

# Incident Detail Report

Data Source: **Data Warehouse**  
 Incident Status: **Closed**  
 Incident number: **20-1541243**  
 Case Numbers: **150534-2020**  
 Incident Date: **8/25/2020 12:22:05**  
 Report Generated: **12/11/2020 12:01:53**

## Incident Information

<b>Incident Type:</b>	2Man	<b>Alarm Level:</b>	
<b>Priority:</b>	2 - Urgent	<b>Problem:</b>	04 - 911 Hang Up
<b>Determinant:</b>		<b>Agency:</b>	Police
<b>Base Response#:</b>	08252020-0165157	<b>Jurisdiction:</b>	Dallas Police
<b>Confirmation#:</b>		<b>Division:</b>	Northeast
<b>Taken By:</b>	Pesina, Diana	<b>Battalion:</b>	240
<b>Response Area:</b>	241	<b>Response Plan:</b>	CH2 - 2MAN
<b>Disposition:</b>	R - Report	<b>Command Ch:</b>	
<b>Cancel Reason:</b>		<b>Primary TAC:</b>	
<b>Incident Status:</b>	Closed	<b>Secondary TAC:</b>	
<b>Certification:</b>	P-Patrol	<b>Delay Reason (if any):</b>	
<b>Longitude:</b>	96752534	<b>Latitude:</b>	32894599

## Incident Location

<b>Location Name:</b>	SOUTHWESTERN WOMEN'S SURGERY CENTER	<b>County:</b>	DALLAS
<b>Address:</b>	8616 Greenville Ave	<b>Location Type:</b>	Hospitals Other
<b>Apartment:</b>	200	<b>Cross Street:</b>	BOUNDBROOK AVE/LAVALLE LN
<b>Building:</b>		<b>Map Reference:</b>	26-H
<b>City, State, Zip:</b>	Dallas TX 75243		

## Call Receipt

<b>Caller Name:</b>	SOUTH WEST WOMANS OIL	<b>Call Back Phone:</b>	(214) 296-4452
<b>Method Received:</b>		<b>Caller Location:</b>	8616 GREENVILLE AVE
<b>Caller Type:</b>		<b>Caller Location Phone:</b>	(214) 296-4452
<b>Caller Address:</b>		<b>Caller Apartment:</b>	
<b>Caller Building:</b>	6036	<b>Caller County:</b>	
<b>Caller City, State, Zip:</b>			

## Time Stamps

Description	Date	Time	User	Elapsed Times Description	Time
Phone Pickup	8/25/2020	12:22:05			
1st Key Stroke	8/25/2020	12:22:24		Received to In Queue	00:01:02
In Waiting Queue	8/25/2020	12:23:07		Call Taking	00:01:03
Call Taking Complete	8/25/2020	12:23:08	Pesina, Diana	In Queue to 1st Assign	00:12:16.7
1st Unit Assigned	8/25/2020	12:35:23		Call Received to 1st Assign	00:13:18.7
1st Unit Enroute	8/25/2020	12:35:26		Assigned to 1st Enroute	00:00:02.4
1st Unit Arrived	8/25/2020	12:45:49		Enroute to 1st Arrived	00:10:22.9
Closed	8/25/2020	13:49:21	Mobile1	Incident Duration	01:27:16

## Resources Assigned

Unit	Flag	Assigned	Disposition	Enroute	Staged	Arrived	At Patient Avail	Delay	Complete	Odm. Enroute	Odm. Arrived	Cancel Reason
D258	Y	12:35:23	R - Report	12:35:26		12:45:49			13:49:21			

## Personnel Assigned

Unit	Name
D258	Flores, Ricardo (11846); Sanders, Gary L (6832)

## Caution Notes

No Caution Notes found

## Pre-Scheduled Information

No Pre-Scheduled Information

## Transports

No Transports Information

## Transport Legs

No Transports Information

**Comments**

Date	Time	User	Type	Conf.	Comments
8/25/2020	12:22:25	SYS	Response		[1] A matching ANI/ALI was received - possible Phase 2 update
8/25/2020	12:23:08	115647	Response		[2] HU FROM VOIP LINE, PER CB OFFICE IS OUT ON LUNCH NFI
8/25/2020	13:26:22	D258	Response		[3] Requested Case Number(s) issued for Incident #[20-1541243], Jurisdiction: Dallas Police. Case Number(s): 150534-2020. requested by D258.

**Address Changes**

No Address Changes

**Priority Changes**

No Priority Changes

**Alarm Level Changes**

No Alarm Level Changes

**Activity Log**

Date	Time	Radio	Activity	Location	Log Entry
8/25/2020	12:22:27		Premise History Access		Premise History Viewed
8/25/2020	12:23:07		Incident in Waiting Queue		
8/25/2020	12:23:08		ANI/ALI Statistics		INT Insert:Aug 25 2020 12:22:05 / INT SendNP:Aug 25 2020 12:22:04 / WS RecvNP:Aug 25 2020 12:22:04 / WS Process:Aug 25 2020 12:23:08
8/25/2020	12:23:08		Waiting Pending Incident Time Warning		Waiting Pending Incident Time Warning timer expired
8/25/2020	12:23:12		Remove Waiting Pending Incident Warning		Removing Waiting Pending Incident Time Warning timer expired
8/25/2020	12:23:13		Incident in Waiting Queue Timer Clear		
8/25/2020	12:23:45		Read Incident		Incident 581 was Marked as Read.
8/25/2020	12:23:45		Read Comment		Comment for Incident 581 was Marked as Read.
8/25/2020	12:23:48		UserAction		User clicked Exit/Save
8/25/2020	12:26:07		Pending Incident Time Warning		Pending Incident Time Warning timer expired
8/25/2020	12:26:07		Incident Late		
8/25/2020	12:32:48		UserAction		User clicked Exit/Save
8/25/2020	12:35:23		Incident Timer Clear	8616 Greenville Ave	Incident Late Timer cleared for 20-1541243
8/25/2020	12:35:23	D258	Assgn	8616 Greenville Ave, APT 200 [SOUTHWESTERN WOMEN'S SURGERY CENTER]	Response Number: 08252020-0165157;
8/25/2020	12:35:26	D258	Enr	8616 Greenville Ave, APT 200 [SOUTHWESTERN WOMEN'S SURGERY CENTER]	Responding From = SHOREVIEW RD\AUDELIA RD.
8/25/2020	12:35:28		UserAction		User clicked Exit/Save
8/25/2020	12:45:49	D258	At Scene	8616 Greenville Ave, APT 200 [SOUTHWESTERN WOMEN'S SURGERY CENTER]	
8/25/2020	13:26:22	D258	Requested Case Number	GREENVILLE AVE\UNNAMED STREET	Requested Case Number(s) issued for Incident #[20-1541243], Jurisdiction: Dallas Police. Case Number(s): 150534-2020.
8/25/2020	13:49:21	D258	Disposition	SOUTHWESTERN WOMEN'S SURGERY CENTER	R - Report
8/25/2020	13:49:21	D258	Clear	8616 Greenville Ave, APT 200 [SOUTHWESTERN WOMEN'S SURGERY CENTER]	Unit Cleared From Incident 20-1541243
8/25/2020	13:49:21	D258	Response Closed	SOUTHWESTERN WOMEN'S SURGERY CENTER	Response Disposition: R - Report
8/29/2020	09:39:54		UserAction		User clicked Exit/Save

**Edit Log**

Date	Time	Field	Changed From	Changed To	Reason	Table	Workstation	User
8/25/2020	12:22:05	Address	(Blank)	8616 GREENVILLE AVE	New Entry	Response_Master_Incident	CAD911DR9	115647
8/25/2020	12:22:05	Call_Back_Phone		(214) 296-4452	(Response Viewer)	Response_Master_Incident	CAD911DR9	115647
8/25/2020	12:22:24	Longitude	0	96752534	Premise Verified	Response_Master_Incident	CAD911DR9	115647
8/25/2020	12:22:24	Latitude	0	32894599	Premise Verified	Response_Master_Incident	CAD911DR9	115647
8/25/2020	12:22:24	Address	8616 GREENVILLE AVE	8616 GREENVILLE AVE	Premise Verified	Response_Master_Incident	CAD911DR9	115647
8/25/2020	12:22:24	ResponsePlanType0		0	(Response Viewer)	Response_Master_Incident	CAD911DR9	115647
8/25/2020	12:22:24	Response_Area		241	(Response Viewer)	Response_Master_Incident	CAD911DR9	115647
8/25/2020	12:22:24	Battalion		911	(Response Viewer)	Response_Master_Incident	CAD911DR9	115647
8/25/2020	12:22:24	Division		911	(Response Viewer)	Response_Master_Incident	CAD911DR9	115647
8/25/2020	12:22:24	Jurisdiction		911	(Response Viewer)	Response_Master_Incident	CAD911DR9	115647
8/25/2020	12:23:07	Caller_Name		SOUTH WEST WOMANS OIL	(Response Viewer)	Response_Master_Incident	CAD911DR9	115647
8/25/2020	12:23:07	Certification_Level		P-Patrol	(Response Viewer)	Response_Master_Incident	CAD911DR9	115647
8/25/2020	12:23:07	Incident_Type		2Man	(Response Viewer)	Response_Master_Incident	CAD911DR9	115647
8/25/2020	12:23:07	Priority_Number	0	2		Response_Master_Incident	CAD911DR9	115647
8/25/2020	12:23:07	Priority_Description		2 - Urgent		Response_Master_Incident	CAD911DR9	115647
8/25/2020	12:23:07	ResponsePlanType0		1	(Response Viewer)	Response_Master_Incident	CAD911DR9	115647
8/25/2020	12:23:07	DispatchLevel		Default	(Response Viewer)	Response_Master_Incident	CAD911DR9	115647
8/25/2020	12:23:07	Response_Plan		CH2 - 2MAN	(Response Viewer)	Response_Master_Incident	CAD911DR9	115647
8/25/2020	12:23:07	Problem		04 - 911 Hang Up	(Response Viewer)	Response_Master_Incident	CAD911DR9	115647
8/25/2020	12:23:07	ResponsePlanType0		0	(Response Viewer)	Response_Master_Incident	CAD911DR9	115647
8/25/2020	12:23:07	Response_Area		241	(Response Viewer)	Response_Master_Incident	CAD911DR9	115647
8/25/2020	12:23:07	Battalion		240	(Response Viewer)	Response_Master_Incident	CAD911DR9	115647
8/25/2020	12:23:07	Division		Northeast	(Response Viewer)	Response_Master_Incident	CAD911DR9	115647
8/25/2020	12:23:07	Jurisdiction		Dallas Police	(Response Viewer)	Response_Master_Incident	CAD911DR9	115647
8/25/2020	12:23:07	ResponsePlanType0		0	(Response Viewer)	Response_Master_Incident	CAD911DR9	115647
8/25/2020	12:23:07	Response_Area		241	(Response Viewer)	Response_Master_Incident	CAD911DR9	115647
8/25/2020	12:23:07	Battalion		240	(Response Viewer)	Response_Master_Incident	CAD911DR9	115647
8/25/2020	12:23:07	Division		Northeast	(Response Viewer)	Response_Master_Incident	CAD911DR9	115647
8/25/2020	12:23:07	Jurisdiction		Dallas Police	(Response Viewer)	Response_Master_Incident	CAD911DR9	115647
8/25/2020	12:23:08	Map_Info		26-H		Response_Master_Incident	CAD911DR9	115647
8/25/2020	12:23:08	Pickup_Map_Info		26-H		Response_Transports	CAD911DR9	115647
8/25/2020	12:23:08	Caller_Building		6036	Polygon Lookup	Response_Master_Incident	CAD911DR9	115647
8/25/2020	12:23:45	Read Comment	False	True	(Response Viewer)	Response_Master_Incident	CADDPDPCH04090041	115647
8/25/2020	12:23:45	Read Call	False	True	(Response Viewer)	Response_Master_Incident	CADDPDPCH04090041	115647

**Custom Time Stamps**  
**No Custom Time Stamps**

**Custom Data Fields**

**No Custom Data Fields**

**Attachments**

**No Attachment**