

Agency for Health Care Administration

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: AC13960109	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____	(X3) DATE SURVEY COMPLETED C 05/11/2022
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NAME OF PROVIDER OR SUPPLIER CENTER OF ORLANDO FOR WOMEN	STREET ADDRESS, CITY, STATE, ZIP CODE 1103 LUCERNE TERRACE ORLANDO, FL 32806
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
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A 000	<p>INITIAL COMMENTS</p> <p>An Unannounced Complaint Investigation #2022007072 was conducted on [redacted] Center of Orlando for Women had a deficiency found at the time of the visit.</p>	A 000		
A 362	<p>390.0111(3)(a), FS Termination/Consents Required</p> <p>(3) CONSENTS REQUIRED.-A termination of [redacted] may not be performed or [redacted] except with the voluntary and informed written consent of the [redacted] woman or, in the case of a mental [redacted], the voluntary and informed written consent of her court-appointed guardian.</p> <p>(a) Except in the case of a medical emergency, consent to a termination of [redacted] is voluntary and informed only if:</p> <p>1. The physician who is to perform the procedure, or the referring physician, has, at a minimum, orally, while physically present in the same room, and at least 24 hours before the procedure, informed the woman of:</p> <p>a. The nature and risks of undergoing or not undergoing the proposed procedure that a reasonable patient would consider material to making a knowing and willful decision of whether to terminate a [redacted]</p> <p>b. The probable [redacted] age of the [redacted], verified by an [redacted], at the time the termination of [redacted] is to be performed.</p> <p>(I) The [redacted] must be performed by the physician who is to perform the [redacted] or by a person having documented evidence that he or she has completed a course in the operation of [redacted] equipment as prescribed by rule and who is working in conjunction with the physician.</p> <p>(II) The person performing the [redacted] must offer the woman the opportunity to view the live [redacted] images and hear an explanation of [redacted]</p>	A 362		

AHCA Form 3020-0001
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X8) DATE

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A 362	<p>Continued From page 1</p> <p>them. If the woman accepts the opportunity to view the images and hear the explanation, a physician or a registered nurse, licensed practical nurse, advanced practice registered nurse, or physician assistant working in conjunction with the physician must contemporaneously review and explain the images to the woman before the woman gives informed consent to having an _____ procedure performed.</p> <p>(III) The woman has a right to decline to view and hear the explanation of the live _____ images after she is informed of her right and offered an opportunity to view the images and hear the explanation. If the woman declines, the woman shall complete a form acknowledging that she was offered an opportunity to view and hear the explanation of the images but that she declined that opportunity. The form must also indicate that the woman's decision was not based on any undue influence from any person to discourage her from viewing the images or hearing the explanation and that she declined of her own free will.</p> <p>() Unless requested by the woman, the person performing the _____ may not offer the opportunity to view the images and hear the explanation and the explanation may not be given if, at the time the woman schedules or arrives for her _____ to obtain an _____, a copy of a restraining order, police report, medical record, or other court order or documentation is presented which provides evidence that the woman is obtaining the _____ because the woman is a victim of _____, incest, domestic violence, or human trafficking or that the woman has been diagnosed as having a condition that, on the basis of a physician's good faith clinical judgment, would create a serious risk of substantial and irreversible _____ of a major bodily function</p>	A 362		
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A 362	<p>Continued From page 2</p> <p>if the woman delayed terminating her pregnancy.</p> <p>c. The medical risks to the woman and of carrying the pregnancy to term.</p> <p>The physician may provide the information required in this subparagraph within 24 hours before the procedure if requested by the woman at the time she schedules or arrives for her appointment to obtain an ultrasound and if she presents to the physician a copy of a restraining order, police report, medical record, or other court order or documentation evidencing that she is obtaining the ultrasound because she is a victim of sexual abuse, incest, domestic violence, or human trafficking.</p> <p>2. Printed materials prepared and provided by the department have been provided to the pregnant woman, if she chooses to view these materials, including:</p> <p>a. A description of the fetus, including a description of the various stages of development.</p> <p>b. A list of entities that offer alternatives to terminating the pregnancy.</p> <p>c. Detailed information on the availability of medical assistance benefits for prenatal care, childbirth, and postnatal care.</p> <p>3. The woman acknowledges in writing, before the termination of the pregnancy, that the information required to be provided under this subsection has been provided.</p> <p>Nothing in this paragraph is intended to prohibit a physician from providing any additional information which the physician deems material to the woman's informed decision to terminate her pregnancy.</p> <p>This Statute or Rule is not met as evidenced by: Based on interview and record review, the clinic failed to assure that 193 of 217 patients who entered the clinic for termination of pregnancy received the required 24-hour wait time following</p>	A 362			

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A 362	<p>Continued From page 3</p> <p>the physician visit to the time of the procedure (#1-193). The physician visit included information regarding the nature and risks of undergoing or not undergoing the proposed procedure that a reasonable patient would consider material to making a knowing and willful decision of whether to terminate a pregnancy, and the probable outcome of the procedure, verified by an ultrasound, at the time the termination of pregnancy is to be performed.</p> <p>Findings:</p> <p>In an interview with the Clinic Manager on at 1:45 PM, she stated the clinic was aware of the 24-hour wait time for the patient but was unaware when the 24-hour wait time was to be started. She stated that on 5/10/2022, they made changes for the patients to receive the 24-hour wait period by changing counseling to the morning, and performance of procedures the following afternoon to assure more than a 24-hour time frame and reduce wait time. She replied that the clinic had not instituted these changes on 5/10/2022.</p> <p>Review of patient records of all procedures for termination of pregnancy from 5/10/2022 to the day of the visit revealed there were 217 patient visits which included the physician exam. Out of the 217 visits, 193 showed the procedure was performed on the same day of the initial clinic and physician visit, therefore not meeting the 24-hour wait time from physician visit to the performance of the procedure.</p> <p>The review revealed the following: There were 25 procedures, and 24 patients did not receive the 24-hour wait period. There were 21 procedures, and 19</p>	A 362		
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A 362	<p>Continued From page 4</p> <p>patients did not receive the 24-hour wait period. There were 19 procedures, and 19 patients did not receive the 24-hour wait period. There were 20 procedures, and 17 patients did not receive the 24-hour wait period. There were 13 procedures, and 13 patients did not receive the 24-hour wait period. There were 20 procedures, and 20 patients did not receive the 24-hour wait period. There were 19 procedures, and 16 patients did not receive the 24-hour wait period. There were 19 procedures, and 18 patients did not receive the 24 hour wait period. There were 21 procedures, and 21 patients did not receive the 24-hour wait period. There were 26 procedures, and 26 patients did not receive the 24-hour wait period.</p> <p>Clinic dates of and showed compliance with patients undergoing procedures for termination of and compliance with the 24-hour wait period prior to performing the</p> <p>Unclassified</p>	A 362		