50	878.50	0.00	0.00	
Emergency department visit, moderately severe problem (99283)	Yes	529.75	529.75	130.04	33.50	
Injection, fentanyl citrate, 0.1 mg (J3010)	Yes	15.00	15.00	0.00	0.00	
Ringers lactate infusion, up to 1000 cc (J7120)	Yes	147.63	147.63	0.00	0.00	
Non-covered item or service (A9270)	NO	33.36	0.00	0.00	33.36	
Recovery Room	Yes	868.25	868.25	0.00	0.00	

Claim # 21436400865204NEA

(continued)

Continued

Notes for Claims Above

D. Payment is included in another service received on the same day.

E. Medicare does not pay for this item or service.

December 15, 2014

Anesthesia Care Specialist P. (402) 727-7990
1040 N Bell St. Fremont, NE 68025-3347
Referred by Johannes Paulos

Service Provided & Billing Code	Service Approved?	Amount Provider Charged	Medicare Approved Amount	Amount Medicare Paid
Penny, Heath E, CNA				
Anesthesia for procedure on urinary system including use of an endoscope (00910-QZQS)	Yes	\$375.00	\$101.33	\$79.44
Total for Claim #38-15007-068-530		\$375.00	\$101.33	\$79.44

Notes for Claims Above

- E. The approved amount is based on a special payment method.
- F. After your deductible and coinsurance were applied, the amount Medicare paid was Federal, State and local rules.
- G. This information is being sent to Medicaid. They will review it to see if additional benefits

December 15, 2014
Fremont Health (402)721-1610
 450 E 23rd St, Fremont, NE 68025-2303

Service Provided & Billing Code	Service Approved?	Amount Provider Charged	Medicare-Approved Amount	Amount Medicare Paid	Maximum You May Be Billed
Dr. Cunningham, Brian H., M.D.					
Emergency department visit, problem of high severity (99284)	Yes	\$273.00	\$111.48	\$87.40	\$223.00
Total for Claim #38-15036-173-470		\$273.00	\$111.48	\$87.40	\$223.00

December 15, 2014
Urology Health Center PC (402)727-5000
 778 N. Clarkson St, Fremont, NE 68025-7777
 Referred by: Johannes, Paulos

Service Provided & Billing Code	Service Approved?	Amount Provider Charged	Medicare-Approved Amount	Amount Medicare Paid	Maximum You May Be Billed
Dr. Khan, Ansar U.					
New patient office or other outpatient visit, typically 20 minutes (99202-25)	Yes	\$125.00	\$47.48	\$37.22	\$95.00
Dilation of bladder canal (urethra) using an endoscope (52281)	Yes	500.00	144.78	113.50	285.00
Total for Claim #38-15009-021-020		\$625.00	\$192.26	\$150.72	\$380.00

Continued

Notes for Claims Above:

- () The approved amount is based on a special payment method.
- () After your deductible and coinsurance were applied, the amount Medicare paid was reduced due to Federal, State and local rules.
- () This information is being sent to Medicaid. They will review it to see if additional benefits can be provided.

2 - Name - Whistleblower Re...

December 15 - Decen

Service Provided & Billing

Hospital observation s
hour (G0378)

Total for Claim #214

December 29 2014

Mont Health (402) 721-1610

501 E 23rd St, Fremont, NE 68025-2303

Generated by Angela C. Sukstorf

Service Provided & Billing Code	Service Approved?	Amount Facility Charged	Medicare- Approved Amount	Amount Medicare Paid	Maximum You May Be Billed
CT scan of abdomen and pelvis (74176)	Yes	\$3,992.50	\$3,992.50	\$145.17	\$933.7
Total for Claim #21500600605904NEA		\$3,992.50	\$3,992.50	\$145.17	\$933.7

December 29, 2014
 General Radiology PC, (402)721-3070
 415 E 23rd #210, Fremont, NE 68025-2393
 Referred by Sukstorf, Angla C.

Service Provided & Billing Code	Service Approved?	Amount Provider Charged	Medicare Approved Amount	Amount Medicare Paid	Maximum Out of Pocket Rebill
Dr. Sod, Michael D.					
CT scan of abdomen and pelvis (74176-26) professional charge	Yes	\$85.00	\$84.33	\$66.11	\$16.37
Total for Claim #38-15013-121-130		\$85.00	\$84.33	\$66.11	\$16.37

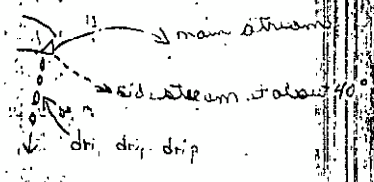
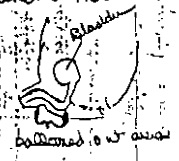
Notes for Claims Above

- 1. The approved amount is based on a special payment method.
- 2. After your deductible and coinsurance were applied, the amount Medicare paid was reduced due to Federal, State and local rules.
- 3. This information is being sent to Medicaid. They will review it to see if additional benefits can be paid.
- 4. \$147.00 of this approved amount has been applied toward your deductible.

19 Oct 2014 Fri

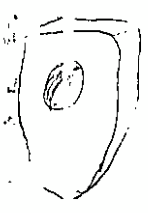
Dear Dr. Bowen -
Please forgive this handwritten note, I don't know only
I know how to communicate w/ pictures (keeping in
mind I'm not DeNavina or Randovent).

I apparently have a leak in/around the urethra extension.
Oct 29 Oct 2014 - I called Robin & said I could get good
pressure out of bladder, but then it a next couple of
inches ballooned out the water fill of a fire hose.
I lost pressure. From there, on out of 2 at 60 mins, it ballooned
and I had 3 streams.



By Nov 20, all of the surrounding tissue - usually dry worse
than Sept 23rd post surgery. I used my compression shorts of lots
of ice. It burned when I peed.

By Nov 29th, the "infiltration" (my usage of the term) into
surrounding soft tissue (labial, perineal, pelvic) was there.
I had no competent medical care, pain. I could + go to, except
to call you. I was using a handheld urinal, and any trying my
bladder, and gently manually expressing w/ hot pee to help from
the tube. I took anticholinergics to dry up what I could, and
I got into my compression shorts to try and get the smell
down. I rigged up a protective sponge like a padded cup, w/
hole through it so I didn't mess-up your handiwork. I
put soft rectangles of clean
T-shirt material over it to
absorb bloody drainage still
coming out of urethra. The sponge
stayed in place (more on this) w/ the
compression shorts.



The of Nov, my penis and "ring" tissues were - shaved and tied (non-circled), it was 1/2 inches in diameter. I do my shots on Friday, and Nov 29th was a Saturday, but I don't usually shut up from my anus all the way up to my navel. I still had 36ml of urine. By the 30th of Nov I'd literally peed my trousers out. It still turned to pee, but the swelling was down about 10%.

On Dec 11, 2014, my foreskin on right side ballooned up the size of a marble.

Scalled Robin
Again, no one
The morning of
which I took



the next morning. UA on Nov 18 had been negative. I was I could get medical care from Dec 4; you Rx Clindamycin 300mg TID

By the time the swelling subsided enough to where I could pull back the foreskin, I saw a tunnel just under the glans leading back to that stitch holding the halves together, and a pee stream was coming out.



D. SUTURES (infectious disease) is only in front on Tuesday & Thursday. She saw me the next day she was in front, which was Dec 9th. By then I'd been on antibiotics 5-6 days and swelling was gone. I understand the UA was negative (She stopped in my hospital room on Tuesday the 11th of Dec, just by chance. She didn't know I was here.)

Saturday Dec 6, was the last full day of antibiotics.

Sunday Dec 7, in the morning, the pee stream was slow, but it came out w/ no blood that I could see and a lot less burning.

(this time I took pictures of "fistula" 12 Dec 14)

at discharging the penis (? fistula) & what was the & managed
to fit into a specimen container after each emission of 70%
sopropyl alcohol, and utilizing new clean (and boiled) "drip
cloths" on the sponge, after each emission.

Sunday night Dec 14, 2014, I was pain free. No burning to
speak of. That afternoon, by slightly rotating it to the right
I got a full stream and no pain.

The next morning I was able to pass less than 1T of urine
the morning (not normal). Tried calling Dr. Sukstors' at
home. She's gone for the week & kids is filling in. Left a
message. Finally got a call back when I was in the OR.
I called Robin & then you got a hold of me, as I was enroute
to the ER. 12 miles away... about 10:15 AM-ish.

Tried in ER to pass. Got out less than 1T. again ($\pm 1 \frac{35}{m}$)
I tried to put a 12 French cath in & could only get it in
a very short distance. I am screaming in pain.

Urologist, Johannes came in. Just before $\pm 5 \frac{12}{m}$ in
the ER, I was able to pee more & get the 3 streams going
enough to relieve some pressure. Bladder scan upon
ER admittance was 281. Enroute to OR it was 291.
By that point I hadn't been able to effectively pee for
about 17 or 18 hours.

Now, on/ before January 15, 2015, this 12 F Foley
catheter into the bladder must be removed entirely
or changed out w/ a new one.

Dr. Johannes did not remove stitches or do anything
except put a catheter in. [See footnote on back]

Due to my question: If I figure out a way to get to
California in let's say early January, can you "fix"

more
No blood no 40 as this was maybe 1/2 t. of blood
leaking out of tip of my penis where the Foley catheter is
Now (4/19/14) there are 1 or 2 spots of blood
clots in my urine each day. They are no longer than
the head of a pin.

leak/leak? structure?

Here's my thinking. If it takes 6 months of healing
as a urethra -- fine. But to re-traumatize the
urethra every 30 days isn't going to help... not to
mention increased healing and the wear & tear of general
anesthesia on my body.

Here are some other thoughts (not necessarily something that
can be done, but I'm trying to think outside the box).

• If repair to the leak/leak can be made by you,
what about a soft Foley cath instead of a hard
one? I'm not comparing w/ the soft one like I did w/ the
hard one (and maybe even go up larger from the "12"?)
If I have to start the 6 month healing countdown
all over again, at least let's try to give me the chance
to have a 12Fr cath in the future if I block up, with
a tip to the OR.

• In your past, my clogged up/stopped up bile
duct would heal, after cleaned out, flushed w/ type
of cortizone/anti-inflammatory while I was in the OR.
Can that be done to an enlarged urethra?

• Do they use a thing on a long-term cath that do
keep the urethra open, like that are used to keep
clogged arteries open?

• As much as I am against steroids such as prednisone
due to uncontrolable weight gain, could that be a
very short-term idea?

• Can urethral scar tissue be trimmed away to some degree?

Am not willing to give up at this point, which has
and number is 3 months post surgery. I've put too
much into this and traveled too far for 45 years
to quit now. But I know going into this, that
there was a possibility... remote... but still a
possibility... that I could "scar up" / block up and
have to convert the urethral extension to a simple meatus
and have to have some way to pee sitting down.

From what I know of your skills, and from what I
observe in/on my own body, we are not at the "I give
up" stage. A pee stream, tho' not much, was coming out
Monday 12-15th. There's a stricture/block/leak, apparently.

My frustration is mostly due to the lack of
someone local I can go to... who knows the
difference between a surgical fistula and a 52 year old
tag hemorrhoid [I am not exaggerating. That Tuesday
Oct 27th said as she touched the tag, "There's a fistula".
No, I corrected her, that is a hemorrhoid tag that I have
had since I was 10 years old.].

Dr. Sukstors (infectious disease) was trying to find
someone in Fremont with whom you and I could work.
She's not in Fremont today or Monday. I don't know
about Tuesday 12-23rd, that's close to a holiday.
I'll call a message.

Thanks for your texts/calls. I know you have
a busy schedule. With luck Yohannes will
communicate with you.

Frank

2 - Name - Whistleblower Regarding ...

2 - Name - Whistlebl...

RX # 1652368-09899

DATE: 12/23/14

SULFAMETHYTRIMETHOPRIM 800/160MG TB
QTY: 20 NO REFILLS - DR. AUTH REQUIRED
PANEL # 83748-0272-05
Panel Price: \$13.89 Your Insurance Saved You: \$12.78
PLAN: AETNAAMP
GROUP: 353455
CLAIM REF: 00001946131940

\$ 1.20

PH: (432) 721-8872

Pharmacy use only

TUE 5:42PM
New-E

SULFAMETHYTRIMETHOPRIM 800/160MG TB
53748-0272-05
FAST RACK

QTY 20
10 DRAM
SNAP



WHITE
FRONT: IP 272

MARSHALL, MISSISSIPPI

2 - Name - Whistlebl...

RX # 1652368-09899

DATE: 12/23/14

SULFAMETHYTRIMETHOPRIM 800/160MG TB
QTY: 20 NO REFILLS - DR. AUTH REQUIRED
PANEL # 83748-0272-05
Panel Price: \$13.89 Your Insurance Saved You: \$12.78
PLAN: AETNAAMP
GROUP: 353455
CLAIM REF: 00001946131940

\$ 1.20

PH: (432) 721-8872

Pharmacy use only

Walgreens

#09899 1525 E 23RD ST
FREMONT, NE 68025
402-721-8872

009 0150 0041 12/23/2014 5:00 PM

FSA RX 1652368 1.20
CLM REF 30001946131940

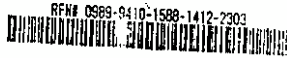
TOTAL 1.20
CASH 2.00
CHANGE 0.80

TOTAL FSA ITEMS 0.00
TOTAL RX ITEMS 1.20
TOTAL FSA AND RX ITEMS 1.20

APPROVED FSA/HRA AMOUNT 0.00

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Barton

packet F

FACSIMILE TRANSMITTAL FORM

Date/Time: 1/12/2015 4:23:46 PM
Pages: 4
Subject: Faxing Multiple Encounters

To: Dr Kim
Fax Number: 402-559-6529

From: Kiger, Renee, MA
Fax Number: 402-727-7628
Business Phone: 402-727-1091

Company: Fremont Family Care

NOTE: PLEASE CALL 402-727-1091 IF DOCUMENTS ARE INCOMPLETE OR NOT LEGIBLE.

The information contained in the facsimile message may be confidential and/or legally privileged information intended only for the use of the individual or entity named above. If the reader of this message is not the intended recipient, you are hereby notified that any copying, dissemination, or distribution of confidential or privileged information is strictly prohibited.

If you have received this communication in error, please notify us immediately by telephone and we will arrange for return of the documents.

January 15 - January 16, 2015/Nebraska Medical Center continued...

Service Provided & Billing Code	Service Approved?	Amount Facility Charged	Medicare-Approved Amount	Amount Medicare Paid	Amount You May Be Bill
Med-Sur Supplies	Yes	623.19	623.19	0.00	0.00
Urinary system procedure (53899)	Yes	3,370.00	3,370.00	86.41	223.59
Anesthesia	Yes	808.22	808.22	0.00	808.22
Injection, garamycin, gentamicin, up to 80 mg (J1580)	Yes	115.50	115.50	0.00	115.50
Injection, midazolam hydrochloride, per 1 mg (J2250)	Yes	46.65	46.65	0.00	46.65
5% dextrose/water (500 ml = 1 unit) (J7060)	Yes	0.75	0.75	0.00	0.75
Ringers lactate infusion, up to 1000 cc (J7120)	Yes	348.75	348.75	0.00	348.75
Ringers lactate infusion, up to 1000 cc (J7120)	Yes	116.25	116.25	0.00	116.25
Non-covered item or service (A9270)	NO	8.30	0.00	0.00	8.30
Recovery Room	Yes	2,389.89	2,389.89	0.00	2,389.89
Recovery Room	Yes	400.00	400.00	0.00	400.00
Total for Claim #21503502507307NEA		\$8,466.15	\$8,457.85	\$86.41	\$86.41

Notes for Claims Above

- K. Payment is included in another service received on the same day.
- L. Medicare does not pay for this item or service.
- M. The amount Medicare paid the provider for this claim is \$86.41.
- N. This information is being sent to Medicaid. They will review it to see if additional benefits are available.
- O. After your deductible and coinsurance were applied, the amount Medicare paid was reduced according to federal, state and local rules.

January 28, 2015

Unmc Physicians, (402) 559-9800
 PO Box 30014 Omaha, NE 68103-1114

Service Provided & Billing Code	Service Approved?	Amount Provider Charged	Medicare-Approved Amount	Amount Medicare Paid	Maximum You May Be Billed
Dr. Kim, Ina W., M.D.					
Dilation of bladder canal (urethra) using an endoscope (52281-GC)	Yes	\$1,401.00	\$145.19	\$113.83	\$29.00
Total for Claim #38-15034-030-340		\$1,401.00	\$145.19	\$113.83	\$29.00

January 29, 2015

Unmc Physicians, (402) 559-9800
 PO Box 30014 Omaha, NE 68103-1114

Service Provided & Billing Code	Service Approved?	Amount Provider Charged	Medicare-Approved Amount	Amount Medicare Paid	Maximum You May Be Billed
Dr. Kim, Ina W., M.D.					
Hospital observation care discharge (99217-GC)	Yes	\$194.00	\$69.01	\$54.11	\$13.80
Total for Claim #38-15037-200-330		\$194.00	\$69.01	\$54.11	\$13.80

Notes for Claims Above

- R. The approved amount is based on a special payment method.
- S. After your deductible and coinsurance were applied, the amount Medicare paid was reduced by Federal, State and local rules.
- T. This information is being sent to Medicaid. They will review it to see if additional benefits can be...

Marci L. Bowers, MD
Trinidad Reproductive Healthcare
PO Box 1044
Trinidad, CO 81082
719-846-6300 FAX 719-846-9500
www.marciowers.com

February 10, 2015

Dear 2 - Name - Whistleblower ...

This letter is to provide confirmation of and instructions for your upcoming procedure with Dr. Bowers at San Mateo Surgery Center.

Procedure: Ring Meta Repair and Testicular Implants
Date of Surgery: **March 12, 2015**
Pre-surgery Visit: March 11 at 4:30pm at Dr. Bowers' clinic (address below)
345 Lorton Avenue Suite 101 Burlingame, CA 94010

Following are specific instructions for your procedure:

Cease taking aspirin and any other blood thinners one week prior to the procedure. If you are on any other medications, you must call Robin to see about taking them prior to surgery.

• Stay in the area for at least 10 nights after the procedure. Take 2-3 weeks off of work for recovery. You are welcome to see Dr. Bowers for a follow up visit the Monday after your surgery. If you wish to return to work, do so, please call me to schedule. You can also follow up with your primary doctor the week after surgery at home, but be sure to book that appointment well in advance to make sure you can be seen.

• We need results of a CBC w/diff. The test is best done with your local doctor. However, if you are under age 40 and have no health problems, it can also be done on the day prior to surgery at our San Mateo Surgery Center for a fee of \$25. Please let me know if you are interested in this option. If not, we must have your CBC results no later than 7 days prior to surgery.

• If you are taking blood pressure medication, we need results of a Chem 7 no later than 7 days prior to surgery.

• If you are over the age of 50, we need results of an EKG performed within 6 months of the surgery. This is done with your local physician, and we need results no later than 7 days prior to surgery.

• Enclosed in this packet is a Laboratory Request form to provide to a local lab/doctor in order for the tests done. Just fill out the top portion and mark the appropriate tests. Please note that you must bring the lab work at the time of service.

• Put nothing in your stomach beginning at midnight on the day of your procedure. No food, gum, etc. When you brush your teeth, don't swallow the water.

• Please make final payment no later than 14 days prior to surgery. You will need to send one check to Dr. Bowers' office in the amount of \$3,880.00. The address is:

Marci L. Bowers, MD
PO Box 1044
Trinidad, CO 81082

• You will need to pay the San Mateo Surgery Center via credit card or cashier's check. The address is below, and the phone number is 650 570 0529 (Option 2)

San Mateo Surgery Center
66 Bovet Road, Suite #103
San Mateo, CA 94402.

• You may also pay via credit card. Dr. Bowers accepts up to \$2000 via credit card and accepts all major credit cards. The SMSC accepts the entire amount via credit card and accepts all major credit cards.

following forms are attached. Please fill out and return all forms to Dr. Bowers' office no later than 1 week prior to surgery. You will **ALSO** need to bring the forms with asterisks (*) with you to the hospital. Please note that you must have a witness sign in the places indicated.

- Release Form
- Medical History Form *No change from old one 3 mos ago*
- Patient Statement *
- San Mateo Surgery Center Patient Registration Form *
- Pre-Anesthesia Evaluation *
- Advance Health Care Directive (optional) * *No change from legal*

The following forms are also attached. Please review the information and contact Dr. Bowers' office if you have any questions.

- Travel, Lodging and Pharmacy Information
- Please thoroughly review the San Mateo Surgery Center Guide to Preparing for Surgery, Page 6 (Questions for your doctor, and List of Medications) and bring with you to your pre-op visit.

If you are traveling to Dr. Bowers' office alone, please contact Robin as soon as possible. You may be required to have 24 hour observation.

Dr. Bowers endeavors to complete your surgery in the shortest amount of time in order to keep your costs as low as possible. If the surgery takes longer than expected, you will be billed for any additional charge for OR and anesthesia time.

Weight Restriction: Dr. Bowers has a weight restriction of 210 pounds. If you are over 210 pounds, you will be charged an additional fee of \$750 due to increased operating room time. Dr. Bowers will not perform surgery if you are over 250 pounds.

If you have any questions or concerns regarding your upcoming surgery, please don't hesitate to call the above number.

Thank you,
Robin Lassiter
Practice Manager/Coordinator

Re: A couple of questions

From : Robin <robin@marcibowers.com>

Wed, Feb 11, 2015 12:18 PM

Subject : Re: A couple of questions

To : 2 - Name - Whistleblower Regarding Health C...

Hi 2 - Na...
No, as we discussed, the \$2000 limit does not apply. You can pay everything via credit card.
We will need the EKG and other lab work.
I will text you this information also.
Thanks again,

Robin Lassiter

Practice Manager
Marci L. Bowers, MD
Mailing address and Administrative Office:
PO Box 1044 • Trinidad, CO 81082
Clinic address:
345 Lorton Avenue Suite 101 • Burlingame, CA 94010
Phone: 650-570-2270 • FAX: 650-570-2283 • www.marcibowers.com

Surgical Practice Located In Burlingame, CA

Purchase the TRINIDAD dvd and a donation will be made to the Jim Collins Foundation
www.jimcollinsfoundation.org
See info here: http://www.marcibowers.com/documents/Trinidad_Documentary_VDO.pdf

On 2/10/2015 7:18 PM, 2 - Name - Whistleblower R... wrote:

- > 10 Feb Tues night
- >
- > Robin -
- >
- > You've thrown me a bit of curve-ball with the \$2,000 limit again on Dr. B's amount she'll accept on VISA. I'll have to scramble to get the \$1880. It will have to be either this week, or the week of the 23-27th of Feb, because they are changing out my catheter on the 18th of Feb and I'll be on pain meds unable to drive for about 5-8 days after that. Can you ask Dr. Bowers if she will let me go over her \$2,000 limit, and explain that I'll be unable to drive from about February 18-26th...and that only leaves me the 11th, 12, 13th of February and the 16th and 17th of February to get some fast scrambling done?

> Deborah has already cleared it with her employer to be with me again. She lives in San Francisco now, and will come down again on BART to be with me, like she did before.

> My printer just ran out of ink, so I'll go up to the library Wed the 11th and try and print the entire packet out again. Somehow, somehow it will get printed out tomorrow the 11th of Feb.

> Nothing has changed with my history...or my address. The only thing new is that the urethral strictures are about to get stretched again on the 18th of this month, this time from a Fr 16 to a Fr 18 (like Dr. Bowers said she wanted).

> The last EKG was the one I had done for the Sept 25th, 2014 surgery w/ Dr. B. If I know you needed another one, I could have had it done today. Text me and let me know, as I am going to try to get the CBC and Basic Metabolic done tomorrow, if the PCP is even available in Fremont, NE (12 miles away). My new PCP isn't always at her Fremont NE location. She travels on a circuit. One day at one town. Another day at another town. She won't be in Waterloo NE (closest to me at about 2 miles away) until the 17th of Feb.

> I still have a leak of urine from the urethral extension, back into what feels like the remnants of the v pouch, because it dribbles out of there (at least it feels like it comes out of there). It's not much with the catheter in, but there are times when urine leaks from around the catheter and travels on it's scenic journey, and then ski's off track.

> I've recommended that both Dr. Angela Sukestorf (In Fremont, NE) and the Director Nursing at the Fremont Hospital, get copies of the Trinidad DVD and not only watch it but show it to their staff as basic education 101.

> Let me know about the EKG as soon as you can, and definitely before the 16th.

> Also, let me know about the VISA limit by the end of the week.

> You have my cell ph number and I now have unlimited text's, so you can just go ahead with your 'send' button.

> 2-...

----- Original Message -----
> From: "Robin" <robin@marcibowers.com>
> To: 2 - Name - Whistleblower Regarding Health Car...
> Sent: Tuesday, February 10, 2015 11:12:49 AM
> Subject: Surgery Packet

> Hi 2 - Na...

> I've attached your surgery packet, finally! I truly apologize for the delay. Any of the forms that haven't changed from when you completed them previously, you don't need to send again.

> Will you have someone with you on this trip?

> Thanks, 2 - Na... and please be in touch with questions.

> Sincerely,

Platinum Edition® Visa®

Account Number

XXXX

Account Summary

Previous Balance \$8,808.68
 Payments -\$251.00
 Other Credits -\$0.00
 Purchases +\$259.41
 Balance Transfers +\$0.00
 Cash Advances +\$0.00
 Fees Charged +\$0.00
 Interest Charged +\$67.40
 New Balance \$8,884.48
 Statement Closing Date 02/20/15
 Days in Billing Cycle 28

Total Credit Limit \$21,900.00
 Available Credit \$13,015.00
 Cash Limit \$4,380.00
 Available Cash \$4,380.00

Payment Information

New Balance \$8,884.48
 Minimum Payment Due \$177.00
 Past Due Amount \$0.00
 Payment Due Date March 11, 2015

Late Payment Warning: If we do not receive your minimum payment by the date listed above, you may have to pay a late fee of up to \$37 and your APR may be increased to a Penalty APR of up to 25.99%.

Minimum Payment Warning: If you make only the minimum payment each period, you will pay more in interest and it will take you longer to pay off your balance. For Example:

If you make no additional payments (the minimum you must pay each month)	You will pay off the balance in 21 years	and you will pay \$14,667 in interest
If you pay the minimum payment plus \$267 each month	You will pay off the balance in 3 years	and you will pay \$10,338 in interest (Savings \$4,329)

If you would like information about Credit Counseling Services, call 1-866-463-2271

Customer Service Call: Toll Free 1-888-530-3526
 (1-800-Communication) Device for the Deaf: 1-800-463-2271 (Voice) Transfer to: 1-877-352-6729
 Save Time and Stamps by Paying Online! Visit: www.fnrbank.com
 Remit to: First National Bank Omaha, P.O. Box 2057 Omaha, NE 68100-2057

CreditWise™
 Remember that the most common way identity thieves get their hands on your information is by going through your trash. Be sure to shred anything with sensitive information before throwing it away!

Transaction Detail

Trans. Date	Post Date	Reference Number	Transaction Description	Credits and Debits
Payments and Other Credits				
2-04	2-04	74419005235023000078553	PAYMENT - THANK YOU	\$251.00
Transactions				
1-29	1-30	240562930902979800017	COTTONWOOD PET RESORT WATERLOO, IOWA	\$67.40
2-12	2-17	244921856440003036517791	UNITED 0167546880254 800-432-7321A	\$0.00
2-18	2-19	2449238805400281272883387	TANDY 7846880 2 - Name - Whistle...	\$0.00
Fees				
Total Fees For This Period				\$0.00
Interest Charged				\$67.40
Interest Charge on Purchases				\$67.40
Interest Charge on Cash Advances				\$0.00
Interest Charge on Balances Transfers				\$0.00
Total Interest For This Period				\$67.40

Your Annual Percentage Rate (APR) is the annual interest rate on your account. (v) Variable Rate (f) Fixed Rate

Charge Summary	Annual Percentage Rate (APR)	Balance Subject to Interest Rate	Days Rate Used	Interest Charged
Purchases	9.99% (v)	\$8,786.38	28	\$67.40
Cash Advance	25.24% (v)	\$0.00	28	\$0.00

2015 Total Year-to-Date
 Total fees charged in 2015 \$0.00
 Total interest charged in 2015 \$142.56

Issued by First National Bank of Omaha
 Contains next page

YOUR PERSONAL PRESCRIPTION INFORMATION

Your Walgreens Pharmacy Location
 1526 E 23rd St
 Fremont, NE 68025-
 (402)721-8872

IF YOU HAVE QUESTIONS ABOUT YOUR PRESCRIPTION, PLEASE CONTACT YOUR WALGREENS PHARMACIST OR CALL 1-800-WALGREENS

PATIENT NAME	2 - Name - Whistleblo...	DOCTOR	A. POOLI, MD	DRUG DESCRIPTION	
BIRTH DATE					
MEDICATION	HYOSCYAMINE SULFATE 0.125MG TABLETS	PATIENT ALLERGIES	CELEBREX 100MG CAPSULES V-CILLIN-K 500MG TABLETS NAPROSYN 375MG TABLETS LEVADOUR 500MG TABLETS TRAMADOL 50MG TABLETS		
QUANTITY	30				
DIRECTIONS	TAKE 1 TABLET BY MOUTH EVERY 6 HOURS AS NEEDED FOR SPASMS				

INGREDIENT NAME: HYOSCYAMINE
 (hye-oh-SYE-a-meen)

because they may be more sensitive to the effects of the medicine. FOR WOMEN: IF YOU PLAN ON BECOMING PREGNANT, discuss with your doctor.

COMMON USES: This medicine is used to relieve muscle spasms, muscle twinges, and muscle aches. It is also used to relieve pain from arthritis, back pain, and other conditions. **DO NOT TAKE ANY NEW MEDICINE, either prescription or over-the-counter, without checking with your doctor or pharmacist. DO NOT BECOME OVERHEATED in hot weather or during exercise or other activities since heat stroke may occur while you are taking this medicine. THIS MEDICINE MAY CAUSE your eyes to become sensitive to sunlight. Wearing sunglasses may help. CAUTION IS ADVISED WHEN USING THIS MEDICINE IN THE ELDERLY.**

KEEP OUT OF REACH OF CHILDREN; STORE IN SAFETY CONTAINER OR SECURE AREA.

2 - Name - Whistleblower...	
RX # 1668407-08899	DATE: 02/19/16
HYOSCYAMINE SULFATE 0.125MG TABLETS	
QTY: 30	NO REFILLS - DR. AUTH REQUIRED
New-E	NDC: 76439-0308-10
Retail Price: \$27.99	Your Insurance Saved You: \$27.71
\$ 0.28	
A. POOLI, MD MFG/VIRTUS NDCIARS/INRC	PLAN: AETNAMPO GROUP# 353458 CLAIM REF# 150613601633809999
1526 E 23RD ST FREMONT, NE 68025 PH: (402)721-8872	

2 - Name - Whistleblow...	
RX # 1668407-08899	DATE: 02/19/16
HYOSCYAMINE SULFATE 0.125MG TABLETS	
QTY: 30	NO REFILLS - DR. AUTH REQUIRED
New-E	NDC: 76439-0308-10
Retail Price: \$27.99	Your Insurance Saved You: \$27.71
\$ 0.28	
A. POOLI, MD MFG/VIRTUS NDCIARS/INRC	PLAN: AETNAMPO GROUP# 353458 CLAIM REF# 150613601633809999
1526 E 23RD ST FREMONT, NE 68025 PH: (402)721-8872	

Pharmacy use only			
THU 11:59AM	HYOSCYAMINE SULFATE 0.125MG TABLETS	QTY 30	WHITE FRONT: 10
New-E	76439-0308-10	SNAP	
	ALPHA		NDCIARS/INRC

YOUR PERSONAL PRESCRIPTION INFORMATION

Your Walgreens Pharmacy Location
1525 E 23rd St
Fremont, NE 68025
(402)721-8872

IF YOU HAVE QUESTIONS ABOUT YOUR PRESCRIPTION, PLEASE CONTACT YOUR WALGREENS PHARMACEUTICAL ASSISTANT OR CALL 1-800-368-3673

PATIENT'S NAME 2 - Name - Whistlebl...	DOCTOR I. KIM, MD	DRUG DESCRIPTION
BIRTH DATE		
MEDICATION OXYBUTYNIN 5MG TABLETS	PATIENT ALLERGIES CELEBREX 100MG CAPSULES V-CILLIN-K 500MG TABLETS NAPROSYN 375MG TABLETS LEVAQUIN 500MG TABLETS TRAMADOL 50MG TABLETS	
QUANTITY 90		
DIRECTIONS TAKE 1 TABLET BY MOUTH THREE TIMES DAILY		

INGREDIENT NAME: OXYBUTYNIN (OX+BUET+ini)

POSSIBLE SIDE EFFECTS: SIDE EFFECTS that may occur when using this medicine include blurred vision, constipation, dizziness, dry mouth, and dry eyes.

2 - Name - Whistleblower...

2 - Name - Whistleblower...

RX # 1668611-09899 DATE: 02/20/15

RX # 1668611-09899 DATE: 02/20/15

OXYBUTYNIN 5MG TABLETS
QTY: 90 3 REFILLS BEFORE 02/20/15
New-E NDC: 50111-0456-02
Retail Price: \$98.99 Your Insurance Saved You: \$86.78 \$ 11.20

OXYBUTYNIN 5MG TABLETS
QTY: 90 3 REFILLS BEFORE 02/20/15
New-E NDC: 50111-0456-02
Retail Price: \$98.99 Your Insurance Saved You: \$86.78 \$ 11.20

KIM, MD PLAN: AETNAMPD
MFG: SIGMA GROUP# 353458
ARB/ARB/ARB / ARS CLAIM REF# 150512963803811999

KIM, MD PLAN: AETNAMPD
MFG: SIGMA GROUP# 353458
ARB/ARB/ARB / ARS CLAIM REF# 150512963803811999

Walgreens 1525 E 23RD ST FREMONT, NE 68025
PH: (402)721-8872

Walgreens 1525 E 23RD ST FREMONT, NE 68025
PH: (402)721-8872

Pharmacy use only

FRI 9:42AM
New-E

OXYBUTYNIN 5MG TABLETS
50111-0456-02
ALPHA

QTY 90
10 DRAM
SNAP



BLUE FRONT: PMAA 45



1525 E 23RD ST FREMONT, NE 68025
PH: (402)721-8872

SAN MATEO SURGERY CENTER
100 BOVE RD #101-103
SAN MATEO CA
650-570-0529

Merchant ID: 8788189000252

Phone Order

XXXXXXXXXX
4 - Perso...

VISA

Entry Method: Manual

Total:

\$ 2,300.00

02/24/15

11:24:51

Inv#: 000004

Appr Code: 901590

Apprvd: Online

Batch#: 000951

AVS Code: ZIP MATCH Z

CVV2 Code: MATCH M

Customer Copy
THANK YOU!
COME AGAIN!

First National Visa®

Account Summary

Previous Balance	\$8,884.49
Payments	-\$200.00
Other Credits	-\$0.00
Purchases	+\$8,523.10
Balance Transfers	+\$0.00
Cash Advances	+\$0.00
Fees Charged	+\$0.00
Interest Charged	+\$131.72
New Balance	\$17,339.31
Statement Closing Date	03/24/15
Days in Billing Cycle	32
Total Credit Limit	\$21,900.00
Available Credit	\$4,560.00
Cash Limit	\$4,380.00
Available Cash	\$4,380.00

Payment Information

New Balance	\$17,339.31
Minimum Payment Due	\$500.00
Past Due Amount	\$0.00
Payment Due Date	04/09/15

Late Payment Warning: If we do not receive your minimum payment by the date listed above, you may have to pay a late fee of \$37 and your APR may be increased to a Penalty APR of 29.99%.

Minimum Payment Warning: If you make only the minimum payment each period, you will pay more in interest and it will take longer to pay off your balance. For example:

If you make no additional charges or pay off the balance each month	26 years	\$10,140.00
If you pay off the balance each month	3 years	\$1,140.00

If you would like information about credit counseling services, call 1-800-451-2345.

Customer Service Call: Toll Free: 1-888-630-3626
 100 Telecommunications Drive to the East of Highway 265, Omaha, NE 68122
 Save Time and Stamps Visit: www.firstnational.com
 by Paying Online Remit to: First National Bank Omaha, P.O. Box 2657, Omaha, NE 68122

CreditWise™
 Did you know? A big part of your score depends on the percentage of your available credit you use. A higher balance can lower that percentage against your available credit limit.

Transaction Detail

*paid 17396.00
3/24/15
OK 10:50*

Trans Date	Post Date	Reference Number	Transaction Description	Amount	Balance
3-04	3-04	7441820506092300046330	PAYMENT - THANK YOU	\$200.00	\$8,684.49
Transactions					
2-24	2-26	11307415056400014940517	MARCI L BOWERS MD THIRDDAD CO	\$3,500.00	\$12,184.49
2-24	2-26	240710550568071906162361	SAN MATEO BURGERY CENT	\$23.50	\$12,207.99
3-16	3-18	2476549507816076622628	STAYBRIDGE SUITES SAN FRANCISCO	\$11.00	\$12,218.99
3-16	3-18	24717055078070760006837	DELTA AIR 0082192840681 ATLANTA GA	\$75.00	\$12,293.99
3-16	3-18	247170550780707600068717	DELTA AIR 00807888440935 ATLANTA GA	\$75.00	\$12,368.99
3-18	3-19	2406323507807878100007	COTTONWOOD PET RESORT WYOMING	\$50.00	\$12,418.99
3-18	3-20	24765495078110781301620	STAYBRIDGE SUITES SAN FRANCISCO	\$5.00	\$12,423.99

Fees

Total Fees For This Period	\$0.00
Interest Charged	\$131.72
Interest Charge on Purchases	\$131.72
Interest Charge on Cash Advances	\$0.00
Interest Charge on Balance Transfers	\$0.00
Total Interest For This Period	\$131.72

Your Annual Percentage Rate (APR) is the annual interest rate on your account. (v) Variable Rate.

Charge Summary	Annual Percentage Rate (APR)	Balance Subject to Interest Rate	Days Rate Used	Interest Charged
Purchases	9.99% (v)	\$15,025.85	32	\$131.72
Cash Advance	25.24% (v)	\$0.00	32	\$0.00

Issued by First National Bank of Omaha. (Info reversed for address and phone)
 Continue

YOUR PERSONAL PRESCRIPTION INFORMATION

Your Walgreens Pharmacy Location
 1625 E 23rd St
 Fremont, NE 68026
 (402)721-8872

IF YOU HAVE QUESTIONS ABOUT YOUR PRESCRIPTION, PLEASE CONTACT YOUR WALGREENS PHARMACY ASSIST OR CALL 1-800-WALGREENS

PATIENT BIRTH DATE: 2 - Name - Whistle...	DOCTOR M. BOWERS, MD	DRUG DESCRIPTION 1 MEDICINE
MEDICATION SMZ/TMP REG STRENGTH (400-80MG) TB	PATIENT ALLERGIES CELEBREX 100MG CAPSULES V-CILIN-K 500MG TABLETS NAPROBYN 375MG TABLETS LEVAQUIN 500MG TABLETS TRAMADOL 50MG TABLETS	FRONT: IP 271
QUANTITY: 14		
DIRECTIONS: TAKE 1 TABLET BY MOUTH TWICE DAILY FOR 7 DAYS		

Read whether you are allergic to the medicine or if a certain medicine is a placebo. Contact your doctor or pharmacist. LABORATORY AND/OR MEDICAL TESTS may be performed to monitor your response or to check for side effects. Keep all doctor and laboratory appointments. CERTAIN YOU ARE TAKING THE MEDICINE. This medicine is a prescription medicine. It is not safe for everyone. SERIOUS AND SOMETIMES FATAL BLOOD PROBLEMS may happen. Consult your doctor immediately if you develop fever, chills, or sore throat; joint pain; skin rash; unusual bruising or bleeding; or unusual weakness or weakness. THIS MEDICINE MAY CAUSE serious and dangerous allergic reactions. Tell your doctor right away if you have a history of asthma, GI tract pain. THIS MEDICINE MAY CAUSE increased sensitivity to the sun. Avoid exposure to the sun or tanning beds until you know how you react to the medicine. Use a sunscreen or protective clothing if you must be outside for extended periods. THIS MEDICINE IS COMMON WITH STIMULANT USE. However, if more serious and sometimes fatal form of diarrhea (pseudomembranous colitis) may rarely occur. This may develop while you use the antibiotic or within several months after you stop using it. Contact your doctor right away if stomach pain or cramps, severe diarrhea, or bloody stools occur. Do NOT treat diarrhea without

KEEP OUT OF REACH OF CHILDREN: 87L

2 - Name - Whistleblo...
 RX # 1672235-09899 DATE: 03/04/15
 SMZ/TMP REG STRENGTH (400-80MG) TB
 QTY: 14 NO REFILLS - DR. AUTH REQUIRED
 New NDC: 63746-0271-01
 Retail Price: \$11.99 Your Insurance Saved You: \$10.78
 \$ 1.20
 M. BOWERS, MD PLAN: AETNA/ADP GROUP: 352458 CLAIM REF: 150834888885814999
 Walgreens 1625 E 23RD ST, FREMONT, NE 68026 PH: (402) 721-8872

2 - Name - Whistle...
 RX # 1672235-09899 DATE: 03/04/15
 SMZ/TMP REG STRENGTH (400-80MG) TB
 QTY: 14 NO REFILLS - DR. AUTH REQUIRED
 New NDC: 63746-0271-01
 Retail Price: \$11.99 Your Insurance Saved You: \$10.78
 M. BOWERS, MD PLAN: AETNA/ADP GROUP: 352458 CLAIM REF: 150834888885814999
 Walgreens 1625 E 23RD ST, FREMONT, NE 68026 PH: (402) 721-8872

Pharmacy use only

WED 2:58PM	SMZ/TMP REG STRENGTH (400-80MG) TB	QTY 14	WHITE
New	63746-0271-01	10 DRAM	FRONT: IP 271
	ALPHA	SNAP	



#09099 1625 E 23RD ST
 FREMONT, NE 68026
 402-721-8872

870 3555 0041 03/04/2015 2:20 PM

FSA RX 1672235	1.20
CLM REF 150834888885814999	
TOTAL	1.20
CASH	1.20
CHANGE	0.00
TOTAL FSA ITEMS	0.00
TOTAL RX ITEMS	1.20
TOTAL FSA AND RX ITEMS	1.20
APPROVED FSA/HRA AMOUNT	0.00

THANK YOU FOR SHOPPING AT WALGREENS
 DID YOU KNOW THAT YOU CAN EARN POINTS
 ON HUNDREDS OF ITEMS IN-STORE AND

Se
D
U
C
T

January 13, 2015
Unmc Physicians (402) 559-9800
P.O. Box 30014 Omaha, NE 68103-0014

Service Provided & Billing Code	Service Approved?	Amount Provider Charged	Medicare-Approved Amount	Amount Medicare Paid
Dr. Kim, Ina W, M.D.				
New patient office or other outpatient visit, typically 45 minutes (99204)	Yes	\$408.00	\$154.34	\$575.00
Total for Claim #38-15016-218-420		\$408.00	\$154.34	\$575.00

Notes for Claims Above

- K The approved amount is based on a special payment method.
- L After your deductible and coinsurance were applied, the amount Medicare paid was reduced by Federal, State and local rules.
- M This information is being sent to Medicaid. They will review it to see if additional benefits apply.
- N \$147.00 of this approved amount has been applied toward your deductible.

January 15, 2015
 Urologists (402) 559-9800
 P.O. Box 80014 Omaha NE 68103-1114

Service Provided & Billing Code	Service Approved?	Amount Provider Charged	Medicare-Approved Amount	Amount Medicare Paid	Maximum You May Be Billed
Dr. Kim Ina W., M.D.					
Dilation of narrowing of bladder canal (urethra) under general or spinal anesthesia, male (53605-GC)	Yes	\$200.00	\$61.67	\$48.35	\$12.33
Total for Claim #38-15020-013-410		\$200.00	\$61.67	\$48.35	\$12.33

January 15, 2015
 Urologists (402) 559-9800
 P.O. Box 80014 Omaha NE 68103-1114
 Employer: Kim Ina W.

Service Provided & Billing Code	Service Approved?	Amount Provider Charged	Medicare-Approved Amount	Amount Medicare Paid	Maximum You May Be Billed
Fennell, Carol A., CNA					
Anesthesia for procedure on urinary system including use of an endoscope (00910-Q2)	Yes	\$528.00	\$121.63	\$95.35	\$24.33
Total for Claim #38-15036-193-000		\$528.00	\$121.63	\$95.35	\$24.33

Continued

Notes for Claims Above:

- Q The approved amount is based on a special payment method.
- Q After your deductible and coinsurance were applied, the amount Medicare paid was reduced due to Federal, State and local rules.
- Q This information is being sent to Medicaid. They will review it to see if additional benefits can be paid.

December 15 - December 16, 2014/Fremont Health continued...

Service Provided & Billing Code	Service Approved?	Amount Facility Charged	Medicare-Approved Amount	Amount Medicare Paid	Maximum You May Be Billed
Hospital observation service, per hour (G0700)	Yes	1,001.70	1,001.70	0.00	

Total

De

Service

C1501

7417

Total

January 15 - January 16, 2015

Nebraska Medical Center (402) 559-4130

Nebraska Medical Center Omaha, NE 68198

Nebraska Medical Center

Service Provided & Billing Code	Service Approved?	Amount Facility Charged	Medicare-Approved Amount	Amount Medicare Paid	Maximum You May Be Billed
Pharmacy	Yes	\$238.65	\$238.65	\$0.00	

Claim #21503502507307NEA

Notes for Claims Above

- F. Payment is included in another service received on the same day.
- G. The amount Medicare paid the provider for this claim is \$1,073.45.
- H. This information is being sent to Medicaid. They will review it to see if additional benefits can be provided.
- I. After your deductible and coinsurance were applied, the amount Medicare paid was reduced by your federal, state and local rules.
- J. The amount Medicare paid the provider for this claim is \$145.17.

123/18

Marci L. Bowers, MD
345 Lorton Ave Ste 101
Burlingame, Ca 94010
Ph (650) 570-2270

Surgery Center:
66 Bovet Road #101
San Mateo, CA 94402
Ph (650) 570-0529

Pre-op Instructions - San Mateo Surgery Center (SMSC)

1. Pre-operative visit/consultation with Dr. Bowers on 3/11/15
2. Continue to hydrate all day prior to surgery.
3. Remember, **NOTHING** to eat or drink after midnight!
4. When brushing teeth in the morning, do not swallow water. No gum.
5. Arrive at San Mateo Surgery Center (SMSC) at 8:30 a.m.
6. Your surgery is scheduled for one hour later, 10:00 a.m.
7. Absolutely no eye makeup or jewelry. Hair pieces are okay.
8. Please leave all valuables at home for safekeeping. There are no safes at SMSC.
9. Bring your identification, insurance card and some method of payment (in most cases you will have already paid for surgery, but if you have insurance, you may have a co-pay that will need to be paid prior to surgery).
10. Bring your routine medication.
11. If you are traveling alone, bring all of your luggage with you. You may need to be under the care of a nurse for the first night after surgery. Someone must accompany you after surgery and stay with you. You may NOT go home alone in a taxi or on public transportation.

Webmail

2 - Name - Whistleblower Regarding Health Care P...

scrotoplasty info from Bower's 2013 site**From :** 2 - Name - Whistleblower Regarding Health Ca...

Fri, Jun 05, 2015 02:19 PM

Subject : scrotoplasty info from Bower's 2013 site**To :****Reply To :** 2 - Name - Whistleblower Regarding Health Care Provider o...**Testicle Implants****Scrotoplasty**

Scrotoplasty is the construction of a testicle implant laden scrotal sac, also known as testicle implants. This procedure can be combined with a Simple Meta or done as a separate procedure. Scrotoplasty can also be performed in conjunction with the Ring Meta (RM) although not yet performed at the original procedure. Patients are asked to wait 3 months after RM to have the implants placed due to potential strain on the original incisions of the Ring Meta and urethral extension. The second procedure also allows Dr. Bowers to repair any potential leak or fistula when the testicles are placed.

Procedure

Scrotoplasty is performed while under general anesthetic normally. The original incisions of the Simple Meta allow the implants to be placed through a single incision hidden in the midline between the testicles (as it is in natal males!). If performed as separate procedure, two small nick incisions along each labia minora are continued in to the deep space beneath the labia majora. The space in the labia minora is mostly fatty and leaves ample space for manual expansion (not requiring tissue expanders). The implant is soaked in antibiotic solution and placed. The layers are sewn back over with dissolvable suture and the procedure completed.

The implants are made of solid, medical grade silicone and are imported from Brazil. Hence: Brazil nuts. They range in size from 1 to 4 (small-medium-large-extra large). Now called huevos. Dr. Bowers has examples of each and will show and discuss size options with patients prior to surgery so that a joint decision is made in choosing size-appropriate testicles. Most patients choose medium or large implants.

Postoperative course

Patients typically do well with scrotoplasty although can experience expulsion due to the body rejecting the implants as foreign bodies. This rejection, were it to occur, would happen within the first 3 weeks although Dr. Bowers has taken care of clients of Dr. Biber and others who have experienced rejection of the implants years after insertion.

This is an unlikely scenario however, decidedly rare. While some surgeons advocate the use of tissue expanders to allow the skin to stretch while the implant is adjusting to its new location, Dr. Bowers' experience favors a one-stage procedure with ample stretching of the skin that eliminates the immediacy and cost of tissue expanders.

21 March 2015
Saturday
Re: SMSC

Dear Dr. Bowers:

You asked me to send to you a note about what transpired between about March 5-13, 2015 at the San Mateo Surgery Center.

When the RN called me about a week before surgery, on March 5, 2015, she was nice, but her first question I knew she had not pulled up my 5 month old file from 25 September 2014 when I had surgery at the SMSC. Her question was "Have you ever had surgery before?". I explained to her that my previous 26 surgery history had not changed, and for more details would be helpful to pull the documents I'd provided in September 2014. She told me that she'd just started working at the SMSC in November 2014 and was unaware that I'd been there 2 months earlier. She said she'd try and find the file.

Her next line of inquiry indicated to me that she had not located my recent Chem-7, CBC w/ Diff and the EKG done on 12 February 2015, (faxed by my pep to Robin in Trinidad, Colorado on 12 February 2015. Apparently the EKG did not successfully get to Robin, so as soon as I was made aware of that on February 23, 2015, I spent my own money at the Valley library and faxed an original to Robin showing the note from my pep. I also received a confirmation that it had been received. Now when Robin forwarded the test results to SMSC I do not know.) I know that on/about March 5, 2015 when this pre-op RN called me from the SMSC, she claimed to not have those results. I notified Robin that the SMSC seemed unable to locate the test results and Robin said she would follow up, which she did.

When I arrived at the SMSC on 12 March 2015, they apparently still did not have my old file from September 25, 2014, because the anesthesiologist did not have the printout of anesthesia drugs I had work for me, a copy of which I had provided for the September 25, 2014 surgery. I carried a copy of the anesthesia drug "cocktail" (a direct printout from an anesthesiologist report dated January 2013) in my wallet, and I provided yet another copy on March 12, 2015. The anesthesiologist I had explained to me that with the 2 hour expected duration of the surgery, I was right on the edge of the timeline for needing to administer the anti-nausea med to me before I got started. I again explained that medication was needed to keep me from being sick. Apparently I did not receive that anti-nausea med, because after waking up March 12, 2015, I was nauseated and had to ask for the medication. (After returning to where I was staying, I was thrown up.)

The young pre-op RN was personable and nice, but apparently inexperienced. I believe she had times of sticking me to start an IV all of which were unsuccessful. She called over an older RN who took 2 attempts. Of the total number of times each one took to shove the cannula up into a vein, they only used lidocaine once to numb. The one attempt to start it in my right hand was close enough to a nerve/tendon that the zapping pain was bad and my right index finger was twitching.

The young RN, at least twice, used the wrong gender-pronoun when referring to me as "she".
The second time she was corrected by another pre-op RN (not the older one), who came over to her
the foot of my pre-op bed, and said, "He!"

Now earlier, this young RN had me explain in my own words, what you were going to be doing
that day, and she was looking at the computer image of the authorization for surgery. I remember
"Repairs to Stage 1 and Scrotoplasty with Testicular Implants."

(That should have been a clue as to what gender pronoun to use.)

All of my legal ID including federal and state ID had been changed over to MALE long ago, and I
provided copies of that photo ID showing MALE to SMSC before the Sept 25, 2014 surgery.

Even if at that point she had not found or seen my 25 September 2014 SMSC file, she should have at
least read (I hope) my recent EKG; CBC w/ Diff and Chem-7 results, all of which show my gender as
male. I have the originals here on my desk as I type this, and here is where to look on the results:

EKG (upper left corner): 2 - Name - Whis... 62 year, M

CBC w/diff (upper left corner): 2 - Name - Whistl... S;M (followed by birth date)

BMP (upper left corner): 2 - Name - Whistleblower... (followed by birth date)

On Friday 13 March 2015, a representative of SMSC called to check on me. She said she knew I had
not been happy about my experience the day before at the SMSC, and asked me to tell her what
problems I had.

I first said that I wasn't happy with getting stuck 5 or 6 times to try, and start an IV. To my utter
amazement, she told me it was my fault because I had not gorged on water at 2 minutes before
midnight to keep hydrated. (I had not changed my pre-surgery evening routine between the September
25, 2014 surgery and the March 12, 2015 surgery, and it was fine in September 2014. Suddenly now
was my fault that two RN's couldn't get an IV started?) Then she said that I wasn't warm enough.

Really? I was in a pre-op bed at the SMSC under a warming bear-hugger blanket. Exactly what more
was I supposed to do?

Then I explained I wasn't happy with being nauseated after waking up. She never indicated that I
received the anti-nausea med prior to waking up as per the "anesthesia cocktail" information that I
provided that I knew worked. The representative from the SMSC said essentially, it was my fault
drinking the apple juice offered to me by the post-op RN's in the SMSC.

With this pattern of response from this representative on the 2 subjects mentioned above, I was
uncomfortable bringing up the wrong gender-pronoun usage: I opted instead to speak directly
about this, which I did.

If for whatever reason you need to do more surgery on me in the future, if the SMSC staff
still exist at that time, we need to consider utilizing another facility.

Sincerely,

2 - Name - Whistleblower Regard...

(signature generated through word-processing Libre Office. If anyone doubts I authored this, my cell
phone number is 2 - Name - W...)



1(866)420-7452 #748
 1322 EL CAMINO REAL
 SAN BRUNO, CA 94066

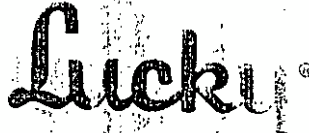
1060200

2 - Name - Whistleblower Regarding ...

2 - Name - Whist...

Rx# 6841093 03/13/15 DAET
 Dr. Bowers, Marci AMOUNT DUE \$1.20
 20 SMZ/IMP DS 800-160;TAB AMNE
 51746-0272-05 T1337160
 DS:10 REF # 1507242530828

Keep for 125



1322 El Camino Real
 650-742-9733
 Try our Pharmacy at 650-742-9733
 Lucky

Cashier: George W Clerk# 104440
 03/13/15 10:06:55
 PHARMACY
 H-PHARMACY
 SUBTOTAL 1.20
 TOTAL TAX .00
 TOTAL 1.20
 CREDIT CARDS ATTENDED 1.20
 Acct:*****4 - Perso...
 APPRVL CODE 019140
 CASH CHANGE 00
 NUMBER OF ITEMS 1
 Trx:5 Term:41; Store:748 10:07:29

----- FSA Total: \$1.20 -----
 Use your health spending card here.
 Items beginning with H- qualify for
 FSA purchase.

Our Customer Support Team looks
 forward to hearing from you
 8-7 Mon-Fri and 8-4 Sat-Sun
 (800) 692-5710

CenturyLink Webmail

2 - Name - Whistleblower Regardi...

Delta flight info 2015

From : 2 - Name - Whistleblower Regar...

Sat, Jun 06, 2015

Subject : Delta flight info 2015

To :

Reply To : 2 - Name - Whistleblower Regarding Hea...

Thanks for choosing Delta. Your Flight is confirmed.

Hello, 2 - Name - Wh...

Your Trip Confirmation #: GPJKW4

Manage...

Wed, 18MAR	DEPART	ARRIVE
DELTA 4465*	SAN FRANCISCO	SALT LAKE CITY
MAIN CABIN (H)	10:18am	1:07pm
DELTA 4470*	SALT LAKE CITY	OHAI...
MAIN CABIN (I)	1:45pm	4:55pm

*Flight 4465 Operated by SKYWEST DBA DELTA CONNECTION
 *Flight 4470 Operated by SKYWEST DBA DELTA CONNECTION

Passenger Info

NAME	FLIGHT	SEAT
2 - Name - Whistleblower...	DELTA 4465	2-1-465
	DELTA 4470	2-1-466

Visit delta.com or use the Fly Delta app to view, select or change your seat.
 If you purchased a Delta Comfort+™ seat or a Trip Extra™, please visit My Trips to access a receipt of your purchase.

Platinum Edition Visa

Account Summary

Previous Balance \$8,884.49
 Payments -\$200.00
 Other Credits \$0.00
 Purchases +\$8,523.10
 Balance Transfers +\$0.00
 Cash Advances +\$0.00
 Fees Charged +\$0.00
 Interest Charged +\$131.72
New Balance **\$17,339.31**
 Statement Closing Date 03/24/15
 Days in Billing Cycle 32

Total Credit Limit \$21,900.00
 Available Credit \$4,560.00
 Cash Limit \$4,380.00
 Available Cash \$4,380.00

Payment Information

New Balance
 Minimum Payment Due
 Past Due Amount
 Payment Due Date April 9, 2015

Late Payment Warning: If we do not receive your minimum payment by the date listed above, you may be charged a late fee of \$37 and your APRs may be increased to 25.99%.

Minimum Payment Warning: If you do not make your minimum payment each period, you will pay more interest and it will take longer to pay off your balance. For Example:

If you make no additional payments each month you pay about...	If you pay off the balance shown on the table each month you pay about...
Only the minimum payment	25 years
\$500	3 years

If you would like information about credit courses...



Customer Service
 Save Time and Stress by Paying Online!

Call: Toll Free 1-888-530-3626
 Visit: www.firstnational.com
 Remit to: First National Bank Omaha, P.O. Box 255



Did you know? A big part of your score depends on the percentage of your available credit that you use. A higher balance can lower that percentage against your available credit limit.

Transaction Detail

Trans Date	Post Date	Reference Number	Transaction Description	Credit
3-04	3-04	451187	PAYMENT - THANK YOU	
Transactions				
2-24	2-26	443376	MARCI L BOWERS MD TRINIDAD CO	
2-24	2-26	443376	SAN MATEO SURGERY CENT SAN MATEO CA	
3-18	3-18	247551	STAYBRIDGE SUITES SAN FRANCISCO CA	
3-18	3-18	247166	DELTA AIR 0082102840881 ATLANTA GA	
3-18	3-18	247166	DELTA AIR 0080788840835 ATLANTA GA	
3-18	3-18	247551	COTTONWOOD PET RESORT WATERLOO OH	
3-18	3-20	247551	STAYBRIDGE SUITES SAN FRANCISCO CA	

Fees
 Total Fees For This Period
 Interest Charged
 Interest Charge on Purchases
 Interest Charge on Cash Advances
 Interest Charge on Balance Transfers
 Total Interest For This Period

Your Annual Percentage Rate (APR) is the annual interest rate on your account.

Charge Summary	Annual Percentage Rate (APR)	Balance Subject to Interest Rate	Days Rate Used	Interest Charged
Purchases	9.99% (v)	\$15,025.85	32	\$131.72
Cash Advance	25.24% (v)	\$0.00	32	\$0.00

Issued by First National Bank of Omaha

15 March 2015

From : 2 - Name - Whistleblower Regardin... @vzwpix.com

Subject : 15 March 2015

To : 2 - Name - Whistleblower Regarding Health Care Provider or Health Care Facility - RCW...

15 March 2015



0317150911.jpg

129 KB

 **Unknown <text/plain>**
13 B

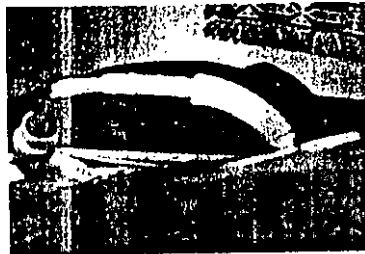
Bent sp cath

From : 2 - Name - Whistleblower Regard...@vzwpx.com

Subject : Bent sp cath

To : 2 - Name - Whistleblower Regarding Health Care Provider or Health Care Facility - RCW ...

Bent sp cath



0322152122.jpg
171 KB

Unknown <text/plain>
12 B

CenturyLink Webmail

2 - Name - Whistleblower Regarding Health Care Provider...

automated response March 21, 2015**From :** 2 - Name - Whistleblower Regarding Health Care Prov...

Sat, Jun 06 2015 05:35 PM

Subject : automated response March 21, 2015**To :****Reply To :** 2 - Name - Whistleblower Regarding Health Care Provider or Health ...

March 21, 2015

Thanks for your recent inquiry. This is an automated reply - if you are looking for specific information, Dr. Bowers or one of her staff will get back to you with a personal answer as soon as possible. It may take a few days for a personal response. If you need immediate assistance, please contact Dr. Bowers' office at 650-570-2270 to schedule consults, surgeries, and will answer specific questions including information about pricing.

Patients completing an application and forwarding it via mail with a deposit or via email or fax (call to give us a credit or debit card), will be contacted via phone to schedule dates and final plans.

Please know that Dr. Bowers receives scores of emails per week and is not able to personally answer your questions about therapists, support groups, or medical providers in your area, or general questions regarding hormones, insurance, transition, etc. One of her staff members will get back to you with some links to resources where you can look to get answers.

Regarding insurance: More and more companies are covering GRS/SRS. If you are fortunate enough to have insurance that covers such practices, the staff will need to do pre-authorization. This process can take 45 to 60 days, so plan your time line accordingly. Depending on our contract with your insurance company, you may need to prepay a portion of the fees. If you are not sure if your insurance covers the procedure, please call the office.

We are pleased to announce the addition of Dr. Julie Nicole to our practice. Dr. Nicole brings expertise in gynecological care for both the MTF and FTM patient. She also provides hormone therapy for local patients, and provides post-op surgical care. Dr. Nicole performs hysterectomy for FTM patients, as well as all gynecological surgery for natal females. Please contact us to schedule your appointment today!

In the meantime, here is the latest information with regard to scheduling SRS/RS related surgeries:

As of April 2014, we are scheduling MTF GRS surgeries approximately 14 months out. When you send us a completed application and deposit, you will be contacted to set a date when you are looking

for something sooner, please let us know; we do get cancellations or schedule changes and can usually move your surgery date up if necessary.

FTM surgeries, and other MTF procedures (orchi, labiaplasty, tracheal shave, etc) can be typically scheduled within 2-4 months of the deposit, although holidays and conferences sometimes push that out. Again, when you send a completed application and a deposit, we will contact you for a date.

Dr. Bowers does not perform Breast Augmentation, but that, and some facial surgeries can be scheduled in conjunction with GRS or a labiaplasty. The Breast or Facial portion of the surgery would be performed by Dr. Joel Beck, a colleague in the Bay Area. You can learn more at his website: <http://www.bayareaaestheticsurgery.com/>

At this time, Dr. Bowers is not performing FTM top/chest surgery.

Although Dr. Bowers finds the requirements of the WPATH Standards of Care problematic in some respects, she presently does require (2) letters of recommendation for MTF and FTM patients undergoing genital reassignment surgery. One letter is required for an orchiectomy. Two letters are required for labiaplasty or tracheal shaves.

We apologize in advance if it takes a while to get back to you. If your request is urgent, please contact the office directly at [650-570-2270](tel:650-570-2270) or via fax at [650-570-2283](tel:650-570-2283).

Marci L. Bowers, MD
Clinic address:
345 Lorton Avenue Suite 101
Burlingame, CA 94010

Mailing address:
PO Box 1044
Trinidad, CO 81082

Phone: [650-570-2270](tel:650-570-2270)
FAX: [650-570-2283](tel:650-570-2283)
Email: mail@marcibowers.com

PHARMACY PRESCRIPTION

Your Walgreens Pharmacy Location
 1525 E 23rd St
 Fremont, NE 68025
 (402)721-8872

IF YOU HAVE ANY QUESTIONS, PLEASE CONTACT YOUR PHARMACEUTICAL REPRESENTATIVE

PATIENT: 2 - Name - Whistlebl... DOCTOR: M. BOWERS, MD
 BIRTH DATE: 07/18/52 DRUG CLASSIFICATION: ...
 MEDICATION: SMZ/TMP REG STRENGTH (400-80MG) TB
 QUANTITY: 14 PATIENT ALLERGIES: CELEBREX 100MG CAPSULES, V-CILLIN-K 500MG TAB, NAPROGYN 375MG TAB, LEVAQUIN 500MG TAB, TRAMADOL 50MG TAB

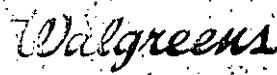
... throat, joint pain, polyuria, unusual bruising or bleeding, or unusual tiredness or weakness. THIS MEDICINE MAY CAUSE serious lung problems. Tell your doctor right away if you develop a cough, shortness of breath, or chest pain. THIS MEDICINE MAY CAUSE increased sensitivity to the sun. Avoid exposure to the sun or sunlamps until you know how you react to this medicine. Use a sunscreen or protective clothing if you must be outside for a prolonged period. MILD DIARRHEA IS COMMON with antibiotic use. However, a more serious and sometimes fatal form of diarrhea (pseudomembranous colitis) may rarely occur. This may develop while you use the antibiotic or within several months after you stop using it. Contact your doctor right away if you have pain or cramps, severe diarrhea, or bloody stools occur. Do NOT treat diarrhea without

2 - Name - Whistleblower Re...
 RX # 1678392-09899 DATE: 03/25/15
 SMZ/TMP REG STRENGTH (400-80MG) TB
 QTY: 14 NO REFILLS - CIL. AUTH. REQUIRED
 New NDC: 53746-0271-01
 Retail Price: \$11.20 Your Insurance Savings: \$10.79 \$1.20
 M. BOWERS, MD PHARMACEUTICAL
 MFG: AMNEAL UNIDIP 353452
 MAMM/DC/AMNEAL/C/DC/NRC CUMMINS 1001 1933489/1936999

2 - Name - Whistlebl...
 RX # 1678392-09899 DATE: 03/25/15
 SMZ/TMP REG STRENGTH (400-80MG) TB
 QTY: 14 NO REFILLS - CIL. AUTH. REQUIRED
 New NDC: 53746-0271-01
 Retail Price: \$11.20 Your Insurance Savings: \$10.79 \$1.20
 M. BOWERS, MD PHARMACEUTICAL
 MFG: AMNEAL UNIDIP 353452
 MAMM/DC/AMNEAL/C/DC/NRC CUMMINS 1001 1933489/1936999

Pharmacy use only
 WAITING WED 3:04PM
 New SMZ/TMP REG STRENGTH (400-80MG) TB
 53746-0271-01 QTY 14
 ALPHA 10 DRAM SNAP

WHITE FRONT: IP 20
 MAMM/DC/AMNEAL/C/DC/NRC



#09899 1525 E 23RD ST
 FREMONT, NE 68025
 402-721-8872

950 7811 0041 03/25/2015 3:00 PM
 FSA BY 1678392 1.20
 ITEM REF# 150045348994836999
 TOTAL 1.20
 CASH 20.00
 CHANGE 18.80
 TOTAL FSA ITEMS 0.00
 TOTAL RX ITEMS 1.20
 TOTAL FSA AND RX ITEMS 1.20
 APPROVED FSA/IRA AMOUNT 0.00

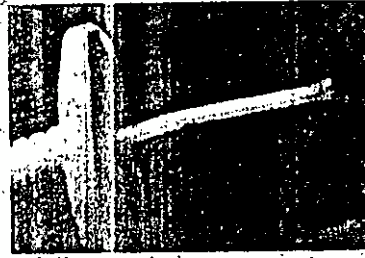
THANK YOU FOR SHOPPING AT WALGREENS
 DID YOU KNOW THAT YOU CAN EARN POINTS ON THOUSANDS OF ITEMS IN-STORE AND ONLINE? SEE OUR WEEKLY AD FOR MORE INFORMATION. ITEMS CHANGE FREQUENTLY.

From : 2 - Name - Whistleblower Regardin...@vwvdpk.com

Subject : Sp cath

To : 2 - Name - Whistleblower Regarding Health Care Provider or Health Care Facility - RCW...

Sp cath



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126 KB



Unknown <text/plain>

7 B

From : 2 - Name - Whistleblower Regardi...

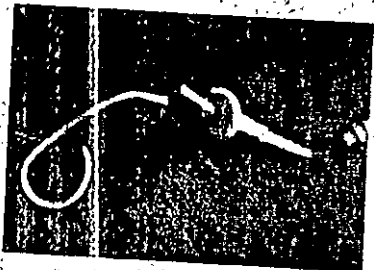
√ZWDIX.COM

Subject : Both pieces sp cath

To :

2 - Name - Whistleblower Regarding Health Care Provider or Health Care Facility - RC...

Both pieces sp cath



0612150938.jpg

148 KB



Unknown <text/plain>

19 B

BEFORE THE
BOARD OF REGISTERED NURSING
DEPARTMENT OF CONSUMER AFFAIRS
STATE OF CALIFORNIA

In the Matter of the Accusation Against:

DIANE MARIE WASHINGTON
a.k.a. DIANE MARIE LEWIS
a.k.a. DIANE MARIE BROTTERTSON
2820 Broken Oak Court
San Jose, CA 95148

Registered Nurse License No. 486290
Certified Registered Nurse Anesthetist Certificate
No. 1948

Respondent.

Case No. 2012-523

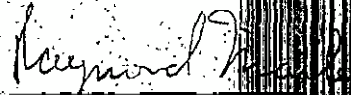
OAH No. 2012-0000

DECISION AND ORDER

The attached Stipulated Settlement and Disciplinary Order is hereby adopted by the Board of Registered Nursing, Department of Consumer Affairs, as its Decision in this matter.

This Decision shall become effective on March 8, 2013.

IT IS SO ORDERED February 7, 2013.



Raymond Mallet, President
Board of Registered Nursing
Department of Consumer Affairs
State of California

Redaction Summary (154 redactions)

4 Privilege / Exemption reasons used:

1 -- "DOH Licensee Social Security Number - RCW 42.56.350(1)" (1 instance)

2 -- "Name - Whistleblower Regarding Health Care Provider or Health Care Facility - RCW 43.70.075(1), RCW 42.56.070(1)" (144 instances)

3 -- "National Practitioner Data Bank (NPDB) report received directly or indirectly from the NPDB -42 USC §1396r-2; 42 USC §1320a-7e; 45 CFR §60.20(a), RCW 42.56.070(1)" (2 instances)

4 -- "Personal Information -Credit card numbers, debit card numbers, electronic check numbers, card expiration dates, or bank or other financial information as defined in RCW 9.35.005 including social security numbers - RCW 42.56.230(5)" (7 instances)

Redacted pages:

Page 2, Name - Whistleblower Regarding Health Care Provider or Health Care Facility - RCW 43.70.075(1), RCW 42.56.070(1), 1 instance
Page 2, National Practitioner Data Bank (NPDB) report received directly or indirectly from the NPDB -42 USC §1396r-2; 42 USC §1320a-7e; 45 CFR §60.20(a), RCW 42.56.070(1), 1 instance
Page 5, Name - Whistleblower Regarding Health Care Provider or Health Care Facility - RCW 43.70.075(1), RCW 42.56.070(1), 1 instance
Page 5, National Practitioner Data Bank (NPDB) report received directly or indirectly from the NPDB -42 USC §1396r-2; 42 USC §1320a-7e; 45 CFR §60.20(a), RCW 42.56.070(1), 1 instance
Page 7, Name - Whistleblower Regarding Health Care Provider or Health Care Facility - RCW 43.70.075(1), RCW 42.56.070(1), 6 instances
Page 11, Name - Whistleblower Regarding Health Care Provider or Health Care Facility - RCW 43.70.075(1), RCW 42.56.070(1), 1 instance
Page 12, Name - Whistleblower Regarding Health Care Provider or Health Care Facility - RCW 43.70.075(1), RCW 42.56.070(1), 1 instance
Page 17, DOH Licensee Social Security Number - RCW 42.56.350(1), 1 instance
Page 18, Name - Whistleblower Regarding Health Care Provider or Health Care Facility - RCW 43.70.075(1), RCW 42.56.070(1), 3 instances
Page 20, Name - Whistleblower Regarding Health Care Provider or Health Care Facility - RCW 43.70.075(1), RCW 42.56.070(1), 2 instances
Page 22, Name - Whistleblower Regarding Health Care Provider or Health Care Facility - RCW 43.70.075(1), RCW 42.56.070(1), 6 instances
Page 26, Name - Whistleblower Regarding Health Care Provider or Health Care Facility - RCW 43.70.075(1), RCW 42.56.070(1), 1 instance
Page 27, Name - Whistleblower Regarding Health Care Provider or Health Care Facility - RCW 43.70.075(1), RCW 42.56.070(1), 2 instances
Page 29, Name - Whistleblower Regarding Health Care Provider or Health Care Facility - RCW 43.70.075(1), RCW 42.56.070(1), 1 instance
Page 30, Name - Whistleblower Regarding Health Care Provider or Health Care Facility - RCW 43.70.075(1), RCW 42.56.070(1), 1 instance
Page 32, Name - Whistleblower Regarding Health Care Provider or Health Care Facility - RCW 43.70.075(1), RCW 42.56.070(1), 1 instance
Page 33, Name - Whistleblower Regarding Health Care Provider or Health Care Facility - RCW 43.70.075(1), RCW 42.56.070(1), 2 instances
Page 34, Name - Whistleblower Regarding Health Care Provider or Health Care Facility - RCW 43.70.075(1), RCW 42.56.070(1), 2 instances
Page 36, Name - Whistleblower Regarding Health Care Provider or Health Care Facility - RCW 43.70.075(1), RCW 42.56.070(1), 1 instance
Page 41, Name - Whistleblower Regarding Health Care Provider or Health Care Facility - RCW 43.70.075(1), RCW 42.56.070(1), 9 instances
Page 68, Name - Whistleblower Regarding Health Care Provider or Health Care Facility - RCW 43.70.075(1), RCW 42.56.070(1), 1 instance
Page 75, Name - Whistleblower Regarding Health Care Provider or Health Care Facility - RCW 43.70.075(1), RCW 42.56.070(1), 1 instance
Page 77, Name - Whistleblower Regarding Health Care Provider or Health Care Facility - RCW 43.70.075(1), RCW 42.56.070(1), 3 instances
Page 78, Name - Whistleblower Regarding Health Care Provider or Health Care Facility - RCW 43.70.075(1), RCW 42.56.070(1), 2 instances
Page 94, Name - Whistleblower Regarding Health Care Provider or Health Care Facility - RCW 43.70.075(1), RCW 42.56.070(1), 1 instance
Page 94, Personal Information -Credit card numbers, debit card numbers, electronic check numbers, card expiration dates, or bank or other financial information as defined in RCW 9.35.005 including social security numbers - RCW 42.56.230(5), 1 instance
Page 96, Name - Whistleblower Regarding Health Care Provider or Health Care Facility - RCW 43.70.075(1), RCW 42.56.070(1), 1 instance
Page 97, Name - Whistleblower Regarding Health Care Provider or Health Care Facility - RCW 43.70.075(1), RCW 42.56.070(1), 5 instances
Page 99, Name - Whistleblower Regarding Health Care Provider or Health Care Facility - RCW 43.70.075(1), RCW 42.56.070(1), 2 instances
Page 100, Name - Whistleblower Regarding Health Care Provider or Health Care Facility - RCW 43.70.075(1), RCW 42.56.070(1), 4 instances
Page 100, Personal Information -Credit card numbers, debit card numbers, electronic check numbers, card expiration dates,

or bank or other financial information as defined in RCW 9.35.005 including social security numbers - RCW 42.56.230(5), 1 instance

Page 101, Name - Whistleblower Regarding Health Care Provider or Health Care Facility - RCW 43.70.075(1), RCW 42.56.070(1), 1 instance

Page 104, Name - Whistleblower Regarding Health Care Provider or Health Care Facility - RCW 43.70.075(1), RCW 42.56.070(1), 1 instance

Page 105, Name - Whistleblower Regarding Health Care Provider or Health Care Facility - RCW 43.70.075(1), RCW 42.56.070(1), 1 instance

Page 105, Personal Information -Credit card numbers, debit card numbers, electronic check numbers, card expiration dates, or bank or other financial information as defined in RCW 9.35.005 including social security numbers - RCW 42.56.230(5), 1 instance

Page 106, Name - Whistleblower Regarding Health Care Provider or Health Care Facility - RCW 43.70.075(1), RCW 42.56.070(1), 1 instance

Page 106, Personal Information -Credit card numbers, debit card numbers, electronic check numbers, card expiration dates, or bank or other financial information as defined in RCW 9.35.005 including social security numbers - RCW 42.56.230(5), 2 instances

Page 107, Name - Whistleblower Regarding Health Care Provider or Health Care Facility - RCW 43.70.075(1), RCW 42.56.070(1), 1 instance

Page 114, Name - Whistleblower Regarding Health Care Provider or Health Care Facility - RCW 43.70.075(1), RCW 42.56.070(1), 4 instances

Page 115, Name - Whistleblower Regarding Health Care Provider or Health Care Facility - RCW 43.70.075(1), RCW 42.56.070(1), 4 instances

Page 116, Name - Whistleblower Regarding Health Care Provider or Health Care Facility - RCW 43.70.075(1), RCW 42.56.070(1), 2 instances

Page 117, Name - Whistleblower Regarding Health Care Provider or Health Care Facility - RCW 43.70.075(1), RCW 42.56.070(1), 2 instances

Page 119, Name - Whistleblower Regarding Health Care Provider or Health Care Facility - RCW 43.70.075(1), RCW 42.56.070(1), 1 instance

Page 120, Name - Whistleblower Regarding Health Care Provider or Health Care Facility - RCW 43.70.075(1), RCW 42.56.070(1), 1 instance

Page 121, Name - Whistleblower Regarding Health Care Provider or Health Care Facility - RCW 43.70.075(1), RCW 42.56.070(1), 1 instance

Page 122, Name - Whistleblower Regarding Health Care Provider or Health Care Facility - RCW 43.70.075(1), RCW 42.56.070(1), 1 instance

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Page 139, Name - Whistleblower Regarding Health Care Provider or Health Care Facility - RCW 43.70.075(1), RCW 42.56.070(1), 4 instances

Page 140, Name - Whistleblower Regarding Health Care Provider or Health Care Facility - RCW 43.70.075(1), RCW 42.56.070(1), 2 instances

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Page 142, Name - Whistleblower Regarding Health Care Provider or Health Care Facility - RCW 43.70.075(1), RCW 42.56.070(1), 1 instance

Page 144, Name - Whistleblower Regarding Health Care Provider or Health Care Facility - RCW 43.70.075(1), RCW 42.56.070(1), 3 instances

Page 145, Name - Whistleblower Regarding Health Care Provider or Health Care Facility - RCW 43.70.075(1), RCW 42.56.070(1), 3 instances

Page 146, Personal Information -Credit card numbers, debit card numbers, electronic check numbers, card expiration dates, or bank or other financial information as defined in RCW 9.35.005 including social security numbers - RCW 42.56.230(5), 1 instance

Page 148, Name - Whistleblower Regarding Health Care Provider or Health Care Facility - RCW 43.70.075(1), RCW 42.56.070(1), 4 instances
Page 149, Name - Whistleblower Regarding Health Care Provider or Health Care Facility - RCW 43.70.075(1), RCW 42.56.070(1), 1 instance
Page 151, Name - Whistleblower Regarding Health Care Provider or Health Care Facility - RCW 43.70.075(1), RCW 42.56.070(1), 1 instance
Page 152, Name - Whistleblower Regarding Health Care Provider or Health Care Facility - RCW 43.70.075(1), RCW 42.56.070(1), 1 instance
Page 154, Name - Whistleblower Regarding Health Care Provider or Health Care Facility - RCW 43.70.075(1), RCW 42.56.070(1), 1 instance
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Page 162, Name - Whistleblower Regarding Health Care Provider or Health Care Facility - RCW 43.70.075(1), RCW 42.56.070(1), 2 instances
Page 162, Personal Information -Credit card numbers, debit card numbers, electronic check numbers, card expiration dates, or bank or other financial information as defined in RCW 9.35.005 including social security numbers - RCW 42.56.230(5), 1 instance
Page 163, Name - Whistleblower Regarding Health Care Provider or Health Care Facility - RCW 43.70.075(1), RCW 42.56.070(1), 6 instances
Page 165, Name - Whistleblower Regarding Health Care Provider or Health Care Facility - RCW 43.70.075(1), RCW 42.56.070(1), 2 instances
Page 166, Name - Whistleblower Regarding Health Care Provider or Health Care Facility - RCW 43.70.075(1), RCW 42.56.070(1), 2 instances
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Page 169, Name - Whistleblower Regarding Health Care Provider or Health Care Facility - RCW 43.70.075(1), RCW 42.56.070(1), 3 instances
Page 170, Name - Whistleblower Regarding Health Care Provider or Health Care Facility - RCW 43.70.075(1), RCW 42.56.070(1), 2 instances
Page 175, Name - Whistleblower Regarding Health Care Provider or Health Care Facility - RCW 43.70.075(1), RCW 42.56.070(1), 2 instances