

*Integrity Medical Care, LLC*  
*d/b/a American Family Planning*  
*6115 Village Oaks Drive*  
*Pensacola, FL 32504*

June 7, 2018

Ms. Ferronda L. Burke  
Hospital and Outpatient Services Unit  
The Agency for Health Care Administration  
2727 Mahan Drive, Mail Stop 31  
Tallahassee, FL 32308

Re: Reply to Omission Notice Letter  
Abortion Clinic License Number 917

Dear Ms. Burke:

I am writing on behalf of American Family Planning in reply to your Omission Notice letter dated May 31, 2018 (please see attached). In the letter you identified four (4) errors or omissions that must be addressed. This letter will address each of the four omissions that you identified, sequentially, in the same order that you presented them to us. They are:

1. **Background screening for Nancy Luke.** In your omission letter the first item that you identified was that a new background screening is required for Ms. Luke. However, Ms. Luke has resigned as Chief Financial Officer of American Family Planning. Therefore, it is our understanding is that she no longer needs a current background screening.
2. **Background Screening Clearinghouse Employee Roster: Warren Taylor and Candace Cooley.** The second item identified in your omission letter was that both Dr. Taylor and Dr Cooley were listed as the medical director. You asked us to “please update the employee roster with the current medical director.” We have done this. Dr. Cooley has been removed from the Employee Roster and only Dr. Taylor is now listed as medical director.
3. **Background Screening Clearinghouse Employee Roster: Chief Financial Officer.** The third item identified in your omission letter was that you requested that we “please update the facility’s employee roster with the current Financial Officer”. We have done that. Ms. Luke has been removed from the Employee Roster and replaced with our current Chief Financial Officer - Ms. Roneika Pettermon. Ms. Pettermon’s background screening is up to date.
4. **Clinical Laboratory Application.** The last item identified in your letter was that no clinical laboratory license application has been received. We have not applied for a

clinical laboratory license because our understanding is that the requirement for a Florida Clinical Laboratory License expires on June 30, 2018. Consequently, our plan is, until July 1, 2018, to refer all our patients who request services and need lab testing to an outside laboratory – Quest Diagnostics – which is a Florida licensed clinical laboratory having three offices in Pensacola. After July 1, 2018, our understanding is that we may resume testing ourselves because our laboratory has a valid, current, federal certification under the Clinical Laboratory Improvement Act (CLIA).

In addition to your letter, you have also been kind enough to e-mail me and to speak to me via telephone, today, regarding how we should approach the change in CFO. You advised me that we do not need to submit an entirely new application, but that I could simply send you the updated pages of the application where we replaced Ms. Luke with Ms. Pettermon. Thank you for your time and advice. As you instructed, attached to this letter, please find two pages – an updated page 5 of the Health Care Licensing Application – Abortion Clinic, and an updated page 1 of the Health Care Licensing Application Addendum. Both updated pages are identical to the ones previously submitted, except that we have replaced Ms. Luke with Ms. Pettermon. I hope that this submission is acceptable to you.

With these changes and these submissions, we believe that we have now addressed all of the omissions identified. If we have missed anything or if you need any clarification about anything in this letter, please do not hesitate to notify me immediately.

Thank you very much for your kind assistance in processing our application. We are anxious to complete the licensing process. Every day our patients are calling seeking medical care. If there is anything that I or Ms. Pettermon or Dr Taylor can do to assist you or help you in any way in processing our application, we will be more than happy to help you. If you desire any more information or have any questions, please feel free to call me or e-mail me anytime.

Again, thank you very much for your time and attention to our application.

Respectfully submitted,

*Suravi*

Suravi Sarker  
Operations Manager