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Dr. Mark R. Spence

Gynecologist (OBGYN) (/best-doctors/fl/miami/gynecologist-obgyn/)



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Ratings for Dr. Mark R. Spence

A nice doctor but the wait time is ridiculous and the office staff is rude and unprofessional. They charge hidden fees and are rude about it. The doctor needs to learn the concept of time and respect for appointments. Will never come back here

Was this rating useful? 0 🖒

flag | Submitted October 12, 2016

Knowledge

A great doctor. Very respectful of my wishes for birth and allowed skin to skin after.

Was this rating useful? 0

flag | Submitted February 26, 2015

Knowledge

Full circle health care is the most unprofessional medical office I have ever been to. They sent me a medical bill for the wrong patient (HIPPA violation) and they kept me waiting in the office twice for 2 hours. I asked them if the doctor was delayed due to an unforeseen emergency and I was told that no, the doctor had merely gone to lunch, hence the back up. clearly they overbook their appointments and serve a low income population that they take advantage of. Dr Spence is a good surgeon but I only met him for 5 minutes before he cut me open for an emergency C Section. He was attentive to my requests but after the surgery when I developed a bright red

rash everywhere and diarrhea for 3 weeks, he never returned my calls.

Was this rating useful? 1 🖒 flag | Submitted August 6, 2014

THE WORST OFFICE EVER!!! I waited over 2 1/2 hours only to find out that dr. spence is never in the office. the office staff is horrible. the waiting room is tiny and always completely full. The staff asked my the same exact questions that i had just filled out on my paperwork. i honestly cant say anything bad about the doctor but the office staff is a bunch of idiots and i will never be going back.

Was this rating useful? 0 to flag | Submitted June 9, 2014

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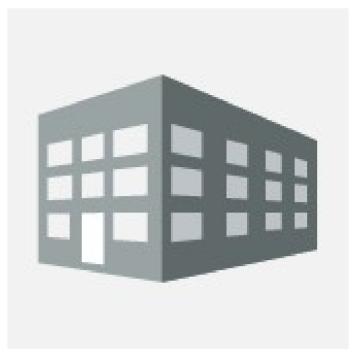
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I never write reviews about anything but I hope this helps some of you ladies who seeking quality care for your bodies and/or babies. DO NOT go to Full Circle Health Care if you can help it. Dr. Mark Spence is a great doctor, no one can really detest that. However, you will likely not be able to see him and IF you do his staff will someone make your life extremely difficult. Every single part of the process is stressful, from calling to make an appointment, being put on hold constantly, insurance issues (they charged me a deductible and I later found out from my insurance it was supposed to only be a small copay), to any type of follow through with orders, authorization, etc. If you have insurance but heard he is a good doctor go somewhere else unless it is an emergency and they somehow improve. The staff is beyond unprofessional and incompetent. I can't even describe what ended up happening to me. You will likely be good in his hands but absolutely not theirs. Please change.

Honestly cannot rate the doctor because when I went to the office I was told that Dr. Spence is never in the office, only in the hospital doing deliveries. I had specifically made an appointment to see Dr. Spence. The wait to see the other doctor was hours long (people had been there 3+hours) so I left. Terrible office Managment.

Was this rating useful? 0 🖒 flag | Submitted February 24, 2014

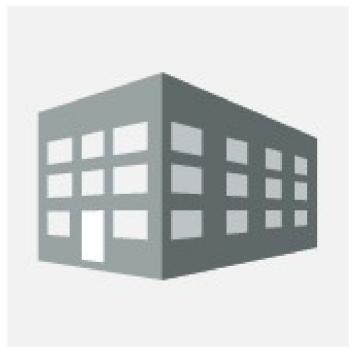
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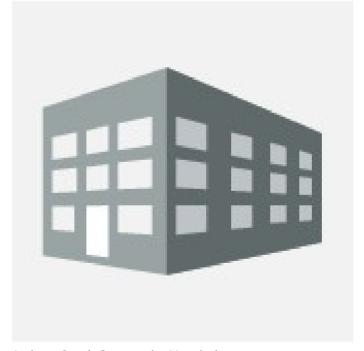


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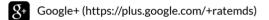
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