

Incident Detail Report

Data Source: **Data Warehouse**
 Incident Status: **Closed**
 Incident number: **2019056912**
 Case Numbers:
 Incident Date: **3/13/2019 15:10:42**
 Report Generated: **8/8/2019 15:28:17**

Incident Information

Incident Type:	1RE,1ST-RESP	Alarm Level:	1
Priority:	Emergency	Problem:	DELTA - Delta Medical
Determinant:	37D02	Agency:	Fire
Base Response#:	03132019-0088350	Jurisdiction:	Dallas Fire
Confirmation#:		Division:	Dallas Fire
Taken By:	CHOATE, JASON	Battalion:	Dallas Fire
Response Area:	DAL	Response Plan:	*DFR-1RE,1ST-RESP
Disposition:		Command Ch:	
Cancel Reason:		Primary TAC:	
Incident Status:	Closed	Secondary TAC:	
Certification:		Delay Reason (if any):	
Longitude:	96752534	Latitude:	32894599

Incident Location

Location Name:	SOUTHWESTERN WOMEN'S SURGERY CENTER	County:	DALLAS
Address:	8616 Greenville Ave	Location Type:	Hospitals Other
Apartment:	101	Cross Street:	BOUNDBROOK AVE/LAVALLE LN
Building:		Map Reference:	26-H
City, State, Zip:	Dallas TX 75243		

Call Receipt

Caller Name:	SOUTHWESTERN WOMEN'S	Call Back Phone:	1 - 911 Call
Method Received:	Telephone	Caller Location:	1 - 911 Call
Caller Type:			

Time Stamps

Description	Date	Time	User	Elapsed Times	Description	Time
Phone Pickup	3/13/2019	15:10:42				
1st Key Stroke	3/13/2019	15:10:54				
In Waiting Queue	3/13/2019	15:12:35			Received to In Queue	00:01:53
Call Taking Complete	3/13/2019	15:13:56	CHOATE, JASON		Call Taking	00:03:14
1st Unit Assigned	3/13/2019	15:12:35			In Queue to 1st Assign	00:00:00
1st Unit Enroute	3/13/2019	15:13:34			Call Received to 1st Assign	00:01:53
1st Unit Arrived	3/13/2019	15:14:38			Assigned to 1st Enroute	00:00:59.6
Closed	3/13/2019	16:22:21	Mobile2		Enroute to 1st Arrived	00:01:04.2
					Incident Duration	01:11:39

Resources Assigned

Unit	Primary Flag	Assigned	Disposition	Enroute	Staged	Arrived	Delay At Patient Avail	Complete	Odm. Enroute	Odm. Arrived	Cancel Reason
EN28	Y	15:12:35		15:13:35		15:14:38		15:26:35			
RE57	N	15:12:35		15:13:34		15:18:20		16:22:21			

Personnel Assigned

Unit	Name	EN28 KASACHKOFF, STEVEN N (2 - Ac...); KNIGHT, RANDY W (2 - Ac...); LANE, KELSIE K (2 - Ac...); SLACK, WILLIAM (2 - Ac...)
RE57		CARR, BRANDY M (2 - Ac...); KIRBY, JONATHAN (2 - Ac...)

Pre-Scheduled Information

No Pre-Scheduled Information

Transports

Unit	Location/Address	City	Patient	Mode	Protocol	Mileage Start/End/Total	Depart	Arrived	Complete
RE57	THR PRESBYTERIAN DALLAS HOSP/8200 WALNUT HILL LN	Dallas		Priority 3	Code 1	0.0/ 0.0/ 0.0	15:25:40	15:31:18	16:22:21

Transport Legs

No Transports Information

Comments

Date	Time	User	Type	Conf.	Comments
3/13/2019	15:12:34	2 - Ac...	Response	Y	[1] [ProQA Dispatch] Dispatch Level: 37D02 Response Text: - Delta - 20-year-old, Female, Conscious, Breathing Problem Description: PT IN A 3 - Common Law Chief Complaint: . CCtext: Interfacility Evaluation / Transfer [2] [ProQA: Key Questions] > Interfacility eval case.
3/13/2019	15:12:34	2 - Ac...	Response	Y	> Seen by NURSE or DOC w/in last 2 hrs. > No spec cond ID'd. > DELTA: EVALUATION.
3/13/2019	15:13:29	2 - Ac...	Response		[3] POSS BLEEDING PER CALLER AT LOCATION
3/13/2019	15:13:38	2 - Ac...	Response		[4] SOMEONE WILL MEET DFR ON ARRIVAL
3/13/2019	15:13:55	2 - Ac...	Response		[5] REQUESTING THAT LIGHTS/SIRENS BE OFF ONCE ARRIVED AT LOCATION

Address Changes
No Address Changes

Priority Changes
No Priority Changes

Alarm Level Changes

Date	Time	User	Change to Alarm
3/13/2019	15:12:35	AD	1

Activity Log

Date	Time	Radio	Activity	Location	Log Entry	User
3/13/2019	15:10:54		Sector Change		From Sector No Sector to Sector 660	2 - Ac...
3/13/2019	15:12:35		Incident in Waiting Queue			
3/13/2019	15:12:35		ANI/ALI Statistics		INT Insert:Mar 13 2019 15:10:41 / INT SendNP:Mar 13 2019 15:10:41 / WS RecvNP:Mar 13 2019 15:10:41 / WS Process:Mar 13 2019 15:12:35	2 - Ac...
3/13/2019	15:12:35		ProQA		ProQA determinant sent	2 - Ac...
3/13/2019	15:12:35		Automatic Dispatch		Automatic Dispatch Successful for DYNAMIC- *DFR-1RE,1ST-RESP - Alarm level 1	AUTODISPATCH
3/13/2019	15:12:35	RE57	Assgn	8616 Greenville Ave [SOUTHWESTERN WOMEN'S SURGERY CENTER]	Response Number (03132019-0088351)	AUTODISPATCH
3/13/2019	15:12:35	EN28	Assgn	8616 Greenville Ave [SOUTHWESTERN WOMEN'S SURGERY CENTER]	Response Number (03132019-0088350)	AUTODISPATCH
3/13/2019	15:12:35		Waiting Pending Incident Time Warning		Waiting Pending Incident Time Warning timer expired	
3/13/2019	15:12:36		Incident Timer Clear		Incident Timer Cleared	
3/13/2019	15:12:49		Read Comment		Comment for Incident 373 was Marked as Read.	2 - Ac...
3/13/2019	15:13:34	RE57	Enr	8616 Greenville Ave	Responding From = AUDELIA RD\UNNAMED STREET	RE57
3/13/2019	15:13:35		Remove Waiting Pending Incident Warning		Removing Waiting Pending Incident Time Warning timer expired	
3/13/2019	15:13:35	EN28	Enr	8616 Greenville Ave	Responding From = GREENVILLE AVE\UNNAMED STREET	EN28
3/13/2019	15:13:56		UserAction		User clicked Exit/Save	2 - Ac...
3/13/2019	15:14:38	EN28	At Scene	8616 Greenville Ave [SOUTHWESTERN WOMEN'S SURGERY CENTER]		EN28
3/13/2019	15:18:20	RE57	At Scene	8616 Greenville Ave [SOUTHWESTERN WOMEN'S SURGERY CENTER]		RE57
3/13/2019	15:25:40	RE57	To Fac	8200 WALNUT HILL LN [THR PRESBYTERIAN DALLAS HOSP]	Transport Priority - Priority 3; Protocol - Code 1	RE57
3/13/2019	15:26:35	EN28	Clear	8616 Greenville Ave [SOUTHWESTERN WOMEN'S SURGERY CENTER]		EN28
3/13/2019	15:31:18	RE57	At Fac	8200 WALNUT HILL LN [THR PRESBYTERIAN DALLAS HOSP]		RE57
3/13/2019	16:22:05	RE57	Depart Facility GeoFence alert	FAIR OAKS AVE\TWISTED OAKS CIR	Unit RE57 has moved 1.17 Miles away from the Transport Destination for Incident 2019056912 while At Fac	USAPSERVICE
3/13/2019	16:22:21	RE57	Clear	8616 Greenville Ave [SOUTHWESTERN WOMEN'S SURGERY CENTER]		RE57
3/13/2019	16:22:22	RE57	Response Closed	SOUTHWESTERN WOMEN'S SURGERY CENTER	Response Disposition:	RE57

Edit Log

Date	Time	Field	Changed From	Changed To	Reason	Table	Workstation	User
3/13/2019	15:10:42	Address	(Blank)	8616 GREENVILLE AVE	New Entry	Response_Master_Incident	CADDFRF289B	
3/13/2019	15:10:42	Call_Back_Phone		1 - 911 Call	(Response Viewer)	Response_Master_Incident	CADDFRF289B	
3/13/2019	15:10:54	Longitude	0	96752534	Premise Verified	Response_Master_Incident	CADDFRF289B	
3/13/2019	15:10:54	Latitude	0	32894599	Premise Verified	Response_Master_Incident	CADDFRF289B	
3/13/2019	15:10:54	City		Dallas	Updated City	Response_Master_Incident	CADDFRF289B	
3/13/2019	15:10:54	Address	8616 GREENVILLE AVE	8616 GREENVILLE AVE	Premise Verified	Response_Master_Incident	CADDFRF289B	
3/13/2019	15:10:54	ResponsePlanType	0	0	(Response Viewer)	Response_Master_Incident	CADDFRF289B	
3/13/2019	15:10:54	Response_Area		DAL	(Response Viewer)	Response_Master_Incident	CADDFRF289B	
3/13/2019	15:10:54	Battalion		Dallas Fire	(Response Viewer)	Response_Master_Incident	CADDFRF289B	2 - ...
3/13/2019	15:10:54	Division		Dallas Fire	(Response Viewer)	Response_Master_Incident	CADDFRF289B	
3/13/2019	15:10:54	Jurisdiction		Dallas Fire	(Response Viewer)	Response_Master_Incident	CADDFRF289B	
3/13/2019	15:11:17	ProQaCaseNumber		34143373	(Response Viewer)	Incident	CADDFRF289B	
3/13/2019	15:12:35	CIS_Used	0	null	(Response Viewer)	Response_Master_Incident	CADDFRF289B	
3/13/2019	15:12:35	EMD_Used	0	1	(Response Viewer)	Response_Master_Incident	CADDFRF289B	
3/13/2019	15:12:35	Determinant		37D02	(Response Viewer)	Response_Master_Incident	CADDFRF289B	

3/13/2019	15:12:35	Priority_Number	0	1	Viewer)	Response_Master_Incident	CADDFRF289B
3/13/2019	15:12:35	Incident_Type		1RE,1ST-RESP	Updated by ProQA	Response_Master_Incident	CADDFRF289B
3/13/2019	15:12:35	ResponsePlanType	0	1	(Response Viewer)	Response_Master_Incident	CADDFRF289B
3/13/2019	15:12:35	DispatchLevel		Default	(Response Viewer)	Response_Master_Incident	CADDFRF289B
3/13/2019	15:12:35	Response_Plan		*DFR-1RE,1ST-RESP	(Response Viewer)	Response_Master_Incident	CADDFRF289B
3/13/2019	15:12:35	Problem		DELTA - Delta Medical	(Response Viewer)	Response_Master_Incident	CADDFRF289B
3/13/2019	15:12:36	Pickup_Map_Info		26-H		Response_Transports	CADDFRF289B
3/13/2019	15:12:36	Map_Info		26-H		Response_Master_Incident	CADDFRF289B
3/13/2019	15:12:36	Caller_Building		280022	Polygon Lookup	Response_Master_Incident	CADDFRF289B
3/13/2019	15:12:45	CIS_Used	0	null	(Response Viewer)	Response_Master_Incident	CADDFRF289B
3/13/2019	15:12:45	ProQATerminationS		C	(Response Viewer)	Incident	CADDFRF289B
3/13/2019	15:12:49	MethodOfCallRcvd		Telephone	(Response Viewer)	Response_Master_Incident	CADDFRF289B
3/13/2019	15:12:49	Read Comment	False	True	(Response Viewer)	Response_Master_Incident	CADDFRF289B

2 - ...

Custom Time Stamps
No Custom Time Stamps

Custom Data Fields
No Custom Data Fields

Attachments
No Attachment

Incident Detail Report

Data Source: **Data Warehouse**
 Incident Status: **Closed**
 Incident number: **2019130135**
 Case Numbers:
 Incident Date: **6/6/2019 13:17:14**
 Report Generated: **8/8/2019 15:33:48**

Incident Information

Incident Type:	1RE,1ST-RESP	Alarm Level:	1
Priority:	Emergency	Problem:	DELTA - Delta Medical
Determinant:	37D02	Agency:	Fire
Base Response#:	06062019-0199976	Jurisdiction:	Dallas Fire
Confirmation#:		Division:	Dallas Fire
Taken By:	MORRIS, DENNIS A	Battalion:	Dallas Fire
Response Area:	DAL	Response Plan:	*DFR-1RE,1ST-RESP
Disposition:		Command Ch:	
Cancel Reason:		Primary TAC:	
Incident Status:	Closed	Secondary TAC:	
Certification:		Delay Reason (if any):	
Longitude:	96752534	Latitude:	32894599

Incident Location

Location Name:	SOUTHWESTERN WOMEN'S SURGERY CENTER	County:	DALLAS
Address:	8616 Greenville Ave	Location Type:	Hospitals Other
Apartment:	101	Cross Street:	BOUNDBROOK AVE/LAVALLE LN
Building:		Map Reference:	26-H
City, State, Zip:	Dallas TX 75243		

Call Receipt

Caller Name:	SOUTH WEST WOMANS OIL	Call Back Phone:	1 - 911 Call
Method Received:	Telephone	Caller Location:	1 - 911 Call
Caller Type:			

Time Stamps

Description	Date	Time	User	Elapsed Times Description	Time
Phone Pickup	6/6/2019	13:17:14			
1st Key Stroke	6/6/2019	13:17:39		Received to In Queue	00:02:28
In Waiting Queue	6/6/2019	13:19:42		Call Taking	00:03:06
Call Taking Complete	6/6/2019	13:20:20	MORRIS, DENNIS A	In Queue to 1st Assign	00:00:00
1st Unit Assigned	6/6/2019	13:19:42		Call Received to 1st Assign	00:02:28
1st Unit Enroute	6/6/2019	13:20:18		Assigned to 1st Enroute	00:00:36.6
1st Unit Arrived	6/6/2019	13:25:56		Enroute to 1st Arrived	00:05:37.4
Closed	6/6/2019	14:27:20	Mobile2	Incident Duration	01:10:06

Resources Assigned

Unit	Primary Flag	Assigned	Disposition	Enroute	Staged	Arrived	Delay At Patient Avail	Complete	Odm. Enroute	Odm. Arrived	Cancel Reason
EN22	Y	13:19:42		13:20:52		13:25:56		13:30:30			
RE57	N	13:19:42		13:20:18		13:26:19		14:27:20			

Personnel Assigned

Unit	Name
EN22	CATCHINGS, TONI J (2 - Acc...); ELDER, PHILLIP (2 - Acc...); MCKENSEY, WILLIE C (2 - Acc...); ROBERTSON, MATTHEW (2 - Acc...)
RE57	Daniel, Patrick (2 - Acc...); JONES, TYLER S (2 - Acc...); PENA, PATRICK M (2 - Acc...)

Pre-Scheduled Information

No Pre-Scheduled Information

Transports

Unit	Location/Address	City	Patient	Mode	Protocol	Mileage Start/End/Total	Depart	Arrived	Complete
RE57	THR PRESBYTERIAN DALLAS HOSP/8200 WALNUT HILL LN	Dallas		Priority 1	Code 3	0.0/ 0.0/ 0.0	13:41:42	13:46:06	14:27:20

Transport Legs

No Transports Information

Comments

Date	Time	User	Type	Conf.	Comments
6/6/2019	13:19:41	2 - Acc...	Response	Y	[1] [ProQA Dispatch] Dispatch Level: 37D02 Response Text: - Delta - 24-year-old, Female, Conscious, Breathing. Problem Description: BLEEDING Chief Complaint: , CCText: Interfacility Evaluation / Transfer
6/6/2019	13:19:41	2 - Acc...	Response	Y	[2] [ProQA: Key Questions] > Interfacility eval case. > Seen by NURSE or DOC w/in last 2 hrs. > No spec cond ID'd. > DELTA: EVALUATION.

Address Changes

No Address Changes

Priority Changes

No Priority Changes

Alarm Level Changes

Date	Time	User	Change to Alarm
6/6/2019	13:19:42	AD	1

Activity Log

Date	Time	Radio	Activity	Location	Log Entry	User
6/6/2019	13:17:39		Sector Change		From Sector No Sector to Sector 660	2 - Acc...
6/6/2019	13:19:42		Incident in Waiting Queue			
6/6/2019	13:19:42		ANI/ALI Statistics		INT Insert:Jun 06 2019 13:17:14 / INT SendNP:Jun 06 2019 13:17:13 / WS RecvNP:Jun 06 2019 13:17:13 / WS Process:Jun 06 2019 13:19:42	2 - Acc...
6/6/2019	13:19:42		ProQA		ProQA determinant sent	2 - Acc...
6/6/2019	13:19:42	EN22	Assgn	8616 Greenville Ave [SOUTHWESTERN WOMEN'S SURGERY CENTER]	Response Number (06062019-0199976)	AUTODISPATCH
6/6/2019	13:19:42	RE57	Assgn	8616 Greenville Ave [SOUTHWESTERN WOMEN'S SURGERY CENTER]	Response Number (06062019-0199977)	AUTODISPATCH
6/6/2019	13:19:42		Waiting Pending Incident Time Warning		Waiting Pending Incident Time Warning timer expired	
6/6/2019	13:19:43		Automatic Dispatch		Automatic Dispatch Successful for DYNAMIC- *DFR-1RE,1ST-RESP - Alarm level 1	AUTODISPATCH
6/6/2019	13:19:43		Incident Timer Clear		Incident Timer Cleared	
6/6/2019	13:20:18	RE57	Enr	8616 Greenville Ave	Responding From = AUDELIA RD\UNNAMED STREET	RE57
6/6/2019	13:20:20		UserAction		User clicked Exit/Save	2 - Acc...
6/6/2019	13:20:42		Remove Waiting Pending Incident Warning		Removing Waiting Pending Incident Time Warning timer expired	
6/6/2019	13:20:52	EN22	Enr	8616 Greenville Ave	Responding From = COIT RD\UNNAMED STREET	EN22
6/6/2019	13:25:56	EN22	At Scene	8616 Greenville Ave [SOUTHWESTERN WOMEN'S SURGERY CENTER]		EN22
6/6/2019	13:26:19	RE57	At Scene	8616 Greenville Ave [SOUTHWESTERN WOMEN'S SURGERY CENTER]		RE57
6/6/2019	13:30:30	EN22	Clear	8616 Greenville Ave [SOUTHWESTERN WOMEN'S SURGERY CENTER]		EN22
6/6/2019	13:41:42	RE57	To Fac	8200 WALNUT HILL LN [THR PRESBYTERIAN DALLAS HOSP]	Transport Priority - Priority 1; Protocol - Code 3	RE57
6/6/2019	13:46:06	RE57	At Fac	8200 WALNUT HILL LN [THR PRESBYTERIAN DALLAS HOSP]		RE57
6/6/2019	14:27:20	RE57	Clear	8616 Greenville Ave [SOUTHWESTERN WOMEN'S SURGERY CENTER]		RE57
6/6/2019	14:27:20	RE57	Response Closed	SOUTHWESTERN WOMEN'S SURGERY CENTER	Response Disposition:	RE57

Edit Log

Date	Time	Field	Changed From	Changed To	Reason	Table	Workstation	User
6/6/2019	13:17:14	Call_Back_Phone		1 - 911 Call	(Response Viewer)	Response_Master_Incident	CADDFRF289B	
6/6/2019	13:17:14	Address	(Blank)	8616 GREENVILLE AVE	New Entry	Response_Master_Incident	CADDFRF289B	
6/6/2019	13:17:38	Address	8616 GREENVILLE AVE	8616 GREENVILLE AVE	Premise Verified	Response_Master_Incident	CADDFRF289B	
6/6/2019	13:17:38	Latitude	0	32894599	Premise Verified	Response_Master_Incident	CADDFRF289B	
6/6/2019	13:17:38	Longitude	0	96752534	Premise Verified	Response_Master_Incident	CADDFRF289B	
6/6/2019	13:17:39	City		Dallas	Updated City	Response_Master_Incident	CADDFRF289B	
6/6/2019	13:17:39	Jurisdiction		Dallas Fire	(Response Viewer)	Response_Master_Incident	CADDFRF289B	
6/6/2019	13:17:39	Division		Dallas Fire	(Response Viewer)	Response_Master_Incident	CADDFRF289B	
6/6/2019	13:17:39	Battalion		Dallas Fire	(Response Viewer)	Response_Master_Incident	CADDFRF289B	
6/6/2019	13:17:39	Response_Area		DAL	(Response Viewer)	Response_Master_Incident	CADDFRF289B	2 - Ac...
6/6/2019	13:17:39	ResponsePlanType	0	0	(Response Viewer)	Response_Master_Incident	CADDFRF289B	
6/6/2019	13:17:41	Apartment	200	101	(Response Viewer)	Response_Master_Incident	CADDFRF289B	
6/6/2019	13:17:42	Location_Name		SOUTHWESTERN WOMEN'S SURGERY CENTER	(Response Viewer)	Response_Master_Incident	CADDFRF289B	
6/6/2019	13:18:06	Call_Back_Phone	(214) 296-4452	1 - 911 Call	(Response Viewer)	Response_Master_Incident	CADDFRF289B	
6/6/2019	13:18:07	ProQaCaseNumber		34892550	(Response Viewer)	Incident	CADDFRF289B	
6/6/2019	13:19:42	Problem		DELTA - Delta Medical	(Response Viewer)	Response_Master_Incident	CADDFRF289B	
6/6/2019	13:19:42	Response_Plan		*DFR-1RE,1ST-RESP	(Response Viewer)	Response_Master_Incident	CADDFRF289B	

6/6/2019	13:19:42	DispatchLevel		Default	Viewer)	Response_Master_IncidentCADDFRF289B
6/6/2019	13:19:42	ResponsePlanType	0	1	(Response Viewer)	Response_Master_IncidentCADDFRF289B
6/6/2019	13:19:42	Incident_Type		1RE,1ST-RESP	(Response Viewer)	Response_Master_IncidentCADDFRF289B
6/6/2019	13:19:42	Priority_Number	0	1	Updated by ProQA	Response_Master_IncidentCADDFRF289B
6/6/2019	13:19:42	Determinant		37D02	(Response Viewer)	Response_Master_IncidentCADDFRF289B
6/6/2019	13:19:42	EMD_Used	0	1	(Response Viewer)	Response_Master_IncidentCADDFRF289B
6/6/2019	13:19:42	CIS_Used	0	null	(Response Viewer)	Response_Master_IncidentCADDFRF289B
6/6/2019	13:19:43	Pickup_Map_Info		26-H		Response_Transports CADDFRF289B
6/6/2019	13:19:43	Map_Info		26-H		Response_Master_IncidentCADDFRF289B
6/6/2019	13:19:43	Caller_Building		280022	Polygon	Response_Master_IncidentCADDFRF289B
6/6/2019	13:20:00	CIS_Used	0	null	Lookup	Response_Master_IncidentCADDFRF289B
6/6/2019	13:20:00	ProQATerminationStateCode		C	(Response Viewer)	Incident CADDFRF289B
6/6/2019	13:20:05	MethodOfCallRcvd		Telephone	(Response Viewer)	Response_Master_IncidentCADDFRF289B

2 - A...

Custom Time Stamps

No Custom Time Stamps

Custom Data Fields

No Custom Data Fields

Attachments

No Attachment

Incident Detail Report

Data Source: **Data Warehouse**
 Incident Status: **Closed**
 Incident number: **2019162447**
 Case Numbers:
 Incident Date: **7/9/2019 13:34:32**
 Report Generated: **8/8/2019 15:34:53**

Incident Information

Incident Type:	1ST-RESP	Alarm Level:	1
Priority:	Emergency	Problem:	44 - Welfare Check
Determinant:		Agency:	Fire
Base Response#:	07092019-0246422	Jurisdiction:	Dallas Fire
Confirmation#:		Division:	Dallas Fire
Taken By:	Guillory, Susaye M	Battalion:	Dallas Fire
Response Area:	DAL	Response Plan:	*DFR-1ST-RESP
Disposition:		Command Ch:	
Cancel Reason:		Primary TAC:	
Incident Status:	Closed	Secondary TAC:	
Certification:		Delay Reason (if any):	
Longitude:	96752534	Latitude:	32894599

Incident Location

Location Name:	SOUTHWESTERN WOMEN'S SURGERY CENTER	County:	DALLAS
Address:	8616 GREENVILLE AVE	Location Type:	Hospitals Other
Apartment:		Cross Street:	BOUNDBROOK AVE/LAVALLE LN
Building:		Map Reference:	26-H
City, State, Zip:	Dallas TX 75243		

Call Receipt

Caller Name:	T-MOBILE USA	Call Back Phone:	1 - 911 Call
Method Received:	911/311	Caller Location:	
Caller Type:			

Time Stamps

Description	Date	Time	User
Phone Pickup	7/9/2019	13:34:32	
1st Key Stroke	7/9/2019	13:34:32	
In Waiting Queue	7/9/2019	13:34:32	
Call Taking Complete			Guillory, Susaye M
1st Unit Assigned	7/9/2019	13:35:31	
1st Unit Enroute	7/9/2019	13:35:59	
1st Unit Arrived	7/9/2019	13:42:17	
Closed	7/9/2019	13:52:14	Mobile2

Elapsed Times

Description	Time
Received to In Queue	
Call Taking	00:00:00
In Queue to 1st Assign	00:00:59
Call Received to 1st Assign	00:00:59
Assigned to 1st Enroute	00:00:28.2
Enroute to 1st Arrived	00:06:18.0
Incident Duration	00:17:42

Resources Assigned

Unit	Primary Flag	Assigned	Disposition	Enroute	Staged	Arrived	Delay At Patient Avail	Complete	Odm. Enroute	Odm. Arrived	Cancel Reason
EN29	Y	13:35:31		13:35:59		13:42:17		13:52:14			

Personnel Assigned

EN29 HOGAN, JOSHUA R (2 - Acc...); PERLA, SAMUEL (2 - Acc...); SEAY, LESLEY D (2 - Acc...); SHULTZ, LARRY M (2 - Acc...)

Pre-Scheduled Information

No Pre-Scheduled Information

Transports

No Transports Information

Transport Legs

No Transports Information

Comments

Date	Time	User	Type	Conf.	Comments
7/9/2019	13:32:01	SYS	Response		[1] [1] Multiple Response Areas found. Response Area Choices: 213,241[Shared]
7/9/2019	13:32:05	SYS	Response		[2] [2] A matching ANI/ALI was received - possible Phase 2 update[Shared]
7/9/2019	13:34:25	2 - Acc...	Response		[3] [3] COMP REQ ELE TO LOC IN REF TO NEICE, COMP STS BROTHER BM NAME (LAWRENCE,DESMOND) WHI TSHRT, GRN PANTS REF TO FEED HIS SMALL CHILD,COMP STS CHILD STANDING IN HEAT, NF[Shared]
7/9/2019	13:34:32	2 - Acc...	Response		[4] Multi-Agency Police Incident #: 19-1267963
7/9/2019	13:35:03	2 - Acc...	Response		[5] COMP BF PARKED IN WHI MAZDA INFRNT SURGERY CENTER [Shared]
7/9/2019	13:35:29	110639	Response		[6] [Page] Problem changed from **A - Ambulance Request to 44 - Welfare Check by Fire [Shared]
7/9/2019	14:47:10	Baesa, Michael H	Response		[7] FATHER DESMOND LAWRENCE AND DAUGHTER DYZA WERE TRANSPORTED TO GRANDMOTHERS HOUSE AFTER VERBAL ARGUMENT WITH SIBLING AND FRIEND. NO OFFENSE. [Shared]

Address Changes

Date	Time	Location/Address	User
7/9/2019	13:35:18	SOUTHWESTERN WOMEN'S SURGERY CENTER / 8616 Greenville Ave	KAH
7/9/2019	13:35:59	SOUTHWESTERN WOMEN'S SURGERY CENTER / 8616 GREENVILLE AVE	WKB

Priority Changes

Date	Time	Changed from Priority	Reason	User
7/9/2019	13:35:29	No Service Code	PT Condition	KAH

Alarm Level Changes

Date	Time	User	Change to Alarm
7/9/2019	13:35:31	AD	1

Activity Log

Date	Time	Radio	Activity	Location	Log Entry	User
7/9/2019	13:34:32		MultiAgencyResponse		Originating Inc: Police Inc#19-1267963	2 - Acc...
7/9/2019	13:34:32		Incident in Waiting Queue			
7/9/2019	13:34:32		Incident in Waiting Queue			
7/9/2019	13:34:33		Waiting Pending Incident Time Warning		Waiting Pending Incident Time Warning timer expired	
7/9/2019	13:34:41		Read Incident		Incident 900 was Marked as Read.	
7/9/2019	13:34:41		Read Comment		Comment for Incident 900 was Marked as Read.	
7/9/2019	13:35:14		Read Comment		Comment for Incident 900 was Marked as Read.	
7/9/2019	13:35:29		Incident Priority Change		Incident priority changed from No Service Code to Emergency due to PT Condition	2 - Ac...
7/9/2019	13:35:29		Waiting Pending Incident Time Warning		Waiting Pending Incident Time Warning timer expired	
7/9/2019	13:35:30		Read Comment		Comment for Incident 900 was Marked as Read.	
7/9/2019	13:35:30		Read Comment		Comment for Incident 900 was Marked as Read.	
7/9/2019	13:35:30		Incident Timer Clear		Incident Timer Cleared	
7/9/2019	13:35:31	EN29	Assgn	8616 GREENVILLE AVE [SOUTHWESTERN WOMEN'S SURGERY CENTER]	Response Number (07092019-0246422)	AUTODISPATCH
7/9/2019	13:35:31		Automatic Dispatch		Automatic Dispatch Successful for DYNAMIC-AUTODISPATCH	
7/9/2019	13:35:31		UserAction		*DFR-1ST-RESP - Alarm level 1	
7/9/2019	13:35:32		Remove Waiting Pending Incident Warning		User clicked Exit/Save	2 - Acc...
7/9/2019	13:35:59	EN29	Enr	8616 GREENVILLE AVE	Removing Waiting Pending Incident Time Warning timer expired	EN29
7/9/2019	13:36:04		UserAction		Responding From = CHIMNEY HILL LINCROSS CREEK DR	
7/9/2019	13:42:17	EN29	At Scene	8616 GREENVILLE AVE [SOUTHWESTERN WOMEN'S SURGERY CENTER]	User clicked Exit/Save	2 - Acct/... EN29
7/9/2019	13:52:14	EN29	Response Closed	SOUTHWESTERN WOMEN'S SURGERY CENTER	Response Disposition:	EN29
7/9/2019	13:52:14	EN29	Clear	8616 GREENVILLE AVE [SOUTHWESTERN WOMEN'S SURGERY CENTER]		EN29

Edit Log

Date	Time	Field	Changed From	Changed To	Reason	Table	Workstation	User
7/9/2019	13:34:33	Map_Info	26-H	26-H		Response_Master_Incident	CAD911CT316	2 - Acc...
7/9/2019	13:34:33	Pickup_Map_Info		26-H		Response_Transports	CAD911CT316	2 - Acc...
7/9/2019	13:34:33	Caller_Building	6036	280022	Polygon Lookup	Response_Master_Incident	CAD911CT316	2 - Acc...
7/9/2019	13:34:41	Read Comment	False	True	(Response Viewer)	Response_Master_Incident	CADDFRF287B	
7/9/2019	13:34:41	Read Call	False	True	(Response Viewer)	Response_Master_Incident	CADDFRF287B	
7/9/2019	13:35:14	Read Comment	False	True	(Response Viewer)	Response_Master_Incident	CADDFRF288B	
7/9/2019	13:35:16	Address	8616 Greenville Ave	8616 Greenville Ave	Address Change	Response_Master_Incident	CADDFRF288B	
7/9/2019	13:35:18	PremiseID	NULL	7994	(Response Viewer)	Response_Master_Incident	CADDFRF288B	
7/9/2019	13:35:18	Longitude	0	96752534	(Response Viewer)	Response_Master_Incident	CADDFRF288B	
7/9/2019	13:35:18	Latitude	0	32894599	(Response Viewer)	Response_Master_Incident	CADDFRF288B	
7/9/2019	13:35:18	Address	8616 Greenville Ave	8616 GREENVILLE AVE	Premise Verified	Response_Master_Incident	CADDFRF288B	
7/9/2019	13:35:20	Pickup_Map_Info		26-H		Response_Transports	CADDFRF288B	
7/9/2019	13:35:20	Caller_Building	280022	280022	Polygon Lookup	Response_Master_Incident	CADDFRF288B	
7/9/2019	13:35:20	Map_Info	26-H	26-H		Response_Master_Incident	CADDFRF288B	
7/9/2019	13:35:29	Read Comment	False	True	(Comment Notification Window)	Response_Master_Incident	CAD911CT363	2 - Ac...
7/9/2019	13:35:29	Incident_Type	QUEUE	1ST-RESP	(Response Viewer)	Response_Master_Incident	CADDFRF288B	
7/9/2019	13:35:29	Priority_Number	0	1	PT Condition	Response_Master_Incident	CADDFRF288B	
7/9/2019	13:35:29	Priority_Description	No Service Code	Emergency	PT Condition	Response_Master_Incident	CADDFRF288B	
7/9/2019	13:35:29	ResponsePlanType	0	1	(Response Viewer)	Response_Master_Incident	CADDFRF288B	
7/9/2019	13:35:29	Response_Plan		*DFR-1ST-RESP	(Response Viewer)	Response_Master_Incident	CADDFRF288B	
7/9/2019	13:35:29	Problem	**A - Ambulance Request	44 - Welfare Check	(Response Viewer)	Response_Master_Incident	CADDFRF288B	
7/9/2019	13:35:29	Read Comment	False	True	(Comment Notification Window)	Response_Master_Incident	CADDFRF287B	
7/9/2019	13:35:29	Read Comment	False	True	(Comment Notification Window)	Response_Master_Incident	CAD911CT346	
7/9/2019	13:35:29	Read Comment	False	True	(Comment Notification Window)	Response_Master_Incident	CADDFRF292B	

8/8/2019

Inform Browser : 5.740.34.0 - Reports - Incident Report

7/9/2019	13:35:29	Read Comment	False	True	Window) (Comment Notification Window)	Response_Master_Incident CADDFRF286B
7/9/2019	13:35:29	Read Comment	False	True	Window) (Comment Notification Window)	Response_Master_Incident CAD911CT349
7/9/2019	13:35:29	Read Comment	False	True	Window) (Comment Notification Window)	Response_Master_Incident CAD911CT360
7/9/2019	13:35:29	Read Comment	False	True	Window) (Comment Notification Window)	Response_Master_Incident CAD911CT344
7/9/2019	13:35:29	Read Comment	False	True	Window) (Comment Notification Window)	Response_Master_Incident CAD911CT317
7/9/2019	13:35:29	Read Comment	False	True	Window) (Comment Notification Window)	Response_Master_Incident CAD911CT342
7/9/2019	13:35:29	Read Comment	False	True	Window) (Comment Notification Window)	Response_Master_Incident CAD911CT358
7/9/2019	13:35:29	Read Comment	False	True	Window) (Comment Notification Window)	Response_Master_Incident CAD911CT332
7/9/2019	13:35:29	Read Comment	False	True	Window) (Comment Notification Window)	Response_Master_Incident CAD911CT348
7/9/2019	13:35:29	Read Comment	False	True	Window) (Comment Notification Window)	Response_Master_Incident CAD911CT362
7/9/2019	13:35:29	Read Comment	False	True	Window) (Comment Notification Window)	Response_Master_Incident CADDFRF285B
7/9/2019	13:35:29	Read Comment	False	True	Window) (Comment Notification Window)	Response_Master_Incident CAD911CT357
7/9/2019	13:35:29	Read Comment	False	True	Window) (Comment Notification Window)	Response_Master_Incident CADDFRF289B
7/9/2019	13:35:30	Read Comment	False	True	Window) (Comment Notification Window)	Response_Master_Incident CADDFRF280B
7/9/2019	13:35:30	Read Comment	False	True	Window) (Comment Notification Window)	Response_Master_Incident CAD911CT318
7/9/2019	13:35:30	Read Comment	False	True	Window) (Comment Notification Window)	Response_Master_Incident CAD911CT347
7/9/2019	13:35:30	Read Comment	False	True	Window) (Comment Notification Window)	Response_Master_Incident CADDFRF283B
7/9/2019	13:35:30	Read Comment	False	True	Window) (Comment Notification Window)	Response_Master_Incident CADDFRF281B
7/9/2019	13:35:49	Address	8616 GREENVILLE AVE	8616 GREENVILLE AVE	Address Change	Response_Master_Incident CADDFRF287B
7/9/2019	13:35:59	Address	8616 GREENVILLE AVE	8616 GREENVILLE AVE	Premise Verified	Response_Master_Incident CADDFRF287B
7/9/2019	13:35:59	PremiseID	NULL	7994	(Response Viewer)	Response_Master_Incident CADDFRF287B
7/9/2019	13:35:59	Longitude	0	96752534	(Response Viewer)	Response_Master_Incident CADDFRF287B
7/9/2019	13:35:59	Latitude	0	32894599	(Response Viewer)	Response_Master_Incident CADDFRF287B
7/9/2019	13:36:00	Pickup_Map_Info		26-H		Response_Transports CADDFRF287B
7/9/2019	13:36:00	Map_Info	26-H	26-H		Response_Master_Incident CADDFRF287B
7/9/2019	13:36:00	Caller_Building	280022	280022	Polygon Lookup	Response_Master_Incident CADDFRF287B
7/9/2019	13:36:04	MethodOfCallRcvd		911/311	(Response Viewer)	Response_Master_Incident CADDFRF287B
7/9/2019	13:36:33	Read Comment	False	True	Window) (Comment Notification Window)	Response_Master_Incident CAD911CT322

2 - A...

Custom Time Stamps
No Custom Time Stamps

Custom Data Fields
No Custom Data Fields

Attachments
No Attachment

Total Number of Redactions: 58

By Exemption:

"772.218/772.318 Health & Safety Code - Originating 911 Phone Numbers/Addresses" (911 Call): 8 instances
"552.136 - Confidentiality of Credit Card, Debit Card, Charge Card, and Access Device Numbers" (Acct/Access): 49 instances
"Common Law" (Common Law): 1 instance

By Page:

Page 1 - "772.218/772.318 Health & Safety Code - Originating 911 Phone Numbers/Addresses" (911 Call): 2 instances
Page 1 - "552.136 - Confidentiality of Credit Card, Debit Card, Charge Card, and Access Device Numbers" (Acct/Access): 11 instances
Page 1 - "Common Law" (Common Law): 1 instance
Page 2 - "772.218/772.318 Health & Safety Code - Originating 911 Phone Numbers/Addresses" (911 Call): 1 instance
Page 2 - "552.136 - Confidentiality of Credit Card, Debit Card, Charge Card, and Access Device Numbers" (Acct/Access): 6 instances
Page 3 - "552.136 - Confidentiality of Credit Card, Debit Card, Charge Card, and Access Device Numbers" (Acct/Access): 1 instance
Page 4 - "772.218/772.318 Health & Safety Code - Originating 911 Phone Numbers/Addresses" (911 Call): 2 instances
Page 4 - "552.136 - Confidentiality of Credit Card, Debit Card, Charge Card, and Access Device Numbers" (Acct/Access): 9 instances
Page 5 - "772.218/772.318 Health & Safety Code - Originating 911 Phone Numbers/Addresses" (911 Call): 2 instances
Page 5 - "552.136 - Confidentiality of Credit Card, Debit Card, Charge Card, and Access Device Numbers" (Acct/Access): 5 instances
Page 6 - "552.136 - Confidentiality of Credit Card, Debit Card, Charge Card, and Access Device Numbers" (Acct/Access): 1 instance
Page 7 - "772.218/772.318 Health & Safety Code - Originating 911 Phone Numbers/Addresses" (911 Call): 1 instance
Page 7 - "552.136 - Confidentiality of Credit Card, Debit Card, Charge Card, and Access Device Numbers" (Acct/Access): 7 instances
Page 8 - "552.136 - Confidentiality of Credit Card, Debit Card, Charge Card, and Access Device Numbers" (Acct/Access): 8 instances
Page 9 - "552.136 - Confidentiality of Credit Card, Debit Card, Charge Card, and Access Device Numbers" (Acct/Access): 1 instance