

# STATE OF CONNECTICUT

## DEPARTMENT OF PUBLIC HEALTH

Renée D. Coleman-Mitchell, MPH  
Commissioner



Ned Lamont  
Governor  
Susan Bysiewicz  
Lt. Governor

### Healthcare Quality And Safety Branch

November 6, 2019

Jennifer Tomasini, Center Manager  
Planned Parenthood Of Connecticut Inc-Stamford  
35 Sixth Street  
Stamford, CT 06902

Dear Ms. Tomasini:

An unannounced visit was made to Planned Parenthood Of Connecticut Inc-Stamford on August 15, 2019 by a representative of the Facility Licensing and Investigations Section of the Department of Public Health for the purpose of conducting a licensing inspection with additional information received through August 28, 2019.

Attached are the violations of the Regulations of Connecticut State Agencies and/or General Statutes of Connecticut which were noted during the course of the visit.

In accordance with Connecticut General Statutes, section 19a-496, upon a finding of noncompliance with such statutes or regulations, the Department shall issue a written notice of noncompliance to the institution. Not later than ten days after such institution receives a notice of noncompliance, the institution shall submit a plan of correction to the Department in response to the items of noncompliance identified in such notice.

### **The plan of correction is to be submitted to the Department by November 20, 2019.**

The plan of correction shall include:

- (1) The measures that the institution intends to implement or systemic changes that the institution intends to make to prevent a recurrence of each identified issue of noncompliance;
- (2) the date each such corrective measure or change by the institution is effective;
- (3) the institution's plan to monitor its quality assessment and performance improvement functions to ensure that the corrective measure or systemic change is sustained; and
- (4) the title of the institution's staff member that is responsible for ensuring the institution's compliance with its plan of correction.

The plan of correction shall be deemed to be the institution's representation of compliance with the identified state statutes or regulations identified in the department's notice of noncompliance. Any institution that fails to submit a plan of correction may be subject to disciplinary action.

You may wish to dispute the violations and you may be provided with the opportunity to be heard. If the violations are not responded to by November 20, 2019 or if a request for a meeting is not made by the stipulated



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DATE(S) OF VISIT: August 15, 2019

THE FOLLOWING VIOLATION(S) OF THE REGULATIONS OF CONNECTICUT  
STATE AGENCIES AND/OR CONNECTICUT GENERAL STATUTES  
WERE IDENTIFIED

date, the violations shall be deemed admitted.

If there are any questions, please do not hesitate to contact this office at (860) 509-7400.

Respectfully,

Heidi Caron, MSN, RN, BC, CLNC  
Supervising Nurse Consultant  
Facility Licensing and Investigations Section

HAC:mb

The following are violations of the Regulation of Connecticut State Agencies Section 19-13-D52  
Maintenance.

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THE FOLLOWING VIOLATION(S) OF THE REGULATIONS OF CONNECTICUT  
STATE AGENCIES AND/OR CONNECTICUT GENERAL STATUTES  
WERE IDENTIFIED

1. Based on observations and interviews with facility personnel, the facility failed to ensure that equipment was maintained in good state of repair and able to be properly disinfected. The findings include:
  - a. Observation of the procedure room on 8/15/19 at 10:30am identified a stool which is used by the provider during procedures, with a large rip in the cover which was exposing the foam underlayment. Interview with the Health Center Manager on 8/15/19 indicated that they would have the stool replaced.
2. Based on observation and interviews with facility personnel, the facility failed to ensure that infectious waste/biohazard materials were sealed to prevent leakage. The findings include:
  - a. Observation of the procedure on 8/15/19 at 10:30am identified two full biohazard bins with the covers left open containing the disposed contents from procedures from the day before. Interview with the Health Center Manager identified the garbages and biohazard bins are supposed to be emptied at the end of the day when procedures take place.

The following is a violation of the Regulation of Connecticut State Agencies Section 19-13-D52 Maintenance and/or 19-13-D51 Pharmaceutical.

3. Based on observation, the facility failed to remove expired medications from patient medication supply. The findings include:
  - a. Observation of the storage closet on 8/15/19 at 11:00am, identified patient medication which had an expiration date of July 2019. Interview with the Health Center Manager on 8/15/19 revealed the expired medications should have been removed during monthly routine checks.