

# Incident Detail Report

Data Source: **Data Warehouse**  
 Incident Status: **Closed**  
 Incident number: **2020191552**  
 Case Numbers:  
 Incident Date: **8/25/2020 12:22:49**  
 Report Generated: **9/10/2020 01:02:12**

**Incident Information**

<b>Incident Type:</b> 1RE,1ST-RESP	<b>Alarm Level:</b> 1
<b>Priority:</b> Emergency	<b>Problem:</b> DELTA - Delta Medical
<b>Determinant:</b> 37D02	<b>Agency:</b> Fire
<b>Base Response#:</b> 08252020-0269023	<b>Jurisdiction:</b> Dallas Fire
<b>Confirmation#:</b>	<b>Division:</b> Dallas Fire
<b>Taken By:</b> CHOATE, JASON	<b>Battalion:</b> Dallas Fire
<b>Response Area:</b> DAL	<b>Response Plan:</b> *DFR-1RE,1ST-RESP
<b>Disposition:</b>	<b>Command Ch:</b>
<b>Cancel Reason:</b>	<b>Primary TAC:</b>
<b>Incident Status:</b> Closed	<b>Secondary TAC:</b>
<b>Certification:</b>	<b>Delay Reason (if any):</b>
<b>Longitude:</b> 96752534	<b>Latitude:</b> 32894599

**Incident Location**

<b>Location Name:</b> SOUTHWESTERN WOMEN'S SURGERY CENTER	<b>County:</b> DALLAS
<b>Address:</b> 8616 Greenville Ave	<b>Location Type:</b> Hospitals Other
<b>Apartment:</b> 101	<b>Cross Street:</b> BOUNDBROOK AVE/LAVALLE LN
<b>Building:</b>	<b>Map Reference:</b> 26-H
<b>City, State, Zip:</b> Dallas TX 75243	

**Call Receipt**

<b>Caller Name:</b> SOUTHWESTERN WOMEN'S	<b>Call Back Phone:</b> 1 - 911 Call
<b>Method Received:</b> Telephone	<b>Caller Location:</b> 1 - 911 Call
<b>Caller Type:</b>	<b>Caller Location Phone:</b> 1 - 911 Call
<b>Caller Address:</b>	<b>Caller Apartment:</b>
<b>Caller Building:</b> 280022	<b>Caller County:</b>
<b>Caller City, State, Zip:</b>	

**Time Stamps**

Description	Date	Time	User	Elapsed Times Description	Time
Phone Pickup	8/25/2020	12:22:49			
1st Key Stroke	8/25/2020	12:22:52		Received to In Queue	00:00:59
In Waiting Queue	8/25/2020	12:23:48		Call Taking	00:01:40
Call Taking Complete	8/25/2020	12:24:29	CHOATE, JASON	In Queue to 1st Assign	00:00:02
1st Unit Assigned	8/25/2020	12:23:50		Call Received to 1st Assign	00:01:01
1st Unit Enroute	8/25/2020	12:24:28		Assigned to 1st Enroute	00:00:38.3
1st Unit Arrived	8/25/2020	12:25:33		Enroute to 1st Arrived	00:01:04.6
Closed	8/25/2020	13:26:45	Mobile2	Incident Duration	01:03:56

**Resources Assigned**

Unit	Primary Flag	Assigned	Disposition	Enroute	Staged	Arrived	At Patient	Delay Avail	Complete	Odm. Enroute	Odm. Arrived	Cancel Reason
EN28	Y	12:23:50		12:24:40		12:25:37			12:39:44			
RE28	N	12:23:50		12:24:28		12:25:33			13:26:45			

**Personnel Assigned**

Unit	Name
EN28	COOPER, SHANE E (2 - Accf...); HARDINCRAWFORD, JACOLBY (2 - Accf...); SAUCEDO, MARIO R (2 - Accf...); TOWNS, TIMOTHY R (2 - Accf...)
RE28	GILMORE, DAVID S (2 - Accf...); LANE, KELSIE K (2 - Accf...)

**Caution Notes**

**No Caution Notes found**

**Pre-Scheduled Information**

**No Pre-Scheduled Information**

**Transports**

Unit	Location/Address	City	Patient	Mode	Protocol	Mileage Start/End/Total	Depart	Arrived Complete
RE28	THR PRESBYTERIAN	Dallas		Priority 3	Code 1	0.0/ 0.0/ 0.0	12:41:28	12:46:29 13:26:45

DALLAS HOSP/8200  
WALNUT HILL LN

**Transport Legs**

**No Transports Information**

**Comments**

Date	Time	User	Type	Conf.	Comments
8/25/2020	12:23:47	2 - Acct...	Response	Y	[1] [ProQA Dispatch] Dispatch Level: 37D02 Response Text: - Delta - 30-year-old, Female, Conscious, Breathing. Problem Description: EXCESSIVE BLEEDING Chief Complaint: 37, CCText: Interfacility Evaluation / Transfer
8/25/2020	12:23:47	2 - Acct...	Response	Y	[2] [ProQA: Key Questions] > Interfacility eval case. > Seen by NURSE or DOC w/in last 2 hrs. > No spec cond ID'd. > DELTA: EVALUATION.
8/25/2020	12:23:47	2 - Acct...	Response	Y	[3] [ProQA: 2019-nCoV (Coronavirus)] ARE YOU EXPERIENCING A FEVER, COUGH, OR SHORTNESS OF BREATH? Yes:
8/25/2020	12:24:17	2 - Acct...	Response		[4] EXCESSIVE BLEEDING

**Address Changes**

**No Address Changes**

**Priority Changes**

**No Priority Changes**

**Alarm Level Changes**

Date	Time	User	Change to Alarm
8/25/2020	12:23:50	AD	1

**Activity Log**

Date	Time	Radio	Activity	Location	Log Entry
8/25/2020	12:23:48		Incident in Waiting Queue		
8/25/2020	12:23:48		ANI/ALI Statistics		INT Insert:Aug 25 2020 12:22:48 / INT SendNP:Aug 25 2020 12:22:48 / WS RecvNP:Aug 25 2020 12:22:48 / WS Process:Aug 25 2020 12:23:48
8/25/2020	12:23:48		Waiting Pending Incident Time Warning		Waiting Pending Incident Time Warning timer expired
8/25/2020	12:23:48		ProQA	8616 Greenville Ave	ProQA determinant sent
8/25/2020	12:23:49		Incident Timer Clear		Incident Timer Cleared
8/25/2020	12:23:50		Automatic Dispatch		Automatic Dispatch Successful for DYNAMIC-DFR-1RE,1ST-RESP - Alarm level 1
8/25/2020	12:23:50	EN28	Assgn	8616 Greenville Ave [SOUTHWESTERN WOMEN'S SURGERY CENTER]	Response Number (08252020-0269023)
8/25/2020	12:23:50	RE28	Assgn	8616 Greenville Ave [SOUTHWESTERN WOMEN'S SURGERY CENTER]	Response Number (08252020-0269024)
8/25/2020	12:24:12		Read Comment		Comment for Incident 589 was Marked as Read.
8/25/2020	12:24:28	RE28	Enr	8616 Greenville Ave, APT 101 [SOUTHWESTERN WOMEN'S SURGERY CENTER]	Responding From = GREENVILLE AVE\UNNAMED STREET.
8/25/2020	12:24:29		UserAction		User clicked Exit/Save
8/25/2020	12:24:40	EN28	Enr	8616 Greenville Ave, APT 101 [SOUTHWESTERN WOMEN'S SURGERY CENTER]	Responding From = GREENVILLE AVE\UNNAMED STREET.
8/25/2020	12:24:48		Remove Waiting Pending Incident Warning		Removing Waiting Pending Incident Time Warning timer expired
8/25/2020	12:25:33	RE28	At Scene	8616 Greenville Ave, APT 101 [SOUTHWESTERN WOMEN'S SURGERY CENTER]	
8/25/2020	12:25:37	EN28	At Scene	8616 Greenville Ave, APT 101 [SOUTHWESTERN WOMEN'S SURGERY	

8/25/2020	12:39:44	EN28	Clear	CENTER] 8616 Greenville Ave, APT 101 [SOUTHWESTERN WOMEN'S SURGERY CENTER]	Unit Cleared From Incident 2020191552
8/25/2020	12:41:28	RE28	To Fac	8200 WALNUT HILL LN [THR PRESBYTERIAN DALLAS HOSP]	Transport Priority - Priority 3; Protocol - Code 1
8/25/2020	12:46:29	RE28	At Fac	8200 WALNUT HILL LN [THR PRESBYTERIAN DALLAS HOSP]	
8/25/2020	12:46:29	RE28	Transport Time	8200 WALNUT HILL LN [THR PRESBYTERIAN DALLAS HOSP]	Depart Scene Time: 08/25/2020 12:41:28, Arrive Destination Time: 08/25/2020 12:46:29
8/25/2020	13:26:45	RE28	Clear	8616 Greenville Ave, APT 101 [SOUTHWESTERN WOMEN'S SURGERY CENTER]	Unit Cleared From Incident 2020191552
8/25/2020	13:26:45	RE28	Response Closed	SOUTHWESTERN WOMEN'S SURGERY CENTER	Response Disposition:

**Edit Log**

Date	Time	Field	Changed From	Changed To	Reason	Table	Workstation	User
8/25/2020	12:22:49	Address	(Blank)	8616 GREENVILLE AVE	New Entry	Response_Master_Incident	CADDFRF285B	2 - Acc...
8/25/2020	12:22:49	Call_Back_Phone		1 - 911 Call	(Response Viewer)	Response_Master_Incident	CADDFRF285B	2 - Acc...
8/25/2020	12:22:51	Address	8616 GREENVILLE AVE	8616 GREENVILLE AVE	Premise Verified	Response_Master_Incident	CADDFRF285B	2 - Acc...
8/25/2020	12:22:51	Longitude	0	96752534	Premise Verified	Response_Master_Incident	CADDFRF285B	2 - Acc...
8/25/2020	12:22:51	Latitude	0	32894599	Premise Verified	Response_Master_Incident	CADDFRF285B	2 - Acc...
8/25/2020	12:22:52	City		Dallas	Updated City	Response_Master_Incident	CADDFRF285B	2 - Acc...
8/25/2020	12:22:52	ResponsePlanType	0	0	(Response Viewer)	Response_Master_Incident	CADDFRF285B	2 - Acc...
8/25/2020	12:22:52	Response_Area		DAL	(Response Viewer)	Response_Master_Incident	CADDFRF285B	2 - Acc...
8/25/2020	12:22:52	Battalion		Dallas Fire	(Response Viewer)	Response_Master_Incident	CADDFRF285B	2 - Acc...
8/25/2020	12:22:52	Division		Dallas Fire	(Response Viewer)	Response_Master_Incident	CADDFRF285B	2 - Acc...
8/25/2020	12:22:52	Jurisdiction		Dallas Fire	(Response Viewer)	Response_Master_Incident	CADDFRF285B	2 - Acc...
8/25/2020	12:23:12	ProQaCaseNumber		38657589	(Response Viewer)	Incident	CADDFRF285B	2 - Acc...
8/25/2020	12:23:48	CIS_Used	0	null	(Response Viewer)	Response_Master_Incident	CADDFRF285B	2 - Acc...
8/25/2020	12:23:48	EMD_Used	0	1	(Response Viewer)	Response_Master_Incident	CADDFRF285B	2 - Acc...
8/25/2020	12:23:48	Determinant		37D02	(Response Viewer)	Response_Master_Incident	CADDFRF285B	2 - Acc...
8/25/2020	12:23:48	Priority_Number	0	1	Updated by ProQA	Response_Master_Incident	CADDFRF285B	2 - Acc...
8/25/2020	12:23:48	Incident_Type		1RE,1ST-RESP	(Response Viewer)	Response_Master_Incident	CADDFRF285B	2 - Acc...
8/25/2020	12:23:48	ResponsePlanType	0	1	(Response Viewer)	Response_Master_Incident	CADDFRF285B	2 - Acc...
8/25/2020	12:23:48	DispatchLevel		Default	(Response Viewer)	Response_Master_Incident	CADDFRF285B	2 - Acc...
8/25/2020	12:23:48	Response_Plan		*DFR-1RE,1ST-RESP	(Response Viewer)	Response_Master_Incident	CADDFRF285B	2 - Acc...
8/25/2020	12:23:48	Problem		DELTA - Delta Medical	(Response Viewer)	Response_Master_Incident	CADDFRF285B	2 - Acc...
8/25/2020	12:23:49	Pickup_Map_Info		26-H		Response_Transports	CADDFRF285B	2 - Acc...
8/25/2020	12:23:49	Map_Info		26-H		Response_Master_Incident	CADDFRF285B	2 - Acc...
8/25/2020	12:23:49	Caller_Building		280022	Polygon Lookup	Response_Master_Incident	CADDFRF285B	2 - Acc...
8/25/2020	12:24:00	CIS_Used	0	null	(Response Viewer)	Response_Master_Incident	CADDFRF285B	2 - Acc...

8/25/202012:24:00ProQATerminationStateCode	C	(Response Incident Viewer)	CADDFRF285B2 - Acc...
8/25/202012:24:12MethodOfCallRcvd	Telephone	(Response Response_Master_Incident Viewer)	CADDFRF285B2 - Acc...
8/25/202012:24:12Read Comment	False	True	(Response Response_Master_Incident Viewer)

Custom Time Stamps  
**No Custom Time Stamps**

Custom Data Fields  
**No Custom Data Fields**

Attachments  
**No Attachment**

*Redaction Date: Tuesday, September 15, 2020 3:21:31 PM*

Total Number of Redactions: 42

By Exemption:

"772.218/772.318 Health & Safety Code - Originating 911 Phone Numbers/Addresses" (911 Call): 4 instances

"552.136 - Confidentiality of Credit Card, Debit Card, Charge Card, and Access Device Numbers" (Acct Access): 38 instances

By Page:

Page 1 - "772.218/772.318 Health & Safety Code - Originating 911 Phone Numbers/Addresses" (911 Call): 3 instances

Page 1 - "552.136 - Confidentiality of Credit Card, Debit Card, Charge Card, and Access Device Numbers" (Acct Access): 6 instances

Page 2 - "552.136 - Confidentiality of Credit Card, Debit Card, Charge Card, and Access Device Numbers" (Acct Access): 4 instances

Page 3 - "772.218/772.318 Health & Safety Code - Originating 911 Phone Numbers/Addresses" (911 Call): 1 instance

Page 3 - "552.136 - Confidentiality of Credit Card, Debit Card, Charge Card, and Access Device Numbers" (Acct Access): 25 instances

Page 4 - "552.136 - Confidentiality of Credit Card, Debit Card, Charge Card, and Access Device Numbers" (Acct Access): 3 instances