Planned Parenthood - Kendall Health Center - 12 Photos - Medical Centers - 8900 SW 117th Ave, Miami, FL - Phone Number - Yelp



# More business info

Accepts Credit Cards Yes Wi-Fi Free

This business is a Yelp advertiser.



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AFC Urgent Care Hollywood 10 reviews Ayala B. said "I have utilize this urgent care twice now in the last month and it is a pleasure to..." read more



LaserAway

**Marcos V. said** "I had an appointment for a couple of vaccines and a physical at noon. Arrived 10 minutes early and was finally called in at 12:30. The wait time was normal for a medical location. The staff was nice and I was out of there by 1:30." read more in Urgent Care, Walk-in Clinics, Medical Centers



# 🗙 🗙 🗙 🗙 1 review

Carolyn L. said "While In Miami. I got really bad food poisoning. So I figure I'm severely dehydrated. Since the vomiting and sweating won't stop. I contacted Reset around 8:15pm and Massiel arrived to my hotel close to 9pm. She found me on the..." read more in Iv Hydration

# Ask the Community

Yelp users haven't asked any questions yet about Planned Parenthood - Kendall Health Center.

**Recommended Reviews** for Planned Parenthood - Kendall Health Center

Your trust is our top concern, so businesses can't pay to alter or remove their reviews. Learn more.

Search within the reviews

https://www.yelp.com/biz/planned-parenthood-kendall-health-center-miami-4

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Start your review of **Planned Parenthood - Kendall** Health Center.

## 📩 📩 📩 📩 🔛 4/29/2019

In person, best care ever. Otherwise, on the phone is HORRIBLE. I am recently on hold now for 25 minutes and they close now at 6... Im having a lot of pain even after some medication and called to ask for advice. Being on hold for 25 minutes its now 6 and im sure theyve left the office with me on hold. I can say in person at the office they care a lot and I love this location but making calls to them is literally THE WORST. youre better off showing up in person.



Comment from Christina N. of Planned Parenthood -Kendall Health Center Business Owner

6/4/2019 · Hi Jennifer,

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This review just popped up in our feed so I apologize for not responding sooner. I am... Read more



7/20/2018

Your data- and technologydriven partner in aesthetics since 2006, LaserAway... read more

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Family Medical Clinic Kendall

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Planned Parenthood Clinic Miami

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Kroger Little Clinic Near Me

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I made an appointment, waited a month, and then they called me a few days before telling me that the nurse practitioner wasn't going to be there and I'd have to wait another 2 weeks to be scheduled in again. I decided to just go to the shorter consultation they offered to find out about pricing and insurance ahead of time. There's two different addresses online and after an hour of driving around, walking from building to building, calling and being left on hold, I finally get a hold of someone and told them I had an appointment who said "oh you went to the wrong address? Well Sorry we have no open appointments for two weeks." Not even sure what to rate this because I wasn't even seen AT ALL the only thing I can rate is not the service but the lack of it. I wasted my time and I'm beyond frustrated because I really tried to support planned Parenthood but I will unfortunately be making an appointment elsewhere because this was a joke.



Comment from Christina N. of Planned Parenthood -Kendall Health Center Business Owner

8/7/2018 • Hi Katie, Thank you for taking the time to leave this review. We sincerely apologize for the... Read more



## 🔀 ★ ★ ★ ★ 6/22/2017

This is the worst place ever. Extremely unprofessional. Went to pick up birth control and the receptionists were talking about what it would be like if they had balls. And how would they feel and pee and how disgusting they are and gross and hairy outloud for everyone to hear and there were two guys in the waiting room. Have a little decency and respect. After waiting basically two hours to be seen. The technician asked me if i had birth control three different times after saying yes i have some pills at home she then went on to suggest that "termination" is not a form of birth control. Oh okay thanks didn't know that. Planned parenthood overall is extremely unorganized. Not only do the people at the call center not know at all what they are doing, the people at the location even worse. Anytime i called the operator i got some person who didn't care to look twice at my file or take the initiative to understand what i was asking. When i asked to release my medical records to my primary doctor the first person i spoke to said i had to sign a consent. I asked her to email it she said she would that day. A week went by and no email. I called again. The next girl said she would leave a note for the office to call to fax it to me so i could sign it and send it back. (Even tho i had already signed the release of my documents with my doctor, they apparently needed to have it too.) anyways she never sent the fax. Then i called again and another girl told me i have to go in person to sign them in person. I was planning on passing by in two days. And the morning when i was going to pass by my doctor calls me and says they received my documents and info from PP.... NO ONE 



Comment from Christina N. of Planned Parenthood -Kendall Health Center Business Owner

7/10/2017 · Hi Paola,

Thank you for taking the time to leave this review. I am sorry to hear you had an... Read more



1/7/2016

🔂 3 reviews

This place is not well administered. I arrived for my 5:30 pm appointment at 5:30 and was seen at 7:15 pm to be told that they did not have any rooms available. Both receptionist did not know what they were doing. They told me I needed a Dr.'s referral for a regular yearly gyno. visit because my insurance required it. I knew this was not true because I had verified with my insurance that I did not need one. It was several things that showed that this place and it's staff are very inefficient. I decided to go elsewhere. It was a waste of time and they did not apologize at all.

Comment from Melissa S. of Planned Parenthood -Kendall Health Center Business Owne

1/8/2016 · Thank you for taking the time to review our Kendall health center. I'm sorry your experience wasn't... Read more



# Jamaica, NY

🔀 🖈 🖈 🖈 9/19/2011 First to Review

First let me start off by saying that I would have stopped by their office but I moved to NY a few months back. I have been calling for over 2 months trying to get a hold of my medical records. I either get their answering service or an incompetent receptionist who is unable to take a message. The first time they returned my call, they gave me their "first time" new client run through O.o Not the information I requested. Their second message went somthing like this "This is planned parenthood returning your phone call" Just a little tip planned parenthood, try leaving a message like this..."Hello this is (insert your name here) calling from planned parenthood. You can reach me at (insert phone number here) between the hours of (hours you can be reached). I've given up and decided to just go to a doctor here in New York. Maybe they will have better luck getting a hold of my records.

#### Page 1 of 1

4 other reviews that are not currently recommended -

# From the business

#### Specialties

Planned Parenthood provides high quality, personalized health care in a safe and supportive environment. At Planned Parenthood we are dedicated to the field of women's medicine and lead the country on women's health care. We offer annual well woman visits, pregnancy testing and options education. We have all FDA approved contraception available including long acting methods such as patch, ring, implant or IUD. Thorough sexually transmitted infections screening, testing, and treatment is available along with HIV testing. We also provide abortion services or referrals.

#### History

Established in 1916.

In October 2016, Planned Parenthood turned 100 years strong. Planned Parenthood was founded on the revolutionary idea that women should have the information and care they need to live strong, healthy lives and fulfill their dreams -- no ceilings, no limits.

Today, Planned Parenthood is a trusted health care provider, an informed educator, a passionate advocate, and a global partner helping similar organizations around the world. Planned Parenthood delivers vital reproductive health care, sex education, and information to millions of women, men, and young people worldwide.

### Meet the Manager

Christina N.

6/11/2019



# You Might Also Consider

Sponsored (i)



# Evolution MD

**Q 20.8 miles** away from this business

**Rose P. said** "I understand some reviews are bad about Dr.Cesar Velilla (Dr.Lipo), this man is so respectful and allows you to ask questions even if they're dumb questions. I had my surgery (liposculpture) on 11/27/2018. I'm in no pain just sore ...." read more in Cosmetic Surgeons

# Medrite Urgent Care

★★★★★ 16 reviews

**Q** 18.2 miles away from this business

Irma G. said "Recently got sick and came in here . Let me start off with i have been to many urgent care places not just here but California area and i have never experience such amazing service . They made me feel good even though i didn't feel..." read more in Urgent Care, Diagnostic Imaging, Pediatricians

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