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Planned Parenthood of Southern New England

11/19/19

Dear Ms. Caron,

Thank you for your letter dated 11/6/19. I am happy to say that all of our violations have been addressed.

Violation 1. Facility failed to ensure that equipment was maintained in good state of repair and able to be properly disinfected.

Plan of Correction: The stool in question has been discarded and replace with a new stool.

Violation 2. Facility failed to ensure that infectious waste/biohazard materials were sealed to prevent leakage (overfull, open biohazard containers).

Plan of Correction:

On 8/16/19, the center manager reviewed proper biohazard use and storage with staff members. The containers in questions were removed, sealed and placed in proper biohazard storage for removal. Policy reviewed and proper biohazard material use and handling is in place.

Violation 3. Based on observation, the facility failed to remove expired medications form patient medication supply:

Plan of Correction:

On 08/16/19, the center manager reviewed the inspection findings with each individual staff member. She discussed our policy and consequences of noncompliance.

We have reviewed PPSNE's **Medication Inventory Policy** which includes management of medications, vaccines and handling once expired. We have implemented a sticker system where we label all medications and birth control 3 months in advance of expiring. These procedures alert us well in advance of an expiring medication, birth control method or vaccine. Medications, vaccines and birth control methods are routinely examined and labeled as above when necessary.

If there are any questions, please do not hesitate to contact me at 203-327-2722.

Sincerely,

Brittany Williams

Regional Director



