

Planned Parenthood of Southern New England

November 4, 2019

Heidi Caron, MSN, RN, BC, CLINC  
Supervising Nurse consultant  
Facility Licensing and investigations Section  
CT Department of Public Health  
410 Capitol Avenue, PO Box 340308  
Hartford, CT 06134-0308

*OK  
time  
11/7/19*

Dear Ms. Caron:

This letter is in reference to the violations identified on your May 10, 2019 visit to our health center for a licensing survey inspection.

Our plan of correction is as follows:

1. A new Health Center Manager and Assistant Health Center Manager were appointed to the role at the time of the inspection. Since then, there are systems in place to ensure regular monitoring of personnel files including a monthly review of all files and scheduled follow up with each staff prior to expiration of TB testing, required vaccinations and licensure (if applicable).
2. After your inspection, the PA, LPN and CA whose TB testing had expired had subsequent TB testing that was negative on 5/13/19. This documentation was then provided to you for your records. ✓
3. Continuous monitoring of personnel files will be ensured through appointments between the Health Center Manager and Assistant Health Center Manager that recur monthly in our email system, Microsoft Outlook, to ensure that not one, but two individuals are monitoring these files to ensure completion and accuracy.
4. The new Health Center Manager is myself, Amina Carter, MPH, PA-C and the new Assistant Health Center Manager is Cassandra Bonilla, LPN.
5. New single-use eye wash stations were installed to be in better compliance with OSHA recommendations. This water is kept at room temperature. ✓

If you have any additional questions or recommendations, please do not hesitate to reach out directly.

Regards,



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