Missouri	Department of Hea	Ith and Senior Services			(VA) DATE (SUDVEY
STATEMEN	T OF DEFICIENCIES	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:		CONSTRUCTION	(X3) DATE S	
AND PLAN	OF CORRECTION	IDENTIFICATION NUMBER.	A. BUILDING:			
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		MOA-0014	B. WING		03/10	6/2016
NAME OF F	PROVIDER OR SUPPLIER	STREET ADI	ORESS, CITY, S	TATE, ZIP CODE		
		BYICES / DI ANNI 4251 FOR	EST PARK A	VENUE		
REPROD	OUCTIVE HEALTH SE	SAINT LO	UIS, MO 631			
(X4) ID		ATEMENT OF DEFICIENCIES	ID	PROVIDER'S PLAN OF CORRECTI	ON D.BE	(X5) COMPLETE
PREFIX		Y MUST BE PRECEDED BY FULL LSC IDENTIFYING INFORMATION)	PREFIX TAG	(EACH CORRECTIVE ACTION SHOUL CROSS-REFERENCED TO THE APPRO	PRIATE	DATE
TAG	REGULATORTORE	EGO IDENTIFICAÇÃO OTAMBATICA,	IAG	DEFICIENCY)		
			1.000			
L 000	Initial Comments		L 000		İ	
	A	d state licensure survey to				
	An onsite, unanno	unced state licensure survey to nce with 19 CSR 30-30.050				
İ	through 19 CSR 3	0-30.070 for Abortion Facilities				
	was conducted fro	m 03/14/16 to 03/16/16. See				
	below for findings:					
L1128	19 CSR 30-30.060	(1)(B)(8) The facility shall	L1128			
	establish a prograi					
	The facility shall es	stablish a program for				
1	identifying and pre	venting infections and for				
	maintaining a safe	environment. Infectious and				
	pathological waste	es shall be segregated from				
	be placed in distin	e point of generation and shall ctive, clearly marked,				
		ers or plastic bags appropriate				
		tics of the infectious wastes.		•		<u> </u>
		ectious waste shall be identified				Ì
		biological hazard symbol. All				
		aintain its integrity during				
	storage and transp	oort.				
	This requisition is	not met as evidenced by:				
	Resed on retional	not met as evidenced by: ly-recognized standards, policy				
	review record rev	iew, observation, and interview,				
	the facility failed to					
		facturer's instructions for				
	cleaning two of tw	o autoclaves (sterilizers);				
		facturer's instructions for				
		used to monitor steam				
	sterilizers);					
	- Have a procedur	re in place to prevent cross				
	instruments by sp	d separation of contaminated				
	Follow the manu	facturer's instructions for				
	packaging instrum	nents for sterilization;				
	- Restrict multi-do	se vials to a centralized				
L						!
Missouri De	partment of Health and S	Senior Services IDER/SUPPLIER REPRESENTATIVE'S SIG	NATURE	TITLE		(X6) DATE
LABORATOR	I DINECTOR S OR FROM	IDENTICAL PROPERTY OF COLOR				

If continuation sheet 1 of 36 Z02L11 STATE FORM

Missouri Department of Health and Senior Services						Tare =	NIDVEY 1
STATEMEN	T OF DEFICIENCIES	(X1) PROVIDER/SUPPLIER/G		(X2) MULTIPLE	E CONSTRUCTION	(X3) DATE S	
	OF CORRECTION	IDENTIFICATION NUMBI	ER:	A. BUILDING:		COMPL	
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		MOA 0014	1	B. WING		03/16	6/2016
		MOA-0014				1 00/11	
NAME OF F	PROVIDER OR SUPPLIER	s	TREETADD	RESS, CITY, S	TATE, ZIP CODE		
		4	251 FORE	EST PARK A	VENUE		
REPROD	UCTIVE HEALTH SEI	RVICES / PLANNI S	AINT LO	UIS, MO 631	108		
	CHARAA DV CTA			ID	PROVIDER'S PLAN OF CORRECT	ON	(X5)
(X4) ID PREFIX		ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FU	LL	PREFIX	(EACH CORRECTIVE ACTION SHOU	LD BE	COMPLETE
TAG		SC IDENTIFYING INFORMATION		TAG	CROSS-REFERENCED TO THE APPRO	PRIATE	DATE
					DEFICIENCY)		
L1128	Continued From pa	age 1		L1128			
LIIZO	·	_					
	medication area se	eparate from the proced	lure				
İ	room;		.	1			
	- Restrict single-do	se vials/ampoules to si	ngle	1			
	patient use;						
	- Ensure a sanitary	environment was pres	erved				
		rooms and sterile suppl					
	- Ensure expired su	upplies were not availal	ble for	1		1	'
	use;			1			
	- Ensure the glucor	meter (instrument for te	sting				'
	the blood sugar lev	vel) was approved by th	ie				
		linical use (use on mult	ıple				
	patients);						İ
		on refrigerators tempera					1
		o provide stable medica	ition;			ļ	
]	and						
		nt used for patient care	was				
		n healthcare facilities.					
	The Abortion Facili	ity does an average of	424				
		On the first day of the s	urvey,				
	there were 32 case	9 S.					
	Findings included:						
	·		1				
		merican National Stand					
		sociation of the Advance					
		entation (AAMI) docum	ent				
		sive Guide to Steam					
		terility Assurance in He	aithcare	1			5
	Facilities, ST79," d	dated 2010, showed:	ļ				
		: Sterilizers should be	ĺ				
	inspected and clea	aned daily according the	Э.				
	manufacturer's wri	itten instructions. Week	ly or				
	other prescribed in	rspection and cleaning	snould				
	be performed as s	pecified in the manufac	turer's				
	written instructions	3.					
	: !						
	2. Review of the To	uttnauer (manufacturer)				
1		t titled, "Operation &					
	Maintenance Manu	ual," showed:					
i				1	1		

Missouri	Department of Heal	th and Senior Serv	/ices			LOVON BATE C	NIDVEY
	T OF DEFICIENCIES	(X1) PROVIDER/SUPP		(X2) MULTIPLE	CONSTRUCTION	(X3) DATE S	
AND PLAN	OF CORRECTION	DENTIFICATION I	NOMBEK:	A. BUILDING:			-· - -
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		MOA-0014		B. WING		03/16	6/2016
NAME OF 5	POWDED OF CURRY FR		STREET ADD	DRESS CITY S	TATE, ZIP CODE		
NAME OF F	ROVIDER OR SUPPLIER			EST PARK A			
REPROD	UCTIVE HEALTH SE	RVICES / PLANN!					
			SAINT LO	UIS, MO 631			
(X4) ID		TEMENT OF DEFICIENC		ID	PROVIDER'S PLAN OF CORRECT (EACH CORRECTIVE ACTION SHOU		(X5) COMPLETE
PREFIX	(EACH DEFICIENC)	Y MUST BE PRECEDED .SC IDENTIFYING INFOR	MATION)	PREFIX TAG	CROSS-REFERENCED TO THE APPRO		DATE
TAG	1120021101110111		,		DEFICIENCY)		i
				1.4400			
L1128	Continued From pa	age 2		L1128			
	- If the autoclave is	not cleaned regul	arly, dirt and				
	debris will build up	and clog the tubin	g and				
,	valves. This dirt ca	n also be transmitt	ed to the				
	instruments during						ļ
	layer of dirt on the						
	moisture against th	ne metal and will le	ad to the				ļ
	chamber becoming	porous and failing	j .				
	- It is recommende	d that your autocla	ve be				
	cleaned with Cham	nber Brite (brand)	once per				
	week.	,	- :	1			
	- It is required that	the air jet be clear	ed once per				
	week or more ofter	n if necessary, to re	emove any				
	accumulated dirt a		•				
	3. Review of the fa	cility's Affiliate Risl	ς .				
	Management Serv						
	Prevention Manua						
	infection preventio						
	and Association of						
	Nurses (AORN).	,	-				
	, ,						
1	4. Review of the fa						
	"Sterilization Room						
	Autoclave Mainten						
	showed staff failed	I to clean the cham	ber of				
	Autoclave #1 the v						
	02/27/16.						
	5. Review of the fa	acility's document t	itled,				
	"Sterilization Roon	n Humidity, Tempe	rature and				
	Autoclave Mainten	ance Log," dated	03/16,				
	showed:						
	- Staff failed to clea						
	#1 the week of 03/	/01/16 through 03/	05/16.				
	- Staff failed to clea	an the air jet of Au	oclave #1				İ
	the week of 03/08/	/16 through 03/12/	16.				
	- Staff failed to cle	an the air jet of Au	toclave #2				
	the week of 03/08/						
		. .					1

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<u>Missouri</u>	Alissouri Department of Health and Senior Services							
STATEMEN	T OF DEFICIENCIES OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	1 ` ′		CONSTRUCTION	(X3) DATE SURVEY COMPLETED		
		MOA-0014	B. WIN	G		03/10	6/2016	
NAME OF F	PROVIDER OR SUPPLIER	STRE	ETADDRESS,	CITY, ST	TATE, ZIP CODE			
REPROD	OUCTIVE HEALTH SE	DVICES / DI ANNI	FOREST PA					
KEIKOL		SAII	IT LOUIS, M			ON	0/5	
(X4) ID PREFIX TAG	(EACH DEFICIENC)	ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	PRE TA	FIX -	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOUL CROSS-REFERENCED TO THE APPROVIDER OF THE	D BE	(X5) COMPLETE DATE	
L1128	Continued From pa	age 3	L112	8				
	sterile processing r 3870M (model) aut autoclaves was dis spots.	03/14/16 at 2:01 PM in the room showed two Tuttnaud coclaves. The inside of the colored with shades of broken at 2:04 PM	own					
	Staff B, Registered Patient Services, c stated that she tho to the age of the st		nt of but					
	(manufacturer) Atte dated 09/05, show - Attest biological in an appropriate test to monitor every lo	ndicators should be placed t tray or package, and be u	d in					
	Prevention Manual - Affiliates must che and manufacturer's - For affiliates, a bi challenge device n in a health center p services and daily abortion/surgical s - The results of the documented in a lo	cility's ARMS Infection I, dated 08/15, showed: eck state/local requiremer is recommendations. ological indicator process must be conducted every w providing family planning in a health center providin ervices. E bacteriological test must og book or file and maintai eck state/local requiremer	veek g be ned					
	"Spore Testing Bio - Attest biological i an appropriate test	facility's undated policy title logical Indicator," showed ndicators should be placed t tray or package, and be do loads of autoclaves.	d in					

Missouri Department of Health and Senior Services (X3) DATE SURVEY (X2) MULTIPLE CONSTRUCTION STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA COMPLETED IDENTIFICATION NUMBER: AND PLAN OF CORRECTION A. BUILDING: B. WING 03/16/2016 MOA-0014 STREET ADDRESS, CITY, STATE, ZIP CODE NAME OF PROVIDER OR SUPPLIER **4251 FOREST PARK AVENUE** REPRODUCTIVE HEALTH SERVICES / PLANN! SAINT LOUIS, MO 63108 SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION) PROVIDER'S PLAN OF CORRECTION (X5) COMPLETE DATE (X4) ID PREFIX (EACH CORRECTIVE ACTION SHOULD BE PREFIX CROSS-REFERENCED TO THE APPROPRIATE TAG TAG **DEFICIENCY**) L1128 L1128 Continued From page 4 - Record the sterilized and control biological indicator results in quality management binder. 11. Review of the facility's biological indicator log dated 02/16 showed staff performed a biological indicator weekly and failed to perform a biological indicator with every load. 12. During an interview on 03/15/16 at 3:42 PM, Staff H stated that: - The biological indicator was normally run on Wednesday. - They never ran the biological indicator with every sterilization load. 13. Review of the ANSI and AAMI document titled, "ANSI/AAMI ST79:2010," Comprehensive Guide to Steam Sterilization and Sterility Assurance in Health Care Facilities, dated 09/24/10, showed: - 3.2.3. The sterile processing department should be designed to separate areas in which contaminated items are received and processed from areas in which clean items are packaged, sterilized, and stored. Functional work areas should be physically separated by walls or partitions to control contaminants generated during the phases of reprocessing. 14. Observation on 03/15/16 at 3:00 PM in the decontamination room showed Staff H cleaned instruments. The pass-through window was opened to the instrument processing room during the cleaning process and a tray of previously cleaned instruments were setting on the ledge of the opened window. A blue wrap (used to wrap surgical instruments for sterilization) and gauze (included in sterilization packs) were setting on the counter on the other side of the window.

Missouri Department of Health and Senior Services (X3) DATE SURVEY (X2) MULTIPLE CONSTRUCTION (X1) PROVIDER/SUPPLIER/CLIA STATEMENT OF DEFICIENCIES COMPLETED AND PLAN OF CORRECTION IDENTIFICATION NUMBER: A. BUILDING: __ B. WING MOA-0014 03/16/2016 STREET ADDRESS, CITY, STATE, ZIP CODE NAME OF PROVIDER OR SUPPLIER **4251 FOREST PARK AVENUE** REPRODUCTIVE HEALTH SERVICES / PLANNI SAINT LOUIS, MO 63108 PROVIDER'S PLAN OF CORRECTION (X5) COMPLETE SUMMARY STATEMENT OF DEFICIENCIES (X4) ID PREFIX (EACH CORRECTIVE ACTION SHOULD BE (EACH DEFICIENCY MUST BE PRECEDED BY FULL PREFIX CROSS-REFERENCED TO THE APPROPRIATE DATE REGULATORY OR LSC IDENTIFYING INFORMATION) TAG TAG DEFICIENCY) L1128 L1128 Continued From page 5 15. During an interview on 03/15/16 at 3:25 PM, Staff H stated that they left the window open all the time. 16. Review of the Chex-all II (brand) paper-plastic pouches (peel packs - used to contain instruments for sterilization) manufacturer's instructions printed on the box showed: - After placing the item into the pouch, release the liner strip covering the adhesive is peeled off, and the pouch paper is folded at the crease so that the adhesive is in contact with the plastic of the pouch. - Pressure is then applied to the folded part of the pouch to complete the sealing process. 17. Review of the manufacturer's instructions printed on the peel packs showed to insert item, peel off liner, re-fold along the crease (press down from center outward). 18. Observation on 03/14/16 at 1:43 PM in procedure room #1 showed four peel packs holding instruments to be used during the abortion procedure. The closure ends of the peel pouches were folded over past the crease and folded over multiple times. (The peel packs are made with a paper side and a plastic side so steam can penetrate and is not trapped in the pouch. When the peel packs are folded over, it makes a plastic to plastic cover that prevents the proper penetration and exhaust of the steam.) (Note: Manufacturer's instructions on these peel packs were as above.) 19. Observation on 03/14/46 at 2:00 PM in procedure room #3 of the supply cabinets

Missouri Department of Health and Senior Services (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY STATEMENT OF DEFICIENCIES COMPLETED IDENTIFICATION NUMBER: AND PLAN OF CORRECTION A. BUILDING: _ B. WING 03/16/2016 MOA-0014 STREET ADDRESS, CITY, STATE, ZIP CODE NAME OF PROVIDER OR SUPPLIER **4251 FOREST PARK AVENUE** REPRODUCTIVE HEALTH SERVICES / PLANNI SAINT LOUIS, MO 63108 PROVIDER'S PLAN OF CORRECTION (X5) COMPLETE SUMMARY STATEMENT OF DEFICIENCIES (X4) ID PREFIX (EACH DEFICIENCY MUST BE PRECEDED BY FULL (EACH CORRECTIVE ACTION SHOULD BE PREFIX DATE CROSS-REFERENCED TO THE APPROPRIATE REGULATORY OR LSC IDENTIFYING INFORMATION) TAG TAG DEFICIENCY) Continued From page 6 L1128 L1128 showed numerous peel packages containing instruments to be used during the abortion procedure. The closure ends of the peel pouches were folded over approximately two inches below the package crease and taped across the package. (Note: Manufacturer's instructions on these peel packs were as above.) 20. Observation on 03/14/15 at 2:06 PM in the sterile processing room showed shelves of instruments in peel pouches. Staff failed to fold many of these peel pouches on the crease and were folded over multiple times. (Note: Manufacturer's instructions on these peel packs were as above.) 21. During an interview on 03/15/16 at 3:12 PM, Staff H stated that she did not know why some people folded over the peel packs multiple times. 22. Review of the Centers for Disease Control and Prevention (CDC) document titled, "Guide to Infection Prevention for Outpatient Settings: Minimum Expectations for Safe Care," dated 2014. showed: - To dedicate multi-dose vials to a single patient whenever possible; and - If multi-dose vials will be used for more than one patient, they should be restricted to a centralized medication area and should not enter the immediate patient treatment area (e.g., operating room, patient room/cubicle). 23. Review of the CDC document titled, "Guide to Infection Prevention for Outpatient Settings: Minimum Expectations for Safe Care," dated 2014, showed: - Do not administer medications from single-dose or single-use vials, ampoules, or bags or bottles

Missouri	Department of Heal	th and Senior Services				
STATEMEN	T OF DEFICIENCIES OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION A. BUILDING:		(X3) DATE SURVEY COMPLETED	
		MOA-0014	B. WING		03/1	6/2016
NAME OF F	PROVIDER OR SUPPLIER	STREET AD	DRESS, CITY, S	TATE, ZIP CODE		
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(X4) ID PREFIX TAG	(EACH DEFICIENC)	TEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD CROSS-REFERENCED TO THE APPRODEFICIENCY)	D BE	(X5) COMPLETE DATE
L1128	Continued From pa	age 7	L1128			·
	of intravenous solu	tion to more than one patient.				
	Prevention Prograr - Do not administer or single-use vials, intravenous (small for administering m more than one pati - If multi-dose vials one patient, the via centralized medica 25. Review of the f "Pharmaceutical Si - Multi-dose vials (o a centralized locati - Single-dose medi only and are discar 26. Observation on Procedure Room #	will be used for more than als should be restricted to a tion area. acility's policy titled, ervices," dated 06/14, showed: once opened) shall be kept in on. acations are used for one client rded after use on each patient. a 03/14/16 at 1:30 PM in the showed an opened,				
	an area).	idocaine (anesthetic - numbs v upon the observation, Staff				
	D, Director of Surg	ical Services, stated that e vials were not usually kept in				
	Procedure Room #	n 03/14/16 at 1:35 PM of t1's emergency medication box t, single-dose vial of Dextrose r injection).				
		v on 03/14/16 at 1:37 PM, Staff e-dose vials were usually				

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Missouri Department of Health and Senior Services (X1) PROVIDER/SUPPLIER/CLIA STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION (X3) DATE SURVEY (X2) MULTIPLE CONSTRUCTION COMPLETED IDENTIFICATION NUMBER: A. BUILDING: _ B. WING 03/16/2016 MOA-0014 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE **4251 FOREST PARK AVENUE** REPRODUCTIVE HEALTH SERVICES / PLANNI SAINT LOUIS, MO 63108 SUMMARY STATEMENT OF DEFICIENCIES PROVIDER'S PLAN OF CORRECTION (X5) COMPLETE DATE (EACH DEFICIENCY MUST BE PRECEDED BY FULL (EACH CORRECTIVE ACTION SHOULD BE PREFIX PRÉFIX REGULATORY OR LSC IDENTIFYING INFORMATION) CROSS-REFERENCED TO THE APPROPRIATE TAG TAG DEFICIENCY) L1128 Continued From page 8 L1128 28. Observation on 03/14/16 at 1:50 PM of Procedure Room #3 showed an opened multi-dose vial of Lidocaine on the counter. During an interview upon the observation Staff B stated that the opened multi-dose vial should not have been in the procedure room. 29. Observation on 03/14/16 at 4:45 PM in the laboratory showed an opened, multi-dose vial of normal saline (sterile mixture of salt and water for injection) with an expiration date of 03/01/16. During an interview upon the observation, Staff B stated that she was not sure what the normal saline was used for. 30. Review of the CDC and the Healthcare Infection Control Practices Advisory Committee. "Guidelines for Environmental Infection Control in Health-Care Facilities," dated 2003, showed: - Microorganisms proliferate in environments wherever air, dust and water are present; and - Dry conditions favor gram-positive bacteria in dust and on surfaces. 31. Review of the AORN, "Guideline for Environmental Cleaning," dated 2015, showed: - Recommendation II. * The patient should be provided a clean, safe environment. - Recommendation II.a. * The perioperative Registered Nurse should assess the perioperative environment frequently for cleanliness and take action to implement cleaning and disinfection procedures. Environmental cleaning and disinfection is a team effort involving perioperative personnel and environmental services personnel. The

Missouri	Department of Heal	Ith and Senior Services				
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NAME OF F	PROVIDER OR SUPPLIER	STREETAL	DRESS, CITY, S	TATE, ZIP CODE		
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(X4) ID PREFIX		Y MUST BE PRECEDED BY FULL	PREFIX	(EACH CORRECTIVE ACTION SHOUL	D BE	COMPLETE
TAG		SC IDENTIFYING INFORMATION)	TAG	CROSS-REFERENCED TO THE APPRO DEFICIENCY)	PRIATE	DATE
				DEFICIENCY)		
L1128	Continued From pa	age 9	L1128			
27120	•	·				
,		erifying a clean surgical				
	environment before	e the start of an operative or				
	invasive procedure	e rests with perioperative				
	nurses.					
	 Recommendation 					
		o contain human skin and hair,				
		ns, mold, fungi, insect parts,				
		paper fibers, among other				
	components.					
	- Recommendation					
		reas should be terminally		,		
	cleaned.					
	1 ierminai cleanir	ng and disinfection of the				
		ronment decreases the numbe				
		the amount of dust and debris.				
	- Recommendation					
	reminal cleanir	ng and disinfection of				
	perioperative areas	s, including sterile processing performed daily when the areas				
		enormed daily when the areas	'			
	are being used Recommendatior	n IV a				
		ng areas should be terminally	1			
	cleaned.	ng areas should be terminally				
		ng personnel conduct critical				
		s decontaminating,				
	assembling, and st					
		support of operating and	1			
	invasive procedure	e rooms. As such, the				
	recommendations	for terminal cleaning apply in				
		areas as in areas where	1			
	surgical and other	invasive procedures are				
		rmore, sterile processing areas				
	where decontamin	nation occurs have some of the				
		nvironmental contamination of				
		reas. Environmental cleaning in	۱			
		areas is critical for reducing the				
		nsmission from reservoirs of				
		gens and microorganisms in				
	the decontamination					
l			1	1		

Missouri	Department of Heal	Ith and Senior Services				
STATEMEN	T OF DEFICIENCIES OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPL A. BUILDING:	E CONSTRUCTION	(X3) DATE S COMPL	
		MOA-0014	B. WING		03/10	6/2016
NAME OF F	PROVIDER OR SUPPLIER	STREET AD	DRESS, CITY, S	STATE, ZIP CODE		
REPROD	OUCTIVE HEALTH SE	RVICES / PLANNI	REST PARK A Duis, Mo 63			
(X4) ID PREFIX TAG	(EACH DEFICIENC)	ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTI (EACH CORRECTIVE ACTION SHOUL CROSS-REFERENCED TO THE APPRO DEFICIENCY)	D BE	(X5) COMPLETE DATE
L1128	- Recommendation * All horizontal su countertops, furnitu dusted daily with al Agency (EPA) regis clean, low-linting cl - Recommendation * All areas and eq cleaned should be established schedu * A clean environr micro-organisms p - Recommendation * Areas and items schedule include c sterile storage area corridors, including and ceilings, privac and carriers, sterilis sterilizer service ac areas (e.g., lounge environmental serv 32. Review of the f Prevention Manual part of the infection policies and proced disinfection of envir	rfaces (e.g., sterilizers, ure, shelving) should be damp in Environmental Protection stered disinfectant and a loth. I V. guipment that are not terminally cleaned according to an ule. ment will reduce the number of resent. I V.a.1. Is that should be cleaned on a lean and soiled storage areas, as, shelving and storage bins; a stairwells and elevators, walls by curtains, pneumatic tubes zers and loading carts, coess rooms, unrestricted is, waiting rooms, offices), and vices closets. Facility's policy titled, "Infection I," dated 12/14/14, showed as a prevention plan, (facility) has dures for routine cleaning and ronmental surfaces.		DEFICIENCY)		
	"Environmental Cle Policy and Procedu - At the beginning of patient interaction, areas will be clean - Reprocessing and are to be cleaned a schedule:	of each day or prior to the first all environmental clinical care				

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STATEMEN	T OF DEFICIENCIES OF CORRECTION	(X1) PROVIDER/SUPPLIE IDENTIFICATION NU	ER/CLIA	(X2) MULTIPLI A. BUILDING:	E CONSTRUCTION	(X3) DATE	
		MOA-0014		B. WING		03/1	6/2016
NAME OF I	PROVIDER OR SUPPLIER		STREET ADI	ORESS, CITY, S	TATE, ZIP CODE		
REPROD	OUCTIVE HEALTH SE	RVICES / PLANNI		EST PARK A UIS, MO 63			·
(X4) ID PREFIX TAG	(EACH DEFICIENC)	TEMENT OF DEFICIENCIE MUST BE PRECEDED BY SC IDENTIFYING INFORMA	FULL	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECT (EACH CORRECTIVE ACTION SHOU CROSS-REFERENCED TO THE APPRODEFICIENCY)	ILD BE	(X5) COMPLETE DATE
L1128	Continued From pa	nge 11		L1128			
	(Note: The facility's policy referenced CDC.)						
	shelving units in the - Two blue plastic s oxygen masks. Du observed in the bot - One blue plastic s nasal cannulas. Du observed in the bot - One blue plastic s sterile IV tubing. Do observed in the bot - One empty blue p loose particles wer the bin. 35. Observation on sterile processing r pouches on the col	storage bin that containst and loose particle tom of the bin. Storage bin that containst and loose particle	a showed: tained s were ained es were ained es were ust and ottom of If in the of peel lecks over				
		upon the observation					
	sterile processing r	03/14/16 at 2:32 PM coom showed dust/w f1 that left a mark wh nrough.	hite flecks				
	sterile processing real and a stack of peel off-white flecks on	pouches on the cou	nter with				
	During an interview	v upon the observation	on, Staff H				

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	IT OF DEFICIENCIES OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	, ,	E CONSTRUCTION	(X3) DATE COMPI	
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L1128	Continued From pa	ige 12	L1128			
	stated that: - She was not sure from She agreed there around autoclave # 38. During an intenstaff B stated that the staff that was responsively because of the Aland Care of Surgic showed: - Recommendation	what the off-white flecks were were white flecks and dust 1. view on 03/14/16 at 2:35 PM, they had a housekeeper on onsible for cleaning the blue agreed the bins had debris in AORN, "Guideline for Cleaning al Instruments," dated 2015,				
	insects during transcontaminants into the function of the func	acility's undated policy titled, eaning of Clinical Care Areas," s and floors daily in the sterile environment throughout the				
	facility will be main that meets professi protect patients and potentially infectious 41. Review of the forevention Manual - Guidelines for the * Store clean supplies; and	tained in a state of cleanliness ional standards in order to d healthcare personnel from				

Missouri	Department of Hea	Ith and Senior Services		Missouri Department of Health and Senior Services						
STATEMEN	T OF DEFICIENCIES OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPL A. BUILDING:	E CONSTRUCTION	(X3) DATE SURVEY COMPLETED					
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L1128	Continued From pa	age 13	L1128							
		03/14/16 at 1:55 PM in the com showed a stack of d boxes.								
	stated that the box	v upon the observation, Staff B es were used for products (of e sent out (to pathology).								
	 43. Observation on 03/14/16 at 2:00 PM in the sterile supply room showed: Shelving units mounted on all walls with the following items stored next to sterile supplies: * Three corrugated boxes labeled "BD Syringes" 									
	* Three corrugated boxes labeled "BD Syringes" that contained individually packaged sterile syringes; * One corrugated box that contained sterile packages of IV catheters;									
	Cannulae" that con uterine cannulas (a	rugated boxes labeled "IPAS ntained individually packaged a hollow tube that can be ody, often for delivery or								
	colorless solution of chiefly as a present specimens) filled s	pecimen cups; and								
	office forms; - Two corrugated b contained disposal	box that contained business oxes on the floor that ole patient bed sheets; and ox on the floor that contained								
	sterile processing r	n 03/15/16 at 3:27 PM in the room showed corrugated and propped against the wall.								
		v upon the observation, Staff F es contained the blue wrap								

FORM APPROVED Missouri Department of Health and Senior Services (X1) PROVIDER/SUPPLIER/CLIA (X3) DATE SURVEY STATEMENT OF DEFICIENCIES (X2) MULTIPLE CONSTRUCTION IDENTIFICATION NUMBER: COMPLETED AND PLAN OF CORRECTION A. BUILDING: _ B. WING MOA-0014 03/16/2016 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE **4251 FOREST PARK AVENUE REPRODUCTIVE HEALTH SERVICES / PLANN!** SAINT LOUIS, MO 63108 SUMMARY STATEMENT OF DEFICIENCIES PROVIDER'S PLAN OF CORRECTION (X4) ID PREFIX TAG ID PREFIX TAG (X5) COMPLETE DATE (EACH DEFICIENCY MUST BE PRECEDED BY FULL (EACH CORRECTIVE ACTION SHOULD BE REGULATORY OR LSC IDENTIFYING INFORMATION) CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY) L1128 Continued From page 14 L1128 used for instrument wrapping (for sterilization) but were too long to be stored inside the cabinets. 45. During an interview on 03/14/16 at 2:35 PM, Staff B stated that: - They had a housekeeper on staff that was responsible for cleaning the sterile supply room, including the floors: and - The corrugated boxes should not have been in the sterile supply room. 46. Review of the bottle of Metracide (manufacturer) Cidex OPA Plus (brand - used to high-level disinfect semi-critical items that come in contact with non-intact skin or mucous membranes) test strips showed, "Use within 90 days of opening." 47. Observation on 03/14/16 at 2:15 PM showed a bottle of Metracide Cidex OPA Plus test strips with 05/16 and "11/20/15 open" written on the bottle. (Note: The test strips expired 02/20/16.) During an interview upon the observation, Staff B stated that it looked like they were expired. 48. Observation on 03/14/16 at 4:40 PM in an ultrasound room showed a container of ultrasound gel with an expiration date of 12/15. During an interview upon the observation, Staff B confirmed that the ultrasound gel had expired. 49. Observation on 03/14/16 at 4:45 PM in the laboratory showed an opened Hemocue (device used to test blood) swab (used for disinfecting

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the Hemocue) with an expiration date of

Missouri Department of Health and Senior Services (X3) DATE SURVEY (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION IDENTIFICATION NUMBER: COMPLETED A. BUILDING: MOA-0014 B. WING 03/16/2016 STREET ADDRESS, CITY, STATE, ZIP CODE NAME OF PROVIDER OR SUPPLIER **4251 FOREST PARK AVENUE** REPRODUCTIVE HEALTH SERVICES / PLANNI SAINT LOUIS, MO 63108 SUMMARY STATEMENT OF DEFICIENCIES PROVIDER'S PLAN OF CORRECTION (X5) COMPLETE (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY) (EACH DEFICIENCY MUST BE PRECEDED BY FULL PREFIX PRÉFIX REGULATORY OR LSC IDENTIFYING INFORMATION) TAG TAG L1128 Continued From page 15 L1128 During an interview upon the observation, Staff B confirmed that the Hemocue swab had expired. 50. Review of the CDC, "Infection Prevention during Blood Glucose Monitoring and Insulin Administration," dated 05/02/12, showed whenever possible, blood glucose meters should not be shared. If they must be shared, the device should be cleaned and disinfected after every use, per manufacturer's instructions. If the manufacturer does not specify how the device should be cleaned and disinfected then it should not be shared. 51. Review of the CDC, "Guideline for Disinfection and Sterilization in Healthcare Facilities." dated 2008, showed the Food and Drug Administration (FDA) had not cleared any high-level disinfectant with alcohol as the main ingredient. 52. Review of the TRUEbalance (brand) glucometer's Owner's Booklet showed: - The TRUEbalance Blood Glucose Monitoring System is for one person use ONLY; - DO NOT share your meter with anyone, including family members; and - ALL parts of the meter could carry blood-borne disease after use, even after cleaning and disinfection. 53. Review of the facility's policy titled, "Blood Glucose Testing with Glucometer," dated 06/25/15, showed: - Clean meter when visibly dirty; - Wipe meter with a clean, lint-free cloth dampened with 70% Isopropyl alcohol; and - Let meter air dry thoroughly before using to test.

Missouri Department of Health and Senior Services (X1) PROVIDER/SUPPLIER/CLIA STATEMENT OF DEFICIENCIES (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY AND PLAN OF CORRECTION IDENTIFICATION NUMBER: COMPLETED A. BUILDING: MOA-0014 B. WING 03/16/2016 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE **4251 FOREST PARK AVENUE** REPRODUCTIVE HEALTH SERVICES / PLANNE SAINT LOUIS, MO 63108 SUMMARY STATEMENT OF DEFICIENCIES PROVIDER'S PLAN OF CORRECTION (X5) COMPLETE DATE (X4) ID PREFIX ID PREFIX (EACH DEFICIENCY MUST BE PRECEDED BY FULL (EACH CORRECTIVE ACTION SHOULD BE TAG REGULATORY OR LSC IDENTIFYING INFORMATION) CROSS-REFERENCED TO THE APPROPRIATE TAG DEFICIENCY) L1128 Continued From page 16 L1128 The policy failed to list a procedure for disinfecting the glucometer. 54. During an interview on 03/15/16 at 1:30 PM, Staff B stated that: - She read the manufacturer's instructions for use manual for the glucometer: - The glucometer had not been approved for clinic use on multiple patients; and - They would purchase new multi-use alucometers. 55. Review of the facility's policy titled, "Laboratory Refrigerator," dated 05/03/15, - Each site has two refrigerators for clinical operations, one for medical supplies. - The temperature should be checked and recorded twice daily. - The acceptable range is between 2 and 8 Celsius (36-46 degree Fahrenheit[F]). - If not in range, report to supervisor and document corrective action. 56. Observation on 03/14/16 at 2:00 PM in the pre-post area showed: - A refrigerator labeled patient medication refrigerator: - The refrigerator contained multiple boxes of Rhogam (a sterilized solution made from human blood used to prevent an immune response to Rh positive blood in people with an Rh negative blood type.) - The manufacturer's recommendation for storage of Rhogam showed: * Store at 2-8 degree Celsius (36-46 degree F). Do not freeze. 57. Review of the Medication Refrigerator

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Missouri Department of Health and Senior Services (X3) DATE SURVEY (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION IDENTIFICATION NUMBER: COMPLETED A. BUILDING: B WING MOA-0014 03/16/2016 STREET ADDRESS, CITY, STATE, ZIP CODE NAME OF PROVIDER OR SUPPLIER **4251 FOREST PARK AVENUE** REPRODUCTIVE HEALTH SERVICES / PLANNI SAINT LOUIS, MO 63108 PROVIDER'S PLAN OF CORRECTION SUMMARY STATEMENT OF DEFICIENCIES (X5) COMPLETE (X4) ID PREFIX (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE (EACH DEFICIENCY MUST BE PRECEDED BY FULL PREFIX DATE REGULATORY OR LSC IDENTIFYING INFORMATION) TAG DEFICIENCY) L1128 L1128 Continued From page 17 Temperature Logs for 02/16 showed direction for staff to monitor the temperatures daily. - The ideal temperature was 34-40 degrees F: - No temperature was recorded for 02/08/16, 02/11/16, 02/15/16, 02/18/16, 02/22/16, and 02/25/16: - Temperature was recorded out of range on nine of 18 recorded days based on the temperature log range of 34-40 degree F with no intervention recorded; - Temperature was outside the Rhogam manufacturer's recommended temperature range of 36-46 degree F for three of 18 recorded days; and - Temperatures were recorded below freezing (32 degree F) on three days. 58. Review of the Medication Refrigerator Temperature Logs for 03/16 showed direction for staff to monitor the temperatures daily: - No temperature was recorded for 03/03/16, 03/07/16 and 03/10/16; - Temperature was recorded out of range on six of nine recorded days based on the temperature log range of 34-40 degree F with no intervention recorded: - Temperature was outside the Rhogam manufacturer's recommended temperature range of 36-46 degree F for seven of nine recorded days: and - Temperatures were recorded at or below freezing on four days. 59. During an interview upon the observation, Staff D stated that the temperature of the refrigerator should be checked daily. She was not aware that the refrigerator was not being checked daily or that the temperature had been out of range.

Missouri Department of Health and Senior Services (X1) PROVIDER/SUPPLIER/CLIA (X3) DATE SURVEY STATEMENT OF DEFICIENCIES (X2) MULTIPLE CONSTRUCTION COMPLETED AND PLAN OF CORRECTION IDENTIFICATION NUMBER: A. BUILDING: B. WING MOA-0014 03/16/2016 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE **4251 FOREST PARK AVENUE REPRODUCTIVE HEALTH SERVICES / PLANN!** SAINT LOUIS, MO 63108 SUMMARY STATEMENT OF DEFICIENCIES PROVIDER'S PLAN OF CORRECTION (X5) COMPLETE DATE ID PREFIX (X4) ID PREFIX (EACH DEFICIENCY MUST BE PRECEDED BY FULL (EACH CORRECTIVE ACTION SHOULD BE REGULATORY OR LSC IDENTIFYING INFORMATION) CROSS-REFERENCED TO THE APPROPRIATE TAG TAG DEFICIENCY) L1128 Continued From page 18 L1128 60. Review of the FDA/Consumer Product Safety Commission (CPSC) document titled, "FDA/CPSC Public Health Advisory - Hazards Associated with the Use of Electric Heating Pads", dated 12/12/95, showed: - The FDA and CPSC have received many reports of injury and death from burns, electric shock and fires associated with the use of electric heating pads. - An electric heating pad can be dangerous for patients with decreased temperature sensation and patients taking medication for pain. - Prolonged use on one area of the body can cause a severe burn, even when the heating pad is at a low temperature setting. 61. FDA and CPSC recommend the following precautions be taken to avoid hazards associated with the use of electric heating pads: - Never [partial list]: * Use on a person who has skin that is not sensitive to temperature changes (e.g. sedated or medicated for pain). * Use in an oxygen enriched environment or near equipment that stores or emits oxygen. 62. Observation on 03/14/16 at 2:00 PM in the pre-post area showed: - 10 reclining chairs with electric heating pads placed across the backs; - The heating pads were labeled for Household Use Only. During an interview upon the observation, Staff D stated that: - The heating pads were used for patient comfort after their procedure.

- She was not aware the facility should not use

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Missouri Department of Health and Senior Services (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY STATEMENT OF DEFICIENCIES IDENTIFICATION NUMBER: COMPLETED AND PLAN OF CORRECTION A. BUILDING: _ B. WING 03/16/2016 MOA-0014 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE **4251 FOREST PARK AVENUE** REPRODUCTIVE HEALTH SERVICES / PLANNI SAINT LOUIS, MO 63108 PROVIDER'S PLAN OF CORRECTION (X5) COMPLETE DATE SUMMARY STATEMENT OF DEFICIENCIES (X4) ID (EACH CORRECTIVE ACTION SHOULD BE (EACH DEFICIENCY MUST BE PRECEDED BY FULL PREFIX PRÉFIX CROSS-REFERENCED TO THE APPROPRIATE REGULATORY OR LSC IDENTIFYING INFORMATION) TAG TAG DEFICIENCY) L1128 L1128 Continued From page 19 electric heating pads specified for household use for patient care. L1137 L1137 19 CSR 30-30.060(1)(B)(13) A personnel record shall be maintained A personnel record shall be maintained on each employee and shall include documentation of each employee's orientation, health status, education and training, as well as verification of current licenses for physicians, registered nurses (RNs) and licensed practical nurses (LPNs). This regulation is not met as evidenced by: Based on state statute review, policy review, record review, and interview, the facility failed to: - Perform criminal background checks (CBCs completion of an inquiry to the Highway Patrol for criminal records available for disclosure to a provider, to determine an individual's criminal history) prior to hire for four (Staff D, O, P, and Q) of thirteen personnel files reviewed; - Perform employee disqualification list (EDL) inquiries (to determine if the employee was placed on the EDL list maintained by the Department of Health and Senior Services, regarding employment eligibility) prior to hire for three (Staff O, P, and Q) of thirteen employees personnel files reviewed: - Provide ongoing staff education regarding infection control for five (Staff E, G, I, O, and P) of thirteen personnel files reviewed; and - Ensure orientation was completed for two (Staff O and P) of thirteen personnel files reviewed. The Abortion Facility does an average of 424 cases per month. On the first day of the survey. there were 32 cases.

Missouri Department of Health and Senior Services (X3) DATE SURVEY (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION IDENTIFICATION NUMBER: COMPLETED A. BUILDING: _ B. WING 03/16/2016 MOA-0014 STREET ADDRESS, CITY, STATE, ZIP CODE NAME OF PROVIDER OR SUPPLIER **4251 FOREST PARK AVENUE** REPRODUCTIVE HEALTH SERVICES / PLANNI SAINT LOUIS, MO 63108 (X5) COMPLETE SUMMARY STATEMENT OF DEFICIENCIES PROVIDER'S PLAN OF CORRECTION (X4) ID PREFIX (EACH DEFICIENCY MUST BE PRECEDED BY FULL PREFIX (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DATE REGULATORY OR LSC IDENTIFYING INFORMATION) TAG TAG DEFICIENCY) L1137 Continued From page 20 L1137 Findings included: 1. Review of the Missouri Statute Chapter 660, showed that CBCs were required by any provider pursuant to Section 660.317.1 (that included facilities licensed under Chapter 197 -**Ambulatory Surgical Centers and Abortion** Facilities) prior to allowing any person who had been hired as a full-time, part-time or temporary position, to have contact with any patient. 2. Review of the Missouri Statute Chapter 660, showed that EDL checks were required by any provider pursuant to Section 660.315 (that included facilities licensed under Chapter 197 -Ambulatory Surgical Centers and Abortion Facilities) to determine employment eligibility. 3. Review of the facility's document titled. "Employee Manual," dated 07/13, showed: - The Vice President (VP) of Human Resources would be responsible for performing all "background checks" that are applicable under Federal, State and Planned Parenthood of America laws and requirements; and - All candidates prior to hire will have a criminal background check and Employee Disqualification List search completed prior to hire, per the Missouri Revised Statutes Chapter 660, Section 317. 4. Review of the personnel file for Staff D. Director of Surgical Services, showed she was hired 02/23/15. The facility failed to complete the CBC prior to hire to ensure employment eligibility. 5. Review of the personnel file for Staff O, Volunteer, showed she did not have a personnel

FORM APPROVED Missouri Department of Health and Senior Services (X1) PROVIDER/SUPPLIER/CLIA STATEMENT OF DEFICIENCIES (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY COMPLETED AND PLAN OF CORRECTION IDENTIFICATION NUMBER: A. BUILDING: B. WING MOA-0014 03/16/2016 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE **4251 FOREST PARK AVENUE** REPRODUCTIVE HEALTH SERVICES / PLANNI SAINT LOUIS, MO 63108 SUMMARY STATEMENT OF DEFICIENCIES PROVIDER'S PLAN OF CORRECTION (X5) COMPLETE DATE (X4) ID PREFIX (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE (EACH DEFICIENCY MUST BE PRECEDED BY FULL PREFIX REGULATORY OR LSC IDENTIFYING INFORMATION) TAG TAG DEFICIENCY) L1137 Continued From page 21 L1137 file. The facility failed to complete a CBC, and an EDL search, to ensure employment eligibility, which included volunteers, prior to having contact with any patients. 6. Review of the personnel file for Staff P, Volunteer for the Practicum Program, showed she was hired 08/06/2006. The facility failed to complete a CBC, and an EDL search, to ensure employment eligibility, which included volunteers, prior to having contact with any patients. 7. Review of the personnel file for Staff Q. Volunteer, showed no documentation of her start date. The facility failed to complete a CBC, and an EDL search, to ensure employment eligibility, which included volunteers, prior to having contact with any patients. 8. During an interview on 03/15/16 at 11:35 AM, Staff L. VP of Human Resources, stated that she had been out of the office on surgical leave, which caused Staff D's CBC to have been completed after her hire date. 9. During an interview on 03/15/16 at 1:30 PM, Staff B, Registered Nurse, VP of Patient Services, stated that: - They had not kept personnel files on volunteers that started working at Planned Parenthood until five years ago: - They had not performed EDL's on volunteers that started more than five years ago; - Staff O had been a volunteer for more than 30 vears: and - They had not completed a CBC or an EDL on

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10. During an interview on 03/15/16 at 3:10 PM,

Staff O.

Missouri Department of Health and Senior Services (X1) PROVIDER/SUPPLIER/CLIA (X3) DATE SURVEY STATEMENT OF DEFICIENCIES (X2) MULTIPLE CONSTRUCTION AND PLAN OF CORRECTION IDENTIFICATION NUMBER: COMPLETED A. BUILDING: _ B. WING MOA-0014 03/16/2016 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE **4251 FOREST PARK AVENUE** REPRODUCTIVE HEALTH SERVICES / PLANN! SAINT LOUIS, MO 63108 SUMMARY STATEMENT OF DEFICIENCIES PROVIDER'S PLAN OF CORRECTION ID PREFIX TAG (X5) COMPLETE DATE (X4) ID PREFIX (EACH DEFICIENCY MUST BE PRECEDED BY FULL (EACH CORRECTIVE ACTION SHOULD BE REGULATORY OR LSC IDENTIFYING INFORMATION) CROSS-REFERENCED TO THE APPROPRIATE TAG DEFICIENCY) L1137 Continued From page 22 L1137 staff L stated that: - They started completing EDL's on volunteers a few years ago; - They had not completed CBCs on volunteers because of the cost; - She needed to make personnel files on all volunteers to include CBCs and EDL searches; and - She agreed the CBCs and EDL's had not been completed on Staff O, P, and Q. 11. Review of the facility's document titled. "Infection Prevention Manual" dated 10/14/14. showed: - The Infection Prevention Program referenced the Centers for Disease Control and Prevention guidelines: - Training included infection prevention education and training for all staff that have the potential for exposure to patients and/or infectious materials, including body substances, contaminated medical supplies and equipment, contaminated environmental surfaces, or contaminated air. This includes persons not directly involved in patient care (e.g., volunteers, non-medical staff, contractual staff, and housekeeping) but potentially exposed to infectious agents that can be transmitted to and from staff and patients; and - Training is provided as part of staff departmental orientation and repeated regularly, at least annually, or as needed with new procedures or systems focusing on staff and patient safety. 12. Review of the personnel files for Staff E. Licensed Clinical Social Worker, and Staff I. Sonographer, showed the last infection control training date was 11/11/14.

FORM APPROVED Missouri Department of Health and Senior Services (X1) PROVIDER/SUPPLIER/CLIA (X3) DATE SURVEY STATEMENT OF DEFICIENCIES (X2) MULTIPLE CONSTRUCTION AND PLAN OF CORRECTION COMPLETED IDENTIFICATION NUMBER: A. BUILDING: _ B. WING MOA-0014 03/16/2016 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE **4251 FOREST PARK AVENUE** REPRODUCTIVE HEALTH SERVICES / PLANNI SAINT LOUIS, MO 63108 SUMMARY STATEMENT OF DEFICIENCIES PROVIDER'S PLAN OF CORRECTION (X5) COMPLETE DATE (X4) ID PREFIX ID PREFIX (EACH DEFICIENCY MUST BE PRECEDED BY FULL (EACH CORRECTIVE ACTION SHOULD BE REGULATORY OR LSC IDENTIFYING INFORMATION) CROSS-REFERENCED TO THE APPROPRIATE TAG TAG DEFICIENCY) L1137 Continued From page 23 L1137 13. Review of the personnel file for Staff G, Lead Health Center Assistant, showed the last infection control training date was 09/25/14. 14. Review of the personnel file for Staff O showed she did not have a personnel file and there was no documentation to show she had infection control training. 15. Review of the personnel file for Staff P showed she was hired 09/05/2006. There was no documentation to show she had infection control training. 16. Review of the personnel file for Staff Q showed the last infection control training date was 08/14. 17. During an interview on 03/15/16 at 1:30 PM. Staff B stated that Staff O had been a volunteer for more than 30 years and had not completed infection control training. 18. During an interview on 03/16/16 at 12:45 PM, Staff C, Director of Quality and Compliance, stated that: - The facility held an infection control training class on 01/28/16; and - Staff E, Staff G, and Staff I did not attend the class. 19. Review of the facility's document titled. "Employee Manual," dated 07/13, showed all employees and volunteers are required to sign an Annual Privacy Statement in compliance with

this policy and the federal Health Insurance Portability and Accountability Act (HIPPA).

20. Review of the facility's undated online

Missouri Department of Health and Senior Services (X1) PROVIDER/SUPPLIER/CLIA STATEMENT OF DEFICIENCIES (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY AND PLAN OF CORRECTION IDENTIFICATION NUMBER: COMPLETED A. BUILDING: B. WING MOA-0014 03/16/2016 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE **4251 FOREST PARK AVENUE** REPRODUCTIVE HEALTH SERVICES / PLANN! SAINT LOUIS, MO 63108 SUMMARY STATEMENT OF DEFICIENCIES PROVIDER'S PLAN OF CORRECTION (X4) ID PREFIX TAG (X5) COMPLETE DATE ID PREFIX (EACH DEFICIENCY MUST BE PRECEDED BY FULL (EACH CORRECTIVE ACTION SHOULD BE REGULATORY OR LSC IDENTIFYING INFORMATION) TAG CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY) L1137 Continued From page 24 L1137 orientation and training document titled, "Getting started with the Center for Affiliated Learning (CAL)," showed: - CAL videos are to be watched by each full-time, part-time, and per diem employee, and volunteers; and - CAL videos included: * Intimate Partner Violence 1, 2, and 3; * Blood Borne Pathogens; * Sterile Technique: * Cleaning and Disinfection; * Talking about Abortion 1, 2, and 3; * Orientation to the Abortion Pill 1, 2, and 3; and * Health Care Assistant 1 and 2. 21. Review of the personnel file for Staff O showed she did not have a personnel file. The facility failed to provide documentation of orientation or a signed confidentiality statement. 22. Review of the personnel file for Staff P showed she was hired on 09/05/06. The facility failed to provide documentation of orientation or a signed confidentiality statement. 23. During an interview on 03/15/16 at 2:50 PM, Staff D stated that anyone they chose to volunteer at the facility would complete the CAL training, the same way newly hired employees had done. L1153 19 CSR 30-30.060(2)(C) The medical record L1153 shall contain The medical record shall contain-a unique identifying record number, patient identifying information, name of physician, diagnosis, medical history and physical examination record, laboratory reports, tissue reports, anesthesia.

Missouri Department of Health and Senior Services STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY AND PLAN OF CORRECTION **IDENTIFICATION NUMBER:** COMPLETED A. BUILDING: _ MOA-0014 B. WING 03/16/2016 STREET ADDRESS, CITY, STATE, ZIP CODE NAME OF PROVIDER OR SUPPLIER **4251 FOREST PARK AVENUE** REPRODUCTIVE HEALTH SERVICES / PLANNI SAINT LOUIS, MO 63108 SUMMARY STATEMENT OF DEFICIENCIES PROVIDER'S PLAN OF CORRECTION (X4) ID PREFIX COMPLETE (EACH DEFICIENCY MUST BE PRECEDED BY FULL PREFIX (EACH CORRECTIVE ACTION SHOULD BE TAG REGULATORY OR LSC IDENTIFYING INFORMATION) CROSS-REFERENCED TO THE APPROPRIATE TAG DEFICIENCY) L1153 Continued From page 25 L1153 allergies/drug reactions, physician's orders, clinical notes, counseling notes, patient consent form, medication administration records and discharge summary. All pharmaceutical agents administered shall be timed, dated and signed by the person making the entry. This regulation is not met as evidenced by: Based on policy review, record review, and interview, the facility failed to ensure medication orders were timed, dated and signed by the ordering practitioner and medications administered to the patient were documented including dose, time, date, and signed by the person making the entry for 11 (#1, #2, #3, #4, #5, #6, #9, #10, #17, #19, and #20) of 13 patients' medical records reviewed. The Ambulatory Surgical Center does an average of 424 cases per month. On the first day of the survey, there were 32 cases. Findings included: 1. Review of the facility's policy titled, "Medical Records Documentation, and Reporting Requirements," dated 06/14, showed: - Documentation must be performed in accordance with accepted professional standards and any applicable laws/regulations. It must: *Be legible, factual, complete, concise and professional. *Be signed with the full name of the signer including credentials for licensed staff and titles for non-licensed staff. (The facility failed to give staff direction for documentation of pharmaceuticals to be timed, dated, and signed by the person making the entry.)

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TAG	NEODEATORT ON E	SO BENTH THIS HA CHAMATON,	1/10	DEFICIENCY)		
1 4450	0 " 15		1.4452			
L1153	Continued From pa	age 26	L1153			
	2. Review of the fa	cility's document titled,				
	"Registered Nurse (RN)/ Licensed Practical					
	Nurse (LPN) Stand	ling Orders," dated 06/19/13,				
	showed:					E
		ay order and submit				
		e electronic health record				
	(EHR) per these st					
İ	_	iew as part of patient care				
	process.	treatments and patient				
		fully documented in the				
	patient record.	runy documented in the				
		failed to include directions for				
		er set or require the standing				
		dated, and signed by the				
	physician.)	, ,				
	Review of Patier	nt #1's medical record for				
	01/30/16 showed:					
		orders not timed, dated or				
	signed by the phys					
		ate Ringers (solution for fluid				
		lacement) administered				
		small catheter inserted into a ing medication and fluid).				!
		documented as administered				
		th no dose, and not timed,				
	dated or signed by					
		by Staff T, RN, documenting				
that Methergine (medication that increases						
	uterine contraction	s) 0.2 milligram (mg, unit of				
	measure) was adm	ninistered at 4:46 PM; the				
		rged from the facility at 12:55				
]	PM.					!
1		record that the document was				
		ed by Staff F, LPN, on 02/05/16				
	on behalf of Staff (oo, Pnysician.				1
1						Ì

Missouri Department of Health and Senior Services (X1) PROVIDER/SUPPLIER/CLIA STATEMENT OF DEFICIENCIES (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY IDENTIFICATION NUMBER: COMPLETED AND PLAN OF CORRECTION A. BUILDING: _ B. WING MOA-0014 03/16/2016 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE **4251 FOREST PARK AVENUE** REPRODUCTIVE HEALTH SERVICES / PLANNI SAINT LOUIS, MO 63108 SUMMARY STATEMENT OF DEFICIENCIES PROVIDER'S PLAN OF CORRECTION (X5) COMPLETE DATE ID PREFIX (EACH DEFICIENCY MUST BE PRECEDED BY FULL (EACH CORRECTIVE ACTION SHOULD BE PRÉFIX REGULATORY OR LSC IDENTIFYING INFORMATION) CROSS-REFERENCED TO THE APPROPRIATE TAG TAG DEFICIENCY) L1153 Continued From page 27 L1153 4. Review of Patient #2's medical record for 02/23/16 showed: - Five medication orders not timed, dated or signed by the physician. - Four medications documented as administered by nursing staff with no dose administered, and not timed, dated or signed by the nurse. - Provider: Staff DD, Physician, not dated, timed or electronically signed. Review of Patient #2's medical record for 02/24/16 showed: - Six medication orders not timed, dated or signed by the physician. - No order for Lactate Ringers administered IV. - Three medications documented as administered by nursing staff with no dose and not timed, dated or signed by the nurse. - Provider: Staff DD, not dated, timed or electronically signed. - Document generated by Staff S. Health Center Assistant. 5. Review of Patient #3's medical record for 03/11/16 showed: - Five medication orders not timed, dated or signed by the physician. - Four medications documented as administered by nursing staff with no dose administered, and not timed, dated or signed by the nurse. - Provider: Staff GG, not dated, timed or electronically signed. - Document generated by Staff S. Review of Patient #3's medical record for 03/12/16 showed: - Seven medication orders not timed, dated or signed by the physician. - No order for Lactate Ringers administered IV. - Three medications documented as administered by nursing staff with no dose and

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Missour	Missouri Department of Health and Senior Services								
STATEMEN	NT OF DEFICIENCIES OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	1 ' '	E CONSTRUCTION	(X3) DATE COMF	SURVEY			
		MOA-0014	B. WING		03/1	16/2016			
NAME OF	PROVIDER OR SUPPLIER	STRE	ET ADDRESS, CITY,	STATE, ZIP CODE					
		4251	FOREST PARK	AVENUE					
REPROL	DUCTIVE HEALTH SE	RVICES / PLANNI SAII	NT LOUIS, MO 63						
(X4) ID PREFIX TAG	(EACH DEFICIENC)	ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRE (EACH CORRECTIVE ACTION SH CROSS-REFERENCED TO THE APP DEFICIENCY)	OULD BE	(X5) COMPLETE DATE			
L1153	Continued From page 28		L1153						
L1153	not timed, dated or - Provider: Staff GO electronically signe - Document general 6. Review of Patier 03/08/16 showed: - Five medication or signed by the physical - Four medications by nursing staff with dated or signed by - Provider and document of Patient 103/09/16 showed: - Seven medication signed by the physical - No order for Lactary - Three medication administered by nursing dated or - Provider and document dated, timed or - Provider and document dated, timed or - Review of Patier 02/12/16 showed: - Six medication or signed by the physical - No order for Lactary - No order for Lactary - No order for Lactary - Four medications	signed by the nurse. G, not dated, timed or ed. Ated by Staff T. Int #4's medical record for orders not timed, dated or ician. In documented as administer that no dose and not timed, the nurse. In ument generated by Staff ed, timed or electronically ed's medical record for an orders not timed, dated or ician. In the nurse administered is documented as irrsing staff with no dose are signed by the nurse. In the thing is medical record for the decrease of the electronically signed. In the signed is medical record for ders not timed, dated or ician. In the lectronical is administered if documented as administered if documented as administered if documented as administered if documented as administered if no dose and not timed, it is no dose and not timed,	ered JJ, or V. nd JJ,						
	electronically signe - Document genera								

Missouri Department of Health and Senior Services (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY STATEMENT OF DEFICIENCIES COMPLETED AND PLAN OF CORRECTION A. BUILDING: _ B. WING MOA-0014 03/16/2016 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE **4251 FOREST PARK AVENUE** REPRODUCTIVE HEALTH SERVICES / PLANN! SAINT LOUIS, MO 63108 SUMMARY STATEMENT OF DEFICIENCIES
(EACH DEFICIENCY MUST BE PRECEDED BY FULL PROVIDER'S PLAN OF CORRECTION (X5) COMPLETE (X4) ID PREFIX (EACH CORRECTIVE ACTION SHOULD BE **PREFIX** REGULATORY OR LSC IDENTIFYING INFORMATION) CROSS-REFERENCED TO THE APPROPRIATE DATE TAG TAG DEFICIENCY) L1153 Continued From page 29 L1153 02/05/16 showed: - Four medication orders not timed, dated or signed by the physician. - No order for Lactate Ringers administered IV. - Two medications documented as administered by nursing staff with no dose and not timed, dated or signed by the nurse. - Provider: Staff GG, not dated, timed or electronically signed. - Document generated by Staff R, Advanced Practice Registered Nurse (APRN), Lead Clinician. 9. Review of Patient #9's medical record for 01/06/16 showed: - Six medication orders not timed, dated or signed by the physician. - One medication with no dose documented, administered by a physician. - Three medications documented as administered by nursing staff with no dose and not timed, dated or signed by the nurse. - Provider: Staff JJ, not dated, timed or electronically signed. - Document generated by Staff S. 10. Review of Patient #10's medical record for 12/24/15 showed: - Seven medication orders not timed, dated or signed by the physician. - One medication with no dose documented, administered by a physician. - Three medications documented as administered by nursing staff with no dose and not timed, dated or signed by the nurse. - Provider: Staff JJ, not dated, timed or electronically signed. Review of Patient #10's medical record for 12/30/15 showed:

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FORM APPROVED Missouri Department of Health and Senior Services STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY AND PLAN OF CORRECTION COMPLETED IDENTIFICATION NUMBER: A. BUILDING: _ B. WING MOA-0014 03/16/2016 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE **4251 FOREST PARK AVENUE** REPRODUCTIVE HEALTH SERVICES / PLANNI SAINT LOUIS, MO 63108 SUMMARY STATEMENT OF DEFICIENCIES PROVIDER'S PLAN OF CORRECTION (X4) ID PREFIX (X5) COMPLETE (EACH DEFICIENCY MUST BE PRECEDED BY FULL (EACH CORRECTIVE ACTION SHOULD BE **PREFIX** REGULATORY OR LSC IDENTIFYING INFORMATION) CROSS-REFERENCED TO THE APPROPRIATE DATE TAG TAG DEFICIENCY) L1153 Continued From page 30 L1153 - Six medication orders not timed, dated or signed by the physician. - No order for Lactate Ringers administered IV. - Six medications documented as administered by nursing staff with no dose and not timed, dated or signed by the nurse. - Provider: Staff DD, not dated, timed or electronically signed. - Document generated by: Staff S. 11. Review of Patient #17's medical record for 02/27/16 showed "oral sedation" administered at 10:30 AM. Staff failed to document what medication was administered and signature of person who administered the medication. 12. Review of Patient #19's medical record for 06/19/15 showed no order for Lactate Ringers administered IV. During an interview on 03/16/16 at 1:25 PM, Staff JJ stated that there were standing orders to give IV fluid for dehydration. 13. Review of Patient #20's medical record for 07/10/15 showed three medications documented as administered by nursing staff but staff failed to time, date or sign. 14. During an interview on 03/15/16 at 8:30 AM, Staff R stated that: - There was not a place in the medical record for the nurse to document who administered the medication. - Medications were not associated with times in

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by the nursing staff.

- The facility had a set of pre-printed orders used

- The pre-printed orders were not scanned into

the EMR.

FORM APPROVED Missouri Department of Health and Senior Services STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY AND PLAN OF CORRECTION IDENTIFICATION NUMBER: COMPLETED A. BUILDING: _ B. WING MOA-0014 03/16/2016 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE **4251 FOREST PARK AVENUE** REPRODUCTIVE HEALTH SERVICES / PLANNI SAINT LOUIS, MO 63108 SUMMARY STATEMENT OF DEFICIENCIES PROVIDER'S PLAN OF CORRECTION (X5) COMPLETE (X4) ID (EACH DEFICIENCY MUST BE PRECEDED BY FULL (EACH CORRECTIVE ACTION SHOULD BE PREFIX PRÉFIX DATE REGULATORY OR LSC IDENTIFYING INFORMATION) CROSS-REFERENCED TO THE APPROPRIATE TAG TAG DEFICIENCY) L1153 L1153 | Continued From page 31 the EMR. - The physician reviewed the entire record, including the orders. - A notation in the chart, "document generated by," with the physician's name is the equivalent of the physicians' signature. - The physician's signature was not dated or timed. 15. During an interview on 03/16/16 at 10:00 AM, Staff JJ stated that: - The medical staff had developed standing orders for the nursing staff to follow. - The standing orders included all medications that would be administered on a routine basis in the facility. - The standing orders were not signed off for each patient and were not scanned into the medical record. - The physicians reviewed the medical record and electronically signed off on the record. - The electronic medical record signature covered medication orders. 16. During an interview on 03/16/16 at 10:55 AM, Staff J stated that: - The nurses used a medical flow sheet that showed physician preference.

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Staff JJ stated that:

- The nurses referred to a standing order sheet that was hung in a cabinet at the nurses' station. - The nurses used clinical judgement, the patient's pain level, and how big the patient was to determine dose when there was a dose option.

17. During an interview on 03/16/16 at 1:38 PM,

- The standing orders populated into the medical record based on the gestational age, type of procedure the woman was having, and that

Missouri Department of Health and Senior Services (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY (X1) PROVIDER/SUPPLIER/CLIA STATEMENT OF DEFICIENCIES COMPLETED IDENTIFICATION NUMBER: AND PLAN OF CORRECTION A. BUILDING: _ B. WING 03/16/2016 MOA-0014 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE **4251 FOREST PARK AVENUE** REPRODUCTIVE HEALTH SERVICES / PLANNI SAINT LOUIS, MO 63108 (X5) COMPLETE DATE PROVIDER'S PLAN OF CORRECTION SUMMARY STATEMENT OF DEFICIENCIES (X4) ID (EACH CORRECTIVE ACTION SHOULD BE (EACH DEFICIENCY MUST BE PRECEDED BY FULL PREFIX PRÉFIX REGULATORY OR LSC IDENTIFYING INFORMATION) CROSS-REFERENCED TO THE APPROPRIATE TAG TAG DEFICIENCY) L1153 L1153 Continued From page 32 physician's preference. - The nurses may ask a physician if they needed to override the standing order or they could make their own clinical decision. L1165 L1165 19 CSR 30-30.060(3)(E) A patient shall be fully reactive A patient shall be fully reactive and her vital signs shall be stable before discharge from the facility. This regulation is not met as evidenced by: Based on policy review, record review and interview, the facility failed to ensure staff followed policy for monitoring the stability and vital signs of patients during recovery for nine (#2, #3, #4, #5, #6, #10, #17, #19, and #20) of 13 patients' medical records reviewed. The Ambulatory Surgical Center does an average of 424 cases per month. On the first day of the survey, there were 32 cases. Findings included: 1. Review of the facility's policy titled, "Recovery Area Care." dated 03/31/15, showed the following direction for staff: - 17.1.1 Sedated Clients: Must assess the following at initiation of recovery and then every 15 minutes during the recovery process until discharge: * Blood pressure (BP), respiratory rate, pulse, oxygen saturation: * Pain level: * Level of consciousness using the Aldrete Scoring System (a medical scoring system for the measurement of recovery after anesthesia which includes activity, respiration. consciousness, blood circulation and color); and

Missouri Department of Health and Senior Services (X1) PROVIDER/SUPPLIER/CLIA STATEMENT OF DEFICIENCIES (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY AND PLAN OF CORRECTION IDENTIFICATION NUMBER: COMPLETED A. BUILDING: _ MOA-0014 B. WING 03/16/2016 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE **4251 FOREST PARK AVENUE** REPRODUCTIVE HEALTH SERVICES / PLANNI SAINT LOUIS, MO 63108 SUMMARY STATEMENT OF DEFICIENCIES PROVIDER'S PLAN OF CORRECTION (X5) (X4) ID PREFIX (EACH DEFICIENCY MUST BE PRECEDED BY FULL PREFIX (EACH CORRECTIVE ACTION SHOULD BE COMPLETE TAG REGULATORY OR LSC IDENTIFYING INFORMATION) CROSS-REFERENCED TO THE APPROPRIATE TAG DEFICIENCY) L1165 L1165 Continued From page 33 * Amount of bleeding, when applicable. - 17.1.2 Non-sedated clients: Must access the following at initiation of recovery and then every 15 minutes during the recovery process until discharge: * BP, respiratory rate, pulse (a minimum of 2 sets): * Pain level; and * Amount of bleeding, if applicable. - 17.2.a. Aldrete Scoring System: The client is rated a score between 0 - 2 on the following: * Activity level; * Respirations; * Circulation (BP) consciousness; and * Oxvgen saturation as determined by pulse oximetry (device that measures oxygen saturation of the blood). 2. Review of Patient #2's medical record for 02/24/16 showed: - Recovery vital signs were documented as taken at 12:34 PM, 12:40 PM, 1:10 PM, 2:00PM, and 2:30 PM. - Vital signs were not taken every 15 minutes, but rather at intervals of 9, 30, 50, and 30 minutes. - An aldrete score was not documented for the recovery period until the patient was discharged. 3. Review of Patient #3's medical record for 03/12/16 showed: - Recovery vital signs were documented as taken at 11:26 AM, 11:40 AM, 11:55 AM, 12:20 PM, 12:45 PM, 1:00 PM, and 1:25 PM. - Vital signs were not taken every 15 minutes, but rather at intervals of 14, 15, 25, 25, 15, and 15 minutes. - An aldrete score was not documented for the recovery period until the patient was discharged.

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Missouri Department of Health and Senior Services (X3) DATE SURVEY COMPLETED (X1) PROVIDER/SUPPLIER/CLIA STATEMENT OF DEFICIENCIES (X2) MULTIPLE CONSTRUCTION IDENTIFICATION NUMBER: AND PLAN OF CORRECTION A. BUILDING: B. WING 03/16/2016 MOA-0014 STREET ADDRESS, CITY, STATE, ZIP CODE NAME OF PROVIDER OR SUPPLIER **4251 FOREST PARK AVENUE** REPRODUCTIVE HEALTH SERVICES / PLANNI SAINT LOUIS, MO 63108 SUMMARY STATEMENT OF DEFICIENCIES PROVIDER'S PLAN OF CORRECTION (X5) COMPLETE (X4) ID (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE (EACH DEFICIENCY MUST BE PRECEDED BY FULL PREFIX PRÉFIX REGULATORY OR LSC IDENTIFYING INFORMATION) TAG TAG DEFICIENCY) L1165 L1165 Continued From page 34 4. Review of Patient #4's medical record for 03/09/16 showed: - Recovery vital signs were documented as taken at 12:02 PM, 12:22 PM, 1:00 PM, 1:20 PM, 1:40 PM, 2:00 PM and 2:15 PM. - Vital signs were not taken every 15 minutes, but rather at intervals of 20, 38, 20, 20, 20, and 15 minutes. - An aldrete score was not documented for the recovery period until the patient was discharged. 5. Review of Patient #5's medical record for 02/12/16 showed: - Recovery vital signs were documented as taken at 3:50 PM, 4:15 PM, 4:50 PM, 5:00PM. - Vital signs were not taken every 15 minutes, but rather at intervals of 25, 35, and 10 minutes. - An aldrete score was not documented for the recovery period until the patient was discharged. - The patient was discharged at 5:25 PM with no discharge vital signs recorded. 6. Review of Patient #6's medical record for 02/01/16 showed: - An aldrete score was notdocumented for the recovery period until the patient was discharged. 7. Review of Patient #10's medical record for 12/30/15 showed: - An aldrete score was not documented for the recovery period until the patient was discharged. 8. Review of Patient #17's medical record for 02/27/16 showed: - The patient was discharged at 1:16 PM with no discharge vital signs recorded. The previous vital signs were recorded at 12:50 PM. - Vital signs were not taken every 15 minutes. - An aldrete score was not documented for the

Missouri Department of Health and Senior Services (X1) PROVIDER/SUPPLIER/CLIA STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY IDENTIFICATION NUMBER: COMPLETED A. BUILDING: _ B. WING_ 03/16/2016 MOA-0014 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE **4251 FOREST PARK AVENUE** REPRODUCTIVE HEALTH SERVICES / PLANNI SAINT LOUIS, MO 63108 (X5) COMPLETE DATE SUMMARY STATEMENT OF DEFICIENCIES PROVIDER'S PLAN OF CORRECTION (X4) ID PREFIX (EACH DEFICIENCY MUST BE PRECEDED BY FULL (EACH CORRECTIVE ACTION SHOULD BE PREFIX REGULATORY OR LSC IDENTIFYING INFORMATION) CROSS-REFERENCED TO THE APPROPRIATE TAG TAG DEFICIENCY) L1165 L1165 Continued From page 35 recovery period until the patient was discharged. 9. Review of Patient #19's medical record from 06/19/15 showed: - An aldrete score was not documented for the recovery period until the patient was discharged. 10. Review of Patient #20's medical record from 07/10/15 showed: - An aldrete score was not documented for the recovery period until the patient was discharged. 11. During an interview on 03/15/16, Staff R, Advanced Practice Registered Nurse, Lead Clinician, stated that: - Vital signs were to be taken and documented every 15 minutes while the patient was in recovery. - Aldrete scores should be assessed and documented every 15 minutes with vital signs. - She was not aware there was not a place to document the Aldrete scores on the recovery record.

L1128 2. (Findings #4-7)	#1-3) 1.	ID/tag number ac (Q0001)
Sterilizers maintenance should be documented timely and appropriately Update existing Sterilization Room Humidity, Temperature and Autoclave maintenance Log to include mention of performing a biological indicator with every load and containing a supervisory review. Conduct staff review of training updated Sterilization Room Humidity, Temperature and Autoclave maintenance Log and on appropriate and timely documentation of sterilizer maintenance and inclusion of "out of service" notation when equipment is not in-service.	Sterilizers should be inspected and cleaned daily according to manufacturer's written instructions. RHS OF PPSLR will contact manufacture of autoclave (sterilizer) to determine appropriate product to address the discoloration. Manufacture will perform the appropriate professional cleaning. RHS OF PPSLR currently uses chamber brite and will continue to evaluate current staff utilization of this product to disinfect the autoclave.	Plan of correction for deficiency noted and plan for addressing all related areas affected by deficient practice.
4/30/16	4/15/16	Correction Date (within 60 days from receipt)
Director of Surgical Services; Coordinator of Quality/ Training and Director of Quality, Training & Education	Director of Surgical Services; Coordinator of Quality/ Training and Director of Quality, Training & Education.	Title of Person Responsible for Correction
Supervisory observation and monitoring compliance has been modified to increase frequency and level of scrutiny to daily through use of modified weekly audit tool to a daily audit tool. Lead MA will ensure daily monitoring Quality /Training Coordinator will ensure weekly review /audits -Director of Surgical Services and Director of Quality, Training and Education will oversee and monitor compliance of plan. Staff training will be conducted on revised Sterilization Room Humidity, Temperature and	Supervisory observation and monitoring compliance has been modified to increase frequency and level of scrutiny to daily through use of modified weekly audit tool to a daily audit tool. Lead MA will ensure daily monitoring Quality /Training Coordinator will ensure weekly review /audits -Director of Surgical Services and Director of Quality, Training and Education will oversee and monitor compliance of plan. Director of Surgical Service and Coordinator of Quality/Training shall conduct staff on revised Sterilization Room Humidity, Temperature and Autoclave maintenance Log. Staff sign-in attendance sheet will be submitted as evidence.	Describe monitoring procedure to ensure continued compliance, to include: - Frequency/duration of monitoring - Method of data collection - Who monitors, if different than "D"
se hrough lily lily lily lily lily lily lily lil	F3: Picture of the cleaned autoclave machines as of 4/14/16. F3: Training Material provided to staff and staff sign-in sheet.	Evidence/ Exhibit Attachment Numbers or "N/A"

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L1128 (Findings #26)	L1128 (Findings #16-21)	(20001)	ID/tag number	Α
Restriction of multi-dose vials to centralized medication area from procedure room. Revise existing PPSLR Policy titled Pharmaceutical	RHS of PPSLR shall revise existing monthly site review to include specific criteria for decontamination & sterilization areas/process. Staff in-service on these revised processes to ensure full dissemination of information. 5. Follow manufacture's instruction for packaging of sterilized instruments PPSLR-RHS will purchase individualize instrument sterile peel packs, provide training to staff on the proper use of the individualized peel packs as indicated by the manufacture it relates to closure of package PPSLR-RHS will reprocess all instruments formerly processed as the staff retraining is performed.		Plan of correction for deficiency noted and plan for addressing all related areas affected by deficient practice.	В
4/30/16	4/30/16	(within 60 days from receipt)	Correction Date	0
Director of Surgical Services; Coordinator	and Director of Quality, Training & Education Director of Surgical Services; and Coordinator of Quality/ Training	Responsible for Correction	Title of Person	ם
Staff training on revised Pharmaceutical Services Policy will be conducted by Nursing and Training Coordinator and RHS Practitioner.	-Quality /Training Coordinator will ensure weekly review /audits -Director of Surgical Services and Director of Quality, Training and Education will oversee and monitor compliance of plan. Director of Surgical Service and Coordinator of Quality/Training shall conduct staff training on revised Sterilization Room Humidity, Temperature and Autoclave maintenance Log. Staff sign-in attendance sheet will be submitted as evidence. Director of Surgical Service and Coordinator of Quality/Training shall conduct staff training on the manufacturer's instructions for the sterilization peel packs. Staff sign-in attendance sheet will be submitted as evidence.	 Frequency/duration of monitoring Method of data collection Who monitors, if different than "D" 	Describe monitoring procedure to ensure continued compliance, to include:	m
F1: Pharmaceutic al Services Policy.	F1: PPFA- ARM's Infection Prevention Manual "Packaging Instructions" Policy.	Attachment Numbers or "N/A"	Evidence/ Exhibit	77

	Staff sign-in attendance sheet will be	and		(Evolecii).	
	and Quality/Training Coordinator.	of Quality/		cleaning performed by the environmental service technician	
	updated audit tool will be conducted by	Services;		Domono comico organista de la comico del la comico della	#34-45)
	environmental cleaning areas/frequency and	Surgical		shelves and other horizontal surfaces	(Findings
	Staff training on updated processes:	Director of	4/30/16	8. Ensure clean, free from dust surfaces of equipment, drawers,	L1128
				preparation area for single-dose vial usage.	
		Practitioner		Pharmaceutical Services and the workflow of the procedure	
	submitted as evidence.	Nurse		Retrain staff on the updated PPSLR Policy titled	
	Staff sign-in attendance sheet will be	Training		single dose vial".	
onoj.		of Quality/		Services to include language of "discard if open and unused	
Policy	Practitioner.	Coordinator		Revise existing PPSLR Policy titled Pharmaceutical	11. (0)
ol Comingo	and Training Coordinates and DUC Number	Senices:			#27-29)
Dharmaceutic	Services Policy will be conducted by Nursing	Surgical			(Findings
F1·	Staff training on revised Pharmaceutical	Director of	4/30/16	 Restriction of single -dose vials to single patient use 	L1128
				substance inventory management	
		,		of multi-dose medications and controlled	
				Procedural review of usage, storage & discarding	
				for multi-dose medications	
				Revised procedure for restricted medication area	
				-Staff training for Pharmaceutical Services Policy to include:	
				preparation area for multi-dose vial usage.	
		Practitioner		Pharmaceutical Services and the workflow of the procedure	
		Nurse		Retrain staff on the updated PPSLR Policy titled	
	submitted as evidence	and RHS			
	Staff sign-in attendance sheet will be	Training		single dose vial"	
or "N/A"	- Who monitors, if different than "D"	Correction	receipt)		
Numbers	 Method of data collection 	ō,	days from		
Attachment	 Frequency/duration of monitoring 	Responsible	(within 60		(1000)
Exhibit	continued compliance, to include:	Person	Date	addressing all related areas affected by deficient practice.	number
Evidence/	Describe monitoring procedure to ensure	Title of	Correction	Plan of correction for deficiency noted and plan for	ID/tag
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		,	•		•

Plan of correction for deficiency noted and plan for ber addressing all related areas affected by deficient practice. Provide training for EVS Tech on the updated span of areas to be cleaned and frequency. Update existing RHS audit checklist to include "removal of corrugated boxes in all patient care/storage areas". RHS of PPSLR shall conduct staff in service on: 1. Expired inventory management, 2. Revisions to existing weekly audit tool to reflect a daily and location specific tool (e.g. ultrasound and lab will have a daily audit tool). RHS of PPSLR will purchase new multi-use glucometers. Training of staff on the approved manufacture's instruction for daily cleaning and disinfection. RHS of PPSLR shall update current policy to include the manufacture's recommendations for cleaning and disinfecting the new multi-use glucometers.	RHS Nurse Practitioner
Plan of correction for deficiency noted and plan for addressing all related areas affected by deficient practice. Provide training for EVS Tech on the updated span of areas to be cleaned and frequency. Update existing RHS audit checklist to include "removal of corrugated boxes in all patient care/storage areas". 9. Ensure expired supplies not available for patient use 1. Expired inventory management, 2. Revisions to existing weekly audit tool to reflect a daily and location specific tool (e.g. ultrasound and lab will have a daily audit tool). 10. Ensure glucometer is approved by manufacturer for multiglinical use 2. RHS of PPSLR will purchase new multi-use glucometers. Training of staff on the approved manufacture's instruction for daily cleaning and disinfection. RHS of PPSLR shall update current policy to include the manufacture's recommendations for cleaning and	ק פ
Plan of correction for deficiency noted and plan for addressing all related areas affected by deficient practice. Provide training for EVS Tech on the updated span of areas to be cleaned and frequency. Update existing RHS audit checklist to include "removal of corrugated boxes in all patient care/storage areas". Provide training RHS audit checklist to include "removal of corrugated boxes in all patient care/storage areas". 1. Expired inventory management, 2. Revisions to existing weekly audit tool to reflect a daily and location specific tool (e.g. ultrasound and lab will have a daily audit tool). 10. Ensure glucometer is approved by manufacturer for multiglimical use 11. Training of staff on the approved manufacture's instruction for daily cleaning and disinfection.	
Plan of correction for deficiency noted and plan for addressing all related areas affected by deficient practice. Provide training for EVS Tech on the updated span of areas to be cleaned and frequency. Update existing RHS audit checklist to include "removal of corrugated boxes in all patient care/storage areas". 9. Ensure expired supplies not available for patient use a cally and location specific tool (e.g. ultrasound and lab will have a daily audit tool). 1. Ensure glucometer is approved by manufacturer for multiclinical use 1. Ensure glucometer is approved by manufacturer instruction Training of staff on the approved manufacture's instruction	
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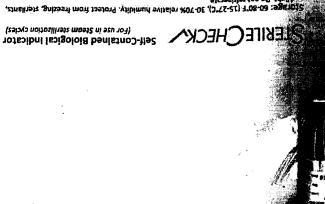
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RHS of PPSLR shall train staff and ordering physicians on the updated policy.	patient are documented including dose, time and date and signed by the person administering the medication. Created a form titled: "RHS Patient Orders" to serve as an interim bridge to ensure medication orders are timed, dated, signed by the ordering practitioner and all medications administered to the patient are documented including date, time and initials of nurse who is administering medication. RHS of PPSLR will consider capabilities of current EMR to meet the defined objectives.	Ensure medication orders are timed, dated and signed by ordering practitioner. Updated existing PPSLR Policy titled: Pharmaceutical Services to include language that reflects and ensures that medication orders are timed, dated and signed by the ordering practitioners and medications administrated to the		Plan of correction for deficiency noted and plan for addressing all related areas affected by deficient practice.	8
		5/6/16		Correction Date (within 60 days from receipt)	ဂ
	Education.	Director of Surgical Services and Lead NP and Director of Quality, Training and		Title of Person Responsible for Correction	D
Practitioner and Director of Quality, Training and Education on the updated Pharmaceutical Ordering and Administration and new form titled: "RHS of PPSLR Patient Orders" Staff sign-in attendance sheet will be submitted as evidence.	-Director of Surgical Services and Director of Quality, Training and Education will oversee and monitor the audit work plan. The results of these audits will be reported to the CQRM (Clinical Quality Risk Management) Meeting Medical Director will provide training for ordering providers.	Supervisory observation and monitoring compliance will be done through the current scheduled weekly audits conducted by Lead Nurse Practitioner. RHS Nurse Practitioner will conduct and document the random daily audits of 5 patient charts per week for 4 weeks.	employee/volunteer HR file. Vice President of Human Resources and Compliance will perform quarterly audits on RHS of PPSLR new employee/volunteer files to ensure completion of orientation training.	Describe monitoring procedure to ensure continued compliance, to include: - Frequency/duration of monitoring - Method of data collection - Who monitors, if different than "D"	m
	Printed Physician's Order Sheet F1: RHS of PPSLR Medication Administration Record(MAR)	F1: Pre-		Evidence/ Exhibit Attachment Numbers or "N/A"	71

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(Findings 1-17)	L1153 (Findings #1 -17)	number (Q0001)	>
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Ensure medical record documentation clearly provide staff direction for documentation and clinical judgement of pharmaceuticals to be timed, dated and signed by the person making the entry. Updated existing PPSLR Policy titled: "Pharmaceutical	<u>Ensure medication administered to patient are documented including dose, time timed, dated and signed by ordering practitioner.</u> Updated existing PPSLR Policy titled: Pharmaceutical Services to include language that reflects and ensures that medication orders are timed, dated and signed by the ordering physicians and medications administrated to the patient are documented including dose, time and initials of nurse who is administering the medication. Created a form titled: "RHS Patient Orders" to serve as an interim bridge to ensure medication orders are timed, dated, signed by the ordering physicians and medications administrated to the patient are documented including dose, time and initials of nurse who is administering the medication. RHS of PPSLR will consider capabilities of current EMR to meet the defined objectives. Plan to train staff on the updated policy.	Plan of correction for deficiency noted and plan for addressing all related areas affected by deficient practice.	В
5/6/16	5/6/16	Correction Date (within 60 days from receipt)	C
Director of Surgical Services and Lead NP and Director of Quality,	Director of Surgical Services and Lead NP and Director of Quality, Training and Education.	Title of Person Responsible for Correction	D
Supervisory observation and monitoring compliance will be done through the current scheduled weekly audits conducted by Lead Nurse Practitioner. RHS Nurse Practitioner will conduct and document the random daily audits of 5 patient	Supervisory observation and monitoring compliance will be done through the current scheduled weekly audits conducted by Lead Nurse Practitioner. RHS Nurse Practitioner will conduct and document the random daily audits of 5 patient charts per week for 4 weeks. Director of Surgical Services and Director of Quality, Training and Education will oversee and monitor the audit work plan. The results of these audits will be reported to the CQRM (Clinical Quality Risk Management) Meeting Medical Director will provide training for ordering providers. Staff training will be conducted by Lead Nurse Practitioner and Director of Quality, Training and Education on the updated Pharmaceutical Ordering and Administration and new form titled: "RHS of PPSLR Patient Orders" Staff sign-in attendance sheet will be submitted as evidence.	Describe monitoring procedure to ensure continued compliance, to include: - Frequency/duration of monitoring - Method of data collection - Who monitors, if different than "D"	П
F1: Pharmaceutic al Services Policy.	F1: Pre- Printed Physician's Order Sheet F1: RHS of PPSLR Medication Administration Record(MAR)	Evidence/ Exhibit Attachment Numbers or "N/A"	71

	_I he results of these audits will be reported to the CQRM (Clinical Quality Risk Management)				
	and monitor the audit work plan.	Services.		CHI.	
	Quality. Training and Education will oversee	Patient		form	
	-Director of Surgical Services and Director of	and VP of		Policy and undated Pre-on & Poet-on Patient Documentation	
	charts per week for 4 weeks	Education	•	Patraining of staff on DHC of DDCI & Decovery Area Care	
	document the random daily audits of 5 patient	Training and			
	RHS Nurse Practitioner will conduct and	Quality,		from to include documentation of Aldrete Scoring System.	
		Director of		Update existing Pre-op &Post-op Patient Documentation	
	Nurse Practitioner.	Lead NP and			
	scheduled weekly audits conducted by Lead	Services and		documented.	#1-11)
	compliance will be done through the current	Surgical		patients during recovery is consistently adhered to and	(Findings
	Supervisory observation and monitoring	Director of	4/15/16	 Ensure policy for monitoring the stability and vital signs of 	L1165
	submitted as evidence.				
	Staff sign-in attendance sheet will be				
	Orders"			current EMR to meet the defined objectives.	
	and new form titled: "RHS of PPSLR Patient	•		medication. RHS of PPSLR will consider capabilities of	
	Pharmaceutical Ordering and Administration			time and initials of nurse who is administering the	
Record(MAR)	and Education on the updated			administrated to the patient are documented including dose,	
Administration	Practitioner and Director of Quality, Training			signed by the ordering physicians and medications	
Medication	Staff training will be conducted by Lead Nurse			interim bridge to ensure medication orders are timed, dated,	
PPSLR	,			Created a form titled: "RHS Patient Orders" to serve as an	
F1: RHS of	ordering providers.				
	Medical Director will provide training for			pain level dosing.	
Order Sheet	g			specific dosing ranges and pain levels associate with each	
Physician's	Meeting			Revised existing RHS-PPSLR Standing orders to include	
Printed	the CQRM (Clinical Quality Risk Management)				
F1: Pre-	The results of these audits will be reported to			nurse who is administering the medication.	
	and monitor the audit work plan.			patient are documented including dose, time and initials of	
	Quality, Training and Education will oversee			ordering physicians and medications administrated to the	
	-Director of Surgical Services and Director of	Education.		medication orders are timed, dated and signed by the	
	charts per week for 4 weeks.	Training and		Services" to include language that reflects and ensures that	
or "N/A"	 Who monitors, if different than "D" 	Correction	receipt)		
Numbers	 Method of data collection 	ό	days from		
Attachment	 Frequency/duration of monitoring 	Responsible	(within 60		(Q0001)
Exhibit	continued compliance, to include:	Person	Date	addressing all related areas affected by deficient practice.	number
Evidence/	Describe monitoring procedure to ensure	Title of	Correction	Plan of correction for deficiency noted and plan for	ID/tag
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			(L000E)	number	D/tag	Þ
				addressing all related areas affected by deficient practice.	Plan of correction for deficiency noted and plan for	B
	receipt)	days from	(within 60	Date	Correction	ဂ
	Correction	ğ	Responsible	Person	Title of	٥
Meeting. Staff training will be conducted by Lead Nurse Practitioner, Nursing and Training Coordinator and Director of Quality, Training and Education on the updated Pharmaceutical Ordering and Administration and new form titled: "RHS of PPSLR Patient Orders" Staff sign-in attendance sheet will be submitted as evidence.	 Who monitors, if different than "D" 	 Method of data collection 	 Frequency/duration of monitoring 	continued compliance, to include:	Describe monitoring procedure to ensure	т
	or "N/A"	Numbers	Attachment	Exhibit	Evidence/	71



Signage: 60-80°F (15-27°C), 30-70% relative humidity. Protect from freeding, Fferliants, protect from freeding, Fferliants, or the ferliants.

Disjectiphic is not refrigerable.

Disjectiphic for the state for the ferlie freeding from the monitoring of saturated with supported from the ferliants and for incomplated with supported from the ferliants of the ferliants. The spill production associated with growth, causes a supported with a pit indicator. The spill production associated with growth, causes a supported from the ferliants. The spill production associated with growth, causes a change in color of the Sterliecheck. media to, or toward yellow to facilitate the detection of the Sterliecheck.

verection to growth.

Figure 1. Sething: For the greatest control of sterilized goods, we recommend that 2 or more startled for the bridge of the process of

Disposal: Prior to disposal or discard, sterilize by steam at 121°C for not less than 30 minutes (positive and control tests only).

Procedure for use:

Meyosure: Pleto ene or more SterileCheck^{1M} units in a horizontal position in the more difficult: 179-210 files one or more SterileCheck^{1M} units in a horizontal position in the PCD (Process Challenge Device). Run Cycle as you normally would. Remove Bi(s) and verify that the chemical indicator on the vial label has changed color.

CAUTION: After sterilisation, handle unit with care: Contents of the ampoule and verify which the chemical indicator on the vial label sterile sterile with the most result in bursting of the ampoule. Always wear appropriate safety gean may result in bursting of the ampoule. Always wear appropriate safety gean may result in bursting of the ampoule. Always wear appropriate safety gean ampoule on mix the purple media with the spread of strip as the media ampoule. Always wear appropriate safety geast ampoule or mix the purple media with the process of the sappoule. This can be done by simply piacing it inside incubator key. You will see the glass vial inside amounts, the court of the sampoule. The court of the sampoule was the purple media with the procupation of the sampoule. The court of the sampoule or mix the purple media with the procupation of the sampoule. The court of the sampoule was both in the incubator. instructions for use:

DOTA IN THE INCUDATOR.

boothing the processed units) and one unprocessed (control) unit in a workited position in an inclusions it. 25-60°C for 24 hours.
Monitoring: Begin monitoring the inclused Bits after 12-18 hours. Record observations. All positive Bit should be recorded. Do not continue to incubate positive Bits. Final negative results can be determined after 24 hours of incubation.

interpretation:

Control: The control unit should exhibit turbidity and/or a color change to or

Coward yellow. If the control unit does not show signs of growth, consider the test

Test: A failed sterillization cycle is indicated by turbidity and/or a color change to or toward yellow. A test unit that retains its original color indicates that sterilization parameters have been met.

STERILE CHECK

Self-Contained Biological Indicator (For use in Steam sterilization cycles)

LOT 597604

10-Mar-2018

This lot of product meets the accepted performance criteria defined in the manufacturers' Quality Control Specifications for this product and where applicable, the recommended performance parameters in the USP and ANSI/AAMI/ISO/EN 11138-1 for use in Monitoring Steam processes.

Organism: Geobocillus stearothermophilus ATCC* 7953 SCRI Dimensions: 9 mm x 51 mm Inoculated Carrier Dimensions: 6 mm

	Result
haracteristic	1.5 x 10° Colony Forming Units (CFUs)/unit
Viean Population	2.3 Minutes
Steam O-Value (121°C)	7.4 Minutes
Steam Survival Ilme	21.1 Minutes
Steam Kill Time	
Steam D-Value (132°C)	0.20 Minutes
Steam Survival Time	0.64 Minutes
Steam Kill Time	1.83 Minutes
	0.13 Minutes
Steam D-Value (134°C) Steam Survival Time	0.42 Minutes
Steam Survival Time	
Steam Kill Time Steam z-value	10°C

^{*}Populations determined after preliminary heat treatment.

The D values were determined using the fraction-negative or survivor curve methods. The D-value(s) are reproducible only when exposed and cultured under the exact conditions used to obtain results reported above. The user would not necessarily obtain the same results; therefore, should determine the suitability for their particular use. Survival/kill times were determined based on USP calculations. Z values may be utilized to extrapolate D values at temperatures other than 121°C.

Storage: 25-30°C, 30-80% relative humidity. Protect from light, toxic substances, sterilants and excessive heat and moisture.

incurvation Lungitions: 38-52°L for 24 nours
Disposal: Sterifize/Autoclave by steam at 121°C for not less than 39 minutes, or incinerate
(standard microbial waste; nonpathogenic species). Do not use after expiration date.