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Manhattan Women's Medical

42 reviews [Details](#)

Obstetricians & Gynecologists [Edit](#)

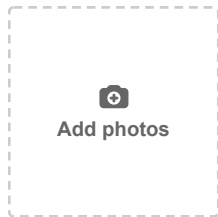
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Photos and Videos



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Pure OBGYN

55 reviews

4.8 miles

Monique C. said "I went after reading reviews here. The bedside manner and thoroughness of NP..." [read more](#)

Parkmed

46 reviews

0.6 miles

Ellie N. said "Okay so there's not a lot of reviews that go into crazy detail which is what my..." [read more](#)

Other Obstetricians & Gynecologists Nearby Sponsored ⓘ

Forest Hills Medical Services

41 reviews

7.0 miles away from Manhattan Women's Medical

nanychi f. said "I had my first visit there and all I can say is WHY DIDN'T I FIND THIS PLACE BEFORE?!. I will admit that going to the OB/GYN is not my favorite thing, and after a horrible experience at another office I was skeptical to try another..." [read more](#)

in Obstetricians & Gynecologists

Stephanie Buck-Haskin, MD, FACOG

14.2 miles away from Manhattan Women's Medical

Natasha F. said "Loved it here. My friend recommended Dr. Buck-Haskin to me and I am glad that she did! The front desk people are very cordial and friendly. Dr. Buck-Haskin is very informative, professional and thorough. She does everything in her..." [read more](#)

in Obstetricians & Gynecologists

Dimitry Goncharov, DO

63 reviews

0.4 miles away from Manhattan Women's Medical

Valerie S. said "Dr. Goncharov is the best best best OB-GYN there is! I kind of feel like I can end my review just from that. However, I have also provided a detailed

explanation as to way I only trust and can rely on, Dr. Goncharov. I've been to..." [read more](#)

in Obstetricians & Gynecologists, Fertility

Location & Hours

461 Park Ave S
 FI 11
 New York, NY 10016
 b/t 31st St & 32nd St
 Midtown East

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Yelp users haven't asked any questions yet about **Manhattan Women's Medical**.

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Alice L.
 Manhattan, NY
 0 friends
 3 reviews

4/28/2014

I had an emergency on a Friday night and called the office. Someone answered the phone at a late hour and was able to schedule an appointment for me first thing on Saturday morning. I love that they are open on Saturdays.

I don't know why there are so many negative reviews on here because I thought that the staff was very friendly.

[Useful](#) [Funny](#) [Cool](#)

Maia H.
 New York, NY
 180 friends
 125 reviews
 83 photos

8/23/2015

THIS PLACE SUCKS. I went here for my very first ever ob-gyn appointment for preventative care. I left feeling upset, confused, and never wanting to return. Here are my reasons why:

1. I have a voicemail from the office telling me that my appointment was at a specific time and I also wrote it down the day I made the appointment. When I showed up, they told me that it was actually an hour and a half later than it was. The moved my appointment around with no consideration to my plans and insisted that I was in the wrong.

2. I made the appointment for preventative care. When the doctor finally came to see me, he kept pestering me about why I was there. He kept talking about "How confused he was that I was here" and "Why would I come if there was nothing wrong?" It made me feel terrible for doing what I thought was a normal thing for young women to do.

3. To get my results, they wanted me to pay \$200 DOLLARS MORE on top of what I had already paid for my shitty preliminary appointment. 200 DOLLARS FOR TEN MINUTES OF THEM TELLING ME RESULTS OF TESTS I HAVE ALREADY PAID FOR.

5.Oh, and the receptionists are rude too.

DO NOT GO HERE. It is an inexcusable representation of OB-GYN practice.

Kathryn P.

Bloomfield, NJ

15 friends

95 reviews

37 photos

Elite '2020

4/2/2013

This place is absolutely awful.

First you are greeted by nasty, miserable receptionists. The wait time is never less than an hour. The doctors are HORRIBLE--I had to get a colposcopy done (I've had one done once before that was quick and nearly pain-free) and I felt as though my insides were being ripped apart. I've been billed for so many labs that were never done. No one returns phone calls. I was stuck a million times by a 'nurse' who couldn't find my vein (never had any issues with that at another doctors office). This place is terrible. Trust me, do yourself a favor and avoid at all costs.

The only positive thing I can say about this place is one nurse (I think?) who completed sonograms and was very kind. I hope she knows she is so much better than this place!

Patrice S.

Brooklyn, NY

31 friends

14 reviews

1/18/2015

They had me waiting for two hours cold and naked in a room. The woman at the front was rude as hell and dismissive they took my card telling me I would be charged a co pay of fifty dollars and fraudulently charged me 375 dollars TWICE! It's a four day weekend I have two kids and I am Without money because they stole money from my account. I was so annoyed by the time They brought the receipt for me to sign I didn't even notice because I was just so ready to go. FRAUD! FRAUD! FRAUD! They are thieves and I wish I would have read these reviews before going. They won't be hearing the last from me. This def means war. LADIES BEWARE

Hanna J.

Manhattan, NY

1 friend

21 reviews

14 photos

10/29/2014

I am so grateful for Yelp!!! I was at the doctor's office waiting to be seen but after speaking with the Office Manager, I had a suspicious feeling about their unprofessional way of handling costs. I decided to check Yelp and thankfully, the reviews confirmed my feelings and I walked right out. I'm sure that I avoided wasting money and dealing with a headache situation for months after the appointment. THANK YOU YELP!!!

Usually I am very good with researching and vetting doctors, vendors, people...but I went ahead and scheduled an appointment without doing my due diligence because they were so close to me. I was paying out of pocket and the fees quoted by the Office Manager would change by the minute and her answers to my questions were very vague and flighty. For

example, she claimed that I needed a series of tests before I can obtain contraception which is completely false. She claimed that I did not have to pay for the tests but then later the cost was \$100. Furthermore, I had to go downstairs to the bank to pull out cash bc supposedly their credit card machines were down. By the time I got upstairs, the prices quoted to me went up \$30. It seems that \$250 is their magic number. No matter what your reasons are for being there, it seems as if their goal is to get \$250 cash from each person.

It was such a busy day for me that I almost just went ahead with the appointment since I had been there for half hour already. But I really had a bad feeling...so I asked another patient next to me if she had been there before but she was also a new patient. She too was charged \$100 additional than originally quoted, total \$250.



Kayla W.

New York, NY

0 friends

7 reviews

2 photos

10/20/2014

THEY ARE THE WORST!!! Do you really want money grubbing people looking at your vagina?? My thoughts are NO!!!

They charged me \$150 for tests that I did not want. They also made me come in again to receive my (negative) results JUST to charge me another co-pay.



Kayleigh W.

ASTORIA, NY

39 friends

36 reviews

12 photos

8/14/2014

This is the most ridiculous and disorganized doctor's office I've ever been to.

Every appointment expect to wait an hour to see the doctor, despite what paperwork you fill out prior or if you are a new patient. Also know that you may walk in to an appointment that no one in the entire office knows you are there for, or why. Your appointments will constantly be unprofessionally managed. I have had multiple occasions now of appointments recorded or none at all, phone calls to inform me of a missed appointment I did not know about or schedule, etc.

I have never in my life had my ob make me COME IN to the office to review every test result (despite what the results are). They will make you come in for no reason at all, like today. I went in three months after my last annual, assuming it was for another check up as I was refused a 6 month birth control script. I got all ready for an exam only for the doctor to waltz in and say he only wanted to "see how I was doing" on the birth control I have been on for 5 YEARS! And none of the nurses knew that and acted as if I were there for an exam! It seems like some kind of fraud to me, I have been constantly going in and paying a copay each time just to sit with the doctor for two minutes and leave.

The nurses are nice girls for the most part but it is an absolute mess and the red haired woman in charge is very unpleasant and unhelpful. I would not recommend this office to ANYONE! I was only going because of it being conveniently located near my work but I would rather travel to another office crosstown during rush hour than give them one more second of my time or money.

I have submitted my complaint to the BBB and I urge everyone to do the same, especially those of you whose stories I have read below who have had horrible, unforgivable experiences.



Michelle S.
Manchester, CT

6/10/2012

38 friends
 23 reviews

I wish I would have read these reviews BEFORE I went here. I was in a pinch and needed to see a gyn on a Saturday and made a last minute appt. When I got there I should have automatically left - every person that walked to the counter when I arrived was complaining about their copays. Now I too am in a battle with them to get reimbursed a \$250 copay that I was not supposed to be charged...

The workers there are also incompetent. When I initially called and asked about my copay I was told I'd get a call back regarding amount - no call back. Then when I got there and gave them my information they needed to make multiple copies of my ID and insurance card because "it was misplaced." Then when I was set up for a follow up appt I was told one day - given a reminder card with another day - and when I called to verify given a third date. The confusion was due to there being another patient there with my same name...So instead of them VERIFYING who I am they just pulled up the first name and gave me her info...NOT COOL.

Please save yourself the agony. Before I had insurance I just went to planned parenthood - yes the wait was forever - but I never had any cost problems or mistaken identity problems.

Useful 5 Funny Cool

Nicole P.
Manhattan, NY
 0 friends
 6 reviews
 3 photos

9/21/2013

This place is so awful. I ended up crying after my last appointment.

I went for a specific type of birth control. I called prior to my first appointment and asked if they had it. they said yes.

I went and waited for two hours after my appointment time. they told me I had to pay up front. \$250 I said I didn't have that and they should have told me before I got there. so they THEN called my insurance and told me I had a \$50 copay when normally it is nothing.

Then I went to see the doctor, and he tells me he doesn't do my birth control. WHY did you have me come in? but he says he can have someone come in and take mine out. it was an implant. he said the same guy can put it in the same day.

So I go again, and am charged a copay and wait 2 hours again. They made me pee in a cup AGAIN. ...and then I go to the doctor and he preps me for surgery and makes me do a sonogram. The doctor performing the surgery was old and his hand was shaking & he couldn't see my birth control! the nurse had to pull it out FOR him. I was so worried he was going to mess me up. & he had to cut a lot more than I thought he needed to because he couldn't see. why is he still practicing if his hands shake!? especially a surgery?

So They take the thing out of my arm and I ask for the new one and he said "not today, you need to wait a week and I'll put it in on saturday." and I got upset because they had TOLD me I'd get it the same day.

so I make the appointment. They told me the birth control was \$300. which I had to set up installments for..NO. the SURGERY was \$300. because that saturday I came, paid my copay, and they made me pee in a cup again. then I waited 2 hours again. And they tell me, they don't do my birth control. WHY was I there? so I got upset. I almost cried. I asked them what to do, I was freaking a little. so this lady who I'd never seen before comes in and pretty much scolds me for not listening because she said they told me they didn't have it etc. which is a lie. because why would I have come to that place in the first place if they didn't have it? I clarified it at least 3 times.

I have gone to this place at least 4 times and paid copays etc. I am worried that they will charge me for way more. they tell you one thing on the phone and something different in the office. everyone tells me something different. I saw 3 different doctors. My insurance is about to run out and I still don't have this birth

control that they TOLD me they had and then lied and said they didn't. I am never going here again.

if they end up billing me later, I am reporting them for fraud. I went at least two times for no reason at all. This woman had the nerve to tell me that I was coming in today just to see how the surgery went. NO. that is not the appointment I made and they knew it. the secretaries were nice & they knew what was going on and they had looks on their faces like they felt bad for me. I can't handle it. I cried when I left. They gave me the run around. and I paid for a surgery which is fine but that was NOT what I went there for. I specifically asked for this birth control. I am so upset about this place.



Anna Q.
Brooklyn, NY
3 friends
10 reviews

8/21/2012

Do not go here for ANYTHING.

I dont know how to report them but I will find a way. They totally took advantage of me. Basically I went in on a Saturday and they said they couldn't verify my insurance and I need to pay up front.

SO now I'm trying to take it up with my insurance company but I know I'm going to be slammed with a bill even though we spend \$1,300.

Fraud Fraud FRAUD



Ana D.
Forest Hills, NY
0 friends
3 reviews

1/21/2015

If I could give this office Zero stars, I would.

This has been the worst office I have ever been to.

Ladies, make sure that you are not being charged for examinations that you never asked for. My insurance is supposed to cover a yearly gynecological exam - no copay, and basic examination to determine general wellness. I have gone to this office twice and expressed that I was only there for a Wellness examination. On both occasions I received invoices for labs pertaining to examinations that I NEVER requested, labs that do not fall under the well woman examination. I was also required to pay a copay of \$40.00 the two times I went to the office, a payment that I should never be charged for, as the my insurances covers the payment for a yearly gynecological wellness exam.

Although the office does not make money off these labs, they do make money by coding your visit as a diagnostic visit, instead of a general physical/yearly exam. If they can make it seem like you were there because you were ill, then they can charge you the copayment.

This is what happened to me.

I am now paying over \$400 in lab fees, and am out the \$80.00 they charged me for my visit.

This office robs their patients.



Oil S.
New York, NY
65 friends
2 reviews
2 photos

11/19/2014

I got at the office cuz I have appointment and then I went there then I waited for 1 hour for get HPV vaccine and then she said today no vaccine.!!! Wtf they knew they didn't have it but y they didn't tell me. I waited for 1hour. Bad service and expensive.!!!

**Atsuko Y.**

New York, NY

80 friends

112 reviews

67 photos

3/15/2011

Fraud.

I only went in for a pap smear which they told me I need to pay out of pocket, so I did, thinking that I can always file reimbursement as long as I get the statement.

They never gave me a statement. No matter how many times I went back for it, no matter what I tried, I even had my lawyer and insurance company arrange a couple conference calls with the clinic but all they could say was, "The billing department is not available" or "The clinic is closing early today. Call tomorrow".

After a couple months (still no statement) I got a notice from my insurance company telling me my claim has cleared. I looked online for my insurance activities to make sure what "claim" they are talking about... and found that the clinic had charged me another \$9500 on top of the amount I had already paid upfront!!! If anybody wants to see my claim log to see that I am not making up this number, please message me and I will gladly send a screenshot to you.

I am filing fraud.

**Camille R.**Hunters Point,
Queens, NY

1 friend

18 reviews

1 photo

4/3/2013

STAY AWAY!!! FRAUD!

They made me pay 300 dollars for a regular check up, which I told them not to give me a pap since I got one the other month....they go ahead and do one anyways, before I could even stop them. Where to start...

The scam started by the two extremely rude secretaries telling me they called and my insurance was "closed" that day so I would have to pay all up front. Funny thing is, you don't call my insurance, its all done via computer. I told them that then they figured it out...but only looked at my insurance didn't write a claim. Then I had to pay for the pap test (one I didn't ask for) then they proceed to tell me I'd have to pay to come back in and receive my results...So whatever I just make another appointment to pick up my results 2 weeks after.

My insurance calls me this week (2 weeks later) and tells me they don't cover abortions because that was the claim they put it under...they were charging me 800 for this "abortion" that I apparently had, and the 300 for the visit and lab work. I WAS NEVER PREGNANT...what the hell??

So when I call to sort this out they two incompetent secretaries start to act all sketchy, hanging up the phone on me, telling me they aren't open because of easter, which it was tuesday...telling me they don't have a supervisor, hanging up on me like 2876349 more times, interrupting me while I was trying to explain myself, they kept handing the phone back and forth to one another while me speaking. They obviously were not trained properly, and evidently not very well educated (which is sad because they work in a doctors office). So they tell me to call the next day to see if the supervisor would be in, which was strange because they kept switching back and forth to yes we have a super to no we don't...so the next day I call, they tell me they're closed today and they are only open thursdays and Saturdays...which is a lie because the website clearly states that they're open monday-saturday 9am-6pm. I told them this and she replied "I don't deal with the advertisements..." Then after another hour of them passing the phone to one another, setting it down, putting me on hold midst me speaking, and hanging up on me she tells me that the supervisor is the Dr. that saw me. So naturally I ask "oh, so you don't have an HR department?" poor thing obviously didn't even know what HR

was I had to explain to her what it was (they hire people like this?) Then proceeds to tell me a doctor will contact me tomorrow. I wasn't aware that doctors were also trained in Human Resources. I will find out who hired these girls, and tell that person what a huge mistake they made (I recorded many conversations of them hanging up and being rude by the way.) I surprised people like that have a job, and I'm even more shocked they're let in to work at an establishment where you need to be educated and polite. I should have read Yelp first...so shame on me, but I can promise I will get all of this sorted out.

I'm concerned they don't have a legal tab anywhere on their website or an alternative number such as a corporate number...they only have the number that leads to the receptionist.

I canceled my next appointment and told them I didn't need my results nor will I be paying for them. I'm dealing with my insurance now about this fake abortion.

UPDATE: I have contacted and filed to the Better Business Bureau multiple times with multiple complaints. From an A+-F rating they have been scored a F. They have had 8 complaints, one of which have been responded to in 8 years. 6 complains are from fraudulent charges and the other 2 from poor service or customer service. Please please please file complaints on BBB they really do their best in reaching out and fixing the problem.

newyork.bbb.org

Useful 8 Funny Cool

Justin T.

Huntington Station, NY

0 friends
 1 review

6/17/2016

Great job on the delivery of my 3rd child. This is our last one but you guys delivered all of them and it was a always a comfortable experience each time. Everyone is healthy and well thank you so much for all you have done for my family over the years!

Useful Funny Cool

Justine S.

Manhattan, NY

0 friends
 2 reviews

9/17/2012

HORRIBLE PLACE, HORRIBLE EXPERIENCE. PLEASEEEEE DO NOT GO

Literally one of the worst experiences of my life. I'm not an avid yelper and have never wrote a review but I feel that this place is so horrendous it warrented one. I have great insurance.. yet everytime I go (sadly i had to go more than once.. i thought the first couple awful appointments were flukes..) i have to pay anywhere from 75 - 500 \$\$ out of pocket, and they never give me a receipt.

the doctor is really old and kind of creepy. He does not make you feel comfortable and actually talks about things during your pap smear to the nurses without explaining any of it to you.

the receptionists are rude and not helpful.

expect to wait AT LEAST 45 minutes everytime you go .. one time i had to wait over 2 hours because of a "complication" during another procedure, something that does not make one feel good when theyre abotu to go in for a proceedure that they know nothing about...

I wish i had read yelp before i went here because i definitely would have avoided it. its a horrible horribnle horrible place

Useful Funny Cool

Gloria O.
Brooklyn, NY
👤 38 friends
★ 9 reviews
📷 2 photos

10/24/2012

This place is AWFUL. They charge you up front even if you just come in to get test results and pick up a prescription. The doctor saw me for all of 5 minutes yet I still got charged \$150 -- for nothing! Then I got lab bills (for tests I didn't even ask them to run, btw) for an arm and a leg and I HAVE insurance. I cannot stand this place. The only thing going for them is that they are open on Saturday...I'm sure I can find another place.

Useful 7 Funny Cool

Koo B.
Paris, France
👤 106 friends
★ 1 review

2/16/2013

Worst experience ever. Scam, trick, coerce and scare you out of money. Doctor was incompetent. Will threaten with small claims court. Everyone with a similar experience should do the same.

Useful 1 Funny Cool

S J.
Bronx, NY
👤 2 friends
★ 8 reviews

11/29/2010

HORRIBLE! I also wish I could give this place 0 stars--I wish I had read these reviews before going!! I went to this clinic to get the abortion pill--I was 5 1/2 weeks. I should have known they were incompetent, since I've gotten this pill before. I was in the office for 4 hours altogether, really a long time to wait for a 5 minute procedure. On the phone they told me, since I have insurance, I would pay my \$50 copay. When I showed up they said, Oh, your insurance doesn't cover the medication, so that will be an additional \$675. Why didn't they tell me this on the phone? Because they are a SCAM OPERATION.

It gets worse. When I was given the pill, I was given both pills at once, told to rest for 20 minutes, and then could go. Of course they didn't work! As I know from before, you're supposed to take one pill, then the other a few days later. These people are STEALING people's money. Now I have to find a reputable abortion provider, to have the whole thing done again. Was supposed to go back today for a checkup, but NO WAY I am ever going back there again. As another review said, why didn't I just go to Planned Parenthood?!? I probably have to now anyway. I hope these reviews can save some people from a very bad experience. Peace

Useful 1 Funny Cool

Christina G.
Venice, CA
👤 63 friends
★ 25 reviews

8/26/2012

I wish I would have read the reviews before going here. This place is awful. On top of waiting over an hour for every visit and ignorant staff, the doctor is the worst part. He is old, uncaring, rough, and complains throughout the entire already uncomfortable session. During a recent visit he continually said "I can't see", "this isn't working" etc. He even told me it was my fault and we may have to do it again! I paid \$750, waited more than an hour, and was in pain the entire time. I have no desire, time, or money to do it again!! He is AWFUL. I am writing this review in hopes that no one will go to him. I wish I would've known...

Useful 3 Funny Cool

Professional Brooklyn Gynecology Services

44 reviews

📍 3.8 miles away from Manhattan Women's Medical

Melissa A. said "I RECOMMEND THIS PLACE FOR SURGICAL ABORTION ! I feel obligated to write a review because, despite the many negative reviews, my experience yesterday was very positive. I want any future women to feel safe and comfortable with their..." [read more](#)

in Obstetricians & Gynecologists, Fertility

Bayard Street Obstetrics & Gynecology

📍 2.1 miles away from Manhattan Women's Medical

Sally Z. said "Dr. Betty is my primary obgyn. She is the best, very explanatory, nice, answers any questions I have and replies back to me fast on the patient portal. I never had a bad experience going here, even the receptionists are really nice..." [read more](#)

in Obstetricians & Gynecologists

People Also Viewed

Melanie Marin, MD

14 reviews

Obstetricians & Gynecologists

Nettle Wellness

3 reviews

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