

waiting room 4

blood 4

anesthesiologist 3

empathy 3



Dashonna Wilson

5 reviews



★★★★★ 3 weeks ago

I would 100% recommend this facility to anyone in need of their services. The ONLY "negative" experience I had was the waiting period, but the patient advocates make you well aware of the wait way ahead of time so I was prepared. Other than that it was clean, & every member of the their staff made me feel safe, informed & respected. Keep up the great work!



Like



Share

Response from the owner 3 weeks ago

Hi Dashonna, Thank you for taking the time to leave us this review. We are honored to have had the opportunity to take good care of you. That waiting period is a pain for us to, which is why we advocate against state-imposed, burdensome restrictions in PA. With gratitude, Philadelphia Women's Center



Kiera Cheek

1 review



★★★★★ a week ago

This place is awesome great customer service I will recommend anyone to this place give the womans center 5 stars ☆



Like



Share

Response from the owner a week ago

Hi Kiera! Thank you so much for reviewing Philadelphia Women's Center! We are honored to care for our community. Thanks for taking time to post a review! Take care and be in touch if you need anything.

**Ayana Smith**

Local Guide · 21 reviews



★★★★★ 6 months ago

I love love love this place! Everyone is extremely nice and helpful. Went there recently nervous and scared! And everyone from the front desk to the doctors makes your experience there really comfortable. They're really hands on with every patient, I would highly recommend this place to anyone!!



3



Share

Response from the owner 6 months ago

Hi Ayana, Thank you for sharing about your experience. We appreciate the opportunity to take good care of you. With gratitude, Philadelphia Women's Center

**ErisLuv**

6 reviews



★★★★☆ a month ago

Always crowded and expect to wait a long time. Nice staff though.



Like



Share

Response from the owner a month ago

Hi ErisLuv, Thank you for taking time to review our Center and for the kind words about our staff. We appologize for the long wait and appreciate your helpful feedback. With gratitude, Philadelphia Women's Center

**Rachel Lath**

2 reviews



★★★★★ 5 months ago

I couldn't even believe there was any negative comments on here about this location! They were very very professional talked me through everything to where I understood, made me comfortable regardless the pain I felt, and were just very kind regarding my situation. If I ever need anything I will most certainly be returning here:)



3



Share

Response from the owner 5 months ago

Hello Rachel, Thanks for letting us take care of you and for taking the time to review our services. We appreciate you. With gratitude, Philadelphia Women's Center

**Y An**

Local Guide · 53 reviews



★★★★★ 4 months ago

Wait time wasn't bad, staff is friendly and they are very professional.



1



Share

Response from the owner 4 months ago

Hi Y! Thank you for leaving this review. We are glad to hear that we exceeded your expectations. With gratitude, Philadelphia Women's Center



Maria Strwbry

2 reviews



★☆☆☆☆ 4 months ago

Got here at 10 am and waited 4 & 1/2 hours in perhaps the most uncomfortable waiting room ever. It's somewhat disconcerting to hear babies crying while wrestling with the life & death consequences of the action being undertaken-at an ABORTION clinic. Insensitive to put it mildly. You have to jump thru several hoops...seeing the intake person, seeing the finance clerk, wait an hour, then see some research student who wants you to participate in their study, wait another hour then finally see the nurse...who basically does all the work. I saw the "Dr." for a total of 3 minutes & 37 seconds-because I timed it. I wont put her-the female doctor-on blast by mentioning her name, but her bedside manner was subpar & there was no hiding her lack of empathy for these patients. She came across as judgmental & acted as though I was inconveniencing her with my poor, uneducated problems. Spare yourself the indignity and find a more empathetic facility



4



Share



Jen H

2 reviews



★☆☆☆☆ 3 months ago

I arrived on time for a 9:30am appointment. I didn't leave until 5:15pm. I waited 8 hours for a pill.



Like



Share

Response from the owner 2 months ago

Hello Jen,

Our apologies for the longer than usual wait. If you would like to tall more about your visit, please feel welcome to contact me.

Take care,

Amanda, VP of Abortion Access
Akifferly@thewomenscenters.com



Brittani Davis

1 review



★★★★★ 9 months ago

from the time I walked into the doors and the time I left. I was treated so well!! The staff there is so kind and very comforting about the whole thing. I decided to get put to sleep and when I woke up I felt pain they gave me some medication for it to Go away which help ALOT. And after that I haven't had pain since and this is my second day recovering from it. They sent over medication to my pharmacy but I didn't need to take it at all. Be prepare to wait. My appt was at 730 I left at 1230. It's a process and step by step for everything. And you won't be the only girl.



2



Share

Response from the owner 7 months ago

Hi Brittani,

We appreciate your feedback and the kind words about our staff.

Take Care,

Philadelphia Women's Center

**Haneefa Baskerville**

1 review



★★★★★ a year ago

Left yesterday for my procedure at 15 weeks. and I must say every time I come to this place . The staff , doctors , anesthesiologists, nurses are so sweet and make you so comfortable and welcomed. They are very careful in how they treat you and assure the best care . Now as far as the pain you feel when leaving is different for everyone . Everyone pain tolerance is different . They don't purposely put you in pain for those who make ignorant comments like that . And when I say pain you'll feel a little cramping afterwards. Which is totally normal you just got a fetus removed but it stops by the end of the day . Put a heating pad on and take ibuprofen you'll be fine. I would recommend this place to anyone . Thanks you guys for taking care of me yesterday !



7



Share

Response from the owner a year ago

Dear Haneefa, Thank you for this detailed and thoughtful review of our Center. We are honored that you trust us to take good care of you. With Gratitude, Philadelphia Women's Center

**Naima Muhammed**

2 reviews



★☆☆☆☆ 7 months ago

This place is so unprofessional🙄. I came to my appointment today at 11:00 and waited there until 4:30 for them to tell me that they couldn't service me because of my medical history. And they knew my medical history before I came. And on top of that the nurse just hands me a paper with a list of hospitals telling me I could go there, but she does this before anyone even told that I wasn't able to get the the services at PWC. I guess that was a mistake 😞 And on top of that when I called to schedule the appointment I was on hold for about 45 minutes. This place sucks.



Like



Share

Response from the owner 7 months ago

Hello Naima,

We extend our sincere apologies for the issues you experienced when scheduling. We appreciate your feedback and welcome you to reach out if you would like to speak at length about your visit. Please do not hesitate to reach out if we can be of service in anyway moving forward.

Take Care,

Amanda

akifferly@thewomenscenters.com

Vice President for Abortion Access

The Women's Centers

**Donisha Eaddy**

8 reviews



★★★★☆ a year ago

I was there today this morning. I came from outta state, my overall experience with this company was good everyone was helpful, friendly, professional and respectful. I was asked different times if I was sure about my decision an that I 🙋. The only thing I didn't like was I was the first person their an it still was a long wait and the medicine to put you too sleep felt like my whole arm was on 🔒, the pain from the procedure is real like a 7 out of 10 but bearable. But other than that my experience was good this was a one shot deal so won't see me again.



5



Share

Response from the owner a year ago

Dear Donisha- Thank you for taking time today to review our services- your feedback helps us improve our care. A lot of patients travel to our Center from out of state and we acknowledge that this adds a unique challenge. We hope you have a quick recovery and please do not hesitate to reach out if you need anything. Take care- Philadelphia Women's Center

**Candace Calloway**

2 reviews



★☆☆☆☆ 7 months ago

This place suck I had an 7:55 am appointment and it's now 2pm and I'm still waiting to get my procedure. First time ever have to do this and they made the experience worst.



1



Share

Response from the owner 7 months ago

Hi Candace,

We are very sorry to hear you are experiencing a long wait today. We are committed to caring for everyone that walks through our doors as quickly, kindly, and safely as possible. Thank you for providing this feedback and for allowing us to take care of you. If you would like to discuss your visit with us further, please reach out: akifferly@thewomenscenters.com.

With gratitude, Amanda
Vice President for Abortion Access

**Jenny Harper**

3 reviews



★★★★☆ a year ago

I've read other reviews here about the staff of Philadelphia Women's Centers being mean to people and I have to tell you that my experience was the exact opposite. From the second I got there everyone was very polite and nice. They have an incredibly hard job as it's not easy for anyone there. They've been around for a long time and have had several friends go there so they must be doing something right.



7



Share

Response from the owner a year ago

Hi Jenny- We appreciate you taking the time to leave us a review. Thank you for the kind words about our staff. With gratitude- Philadelphia Women's Center

**Billie Williams**

2 reviews



★★★★★ a year ago

After having a horrendous experience in New Jersey, I came to the Philadelphia Women's Center. Throughout the experience, the other women at the clinic and I were treated with dignity and respect and I felt confident that every nurse ...

[More](#)

7



Share

Response from the owner a year ago

Hello Billie- Thank you for taking the time to leave this review. We are glad to have been able to take good care of you. Please don't hesitate to reach out if you need anything. Take care- Philadelphia Women's Center

**Jaye McBride**

4 reviews



★★★★★ a year ago

Very friendly, courteous and compassionate staff. Women should feel comfortable knowing that there's such a judgement-free medical facility like this in Philly.



1



Share

Response from the owner a year ago

Hi Jaye- Thank you for taking the time to review our Center. With gratitude- Philadelphia Women's Center

**Emma Terence**

1 review



★★★★☆ 2 years ago

This is obviously not a place you want to go to. You go because you have to go, and they try really hard to make it feel comfortable. But they don't succeed in everything. I had an appointment for 7:45 AM but I got there super early and ...

[More](#)

8



Share

**Jen Piner**

6 reviews



★★★★★ a year ago

I am beyond pleased with the care i recieved at the Philadelphia Women's Center. Everyone from the woman i made the appt with, the lobby receptionist, and all the nurses and doctors were all extremely caring and kind. With these types of visits, a long wait is to be expected, so that didnt really bother me. When your health and well being is on the line, they need to make sure nothing is over looked- not rush you through everything because there is long line waiting. Before my procedure, i felt faint and the nurses were so accommodating, making sure i was well enough to go under anesthesia.



6



Share

Response from the owner a year ago

Hello Jen- Thank you for reviewing our services and for your thoughtful feedback about our Center and staff. We are glad we could take good care of you. Sincerely- Philadelphia Women's Center

**Maloni Greene**

Local Guide · 10 reviews



★★★★★ 3 years ago

I must say I had a great experience here I was terrified because of a previous experience I had a few years back at planned parenthood. But the staff was very nice and considerate to the high emotional mind state of all of the women ...

[More](#)

7



Share

Response from the owner 3 years ago

Thank you for taking the time to share your experience and write a review - we will share your kind words with our staff.
- Philadelphia Women's Center



Jane Moe

1 review



★★★★★ 3 years ago

From the women up front , to the advocate, nurses, doctors, and anesthesiologist... Everyone was so helpful and considerate. The wait wasn't as long as I thought and they all helped me to feel so comfortable in making this tough decision.



4



Share

Response from the owner 3 years ago

Thank you so much for taking the time to write a review. We very much appreciate your feedback, which we will share with our patient care team. Best wishes



me bro

4 reviews



★★★★★ 3 years ago

Very polite and helpful. The entire staff. Was very nice and supportive they offered funding and emotional support thank you everyone



5



Share

Response from the owner 3 years ago

Thank you so much for your kind words and taking the time to leave a review. We appreciate the feedback!

**Mercadez P**

7 reviews



★☆☆☆☆ 3 years ago

I don't understand why this place schedules a million women in one DAY! It's like you go in there no matter what it is , in the beginning its fast but then you wait and Wait and wait all day to get seen for whatever you went in there for

[More](#)

7



Share

Response from the owner 3 years ago

Dear Mercadez,

Thank you so much for taking the time to write a review and send us your feedback. We apologize if you experienced a long wait. We are currently in the process of implementing electronic health records and even though we did reduce our schedules, it can be challenging to predict the total number of patients that will show for any one day. In addition, we take special care with every patient, making sure each person gets the care they need and all questions answered. If any one patient requires additional time from our patient care team, it could create longer wait times - we do not want to rush anyone's care. We do appreciate your feedback and will discuss this with our administrative team to help improve patient experiences at our center.

Jen Boulanger, Director of Communications, Philadelphia Women's Center



T D
3 reviews



★☆☆☆☆ a year ago

I am confused how you have women in here with children when women are here to abort their fetus. Sounds like a conflict of interest and all about making money. Wouldn't it just make sense to not allow children in this office if you are going to offer full services the same time other women are here for an abortion? Who wants to hear and see babies when you're supposed to be in a comfortable atmosphere while making such a difficult choice. I wouldn't recommend this place if you are emotionally sensitive.

NOT TO MENTION I WAS TOLD 4-5 HOURS MAX AND NOW IM BEING TOLD 6-7 HOURS. THIS IS COMPLETE BS. DONT COME HERE. GO TO A NICE NEIGHBORHOOD IN NJ WHERE THEY DONT ALLOW WOMEN TO BRING CHILDREN AND WHERE THEY DONT OVER SCHEDULE. ITS ABOUT MONEY NOT A COMFORTABLE EXPERIENCE HERE.



5



Share

Response from the owner a year ago

Hello T D- We are sorry to hear that you did not have a comfortable experience with our office. We strive to accommodate our patients' schedules and families. We appreciate you taking the time to share your feedback which will allow us to evaluate our systems. With gratitude- Philadelphia Women's Center



Kate watson
1 review



★★☆☆☆ 7 years ago

This skinny woman with black glasses was talking to me like I was a toddler. You wait a LONG, LONG time to be seen and the ultrasound tech was just straight up miserable.

Asian chick at the front desk was cool. Nurses were real nice. Ask for black doctor man if you can. He was so nice.

But I am giving the office a POOR rating.



1



Share

**Chiqui Baby**

2 reviews



★★★★★ 3 years ago

Everyone but one person were super nice I'm not from the area so when I got there I was already nervous but they were nice even after and took care of me the whole time I also had some complications after the whole thing and the one nurse never left me and stayed with me also the dr came and checked to see how I was doing until I was better and stayed with me even though they had closed I was the only one there they treated me very kind.



6



Share

Response from the owner 3 years ago

Dear Elisa, Thank you for taking the time to leave us a rating and share your experience. We are glad that you experienced positive interactions with our staff and that you are satisfied with your care. We appreciate your feedback! - Philadelphia Women's Center

**Xion Bowman**

2 reviews



★★★★☆ 2 years ago

The desk rep was very nice and explained everything in detail . My ultrasound tech (AMY) was GREAT and sensitive to my concerns . There is a Lil wait but the staff are wonderful !



1



Share

Response from the owner 2 years ago

Thank you for taking the time to leave us a rating and write a review. We appreciate your feedback!



Jenny MK

1 review



★ ★ ★ ☆ ☆ 3 years ago

This was the most horrible event in my life, I have fear of needles and fear of blood, and had a panic attack before the anesthesia was given but they were very nice about it.

However I am a carrier of the most expensive blood disease that males can inherit and the embryo was male. I was 11 weeks and I knew it for sure how many weeks am I. I did NIPT test to determine the gender before I came for the procedure but they told it is 13 weeks and kept pressuring about it saying it is because of the "arm" and "legs" measurement. Black nurse that sits in the office looked at the ultrasound and called it "baby" I can't believe it. How inhuman to use such words. It's been awhile but it is still on my mind that she called it baby and ultrasound technician called it "arms" and "legs". I believe they should not use these words.

By the way 13 weeks procedure is more complicated and cost more money than 11 weeks.

I didn't like the psychologist (or whatever who she is) asking me why I decided to have it. It is not anybody's business really of my family medical history and my personal situation. I didn't need psychological treatment.

Although the doctor was very experienced from Jefferson Hospital, she was also very nice and anesthesia was good.

I just hate that black nurse that sits in office. And I still don't believe I was 13 weeks. I knew for sure how many weeks am I and when I had my period.



5



Share

Response from the owner 3 years ago

Dear Jenny, Thank you for taking the time to leave a us a review and share your feedback. I was sorry to read that you had a negative experience with us. If you are interested, I'd like to talk to you more about your visit. We are committed to improving our patient experience and your feedback could help. Please feel free to contact me at jgroves@cherryhillwomenscenter.com or (856) 675-1375.

Thank you in advance, Jenifer Groves, Philadelphia Women's Center Executive Director



hanna Nelson

8 reviews



★☆☆☆☆ 3 years ago

The clerk was rude, the workers were nice. They lied about the abortion. A student proformed the procedure on me, now I still have particles in me. I lost two weeks from work. Had to be rushed to the emergency room with low blood pressure due to blood loss. If I were you go to parent plan hood they will get the job done right and on the first time. Now I have to get a second procedure done.



3



Share

Response from the owner 3 years ago

Dear Hanna, Thank you for taking the time to leave us a review. I was sorry to read that you had a negative experience with us. If you are interested, I'd like to talk to you more about your visit. We are committed to improving our patient experience and your feedback could help.

Please feel free to contact me at jgroves@cherryhillwomenscenter.com or (856) 675-1375.

Thank you in advance, Jenifer Groves, Philadelphia Women's Center Executive Director



Julie Sheller

2 reviews



★★★★★ 3 years ago

I can't say enough good things about the organization and the staff. Every woman that works here is wonderful. I felt so alone and scared when I found out I was pregnant but once I got there I never felt that way again. Their kindness, ...

[More](#)



5



Share

Response from the owner 3 years ago

Dear Julie, Thank you so much for taking the time to leave us a rating and write a review. Thank you for your kind words, they mean a lot to our staff as they work hard to make sure every patient's individual needs are addressed. They are passionate about their work and care deeply for our patients. We will be sure to pass along your feedback to them. Best wishes to you! -Philadelphia Women's Center



Sarah Muhlenberg

4 reviews



★★★★★ 3 years ago

While you don't know what to expect when you go through one, and no one ever wants to go through this, it's not something that any woman would excited about. I felt that the interaction with all the staff there was incredibly positive and

...

[More](#)

14

Share

Response from the owner 3 years ago

Dear Sarah, Thank you for sharing your experience and your thorough descriptions of the process. Your story is sure to help others going through this procedure and we appreciate your kind words and feedback. We will share your experience with our staff and our patient care team. Best wishes to you and please let us know if there is anything else we can do for you. - Philadelphia Women's Center



Kayla Pantoja

1 review



★☆☆☆☆ 3 years ago

I had the worst experience ever. I live 2 hours away and I had spoken with 4 different woman on the phone before going to have the procedure done. I let all of them know that I had given birth via csection 5 months ago. None of them said ...

[More](#)

7

Share

Response from the owner 3 years ago

Dear Kayla,
I was sorry to read that you had a negative experience with us. If you are interested, I'd like to talk to you more about your visit. We are committed to improving our patient experience and your feedback could help. Please feel free to contact me at jgroves@cherryhillwomenscenter.com or (856)675.1375. Thank you in advance, Jenifer Groves, PWC Executive Director



Missy F

Local Guide · 8 reviews



★☆☆☆☆ 3 years ago

Going through an abortion is not an easy thing for most women. It was an extremely hard decision for myself. This place effectively manages to make a miserable time in someone's life even more miserable by dragging it out the majority of ...

[More](#)



6



Response from the owner 3 years ago

Dear Melissa, Thank you for taking the time to write a review. We would love to hear your suggestions for improving our waiting experience! Please contact us at media@thewomenscenters.com if you have any specific thoughts. One of the difficulties we struggle with is the small number of physicians who provide this service - we cannot predict whether everyone on the schedule will show, and since so many are in need of services, we tend to schedule as many patients as we can so as to not delay care for anyone. We are constantly evaluating ways we can improve and your feedback is helpful. Sincerely, Philadelphia Women's Center



Turquoise B

1 review



★☆☆☆☆ 4 years ago

Very nice and pleasant till u get to the procedure room. The doctor nd medical assistants talking bout an upcoming party while doing my abortion. then they leave me strapped up on the table so the doctor can show the assistants pics in her ...

[More](#)



2



Response from the owner 4 years ago

We are sorry that you had this experience at our facility. PWC strives to provide respectful,compassionate, and safe care. Your review will help us to be mindful so that another person will not have a similar experience. We appreciate the feedback and will take it seriously. Thank you for taking the time to share your thoughts and how we can improve.



Jenny Copeland

3 reviews



★☆☆☆☆ 4 years ago

Worst medical experience ever!! If you're looking for a cheap women's health clinic, avoid this place at all costs! I went in for a 11am appt, was called in to pay at 12pm and then not seen again until 1:15pm. When the ultrasound was ...

[More](#)



4



Share

Response from the owner 4 years ago

Dear Jenny, Thank you for taking the time to write a review. We apologize for the experience that you had at Philadelphia Women's Center. We try our best to meet the individual needs of all our patients and it sounds like we did not rise to your expectations. We are reviewing your feedback with our patient care team today. We are committed to improving every patient experience and hope that you reconsider coming back to our center. If you would like to discuss this further, please contact our Administrator at 215-574-3590 extension 5001.



Quetta Jenkins

4 reviews



★☆☆☆☆ 3 years ago

This place was an horrible experience staff didn't make me feel comfortable at all I felt everything they stated I was suppose to feel alittle tug but I felt everything literally scream so bad for my first experience awake.



1



Share

Response from the owner 3 years ago

I was sorry to read that you had a negative experience with us. If you are interested, I'd like to talk to you more about your visit. We are committed to improving our patient experience and your feedback could help. Please feel free to contact me at jgroves@philadelphiawomenscenter.com or (856)675.1375. Thank you in advance, Jenifer Groves, PWC Executive Director



Breanna Perry

14 reviews



★★★★☆ 4 years ago

Never had a procedure here, but any time I need planning or contraceptive services, they've been helpful, cheap, and non-judgmental. Glad they're in my city!



1



Share

Response from the owner 4 years ago

Thanks for taking the time to leave a review, we appreciate your feedback! - Philadelphia Women's Center



chanse pitts

2 reviews



★★★☆☆ 4 years ago

They are extremely slow. The staff is rather friendly



2



Share

Response from the owner 4 years ago

Dear Chanse,
Thank you for sharing the experience you had at Philadelphia Women's Center. We are glad that you experienced positive interactions with our caring staff. Everyone on our team works hard to provide respectful, informative, and safe care to every one of our clients and guests. We are sorry that you experienced a long wait time. This is something that we continue to work on in relation to the existing regulations surrounding abortion care in Pennsylvania. We take all feedback seriously and appreciate you taking the time to leave a review.

Kind regards,
Philadelphia Women's Center



Sabrina Gartner

1 review



★☆☆☆☆ a year ago

Dr rude asf



Like



Share

Response from the owner a year ago

Hello Sabrina- We are sorry to hear that you had a negative experience with our Center. We appreciate your feedback and if you would like the opportunity to talk more about your visit, please contact Amanda Kifferly, Director of Patient Advocacy at akifferly@thewomenscenters.com



Zane Goldsborough

1 review



★☆☆☆☆ 5 years ago

They Service Is The Worst Been Period



1



Share



Shanae Fitzgerald



★★★★☆ a year ago

Response from the owner a year ago

Hi Shanae, I appreciate you rating our services and welcome you to contact me with feedback about how we can improve: akifferly@thewomenscenters.com. Sincerely, Amanda Kifferly, Executive Director for Abortion Access



Jadyn Skye

5 reviews



★★★★★ 6 months ago

Response from the owner 6 months ago

Hi Jadyn,

We appreciate you taking the time to rate our services.

Thank you,
Philadelphia Women's Center



Keywanna Smalls

1 review



★★★★★ 4 years ago

Response from the owner 3 years ago

Thank you for posting a rating! We appreciate your feedback. - Philadelphia Women's Center



Natasha Stewart



★★★★★ a year ago

Response from the owner a year ago

Thanks for rating our services, Natasha. Take Care,
Philadelphia Women's Center



A Ravinsky

6 reviews



★☆☆☆☆ 10 months ago

Response from the owner 10 months ago

Hi A, I'm sorry to hear you had a negative experience with us. I appreciate this feedback and welcome you to contact me to discuss your visit. Thank you, Amanda
Akifferly@thewomenscenters.com.



John Smith

Local Guide · 24 reviews



★★★★★ a year ago

Response from the owner a year ago

Hello da da- We appreciate you taking the time to leave us a rating. Thank you for the feedback. With gratitude- Philadelphia Women's Center



Marah Lange

6 reviews



★★★★★ 6 months ago

Response from the owner 6 months ago

Hello Marah, Thank you for taking the time to rate our services. With gratitude, Philadelphia Women's Center



S G

Local Guide · 38 reviews



★★★★★ 2 years ago

Response from the owner 2 years ago

Dear TG- Thanks for taking the time to rate our Center. With Appreciation- Philadelphia Women's Center



Brawdys Mejia



★★★★★ 4 months ago

Response from the owner 4 months ago

Hi Brawdys, Thank you for leaving us this 5 Star review! We appreciate the opportunity to take good care of you. With gratitude, Philadelphia Women's Center