

Planned Parenthood of Southern New England

10/10/19

Dear Ms. Caron,

Thank you for your letter dated 10/9/19. I am happy to say that both of our violations have been addressed.

Violation 1. Based on facility documentation and inspection of medication storage, the facility failed to ensure that vaccines were not expired (and birth control device). ✓

Plan of Correction:

On July 2, 2019, I personally reviewed the inspection findings with each individual staff member. I discussed our policy and consequences of noncompliance.

On July 9, 2019, at a staff meeting, I reviewed PPSNE's **Medication Inventory Policy** which includes management of medications, vaccines and handling once expired. We have implemented a sticker system where we label all medications and birth control 3 months in advance of expiring. Vaccines are labeled with the opened date and the 28 day expiration date. The staff checks the vaccine expiration date weekly. These procedures alert us well in advance of an expiring medication, birth control method or vaccine. Medications, vaccines and birth control methods are routinely examined and labeled as above when necessary.

Violation 2. Facility failed to ensure the medical providers are appointed annually. ✓

Plan of correction:

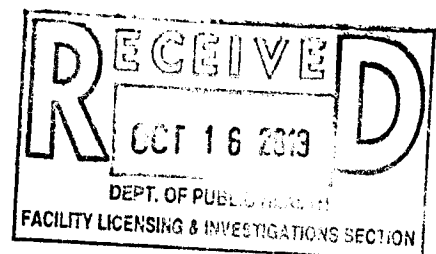
Planned Parenthood of Southern New England has changed our policy as a result of this violation. Licensed medical providers are now appointed annually after they are reviewed by the credentialing committee. The credentialing manager holds the appointment letters and can provide them upon request.

If there are any questions, please do not hesitate to contact me at 860-774-0533.

Sincerely,



Esperanza DeJesus-Santana, Center Manager



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EJAC  
10/17/19

