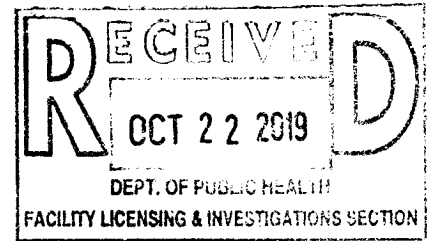


10/18/19

Heidi Caron, MSN, RN, BC, CLNC  
Supervising Nurse Consultant  
Facility Licensing and Investigations Section

ok  
10/22/19  
HAC



Dear Ms. Caron,

Thank you for your letter dated 10/9/19. I am happy to say that both of our violations have been addressed.

**Violation 1** Facility failed to ensure the medical providers are appointed annually.

**Plan of Correction:**

Planned Parenthood of Southern New England has changed our policy as a result of this violation. Licensed medical providers are now appointed annually after they are reviewed by the credentialing committee. The credentialing manager holds the appointment letters and can provide them upon request.

✓  
✓

**Violation 2** Facility failed to monitor eyewash station temperature.

**Plan of Correction:**

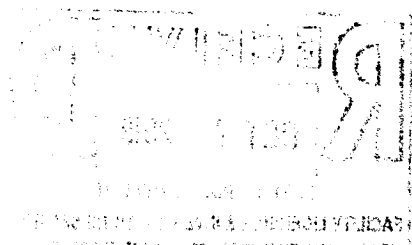
Since your visit on 5/9/19, we have had saline eyewash stations installed. We are not able to control the temperature of our water adequately, so we have moved to the wall-mounted saline station. The faucet mounted eyewash stations have been removed.

If there are any questions, please do not hesitate to contact me at 203-574-2051.

Respectfully

A handwritten signature in black ink, appearing to read "Antoinetta Schaalman".

Antoinetta Schaalman, RN, Center Manager  
Waterbury Planned Parenthood  
969 West Main Street  
Waterbury, CT 06708



OFFICE OF THE ADJUTANT GENERAL  
WASHINGTON, D.C.