

Agency for Health Care Administration

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: AC13960055	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____	(X3) DATE SURVEY COMPLETED C 05/18/2022
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NAME OF PROVIDER OR SUPPLIER ALL WOMEN'S HEALTH CENTER OF ORLANDO, INC.	STREET ADDRESS, CITY, STATE, ZIP CODE 431 MAITLAND AVENUE ALTAMONTE SPRINGS, FL 32701
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A 000	<p>INITIAL COMMENTS</p> <p>Unannounced Complaint Investigation #2022007388 was conducted on All Women's Health Center of Orlando had a deficiency at the time of the visit.</p>	A 000		
A 362	<p>390.0111(3)(a), FS Termination/Consents Required</p> <p>(3) CONSENTS REQUIRED.-A termination of may not be performed or except with the voluntary and informed written consent of the woman or, in the case of a mental, the voluntary and informed written consent of her court-appointed guardian.</p> <p>(a) Except in the case of a medical emergency, consent to a termination of is voluntary and informed only if:</p> <p>1. The physician who is to perform the procedure, or the referring physician, has, at a minimum, orally, while physically present in the same room, and at least 24 hours before the procedure, informed the woman of:</p> <p>a. The nature and risks of undergoing or not undergoing the proposed procedure that a reasonable patient would consider material to making a knowing and willful decision of whether to terminate a</p> <p>b. The probable age of the verified by an, at the time the termination of is to be performed.</p> <p>(I) The must be performed by the physician who is to perform the or by a person having documented evidence that he or she has completed a course in the operation of equipment as prescribed by rule and who is working in conjunction with the physician.</p> <p>(II) The person performing the must offer the woman the opportunity to view the live images and hear an explanation of</p>	A 362		

AHCA Form 3020-0001
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X8) DATE

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A 362	<p>Continued From page 1</p> <p>them. If the woman accepts the opportunity to view the images and hear the explanation, a physician or a registered nurse, licensed practical nurse, advanced practice registered nurse, or physician assistant working in conjunction with the physician must contemporaneously review and explain the images to the woman before the woman gives informed consent to having an _____ procedure performed.</p> <p>(III) The woman has a right to decline to view and hear the explanation of the live _____ images after she is informed of her right and offered an opportunity to view the images and hear the explanation. If the woman declines, the woman shall complete a form acknowledging that she was offered an opportunity to view and hear the explanation of the images but that she declined that opportunity. The form must also indicate that the woman's decision was not based on any undue influence from any person to discourage her from viewing the images or hearing the explanation and that she declined of her own free will.</p> <p>() Unless requested by the woman, the person performing the _____ may not offer the opportunity to view the images and hear the explanation and the explanation may not be given if, at the time the woman schedules or arrives for her _____ to obtain an _____, a copy of a restraining order, police report, medical record, or other court order or documentation is presented which provides evidence that the woman is obtaining the _____ because the woman is a victim of _____, incest, domestic violence, or human trafficking or that the woman has been diagnosed as having a condition that, on the basis of a physician's good faith clinical judgment, would create a serious risk of substantial and irreversible _____ of a major bodily function</p>	A 362		

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A 362	<p>Continued From page 2</p> <p>if the woman delayed terminating her pregnancy.</p> <p>c. The medical risks to the woman and fetus of carrying the pregnancy to term.</p> <p>The physician may provide the information required in this subparagraph within 24 hours before the procedure if requested by the woman at the time she schedules or arrives for her appointment to obtain an ultrasound and if she presents to the physician a copy of a restraining order, police report, medical record, or other court order or documentation evidencing that she is obtaining the ultrasound because she is a victim of incest, domestic violence, or human trafficking.</p> <p>2. Printed materials prepared and provided by the department have been provided to the woman, if she chooses to view these materials, including:</p> <p>a. A description of the fetus, including a description of the various stages of development.</p> <p>b. A list of entities that offer alternatives to terminating the pregnancy.</p> <p>c. Detailed information on the availability of medical assistance benefits for prenatal care, childbirth, and postnatal care.</p> <p>3. The woman acknowledges in writing, before the termination of her pregnancy, that the information required to be provided under this subsection has been provided.</p> <p>Nothing in this paragraph is intended to prohibit a physician from providing any additional information which the physician deems material to the woman's informed decision to terminate her pregnancy.</p> <p>This Statute or Rule is not met as evidenced by: Based on interview and record reviews, the clinic failed to assure that 11 of 179 patients who entered the clinic since 12/1/2019 for termination of pregnancy, received the required</p>	A 362		
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A 362	<p>Continued From page 3</p> <p>24-hour wait time following the physician visit to the time of the procedure (#2, #3, #7, #14, #15, #16, #17, #22, #23, #25 & #26). The physician visit included information regarding the nature and risks of undergoing or not undergoing the proposed procedure that a reasonable patient would consider material to making a knowing and willful decision of whether to terminate a pregnancy, and the probable age of the fetus, verified by an ultrasound at the time the termination of pregnancy can be performed.</p> <p>Findings:</p> <p>A review of the medical records of all patients who had procedures from [redacted] to [redacted] was performed. The following discrepancies were discovered.</p> <ol style="list-style-type: none"> 1. Patient #2 saw the physician for an initial visit to provide information and obtain a consent on [redacted] at 9:38 AM. The record revealed that a pill to cause an abortion was given on [redacted] at an unknown time. Since both activities took place on the same day, the 24-hour requirement was not met. 2. Patient #3 saw the physician for an initial visit to provide information and obtain a consent on [redacted] at 10:55 AM. The record revealed that a pill to cause an abortion was given on [redacted] at an unknown time. Since both activities took place on the same day, the 24-hour requirement was not met. 3. Patient #7 saw the physician for an initial visit to provide information and obtain a consent on [redacted] at an unknown time. The record revealed that a surgical procedure to cause an abortion was performed on [redacted] at an unknown time. 	A 362		
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A 362	<p>Continued From page 4</p> <p>Since both activities took place on the same day, the 24-hour requirement was not met.</p> <p>4. Patient #14 saw the physician for an initial visit to provide information and obtain a consent on at 12:30 PM. The record revealed that a pill to cause an was given on at an unknown time. Since there was no time indicated on for the pill administration, there was no way to confirm that the 24-hour requirement had been met.</p> <p>5. Patient #15 saw the physician for an initial visit to provide information and obtain a consent on at 12:00 PM. The record revealed that a pill to cause an was given on at an unknown time. Since there was no time indicated on for the pill administration, there was no way to confirm that the 24-hour requirement had been met.</p> <p>6. Patient #16 saw the physician for an initial visit to provide information and obtain a consent on at 12:40 PM. The record revealed that a pill to cause an was given on at an unknown time. Since there was no time indicated on for the pill administration, there was no way to confirm that the 24-hour requirement had been met.</p> <p>7. Patient #17 saw the physician for an initial visit to provide information and obtain a consent on at 12:00 PM. The record revealed that a pill to cause an was given on at an unknown time. Since there was no time indicated on for the pill administration, there was no way to confirm that the 24-hour requirement had been met.</p> <p>8. Patient #22 saw the physician for an initial visit</p>	A 362		

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A 362	<p>Continued From page 5</p> <p>to provide information and obtain a consent on at 9:00 AM. The record revealed that a pill to cause an _____ was given on _____ at an unknown time. Since there was no time indicated on _____ for the pill administration, there was no way to confirm that the 24-hour requirement had been met.</p> <p>9. Patient #23 saw the physician for an initial visit to provide information and obtain a consent on _____ at 10:00 AM. The record revealed that a pill to cause an _____ was given on _____ at an unknown time. Since there was no time indicated on _____ for the pill administration, there was no way to confirm that the 24-hour requirement had been met.</p> <p>10. Patient #25 saw the physician for an initial visit to provide information and obtain a consent on _____ at 10:30 AM. The record revealed that a pill to cause an _____ was given on _____ at an unknown time. Since there was no time indicated on _____ for the pill administration, there was no way to confirm that the 24-hour requirement had been met.</p> <p>11. Patient #26 saw the physician for an initial visit to provide information and obtain a consent on _____ at 10:50 AM. The record revealed that a pill to cause an _____ was given on _____ at an unknown time. Since there was no time indicated on _____ for the pill administration, there was no way to confirm that the 24-hour requirement had been met.</p> <p>During an interview of the Administrator on _____ at approximately 5:00 PM, she stated that they have instructed all the physicians to wait 24 hours between the time they counsel the patient and perform the procedure, and to document this.</p>	A 362		
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A 362	Continued From page 6 She stated that in the first few days of the new requirement of , they experienced difficulty in ensuring compliance. Unclassified	A 362		