



North Carolina Department of Health and Human Services  
Division of Health Service Regulation

Pat McCrory  
Governor

Aldona Z. Wos, M.D.  
Ambassador (Ret.)  
Secretary DHHS

Drexdal Pratt, Director

September 26, 2014 *enailed*

b(6) & b(7)(C) Director  
Planned Parenthood of Central NC  
1765 Dobbins Drive  
Chapel Hill, NC 27515

CLIA # 34D0239689

RE: PLAN OF CORRECTION AND EVIDENCE OF CORRECTION ACCEPTABLE

Dear b(6) & b(7)(C)

By letter dated August 14, 2014, we notified you that based on the onsite survey completed on August 11, 2014 your facility was not in compliance with standard-level CLIA requirements. In our letter we requested that you submit an acceptable plan of correction and acceptable evidence of correction. We received your response on September 8, 2014, and have determined that your plan of correction and evidence of correction received on September 23, 2014 are acceptable.

We encourage your laboratory to maintain compliance with all CLIA requirements. It is the responsibility of the laboratory and its director to ensure that the laboratory is at all times following all CLIA requirements, to identify any problems in the laboratory and take corrective action specific to the problems, and to institute appropriate quality assessment measures to ensure that the deficient practices do not recur.

If it is discovered that your plan of correction was not implemented or that compliance was not maintained, the Division of Health Service Regulation will refer the case to the Regional Office of the Centers for Medicare & Medicaid Services (CMS) for appropriate action, and recommend that sanctions be taken against your laboratory's CLIA certificate.

If you have questions regarding this letter, please contact me at b(6) & b(7)(C)

Sincerely,

b(6) & b(7)(C)

b(6) & b(7)(C)

Division of Health Service Regulation



Acute, CLIA and Home Care Licensure and Certification Section



Phone b(6) & b(7)(C)

Mailing Address: CLIA Certification ■ 2713 Mail Service Center ■ Raleigh, North Carolina 27699-2713  
Location: 1205 Umstead Drive (Lineberger Building) ■ Dorothea Dix Hospital Campus ■ Raleigh, N.C. 27603  
An Equal Opportunity / Affirmative Action Employer



PO Box 3258  
Chapel Hill, NC 27515  
t: 919.920.5402 · f: 919.933.5271  
www.ppcentralnc.org

Planned Parenthood of Central North Carolina, Inc.

SEP 23 2014

September 19, 2014

b(6) & b(7)(C)

CLIA Certification  
2713 Mail Service Center  
Raleigh, NC 27699-2713

Re: Planned Parenthood of Central North Carolina, 34D0239689

Dear b(6) & b(7)(C)

Please find enclosed the documentation you requested to support our corrections made as proposed in our Plan of Corrections dated August 29, 2014 and received last week by your office. Date with no testing: 9/2/14.

If you have any questions or require any additional information, please feel free to contact me at b(6) & b(7)(C)

Sincerely,

b(6) & b(7)(C)

ako  
Enclosure

SURVEY TEAM COMPOSITION AND WORKLOAD REPORT

Public reporting burden for this collection of information is estimated to average 10 minutes per response, including time for reviewing instructions, searching existing data sources, gathering and maintaining data needed, and completing and reviewing the collection of information. Send comments regarding this burden estimate or any other aspect of this collection of information, including suggestions for reducing the burden, to Office of Financial Management, HCFA, P.O. Box 26684, Baltimore, MD 21207; or to the Office of Management and Budget, Paperwork Reduction Project(0838-0583), Washington, D.C. 20503.

Provider/Supplier Number 34D0239689	Provider/Supplier Name PLANNED PARENTHOOD OF CENTRAL NC
--	--

Type of Survey (select all that apply)

I	D			
---	---	--	--	--

- |                           |                         |                     |
|---------------------------|-------------------------|---------------------|
| A Complaint Investigation | E Initial Certification | I Recertification   |
| B Dumping Investigation   | F Inspection of Care    | J Sanctions/Hearing |
| C Federal Monitoring      | G Validation            | K State License     |
| D Follow-up Visit         | H Life Safety Code      | L CHOW              |
| M Other                   |                         |                     |

Extent of Survey (select all that apply)

--	--	--	--	--

- A Routine/Standard Survey (all providers/suppliers)  
B Extended Survey (HHA or Long Term Care Facility)  
C Partial Extended Survey (HHA)  
D Other Survey

SURVEY TEAM AND WORKLOAD DATA

Please enter the workload information for each surveyor. Use the surveyor's identification number.

Surveyor ID Number (A)	First Date Arrived (B)	Last Date Departed (C)	Pre-Survey Preparation Hours (D)	On-Site Hours 12am-8am (E)	On-Site Hours 8am-6pm (F)	On-Site Hours 6pm-12am (G)	Travel Hours (H)	Off-Site Report Preparation Hours (I)
1. (b)(6), (b)(7)C			0.25	0.00	0.00	0.00	0.00	0.75
2.								
3.								
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5.								
6.								
7.								
8.								
9.								
10.								
11.								
12.								
13.								
14.								

Total SA Supervisory Review Hours.....

0.25

Total RO Supervisory Review Hours....

0.00

Total SA Clerical/Data Entry Hours....

0.25

Total RO Clerical/Data Entry Hours....

0.00

Was Statement of Deficiencies given to the provider on-site at completion of the survey?.... No

SURVEY TEAM COMPOSITION AND WORKLOAD REPORT

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Provider/Supplier Number 34D0239689	Provider/Supplier Name PLANNED PARENTHOOD OF CENTRAL NC
--	--

Type of Survey (select all that apply)

I	D			
---	---	--	--	--

- |                           |                         |                     |
|---------------------------|-------------------------|---------------------|
| A Complaint Investigation | E Initial Certification | I Recertification   |
| B Dumping Investigation   | F Inspection of Care    | J Sanctions/Hearing |
| C Federal Monitoring      | G Validation            | K State License     |
| D Follow-up Visit         | H Life Safety Code      | L CHOW              |
| M Other                   |                         |                     |

Extent of Survey (select all that apply)

--	--	--	--	--

- A Routine/Standard Survey (all providers/suppliers)  
B Extended Survey (HHA or Long Term Care Facility)  
C Partial Extended Survey (HHA)  
D Other Survey

SURVEY TEAM AND WORKLOAD DATA

Please enter the workload information for each surveyor. Use the surveyor's identification number.

Surveyor ID Number (A)	First Date Arrived (B)	Last Date Departed (C)	Pre-Survey Preparation Hours (D)	On-Site Hours 12am-8am (E)	On-Site Hours 8am-6pm (F)	On-Site Hours 6pm-12am (G)	Travel Hours (H)	Off-Site Report Preparation Hours (I)
1. (b)(6), (b)(7)C			0.25	0.00	0.00	0.00	0.00	0.50
2.								
3.								
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12.								
13.								
14.								

Total SA Supervisory Review Hours.....

0.25

Total RO Supervisory Review Hours....

0.00

Total SA Clerical/Data Entry Hours....

0.25

Total RO Clerical/Data Entry Hours.....

0.00

Was Statement of Deficiencies given to the provider on-site at completion of the survey?.... No



North Carolina Department of Health and Human Services  
Division of Health Service Regulation

Pat McCrory  
Governor

Aldona Z. Wos, M.D.  
Ambassador (Ret.)  
Secretary DHHS  
Drexdal Pratt, Director

September 15, 2014 *emailed*

(b)(6), (b)(7)C

Planned Parenthood of Central North Carolina  
1765 Dobbins Drive  
Chapel Hill, North Carolina 27514

Dear (b)(6), (b)(7)C

Thank you for submitting the signed Plan of Correction (POC) alleging compliance with the deficiencies cited during the CLIA survey August 11, 2014, 2014. Your proposed Plan of Correction, received on September 8, 2014 has been reviewed and is acceptable. We are requesting that you submit additional documentation to verify that you have made the corrections proposed in your POC.

**Please submit the following documentation to our office as soon as it is available or by September 30, 2014 at the latest:**

**D5415 / D6072 – a copy of the laboratory logs where Rh quality control results and lot numbers and expirations of reagents are documented for the following dates: 8/16/14, 8/21/14, 8/23/14, 8/28/14, 8/30/14, 9/2/14, 9/4/14, 9/6/14, 9/9/14, 9/11/14, 9/12/14, and 9/13/13** *rec'd 9/23/14*

Please fax the documentation to my attention at (b)(6) & (b)(7)(C) send as an attachment to e-mail or mail the documentation requested to my attention at CLIA Certification., 2713 Mail Service Center, Raleigh, North Carolina 27699-2713.

Your survey will be finalized after I have reviewed the documentation you submit to show the deficiencies have been corrected. If you have any questions about this request, please contact me by phone at (b)(6), (b)(7)C or by email at (b)(6), (b)(7)C [dhhs.nc.gov](mailto:dhhs.nc.gov).

Sincerely,

(b)(6), (b)(7)C

N.C. Department of Health and Human Services  
Facility Survey Consultant II – Division of Health Service Regulation  
Acute & Home Care Licensure and Certification



Acute, CLIA and Home Care Licensure and Certification Section

(b)(6), (b)(7)C

Mailing Address: CLIA Certification v 2713 Mail Service Center v Raleigh, North Carolina 27699-2713  
Location: 1205 Umstead Drive (Lineberger Building) v Dorothea Dix Hospital Campus v Raleigh, N.C. 27603  
An Equal Opportunity / Affirmative Action Employer





PO Box 3258  
Chapel Hill, NC 27515  
p: 919.929.5402 · f: 919.933.5271  
www.ppcentralnc.org

SEP 08 2014

Planned Parenthood of Central North Carolina, Inc.

September 4, 2014

(b)(6), (b)(7)C

CLIA Certification  
2713 Mail Service Center  
Raleigh, NC 27699-2713

Dear

(b)(6), (b)(7)C

Please find enclosed the completed CMS-2567, Statement of Deficiencies and attached supporting documentation for Planned Parenthood of Central North Carolina located in Chapel Hill, North Carolina, 34D0239689.

If you have any questions or require any additional information, please feel free to contact me at

(b)(6) & (b)(7)(C)

Sincerely,

(b)(6), (b)(7)C

ako  
Enclosure



North Carolina Department of Health and Human Services  
Division of Health Service Regulation

Pat McCrory  
Governor

Aldona Z. Wos, M.D.  
Ambassador (Ret.)  
Secretary DHHS

Drexdal Pratt, Director

**IMPORTANT NOTICE – ACTION NECESSARY**

August 14, 2014

b(6) & b(7)(C)

Planned Parenthood of Central NC  
1765 Dobbins Drive  
Chapel Hill, NC 27515

Mailing Address: Attention: b(6) & b(7)(C)  
PO Box 3258, Chapel Hill, NC 27515-3258

CLIA # 34D0239689

RE: STANDARD-LEVEL DEFICIENCIES

Dear b(6) & b(7)(C)

In order for a laboratory to perform testing under the Clinical Laboratory Improvement Amendments of 1988 (CLIA), Public Law 100-578, it must comply with all CLIA requirements. These requirements are found in section 353 of the Public Health Service Act (42 U.S.C. § 263a) and 42 Code of Federal Regulations, Part 493 (42 C.F.R. § 493). Federal regulations require onsite surveys to determine whether or not a laboratory is in compliance with the applicable regulations. Compliance with these regulations is a condition of certification for the CLIA program.

The Division of Health Service Regulation conducted a Recertification survey of your laboratory that was completed on August 11, 2014. Enclosed is form CMS-2567, Statement of Deficiencies, listing the deficiencies found during the survey. The deficiency statement references the CLIA regulations at 42 C.F.R. § 493.

You are required to respond within 10 days of receipt of this notice. Please indicate your corrective actions on the right side of the form CMS-2567 in the column labeled "Provider Plan of Correction", keying your responses to the deficiencies on the left. Additionally, indicate your anticipated completion dates in the column labeled "Completion Date."



Acute, CLIA and Home Care Licensure and Certification Section



b(6) & b(7)(C)

Mailing Address: CLIA Certification ■ 2713 Mail Service Center ■ Raleigh, North Carolina 27699-2713  
Location: 1205 Umstead Drive (Lineberger Building) ■ Dorothea Dix Hospital Campus ■ Raleigh, N.C. 27603  
An Equal Opportunity / Affirmative Action Employer

**Please return the completed form CMS-2567, dated and signed by the director, within 10 days of receipt of this notice.**

Regulations at 42 C.F.R. § 493.1816 state that if a laboratory has deficiencies that are not at the Condition level, the laboratory must submit a plan of correction that is acceptable to CMS (Centers for Medicare & Medicaid Services) in content and time frames. Further, regulations at 42 C.F.R. § 493.1816 require all deficiencies to be corrected within 12 months after the last day of the survey. Please note that depending on the nature and seriousness of the deficiency, the acceptable time frame for correction may be less than 12 months.

If your laboratory does not respond timely to this request, or if your laboratory submits a Plan of Correction that is not acceptable in content and time frames, or if your laboratory does not demonstrate compliance with all CLIA requirements by the specified completion date, we will recommend to CMS imposition of principal sanctions, i.e., suspension, limitation and/or revocation of your laboratory's CLIA certificate and concurrent cancellation of your laboratory's approval for Medicare payments per 42 C.F.R. § 493.1816.

Your laboratory will also be required to provide acceptable evidence of correction for the cited deficiencies. For your information, acceptable evidence of correction must include:

- 1) Documentation showing what corrective action(s) have been taken for patients found to have been affected by the deficient practice;
- 2) How the laboratory has identified other patients having the potential to be affected by the same deficient practice and what corrective action(s) has been taken;
- 3) What measure has been put into place or what systemic changes you have made to ensure that the deficient practice does not recur, and
- 4) How the corrective action(s) are being monitored to ensure the deficient practice does not recur.

Please note that the routine survey takes an overview of the laboratory through random sampling. By its nature, the routine survey may not find every violation that the laboratory may have committed. It remains the responsibility of the laboratory and its director to ensure that the laboratory is at all times following all CLIA requirements, to identify any problems in the laboratory and take corrective action specific to the problems, and to institute appropriate quality assessment measures to ensure that the deficient practices do not recur.

In addition to the routine CLIA certification surveys, announced or unannounced investigations/ surveys may be conducted by the Division of Health Service Regulation at any time to address complaints or other non-compliance issues. These investigations/surveys may well identify violations that may not have surfaced during a routine survey using random sampling, but for which the laboratory and its director will still be held responsible.

If you have questions regarding this letter, please contact me at [REDACTED] b(6) & b(7)(C)

Sincerely,

[REDACTED]  
b(6) & b(7)(C)

Division of Health Service Regulation

Enclosure: CMS-2567, Statement of Deficiencies



**CLIA 116 - Update**

CLIA # 3400239689 116 Complete 03/12/1993 Exp Date 02/01/2017	Name PLANNED PARENTHOOD SOUTH ATLANTIC Current 1 Compliance    Pending 1 Compliance    New Term 00 Active Provider    Last Upload Success - 02/19/2016    Enforcement Status	Most Current Survey 08/11/2014 Survey Pending Date
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Demographics   Multiple Sites   Accred Org Info   Specialties   Additional Info   PT Info   An asterisk (\*) indicates the field is required

**General Information**

Reason for 116\*  App Type Requested  State Agency Received Date \* 03/12/1993 ☒

Name\* PLANNED PARENTHOOD SOUTH ATLANTIC

Email Address b(6), (b)(7)(C)@ppsat.org

Fed Tax ID\* (b)(4) Phone\* b(6) & b(7)(C) Class Code \* 00 Regular ☒

**Director Information**

Last Name\* (b)(6), (b)(7)(C) First\* (b)(6), (b)(7)(C) M.I. (b)(6), (b)(7)(C)

Title 00 (b)(6), (b)(7)(C) Other  Sal

**Physical Address**

Street \* 1765 DOBBINS DRIVE

☒ US\* Zip\* 27515 City\* CHAPEL HILL State\* NC County\* 670 ORANGE

State Region\* NCC NORTH CAROLI

☐ International\* Locality:\*  Postal Code:  Country:\*

**Mailing Address**

Street POST OFFICE BOX 3258

☒ US Zip 27515 City CHAPEL HILL State NC

☐ International Locality:\*  Postal Code:  Country:\*

**Corporate Address**

Street 100 SOUTH BOYLAN AVENUE

☒ US Zip 27603 City RALEIGH State NC

☐ International Locality:\*  Postal Code:  Country:\*

**Form Mailing**

Send bills to the\*  address    Send certificate to the\*  address

Type of Laboratory \* 21 Physician Office ☒ Other ☐ Shared Lab ☒

**Hours of Laboratory Testing**

11AM - 7PM

	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	
FROM	<input type="text"/>	12:00 <input type="text"/>	09:00 <input type="text"/>	12:00 <input type="text"/>	10:00 <input type="text"/>	08:00 <input type="text"/>	08:00 <input type="text"/>	24x7
TO	<input type="text"/>	08:00 <input type="text"/>	05:00 <input type="text"/>	08:00 <input type="text"/>	04:00 <input type="text"/>	04:00 <input type="text"/>	04:00 <input type="text"/>	

Print   Notes   ATTACHMENTS(\*)   Audit History   Certificate/Billing Inquiry   Status Change   Termination   Save   Cancel

(b)(6), (b)(7)(C)

Version 10.5 (PR1)

(b)(6), (b)(7)(C)

ppsat.org 1130 am

M 12/21/16 11AM

M 11AM 7pm T 9-5 W 11am-7p Thur 9-3pm Fri 8-4

## DEPARTMENT OF HEALTH AND HUMAN SERVICES

## CENTERS FOR MEDICARE &amp; MEDICAID SERVICES

## MEDICARE/MEDICAID CERTIFICATION AND TRANSMITTAL

ID: 8P8S

## PART I - TO BE COMPLETED BY THE STATE SURVEY AGENCY

Facility ID: 000561

1. MEDICARE/MEDICAID PROVIDER NO. (L1) <b>34D0239689</b>		3. NAME AND ADDRESS OF FACILITY (L3) <b>PLANNED PARENTHOOD SOUTH ATLANTIC</b>		4. TYPE OF ACTION: <u>2</u> (L8) 1. Initial 2. Recertification 3. Termination 4. CROW 5. Validation 6. Complaint 7. On-Site Visit 9. Other 8. Full Survey After Complaint	
2. STATE VENDOR OR MEDICAID NO. (L2)		(L4) <b>1765 DOBBINS DRIVE</b> (L5) <b>CHAPEL HILL, NC</b>		(L6) <b>27515</b>	
5. EFFECTIVE DATE CHANGE OF OWNERSHIP (L9)		7. PROVIDER/SUPPLIER CATEGORY 01 Hospital 05 HHA 09 ESRD 13 PTIP 22 CLIA 02 SNF/NF/Dual 06 PRTF 10 NF 14 CORF 03 SNF/NF/Distinct 07 X-Ray 11 ICF/ID 15 ASC 04 SNF 08 OPT/SP 12 RHC 16 HOSPICE		FISCAL YEAR ENDING DATE: (L35) <b>06/30</b>	
6. DATE OF SURVEY <b>01/18/2017</b> (L34)					
8. ACCREDITATION STATUS: (L10) 0 Unaccredited 1 TIC 2 AOA 3 Other					
11. LTC PERIOD OF CERTIFICATION From (a): To (b):		10. THE FACILITY IS CERTIFIED AS: X A. In Compliance With Program Requirements Compliance Based On: 1. Acceptable POC B. Not in Compliance with Program Requirements and/or Applied Waivers:		And/Or Approved Waivers Of The Following Requirements: 2. Technical Personnel 6. Scope of Services Limit 3. 24 hour RN 7. Medical Director 4. 7-Day RN (Rural SNF) 8. Patient Room Size 5. Life Safety Code 9. Beds/Room * Code: <b>A*</b> (L12)	
12. Total Facility Beds (L18)					
13. Total Certified Beds (L17)					
14. LTC CERTIFIED BED BREAKDOWN 18 SNF 18/19 SNF 19 SNF ICF IID (L37) (L38) (L39) (L42) (L43)				15. FACILITY MEETS 1861 (e) (1) or 1861 (j) (1): (L15)	
16. STATE SURVEY AGENCY REMARKS (IF APPLICABLE SHOW LTC CANCELLATION DATE): Onsite recertification survey with no deficiencies. CD 2/2/17					
17. SURVEYOR SIGNATURE <b>(b)(6), (b)(7)C</b>		Date: <b>02/02/2017</b> (L19)		18. STATE SURVEY AGENCY APPROVAL <b>(b)(6), (b)(7)C</b> <i>2/6/2017</i> (L20)	

## PART II - TO BE COMPLETED BY HCFA REGIONAL OFFICE OR SINGLE STATE AGENCY

19. DETERMINATION OF ELIGIBILITY 1. Facility is Eligible to Participate 2. Facility is not Eligible (L21)		20. COMPLIANCE WITH CIVIL RIGHTS ACT:		21. 1. Statement of Financial Solvency (HCFA-2572) 2. Ownership/Control Interest Disclosure Stmt (HCFA-1513) 3. Both of the Above:	
22. ORIGINAL DATE OF PARTICIPATION <b>09/01/1992</b> (L24)		23. LTC AGREEMENT BEGINNING DATE (L41)		24. LTC AGREEMENT ENDING DATE (L25)	
25. LTC EXTENSION DATE: (L27)		27. ALTERNATIVE SANCTIONS A. Suspension of Admissions: (L44) B. Rescind Suspension Date: (L45)		26. TERMINATION ACTION: (L30) VOLUNTARY <u>00</u> INVOLUNTARY 01-Merger, Closure 05-Fail to Meet Health/Safety 02-Dissatisfaction W/ Reimbursement 06-Fail to Meet Agreement 03-Risk of Involuntary Termination 04-Other Reason for Withdrawal OTHER 07-Provider Status Change 00-Active	
28. TERMINATION DATE: (L28)		29. INTERMEDIARY/CARRIER NO. (L31)		30. REMARKS	
31. RO RECEIPT OF CMS-1539 (L32)		32. DETERMINATION OF APPROVAL DATE (L33)		DETERMINATION APPROVAL	

SURVEY TEAM COMPOSITION AND WORKLOAD REPORT

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Provider/Supplier Number 34D0239689	Provider/Supplier Name PLANNED PARENTHOOD SOUTH ATLANTIC
--	---

Type of Survey (select all that apply)

☒ I ☐ ☐ ☐ ☐ ☐

- |                           |                         |                     |
|---------------------------|-------------------------|---------------------|
| A Complaint Investigation | E Initial Certification | I Recertification   |
| B Dumping Investigation   | F Inspection of Care    | J Sanctions/Hearing |
| C Federal Monitoring      | G Validation            | K State License     |
| D Follow-up Visit         | H Life Safety Code      | L CHOW              |
| M Other                   |                         |                     |

Extent of Survey (select all that apply)

☒ A ☐ ☐ ☐ ☐ ☐

- A Routine/Standard Survey (all providers/suppliers)  
B Extended Survey (HHA or Long Term Care Facility)  
C Partial Extended Survey (HHA)  
D Other Survey

SURVEY TEAM AND WORKLOAD DATA

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1. b(6) & b(7)(C)	01/18/2017	01/18/2017	0.50	0.00	5.00	0.00	1.50	0.75
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14.								

Total SA Supervisory Review Hours.....

0.25

Total RO Supervisory Review Hours.....

0.00

Total SA Clerical/Data Entry Hours.....

0.25

Total RO Clerical/Data Entry Hours.....

0.00

Was Statement of Deficiencies given to the provider on-site at completion of the survey?.... No

Department of Health and Human Services  
Centers for Medicare & Medicaid Services

Form Approved  
OMB. NO 0938-061

Survey Report Form (CLIA)

Public reporting burden for this collection of information is estimated to average 30 minutes per response, including time for reviewing instructions, searching existing data sources, gathering and maintaining data needed, & completing and reviewing the collection of information. Send comments regarding this burden estimate or any other aspect of this collection of information, including suggestions for reducing the burden, to the Centers for Medicare & Medicaid Services, P.O. Box 26684, Baltimore, MD 21207; or to the Office of Management and Budget, Paperwork Reduction Project (OMB-0938-0616), Washington, D.C. 20503

Surveyor Instructions for CMS Form 1557

For Speciality/subspecialty(ies) added or deleted: Use the space provided to list corresponding information and effective dates.

For proficiency testing: Any comments pertinent to the survey or determination of compliance can be listed here.

Each surveyor must sign the certifying statement on page 2 for each type of survey conducted (see "survey status"; "other") may include follow-up visit to verify a POC).

General Information

CLIA Identification Number 34D0239689	Date of Survey 01/18/2017
Laboratory Name PLANNED PARENTHOOD SOUTH ATLANTIC	Telephone No. (include area code) (919) 929 - 5402
Laboratory Address (number, street) 1765 DOBBINS DRIVE	City/State CHAPEL HILL, NC
Mailing Address (if different from above) POST OFFICE BOX 3258	City/State CHAPEL HILL, NC
Name of Director (last, first, MI) b(6) & b(7)(C)	Zip Code 27515
Survey Status: ( check all that apply)	State / County Code 670
<input type="checkbox"/> Initial Certification	State Region Code NCC
<input checked="" type="checkbox"/> Recertification	State License Number ( if applicable)
<input type="checkbox"/> Validation	Medicare Provider Number(s)
<input type="checkbox"/> Complaint	
<input type="checkbox"/> State Exemption	
<input type="checkbox"/> Accreditation	
<input type="checkbox"/> Addition of (Sub)Specialty(ies)	
<input type="checkbox"/> Other	

Personnel: Show Number of People Qualified Under Each Applicable Regulatory Section.

Director Moderate Complexity 493.1405 (a) and (b)(1) (6) (2) (b)(4) (7) (3) ( ) (4) ( ) (5) ( )	Clinical Consultant Moderate Complexity 493.1417 (a) (b)(4) (b) ( ) ( ) ( )	Technical Consultant Moderate Complexity 493.1411 (a) and (b)(1) ( ) (2) (b)(4) ( ) (3) ( ) (4) ( )	
Director High Complexity 493.1443 (a) and (b)(1) (6) (2) ( ) (3) ( ) (4) ( ) (5) ( )	Clinical Consultant High Complexity 493.1455 (a) ( ) (b) ( ) ( ) ( )	Technical Supervisor High Complexity 493.1449 (a) and (b) (h) (n) (c) (i) (o) (d) (j) (p) (e) (*) (q) (f) (l) ( ) (g) (m) ( )	General Supervisor High Complexity 493.1461 (a) and (b)(1) (d)(1) (b)(2) (d)(2) (c)(1) (d)(3) (c)(2) (e) (c)(3) ( ) (c)(4) ( ) (c)(5) ( )
	Cytotechnologist 493.1483 (a) and (b)(1) (4) (2) (5) (3) ( )	Technical Supervisor - Cytology 493.1449 (a) and (k)(1) ( ) (2) ( )	General Supervisor - Cytology 493.1469 (a) ( ) (b) ( )

SPECIALTIES/SUBSPECIALTIES	ACCREDITED PROGRAM	ANNUAL TEST VOLUMES	ADDED DATE	DELETED DATE	PROFICIENCY TESTING
010 <input type="checkbox"/> HISTOCOMPATIBILITY					
A <input type="checkbox"/> TRANSPLANT					
B <input type="checkbox"/> NONTRANSPLANT					
100 <input type="checkbox"/> MICROBIOLOGY		(b)(4)			
110 <input type="checkbox"/> BACTERIOLOGY					
115 <input type="checkbox"/> MYCOBACTERIOLOGY					
120 <input checked="" type="checkbox"/> MYCOLOGY			08/11/2014		
130 <input checked="" type="checkbox"/> PARASITOLOGY			08/11/2014		
140 <input type="checkbox"/> VIROLOGY					
200 <input type="checkbox"/> DIAGNOSTIC IMMUNOLOGY					
210 <input type="checkbox"/> SYPHILIS SEROLOGY					
220 <input type="checkbox"/> GENERAL IMMUNOLOGY					
300 <input type="checkbox"/> CHEMISTRY					
310 <input type="checkbox"/> ROUTINE CHEMISTRY					
320 <input type="checkbox"/> URINALYSIS					
330 <input type="checkbox"/> ENDOCRINOLOGY					
340 <input type="checkbox"/> TOXICOLOGY					
400 <input type="checkbox"/> HEMATOLOGY					
500 <input type="checkbox"/> IMMUNOHEMATOLOGY		(b)(4)			
510 <input checked="" type="checkbox"/> ABO GROUP & RH TYPE			02/02/1999		
520 <input type="checkbox"/> ANTIBODY DETECTION (TRANSFUSION)					
530 <input type="checkbox"/> ANTIBODY DETECTION (NONTRANSFUSION)					
540 <input type="checkbox"/> ANTIBODY IDENTIFICATION					
550 <input type="checkbox"/> COMPATIBILITY TESTING					
600 <input type="checkbox"/> PATHOLOGY					
610 <input type="checkbox"/> HISTOPATHOLOGY					
620 <input type="checkbox"/> ORAL PATHOLOGY					
630 <input type="checkbox"/> CYTOLOGY					
800 <input type="checkbox"/> RADIOBIOASSAY					
900 <input type="checkbox"/> CLINICAL CYTOGENETICS					

Are immunohematology tests performed for transfusion purposes? No

Are blood and/or blood products (including autologous) collected? No

For a partial survey (validation, addition of (sub)specialty, complaint, or follow-up) list the laboratory condition(s) regulation numbers reviewed:

In accordance with [redacted] is found to be in compliance with program requirements.

Signature [redacted] b(6) & b(7)(C)

Date 3/2/17

Signature

Date

Signature

Date

## CLINICAL LABORATORY IMPROVEMENT AMENDMENTS (CLIA) APPLICATION FOR CERTIFICATION

### I. GENERAL INFORMATION

- ☐ Initial Application                      ☒ Survey
- ☐ Change in Certificate Type
- ☐ Closure/Other Changes (Specify) \_\_\_\_\_

Effective Date \_\_\_\_\_

CLIA IDENTIFICATION NUMBER

34                      0239689

D

(If an initial application leave blank, a number will be assigned)

FACILITY NAME

Planned Parenthood of Chapel Hill

FEDERAL TAX IDENTIFICATION NUMBER

(b)(4)

EMAIL ADDRESS

b(6) & b(7)(C)@ppsat.org

TELEPHONE NO. (Include area code)

b(6) & b(7)(C)

FAX NO. (Include area code)

FACILITY ADDRESS — Physical Location of Laboratory (Building, Floor, Suite if applicable.) Fee Coupon/Certificate will be mailed to this Address unless mailing or corporate address is specified

NUMBER, STREET (No P.O. Boxes)

1765 Dobbins Drive

MAILING/BILLING ADDRESS (If different from facility address) send Fee Coupon or certificate

NUMBER, STREET

CITY

Chapel Hill

STATE

NC

ZIP CODE

27514

CITY

STATE

ZIP CODE

SEND CERTIFICATE TO THIS ADDRESS

☐ Physical

☒ Mailing

☐ Corporate

SEND FEE COUPON TO THIS ADDRESS

☐ Physical

☐ Mailing

☒ Corporate

CORPORATE ADDRESS (If different from facility) send Fee Coupon or certificate

NUMBER, STREET

100 S. Boylan Ave.

NAME OF DIRECTOR (Last, First, Middle Initial)

(b)(6), (b)(7)(C)

CITY

Raleigh

STATE

NC

ZIP CODE

27603

CREDENTIALS

MD

FOR OFFICE USE ONLY

Date Received \_\_\_\_\_

### II. TYPE OF CERTIFICATE REQUESTED (Check only one) Please refer to the accompanying instructions for inspection and certificate testing requirements)

- ☐ Certificate of Waiver (Complete Sections I – VI and IX – X)
- ☐ Certificate for Provider Performed Microscopy Procedures (PPM) (Complete Sections I – X)
- ☒ Certificate of Compliance (Complete Sections I – X)
- ☐ Certificate of Accreditation (Complete Sections I – X) and indicate which of the following organization(s) your laboratory is accredited by for CLIA purposes, or for which you have applied for accreditation for CLIA purposes.

☐ The Joint Commission

☐ AOA

☐ AABB

☐ A2LA

☐ CAP

☐ COLA

☐ ASHI

If you are applying for a Certificate of Accreditation, you must provide evidence of accreditation for your laboratory by an approved accreditation organization as listed above for CLIA purposes or evidence of application for such accreditation within 11 months after receipt of your Certificate of Registration.

**NOTE:** Laboratory directors performing non-waived testing (including PPM) must meet specific education, training and experience under subpart M of the CLIA regulations. Proof of these qualifications for the laboratory director must be submitted with this application.

### III. TYPE OF LABORATORY (Check the one most descriptive of facility type)

- |  |   |  |
|--|---|--|
| <input type="checkbox"/> 01 Ambulance                                      | <input type="checkbox"/> 13 Hospice   | <input type="checkbox"/> 22 Practitioner Other (Specify)               |
| <input type="checkbox"/> 02 Ambulatory Surgery Center                      | <input type="checkbox"/> 14 Hospital  |  |
| <input type="checkbox"/> 03 Ancillary Testing Site in Health Care Facility | <input type="checkbox"/> 15 Independent   | <input type="checkbox"/> 23 Prison                                     |
| <input type="checkbox"/> 04 Assisted Living Facility                       | <input type="checkbox"/> 16 Industrial  | <input type="checkbox"/> 24 Public Health Laboratories                 |
| <input type="checkbox"/> 05 Blood Bank                                     | <input type="checkbox"/> 17 Insurance   | <input type="checkbox"/> 25 Rural Health Clinic                        |
| <input type="checkbox"/> 06 Community Clinic                               | <input type="checkbox"/> 18 Intermediate Care Facilities for Individuals with Intellectual Disabilities | <input type="checkbox"/> 26 School/Student Health Service              |
| <input type="checkbox"/> 07 Comp. Outpatient Rehab Facility                | <input type="checkbox"/> 19 Mobile Laboratory   | <input type="checkbox"/> 27 Skilled Nursing Facility/ Nursing Facility |
| <input type="checkbox"/> 08 End Stage Renal Disease Dialysis Facility      | <input type="checkbox"/> 20 Pharmacy  | <input type="checkbox"/> 28 Tissue Bank/Repositories                   |
| <input type="checkbox"/> 09 Federally Qualified Health Center              | <input checked="" type="checkbox"/> 21 Physician Office   | <input type="checkbox"/> 29 Other (Specify)                            |
| <input type="checkbox"/> 10 Health Fair                                    | Is this a shared lab?   |  |
| <input type="checkbox"/> 11 Health Main. Organization                      | <input type="checkbox"/> Yes <input type="checkbox"/> No  |  |
| <input type="checkbox"/> 12 Home Health Agency                             |   |  |

### IV. HOURS OF LABORATORY TESTING (List times during which laboratory testing is performed in HH:MM format) if testing 24/7 Check Here ☐

	SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
FROM:		11	9	11	9	8	8
TO:		7	5	7	4	4	1

(For multiple sites, attach the additional information using the same format.)

### V. MULTIPLE SITES (must meet one of the regulatory exceptions to apply for this provision in 1-3 below)

Are you applying for a single site CLIA certificate to cover multiple testing locations?

☒ No. If no, go to section VI. ☐ Yes. If yes, complete remainder of this section.

Indicate which of the following regulatory exceptions applies to your facility's operation.

- Is this a laboratory that is not at a fixed location, that is, a laboratory that moves from testing site to testing site, such as mobile unit providing laboratory testing, health screening fairs, or other temporary testing locations, and may be covered under the certificate of the designated primary site or home base, using its address?

☐ Yes ☐ No

If yes and a mobile unit is providing the laboratory testing, record the vehicle identification number(s) (VINs) and attach to the application.

- Is this a not-for-profit or Federal, State or local government laboratory engaged in limited (not more than a combination of 15 moderate complexity or waived tests per certificate) public health testing and filing for a single certificate for multiple sites?

☐ Yes ☐ No

If yes, provide the number of sites under the certificate \_\_\_\_\_ and list name, address and test performed for each site below.

- Is this a hospital with several laboratories located at contiguous buildings on the same campus within the same physical location or street address and under common direction that is filing for a single certificate for these locations?

☐ Yes ☐ No

If yes, provide the number of sites under this certificate \_\_\_\_\_ and list name or department, location within hospital and specialty/subspecialty areas performed at each site below.

If additional space is needed, check here ☐ and attach the additional information using the same format.

NAME AND ADDRESS/LOCATION		TESTS PERFORMED/SPECIALTY/SUBSPECIALTY
NAME OF LABORATORY OR HOSPITAL DEPARTMENT		
ADDRESS/LOCATION (Number, Street, Location if applicable)		
CITY, STATE, ZIP CODE	TELEPHONE NO. (Include area code)	
NAME OF LABORATORY OR HOSPITAL DEPARTMENT		
ADDRESS/LOCATION (Number, Street, Location if applicable)		
CITY, STATE, ZIP CODE	TELEPHONE NO. (Include area code)	

In the next three sections, indicate testing performed and annual test volume.

#### VI. WAIVED TESTING

Identify the waived testing (to be) performed. Be as specific as possible. This includes each analyte test system or device used in the laboratory.

e.g. (Rapid Strep, Acme Home Glucose Meter)

Indicate the ESTIMATED TOTAL ANNUAL TEST volume for all waived tests performed (b)(4)

☐ Check if no waived tests are performed

#### VII. PPM TESTING

Identify the PPM testing (to be) performed. Be as specific as possible.

e.g. (Potassium Hydroxide (KOH) Preps, Urine Sediment Examinations)

Indicate the ESTIMATED TOTAL ANNUAL TEST volume for all PPM tests performed (b)(4)

For laboratories applying for certificate of compliance or certificate of accreditation, also include PPM test volume in the specialty/subspecialty category and the "total estimated annual test volume" in section VIII.

☐ Check if no PPM tests are performed

If additional space is needed, check here ☐ and attach additional information using the same format.

#### VIII. NON-WAIVED TESTING (Including PPM testing if applying for a Certificate of Compliance or Accreditation)

If you perform testing other than or in addition to waived tests, complete the information below. If applying for one certificate for multiple sites, the total volume should include testing for ALL sites.

Place a check (✓) in the box preceding each specialty/subspecialty in which the laboratory performs testing. Enter the estimated annual test volume for each specialty. Do not include testing not subject to CLIA, waived tests, or tests run for quality control, calculations, quality assurance or proficiency testing when calculating test volume. (For additional guidance on counting test volume, see the instructions included with the application package.)

If applying for a Certificate of Accreditation, indicate the name of the Accreditation Organization beside the applicable specialty/subspecialty for which you are accredited for CLIA compliance. (The Joint Commission, AOA, AABB, CAP, COLA or ASHI)

SPECIALTY / SUBSPECIALTY	ACCREDITING ORGANIZATION	ANNUAL TEST VOLUME	SPECIALTY / SUBSPECIALTY	ACCREDITING ORGANIZATION	ANNUAL TEST VOLUME
<b>HISTOCOMPATIBILITY 010</b>			<b>HEMATOLOGY 400</b>		
<input type="checkbox"/> Transplant			<input type="checkbox"/> Hematology		
<input type="checkbox"/> Nontransplant			<b>IMMUNOHEMATOLOGY</b>		
<b>MICROBIOLOGY</b>			(b)(4)		
<input type="checkbox"/> Bacteriology 110			<input checked="" type="checkbox"/> ABO Group & Rh Group 510		
<input type="checkbox"/> Mycobacteriology 115			<input type="checkbox"/> Antibody Detection (transfusion) 520		
<input checked="" type="checkbox"/> Mycology 120			<input type="checkbox"/> Antibody Detection (nontransfusion) 530		
<input checked="" type="checkbox"/> Parasitology 130			<input type="checkbox"/> Antibody Identification 540		
<input type="checkbox"/> Virology 140			<input type="checkbox"/> Compatibility Testing 550		
<b>DIAGNOSTIC IMMUNOLOGY</b>			<b>PATHOLOGY</b>		
<input type="checkbox"/> Syphilis Serology 210			<input type="checkbox"/> Histopathology 610		
<input type="checkbox"/> General Immunology 220			<input type="checkbox"/> Oral Pathology 620		
			<input type="checkbox"/> Cytology 630		
<b>CHEMISTRY</b>			<b>RADIOBIOASSAY 800</b>		
<input type="checkbox"/> Routine 310			<input type="checkbox"/> Radiobioassay		
<input type="checkbox"/> Urinalysis 320			<b>CLINICAL CYTOGENETICS 900</b>		
<input type="checkbox"/> Endocrinology 330			<input type="checkbox"/> Clinical Cytogenetics		
<input type="checkbox"/> Toxicology 340			<b>TOTAL ESTIMATED ANNUAL TEST VOLUME</b>		



**IX. TYPE OF CONTROL (check the one most descriptive of ownership type)**

<b>VOLUNTARY NONPROFIT</b> <input type="checkbox"/> 01 Religious Affiliation <input checked="" type="checkbox"/> 02 Private Nonprofit <input type="checkbox"/> 03 Other Nonprofit  _____ (Specify)	<b>FOR PROFIT</b> <input type="checkbox"/> 04 Proprietary	<b>GOVERNMENT</b> <input type="checkbox"/> 05 City <input type="checkbox"/> 06 County <input type="checkbox"/> 07 State <input type="checkbox"/> 08 Federal <input type="checkbox"/> 09 Other Government  _____ (Specify)
--	--	---

**X. DIRECTOR AFFILIATION WITH OTHER LABORATORIES**

If the director of this laboratory serves as director for additional laboratories that are separately certified, please complete the following:

CLIA NUMBER	NAME OF LABORATORY
34D1100458	Planned Parenthood South Atlantic
34D0718206	Planned Parenthood South Atlantic

**ATTENTION: READ THE FOLLOWING CAREFULLY BEFORE SIGNING APPLICATION**

Any person who intentionally violates any requirement of section 353 of the Public Health Service Act as amended or any regulation promulgated thereunder shall be imprisoned for not more than 1 year or fined under title 18, United States Code or both, except that if the conviction is for a second or subsequent violation of such a requirement such person shall be imprisoned for not more than 3 years or fined in accordance with title 18, United States Code or both.

Consent: The applicant hereby agrees that such laboratory identified herein will be operated in accordance with applicable standards found necessary by the Secretary of Health and Human Services to carry out the purposes of section 353 of the Public Health Service Act as amended. The applicant further agrees to permit the Secretary, or any Federal officer or employee duly designated by the Secretary, to inspect the laboratory and its operations and its pertinent records at any reasonable time and to furnish any requested information or materials necessary to determine the laboratory's eligibility or continued eligibility for its certificate or continued compliance with CLIA requirements.

SIGNATURE OF OWNER/DIRECTOR OF LABORATORY (Print in Ink)

DATE

(b)(6), (b)(7)C

1/26/17

**NOTE:** Completed ~~176~~ applications must be sent to your local State Agency.

**SEE ATTACHED LIST OF STATE AGENCY CONTACT INFORMATION.**

<http://www.cms.gov/Regulations-and-Guidance/Legislation/CLIA/Downloads/CLIASA.pdf>

According to the Paperwork Reduction Act of 1995, no persons are required to respond to a collection of information unless it displays a valid OMB control number. The valid OMB control number for this information collection is 0938-0581. The time required to complete this information collection is estimated to average 30 minutes to 2 hours per response, including the time to review instructions, search existing data resources, gather the data needed, and complete and review the information collection. If you have any comments concerning the accuracy of the time estimate(s) or suggestions for improving this form, please write to: CMS, Attn: PRA Reports Clearance Officer, 7500 Security Boulevard, Baltimore, Maryland 21244-1850.

*(For moderate and high complexity testing)*

1. LABORATORY NAME PLANNED PARENTHOOD SOUTH ATLANTIC		2. CLIA IDENTIFICATION NUMBER 34D0239689	
3. LABORATORY ADDRESS (NUMBER AND STREET) 1765 DOBBINS DRIVE	CITY CHAPEL HILL	STATE NC	ZIP CODE 27514
4. Instructions: a. List below all technical personnel, by name, who are employed by the laboratory. Check (✓) the appropriate column for each position held. For TC and TS follow instructions on reverse. b. Indicate whether shift worked is (1) day, (2) evening or (3) night. c. Indicate highest level of testing for which personnel are qualified: Use (M) for moderate and (H) for high complexity. d. Indicate whether position held is full (F) or part-time (P).		5. TELEPHONE (INCLUDE AREA CODE)  FOR OFFICIAL USE ONLY (NOT TO BE COMPLETED BY LABORATORY) TELEPHONES ACCORDING TO SUBPART M  1191	
		Positions: D- Director CC- Clinical Consultant TC- Technical Consultant TS- Technical Supervisor GS- General Supervisor TP- Testing Personnel CTGS- Cytology General Supervisor CT- Cytotechnologist	

[illegible]

☒ Check (✓) here if additional space is needed to list all technical personnel. Copy this page and attach continuation sheet(s) to the original form.

**Statement or Entries Generally:** Whoever, in any manner within the jurisdiction of any department or agency of the United States knowingly and willfully falsifies, conceals or covers up by any trick, scheme, or device a material fact, or makes false, fictitious or fraudulent statements or representations, or makes or uses any false writing or document knowing the same to contain any false, fictitious or fraudulent statements or entry, shall be fined not more than \$10,000 or imprisoned not more than five years, or both. (U.S. Code, Title 18, Sec. 1001)

**CERTIFICATION: I CERTIFY THAT ALL OF THE INDIVIDUALS LISTED ABOVE QUALIFY, TO FUNCTION IN THE POSITION INDICATED, ACCORDING TO THE PERSONNEL REGULATIONS OF 42 CFR PART 493 SUBPART M.**

6. SIGNATURE OF LABORATORY DIRECTOR		7. DATE
(b)(6), (b)(7)C		1/26/17
		IF CONTINUATION SHEET PAGE OF

## INSTRUCTIONS FORM CMS-209

This form will be completed by the laboratory. It will be used by the surveyor to review the qualifications of technical personnel in the laboratory.

### Instructions for 4(a) TC/TS:

When listing those individuals holding technical consultant/technical supervisor (TC/TS) positions, use the following grid to indicate the specialty(ies)/subspecialty(ies) in which they presently function. Record the number corresponding to the specialty/subspecialty in the appropriate column (TC/TS). When an individual functions as a TC/TS in more than one specialty/subspecialty, use a line for each specialty/subspecialty.

#### GRID:

- |                          |                           |
|--------------------------|---------------------------|
| 1. Bacteriology          | 10. Clinical Cytogenetics |
| 2. Mycobacteriology      | 11. Histocompatibility    |
| 3. Mycology              | 12. Radiobiology          |
| 4. Parasitology          | 13. Histopathology        |
| 5. Virology              | 14. Oral Pathology        |
| 6. Diagnostic Immunology | 15. Cytology              |
| 7. Chemistry             | 16. Dermatopathology      |
| 8. Hematology            | 17. Ophthalmic Pathology  |
| 9. Immunohematology      |                           |

### EXAMPLE

EMPLOYEE NAMES			a. POSITION HELD										b.	c.	d.
LAST NAME	FIRST NAME	MI	D	CC	TC	TS	GS	TP	CTGS	CT	S H I F T	1 2 3	M OR H	F OR P	
(b)(6), (b)(7)C						1						1	M	F	
						4							H		
						6							H		

### FOR OFFICIAL USE ONLY

Indicate the applicable regulatory citation under which the following individuals are qualified: Each laboratory director, technical consultant, technical supervisor, clinical consultant, general supervisor, cytology supervisor, and those testing personnel and cytotechnologist sampled during the survey process.

According to the Paperwork Reduction Act of 1995, no persons are required to respond to a collection of information unless it displays a valid OMB control number. The valid OMB control number for this information collection is 0938-0151. The time required to complete this information collection is estimated to average 30 minutes per response, including the time to review instructions, search existing data resources, gather the data needed, and complete and review the information collection. If you have any comments concerning the accuracy of the time estimate(s) or suggestions for improving this form, please write to: CMS, Attn: PRA Reports Clearance Officer, 7500 Security Boulevard, Baltimore, Maryland 21244-1850.