## Weston, Lynn (LARA)

From:

Sent:

Monday, June 3, 2019 7:24 AM

To: Subject: BPL-Complaints complaint

Attachments:

enclosures.zip

RECEIVED

JUN 03 2019

DEPARTMENT OF LICENSING & REGULATORY AFFAIRS BUREAU OF PROFESSIONAL LICENSING COMPLAINT INTAKE SECTION

1 517-241-2389

BPL-Complaints@michigan.gov

6.3.19

MICHIGAN DEPT OF LICENSING BUREAU OF PROFESSIONAL LICENSING INVESTIGATIONS & INSPECTIONS DIVISION P.O. BOX 30670 LANSING, MI 48909-8170

Dear Complaint Dept.

My allegation is against the license of physicians:

- Lisa H. Harris
- Laura Castleman
- Natheryn Starr
- Vanessa Dalton
- - Sheila Flaum-
- `Charisse Loder
- Lauren Owens
- ↑ Julie Prussack
- Allison Ursu
- \ Jennifer Villavicencio
- Diana Curran
- Jason Bell
- Carrie Bell

Natalie Gladstein

- Michael Hertz
- Sarah Wallett
- `Sheila Flaum

The licensee had to summon 911 emergency medical services. An ambulance arrived at their workplace at 3100 Professional Drive on May 28, 2019. A picture was taken of the ambulance present there which is enclosed.

When the ambulance left there were no lights or sirens going. It is unknown if this pregnancy terminator requested the ambulance service, usually Huron ambulance, to TURN OFF the lights and sirens when leaving the facility even though it seemed to be an extreme emergency initially.

This licensee had to the summon 911 emergency medical services (EMS).

This medical complication is an apparent life threatening event as a woman can die of massive blood loss. A woman that goes into these licensee's business should not have to leave hemorrhaging and in critical condition.

This medical emergency indicates that the this licensee could not fix the medical emergency that arose but needed outside medical assistance. This seems like medical negligence and is unacceptable.

Physicians injuring their patients causing bleeding is unacceptable and an unnecessary occurrence. Good physicians do not make laceration incidents that could cost their patients their lives. Many people have died from blood loss.

It is incumbent on me to take steps necessary to protect future patients by filing this complaint. It is negligent to have these paramedics having to mop up after these unskilled licensee physicians like this one who seemingly botched their patient. Evidently this licensee is lacking in knowledge for this type of practice.

The public's health and safety could be at risk with these continuous types of medical crisis incidents. I look forward to you taking action against this licensee's license. This licensee should not be passing responsibility and re-directing patients to local hospital's emergency rooms if complications do occur. This is a lack of quality care. True healing will take place when their license is yanked.

Also since the public cannot check to see if this licensee has properly reported this botched woman's incident to the state abortion complications and death statistic department, I'm asking your assistance to verify if this medical emergency has been reported and that report form was filled out. It is unknown if this patient is dead or alive as of today.

This licensee has failed to meet the patient's needs.

This licensee, as Medical Director-of-the-Day, holds the senior medical administrative position in their group practice. It is questionable if this licensee, as Medical Director-of-the-Day, was on the premises as this facility is part of a chain abortion businesses with more than three separate locations. It is also questionable if there was even a nurse on site. Just because they are a chain does not mean all physicians there are experts at pregnancy terminations nor Board Certified.

This licensee is hemorrhaging skill-wise and these medical personnel need to be retrained, especially the Medical Director-of-the-Day, who supervises all physicians in their practice and independent contract physicians that are employed at this pregnancy termination business.

The public's health and safety could be at risk with these continuous types of medical crisis incidents.

I would ask that the Bureau not put a band-aid on this complaint but take quick action. This licensee's workplace advertises for out of state patients and when these female patients and minor girls are botched

they have little or no support when they land in the hospital or morgue like after her visit to Planned Parenthood in Kalamazoo.

Even their lack of participation in the State of Michigan inspections of their workplace sends a message that health care protocols and documentation are not important to this licensee. They seem unconcerned with clinical care and quality improvement that requires their input. Timely medical care consistent with widely identified medical principles relevant to this licensee's facility patient population seems to have been aborted.

Does this licensee know what they are doing?

I'm asking if you would please protect women from victimization and injury by this shoddy, incompetent licensee.

It is unclear if a proper Informed Consent form was filled out and signed by the patient.

I would hope you will investigate these continuous ambulance visits and pull this licensee's license. Hopefully it will not take a patient death by abortion in order for your department to act swiftly. The public depends on your department to be pro-active so that women's lives and health are not jeopardized.

Section 16221(a) of the Public Health Code was violated.

This is a violation of the Public Health Code and a violation of the Michigan State licensure agreement.

This licensee's conduct evidences a departure from, or failure to conform to, minimal standards of acceptable and prevailing practice for the health profession, whether or not actual injury to an individual occurs, in violation of Section 16221(b)(i) of the Public Health Code.

This licensee's conduct evidences a violation of general duty, consisting of negligence or failure to exercise due care, including negligent delegation to or supervision of employees or other individuals, whether or not injury results, or any conduct, practice, or condition that impairs, or may impair, the ability to safely and skillfully engage in the practice of the medicine as set forth in Section 16221(a) of the Public Health Code.

This licensee is incompetent. Section 16221(b)(i)

As a direct and proximate result of the breach of the applicable standard of care, the above-referenced medical care physician failed to timely and properly treat this injured female patient. This conduct indicates a lack of propensity to serve the patient (aka the public) in a fair, honest and open manner and demonstrates a lack of good moral character. Therefore this physician has violated Section 16221 (b)(vi).

This licensee has violated the Public Health Code, Public Act 368 of 1978. They are incompetent (Section 16221(b)(i). This licensee has been negligent. They have failed to have the ability to meet their patients' needs.

Section 16221(a) of the Public Health Code was violated.

Please check if the latest Inventory Report for this location to find out if they used the same drugs in this report as the physician on duty and that they were the signers in the most recent Inventory Report drug count.

A common cause for requesting an ambulance is that patients' uterus have been lacerated. At times because the patient was sliced up their pregnancy terminations are incomplete. It is unknown if this was the case on March 22nd. This particular young woman should not have to have been loaded into the ambulance on a gurney to be rushed to a hospital with lights and sirens on if this licensee was more skilled and knowledgeable.

It is unclear if these pregnancy terminators had a Transfer Agreement with the University of Michigan. Please check to see if this is current still. It is unknown if this licensee had any Admitting Privileges at the University of Michigan where this particular female patient might have been transported to. This facility has had a Transfer Agreement with the University of Michigan.

Hopefully it will not take a patient death by abortion in order for your department to act swiftly. The public depends on your department to be pro-active so that women's lives and health are not jeopardized. Your department is the eyes and ears for the public.

This is a violation of the Public Health Code the Michigan State licensure agreement.

This licensee has run amok over women's health for years without accountability. Please take immediate action to pull this license as they are not fit to be licensed.

Please let me know what my complaint number is and the final results.

Thank you very much.

Very truly yours,



**Enclosures:** 

Picture of Ambulance on May 28, 2019
Wallett is statewide Medical Director for this business



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## MI FP Medical Advisory Members

Brent Davidson, MD, FACOG Henry Ford Health System Chair

Michael P. Collins, MD, MS Grand Traverse County Health Dept.

Maureen Mika Eberly, RN, MSN, WHNP Ottawa County Health Dept.

Teresa Frankovich, MD, MPH Western U.P. District Health Dept.

Linda J. Gregg, WHNP-BC Nurse Consultant MDHHS

Janet Isabell, WHNP-BC Nurse Consultant MDHHS

Kevin P. Lokar, MD, MPH Macomb County Health Department

Sue Montei, WHNP-BC Tuscola County Health Department

Jennifer Morse, MD, MPH, FAAFP Central MI, Mid-Michigan, Dist.#10

Allison Wolff Pale, RN, FNP-BC Planned Parenthood of Michigan

Barb Peterson, NP Dickinson Iron District Health Dept,

Elisabeth Quint, MD University of Michigan

Barbara Savage, WHNP-BC Central Michigan District Health Dept.

E.J. Siegl, BSN, OCN, MA, CBCN Michigan Dept, of Health & Human Services

Sarah Wallett, MD, MPH Planned Parenthood of Michigan

## FAMILY PLANNING MEDICAL ADVISORY COMMITTEE

Michigan Department of Health & Human Services

Conference Call 10:00 to 12:00 am April 18, 2019

To participate by teleconference call: 1-877-336-1828 Passcode: 7718428

## AGENDA

Welcome and Roll Call

Dr. Davidson

Draft Minutes from 12-13-2018 distributed Additions to Agenda Items from Members MDHHS update:

- New Member: We are happy to welcome a new member! Dr. Sarah Wallett, Chief Medical Officer for Planned Parenthood of Michigan.
- Family Planning clinical consultants Sue, Linda and Janet, now have State of Michigan email addresses. (See updated Membership listing).
- MDHHS has received a three-year Title X funding grant in response to the proposal submitted in January. The grant started April 1, 2019. As in the past MDHHS is the sole Title X grantee for Michigan. The grant requires compliance with the 2019 OPA FOA priority that sites must have meaningful provision of fertility awareness-based methods (FABM) by having access to providers with training specific to these methods:
  - We interpret this to mean that FP sites have a staff person trained to provide at least one FABM method.
  - MDHHS will be advising agencies regarding training resources.
- MDHHS is also due for a federal site review in 2019. No date has been set at this time.
- MDHHS Family Planning is repeating a Male Outreach Initiative (May-September 2019) like that conducted with five agencies last year. The goal is to increase male awareness and participation in Title X services. The initiative will utilize a plan-Do-Study-Act (PDSA) methodology. Last years initiative resulted in increased male participation for each participating agency.
- II. Update on the BCCCNP pilot project the Joint BCCCNP/FP Project and news from the program
- III. Discussion and review of 2019 Fertility Awareness-Based Method (FABM) Protocol All Members
- IV. Additional Agenda items

All Members

V. Upcoming Medical Advisory Committee Meetings: September 10, 2019 8:00-9:00 am (FP Conference & call-in) December 5, 2019 10:00 am - noon (Conference Call)

VI. Next FPAC meeting: Thursday, May 16, 2019 1:30-3:30 pm

